

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 392

Total Cases Closed in Fiscal Year: 430

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,501

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	87
65-74:	174
75-84:	98
85+:	33
Client Declined to Provide Information:	0
Total:	392

CLIENT GENDER

Male:	128
Female:	264
Total:	392

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	192
Homebound:	0
Lives Alone:	236
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	239
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	133
Greatest Economic Need (Minority Status Unknown):	5

CLIENT RACE

Two or More Races:	3
Caucasian:	344
African American:	1
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	29
Total:	392

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="44"/>	<input type="text" value="41"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="13"/>	<input type="text" value="16"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="29"/>	<input type="text" value="31"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="35"/>	<input type="text" value="24"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="3"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="51"/>	<input type="text" value="32"/>	<input type="text" value="9"/>	<input type="text" value="9"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

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PSA: 1

INCOME MAINTENANCE

F1. Social Security:	8	6	5	1
F2. Supplemental Security Income (SSI):	19	8	3	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	129	123	7	0
H2. Advance Health Care Directives (AHCD):	35	28	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 415

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
341	64	25

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,487

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 33

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 634

Total Cases Closed in Fiscal Year: 1,391

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,917

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	176
65-74:	243
75-84:	162
85+:	53
Client Declined to Provide Information:	0
Total:	634

CLIENT GENDER

Male:	430
Female:	204
Total:	634

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	314
Homebound:	7
Lives Alone:	293
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	4
Rural:	328
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	257
Greatest Economic Need (Minority Status Unknown):	5

CLIENT RACE

Two or More Races:	0
Caucasian:	462
African American:	1
Native American/Native Alaskan:	22
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	132
Total:	634

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)	

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="83"/>	<input type="text" value="79"/>	<input type="text" value="21"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="47"/>	<input type="text" value="41"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="41"/>	<input type="text" value="48"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="41"/>	<input type="text" value="29"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="23"/>	<input type="text" value="24"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="29"/>	<input type="text" value="29"/>	<input type="text" value="3"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="119"/>	<input type="text" value="119"/>	<input type="text" value="26"/>	<input type="text" value="3"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="56"/>	<input type="text" value="57"/>	<input type="text" value="6"/>	<input type="text" value="2"/>
E3. Other Housing:	<input type="text" value="45"/>	<input type="text" value="53"/>	<input type="text" value="6"/>	<input type="text" value="391"/>

California Legal Services (Title III B)
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Fiscal Year: 2010-2011

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	8	9	1	0
F2. Supplemental Security Income (SSI):	10	8	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	7	6	1	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	8	4	0
G3. Other Individual Rights:	30	28	11	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	194	199	32	0
H2. Advance Health Care Directives (AHCD):	48	57	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	23	20	5	0

TOTAL CASES OPENED IN FISCAL YEAR: 830

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
827	164	400

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.888

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 65

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 137

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 3

Total Unduplicated Client Count for Fiscal Year:

Total Cases Closed in Fiscal Year:

Total Units of Service for Fiscal Year (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="141"/>	<input type="text" value="94"/>	<input type="text" value="58"/>	<input type="text" value="10"/>
A2. Contracts/Warranties:	<input type="text" value="15"/>	<input type="text" value="13"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="14"/>	<input type="text" value="10"/>	<input type="text" value="6"/>	<input type="text" value="2"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="23"/>	<input type="text" value="2"/>	<input type="text" value="21"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="56"/>	<input type="text" value="38"/>	<input type="text" value="14"/>	<input type="text" value="4"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="16"/>	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="3"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="93"/>	<input type="text" value="49"/>	<input type="text" value="26"/>	<input type="text" value="10"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="87"/>	<input type="text" value="52"/>	<input type="text" value="25"/>	<input type="text" value="4"/>
E3. Other Housing:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	9	2	3	5
F2. Supplemental Security Income (SSI):	18	10	7	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	20	11	5	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	5	2	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	27	17	0
H2. Advance Health Care Directives (AHCD):	31	13	19	0
H3. Financial Powers of Attorney:	33	11	20	0
H4. Other Miscellaneous:	6	3	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 627

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
357	239	46

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4.077

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 92

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 36

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 104

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 2,904

Total Cases Closed in Fiscal Year: 3,565

Total Units of Service for Fiscal Year (Unit=1 Hour): 17,974

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	778
65-74:	1,152
75-84:	716
85+:	258
Client Declined to Provide Information:	0
Total:	2,904

CLIENT GENDER

Male:	975
Female:	1,929
Total:	2,904

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,367
Homebound:	74
Lives Alone:	1,553
Institutionalized:	73
Suspected Victim of Elder Abuse/Exploitation:	157
Limited English:	150
Rural:	520
Greatest Economic Need (Minority):	613
Greatest Economic Need (Non-Minority):	1,116
Greatest Economic Need (Minority Status Unknown):	25

CLIENT RACE

Two or More Races:	55
Caucasian:	2,009
African American:	386
Native American/Native Alaskan:	22
Asian/Pacific Islander	
Asian Indian:	20
Cambodian:	0
Chinese:	19
Filipino:	27
Japanese:	16
Korean:	6
Laotian:	1
Vietnamese:	8
Guamanian:	0
Hawaiian:	7
Samoan:	2
Other Asian/Pacific Islander:	22
Race Unknown/Some Other Race:	262
Client Declined to Provide Information:	42
Total:	2,904

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="448"/>	<input type="text" value="354"/>	<input type="text" value="79"/>	<input type="text" value="5"/>
A2. Contracts/Warranties:	<input type="text" value="123"/>	<input type="text" value="98"/>	<input type="text" value="47"/>	<input type="text" value="5"/>
A3. Other Consumer/Finance:	<input type="text" value="153"/>	<input type="text" value="110"/>	<input type="text" value="27"/>	<input type="text" value="6"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="9"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="41"/>	<input type="text" value="35"/>	<input type="text" value="6"/>	<input type="text" value="2"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="112"/>	<input type="text" value="89"/>	<input type="text" value="15"/>	<input type="text" value="3"/>
C2. Conservatorship:	<input type="text" value="35"/>	<input type="text" value="24"/>	<input type="text" value="5"/>	<input type="text" value="1"/>
C3. Other Family:	<input type="text" value="47"/>	<input type="text" value="27"/>	<input type="text" value="10"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="191"/>	<input type="text" value="152"/>	<input type="text" value="62"/>	<input type="text" value="6"/>
D2. Medicare:	<input type="text" value="119"/>	<input type="text" value="83"/>	<input type="text" value="51"/>	<input type="text" value="4"/>
D3. Other Health/Community Based Care:	<input type="text" value="87"/>	<input type="text" value="62"/>	<input type="text" value="22"/>	<input type="text" value="6"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="533"/>	<input type="text" value="402"/>	<input type="text" value="98"/>	<input type="text" value="39"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="276"/>	<input type="text" value="204"/>	<input type="text" value="74"/>	<input type="text" value="25"/>
E3. Other Housing:	<input type="text" value="74"/>	<input type="text" value="58"/>	<input type="text" value="14"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	68	50	31	11
F2. Supplemental Security Income (SSI):	86	61	34	9
F3. Pensions/Retiree Benefits:	89	62	21	7
F4. Other Income Maintenance:	176	95	55	6

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	101	70	20	2
G3. Other Individual Rights:	139	99	44	4

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	377	299	36	5
H2. Advance Health Care Directives (AHCD):	145	98	11	1
H3. Financial Powers of Attorney:	118	76	12	0
H4. Other Miscellaneous:	18	16	5	1

TOTAL CASES OPENED IN FISCAL YEAR: 3.567

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2.636	780	149

TOTAL ESTIMATED CASE WORK HOURS SPENT: 16.013

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 29

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 226

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 110

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 368

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 435

Total Cases Closed in Fiscal Year: 685

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.026

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	177
65-74:	152
75-84:	80
85+:	26
Client Declined to Provide Information:	0
Total:	435

CLIENT GENDER

Male:	158
Female:	277
Total:	435

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	139
Homebound:	0
Lives Alone:	295
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	16
Rural:	25
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	214
Greatest Economic Need (Minority Status Unknown):	23

CLIENT RACE

Two or More Races:	16
Caucasian:	354
African American:	27
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	5
Filipino:	2
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	435

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="91"/>	<input type="text" value="124"/>	<input type="text" value="8"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="12"/>	<input type="text" value="16"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="23"/>	<input type="text" value="22"/>	<input type="text" value="12"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
B2. Other Employment:	<input type="text" value="10"/>	<input type="text" value="25"/>	<input type="text" value="8"/>	<input type="text" value="6"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="4"/>	<input type="text" value="12"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="7"/>	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="80"/>	<input type="text" value="93"/>	<input type="text" value="56"/>	<input type="text" value="13"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="49"/>	<input type="text" value="29"/>	<input type="text" value="8"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="9"/>	<input type="text" value="11"/>	<input type="text" value="9"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	1	2	0	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	3	6	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	7
G3. Other Individual Rights:	21	24	5	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	61	81	15	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	5	1	0	0
H4. Other Miscellaneous:	35	33	5	2

TOTAL CASES OPENED IN FISCAL YEAR: 426

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
501	139	45

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.980

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 45

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 6

Total Unduplicated Client Count for Fiscal Year: 1.882

Total Cases Closed in Fiscal Year: 1.583

Total Units of Service for Fiscal Year (Unit=1 Hour): 15.207

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	447
65-74:	703
75-84:	503
85+:	135
Client Declined to Provide Information:	94
Total:	1.882

CLIENT GENDER

Male:	775
Female:	1.107
Total:	1.882

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	741
Homebound:	99
Lives Alone:	696
Institutionalized:	117
Suspected Victim of Elder Abuse/Exploitation:	98
Limited English:	1.050
Rural:	55
Greatest Economic Need (Minority):	954
Greatest Economic Need (Non-Minority):	288
Greatest Economic Need (Minority Status Unknown):	28

CLIENT RACE

Two or More Races:	1
Caucasian:	474
African American:	157
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	0
Chinese:	518
Filipino:	204
Japanese:	86
Korean:	32
Laotian:	0
Vietnamese:	37
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	18
Race Unknown/Some Other Race:	316
Client Declined to Provide Information:	24
Total:	1.882

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)	

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="85"/>	<input type="text" value="78"/>	<input type="text" value="0"/>	<input type="text" value="8"/>
A2. Contracts/Warranties:	<input type="text" value="20"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="58"/>	<input type="text" value="35"/>	<input type="text" value="1"/>	<input type="text" value="5"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="12"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="19"/>	<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text" value="3"/>
C2. Conservatorship:	<input type="text" value="21"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="4"/>
C3. Other Family:	<input type="text" value="13"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="18"/>	<input type="text" value="16"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="8"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="423"/>	<input type="text" value="325"/>	<input type="text" value="11"/>	<input type="text" value="31"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="45"/>	<input type="text" value="31"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="115"/>	<input type="text" value="115"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	75	39	0	4
F2. Supplemental Security Income (SSI):	88	98	0	4
F3. Pensions/Retiree Benefits:	9	3	2	0
F4. Other Income Maintenance:	56	41	6	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	308	206	21	88
G2. Elder Abuse/Neglect/Exploitation:	93	52	4	11
G3. Other Individual Rights:	24	15	1	5

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	101	53	6	23
H2. Advance Health Care Directives (AHCD):	5	2	0	0
H3. Financial Powers of Attorney:	4	13	0	0
H4. Other Miscellaneous:	169	116	40	1

TOTAL CASES OPENED IN FISCAL YEAR: 1.783

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.292	100	191

TOTAL ESTIMATED CASE WORK HOURS SPENT: 18.325

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 32

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 166

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 62

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 244

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 934

Total Cases Closed in Fiscal Year: 816

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.073

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	202
65-74:	376
75-84:	247
85+:	105
Client Declined to Provide Information:	4
Total:	934

CLIENT GENDER

Male:	300
Female:	634
Total:	934

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	351
Homebound:	28
Lives Alone:	380
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	51
Limited English:	17
Rural:	0
Greatest Economic Need (Minority):	141
Greatest Economic Need (Non-Minority):	168
Greatest Economic Need (Minority Status Unknown):	10

CLIENT RACE

Two or More Races:	26
Caucasian:	573
African American:	223
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	18
Filipino:	44
Japanese:	5
Korean:	3
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	8
Total:	934

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="89"/>	<input type="text" value="65"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="75"/>	<input type="text" value="54"/>	<input type="text" value="8"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="92"/>	<input type="text" value="69"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="11"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="5"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="13"/>	<input type="text" value="11"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="12"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="11"/>	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="93"/>	<input type="text" value="62"/>	<input type="text" value="13"/>	<input type="text" value="3"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="33"/>	<input type="text" value="19"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="102"/>	<input type="text" value="66"/>	<input type="text" value="13"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	28	25	3	0
F2. Supplemental Security Income (SSI):	20	14	2	0
F3. Pensions/Retiree Benefits:	12	10	0	0
F4. Other Income Maintenance:	11	11	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	51	22	6	3
G3. Other Individual Rights:	21	15	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	163	132	12	0
H2. Advance Health Care Directives (AHCD):	10	9	1	0
H3. Financial Powers of Attorney:	37	37	0	0
H4. Other Miscellaneous:	66	58	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 959

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
717	90	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5,200

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 18

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 44

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 8

Total Unduplicated Client Count for Fiscal Year: 888

Total Cases Closed in Fiscal Year: 620

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.039

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	251
65-74:	362
75-84:	203
85+:	72
Client Declined to Provide Information:	0
Total:	888

CLIENT GENDER

Male:	362
Female:	526
Total:	888

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	282
Homebound:	17
Lives Alone:	496
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	28
Limited English:	152
Rural:	37
Greatest Economic Need (Minority):	482
Greatest Economic Need (Non-Minority):	319
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	167
Caucasian:	354
African American:	58
Native American/Native Alaskan:	19
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	25
Filipino:	76
Japanese:	0
Korean:	5
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	9
Samoan:	0
Other Asian/Pacific Islander:	53
Race Unknown/Some Other Race:	121
Client Declined to Provide Information:	0
Total:	888

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="44"/>	<input type="text" value="44"/>	<input type="text" value="37"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="27"/>	<input type="text" value="10"/>	<input type="text" value="12"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="55"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="19"/>	<input type="text" value="13"/>	<input type="text" value="4"/>	<input type="text" value="6"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="111"/>	<input type="text" value="53"/>	<input type="text" value="35"/>	<input type="text" value="24"/>
D2. Medicare:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="3"/>
D3. Other Health/Community Based Care:	<input type="text" value="12"/>	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="154"/>	<input type="text" value="108"/>	<input type="text" value="19"/>	<input type="text" value="10"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="37"/>	<input type="text" value="24"/>	<input type="text" value="10"/>	<input type="text" value="4"/>
E3. Other Housing:	<input type="text" value="34"/>	<input type="text" value="15"/>	<input type="text" value="5"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	13	5	8	0
F2. Supplemental Security Income (SSI):	80	33	22	1
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	26	12	12	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	6	4	0
H2. Advance Health Care Directives (AHCD):	42	0	40	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	6	3	2

TOTAL CASES OPENED IN FISCAL YEAR: 696

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
343	218	59

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6,431

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 42

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 133

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 44

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 146

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 764

Total Cases Closed in Fiscal Year: 601

Total Units of Service for Fiscal Year (Unit=1 Hour): 9.482

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	92
65-74:	331
75-84:	227
85+:	109
Client Declined to Provide Information:	5
Total:	764

CLIENT GENDER

Male:	264
Female:	500
Total:	764

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	424
Homebound:	62
Lives Alone:	146
Institutionalized:	25
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	256
Rural:	0
Greatest Economic Need (Minority):	349
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	3
Caucasian:	259
African American:	205
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	16
Cambodian:	1
Chinese:	180
Filipino:	18
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	28
Race Unknown/Some Other Race:	39
Client Declined to Provide Information:	3
Total:	764

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="22"/>	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="9"/>	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="93"/>	<input type="text" value="5"/>	<input type="text" value="38"/>	<input type="text" value="23"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="43"/>	<input type="text" value="21"/>	<input type="text" value="12"/>	<input type="text" value="3"/>
D2. Medicare:	<input type="text" value="97"/>	<input type="text" value="19"/>	<input type="text" value="47"/>	<input type="text" value="14"/>
D3. Other Health/Community Based Care:	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="3"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	23	7	9	3
F2. Supplemental Security Income (SSI):	71	35	19	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	52	27	13	5

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	69	7	24	22
G2. Elder Abuse/Neglect/Exploitation:	206	36	34	59
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	12	10	0
H2. Advance Health Care Directives (AHCD):	4	0	10	0
H3. Financial Powers of Attorney:	44	5	28	0
H4. Other Miscellaneous:	15	9	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 785

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
209	258	134

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8,507

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 131

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 132

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 842

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1.296

Total Cases Closed in Fiscal Year: 1.187

Total Units of Service for Fiscal Year (Unit=1 Hour): 9.213

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	190
65-74:	490
75-84:	427
85+:	183
Client Declined to Provide Information:	6
Total:	1.296

CLIENT GENDER

Male:	452
Female:	844
Total:	1.296

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	423
Homebound:	61
Lives Alone:	334
Institutionalized:	22
Suspected Victim of Elder Abuse/Exploitation:	126
Limited English:	217
Rural:	5
Greatest Economic Need (Minority):	238
Greatest Economic Need (Non-Minority):	176
Greatest Economic Need (Minority Status Unknown):	10

CLIENT RACE

Two or More Races:	33
Caucasian:	793
African American:	50
Native American/Native Alaskan:	32
Asian/Pacific Islander	
Asian Indian:	39
Cambodian:	1
Chinese:	87
Filipino:	45
Japanese:	35
Korean:	15
Laotian:	0
Vietnamese:	28
Guamanian:	0
Hawaiian:	1
Samoan:	2
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	102
Client Declined to Provide Information:	24
Total:	1.296

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="72"/>	<input type="text" value="68"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="54"/>	<input type="text" value="45"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="28"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="13"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="15"/>	<input type="text" value="21"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="63"/>	<input type="text" value="52"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="27"/>	<input type="text" value="16"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="30"/>	<input type="text" value="21"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="56"/>	<input type="text" value="49"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="33"/>	<input type="text" value="23"/>	<input type="text" value="5"/>	<input type="text" value="3"/>
E3. Other Housing:	<input type="text" value="43"/>	<input type="text" value="40"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	30	21	5	0
F2. Supplemental Security Income (SSI):	58	33	11	2
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	22	21	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	14	14	1	0
G2. Elder Abuse/Neglect/Exploitation:	115	61	11	5
G3. Other Individual Rights:	4	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	318	278	12	0
H2. Advance Health Care Directives (AHCD):	100	45	65	0
H3. Financial Powers of Attorney:	92	93	11	0
H4. Other Miscellaneous:	83	71	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.296

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.031	146	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8.151

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 31

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 63

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 97

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 1.288

Total Cases Closed in Fiscal Year: 1.497

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.348

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	164
65-74:	400
75-84:	347
85+:	98
Client Declined to Provide Information:	279
Total:	1.288

CLIENT GENDER

Male:	687
Female:	601
Total:	1.288

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	748
Homebound:	0
Lives Alone:	185
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	590
Rural:	1
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	2
Caucasian:	497
African American:	26
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	5
Filipino:	18
Japanese:	5
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	705
Total:	1.288

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="62"/>	<input type="text" value="3"/>	<input type="text" value="58"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="1"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="44"/>	<input type="text" value="6"/>	<input type="text" value="38"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="19"/>	<input type="text" value="5"/>	<input type="text" value="14"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="18"/>	<input type="text" value="0"/>	<input type="text" value="17"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="18"/>	<input type="text" value="7"/>	<input type="text" value="11"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="286"/>	<input type="text" value="0"/>	<input type="text" value="286"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="48"/>	<input type="text" value="0"/>	<input type="text" value="48"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="33"/>	<input type="text" value="0"/>	<input type="text" value="33"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="33"/>	<input type="text" value="0"/>	<input type="text" value="32"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="52"/>	<input type="text" value="0"/>	<input type="text" value="52"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	71	0	71	0
F2. Supplemental Security Income (SSI):	30	0	30	0
F3. Pensions/Retiree Benefits:	8	0	8	0
F4. Other Income Maintenance:	31	0	31	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	7	0	7	0
G2. Elder Abuse/Neglect/Exploitation:	21	0	21	0
G3. Other Individual Rights:	105	0	105	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	214	0	177	0
H2. Advance Health Care Directives (AHCD):	69	0	55	0
H3. Financial Powers of Attorney:	105	0	89	0
H4. Other Miscellaneous:	251	0	249	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.569

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	1.475	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.303

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 2

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 136

Total Cases Closed in Fiscal Year: 85

Total Units of Service for Fiscal Year (Unit=1 Hour): 413

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	31
65-74:	46
75-84:	33
85+:	26
Client Declined to Provide Information:	0
Total:	136

CLIENT GENDER

Male:	59
Female:	77
Total:	136

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	8
Lives Alone:	65
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	136
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	129
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	3
Total:	136

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="33"/>	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	4	0	3	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	2	0
G3. Other Individual Rights:	4	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	7	4	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	8	2	1	0
H4. Other Miscellaneous:	9	7	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 154

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
54	31	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 413

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 51

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 786

Total Cases Closed in Fiscal Year: 534

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.527

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	210
65-74:	310
75-84:	158
85+:	83
Client Declined to Provide Information:	25
Total:	786

CLIENT GENDER

Male:	307
Female:	479
Total:	786

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	461
Homebound:	22
Lives Alone:	383
Institutionalized:	20
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	192
Rural:	257
Greatest Economic Need (Minority):	221
Greatest Economic Need (Non-Minority):	442
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	660
African American:	9
Native American/Native Alaskan:	17
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	10
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	83
Client Declined to Provide Information:	0
Total:	786

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="130"/>	<input type="text" value="29"/>	<input type="text" value="64"/>	<input type="text" value="7"/>
A2. Contracts/Warranties:	<input type="text" value="27"/>	<input type="text" value="5"/>	<input type="text" value="6"/>	<input type="text" value="2"/>
A3. Other Consumer/Finance:	<input type="text" value="29"/>	<input type="text" value="16"/>	<input type="text" value="8"/>	<input type="text" value="5"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="2"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="75"/>	<input type="text" value="19"/>	<input type="text" value="14"/>	<input type="text" value="25"/>
D2. Medicare:	<input type="text" value="11"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="2"/>
D3. Other Health/Community Based Care:	<input type="text" value="12"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="221"/>	<input type="text" value="32"/>	<input type="text" value="35"/>	<input type="text" value="51"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="16"/>	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
E3. Other Housing:	<input type="text" value="23"/>	<input type="text" value="10"/>	<input type="text" value="6"/>	<input type="text" value="4"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	26	6	4	6
F2. Supplemental Security Income (SSI):	25	5	5	10
F3. Pensions/Retiree Benefits:	8	3	0	0
F4. Other Income Maintenance:	7	4	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	2	3	3
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	46	5	22	4
H2. Advance Health Care Directives (AHCD):	15	4	7	0
H3. Financial Powers of Attorney:	51	4	26	17
H4. Other Miscellaneous:	18	7	9	0

TOTAL CASES OPENED IN FISCAL YEAR: 786

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
173	218	143

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6.467

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 7

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 277

Total Cases Closed in Fiscal Year: 178

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,374

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	120
65-74:	105
75-84:	43
85+:	9
Client Declined to Provide Information:	0
Total:	277

CLIENT GENDER

Male:	119
Female:	158
Total:	277

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	129
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	39
Rural:	0
Greatest Economic Need (Minority):	104
Greatest Economic Need (Non-Minority):	155
Greatest Economic Need (Minority Status Unknown):	17

CLIENT RACE

Two or More Races:	1
Caucasian:	104
African American:	35
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	1
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	74
Client Declined to Provide Information:	44
Total:	277

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

	CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	4	1	1	0
A3. Other Consumer/Finance:	5	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	1	0	0
C2. Conservatorship:	3	2	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	0	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	6	0	0	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	151	116	12	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	3	0	0
E3. Other Housing:	15	4	0	0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	14	3	1	1
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	6	5	1	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	4	0	0
H2. Advance Health Care Directives (AHCD):	6	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	4	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 264

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
153	18	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,374

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 4

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 319

Total Cases Closed in Fiscal Year: 357

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.736

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	40
65-74:	116
75-84:	100
85+:	61
Client Declined to Provide Information:	2
Total:	319

CLIENT GENDER

Male:	112
Female:	207
Total:	319

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	126
Homebound:	17
Lives Alone:	80
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	39
Rural:	54
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	53
Greatest Economic Need (Minority Status Unknown):	8

CLIENT RACE

Two or More Races:	4
Caucasian:	200
African American:	8
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	3
Japanese:	3
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	89
Client Declined to Provide Information:	4
Total:	319

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="36"/>	<input type="text" value="30"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="9"/>	<input type="text" value="10"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="19"/>	<input type="text" value="9"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="8"/>	<input type="text" value="12"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	2	0
G3. Other Individual Rights:	2	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	140	58	100	1
H2. Advance Health Care Directives (AHCD):	11	2	7	0
H3. Financial Powers of Attorney:	20	5	15	0
H4. Other Miscellaneous:	11	11	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 319

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
180	175	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 894

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 56

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 275

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 150

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 104

Total Cases Closed in Fiscal Year: 110

Total Units of Service for Fiscal Year (Unit=1 Hour): 562

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	15
65-74:	30
75-84:	43
85+:	16
Client Declined to Provide Information:	0
Total:	104

CLIENT GENDER

Male:	46
Female:	58
Total:	104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	1
Lives Alone:	48
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	104
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	80
African American:	0
Native American/Native Alaskan:	24
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	104

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="13"/>	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="18"/>	<input type="text" value="13"/>	<input type="text" value="5"/>	<input type="text" value="5"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	2	0	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	15	2	0
H2. Advance Health Care Directives (AHCD):	5	1	5	0
H3. Financial Powers of Attorney:	22	2	13	0
H4. Other Miscellaneous:	3	2	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 104

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	43	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 562

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 30

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 1.182

Total Cases Closed in Fiscal Year: 1.093

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.133

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	416
65-74:	414
75-84:	255
85+:	89
Client Declined to Provide Information:	8
Total:	1.182

CLIENT GENDER

Male:	451
Female:	731
Total:	1.182

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	399
Homebound:	15
Lives Alone:	566
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	48
Limited English:	81
Rural:	71
Greatest Economic Need (Minority):	102
Greatest Economic Need (Non-Minority):	391
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	9
Caucasian:	925
African American:	84
Native American/Native Alaskan:	13
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	10
Filipino:	3
Japanese:	11
Korean:	7
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	67
Client Declined to Provide Information:	34
Total:	1.182

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="23"/>	<input type="text" value="16"/>	<input type="text" value="15"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="50"/>	<input type="text" value="15"/>	<input type="text" value="40"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="284"/>	<input type="text" value="36"/>	<input type="text" value="322"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="18"/>	<input type="text" value="7"/>	<input type="text" value="25"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="21"/>	<input type="text" value="1"/>	<input type="text" value="17"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="43"/>	<input type="text" value="7"/>	<input type="text" value="41"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="5"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="198"/>	<input type="text" value="62"/>	<input type="text" value="174"/>	<input type="text" value="3"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="35"/>	<input type="text" value="11"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="18"/>	<input type="text" value="10"/>	<input type="text" value="15"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	4	8	0	0
F2. Supplemental Security Income (SSI):	10	7	2	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	5	6	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	5	0
G2. Elder Abuse/Neglect/Exploitation:	11	7	3	0
G3. Other Individual Rights:	17	12	11	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	2	7	0
H2. Advance Health Care Directives (AHCD):	49	20	39	0
H3. Financial Powers of Attorney:	4	4	4	0
H4. Other Miscellaneous:	72	35	60	0

TOTAL CASES OPENED IN FISCAL YEAR: 876

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
286	801	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,406

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 3

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1.087

Total Cases Closed in Fiscal Year: 1.087

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.779

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	169
65-74:	397
75-84:	382
85+:	139
Client Declined to Provide Information:	0
Total:	1.087

CLIENT GENDER

Male:	357
Female:	730
Total:	1.087

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	366
Homebound:	32
Lives Alone:	341
Institutionalized:	152
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	272
Rural:	22
Greatest Economic Need (Minority):	231
Greatest Economic Need (Non-Minority):	303
Greatest Economic Need (Minority Status Unknown):	77

CLIENT RACE

Two or More Races:	64
Caucasian:	449
African American:	78
Native American/Native Alaskan:	39
Asian/Pacific Islander	
Asian Indian:	31
Cambodian:	0
Chinese:	17
Filipino:	54
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	28
Guamanian:	0
Hawaiian:	1
Samoan:	19
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	281
Client Declined to Provide Information:	18
Total:	1.087

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="42"/>	<input type="text" value="42"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="310"/>	<input type="text" value="78"/>	<input type="text" value="116"/>	<input type="text" value="116"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="88"/>	<input type="text" value="88"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="33"/>	<input type="text" value="33"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="0"/>	<input type="text" value="29"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	106	91	6	6
F2. Supplemental Security Income (SSI):	94	79	7	0
F3. Pensions/Retiree Benefits:	64	46	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	27	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	59	59	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	260	260	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.087

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
836	129	122

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.779

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 39

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 693

Total Cases Closed in Fiscal Year: 813

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.453

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	115
65-74:	239
75-84:	254
85+:	81
Client Declined to Provide Information:	4
Total:	693

CLIENT GENDER

Male:	235
Female:	458
Total:	693

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	268
Homebound:	11
Lives Alone:	277
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	39
Limited English:	128
Rural:	1
Greatest Economic Need (Minority):	322
Greatest Economic Need (Non-Minority):	334
Greatest Economic Need (Minority Status Unknown):	309

CLIENT RACE

Two or More Races:	0
Caucasian:	456
African American:	112
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	5
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	19
Race Unknown/Some Other Race:	64
Client Declined to Provide Information:	28
Total:	693

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="135"/>	<input type="text" value="106"/>	<input type="text" value="30"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="16"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="35"/>	<input type="text" value="33"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="13"/>	<input type="text" value="10"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="10"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="22"/>	<input type="text" value="12"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="10"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="14"/>	<input type="text" value="13"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="17"/>	<input type="text" value="15"/>	<input type="text" value="6"/>	<input type="text" value="3"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="36"/>	<input type="text" value="24"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="89"/>	<input type="text" value="80"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="21"/>	<input type="text" value="15"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	16	18	4	0
F2. Supplemental Security Income (SSI):	20	24	9	2
F3. Pensions/Retiree Benefits:	6	5	1	0
F4. Other Income Maintenance:	7	8	2	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	67	8	5	6

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	169	118	70	0
H2. Advance Health Care Directives (AHCD):	36	22	30	0
H3. Financial Powers of Attorney:	13	0	0	0
H4. Other Miscellaneous:	30	25	9	0

TOTAL CASES OPENED IN FISCAL YEAR: 791

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
579	222	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8,453

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 24

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 48

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 32

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 1,345

Total Cases Closed in Fiscal Year: 1,536

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,625

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	309
65-74:	509
75-84:	396
85+:	128
Client Declined to Provide Information:	3
Total:	1,345

CLIENT GENDER

Male:	515
Female:	830
Total:	1,345

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	406
Homebound:	13
Lives Alone:	628
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	38
Rural:	40
Greatest Economic Need (Minority):	143
Greatest Economic Need (Non-Minority):	195
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	76
Caucasian:	1,026
African American:	162
Native American/Native Alaskan:	13
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	0
Chinese:	5
Filipino:	17
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	6
Total:	1,345

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="297"/>	<input type="text" value="243"/>	<input type="text" value="71"/>	<input type="text" value="4"/>
A2. Contracts/Warranties:	<input type="text" value="104"/>	<input type="text" value="92"/>	<input type="text" value="21"/>	<input type="text" value="3"/>
A3. Other Consumer/Finance:	<input type="text" value="28"/>	<input type="text" value="26"/>	<input type="text" value="3"/>	<input type="text" value="2"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="64"/>	<input type="text" value="44"/>	<input type="text" value="21"/>	<input type="text" value="3"/>
C2. Conservatorship:	<input type="text" value="22"/>	<input type="text" value="21"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="30"/>	<input type="text" value="23"/>	<input type="text" value="7"/>	<input type="text" value="3"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="32"/>	<input type="text" value="26"/>	<input type="text" value="0"/>	<input type="text" value="4"/>
D2. Medicare:	<input type="text" value="12"/>	<input type="text" value="12"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="18"/>	<input type="text" value="18"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="181"/>	<input type="text" value="115"/>	<input type="text" value="54"/>	<input type="text" value="19"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="96"/>	<input type="text" value="64"/>	<input type="text" value="35"/>	<input type="text" value="2"/>
E3. Other Housing:	<input type="text" value="38"/>	<input type="text" value="26"/>	<input type="text" value="14"/>	<input type="text" value="3"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	5	4	1	0
F2. Supplemental Security Income (SSI):	26	22	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	30	28	4	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	35	33	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	285	130	157	1
H2. Advance Health Care Directives (AHCD):	77	15	60	0
H3. Financial Powers of Attorney:	63	19	48	0
H4. Other Miscellaneous:	18	20	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.469

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
988	503	45

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6.200

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 60

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 15

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 57

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 487

Total Cases Closed in Fiscal Year: 659

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.000

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	112
65-74:	162
75-84:	156
85+:	56
Client Declined to Provide Information:	1
Total:	487

CLIENT GENDER

Male:	174
Female:	313
Total:	487

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	168
Homebound:	0
Lives Alone:	228
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	36
Rural:	195
Greatest Economic Need (Minority):	85
Greatest Economic Need (Non-Minority):	84
Greatest Economic Need (Minority Status Unknown):	21

CLIENT RACE

Two or More Races:	6
Caucasian:	342
African American:	51
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	4
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	32
Race Unknown/Some Other Race:	44
Client Declined to Provide Information:	0
Total:	487

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="70"/>	<input type="text" value="91"/>	<input type="text" value="11"/>	<input type="text" value="3"/>
A2. Contracts/Warranties:	<input type="text" value="28"/>	<input type="text" value="31"/>	<input type="text" value="6"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="13"/>	<input type="text" value="7"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="11"/>	<input type="text" value="11"/>	<input type="text" value="6"/>	<input type="text" value="2"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="25"/>	<input type="text" value="16"/>	<input type="text" value="4"/>	<input type="text" value="6"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="9"/>	<input type="text" value="11"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="58"/>	<input type="text" value="38"/>	<input type="text" value="30"/>	<input type="text" value="9"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="31"/>	<input type="text" value="29"/>	<input type="text" value="8"/>	<input type="text" value="2"/>
E3. Other Housing:	<input type="text" value="21"/>	<input type="text" value="17"/>	<input type="text" value="5"/>	<input type="text" value="2"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	10	3	2	0
F2. Supplemental Security Income (SSI):	14	6	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	20	13	7	6

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	124	61	78	1
H2. Advance Health Care Directives (AHCD):	65	9	64	0
H3. Financial Powers of Attorney:	8	3	6	0
H4. Other Miscellaneous:	9	9	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 529

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
372	249	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.832

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 5

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 2.772

Total Cases Closed in Fiscal Year: 3.282

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.027

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	948
65-74:	1.071
75-84:	581
85+:	172
Client Declined to Provide Information:	0
Total:	2.772

CLIENT GENDER

Male:	1.064
Female:	1.708
Total:	2.772

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	874
Homebound:	0
Lives Alone:	1.839
Institutionalized:	40
Suspected Victim of Elder Abuse/Exploitation:	36
Limited English:	382
Rural:	0
Greatest Economic Need (Minority):	664
Greatest Economic Need (Non-Minority):	531
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	289
Caucasian:	1.956
African American:	75
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	21
Filipino:	37
Japanese:	10
Korean:	44
Laotian:	0
Vietnamese:	29
Guamanian:	0
Hawaiian:	1
Samoan:	2
Other Asian/Pacific Islander:	16
Race Unknown/Some Other Race:	277
Client Declined to Provide Information:	0
Total:	2.772

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="871"/>	<input type="text" value="713"/>	<input type="text" value="144"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="69"/>	<input type="text" value="67"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="61"/>	<input type="text" value="57"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="175"/>	<input type="text" value="97"/>	<input type="text" value="77"/>	<input type="text" value="1"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="231"/>	<input type="text" value="201"/>	<input type="text" value="28"/>	<input type="text" value="2"/>
C2. Conservatorship:	<input type="text" value="57"/>	<input type="text" value="57"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="62"/>	<input type="text" value="60"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="105"/>	<input type="text" value="77"/>	<input type="text" value="21"/>	<input type="text" value="6"/>
D2. Medicare:	<input type="text" value="58"/>	<input type="text" value="39"/>	<input type="text" value="14"/>	<input type="text" value="2"/>
D3. Other Health/Community Based Care:	<input type="text" value="80"/>	<input type="text" value="60"/>	<input type="text" value="17"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="481"/>	<input type="text" value="418"/>	<input type="text" value="53"/>	<input type="text" value="9"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="197"/>	<input type="text" value="160"/>	<input type="text" value="34"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="59"/>	<input type="text" value="55"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	121	110	5	5
F2. Supplemental Security Income (SSI):	107	75	25	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	79	66	6	6

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	13	1	0
G3. Other Individual Rights:	111	108	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	165	163	2	0
H2. Advance Health Care Directives (AHCD):	84	84	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	112	98	13	1

TOTAL CASES OPENED IN FISCAL YEAR: 3.308

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2.787	452	43

TOTAL ESTIMATED CASE WORK HOURS SPENT: 7.049

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 64

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 31

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3.797

Total Cases Closed in Fiscal Year: 3.797

Total Units of Service for Fiscal Year (Unit=1 Hour): 7.130

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	739
65-74:	1.402
75-84:	1.186
85+:	469
Client Declined to Provide Information:	1
Total:	3.797

CLIENT GENDER

Male:	1.184
Female:	2.613
Total:	3.797

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	240
Homebound:	3
Lives Alone:	2.401
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	93
Rural:	2
Greatest Economic Need (Minority):	365
Greatest Economic Need (Non-Minority):	1.052
Greatest Economic Need (Minority Status Unknown):	8

CLIENT RACE

Two or More Races:	0
Caucasian:	3.117
African American:	173
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	20
Filipino:	79
Japanese:	16
Korean:	4
Laotian:	0
Vietnamese:	12
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	352
Client Declined to Provide Information:	0
Total:	3.797

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="178"/>	<input type="text" value="149"/>	<input type="text" value="29"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="396"/>	<input type="text" value="309"/>	<input type="text" value="87"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="280"/>	<input type="text" value="227"/>	<input type="text" value="53"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="25"/>	<input type="text" value="19"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="121"/>	<input type="text" value="99"/>	<input type="text" value="22"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="40"/>	<input type="text" value="37"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="35"/>	<input type="text" value="29"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="55"/>	<input type="text" value="50"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="28"/>	<input type="text" value="22"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="366"/>	<input type="text" value="306"/>	<input type="text" value="60"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="93"/>	<input type="text" value="82"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="189"/>	<input type="text" value="152"/>	<input type="text" value="37"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	49	46	3	0
F2. Supplemental Security Income (SSI):	117	106	11	0
F3. Pensions/Retiree Benefits:	6	3	3	0
F4. Other Income Maintenance:	20	17	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	4	1	0
G2. Elder Abuse/Neglect/Exploitation:	33	31	2	0
G3. Other Individual Rights:	469	408	61	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	923	705	218	0
H2. Advance Health Care Directives (AHCD):	75	34	41	0
H3. Financial Powers of Attorney:	174	102	71	1
H4. Other Miscellaneous:	110	97	12	1

TOTAL CASES OPENED IN FISCAL YEAR: 3,797

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
3,043	752	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 7,130

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 23

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 8

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 336

Total Cases Closed in Fiscal Year: 336

Total Units of Service for Fiscal Year (Unit=1 Hour): 672

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	63
65-74:	131
75-84:	112
85+:	30
Client Declined to Provide Information:	0
Total:	336

CLIENT GENDER

Male:	146
Female:	190
Total:	336

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	2
Lives Alone:	248
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	159
Rural:	336
Greatest Economic Need (Minority):	222
Greatest Economic Need (Non-Minority):	43
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	321
African American:	13
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	336

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

	CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	<input type="text" value="17"/>	<input type="text" value="17"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="42"/>	<input type="text" value="37"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="14"/>	<input type="text" value="11"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
EMPLOYMENT				
B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input type="text" value="9"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="19"/>	<input type="text" value="16"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="23"/>	<input type="text" value="13"/>	<input type="text" value="10"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	9	9	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	7	7	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	0	0
G3. Other Individual Rights:	8	6	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	67	40	27	0
H2. Advance Health Care Directives (AHCD):	21	8	13	0
H3. Financial Powers of Attorney:	14	6	8	0
H4. Other Miscellaneous:	48	38	10	0

TOTAL CASES OPENED IN FISCAL YEAR: 336

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
254	82	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 675

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 9

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 661

Total Cases Closed in Fiscal Year: 686

Total Units of Service for Fiscal Year (Unit=1 Hour): 10.090

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	88
65-74:	172
75-84:	235
85+:	157
Client Declined to Provide Information:	9
Total:	661

CLIENT GENDER

Male:	229
Female:	432
Total:	661

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	177
Homebound:	21
Lives Alone:	215
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	130
Rural:	0
Greatest Economic Need (Minority):	308
Greatest Economic Need (Non-Minority):	323
Greatest Economic Need (Minority Status Unknown):	295

CLIENT RACE

Two or More Races:	2
Caucasian:	463
African American:	113
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	5
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	33
Client Declined to Provide Information:	27
Total:	661

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="63"/>	<input type="text" value="47"/>	<input type="text" value="14"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="8"/>	<input type="text" value="10"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="18"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="13"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="12"/>	<input type="text" value="9"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="11"/>	<input type="text" value="10"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="52"/>	<input type="text" value="49"/>	<input type="text" value="8"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="101"/>	<input type="text" value="87"/>	<input type="text" value="12"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	19	7	7	0
F2. Supplemental Security Income (SSI):	28	17	6	4
F3. Pensions/Retiree Benefits:	3	3	1	0
F4. Other Income Maintenance:	8	8	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	1	6	1
G3. Other Individual Rights:	276	19	19	103

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	82	42	38	0
H2. Advance Health Care Directives (AHCD):	44	15	36	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	17	5	0

TOTAL CASES OPENED IN FISCAL YEAR: 783

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
393	180	113

TOTAL ESTIMATED CASE WORK HOURS SPENT: 10.090

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 24

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 48

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 16

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 32

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 638

Total Cases Closed in Fiscal Year: 848

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.250

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	177
65-74:	202
75-84:	175
85+:	84
Client Declined to Provide Information:	0
Total:	638

CLIENT GENDER

Male:	257
Female:	381
Total:	638

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	274
Homebound:	0
Lives Alone:	303
Institutionalized:	27
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	4
Rural:	349
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	186
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	14
Caucasian:	602
African American:	12
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	638

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="121"/>	<input type="text" value="106"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="55"/>	<input type="text" value="51"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="13"/>	<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="10"/>	<input type="text" value="10"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="26"/>	<input type="text" value="24"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="98"/>	<input type="text" value="98"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="16"/>	<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="31"/>	<input type="text" value="33"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="127"/>	<input type="text" value="100"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="108"/>	<input type="text" value="96"/>	<input type="text" value="14"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="13"/>	<input type="text" value="12"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	15	19	0	1
F2. Supplemental Security Income (SSI):	24	21	1	3
F3. Pensions/Retiree Benefits:	5	6	2	0
F4. Other Income Maintenance:	5	5	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	39	0	0
G3. Other Individual Rights:	30	28	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	42	40	0	0
H2. Advance Health Care Directives (AHCD):	13	12	2	0
H3. Financial Powers of Attorney:	61	46	14	0
H4. Other Miscellaneous:	6	8	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 866

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
787	56	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,103

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 66

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 42

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 1.364

Total Cases Closed in Fiscal Year: 1.143

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.635

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	257
65-74:	370
75-84:	340
85+:	172
Client Declined to Provide Information:	225
Total:	1.364

CLIENT GENDER

Male:	349
Female:	1.015
Total:	1.364

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	203
Homebound:	79
Lives Alone:	400
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	37
Rural:	367
Greatest Economic Need (Minority):	35
Greatest Economic Need (Non-Minority):	399
Greatest Economic Need (Minority Status Unknown):	133

CLIENT RACE

Two or More Races:	5
Caucasian:	1.328
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	2
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	4
Total:	1.364

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="85"/>	<input type="text" value="66"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="30"/>	<input type="text" value="26"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="69"/>	<input type="text" value="63"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="13"/>	<input type="text" value="17"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="34"/>	<input type="text" value="27"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="32"/>	<input type="text" value="28"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="124"/>	<input type="text" value="89"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="32"/>	<input type="text" value="24"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="90"/>	<input type="text" value="78"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="46"/>	<input type="text" value="44"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="50"/>	<input type="text" value="42"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	59	4	5	0
F2. Supplemental Security Income (SSI):	38	2	4	0
F3. Pensions/Retiree Benefits:	14	11	0	0
F4. Other Income Maintenance:	19	15	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	21	0	0
G3. Other Individual Rights:	65	61	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	307	220	11	0
H2. Advance Health Care Directives (AHCD):	114	58	10	0
H3. Financial Powers of Attorney:	130	70	9	0
H4. Other Miscellaneous:	96	103	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.491

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.083	60	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2.635

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 71

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 227

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 15

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 42

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 480

Total Cases Closed in Fiscal Year: 457

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,362

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	146
65-74:	183
75-84:	98
85+:	52
Client Declined to Provide Information:	1
Total:	480

CLIENT GENDER

Male:	172
Female:	308
Total:	480

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	215
Homebound:	17
Lives Alone:	188
Institutionalized:	42
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	95
Rural:	7
Greatest Economic Need (Minority):	68
Greatest Economic Need (Non-Minority):	77
Greatest Economic Need (Minority Status Unknown):	23

CLIENT RACE

Two or More Races:	0
Caucasian:	274
African American:	97
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	37
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	29
Total:	480

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="71"/>	<input type="text" value="51"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="36"/>	<input type="text" value="13"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="28"/>	<input type="text" value="15"/>	<input type="text" value="12"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="18"/>	<input type="text" value="17"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="16"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="133"/>	<input type="text" value="119"/>	<input type="text" value="16"/>	<input type="text" value="3"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="31"/>	<input type="text" value="22"/>	<input type="text" value="8"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="12"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	9	9	2	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	15	12	2	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	7	2	2
G3. Other Individual Rights:	8	6	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	5	30	0
H2. Advance Health Care Directives (AHCD):	14	2	6	0
H3. Financial Powers of Attorney:	7	1	7	0
H4. Other Miscellaneous:	10	7	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 480

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
322	126	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.985

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 49

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 159

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 49

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 104

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 2,288

Total Cases Closed in Fiscal Year: 4,067

Total Units of Service for Fiscal Year (Unit=1 Hour): 4,311

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	293
65-74:	689
75-84:	590
85+:	302
Client Declined to Provide Information:	414
Total:	2,288

CLIENT GENDER

Male:	869
Female:	1,419
Total:	2,288

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	327
Homebound:	67
Lives Alone:	863
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	109
Limited English:	14
Rural:	2,288
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	1,208
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	4
Caucasian:	2,192
African American:	7
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	6
Japanese:	11
Korean:	3
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	22
Total:	2,288

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="245"/>	<input type="text" value="228"/>	<input type="text" value="11"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="61"/>	<input type="text" value="43"/>	<input type="text" value="12"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="159"/>	<input type="text" value="142"/>	<input type="text" value="15"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="12"/>	<input type="text" value="9"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="51"/>	<input type="text" value="47"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="26"/>	<input type="text" value="23"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="101"/>	<input type="text" value="86"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="169"/>	<input type="text" value="162"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="26"/>	<input type="text" value="26"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="50"/>	<input type="text" value="45"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="120"/>	<input type="text" value="84"/>	<input type="text" value="21"/>	<input type="text" value="3"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="299"/>	<input type="text" value="214"/>	<input type="text" value="85"/>	<input type="text" value="2"/>
E3. Other Housing:	<input type="text" value="149"/>	<input type="text" value="140"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	72	67	3	0
F2. Supplemental Security Income (SSI):	22	22	0	0
F3. Pensions/Retiree Benefits:	51	46	2	0
F4. Other Income Maintenance:	73	63	7	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	152	104	29	6
G3. Other Individual Rights:	63	52	9	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	903	465	513	0
H2. Advance Health Care Directives (AHCD):	507	159	415	0
H3. Financial Powers of Attorney:	518	160	420	0
H4. Other Miscellaneous:	73	59	16	0

TOTAL CASES OPENED IN FISCAL YEAR: 3.911

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2.454	1.598	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4.311

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 105

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 336

Total Cases Closed in Fiscal Year: 387

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,256

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	93
65-74:	130
75-84:	84
85+:	29
Client Declined to Provide Information:	0
Total:	336

CLIENT GENDER

Male:	150
Female:	186
Total:	336

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	5
Homebound:	0
Lives Alone:	79
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	5
Rural:	60
Greatest Economic Need (Minority):	48
Greatest Economic Need (Non-Minority):	46
Greatest Economic Need (Minority Status Unknown):	6

CLIENT RACE

Two or More Races:	2
Caucasian:	278
African American:	21
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	16
Total:	336

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="35"/>	<input type="text" value="32"/>	<input type="text" value="12"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="13"/>	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="13"/>	<input type="text" value="14"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="10"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
D3. Other Health/Community Based Care:	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="70"/>	<input type="text" value="43"/>	<input type="text" value="20"/>	<input type="text" value="12"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="39"/>	<input type="text" value="39"/>	<input type="text" value="7"/>	<input type="text" value="6"/>
E3. Other Housing:	<input type="text" value="22"/>	<input type="text" value="11"/>	<input type="text" value="7"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	13	5	7	2
F2. Supplemental Security Income (SSI):	28	10	19	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	5	2	4

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	11	0	1
G3. Other Individual Rights:	8	8	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	11	24	0
H2. Advance Health Care Directives (AHCD):	3	0	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	5	6	0

TOTAL CASES OPENED IN FISCAL YEAR: 336

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
228	123	36

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,043

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 31

Total Unduplicated Client Count for Fiscal Year: 549

Total Cases Closed in Fiscal Year: 230

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.779

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	100
65-74:	203
75-84:	184
85+:	62
Client Declined to Provide Information:	0
Total:	549

CLIENT GENDER

Male:	230
Female:	319
Total:	549

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	4
Lives Alone:	252
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	50
Rural:	128
Greatest Economic Need (Minority):	150
Greatest Economic Need (Non-Minority):	187
Greatest Economic Need (Minority Status Unknown):	4

CLIENT RACE

Two or More Races:	45
Caucasian:	435
African American:	43
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	4
Total:	549

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino:

		CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
	COUNSEL AND ADVICE (CA)	LIMITED ADDITIONAL SERVICES (LAS)	LEGAL REPRESENTATION (LR)	
CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)				
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	<input style="width: 50px; text-align: center;" type="text" value="55"/>	<input style="width: 50px; text-align: center;" type="text" value="13"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 50px; text-align: center;" type="text" value="40"/>	<input style="width: 50px; text-align: center;" type="text" value="15"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 50px; text-align: center;" type="text" value="27"/>	<input style="width: 50px; text-align: center;" type="text" value="7"/>	<input style="width: 50px; text-align: center;" type="text" value="4"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
EMPLOYMENT				
B1. Discrimination:	<input style="width: 50px; text-align: center;" type="text" value="1"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
B2. Other Employment:	<input style="width: 50px; text-align: center;" type="text" value="1"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 50px; text-align: center;" type="text" value="10"/>	<input style="width: 50px; text-align: center;" type="text" value="6"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 50px; text-align: center;" type="text" value="3"/>	<input style="width: 50px; text-align: center;" type="text" value="1"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
C3. Other Family:	<input style="width: 50px; text-align: center;" type="text" value="9"/>	<input style="width: 50px; text-align: center;" type="text" value="5"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	<input style="width: 50px; text-align: center;" type="text" value="8"/>	<input style="width: 50px; text-align: center;" type="text" value="6"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 50px; text-align: center;" type="text" value="1"/>	<input style="width: 50px; text-align: center;" type="text" value="1"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 50px; text-align: center;" type="text" value="11"/>	<input style="width: 50px; text-align: center;" type="text" value="5"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 50px; text-align: center;" type="text" value="54"/>	<input style="width: 50px; text-align: center;" type="text" value="32"/>	<input style="width: 50px; text-align: center;" type="text" value="9"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 50px; text-align: center;" type="text" value="51"/>	<input style="width: 50px; text-align: center;" type="text" value="9"/>	<input style="width: 50px; text-align: center;" type="text" value="1"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 50px; text-align: center;" type="text" value="9"/>	<input style="width: 50px; text-align: center;" type="text" value="4"/>	<input style="width: 50px; text-align: center;" type="text" value="1"/>	<input style="width: 50px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	12	7	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	8	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	0	2	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	109	9	27	0
H2. Advance Health Care Directives (AHCD):	36	2	11	0
H3. Financial Powers of Attorney:	22	4	4	0
H4. Other Miscellaneous:	67	28	14	0

TOTAL CASES OPENED IN FISCAL YEAR: 547

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
157	73	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.779

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 12

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 2,399

Total Cases Closed in Fiscal Year: 2,729

Total Units of Service for Fiscal Year (Unit=1 Hour): 10,522

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	514
65-74:	885
75-84:	642
85+:	264
Client Declined to Provide Information:	329
Total:	2,634

CLIENT GENDER

Male:	991
Female:	1,642
Total:	2,633

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	404
Homebound:	0
Lives Alone:	841
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	46
Limited English:	474
Rural:	783
Greatest Economic Need (Minority):	756
Greatest Economic Need (Non-Minority):	244
Greatest Economic Need (Minority Status Unknown):	98

CLIENT RACE

Two or More Races:	120
Caucasian:	1,545
African American:	191
Native American/Native Alaskan:	19
Asian/Pacific Islander	
Asian Indian:	35
Cambodian:	0
Chinese:	18
Filipino:	169
Japanese:	38
Korean:	14
Laotian:	0
Vietnamese:	56
Guamanian:	7
Hawaiian:	16
Samoan:	23
Other Asian/Pacific Islander:	33
Race Unknown/Some Other Race:	80
Client Declined to Provide Information:	35
Total:	2,399

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="191"/>	<input type="text" value="104"/>	<input type="text" value="74"/>	<input type="text" value="7"/>
A2. Contracts/Warranties:	<input type="text" value="195"/>	<input type="text" value="94"/>	<input type="text" value="95"/>	<input type="text" value="8"/>
A3. Other Consumer/Finance:	<input type="text" value="237"/>	<input type="text" value="96"/>	<input type="text" value="114"/>	<input type="text" value="23"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="19"/>	<input type="text" value="8"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="23"/>	<input type="text" value="17"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="123"/>	<input type="text" value="72"/>	<input type="text" value="45"/>	<input type="text" value="6"/>
C2. Conservatorship:	<input type="text" value="27"/>	<input type="text" value="18"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="44"/>	<input type="text" value="30"/>	<input type="text" value="14"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="134"/>	<input type="text" value="55"/>	<input type="text" value="74"/>	<input type="text" value="5"/>
D2. Medicare:	<input type="text" value="128"/>	<input type="text" value="47"/>	<input type="text" value="77"/>	<input type="text" value="4"/>
D3. Other Health/Community Based Care:	<input type="text" value="45"/>	<input type="text" value="22"/>	<input type="text" value="31"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="253"/>	<input type="text" value="108"/>	<input type="text" value="132"/>	<input type="text" value="13"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="175"/>	<input type="text" value="94"/>	<input type="text" value="85"/>	<input type="text" value="6"/>
E3. Other Housing:	<input type="text" value="25"/>	<input type="text" value="11"/>	<input type="text" value="14"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	158	65	82	11
F2. Supplemental Security Income (SSI):	79	31	40	8
F3. Pensions/Retiree Benefits:	36	22	8	0
F4. Other Income Maintenance:	35	26	6	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	24	18	5	1
G2. Elder Abuse/Neglect/Exploitation:	34	15	16	3
G3. Other Individual Rights:	178	106	68	4

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	340	107	217	6
H2. Advance Health Care Directives (AHCD):	176	25	143	8
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	53	35	20	0

TOTAL CASES OPENED IN FISCAL YEAR: 2.732

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.226	1.387	116

TOTAL ESTIMATED CASE WORK HOURS SPENT: 11.031

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 62

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 28

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 403

Total Cases Closed in Fiscal Year: 385

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.880

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	101
65-74:	191
75-84:	90
85+:	21
Client Declined to Provide Information:	0
Total:	403

CLIENT GENDER

Male:	159
Female:	244
Total:	403

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	0
Lives Alone:	241
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	81
Rural:	100
Greatest Economic Need (Minority):	213
Greatest Economic Need (Non-Minority):	123
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	302
African American:	69
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	0
Total:	403

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="54"/>	<input type="text" value="29"/>	<input type="text" value="26"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="27"/>	<input type="text" value="19"/>	<input type="text" value="5"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="10"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="19"/>	<input type="text" value="17"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
D3. Other Health/Community Based Care:	<input type="text" value="8"/>	<input type="text" value="3"/>	<input type="text" value="6"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="76"/>	<input type="text" value="44"/>	<input type="text" value="19"/>	<input type="text" value="5"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="36"/>	<input type="text" value="19"/>	<input type="text" value="10"/>	<input type="text" value="4"/>
E3. Other Housing:	<input type="text" value="15"/>	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2010-2011

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	40	27	9	1
F2. Supplemental Security Income (SSI):	21	11	7	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	18	8	5	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	8	8	3
G3. Other Individual Rights:	2	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	6	1	0
H2. Advance Health Care Directives (AHCD):	16	5	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	20	16	5	1

TOTAL CASES OPENED IN FISCAL YEAR: 403

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
239	126	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,448

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 104

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0