

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 1

Total Unduplicated Client Count for Quarter:	104
Total Cases Closed in Quarter:	125
Total Units of Service for Quarter (Unit=1 Hour):	834

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	31
65-74:	39
75-84:	25
85+:	9
Client Declined to Provide Information:	0
Total:	104

CLIENT GENDER

Male:	40
Female:	64
Total:	104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	38
Homebound:	0
Lives Alone:	56
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	61
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	2
Caucasian:	85
African American:	0
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	12
Total:	104

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	19	18	2	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	9	1	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	10	3	1
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	5	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	2	1	3	0
F2. Supplemental Security Income (SSI):	1	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	42	39	5	0
H2. Advance Health Care Directives (AHCD):	6	6	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	23	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 258

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies): *Humboldt & Del Norte*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 1

5/8/10	Eureka Resource Center	Senior Law Day	Seniors	24	12
6/16/10	Hoopa	Health Fair	Seniors	100	8
5/24/10	Garberville	Client intakes	Seniors	5	6.5
5/21/10	Crescent City	Client intakes	Seniors	2	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies): Humboldt & Del Norte					
6/18/10		IHSS application & appeal info	Seniors	85	2
6/12/10		LTC & Medi-Cal info	Seniors	80	2
6/1/10		Medicare	Seniors	85	2
4/14/10		Medi-Cal & Other Services	Seniors	85	2
4/8/10		Northern Coast Best Attys re: Medical & Bankruptcy	Seniors	90	2
4/6/10		AHCD Press Release	Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 2

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 269

Total Units of Service for Quarter (Unit=1 Hour): 967

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	55
65-74:	63
75-84:	41
85+:	16
Client Declined to Provide Information:	0
Total:	175

CLIENT GENDER

Male:	66
Female:	109
Total:	175

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	5
Homebound:	2
Lives Alone:	69
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	94
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	72
Greatest Economic Need (Minority Status Unknown):	3

CLIENT RACE

Two or More Races:	0
Caucasian:	131
African American:	0
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	35
Total:	175

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	14	9	0
A2. Contracts/Warranties:	8	8	2	0
A3. Other Consumer/Finance:	16	17	2	0

EMPLOYMENT

B1. Discrimination:	0	4	0	0
B2. Other Employment:	4	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	13	10	4	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	1	10	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	2	0	0
D2. Medicare:	3	4	0	0
D3. Other Health/Community Based Care:	6	7	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	31	38	16	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	16	1	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	1
G3. Other Individual Rights:	4	6	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	35	12	0
H2. Advance Health Care Directives (AHCD):	17	22	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	8	1	0

TOTAL CASES OPENED IN QUARTER: 177

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
211	54	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 526

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and La

5/4/2010	Happy Camp	Information on services	Seniors	24	0.5
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 2

4/23/2010	SSNP	Information on services	Seniors	55	0.5
4/14/2010	Westwood	Information on services	Seniors	15	0.5
4/13/2010	Alturas	Information on services	Seniors	33	0.5
4/5/2010	Shasta Lake	Information on services	Seniors	15	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies): *Shasta, Siskiyou, Modoc, Trinity and La*

5/28/2010	SSNP	Will and Advance Healthcare Directives	Seniors	67	0.5
5/24/2010	Weaverville	Will and Advance Healthcare Directives	Seniors	39	0.5
5/19/2010	Anderson	Will and Advance Healthcare Directives	Seniors	33	0.5
5/11/2010	Alturas	Will and Advance Healthcare Directives	Seniors	23	0.5
5/5/2010	Greenview	Will Packets	Seniors	7	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 3

Total Unduplicated Client Count for Quarter:	153
Total Cases Closed in Quarter:	192
Total Units of Service for Quarter (Unit=1 Hour):	709

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	44
65-74:	50
75-84:	34
85+:	25
Client Declined to Provide Information:	0
Total:	153

CLIENT GENDER

Male:	54
Female:	99
Total:	153

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	83
Homebound:	0
Lives Alone:	87
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	108
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	88
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	148
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	153

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	26	15	15	0
A2. Contracts/Warranties:	5	4	6	2
A3. Other Consumer/Finance:	6	3	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	1	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	7	0	8	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	13	7	1
D2. Medicare:	2	0	2	0
D3. Other Health/Community Based Care:	4	3	2	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	17	9	14	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	10	10	4
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	4	2	3	1
F2. Supplemental Security Income (SSI):	9	6	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	1	2	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	12	3	0
H2. Advance Health Care Directives (AHCD):	7	7	9	0
H3. Financial Powers of Attorney:	8	0	0	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 153

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
91	89	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 526

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

6/4/10	Butte Co.	Foreclosure Prevention Workshop	Seniors	4	3
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 3

6/23/10	Tehama Co.	ESCC Presentation on Housing Issues	Seniors and Providers	2	4
5/24/10	All Counties	Senior Law Day	Seniors and Providers	2	15.5
5/20/10	All Counties	Developed informational materials for distribution to seniors	Seniors	50	1.5
5/7/10	Butte County	Foreclosure Prevention Workshop	Seniors	5	3
5/12/10	All Counties	Developed handout re SSI	Seniors	50	2.5
4/9/10	Butte Co.	Foreclosure Prevention Workshop	Seniors	6	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies): *Butte, Colusa, Glenn, Plumas, Tehama*

6/17/10	Butte Co.	Mtg. re Services	Providers	4	1.5
6/14/10	Plumas Co.	MDT Mtg.	Providers	6	4
6/8/10	Butte Co.	MHSA Mtg.	Providers	12	1.5
6/3/10	Butte Co,	MDT Mtg.	Providers	5	2
5/24/10	Glenn Co.	IHSS PA Mtg.	Providers	9	3
5/10/10	Plumas Co.	MDT Mtg.	Providers	6	4
4/28/10	Tehama Co.	ESCC Mtg.	Providers	20	4
4/26/10	Glenn Co.	IHSS PA	Seniors	70	1
5/5/10	Tehama Co.	Project Homeless Connect	Everyone	60	17.2
4/13/10	Butte Co	MHSA mtg. re Proposed Housing for Mentally Ill	Providers	13	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

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Quarter: 4

PSA: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 4

Total Unduplicated Client Count for Quarter:	926
Total Cases Closed in Quarter:	1009
Total Units of Service for Quarter (Unit=1 Hour):	6297

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	262
65-74:	346
75-84:	222
85+:	96
Client Declined to Provide Information:	0
Total:	926

CLIENT GENDER

Male:	344
Female:	582
Total:	926

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	421
Homebound:	36
Lives Alone:	459
Institutionalized:	14
Suspected Victim of Elder Abuse/Exploitation:	47
Limited English:	88
Rural:	144
Greatest Economic Need (Minority):	214
Greatest Economic Need (Non-Minority):	322
Greatest Economic Need (Minority Status Unknown):	19

CLIENT RACE

Two or More Races:	9
Caucasian:	611
African American:	132
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	1
Chinese:	21
Filipino:	14
Japanese:	7
Korean:	1
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	85
Client Declined to Provide Information:	23
Total:	926

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	152	103	20	9
A2. Contracts/Warranties:	30	15	15	0
A3. Other Consumer/Finance:	46	36	5	0

EMPLOYMENT

B1. Discrimination:	3	3	0	0
B2. Other Employment:	17	14	0	1

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	15	13	5	1
C2. Conservatorship:	7	5	0	0
C3. Other Family:	5	4	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	36	20	14	0
D2. Medicare:	26	20	7	5
D3. Other Health/Community Based Care:	23	17	11	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	231	105	27	16
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	95	75	15	1
E3. Other Housing:	28	37	9	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	28	18	4	3
F2. Supplemental Security Income (SSI):	40	25	10	3
F3. Pensions/Retiree Benefits:	16	10	5	4
F4. Other Income Maintenance:	35	20	23	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	20	4	12
G3. Other Individual Rights:	39	34	8	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	102	98	6	2
H2. Advance Health Care Directives (AHCD):	41	26	5	0
H3. Financial Powers of Attorney:	21	16	3	0
H4. Other Miscellaneous:	30	9	2	1

TOTAL CASES OPENED IN QUARTER: 1101

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
744	199	66

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5742

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Yolo

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Quarter: 4

PSA: 4

6/21/10	Esparto	Presentation to Seniors' Group at RISE on legal services	Low income persons in the Capay Valley	15	2.8
6/18/10	Davis	Collaborative meeting w/ community agencies serving seniors (Crisis Summit organized by Supervisor Jim Provenza); participated in small group discussion concerning services provided	Community based organizations serving seniors	60	16
5/21/10	Esparto	Meeting with non-profit agencies re legal services for seniors	Non-profit agencies serving low income persons in the Capay Valley	35	3
4/15/10	Woodland	Media outreach for Foreclosure Prevention Workshop	Low income seniors	500	0.6

Provider Name: **Sacramento Senior Legal Services**

County(ies): **Sacramento**

5/22/10	Elk Grove Senior Center	SCEG Senior Day – "Rethinking Aging"	Seniors	150	4
5/22/2010	St. James Hall	Protecting Our Seniors—Watch for Fraud	Seniors & Family members	16	1.5
5/14/2010	Lemon Hill Boy & Girls Club	Grand Families Resource Fair	Grandparent Caregivers & Seniors	27	6
5/4/2010 & 5/12/2010	Cordova Senior Center	Individual in-person appointments at Cordova Center	Seniors	6	5
4/20/2010	Orchard Creek Lodge	Resolving Senior Issues	Seniors	40	2
4/6/2010	Cordova Senior Center	Individual in-person appointments at Cordova Center	Seniors	3	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 43

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies): Nevada, Placer, Sierra					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 4

04/22/10	Gathering Inn, Roseville	Homeless Prevention & Rapid Re-housing Program Services	Service Providers	20	3
Ongoing	Auburn Office	Survivor's Check-List: What You Need to Do First	Placer Seniors	100	4
05/07/10	Auburn	Powers of Attorney	Placer Co. APS staff	1	1
Ongoing	Loyalton Senior Center	Planning and Prep for Presentation: Non-Probate Transfers	Rural Sierra County Seniors	15	2
04/14/10	Auburn	IHSS	County IHSS Staff	1	1
04/14/10	Auburn	Consumer Fraud Targeting Seniors Training	Advocates for Seniors	70	2
04/14/10	Auburn Ravine Apartments	Older Adult Collaborative	Senior Service Providers	32	2.5
04/06/10	Lincoln Police Department	CAMET	Senior Providers	0	5.5
04/05/10	Nevada County Union Newspaper	LSNC	Seniors	250	1
06/30/10	Unity Church of Auburn	Services available to Seniors through the MLRO/LSNC and Overview of Elder Law	Visually Impaired Seniors Support Group	16	4
04/22/10	Auburn	Homeless Prevention Program	VA Social Worker	1	0.5
Ongoing	Loyalton Senior Center	Planning and Prep for Presentation: Non-Probate Transfers on 7/27/10	Rural Sierra County Seniors	15	0
04/16/10	Auburn	Potential Issue: Abuse of Probate Process	Family of Senior	2	0.5
04/16/10	Auburn	SSA/SSI Benefits for Seniors	Senior Information and Assistance Staff	1	0.5
Ongoing	Auburn	Tenants in Low Income Housing (Auburn/Rocklin)	Low Income SeniorS	50	5
04/07/10	Auburn	PSA's Nevada County	Rural Seniors	1000	0.5
04/14/10	Auburn	IHSS	County IHSS Staff	1	1
04/14/10	Auburn	Consumer Fraud Targeting Seniors Training	Advocates for Seniors	70	2
04/14/10	Auburn Ravine Apartments	Older Adult Collaborative	Senior Service Providers	32	2.5
04/06/10	Lincoln Police Department	CAMET	Senior Providers	0	5.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 4

04/05/10	Nevada County Union Newspaper	LSNC	Seniors	250	1
04/29/10	Auburn	HUD Tenants Association Rights (Colfax)	HUD Tenants	50	2
Ongoing	Auburn Office	Survivor's Check-List: What You Need to Do First	Placer Seniors	100	2
Ongoing	Auburn Office	Senior Rights in HUD Housing	Placer Low income seniors	50	8
06/01/10	Auburn Office	LSNC/A4 outreach PSA's	Rural Seniors	1000	1
06/09/10	Auburn Office	LTC MediCal Eligibility	Family of Senior	1	1
06/09/10	Auburn Office	Personal Property Rights	Frail Senior	1	1
06/16/10	TBA	Planning: SSA Benefits Overview and Income Theft Issues for Senior Service Providers	CAMET	25	2
06/22/10	North San Juan Senior Center	Simple Estate Plan/Prevent Scams	Low-income Rural Seniors	30	5
Ongoing	Auburn Office	Senior Rights in HUD Housing	Placer Low income seniors	50	3
06/23/10	Nevada City Senior Center	Simple Estate Plan/Prevent Scams	Low-income Rural Seniors	25	4
County(ies): Yolo					
6/23/10	Woodland	Debt collection defense workshop at Yolo Federal Credit Union	Seniors	15	11
4/24/10	Woodland	Foreclosure Prevention Workshop	Low income seniors-also Spanish speaking low income seniors	20	10.9
Provider Name: Sacramento Senior Legal Services					
County(ies): Sacramento					
4/22/2010	Hart Senior Center	Small Claims Court	Seniors	4	5
5/22/2010	Sacramento City College	Information table at the Sacramento Homeless Connect	Seniors & Homeless people	1000	5
5/20/2010	Sacramento County Building	Legal Issue Spotting for non-lawyers who work with seniors	People who work with seniors	40	2
5/14/2010	Asian Community Center	Senior Health & Safety Fair	Seniors	75	3

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 4

4/5/2010	Florence Douglas Senior Center	Reverse Mortgage Workshop	Seniors	12	2
5/15/2010	Fountain Square Rose Garden	3rd Annual Senior Health Fair	Seniors	50	4

Provider Name: *Yuba Sutter Legal Center*

County(ies): *Yuba & Sutter*

4/27/10	YC Senior Center	Counterfeit Checks	seniors	23	2.5
5/25/10	YC Senior Center	Health Reform	seniors	23	2.5
6/15/10	Marysville Elks Lodge	Medi-Cal & Reverse Mortgages	seniors	50	5
6/22/10	YC Senior Center	PG&E CARE Program	seniors	24	1
6/23/10	YC Senior Center	Reverse Mortgages	seniors	18	1.5
6/24/10	River City Manor	Wills/Conservatorship/POA	seniors	9	0.25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 45

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 130

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 5

Total Unduplicated Client Count for Quarter:	115
Total Cases Closed in Quarter:	137
Total Units of Service for Quarter (Unit=1 Hour):	442

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	40
65-74:	48
75-84:	21
85+:	6
Client Declined to Provide Information:	0
Total:	115

CLIENT GENDER

Male:	30
Female:	85
Total:	115

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	87
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	8
Greatest Economic Need (Minority):	33
Greatest Economic Need (Non-Minority):	35
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	4
Caucasian:	91
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	3
Total:	115

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	29	32	2	1
A2. Contracts/Warranties:	5	5	1	0
A3. Other Consumer/Finance:	4	10	1	1

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	3	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	5	0	2
C2. Conservatorship:	1	2	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	16	4	8	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	4	2	0
E3. Other Housing:	0	2	2	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	10	7	2	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	25	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	1

TOTAL CASES OPENED IN QUARTER: 115

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
110	20	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 442

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 6

Total Unduplicated Client Count for Quarter:	528
Total Cases Closed in Quarter:	314
Total Units of Service for Quarter (Unit=1 Hour):	3781

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	139
65-74:	185
75-84:	108
85+:	44
Client Declined to Provide Information:	52
Total:	528

CLIENT GENDER

Male:	242
Female:	286
Total:	528

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	206
Homebound:	9
Lives Alone:	195
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	316
Rural:	0
Greatest Economic Need (Minority):	341
Greatest Economic Need (Non-Minority):	82
Greatest Economic Need (Minority Status Unknown):	36

CLIENT RACE

Two or More Races:	0
Caucasian:	137
African American:	43
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	2
Chinese:	167
Filipino:	33
Japanese:	13
Korean:	4
Laotian:	1
Vietnamese:	23
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	82
Client Declined to Provide Information:	8
Total:	528

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	35	22	0	7
A2. Contracts/Warranties:	6	1	0	0
A3. Other Consumer/Finance:	22	9	0	6

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	5	0	4
C2. Conservatorship:	4	3	0	0
C3. Other Family:	4	0	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	135	33	2	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	4	0	0
E3. Other Housing:	0	13	0	1

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	11	4	0	1
F2. Supplemental Security Income (SSI):	21	11	0	0
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	10	8	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	169	44	14	42
G2. Elder Abuse/Neglect/Exploitation:	19	9	0	13
G3. Other Individual Rights:	6	2	0	4

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	4	0	3
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	3	0	0
H4. Other Miscellaneous:	49	28	1	3

TOTAL CASES OPENED IN QUARTER: 536

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
208	17	89

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4880

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

06/10/2010	APILO	Legal Training: Elder Abuse	law Clerks	10	4
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 6

06/10/2010	City Hall	Long Term Care Council	City and CBO	20	2
06/08/2010	APILO	Legal Training:Naturalization	Law Clerks	10	4
05/19/2010	APILO	Outreach: Low Income Tax	CBO Providers	6	3
05/13/2010	City Hall	Long Term Care Council	City and CBO	20	2
04/01/2010	Canon Kip	Educational: Elder Abuse	CBO Staff	20	2
04/01/2010	APILO	Legal Training: Medi-Cal	Attorneys	2	2
06/28/2010	Kimochi, Inc.	End of Life Issues: Wills and Trust	Seniors	20	3

Provider Name: *La Raza Centro Legal, Inc.*

County(ies): *San Francisco*

06/23/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	4	2
04/14/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	3	2
04/21/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	8	2
04/28/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	7	2
05/05/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	5	2
05/19/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	2	2
05/26/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	6	2
06/02/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	2	2
04/07/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	3	2
06/16/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	6	2
06/09/2010	LRCL	La Raza Centro Legal Senior Law Clinic	Elder	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 19

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 44

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA:

6

Provider Name: *Asian Law Caucus*

County(ies): *San Francisco*

05/01/2010	City College San Francisco	Immigration/Naturalization	Sernior Citizens/SF	20	3
04/03/2010	City College San Francisco	Immigration/Naturalization	Sernior Citizens/SF	20	3
06/05/2010	City College San Francisco	Immigration/Naturalization	Sernior Citizens/SF	20	3

Provider Name: *Asian Pacific Islander Legal Outreach*

County(ies): *San Francisco*

04/26/2010	Hasting Clinic	Immigration	API	4	4
04/16/2010	VEC Clinic	Elder and Immigration	Filipino Seniors	10	3
05/07/2010	VEC Clinic	Elder and Immigration	Filipino Seniors	7	3
05/21/2010	VEC Clinic	Elder and Immigration	Filipino Seniors	9	3
05/25/2010	Hasting Clinic	Immigration	API	10	4
06/04/2010	VEC Clinic	Elder and Immigration	Filipino Seniors	10	3
06/18/2010	VEC Clinic	Elder and Immigration	Filipino Seniors	8	3
06/28/2010	Hasting Clinic	Immigration	API	20	4
04/02/2010	VEC Clinic	Elder and Immigration	Filipino Seniors	12	3

Provider Name: *La Raza Centro Legal, Inc.*

County(ies): *San Francisco*

06/21/2010	San Francisco	City Hall Board of Supervisors' Hearing on Budget Cuts	Service Providers	30	6
06/02/2010	Administrative Offices of the Courts	Legal Aid Association of California-Model Approaches Advisory Group	Service Providers	10	2
04/21/2010	San Francisco	Senior Housing Action Committee	Elders and Service Providers	20	2.5
04/14/2010	San Francisco	Health Care Action Team Meeting	Elders and Service Providers	25	2.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 6

04/29/2010	Federal Trade Commission	Consumer Protection Workshop	Service Providers	15	3
05/07/2010	San Francisco	PILA's Developing Leadership among Service Providers for Social Change	Service Providers	30	9
05/17/2010	Conference Call	Model approaches Advisory Group Call	Service Providers	20	2
06/02/2010	Administrative Offices of the Courts	Legal Aid Association of California-Model Approaches Statewide Planning Meeting	Service Providers	50	7
06/03/2010	Administrative Offices of the Courts	Legal Aid Association of California-Connecting the Dots Annual LS Stakeholder Meeting	Service Providers	150	9
06/09/2010	San Francisco	HealthCare Action Team Meeting	Elders	20	2
06/04/2010	San Francisco	PILA's Developing Leadership among Service Providers for Social Change	Service Providers	30	9
06/14/2010	San Francisco	Coalition of Agencies Serving the Elderly	Service Providers	30	2
04/09/2010	San Jose	PILA's Developing Leadership among Service Providers for Social Change	Service Providers	30	10
05/18/2010	Oakland	5th Annual Elder Abuse Conference	Elders and Service Providers	150	9
06/24/2010	San Francisco	Latino Partnership Meeting	Service Providers	10	2
06/17/2010	San Francisco	Bay Area Advocates Training	Elders and Service Providers	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 28

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 119

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 7

Total Unduplicated Client Count for Quarter:	258
Total Cases Closed in Quarter:	238
Total Units of Service for Quarter (Unit=1 Hour):	1460

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	57
65-74:	103
75-84:	75
85+:	23
Client Declined to Provide Information:	0
Total:	258

CLIENT GENDER

Male:	91
Female:	167
Total:	258

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	104
Homebound:	17
Lives Alone:	96
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	53
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	19
Caucasian:	146
African American:	65
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	2
Chinese:	2
Filipino:	9
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	258

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino: 28

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	17	2	0
A2. Contracts/Warranties:	20	15	1	0
A3. Other Consumer/Finance:	26	23	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	2	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	14	6	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	7	0	0
E3. Other Housing:	28	25	0	1

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	8	6	0	0
F2. Supplemental Security Income (SSI):	7	4	0	0
F3. Pensions/Retiree Benefits:	3	2	1	0
F4. Other Income Maintenance:	3	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	8	1	1
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	58	49	7	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	16	14	2	0
H4. Other Miscellaneous:	20	16	0	0

TOTAL CASES OPENED IN QUARTER: 276

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
212	21	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1460

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa County

5/18/10	Richmond	Senior Fair	seniors	2000	8
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 7

5/15/10	Pittsburg	Senior Fair	seniors	125	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

6/30	North Richmond	Power of Attorneys	seniors	35	4
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 8

Total Unduplicated Client Count for Quarter:	162
Total Cases Closed in Quarter:	157
Total Units of Service for Quarter (Unit=1 Hour):	2041

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	49
65-74:	59
75-84:	35
85+:	19
Client Declined to Provide Information:	0
Total:	162

CLIENT GENDER

Male:	62
Female:	100
Total:	162

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	72
Homebound:	0
Lives Alone:	94
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	18
Rural:	4
Greatest Economic Need (Minority):	73
Greatest Economic Need (Non-Minority):	48
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	41
Caucasian:	73
African American:	10
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	15
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	162

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino: 32

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	18	11	0
A2. Contracts/Warranties:	20	0	0	1
A3. Other Consumer/Finance:	5	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	7	3	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	26	10	4	9
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	4	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	44	29	10	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	3	2	0
E3. Other Housing:	2	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	6	3	3	0
F2. Supplemental Security Income (SSI):	17	10	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	3	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	5	1	0
H2. Advance Health Care Directives (AHCD):	6	0	6	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	1	0

TOTAL CASES OPENED IN QUARTER: 158

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
90	48	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1633

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

06/21/2010	Safe Harbor Shelter	Health Benefits Presentation	Seniors, CRA	36	4
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 8

06/23/2010	Veterans Memorial Senior Center	Financial Safety for Seniors	Seniors	6	2
06/15/2010	SMC Fair	Financial Safety for Seniors	Seniors	10	3
05/28/2010	Westlake Comm. Baptist Church, Daly City	Budget Cuts and Effects on IHSS	IHSS recipients, providers	80	5
05/17/2010	Safe Harbor Shelter	Presentation on Public Benefits	CRA, Seniors	45	4
05/06/2010	County Center, Redwood City	Community Law Night Outreach, Legal Services	Comm. Members, Eligible Clients	100	5
05/23/2010	St. Francis Church EPA	Elder Financial Safety	Mixed	40	4
05/23/2010	San Carlos Adult Comm. Center	AHCD	Seniors	30	4
05/23/2010	Vital Aging Conference, Menlo Park	Financial Safety for Seniors	Seniors	18	4
05/23/2010	EPA	Senior Advocates Program	EPA Seniors/Residents	200	6
04/22/2010	Safe Harbor Shelter	Food Stamps Eligibility	Shelter Counselors	4	4
04/28/2010	Stanford Law School	Disability Rights Presentation to FAP Class	Students	15	5
04/12/2010	Safe Harbor Shelter	CRA Training at Safe Harbor Shelter	Eligible Clients	32	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 54

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

06/09/2010	Kaiser Permanente, SSF	Elder Abuse	Doctors, Social Workers	55	4
06/09/2010	Lincoln Community Center	Health Reform Presentation	Eligible Clients	100	5

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 8

06/24/2010	San Carlos Senior Center	Advanced Health Care Directive Clinic	Seniors	18	4
05/20/2010	NPNSC, SSF	Legal Services Presentation for Recent Immigrants	Eligible Clients	15	3
04/15/2010	North Peninsula Neighborhood Services	Legal Services Presentation to Immigrants	Eligible Clients	20	3
04/13/2010	SMMC/AAS	Legal Services Presentation to AAS Providers Meeting	Service provides	55	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 9

Total Unduplicated Client Count for Quarter:	175
Total Cases Closed in Quarter:	133
Total Units of Service for Quarter (Unit=1 Hour):	2558

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	26
65-74:	69
75-84:	52
85+:	28
Client Declined to Provide Information:	0
Total:	175

CLIENT GENDER

Male:	67
Female:	108
Total:	175

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	92
Homebound:	5
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	81
Rural:	0
Greatest Economic Need (Minority):	81
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	54
African American:	34
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	57
Filipino:	6
Japanese:	4
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	2
Total:	175

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	1	1	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	15	2	4	6

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	12	6	3	1
D2. Medicare:	21	2	9	3
D3. Other Health/Community Based Care:	2	0	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	6	0	3	1
F2. Supplemental Security Income (SSI):	17	5	7	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	34	23	5	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	10	1	4	4
G2. Elder Abuse/Neglect/Exploitation:	33	3	6	6
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	4	1	2	0
H3. Financial Powers of Attorney:	8	2	7	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 178

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	54	22

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2259

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies): *Alameda*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 9

5/20/10	Baywood Court Apartments, Oakland	Senior Fair	Seniors and Senior Service Providers	30	9
5/20/10	Marymount Villa, San Leandro	Health Fair	Seniors	13	4.5
5/15/10	Chabot College, Hayward	Senior Fair	Seniors and Senior Service Providers	350	9
5/6/10	Kenneth Aiken Senior Center, Castro Valley	Senior Fair	Seniors and Senior Service Providers	300	10
4/28/10	Broadmoor Plaza, San Leandro	Senior Fair	Seniors	100	5
4/15/10	Hayward Area Senior Center, Hayward	Senior Fair	Seniors	100	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 46

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies): Alameda					
4/22/10	Rosewood Terrace, Union City	LAS/HICAP	Seniors	18	8
5/13/10	Strawberry Creek Lodge, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	9	4.75
5/10/10	CA State University of the East Bay, Hayward	Medicare Part D	Senior Service Providers	40	7
5/10/10	Harriet Tubman Manor, Berkeley	Creating a Secure Future: Planning for Incapacity	Senior Service Providers	12	4.5
5/7/10	Allen Temple Arms, Oakland	Consumer Fraud	Seniors	14	5
5/3/10	Harrison Tower Apartments, Oakland	Consumer Fraud	Seniors	9	9
4/30/10	Dublin Senior Center, Dublin	LAS/HICAP	Seniors	40	9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 9

4/29/10	Trinity Lutheran Church, Alameda	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	30	9.75
4/2/10	Senior Center Without Walls, Oakland	Welcome to Medicare	seniors	20	6
4/28/10	Linda Glen Apartments, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	5	5.75
5/17/10	CA State University of the East Bay, Hayward	Keeping Elders Safe: An Overview of Elder Abuse	Senior Service Providers	21	6.5
4/21/10	Rosewood Gardens, Livermore	Welcome to Medicare	Seniors & Senior Service Providers	20	10.75
4/21/10	St. Mary's Center, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	13	4.75
4/20/10	Hayward Area Senior Center, Hayward	Consumer Fraud	Seniors	6	8
4/20/10	City of Fremont Offices, Fremont	LAS/HICAP	Seniors & Senior Service Providers	20	6
4/15/10	Pleasanton Gardens, Pleasanton	Medicare Part D	Seniors	23	7
4/14/10	Avelina Apartments, Fremont	Welcome to Medicare	Seniors	15	8
4/8/10	Amistad Housing, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	12	12.5
4/2/10	U.C. Berkeley Retirement Center	The ABC's of Long Term Care	Seniors	100	7.5
4/29/10	Glenn Brook Terrace, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	9	5.75
6/7/10	Church by the Side of the Road, Berkeley	Stepping Up To The Plate; Guardianship & Custody	Seniors & Senior Service Providers	17	3.5
6/24/10	Shattuck Senior Homes, Berkeley	Welcome to Medicare	Seniors	5	4.5
6/23/10	Mabel Howard, Berkeley	Welcome to Medicare	Seniors	7	4.5
6/19/10	Allen Temple Baptist Church, Oakland	Stepping Up To The Plate; Guardianship & Custody	Seniors & Senior Service Providers	15	7
6/17/10	Glenn Brook Terrace, Oakland	Consumer Fraud	Seniors	7	4.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 9

6/16/10	Linda Glen Apartments, Oakland	Consumer Fraud	Seniors	8	4.5
6/16/10	Altenheim Senior Housing, Oakland	Consumer Fraud	Seniors	40	4.75
6/10/10	Fargo Senior Center, San Leandro	Creating a Secure Future: Planning for Incapacity	Seniors	12	5
6/10/10	Strawberry Creek Lodge, Berkeley	Consumer Fraud	Seniors	15	5
5/14/10	St. Andrew's Manor, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	9	4.75
6/9/10	Park Boulevard Manor, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	18	5
5/16/10	Temple Sinai, Oakland	Welcome to Medicare	Seniors	40	7
6/3/10	Amistad Housing, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	7	5
6/2/10	Northgate Terrace, Oakland	Welcome to Medicare	Seniors	8	4.5
5/27/10	Amistad Housing, Berkeley	Consumer Fraud	Seniors	6	7
5/26/10	Adell Court Apartments, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	8	4.5
5/25/10	Baywood Court Apartments, Oakland	Welcome to Medicare	Seniors	6	4.75
5/19/10	City Of Fremont Offices, Fremont	Welcome to Medicare	Senior Service Providers	48	9
5/18/10	Hayward Area Senior Center, Hayward	Consumer Fraud	Seniors	14	7
6/26/10	Hs. Lorships Restaurant, Berkeley	Welcome to Medicare	Senior Service Providers	45	1.5
6/9/10	Harriet Tubman Manor, Berkeley	Consumer Fraud	Seniors	5	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 42

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 253

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 10

Total Unduplicated Client Count for Quarter:	337
Total Cases Closed in Quarter:	509
Total Units of Service for Quarter (Unit=1 Hour):	2299

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	54
65-74:	122
75-84:	119
85+:	42
Client Declined to Provide Information:	0
Total:	337

CLIENT GENDER

Male:	116
Female:	221
Total:	337

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	120
Homebound:	25
Lives Alone:	82
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	37
Limited English:	57
Rural:	5
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	4

CLIENT RACE

Two or More Races:	8
Caucasian:	220
African American:	15
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	24
Filipino:	12
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	10
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	6
Total:	337

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	18	0	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	12	16	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	7	6	0	0
C2. Conservatorship:	1	15	0	0
C3. Other Family:	8	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	19	3	2
D2. Medicare:	11	11	2	2
D3. Other Health/Community Based Care:	5	7	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	18	20	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	9	0	0
E3. Other Housing:	13	20	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	9	12	1	1
F2. Supplemental Security Income (SSI):	14	15	5	9
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	11	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	36	36	11	25
G3. Other Individual Rights:	3	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	80	95	5	0
H2. Advance Health Care Directives (AHCD):	21	8	37	0
H3. Financial Powers of Attorney:	30	35	7	0
H4. Other Miscellaneous:	18	28	0	0

TOTAL CASES OPENED IN QUARTER: 337

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
392	77	40

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2119

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Fair Housing Law Project

County(ies): Santa Clara County

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 10

6/8/10	San Jose	Outreach to Retired City of San Jose Employees	Senior	20	2
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies): Santa Clara County					
6/24/10	Mayfair Senior Program in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior center	80	1
6/23/10	Campbell Adult Center	Presentation about SALA: Who We Are & What We Do	Participants at senior center	30	1
6/16/10 and 6/17/10	SALA Central Office	Planning with Pro Bono Coordinator at Fenwick & West and with Mountain View Senior Center for Power of Attorney Day in August 2010.	Pro bono attorneys recruited by Fenwick & West to work at a Power of Attorney Day at the senior center	0	2.5
6/7/10	COA Advisory Council at Santa Clara Senior Center	Presentation about SALA: Who We Are & What We Do	Council on Aging Advisory Council members	30	2
5/25/10	Barbara Lee Senior Center in Milpitas	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	40	1
5/24/10	Sunnyvale Senior Nutrition Program	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	75	1
5/14/10	History Park in San Jose	Staffed Table for SALA at "Spring into Health" Resource Fair sponsored by San Jose Office on Aging	Participants from senior centers that were transported to fair	500	10.5
5/4/10	Mountain View Senior Center	Staffed Table for SALA at Senior Center Resource Fair	Participants at senior center	150	4.5
5/4/10	Gilroy Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior center	70	1
4/30/10	Avenidas Senior Center in Palo Alto	Presentation about SALA: Who We Are & What We Do	Participants at senior center	75	2
4/15/10	Cupertino Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior center	35	1
4/14/10	Morgan Hill Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	99	0.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies): Santa Clara County					
5/26/10	Chai House senior housing in San Jose	Legal Planning for the Future and Information About SALA's Services	Residents at Chai House	12	3
4/14/10	MAVEN program at Next Door Solutions	Legal Planning for the Future, How to Avoid Elder Abuse, and Information About SALA's Services	Participants and staff in the Maven program	12	6
4/1/10	City of San Jose Retirees Association	Legal Planning for the Future, How to Be Legally Healthy, and Information About SALA's Services	Retired employees from the City of San Jose	45	1.2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 11

Total Unduplicated Client Count for Quarter:	239
Total Cases Closed in Quarter:	239
Total Units of Service for Quarter (Unit=1 Hour):	341

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	32
65-74:	73
75-84:	67
85+:	20
Client Declined to Provide Information:	47
Total:	239

CLIENT GENDER

Male:	113
Female:	126
Total:	239

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	0
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	102
Rural:	2
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	73
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	68
Client Declined to Provide Information:	79
Total:	239

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino: 147

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	0	12	0
A2. Contracts/Warranties:	2	0	2	0
A3. Other Consumer/Finance:	11	0	11	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	0	5	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	0	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	26	0	26	0
D2. Medicare:	7	0	7	0
D3. Other Health/Community Based Care:	2	0	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	11	0	11	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	0	5	0
E3. Other Housing:	7	0	5	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	10	0	10	0
F2. Supplemental Security Income (SSI):	11	0	10	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	8	0	8	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	7	0
G3. Other Individual Rights:	16	0	15	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	0	22	0
H2. Advance Health Care Directives (AHCD):	9	0	6	0
H3. Financial Powers of Attorney:	18	0	13	0
H4. Other Miscellaneous:	30	0	52	0

TOTAL CASES OPENED IN QUARTER: 239

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	239	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 341

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

5/27/10	Micke Grove Park	Senior Awareness Day	Seniors	200	6
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 11

5/5/10	Lolly Harison Senior Center	Outreach/Health fair	Seniors	100	4
4/10/10	Center for the Blind	Health Fair	Disabled	30	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Council for the Spanish Speaking*

County(ies): *San Joaquin*

5/20/10	webiner	wills & estate planning	legal service provider	50	1
4/15/10	Webiner	Case studies in preventing & stopping elder abuse	legal services providers	50	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 12

Total Unduplicated Client Count for Quarter:	29
Total Cases Closed in Quarter:	69
Total Units of Service for Quarter (Unit=1 Hour):	52

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	13
75-84:	9
85+:	3
Client Declined to Provide Information:	0
Total:	29

CLIENT GENDER

Male:	14
Female:	15
Total:	29

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	2
Lives Alone:	14
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	29
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	8
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	27
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	29

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	3	3	0
A2. Contracts/Warranties:	4	1	3	0
A3. Other Consumer/Finance:	5	7	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	0	2	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	1	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	0	1	0
E3. Other Housing:	3	2	3	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	0	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	6	10	0
H2. Advance Health Care Directives (AHCD):	1	2	0	0
H3. Financial Powers of Attorney:	1	1	1	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 38

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	30	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 227

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 13

Total Unduplicated Client Count for Quarter:	180
Total Cases Closed in Quarter:	258
Total Units of Service for Quarter (Unit=1 Hour):	1348

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	57
75-84:	37
85+:	26
Client Declined to Provide Information:	22
Total:	180

CLIENT GENDER

Male:	61
Female:	119
Total:	180

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	96
Homebound:	1
Lives Alone:	115
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	33
Rural:	65
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	85
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	172
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	180

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino: 42

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	43	17	20	5
A2. Contracts/Warranties:	6	6	2	4
A3. Other Consumer/Finance:	5	5	1	2

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	1

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	2
C3. Other Family:	0	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	21	23	14	1
D2. Medicare:	2	0	1	3
D3. Other Health/Community Based Care:	2	1	2	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	31	22	11	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	6	4	0
E3. Other Housing:	9	6	3	6

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	6	3	2	2
F2. Supplemental Security Income (SSI):	6	6	1	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	4
G3. Other Individual Rights:	1	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	7	16	4
H2. Advance Health Care Directives (AHCD):	17	6	14	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	1	0

TOTAL CASES OPENED IN QUARTER: 179

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
119	93	46

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1348

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Citizens Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 13

County(ies): Santa Cruz and San Benito County					
05/22/2010	Cabrillo Comm Center	Senior Legal Issues	Family Caregivers	30	3
04/10/2010	Jovenes de Antano	Senior Legal Issues	Family Caregivers	20	4
04/10/2010	Jovenes de Antano	Senior Legal Issues	Family Caregivers	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 14

Total Unduplicated Client Count for Quarter:	67
Total Cases Closed in Quarter:	122
Total Units of Service for Quarter (Unit=1 Hour):	355

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	31
75-84:	7
85+:	1
Client Declined to Provide Information:	0
Total:	67

CLIENT GENDER

Male:	33
Female:	34
Total:	67

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	31
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	13
Rural:	6
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	3
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	22
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	0
Total:	67

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	1	0	1
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	0	10	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	2

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	52	38	21	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	5	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	1	14	1
H2. Advance Health Care Directives (AHCD):	0	0	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 74

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
60	47	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 355

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central California Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 14

County(ies): *Fresno and Madera Counties*

5-7-2010	Fresno	Elder Abuse Prevention Conf	Older Adults in Greatest Economic & Social Need	120	42
4-7-2010	Fresno	Elder Abuse Round Table	Providers of Services to Older Adults in Greatest Economic & Social Need	25	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 54

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 15

Total Unduplicated Client Count for Quarter:	89
Total Cases Closed in Quarter:	111
Total Units of Service for Quarter (Unit=1 Hour):	422

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	12
65-74:	28
75-84:	32
85+:	15
Client Declined to Provide Information:	2
Total:	89

CLIENT GENDER

Male:	24
Female:	65
Total:	89

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	3
Lives Alone:	34
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	9
Rural:	13
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	13
Greatest Economic Need (Minority Status Unknown):	3

CLIENT RACE

Two or More Races:	3
Caucasian:	66
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	0
Total:	89

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	6	3	0
A2. Contracts/Warranties:	2	0	1	0
A3. Other Consumer/Finance:	3	2	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	6	6	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	4	1	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	54	27	32	0
H2. Advance Health Care Directives (AHCD):	3	0	3	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 87

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
56	55	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 317

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sarah Shena, Tulare Co. Senior Legal Services

County(ies): Tulare

6/17/2010	Visalia	County Bar Assoc Meeting	Referral Sources	25	2
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 15

4/9/2010	Visalia	United Way Exec. Comm Mtg	Referral Sources	5	1.75
4/29/2010	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	10	1
5/14/2010	Visalia	Annual Senior Day in Park	Low Inc. Seniors & their families	150	8.5
5/16/2010	Visalia	PFLAG* Meeting	Low Inc. Seniors & their families	20	4.1
5/17/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	5	1.75
5/21/2010	Visalia	Class on Loss, Suicide Prevention Conference	Referral Sources	50	1.5
5/25/2010	Visalia	United Way Bd. Mtg	Referral Sources	15	2.3
5/27/2010	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	10	1
4/7/2010	Visalia	Training for HICAP volunteers	Referral Sources	9	1.5
6/17/2010	Farmersville	Farmers' Mkt (collab w/AAA staff)	Low Inc. Seniors	30	0.5
6/30/2010	Woodlake	Farmers' Market	Low Inc. Seniors	40	0.5
6/20/2010	Visalia	PFLAG* Meeting	Low Inc. Seniors & their families	25	4.1
6/21/2010	Dinuba	Farmers' Market	Low Inc. Seniors	20	0.5
6/21/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	6	1.6
6/22/2010	Earlimart	Farmers' Market	Low Inc. Seniors	15	7.3
6/23/2010	Porterville	Attended & Spoke at Caregivers' Training	Low Inc. Seniors & their families	55	5.5
6/24/2010	Visalia	Farmers' Market, Downtown	Low Inc. Seniors	130	0.5
6/24/2010	Visalia	Mediation Cntr Mtg w/Better Bus. Bureau re Collab on Court Mediation Project	Referral Sources	4	1.8
6/26/2010	Visalia	Farmers' Market, Sears	Low Inc. Seniors	150	0.5
6/3/2010	Visalia	Elder Death Review Team Mtg	Referral Sources	12	1.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 21

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 15

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Sarah Shena, Tulare Co. Senior Legal Services					
County(ies): Tulare					
6/23/2010	Porterville	Legal Issues for Caregivers	Low Inc. Seniors & their families	45	6.8
Ongoing		Prep of Presentation on Independence Preservation	Low Inc. Seniors & their families	0	3.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 16

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	1	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	2	1
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	2	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	0	1	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	2	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	1	1	0
H4. Other Miscellaneous:	0	0	1	0

TOTAL CASES OPENED IN QUARTER: 9

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
12	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 85

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 16

6/23/10	Inyo/Mono Counties	Public Service Announcement to local radio & newspaper about deadline for IHSS providers to meet to qualify for pro	Seniors	14000	0.5
5/10/10	Inyo/Mono Counties	Public Service Announcement sent to local radio stations, local TV and newspaper re: census workers & possible scams for stealing personal information.	Seniors	14000	0.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 17

Total Unduplicated Client Count for Quarter:	364
Total Cases Closed in Quarter:	333
Total Units of Service for Quarter (Unit=1 Hour):	724

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	122
65-74:	148
75-84:	70
85+:	22
Client Declined to Provide Information:	2
Total:	364

CLIENT GENDER

Male:	134
Female:	230
Total:	364

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	129
Homebound:	2
Lives Alone:	174
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	27
Rural:	27
Greatest Economic Need (Minority):	65
Greatest Economic Need (Non-Minority):	108
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	6
Caucasian:	277
African American:	35
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	3
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	10
Total:	364

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	4	3	0
A2. Contracts/Warranties:	22	3	16	0
A3. Other Consumer/Finance:	159	3	153	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	0	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	21	1	16	0
C3. Other Family:	15	3	9	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	69	6	47	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	2	3	0
E3. Other Housing:	2	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	24	3	21	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	19	10	9	0

TOTAL CASES OPENED IN QUARTER: 365

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	281	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 380

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Central Coast Commission for Senior Citizens*

County(ies): *Santa Barbara/San Luis Obispo*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 17

05/27/2010	San Luis Obispo	Q&A opportunity at Exposition on SLSP services	Senior Veterans Senior Homeless	75	3
05/27/2010	San Luis Obispo	Q&A opportunity at Exposition on SLSP services	Senior Veterans Senior Homeless	200	4
05/12/2010	San Luis Obispo	Senior Legal Services Project's structure and services including elder abuse prevention	Hospice Partners Volunteers in Training	35	1
05/09/2010	Arroyo Grande	Senior Legal Services Project's structure and services including elder abuse prevention	Mobile Home Park Residents	10	2
05/07/2010	Cambria	Senior Legal Services Project's structure and services including elder abuse prevention	Cambria Collection	15	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central Coast Commission for Senior Citizens					
County(ies): Santa Barbara/San Luis Obispo					
06/08/2010	Cambria	POLST Training for CARES	Cambria Adult Resources Education Support	15	4
05/04/2010	Cambria	Senior Legal Services Project's Structure and Services including elder abuse prevention	Cambria Adult Resources Education Support	15	4
05/22/2010	San Luis Obispo	Senior Legal Services Project's structure and services and Q&A panel with GSMOL	Senior Mobile Home Park Residents	100	1
04/19/2010	San Luis Obispo	Elder Abuse and SLSP Services	Women's Shelter All Staff Training	35	1
04/08/2010	San Luis Obispo	Senior Legal Services Project, Services including elder abuse prevention	Las Brisas	15	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 18

Total Unduplicated Client Count for Quarter:	242
Total Cases Closed in Quarter:	242
Total Units of Service for Quarter (Unit=1 Hour):	514

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	31
65-74:	92
75-84:	99
85+:	20
Client Declined to Provide Information:	0
Total:	242

CLIENT GENDER

Male:	89
Female:	153
Total:	242

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	2
Lives Alone:	121
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	55
Rural:	8
Greatest Economic Need (Minority):	74
Greatest Economic Need (Non-Minority):	80
Greatest Economic Need (Minority Status Unknown):	5

CLIENT RACE

Two or More Races:	9
Caucasian:	92
African American:	18
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	8
Filipino:	11
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	5
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	63
Client Declined to Provide Information:	20
Total:	242

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="60"/>	<input type="text" value="19"/>	<input type="text" value="20"/>	<input type="text" value="21"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="18"/>	<input type="text" value="18"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="19"/>	<input type="text" value="19"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	19	15	2	2
F2. Supplemental Security Income (SSI):	20	18	2	0
F3. Pensions/Retiree Benefits:	16	16	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	19	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	16	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	55	55	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 242

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
195	24	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 514

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 18

County(ies): Ventura					
5/19/10	Seabee Base	Caregivers Does and Don'ts	Seniors & Caregivers	16	3
5/3/10	Moorpark Sr. Ctr.	Grey Law – Powers of Attorney	Seniors	22	3
4/19/10	Santa Paula	Grey Law – Powers of Attorney	Seniors	31	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 19

Total Unduplicated Client Count for Quarter:	262
Total Cases Closed in Quarter:	234
Total Units of Service for Quarter (Unit=1 Hour):	1281

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	103
75-84:	80
85+:	26
Client Declined to Provide Information:	5
Total:	262

CLIENT GENDER

Male:	97
Female:	165
Total:	262

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	119
Homebound:	19
Lives Alone:	113
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	48
Rural:	0
Greatest Economic Need (Minority):	89
Greatest Economic Need (Non-Minority):	105
Greatest Economic Need (Minority Status Unknown):	75

CLIENT RACE

Two or More Races:	0
Caucasian:	170
African American:	48
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	4
Japanese:	1
Korean:	6
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	0
Total:	262

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino: 42

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	32	29	9	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	7	7	3	0

EMPLOYMENT

B1. Discrimination:	0			
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	2	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	34	11	17	0
D2. Medicare:	92	16	56	1
D3. Other Health/Community Based Care:	5	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	5	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	12	2	0
E3. Other Housing:	5	4	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	4	1	2	0
F2. Supplemental Security Income (SSI):	9	1	1	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	10	1	0	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	18	4	0
H2. Advance Health Care Directives (AHCD):	13	3	8	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	6	0	0

TOTAL CASES OPENED IN QUARTER: 285

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
125	104	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 302

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles County*

6/9/10	Los Angeles	BTLS Overview presentation	seniors	20	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 19

5/19/10	Claremont	BTLS Overview presentation	seniors	20	2
6/26/10	Los Angeles	Caregiver Training Day	Caregivers	260	3
5/22/10	Los Angeles	Dementia Care and Caregiver training	Seniors and providers	300	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies): <i>Los Angeles County</i>					
5/27/10	Whittier	Senior Fair	senior	25	2
5/24/10	Venice	Estate Planning Basics	seniors	25	2
5/11/10	Los Angeles	Debtor's Rights Clinic	seniors	40	3
5/5/10	Los Angeles	Power of Attorney for Health Care	seniors	25	2
4/20/10	North Hollywood	Know Your Rights	workers	25	2
4/13/10	Los Angeles	ID Theft	seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 20

Total Unduplicated Client Count for Quarter: 339
 Total Cases Closed in Quarter: 367
 Total Units of Service for Quarter (Unit=1 Hour): 2056

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	95
65-74:	106
75-84:	104
85+:	34
Client Declined to Provide Information:	0
Total:	339

CLIENT GENDER

Male:	128
Female:	211
Total:	339

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	101
Homebound:	3
Lives Alone:	150
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	6
Rural:	4
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	65
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	18
Caucasian:	271
African American:	34
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	339

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino: 78

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	59	33	18	1
A2. Contracts/Warranties:	18	12	4	0
A3. Other Consumer/Finance:	16	9	5	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	23	9	11	2
C2. Conservatorship:	6	7	0	0
C3. Other Family:	7	6	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	11	9	0	2
D2. Medicare:	7	4	0	1
D3. Other Health/Community Based Care:	6	3	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	25	3	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29	18	7	0
E3. Other Housing:	14	10	1	3

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	6	6	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	14	9	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	82	31	53	0
H2. Advance Health Care Directives (AHCD):	18	1	19	0
H3. Financial Powers of Attorney:	12	4	17	0
H4. Other Miscellaneous:	7	3	2	0

TOTAL CASES OPENED IN QUARTER: 384

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
208	145	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1617

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *San Bernardino*

06/03/2010	Rancho Cucamonga	Legal Information	Seniors	10	0.5
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 20

05/21/2010	High Desert Church	Seniors in the Know	Seniors	280	12.8
05/19/2010	San Bernardino Fairgrounds	Information and Awareness	Seniors	196	8
05/18/2010	House of Ruth	Domestic Violence Advocate Training	DV Victims	10	0.7
04/30/2010	Apple Valley Senior Center	Information on ICLS Services	Seniors	100	1.5
04/07/2010	House of Ruth	Domestic Violence Advocate	DV Victims	33	0.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Inland Counties Legal Services, Inc.</i>					
County(ies): <i>San Bernardino</i>					
05/06/2010	Redlands Senior Center	ICLS Services Available to Redlands	Redlands Seniors	65	1
05/03/2010	Double Tree Inn, Ontario	ICLS Services, Table, Q&A	DAAS, West End Seminar	200	13
04/29/2010	Jesse Turner Center	Community Assistance Resources	Seniors	280	20.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 21

Total Unduplicated Client Count for Quarter:	151
Total Cases Closed in Quarter:	193
Total Units of Service for Quarter (Unit=1 Hour):	812

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	24
65-74:	58
75-84:	52
85+:	16
Client Declined to Provide Information:	1
Total:	151

CLIENT GENDER

Male:	68
Female:	83
Total:	151

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	1
Lives Alone:	50
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	11
Rural:	51
Greatest Economic Need (Minority):	17
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	112
African American:	14
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	1
Total:	151

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	25	22	1	1
A2. Contracts/Warranties:	20	19	2	0
A3. Other Consumer/Finance:	8	8	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	4	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	7	2	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	4	2	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	17	11	6	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	6	1	0
E3. Other Housing:	2	4	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	4	3	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	7	1	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	39	13	32	1
H2. Advance Health Care Directives (AHCD):	15	0	17	0
H3. Financial Powers of Attorney:	5	3	2	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 175

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
116	67	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 571

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 22

Total Unduplicated Client Count for Quarter:	687
Total Cases Closed in Quarter:	859
Total Units of Service for Quarter (Unit=1 Hour):	2272

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	239
65-74:	248
75-84:	157
85+:	43
Client Declined to Provide Information:	0
Total:	687

CLIENT GENDER

Male:	258
Female:	429
Total:	687

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	217
Homebound:	0
Lives Alone:	428
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	76
Rural:	0
Greatest Economic Need (Minority):	114
Greatest Economic Need (Non-Minority):	170
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	53
Caucasian:	521
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	2
Filipino:	10
Japanese:	3
Korean:	8
Laotian:	0
Vietnamese:	9
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	57
Client Declined to Provide Information:	0
Total:	687

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino: 80

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	247	176	71	0
A2. Contracts/Warranties:	19	19	0	0
A3. Other Consumer/Finance:	15	15	0	0

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	50	30	20	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	69	52	14	1
C2. Conservatorship:	15	14	0	1
C3. Other Family:	19	19	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	21	11	9	1
D2. Medicare:	6	5	1	0
D3. Other Health/Community Based Care:	34	27	6	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	126	108	17	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	43	36	7	0
E3. Other Housing:	15	13	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	28	27	1	0
F2. Supplemental Security Income (SSI):	23	17	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	11	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	21	19	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	56	56	0	0
H2. Advance Health Care Directives (AHCD):	9	8	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	31	26	4	1

TOTAL CASES OPENED IN QUARTER: 865

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
695	159	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1950

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies): Orange

06/30/2010	Irvine	HIIPA	Community Clinics	25	4
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 22

05/28/2010	Irvine	Legal Clinic	Community	2	3
05/22/2010	Irvine	Foreclosures	Home Owners	20	4
05/15/2010	Santa Ana	Wills and Trusts	CSEA Retirees	20	4
04/20/2010	Orange	Health Care/Access	Providers	20	3
04/16/2010	San Clemente	Medical Billing/Rights	Seniors	13	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid Society of Orange County					
County(ies): Orange					
06/05/2010	Santa Ana	Legal Services	Communtiy	100	5
05/22/2010	Garden Grove	Legal Services	Community	500	5
05/15/2010	Fullerton	Health	Fibromyalgia Assoc.	100	8
05/08/2010	Irvine	Health Care	Community	750	6
04/15/2010	Huntington Beach	Legal Services	Seniors	50	3
04/17/2010	Santa Ana	Health Care	Community	100	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 23

Total Unduplicated Client Count for Quarter:	893
Total Cases Closed in Quarter:	893
Total Units of Service for Quarter (Unit=1 Hour):	996

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	163
65-74:	321
75-84:	295
85+:	114
Client Declined to Provide Information:	0
Total:	893

CLIENT GENDER

Male:	295
Female:	598
Total:	893

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	1
Lives Alone:	506
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	38
Rural:	0
Greatest Economic Need (Minority):	118
Greatest Economic Need (Non-Minority):	289
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	691
African American:	46
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	16
Filipino:	27
Japanese:	4
Korean:	3
Laotian:	1
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	93
Client Declined to Provide Information:	0
Total:	893

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino: 93

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	44	40	4	0
A2. Contracts/Warranties:	88	46	9	0
A3. Other Consumer/Finance:	107	88	19	0

EMPLOYMENT

B1. Discrimination:	3	3	0	0
B2. Other Employment:	7	6	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	31	29	2	0
C2. Conservatorship:	3	2	1	0
C3. Other Family:	3	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	6	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	21	17	4	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	75	69	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	16	6	0
E3. Other Housing:	52	45	7	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	9	4	5	0
F2. Supplemental Security Income (SSI):	22	20	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	13	13	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	9	0	0
G3. Other Individual Rights:	66	61	5	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	235	186	49	0
H2. Advance Health Care Directives (AHCD):	28	21	7	0
H3. Financial Powers of Attorney:	56	28	28	0
H4. Other Miscellaneous:	22	22	0	0

TOTAL CASES OPENED IN QUARTER: 926

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
737	156	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 996

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 23

4/22/2010	East County Center for the Blind	Elder Law & Advocacy Legal Services Program	Seniors 60+	25	1
4/21/2010	Live Well Center	Elder Law & Advocacy Legal Services and Caregiver Programs	Seniors 60+	12	1.5
4/15/2010	North County Center for the Blind	Elder Law & Advocacy Legal Services Program	Seniors 60+	20	1
4/13/2010	East County Center for the Blind	Elder Law & Advocacy Legal Services, HICAP and Caregiver Programs	Seniors 60+	22	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies): San Diego					
6/17/2010	Grandon Village	Ways to Protect Against Fraud (Wills, Estate Planning, AHCD's and POA's)	Seniors 60+	8	1.5
5/14/2010	Imperial Beach Senior Center	Elder Law & Advocacy's Senior Legal Program (Wills, Trusts, POA's and AHCD's)	Seniors 60+	16	1
4/15/2010	San Diego State University	Legal Issues that Impact Older Persons	Students	17	1
4/11/2010	AIS	Elder Law & Advocacy Legal Services Program	Seniors 60+	23	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 24

Total Unduplicated Client Count for Quarter:	96
Total Cases Closed in Quarter:	96
Total Units of Service for Quarter (Unit=1 Hour):	365

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	21
65-74:	42
75-84:	21
85+:	12
Client Declined to Provide Information:	0
Total:	96

CLIENT GENDER

Male:	37
Female:	59
Total:	96

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	0
Lives Alone:	86
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	38
Rural:	96
Greatest Economic Need (Minority):	47
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	93
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	96

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	4	1	0
A2. Contracts/Warranties:	19	19	0	0
A3. Other Consumer/Finance:	9	9	0	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	6	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	4	4	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	21	4	0
H2. Advance Health Care Directives (AHCD):	10	4	6	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	6	6	0	0

TOTAL CASES OPENED IN QUARTER: 96

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	11	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 365

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law and Advocacy					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 24

County(ies): *Imperial*

4/15/2010	Catholic Charities Senior Nutrition Site	Elder Law and Advocacy's Senior Legal Services	Seniors 60+	73	2
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 25

Total Unduplicated Client Count for Quarter:	206
Total Cases Closed in Quarter:	149
Total Units of Service for Quarter (Unit=1 Hour):	2518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	53
75-84:	80
85+:	44
Client Declined to Provide Information:	0
Total:	206

CLIENT GENDER

Male:	67
Female:	139
Total:	206

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	4
Lives Alone:	58
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	40
Rural:	0
Greatest Economic Need (Minority):	101
Greatest Economic Need (Non-Minority):	111
Greatest Economic Need (Minority Status Unknown):	96

CLIENT RACE

Two or More Races:	2
Caucasian:	133
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	4
Total:	206

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	19	2	0
A2. Contracts/Warranties:	5	2	1	0
A3. Other Consumer/Finance:	6	5	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	19	2	1	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	2	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	3	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	22	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	15	0	1
E3. Other Housing:	3	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	5	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0
G3. Other Individual Rights:	92	8	7	15

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	6	7	0
H2. Advance Health Care Directives (AHCD):	7	2	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	1	3	1

TOTAL CASES OPENED IN QUARTER: 229

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
96	35	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2518

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles City*

05/24/2010	Los Angeles	Estate Planing Basics	Seniors	20	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 25

05/19/2010	Los Angeles	BTLS Overview	Seniors	20	2
05/05/2010	Los Angeles	ID Theft	Seniors	20	2
04/20/2010	Los Angeles	Know your rights	Seniors	20	2
04/13/2010	Los Angeles	ID Theft	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles City*

06/20/2010	Los Angeles	Conservator Training Day	Conservators	260	3
06/04/2010	Los Angeles	Kinship Care Expo	Relative Caregivers	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 26

Total Unduplicated Client Count for Quarter:	220
Total Cases Closed in Quarter:	325
Total Units of Service for Quarter (Unit=1 Hour):	284

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	44
65-74:	93
75-84:	50
85+:	33
Client Declined to Provide Information:	0
Total:	220

CLIENT GENDER

Male:	90
Female:	130
Total:	220

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	83
Homebound:	2
Lives Alone:	112
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	2
Rural:	130
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	106
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	7
Caucasian:	209
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	220

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	17	5	0
A2. Contracts/Warranties:	26	23	4	0
A3. Other Consumer/Finance:	9	9	1	0

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	6	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	46	44	0	1
D2. Medicare:	10	10	0	0
D3. Other Health/Community Based Care:	8	11	4	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	30	28	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	39	40	5	0
E3. Other Housing:	5	6	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	4	1	2	1
F2. Supplemental Security Income (SSI):	13	14	0	0
F3. Pensions/Retiree Benefits:	3	3	1	0
F4. Other Income Maintenance:	2	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	13	0	0
G3. Other Individual Rights:	10	10	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	27	2	0
H2. Advance Health Care Directives (AHCD):	4	4	2	0
H3. Financial Powers of Attorney:	14	11	3	0
H4. Other Miscellaneous:	7	6	0	0

TOTAL CASES OPENED IN QUARTER: 305

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
293	30	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 251

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Law Project, Inc

County(ies): Lake and Mendocino Counties

6/23/10	Lower Lake	IHSS Advisory Committee	Elders/Disabled	1500	3
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 26

5/12/10	Ukiah	MDT	Elders/Disabled	6	2
5/5/10	Ukiah	IHSS Advisory Committee	Elders/Disabled	1500	3
4/7/10	Ukiah	IHSS Advisory Committee	Elders/Disabled	1500	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Senior Law Project, Inc</i>					
County(ies): <i>Lake and Mendocino Counties</i>					
4/12/10	Lakeport	Elder Law	Elders/Disabled	20	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 27

Total Unduplicated Client Count for Quarter:	300
Total Cases Closed in Quarter:	330
Total Units of Service for Quarter (Unit=1 Hour):	680

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	50
65-74:	67
75-84:	64
85+:	37
Client Declined to Provide Information:	82
Total:	300

CLIENT GENDER

Male:	103
Female:	197
Total:	300

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	5
Lives Alone:	53
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	3
Rural:	82
Greatest Economic Need (Minority):	34
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	20

CLIENT RACE

Two or More Races:	0
Caucasian:	293
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	300

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	17	1	0
A2. Contracts/Warranties:	8	5	3	0
A3. Other Consumer/Finance:	8	7	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	6	6	0	0
C3. Other Family:	4	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	26	8	18	0
D2. Medicare:	11	8	0	0
D3. Other Health/Community Based Care:	4	5	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	25	20	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	9	5	0
E3. Other Housing:	5	5	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	14	3	0	7
F2. Supplemental Security Income (SSI):	10	1	0	0
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	11	11	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	86	51	15	0
H2. Advance Health Care Directives (AHCD):	34	18	8	0
H3. Financial Powers of Attorney:	34	19	9	0
H4. Other Miscellaneous:	44	56	1	0

TOTAL CASES OPENED IN QUARTER: 369

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
256	67	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 680

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: COUNCIL ON AGING

County(ies): Sonoma

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 27

4/12, 5/10, 5/11	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	14	14
Offered 4/14, 5/13, 5/16	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	100	1
4/15, 5/20, 5/27	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	12	13
4/12, 5/10, 5/17	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	13	9
4/20, 5/18, 5/25	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	7	8
5/4, 6/1	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	11	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 52

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: COUNCIL ON AGING					
County(ies): Sonoma					
6/10/10	Santa Rosa	"Sonoma Seniors Today" Article – Re: Federal Estate Tax Law	Sonoma County Seniors	13000	2
5/13/10	Oak View of Sonoma Hills, Rohnert Park	Estate Planning Seminar	Active Seniors	20	3
4/26/10	Guerneville	Legal rights of LGBT Seniors	LGBT Seniors	20	3
4/19/10	Sonoma	Legal rights of LGBT Seniors	LGBT Seniors	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 28

Total Unduplicated Client Count for Quarter:	141
Total Cases Closed in Quarter:	147
Total Units of Service for Quarter (Unit=1 Hour):	370

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	47
75-84:	35
85+:	11
Client Declined to Provide Information:	0
Total:	141

CLIENT GENDER

Male:	61
Female:	80
Total:	141

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	1
Lives Alone:	18
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	3
Greatest Economic Need (Minority):	17
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	5

CLIENT RACE

Two or More Races:	0
Caucasian:	69
African American:	27
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	5
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	24
Total:	141

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	30	23	1	1
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	4	0	3	1

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	4	4	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	2	5	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	2	1	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	20	9	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	2	0
E3. Other Housing:	0	2	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	16	13	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	8	12	0
H2. Advance Health Care Directives (AHCD):	6	0	4	0
H3. Financial Powers of Attorney:	3	0	4	0
H4. Other Miscellaneous:	5	2	2	0

TOTAL CASES OPENED IN QUARTER: 141

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
93	49	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 450

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid of Napa Valley

County(ies): Napa

6/28/10	Napa	Commission on Aging	Senior Service Providers / Seniors	25	3
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 28

4/23/10	Rohlffs Manor	Outreach to Residents of Rohlffs Manor	Low Income Seniors	30	2.5
5/11/10	North Bay Regional Center	Outreach to Other Providers	Providers to Seniors and Persons with Disabilities	20	3
5/12/10	First Five	Healthy Aging Population Initiative	Senior Service Providers	12	3.5
5/21/10	Hospice of Napa Valley	In Home Support Services	Seniors / Providers IHSS Consumers	14	2.5
5/24/10	The Meadows	Comminssion on Aging	Senior Service Providers	25	2.5
6/2/10	Legal Aid	Healthy Aging Population Initiative Housing Committee	Low Income Senior Housing	5	2
4/21/10	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	9	2.5
6/14/10	District Attorney's Office	DA Elder Abuse Preventions Council	Senior Service Providers	11	2
4/16/10	Napa	In Home Support Services Forum - Protecting IHSS	Seniors / Providers IHSS Consumers	80	8
4/9/10	Napa	IHSS Sub-Committee	IHSS Providers and Consumers	5	2
4/12/10	District Attorney's Office	DA Elder Abuse Preventions Council	Senior Service Providers	12	2
4/14/10	First Five	Health Aging Population Initiative	Senior Service Providers	12	4
6/9/10	First Start	Healthy Aging Population Initiative	Senior Service Providers	15	4

Provider Name: *Legal Service of Northern California*

County(ies): *Solano County*

4/7/2010	Vallejo Senior Center	Outreach	Seniors	5	2
5/5/2010	Vallejo Senior Center	Outreach	Seniors	3	2
6/2/2010	Vallejo Senior Center	Outreach	Seniors	3	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 28

Provider Name: Legal Aid of Napa Valley					
County(ies): Napa					
6/22	Hospice Napa Valley	IHSS Resource Forum	Senior Service Providers / Seniors	70	5
Provider Name: Legal Service of Northern California					
County(ies): Solano County					
Weekly	Vallejo LSNC Office	About 12 Clinics on how to respond to Unlawful Detainer Eviction Papers	Solano County Low Income Seniors Facing Eviction	12	10
6/10/2010	Vallejo	Discuss Senior Issues	Vallejo Senior Roundtable	10	2
6/4/10	Solano County	Meeting Senior Issues	Senior Coalition	10	3
6/2/10	Conference	Conference on Health Care Reform & Solano Presentation	Senior Legal Services	50	7
5/21/10	Solano County	Presentation on LSNC's Senior-Specific Services and Fair Housing Discrimination	Presentatio to Family Resource Center	20	2
5/19/10	Solano County	Discuss Senior Issues	FAST	10	3
5/13/10	Vallejo	Discuss Senior Issues	Vallejo Senior Roundtable	10	2
5/7/10	Solano County	Meeting Senior Issues	Senior Coalition	10	3
5/5/10	Solano County	Conference Call Senior Issues	Senior Coalition	6	3
4/9/10	Solano County	Conference Call Senior Issues	Senior Coalition	6	2
4/2/2010	Solano County	Meeting Senior Issues	Senior Coalition	10	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 23

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 46

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 29

Total Unduplicated Client Count for Quarter:	641
Total Cases Closed in Quarter:	986
Total Units of Service for Quarter (Unit=1 Hour):	1092

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	97
65-74:	262
75-84:	189
85+:	76
Client Declined to Provide Information:	17
Total:	641

CLIENT GENDER

Male:	251
Female:	390
Total:	641

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	95
Homebound:	21
Lives Alone:	266
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	8
Rural:	641
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	359
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	610
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	0
Total:	641

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	42	40	2	0
A2. Contracts/Warranties:	22	19	3	0
A3. Other Consumer/Finance:	35	31	3	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	11	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	26	25	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	41	39	2	0
D2. Medicare:	6	6	0	0
D3. Other Health/Community Based Care:	15	14	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	21	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	43	37	3	0
E3. Other Housing:	44	41	3	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	15	15	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	11	10	1	0
F4. Other Income Maintenance:	32	31	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	23	6	1
G3. Other Individual Rights:	15	14	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	263	128	118	1
H2. Advance Health Care Directives (AHCD):	150	19	126	0
H3. Financial Powers of Attorney:	158	31	120	0
H4. Other Miscellaneous:	30	22	6	0

TOTAL CASES OPENED IN QUARTER: 1024

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
585	399	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1092

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Legal Services

County(ies): El Dorado County

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 29

5/14/2010	Green Valley Community Church	Alzheimer's Conference	Seniors & Caregivers	200	8
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Senior Legal Services*

County(ies): *El Dorado County*

6/15/2010	Senior Center	Estate Planning for Lower Income Seniors	Seniors	24	4
5/18/2010	Senior Center	Powers of Attorney	Seniors	22	4
5/17/2010	S. Lake Tahoe	Powers of Attorney & Long Term Care Ins.	Seniors	20	10
5/14/2010	Green Valley Church	Powers of Attorney & Long Term Care Ins.	Seniors	30	8
5/11/2010	EDH Senior Center	Powers of Attorney	Seniors	12	4
5/10/2010	Senior Center	Forming a non-profit organization	Seniors	8	4
4/20/2010	Senior Center	Grandparent Rights	Seniors	18	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 38

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 30

Total Unduplicated Client Count for Quarter:	90
Total Cases Closed in Quarter:	36
Total Units of Service for Quarter (Unit=1 Hour):	714

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	37
75-84:	23
85+:	8
Client Declined to Provide Information:	0
Total:	90

CLIENT GENDER

Male:	36
Female:	54
Total:	90

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	15
Homebound:	3
Lives Alone:	41
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	3
Rural:	22
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	2
Caucasian:	58
African American:	6
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	15
Total:	90

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	3	1	1
A2. Contracts/Warranties:	5	0	1	0
A3. Other Consumer/Finance:	6	2	0	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	7	0	0	1

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	10	0	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	0	1	0
E3. Other Housing:	4	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	1	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	1	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 90

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	7	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 707

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

5/16/2010	Modesto	Law Day at the Mall	Seniors	500	3.75
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 30

6/5/2010	Oakdale	Oakdale Information Day	Seniors	300	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 31

Total Unduplicated Client Count for Quarter:	162
Total Cases Closed in Quarter:	162
Total Units of Service for Quarter (Unit=1 Hour):	474

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	60
75-84:	61
85+:	16
Client Declined to Provide Information:	0
Total:	162

CLIENT GENDER

Male:	57
Female:	105
Total:	162

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	2
Lives Alone:	75
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	17
Rural:	36
Greatest Economic Need (Minority):	40
Greatest Economic Need (Non-Minority):	83
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	138
African American:	18
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	162

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino: 47

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	11	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	8	8	0	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	8	8	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	18	18	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	10	0	0
E3. Other Housing:	2	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	3	37	0
H2. Advance Health Care Directives (AHCD):	20	0	20	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	27	27	0	0

TOTAL CASES OPENED IN QUARTER: 162

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
105	57	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 474

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 32

Total Unduplicated Client Count for Quarter:	642
Total Cases Closed in Quarter:	636
Total Units of Service for Quarter (Unit=1 Hour):	2825

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	192
65-74:	184
75-84:	176
85+:	27
Client Declined to Provide Information:	63
Total:	642

CLIENT GENDER

Male:	259
Female:	383
Total:	642

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	172
Homebound:	0
Lives Alone:	240
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	167
Rural:	285
Greatest Economic Need (Minority):	102
Greatest Economic Need (Non-Minority):	122
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	561
African American:	27
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	2
Filipino:	12
Japanese:	1
Korean:	10
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	8
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	642

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino: 229

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	17	10	7	1
A2. Contracts/Warranties:	57	43	14	0
A3. Other Consumer/Finance:	82	22	60	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	1	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	12	12	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	36	30	6	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	31	25	6	1
D2. Medicare:	31	25	4	2
D3. Other Health/Community Based Care:	26	18	8	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	4	19	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	73	14	59	0
E3. Other Housing:	6	4	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	23	7	14	2
F2. Supplemental Security Income (SSI):	14	5	7	2
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	22	20	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	6	5	1	0
G2. Elder Abuse/Neglect/Exploitation:	11	9	2	0
G3. Other Individual Rights:	63	32	23	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	74	14	60	0
H2. Advance Health Care Directives (AHCD):	26	0	26	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 642

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
305	323	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2825

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 32

5-19-2010	Alzheimers Association Conference	Explanation of Program Services	Client Eligible and General Public	150	8
5-27-2010	Meals on Wheels	Explanation of Program Services	Meals on Wheels drivers and staff	30	2
5-4-2010	Salinas, Monterey, Greenfield	Explanation of Program Services	Client Eligible and General Public	120	9
4-6-2010	Carmel Valley Kiwanis	Explanation of Program Services	community service club members	20	2
1 April 2010	Mont. Co. Social Serv. – Family to Family	Explanation of Program Services	Client Eligible and General Public	25	2
4-1-10 thru	Monterey County Sheriff's Depart.	Explanation of Program Services	Client Eligible and General Public	200	36

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 19

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 59

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 33

Total Unduplicated Client Count for Quarter:	93
Total Cases Closed in Quarter:	100
Total Units of Service for Quarter (Unit=1 Hour):	648

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	21
65-74:	43
75-84:	21
85+:	8
Client Declined to Provide Information:	0
Total:	93

CLIENT GENDER

Male:	40
Female:	53
Total:	93

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	55
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	26
Rural:	26
Greatest Economic Need (Minority):	34
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	8

CLIENT RACE

Two or More Races:	0
Caucasian:	53
African American:	19
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	11
Total:	93

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino: 21

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	17	13	2	2
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	4	2	1	0

EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	7	1	1
D2. Medicare:	5	2	2	0
D3. Other Health/Community Based Care:	3	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	10	8	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	6	3	0
E3. Other Housing:	4	3	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	2	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	6	4	2
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	1	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	2	3	0

TOTAL CASES OPENED IN QUARTER: 93

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
69	24	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 335

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies): *Kern*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

PSA: 33

06/17/10	Tehachapi, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Discovery Resources workshop	Kern County Senior Population	50	5
06/16/10	California City, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Senior Center	Kern County Senior Population	50	5
05/26/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at NOR Seniors Health Fair – Rasmussen Senior Center	Kern County Senior Population	75	3.5
05/20/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Elder Abuse Prevention Conference	Kern County Senior Population	150	6
04/17/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Fiesta Primavera Health Fair	Kern County Senior Population	75	4
04/08/10	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	15	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: