

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 1

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 640

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 19
 65-74: 35
 75-84: 20
 85+: 16
 Client Declined to Provide Information: 0
 Total: 90

CLIENT GENDER

Male: 38
 Female: 52
 Total: 90

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 50
 Homebound: 0
 Lives Alone: 51
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 2
 Rural: 64
 Greatest Economic Need (Minority): 2
 Greatest Economic Need (Non-Minority): 31
 Greatest Economic Need (Minority Status Unknown): 1

CLIENT RACE

Two or More Races: 1
 Caucasian: 81
 African American: 0
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 1
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 1
 Client Declined to Provide Information: 5
 Total: 90

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="10"/>	<input style="width: 40px; text-align: center;" type="text" value="12"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="10"/>	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="15"/>	<input style="width: 40px; text-align: center;" type="text" value="12"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	5	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	31	1	0
H2. Advance Health Care Directives (AHCD):	7	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 105

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
92	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 640

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 1

County(ies) <i>Humboldt and Del Norte</i>					
9/9/11	Eureka	Medi-Cal & Estate Planning	Attorneys Handling Senior Cases	40	20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 2

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="17"/>	<input style="width: 40px; text-align: center;" type="text" value="17"/>	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="18"/>	<input style="width: 40px; text-align: center;" type="text" value="15"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="9"/>	<input style="width: 40px; text-align: center;" type="text" value="12"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="12"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="43"/>	<input style="width: 40px; text-align: center;" type="text" value="41"/>	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="13"/>	<input style="width: 40px; text-align: center;" type="text" value="15"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	2	0
G3. Other Individual Rights:	7	2	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	50	25	28	0
H2. Advance Health Care Directives (AHCD):	13	5	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	9	1	0

TOTAL CASES OPENED IN QUARTER: 220

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
166	78	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 460

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*
County(ies) *Shasta, Siskiyou, Lassen, Modoc, Trinit*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 2

22-Aug-11	Anderson	Anderson: Presentation to attendees re services and elder abuse.	Any community member	42	1
10-Aug-11	Tulelake	Tulelake: Presentation to attendees re our services and Elder Abuse.	Any community member	9	4
09-Aug-11	Alturas	Alturas: Presentation to attendees re services and Elder Abuse.	Any community member	32	4
02-Aug-11	Happy Camp	Happy Camp: Presentation to attendees re services and Elder Abuse.	Any community member	20	4
26-Jul-11	Doyle	Doyle: Presentation to attendees re services & consumer debt/BK.	Any community member	15	5
25-Jul-11	Anderson	Anderson: Presentation to attendees re services and consumer debt/BK.	Any community member	32	1
12-Jul-11	Alturas	Alturas: Presentation to attendees re services and Consumer Debt/BK.	Any community member	33	4
11-Jul-11	Shasta Lake	Shasta Lake: Presentation to attendees re services and Consumer Debt/BK.	Any community member	16	2
7/5/2011	Happy Camp	Happy Camp-Presentation to attendees re services and SSI/SDI/FS overpayments.	Any community member	15	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 3

Total Unduplicated Client Count for Quarter: 180

Total Cases Closed in Quarter: 172

Total Units of Service for Quarter (Unit=1 Hour): 1218

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 52
 65-74: 62
 75-84: 45
 85+: 21
 Client Declined to Provide Information: 0
 Total: 180

CLIENT GENDER

Male: 65
 Female: 115
 Total: 180

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 102
 Homebound: 0
 Lives Alone: 107
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 3
 Rural: 109
 Greatest Economic Need (Minority): 7
 Greatest Economic Need (Non-Minority): 109
 Greatest Economic Need (Minority Status Unknown): 0

CLIENT RACE

Two or More Races: 0
 Caucasian: 172
 African American: 0
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 7
 Client Declined to Provide Information: 0
 Total: 180

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>
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CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code & Legal Problem Code)</small>		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	29	20	7	0
A2. Contracts/Warranties:	7	3	2	0
A3. Other Consumer/Finance:	6	5	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	0	3	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	17	13	5	1
D2. Medicare:	4	3	1	0
D3. Other Health/Community Based Care:	6	5	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	16	10	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	10	10	2
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	4	3	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	18	5	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	4	1	4	0
H4. Other Miscellaneous:	2	0	1	0

TOTAL CASES OPENED IN QUARTER: 180

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	58	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 501

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*
County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 3

9/8/11	All	Guardianship Clinic	Seniors	3	2
8/28/11	Butte	Shalom Free Clinic	All	5	2
8/25/11	All	Guardianship Clinic	Seniors	4	2
8/24/11	Butte	Shalom Free Clinic	All	10	2
8/11/11	All	Guardianship Clinic	Seniors	3	2
8/7/11	Butte	Shalom Free Clinic	All	4	1.5
8/5/11	Butte	Foreclosure Clinic	All	4	2
7/31/11	Butte	Shalom Free Clinic	All	5	1.5
7/17/11	Butte	Shalom Free Clinic	All	4	1.5
7/14/11	All Counties	Guardianship Clinic	Seniors	3	2
7/10/11	Butte	Shalom Free Clinic	All	5	2
7/8/11	Butte	Foreclosure Clinic	All	4	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Butte, Colusa, Glenn, Plumas, Tehama</i>					
9/22/11	All	Guardianship Clinic	Seniors	4	2
9/12/11	Butte	Shalom Free Clinic	All	8	2
9/9/11	Butte	Foreclosure Clinic	All	3	2
9/12/11	Plumas	MDT Meeting	Providers	8	6
8/24/11	Tehama	ESCC Meeting	Providers	10	4
7/25/11	Butte	Senior Law Day	Seniors & Providers	10	10

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 4

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="207"/>
65-74:	<input type="text" value="266"/>
75-84:	<input type="text" value="177"/>
85+:	<input type="text" value="68"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="718"/>

CLIENT GENDER

Male:	<input type="text" value="317"/>
Female:	<input type="text" value="401"/>
Total:	<input type="text" value="718"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="346"/>
Homebound:	<input type="text" value="22"/>
Lives Alone:	<input type="text" value="403"/>
Institutionalized:	<input type="text" value="16"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="23"/>
Limited English:	<input type="text" value="19"/>
Rural:	<input type="text" value="149"/>
Greatest Economic Need (Minority):	<input type="text" value="124"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="418"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="549"/>
African American:	<input type="text" value="63"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="5"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="4"/>
Filipino:	<input type="text" value="3"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="4"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="81"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
Total:	<input type="text" value="718"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	115	93	12	2
A2. Contracts/Warranties:	34	24	3	0
A3. Other Consumer/Finance:	33	31	1	2

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	9	8	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	18	16	1	0
C2. Conservatorship:	8	9	0	0
C3. Other Family:	24	28	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	20	19	11	1
D2. Medicare:	3	5	4	0
D3. Other Health/Community Based Care:	12	13	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	113	89	24	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	64	42	12	2
E3. Other Housing:	14	18	2	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	12	10	4	3
F2. Supplemental Security Income (SSI):	17	13	3	4
F3. Pensions/Retiree Benefits:	40	38	16	1
F4. Other Income Maintenance:	9	14	4	5

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	17	5	1
G3. Other Individual Rights:	36	31	5	2

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	82	71	11	0
H2. Advance Health Care Directives (AHCD):	49	36	7	0
H3. Financial Powers of Attorney:	46	30	2	0
H4. Other Miscellaneous:	7	5	0	0

TOTAL CASES OPENED IN QUARTER: 783

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
662	130	30

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2820

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 4

8/28/11	Davis Library	Senior Fair	Seniors in Yolo County	50	8.4
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
9/24/11	Pannell Meadowview Center	Fall Prevention Community Event	Seniors	75	7.5
9/22/11	Hart Senior Center	Presentation on Reverse Mortgages	Seniors	3	2
9/14/11	Sacramento Area YMCA	Senior Health Fair	Seniors	288	4.8
8/30/11	RIL, Sacramento	Domestic Violence Education	Seniors	12	3.4
8/25/11	Hart Senior Center	Domestic Violence Education	Seniors	4	3.5
8/22/11	Sacramento	Domestic Violence	Seniors	22	2.4
7/28/11	Hart Senior Center	Presentation on SLH services	Seniors	6	3
7/18/11	Einstein Residence Center	Presentation on SLH services including Pension Project	Seniors	20	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Placer, Nevada, Sierra					
9/29/2011	Valley Oaks Apts Auburn, CA	*Residents' Rights and Dealing w/ Debt*	Low-income Seniors	16	1.5
07/14/2011	Auburn, Placer	Telephone call w/ VOA Housing staff regarding presentation to Seniors in Fall 2011	Rural, Low Income Placer County Seniors	5	1
07/20/2011	Nevada City	*Elder Abuse Presentation*	Senior Providers	12	8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 4

07/28/2011	Downieville	*How To Avoid Scams And Protect Finances Presentation*	Rural, Low Income Sierra County Seniors	18	15
08/11/11	Nevada City	Confer w/Doyle re: amend scam prevention brochure	Nevada County Seniors	2	0.6
08/17/11	Nevada City	MDT Meeting	Committee Members	12	1.7
08/18/11	Western Sierra Residential Center Downieville,	*Dealing with Debt and Debt Collectors*	Rural, Low Income Sierra County Seniors	14	6
8/27/11	Colfax Veterans' Memorial Hall Placer County	*Services Provided by Legal Services of Northern California (including our A4 Grant)*	Rural Low Income Seniors and Disabled Vets Placer County	35	7
8/27/11	Sun City Lincoln Placer County	*LSNC Services to seniors and Consumer scams*	Rural Seniors in Placer county	70	1
07/12/2011	Nevada City	*Shared Senior Housing Presentation*	Senior Providers	8	3
9/29/2011	Roseville Fairgrounds	*LSNC Services to Veterans*	Veterans	10	12.5
9/1/2011	Santucci Justice Center	*LSNC/MLRO Services for Placer Seniors*	Placer Senior Service Providers	10	3

Provider Name: **Sacramento Senior Legal Services**

County(ies) **Sacramento**

9/14/11		Updating client material on web	Seniors	0	2.1
8/31/11	Sacramento	Updating SLH fliers on web site	Seniors	0	0.7
9/1/11	Sacramento	SLH Overview of services	Seniors	10	1.6

Provider Name: **Yuba Sutter Legal Center**

County(ies) **Sutter and Yuba Counties**

7/26	Yuba City Senior Center	Fraud	seniors	26	1
7/28	CRLA	Landlord/Tenant	seniors	5	2.5
9/2	Crossroads Church	HCPOA	seniors	40	2.5
9/7	Brownsville Nutrition	YSLC, POA & AHCD	seniors	22	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 4

9/22	Fremont-Rideout Hospice	YSLC, POA & AHCD	seniors	11	0.75
9/28	Yuba County Senior Center	Income Safe From Creditors	seniors	24	1.5
9/28	Yuba City Senior	POA	seniors	31	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 19

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 74

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 5

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="51"/>
65-74:	<input type="text" value="39"/>
75-84:	<input type="text" value="12"/>
85+:	<input type="text" value="10"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="112"/>

CLIENT GENDER

Male:	<input type="text" value="39"/>
Female:	<input type="text" value="73"/>
Total:	<input type="text" value="112"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="31"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="78"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="7"/>
Rural:	<input type="text" value="5"/>
Greatest Economic Need (Minority):	<input type="text" value="13"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="55"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="4"/>
Caucasian:	<input type="text" value="89"/>
African American:	<input type="text" value="7"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="3"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="2"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="5"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="112"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	19	18	1	3
A2. Contracts/Warranties:	7	7	1	0
A3. Other Consumer/Finance:	3	1	3	0

EMPLOYMENT

B1. Discrimination:	0	0	1	0
B2. Other Employment:	4	1	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	0	1
C2. Conservatorship:	0	3	0	0
C3. Other Family:	4	2	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	29	18	9	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	7	3	1
E3. Other Housing:	0	0	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	0	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	21	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	6	1	0

TOTAL CASES OPENED IN QUARTER: 112

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	29	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 640

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid of the North Bay*

County(ies) *Marin*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 5

9/26	Parnow House	Simple Wills	Older Adults	4	4
9/16	Parnow House	Adanced Health Care Directive	Older Adults	5	4
7/18	Drales Terrace	Phone Scams	Older Adults	35	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 6

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	101
65-74:	185
75-84:	114
85+:	38
Client Declined to Provide Information:	7
Total:	445

CLIENT GENDER

Male:	195
Female:	250
Total:	445

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	159
Homebound:	14
Lives Alone:	193
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	231
Rural:	1
Greatest Economic Need (Minority):	211
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	90
African American:	71
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	2
Chinese:	112
Filipino:	43
Japanese:	13
Korean:	11
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	85
Client Declined to Provide Information:	0
Total:	445

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	24	11	0	2
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	14	4	3	4

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	6	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	0	0
C2. Conservatorship:	4	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	102	98	2	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	8	0	0
E3. Other Housing:	43	14	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	20	21	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	8	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	73	56	5	8
G2. Elder Abuse/Neglect/Exploitation:	25	12	4	0
G3. Other Individual Rights:	38	24	7	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	28	2	7
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	68	33	12	0

TOTAL CASES OPENED IN QUARTER: 491

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
334	36	27

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2916

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Asian Pacific Legal Outreach

County(ies): San Francisco

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 6

9/7/11	SF: Canon Kip	Housing Presentation	Seniors	14	2
8/29/11	SF: Canon Kip	Adults with Disability Services	ADRC	50	2
8/13-14/11	San Francisco –Japan town	Nihonmachi Street Fair Tabling	All API and +	400	16
7/6/11	San Francisco	SFILEN: Immigration Issues	Immigrants & Seniors	30	4

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco*

Sept 28, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
Sept 13, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
August 17,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
July 13, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Asian Law Caucus*

County(ies) *San Francisco*

8/23/2011	Asian Pacific American Community Center	Community Resources Sharing	Senior Citizens/SF Community	60	3
7/6/2011	Chinatown SF	CTA Weekly member mtg. Workshop on SSI issues	Senior Citizens/SF Community	120	3

Provider Name: *Asian Pacific Legal Outreach*

County(ies) *San Francisco*

9/26/11	San Francisco,	Legal Clinic	All	13	8
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 6

9/14/11	UC Berkeley	Clerkship Recruitment	Law Students	150	4
8/22/11	San Francisco,	Legal Clinic	All	16	8
8/18/11	SF APS	Elder Abuse	Case workers	28	2
7/25/11	San Francisco,	Legal Clinic	All	22	8
7/20/11	San Francisco	Canon Kip: Housing	Seniors	11	2
7/20/11	San Francisco	Pilipino Senior Resources Center Housing & Immigration	Pilipino Senior	19	4
Provider Name: La Raza Centro Legal, Inc.					
County(ies) City & County of San Francisco					
Sept 26, 20	30th St. Senior	Consumer Fraud, Estate Planning and Public Benefits	Elders	24	8
Sept 20, 20	Western Addition Community Center	Estate Planning	Elders	18	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 58

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 7

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="21"/>	<input style="width: 40px; text-align: center;" type="text" value="24"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="11"/>	<input style="width: 40px; text-align: center;" type="text" value="11"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="25"/>	<input style="width: 40px; text-align: center;" type="text" value="28"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="21"/>	<input style="width: 40px; text-align: center;" type="text" value="14"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="10"/>	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="12"/>	<input style="width: 40px; text-align: center;" type="text" value="12"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	3	2	2	0
F2. Supplemental Security Income (SSI):	1	5	0	0
F3. Pensions/Retiree Benefits:	4	2	0	0
F4. Other Income Maintenance:	8	8	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	8	0	0
G3. Other Individual Rights:	12	9	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	20	3	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	12	12	0	0
H4. Other Miscellaneous:	16	16	0	0

TOTAL CASES OPENED IN QUARTER: 198

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
191	16	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1275

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Contra Costa Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 7

County(ies) <i>Contra Costa</i>					
10/2/11	Contra Costa Law Library	Conservatorships	Prospective Conservators	20	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 8

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 90%; text-align: right;" type="text" value="103"/>
65-74:	<input style="width: 90%; text-align: right;" type="text" value="159"/>
75-84:	<input style="width: 90%; text-align: right;" type="text" value="83"/>
85+:	<input style="width: 90%; text-align: right;" type="text" value="29"/>
Client Declined to Provide Information:	<input style="width: 90%; text-align: right;" type="text" value="0"/>
Total:	<input style="width: 90%; text-align: right;" type="text" value="374"/>

CLIENT GENDER

Male:	<input style="width: 90%; text-align: right;" type="text" value="152"/>
Female:	<input style="width: 90%; text-align: right;" type="text" value="222"/>
Total:	<input style="width: 90%; text-align: right;" type="text" value="374"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 90%; text-align: right;" type="text" value="184"/>
Homebound:	<input style="width: 90%; text-align: right;" type="text" value="7"/>
Lives Alone:	<input style="width: 90%; text-align: right;" type="text" value="221"/>
Institutionalized:	<input style="width: 90%; text-align: right;" type="text" value="8"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 90%; text-align: right;" type="text" value="20"/>
Limited English:	<input style="width: 90%; text-align: right;" type="text" value="55"/>
Rural:	<input style="width: 90%; text-align: right;" type="text" value="12"/>
Greatest Economic Need (Minority):	<input style="width: 90%; text-align: right;" type="text" value="137"/>
Greatest Economic Need (Non-Minority):	<input style="width: 90%; text-align: right;" type="text" value="74"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 90%; text-align: right;" type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input style="width: 90%; text-align: right;" type="text" value="15"/>
Caucasian:	<input style="width: 90%; text-align: right;" type="text" value="149"/>
African American:	<input style="width: 90%; text-align: right;" type="text" value="31"/>
Native American/Native Alaskan:	<input style="width: 90%; text-align: right;" type="text" value="8"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 90%; text-align: right;" type="text" value="2"/>
Cambodian:	<input style="width: 90%; text-align: right;" type="text" value="1"/>
Chinese:	<input style="width: 90%; text-align: right;" type="text" value="10"/>
Filipino:	<input style="width: 90%; text-align: right;" type="text" value="35"/>
Japanese:	<input style="width: 90%; text-align: right;" type="text" value="1"/>
Korean:	<input style="width: 90%; text-align: right;" type="text" value="2"/>
Laotian:	<input style="width: 90%; text-align: right;" type="text" value="0"/>
Vietnamese:	<input style="width: 90%; text-align: right;" type="text" value="0"/>
Guamanian:	<input style="width: 90%; text-align: right;" type="text" value="0"/>
Hawaiian:	<input style="width: 90%; text-align: right;" type="text" value="1"/>
Samoan:	<input style="width: 90%; text-align: right;" type="text" value="1"/>
Other Asian/Pacific Islander:	<input style="width: 90%; text-align: right;" type="text" value="22"/>
Race Unknown/Some Other Race:	<input style="width: 90%; text-align: right;" type="text" value="96"/>
Client Declined to Provide Information:	<input style="width: 90%; text-align: right;" type="text" value="0"/>
Total:	<input style="width: 90%; text-align: right;" type="text" value="374"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	30	21	13	0
A2. Contracts/Warranties:	5	4	2	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	8	3	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	36	13	14	9
D2. Medicare:	3	0	1	0
D3. Other Health/Community Based Care:	1	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	47	36	9	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	10	4	0
E3. Other Housing:	6	8	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	7	4	3	0
F2. Supplemental Security Income (SSI):	15	4	4	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	0	0
H2. Advance Health Care Directives (AHCD):	7	1	4	0
H3. Financial Powers of Attorney:	0	1	0	0
H4. Other Miscellaneous:	8	1	2	0

TOTAL CASES OPENED IN QUARTER: 198

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
110	60	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1324

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 8

9/13/11	Red Morton Park (Redwood City)	Recovery Happens Resource Fair	Potential clients	200	3
8/18/11	Hoover Community School (Redwood City)	LIBRE Presentation	Potential clients	100	3
7/27/11	Garfield School (Redwood City)	LIBRE Presentation	Potential clients	5	3
7/13/11	Hoover Community School (Redwood City)	LIBRE Presentation	Potential clients	25	3
7/13/11	Garfield School (Redwood City)	LIBRE Presentation	Potential clients	20	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of San Mateo County</i>					
County(ies) <i>San Mateo</i>					
9/12/11	Safe Harbor Shelter (South San Francisco)	Disability Rights	Homeless seniors and adults with disabilities	12	3
9/20/11	San Mateo	Financial Safety for Seniors	Seniors and caregivers	8	3
9/9/11	Belmont	Financial Safety for Seniors	Seniors and caregivers	21	3
8/15/11	Safe Harbor Shelter (South San Francisco)	Health Rights	Homeless seniors and adults with disabilities	15	3
8/24/11	Golden Gate Regional Center	SSI/Social Security Overview	Case managers	30	4
7/18/11	Safe Harbor Shelter (South San Francisco)	Disability Rights	Homeless seniors and adults with disabilities	9	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 8

7/19/11	San Carlos Senior Center	Advance Health Care Directives	Seniors	16	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 9

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	17	3	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	5	4	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	41	2	7	3

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	6	2	0
D2. Medicare:	33	12	6	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	19	3	0	0
F2. Supplemental Security Income (SSI):	44	5	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	1	1	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	27	2	1	9
G2. Elder Abuse/Neglect/Exploitation:	118	19	6	8
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	5	0	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	13	2	3	0
H4. Other Miscellaneous:	9	2	2	0

TOTAL CASES OPENED IN QUARTER: 369

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
73	33	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2215

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 9

8/13/11	Allen Temple Community Outreach Center, Oakland	Health Fair	Seniors & Senior Service	200	6
8/10/11	Chabot College, Hayward	Senior Fair	Seniors & Senior Service	500	8
7/15/11	Oakland Zoo, Oakland	Senior Fair	Seniors & Senior Service	500	8.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies) Alameda					
8/25/11	Adell Court Apartments, Oakland	Keeping Elders Safe	Seniors	6	6
7/12/11	St. Mary's Garden, Oakland	Keeping Elders Safe	Seniors & Senior Service Providers	45	7.5
7/20/11	Grand Lake Gardens Senior Community, Oakland	Welcome to Medicate	Seniors	5	4.5
7/27/11	Satellite Housing, Inc., Berkeley	LAS/HICAP Overview	Seniors & Senior Service Providers	23	3
8/12/11	Oakland Downtown Senior Center, Oakland	LAS/HICAP Overview	Seniors & Senior Service Providers	42	3.5
8/12/11	Oakland Downtown Senior Center, Oakland	LAS/HICAP Overview	Seniors & Senior Service Providers	25	3
8/17/11	Kaiser, Oakland	LAS/HICAP Overview	Senior Service Providers	20	4.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 9

8/18/11	Josephine Lum Lodge, Hayward	Consumer Fraud	Seniors	14	5.5
8/18/11	Valdez Plaza, Oakland	Consumer Fraud	Seniors	25	4.5
7/7/11	Josephine Lum Lodge, Hayward	Consumer Fraud	Seniors	6	5.5
8/24/11	Harrison Tower Apartments, Oakland	Keeping Elders Safe	Seniors	18	4.5
9/28/11	Native American Health Center, Oakland	Welcome to Medicare	Seniors	20	4
8/25/11	Lawrence Moore Manor, Berkeley	Consumer Fraud	Seniors	7	4.5
8/31/11	Oak Grove South, Oakland	Keeping Elders Safe	Seniors	15	4.5
8/31/11	Oak Grove Northth, Oakland	Keeping Elders Safe	Seniors	15	2.7
9/1/11	San Lorenzo Community Church	Keeping Elders Safe	Seniors & Senior Service Providers	20	3.2
9/15/11	U.C. Berkeley CARE Services, Berkeley	The ABC's of Long Term Care	Seniors	35	5.7
9/16/11	Area Agency on Aging, Oakland	Creating a Secure Future' Planning for Incapacity	Seniors & Senior Service Providers	70	5
9/22/11	Oak Grove North, Oakland	Keeping Elders Safe	Seniors	9	2.5
9/27/11	Retired Public Employees Association, Berkeley	Welcome to Medicare	Seniors	35	2.2
9/27/11	Social Workers in Senior Housing (SWISH), Oakland	Consumer Fraud	Seniors & Senior Service Providers	35	2.2
8/23/11	Dorothy Wong Senior Center, Berkeley	Consumer Fraud	Seniors	50	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 22

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 10

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	75
65-74:	152
75-84:	122
85+:	60
Client Declined to Provide Information:	1
Total:	410

CLIENT GENDER

Male:	140
Female:	270
Total:	410

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	134
Homebound:	23
Lives Alone:	104
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	38
Limited English:	52
Rural:	0
Greatest Economic Need (Minority):	65
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	16
Caucasian:	250
African American:	13
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	15
Cambodian:	0
Chinese:	18
Filipino:	15
Japanese:	6
Korean:	3
Laotian:	0
Vietnamese:	6
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	33
Client Declined to Provide Information:	11
Total:	410

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	20	1	0
A2. Contracts/Warranties:	5	5	0	0
A3. Other Consumer/Finance:	21	20	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	13	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	8	11	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	20	17	3	2
D2. Medicare:	9	9	2	2
D3. Other Health/Community Based Care:	7	8	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	19	24	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	12	1	0
E3. Other Housing:	18	20	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	15	12	3	0
F2. Supplemental Security Income (SSI):	14	13	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	37	24	8	19
G3. Other Individual Rights:	1	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	107	110	4	0
H2. Advance Health Care Directives (AHCD):	23	17	22	0
H3. Financial Powers of Attorney:	25	32	5	0
H4. Other Miscellaneous:	21	18	0	0

TOTAL CASES OPENED IN QUARTER: 410

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
402	56	24

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1881

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 10

7/18/11	Stanford University Successful Aging Workshop at Eastside	Presentation on SALA: Who We Are and What We Do, with emphasis on Advance Health Care Directives and Good Legal Health	Senior Participants in Successful Aging Workshop	16	6.5
07/15/11	Santa Clara County Superior Court Self-Help Center	Training to Court Staff on Elder Abuse Restraining Orders	Attorneys and other staff members employed by Santa Clara County Superior Court	14	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara					
Ongoing 9/	SALA's Office	Prepare bilingual presentation and materials for Advance Health Care Directive Presentation on 10/3/11	Santa Clara County residents age 60 and over	25	4.7
Ongoing 07	SALA's Office	Prepare Training Materials for Training to Court Staff on Elder Abuse Restraining Orders	Attorneys and other staff members employed by Santa Clara County Superior Court	14	16.7
9/22/11 (pr	Plaza de Las Flores, a low income senior residence in Sunnyvale	SALA Services, How to Avoid Scams, and Detecting Medicare Fraud	Senior residents of Plaza de Las Flores	30	3
9/1/11	San Jose Retirees Association at Leninger Center in San Jose	Legal Planning for the Future	San Jose Retirees Association members age 60 and over	45	3.5
8/18/11;	Santa Clara Senior Center "Lunch Meet" Program	Good Legal Health	Senior Participants at Santa Clara Senior Center "Lunch Meet"	11	8.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="62"/>
65-74:	<input type="text" value="141"/>
75-84:	<input type="text" value="92"/>
85+:	<input type="text" value="30"/>
Client Declined to Provide Information:	<input type="text" value="125"/>
Total:	<input type="text" value="450"/>

CLIENT GENDER

Male:	<input type="text" value="208"/>
Female:	<input type="text" value="242"/>
Total:	<input type="text" value="450"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="261"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="35"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="210"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="411"/>
African American:	<input type="text" value="19"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="6"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="0"/>
Client Declined to Provide Information:	<input type="text" value="9"/>
Total:	<input type="text" value="450"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	9	0	8	0
A2. Contracts/Warranties:	5	0	5	0
A3. Other Consumer/Finance:	18	0	17	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	0	6	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	3	0	3	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	127	0	127	0
D2. Medicare:	11	0	11	0
D3. Other Health/Community Based Care:	8	0	8	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	30	0	28	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	0	5	0
E3. Other Housing:	10	0	10	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	36	0	34	0
F2. Supplemental Security Income (SSI):	13	0	12	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	3	0	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	0	13	0
G3. Other Individual Rights:	24	0	23	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	50	0	42	0
H2. Advance Health Care Directives (AHCD):	29	0	26	0
H3. Financial Powers of Attorney:	22	0	17	0
H4. Other Miscellaneous:	98	0	97	0

TOTAL CASES OPENED IN QUARTER: 524

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	499	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 783

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 11

9/16/2011	Pacific	Preparedness Faire	Faculty, staff, students	50	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Council for the Spanish Speaking					
County(ies) San Joaquin					
9/29/2011	Webinar	Twenty Lies Told by Nursing Homes	Seniors and Professionals working with seniors	50	1
9/27/2011	Webinar	Medi Cal	Seniors and Professionals working with seniors	50	1
6/20/2011	Webinar	Dying with your boots on: Health Care Decision Making & the Importance of Advance Planning	Seniors and professionals working with seniors	50	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 12

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	9	3	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	5	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 35

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
7	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 42

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Catholic Charities

County(ies) Alpine, Amador, Calaveras, Mariposa, T

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 12

9/15/11	Sonora Opera Hall	United Way Kick Off Luncheon	None Stated	80	2.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 13

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 1742

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 57
65-74: 50
75-84: 35
85+: 22
Client Declined to Provide Information: 0
Total: 164

CLIENT GENDER

Male: 65
Female: 99
Total: 164

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 107
Homebound: 9
Lives Alone: 85
Institutionalized: 11
Suspected Victim of Elder Abuse/Exploitation: 9
Limited English: 34
Rural: 44
Greatest Economic Need (Minority): 34
Greatest Economic Need (Non-Minority): 62
Greatest Economic Need (Minority Status Unknown): 0

CLIENT RACE

Two or More Races: 2
Caucasian: 158
African American: 2
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 164

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="16"/>	<input style="width: 40px;" type="text" value="13"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="8"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px;" type="text" value="0"/>			
C2. Conservatorship:	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="0"/>			

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="23"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="6"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="32"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="14"/>	<input style="width: 40px;" type="text" value="6"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="8"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	8	3	3	3
F2. Supplemental Security Income (SSI):	7	0	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	1	2	2
H2. Advance Health Care Directives (AHCD):	4	0	0	1
H3. Financial Powers of Attorney:	13	2	2	2
H4. Other Miscellaneous:	2	1	2	0

TOTAL CASES OPENED IN QUARTER: 164

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	34	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1742

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Citizens Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 13

County(ies) <i>Santa Cruz, San Benito</i>					
09/27/2011	Terry at Trinity Presbyterian Church Seniors	Presentation regarding Senior Legal Issues	senior group	20	2
08/12/2011	Domincan Oaks RCFE	Presentation regarding new senior legal issues for professionals	professionals working with seniors	40	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="31"/>
65-74:	<input type="text" value="26"/>
75-84:	<input type="text" value="12"/>
85+:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="71"/>

CLIENT GENDER

Male:	<input type="text" value="37"/>
Female:	<input type="text" value="34"/>
Total:	<input type="text" value="71"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="0"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="37"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="4"/>
Limited English:	<input type="text" value="6"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="25"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="46"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="25"/>
African American:	<input type="text" value="14"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	<input type="text" value="0"/>
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="2"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="26"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
Total:	<input type="text" value="71"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	49	21	12	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	11	1	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 79

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	13	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 288

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Central California Legal Services*

County(ies): *Fresno and Madera*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 14

8/23/11	Ch 21 Fresno	Promote Senior Legal Clinic	All seniors	9000	1.5
8/11/11	Ch 21 Fresno	Promote Senior Legal Clinic	All seniors	9000	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central California Legal Services					
County(ies) Fresno and Madera					
8/26/2011	T.C. Wills Ctr	Wills, advance directives, etc	All seniors	10	4
8/19/2011	T.C. Wills Ctr	Wills, advance directives, etc	All seniors	10	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	2	2	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	31	40	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	7	4	5	0
H4. Other Miscellaneous:	4	3	1	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	68	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 381

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sarah Shena, Tulare Co. Senior Legal Services

County(ies) Tulare

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 15

9/26/11	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	2.2
9/22/11	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	12	1.5
9/18/11	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	25	4.1
9/2/11	Visalia	United Way Annual Bkfst	Referral Sources	20	1.3
8/29/11	Visalia	Self-Help Collaboration Mtg	Referral Sources	6	0.8
8/25/11	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	14	1.5
7/11/11	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	1
7/28/11	Visalia	Planning Mtg, Homeless Event	Referral Sources	11	1.5
7/28/11	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	10	1
7/17/11	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	20	4.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	4	0	6	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 28

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	11	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 209

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="91"/>
65-74:	<input type="text" value="138"/>
75-84:	<input type="text" value="56"/>
85+:	<input type="text" value="19"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="304"/>

CLIENT GENDER

Male:	<input type="text" value="158"/>
Female:	<input type="text" value="146"/>
Total:	<input type="text" value="304"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="106"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="136"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="23"/>
Rural:	<input type="text" value="28"/>
Greatest Economic Need (Minority):	<input type="text" value="22"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="46"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="77"/>

CLIENT RACE

Two or More Races:	<input type="text" value="4"/>
Caucasian:	<input type="text" value="242"/>
African American:	<input type="text" value="10"/>
Native American/Native Alaskan:	<input type="text" value="2"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="3"/>
Filipino:	<input type="text" value="2"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="22"/>
Total:	<input type="text" value="304"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	4	4	0
A2. Contracts/Warranties:	10	1	8	0
A3. Other Consumer/Finance:	90	24	62	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	2	1	0
C2. Conservatorship:	7	2	4	0
C3. Other Family:	16	3	9	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	94	12	69	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	2	1	0
E3. Other Housing:	3	3	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	4	3	0
G3. Other Individual Rights:	9	5	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	9	0	9	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	32	18	12	0

TOTAL CASES OPENED IN QUARTER: 304

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
90	187	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 424

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 17

912712011	SI.O-I.TCO	Durable Power of Attorney for Assets	Long-Term Care Ombudsman Tmg	20	1
912012011	SI.O-St. Stephen's Episcopal church'	Advance Planning Docs to prevent abuse, etc	seniors	40	3.5
9/1912011	SI.O Senior Center	Advance Planning Docs	seniors	25	1.5
8/1112011	San Luis Obispo	Elder Fraud Prevention Fair	seniors	75	4
81212011	Pismo Beach	Advance Health Care Directives and POI.ST	seniors	150	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 18

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 50px;" type="text" value="38"/>
65-74:	<input style="width: 50px;" type="text" value="98"/>
75-84:	<input style="width: 50px;" type="text" value="96"/>
85+:	<input style="width: 50px;" type="text" value="29"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="0"/>
Total:	<input style="width: 50px;" type="text" value="261"/>

CLIENT GENDER

Male:	<input style="width: 50px;" type="text" value="81"/>
Female:	<input style="width: 50px;" type="text" value="180"/>
Total:	<input style="width: 50px;" type="text" value="261"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px;" type="text" value="30"/>
Homebound:	<input style="width: 50px;" type="text" value="0"/>
Lives Alone:	<input style="width: 50px;" type="text" value="111"/>
Institutionalized:	<input style="width: 50px;" type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px;" type="text" value="4"/>
Limited English:	<input style="width: 50px;" type="text" value="73"/>
Rural:	<input style="width: 50px;" type="text" value="3"/>
Greatest Economic Need (Minority):	<input style="width: 50px;" type="text" value="82"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px;" type="text" value="75"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px;" type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input style="width: 50px;" type="text" value="22"/>
Caucasian:	<input style="width: 50px;" type="text" value="114"/>
African American:	<input style="width: 50px;" type="text" value="11"/>
Native American/Native Alaskan:	<input style="width: 50px;" type="text" value="9"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px;" type="text" value="20"/>
Cambodian:	<input style="width: 50px;" type="text" value="0"/>
Chinese:	<input style="width: 50px;" type="text" value="2"/>
Filipino:	<input style="width: 50px;" type="text" value="3"/>
Japanese:	<input style="width: 50px;" type="text" value="0"/>
Korean:	<input style="width: 50px;" type="text" value="2"/>
Laotian:	<input style="width: 50px;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px;" type="text" value="5"/>
Guamanian:	<input style="width: 50px;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px;" type="text" value="0"/>
Samoan:	<input style="width: 50px;" type="text" value="1"/>
Other Asian/Pacific Islander:	<input style="width: 50px;" type="text" value="72"/>
Race Unknown/Some Other Race:	<input style="width: 50px;" type="text" value="0"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="0"/>
Total:	<input style="width: 50px;" type="text" value="261"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	11	11	0	0
A3. Other Consumer/Finance:	77	22	27	28

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	11	11	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	12	12	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	21	20	1	0
F2. Supplemental Security Income (SSI):	23	21	2	0
F3. Pensions/Retiree Benefits:	15	15	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	11	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	74	74	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 261

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
203	30	28

TOTAL ESTIMATED CASE WORK HOURS SPENT: 455

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 18

County(ies)		Ventura			
9-14	South Oxnard Center	Grey Law/Powers Atto	Seniors	22	3
7-12	Wilson Center	Grey Law and powers of Attorney	Council on Aging	15	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 19

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	73
75-84:	59
85+:	19
Client Declined to Provide Information:	13
Total:	197

CLIENT GENDER

Male:	73
Female:	124
Total:	197

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	74
Homebound:	4
Lives Alone:	60
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	25
Rural:	0
Greatest Economic Need (Minority):	86
Greatest Economic Need (Non-Minority):	93
Greatest Economic Need (Minority Status Unknown):	86

CLIENT RACE

Two or More Races:	1
Caucasian:	129
African American:	35
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	0
Total:	197

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	40	22	8	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	6	3	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	5	0	3	0
C3. Other Family:	3	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	5	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	12	9	3
E3. Other Housing:	5	7	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	9	2	2	0
F2. Supplemental Security Income (SSI):	11	5	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	13	4	1	8

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	17	11	0
H2. Advance Health Care Directives (AHCD):	17	2	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	2	6	4

TOTAL CASES OPENED IN QUARTER: 203

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	58	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2096

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies) *Los Angeles*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 19

8/11/2011	Downey	BTLS Overview Presentation	seniors	20	2
8/2/2011	Los Angeles	Power of Attorney for Health Care Presentation	Seniors	20	2
8/2/2011	North Hollywood	Know Your Rights presentation	workers	20	2
7/12/2011	Los Angeles	ID Theft Presentation	Seniors	20	2
7/12/2011	Los Angeles	Debtor's Rights clinic	Seniors	50	2
7/5/2011	North Hollywood	Know Your Rights Presentation	workers	13	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek Legal Services					
County(ies) Los Angeles					
9/27/2011	Los Angeles	Debtor's Rights Clinic	seniors	50	2
9/13/2011	Los Angeles	Power of Attorney for Health Care	seniors	55	2
9/8/2011	Compton	BTLS Overview Presentation	seniors	20	2
9/6/2011	Los Angeles	ID Theft Presentation	Seniors	49	2
8/31/2011	Paramount	Senior Fair	seniors	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	56	41	7	1
A2. Contracts/Warranties:	18	16	4	0
A3. Other Consumer/Finance:	12	8	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	10	3	1
C2. Conservatorship:	4	5	0	0
C3. Other Family:	9	6	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	6	2	1
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	5	5	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	43	32	10	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	9	8	0
E3. Other Housing:	12	13	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	8	5	0	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	13	7	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	13	11	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	91	28	59	0
H2. Advance Health Care Directives (AHCD):	25	1	20	0
H3. Financial Powers of Attorney:	21	0	16	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 379

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
214	140	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1633

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 20

9/9/2011	Grace Bible Church, Helendale CA (Carlucci)	Senior Health Fair	Seniors	146	4.6
9/9/2011	Grace Bible Church, Helendale CA (Barrales)	Senior Health Fair	Seniors	146	6.3
7/29/2011	Sunrise Senior Living, Fontana CA	Estate Planning	Seniors	15	8.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Inland Counties Legal Services, Inc.</i>					
County(ies) <i>San Bernardino</i>					
7/13/2011	House of Ruth (Woodcroft)	40-hr Training of DV Advocates	DV Advocates	35	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 21

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	28
75-84:	35
85+:	18
Client Declined to Provide Information:	0
Total:	106

CLIENT GENDER

Male:	39
Female:	67
Total:	106

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	44
Homebound:	0
Lives Alone:	59
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	13
Rural:	63
Greatest Economic Need (Minority):	25
Greatest Economic Need (Non-Minority):	27
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	82
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	106

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	17	17	0	1
A2. Contracts/Warranties:	7	6	1	0
A3. Other Consumer/Finance:	1	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	3	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	3	0	4
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	5	4	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	6	1	0
E3. Other Housing:	6	3	2	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	5	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	4	2	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	11	19	0
H2. Advance Health Care Directives (AHCD):	13	1	11	0
H3. Financial Powers of Attorney:	4	1	1	0
H4. Other Miscellaneous:	0	2	0	0

TOTAL CASES OPENED IN QUARTER: 113

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	45	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 351

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 22

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="228"/>
65-74:	<input type="text" value="286"/>
75-84:	<input type="text" value="146"/>
85+:	<input type="text" value="36"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="696"/>

CLIENT GENDER

Male:	<input type="text" value="256"/>
Female:	<input type="text" value="440"/>
Total:	<input type="text" value="696"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="241"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="475"/>
Institutionalized:	<input type="text" value="12"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="7"/>
Limited English:	<input type="text" value="82"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="162"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="137"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="10"/>
Caucasian:	<input type="text" value="546"/>
African American:	<input type="text" value="26"/>
Native American/Native Alaskan:	<input type="text" value="3"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="4"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="7"/>
Filipino:	<input type="text" value="12"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="6"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="25"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="7"/>
Race Unknown/Some Other Race:	<input type="text" value="48"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="696"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	193	156	36	0
A2. Contracts/Warranties:	25	24	1	0
A3. Other Consumer/Finance:	13	12	1	0

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	64	29	32	3

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	57	50	6	1
C2. Conservatorship:	14	13	1	0
C3. Other Family:	14	14	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	23	18	2	0
D2. Medicare:	9	6	3	0
D3. Other Health/Community Based Care:	30	24	3	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	138	124	9	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	32	30	2	0
E3. Other Housing:	8	7	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	30	25	1	1
F2. Supplemental Security Income (SSI):	35	31	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	15	11	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	26	24	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	54	53	1	0
H2. Advance Health Care Directives (AHCD):	17	17	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	24	23	1	0

TOTAL CASES OPENED IN QUARTER: 825

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
695	107	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2329

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 22

9/10/11	H. Beach	Senior Saturday	Seniors	25	4
8/27/11	Buena Pk	Senior Saturday	Seniors	100	5
8/20/11	Garden Grove	Sr & Caregiver Expo	Seniors & Providers	100	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of Orange County</i>					
County(ies) <i>Orange</i>					
9/15/11	Orange	Legal Rights	Low-Income Srs	49	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 23

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	49	39	10	0
A2. Contracts/Warranties:	120	98	22	0
A3. Other Consumer/Finance:	61	49	12	0

EMPLOYMENT

B1. Discrimination:	3	2	1	0
B2. Other Employment:	7	6	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	35	32	3	0
C2. Conservatorship:	3	2	1	0
C3. Other Family:	9	6	3	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	20	18	2	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	8	6	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	127	108	19	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	28	26	2	0
E3. Other Housing:	63	51	12	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	26	23	3	0
F2. Supplemental Security Income (SSI):	18	14	4	0
F3. Pensions/Retiree Benefits:	9	6	3	0
F4. Other Income Maintenance:	15	13	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	5	2	0
G3. Other Individual Rights:	191	165	26	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	236	186	50	0
H2. Advance Health Care Directives (AHCD):	10	3	7	0
H3. Financial Powers of Attorney:	45	21	24	0
H4. Other Miscellaneous:	43	39	4	0

TOTAL CASES OPENED IN QUARTER: 1135

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
920	215	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2012

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 23

8/25/2011	San Diego Center for the Blind	Elder Law & Advocacy's Services, Advanced Healthcare Directives, Powers of Attorney, Wills, Trusts, Conservatorships	Seniors 60+	13	2.5
8/23/2011	San Diego Center for the Blind	Elder Law & Advocacy's Services, Advanced Healthcare Directives, Powers of Attorney, Wills, Trusts, Conservatorships	Seniors 60+	10	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) San Diego					
7/7/2011	Luther Towers	Elder Law & Advocacy's Services Brochures, Elder Abuse and Information	Seniors 60+	11	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	8	7	1	0
A3. Other Consumer/Finance:	6	4	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	6	4	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	12	10	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	0	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	2	16	0
H2. Advance Health Care Directives (AHCD):	3	0	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	6	2	0

TOTAL CASES OPENED IN QUARTER: 78

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	29	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 206

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies) *Imperial*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 24

9/15/2011	El Centro Community Center	Elder Law & Advocacy's Senior Legal Services (Wills, Estate Planning, POA's, AHCD's)	Seniors 60+	21	3
9/21/2011	Lions Club	Elder Law & Advocacy's Senior Legal Services (Wills, Estate Planning, POA's, AHCD's)	Seniors 60+	73	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	53
75-84:	44
85+:	30
Client Declined to Provide Information:	1
Total:	153

CLIENT GENDER

Male:	53
Female:	100
Total:	153

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	1
Lives Alone:	55
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	29
Rural:	0
Greatest Economic Need (Minority):	74
Greatest Economic Need (Non-Minority):	80
Greatest Economic Need (Minority Status Unknown):	71

CLIENT RACE

Two or More Races:	2
Caucasian:	107
African American:	30
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	3
Total:	153

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	12	2	0
A2. Contracts/Warranties:	1	2	1	0
A3. Other Consumer/Finance:	4	2	2	1

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	0	4	1
C3. Other Family:	2	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	17	11	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	15	8	7
E3. Other Housing:	1	0	1	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	6	4	0	0
F2. Supplemental Security Income (SSI):	12	4	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	3	1
G3. Other Individual Rights:	38	21	3	67

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	21	3	0
H2. Advance Health Care Directives (AHCD):	11	2	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	6	1	0

TOTAL CASES OPENED IN QUARTER: 176

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	39	79

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2479

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies) *Los Angeles City*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 25

8/11/2011	Downey	BTLS Overview Presentation	seniors	20	2
8/2/2011	Los Angeles	Power of Attorney for Health Care Presentation	Seniors	20	2
8/2/2011	North Hollywood	Know Your Rights presentation	workers	20	2
7/12/2011	Los Angeles	ID Theft Presentation	Seniors	20	2
7/12/2011	Los Angeles	Debtor's Rights clinic	Seniors	50	2
7/5/2011	North Hollywood	Know Your Rights Presentation	workers	13	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek Legal Services					
County(ies) Los Angeles City					
9/27/2011	Los Angeles	Debtor's Rights Clinic	seniors	50	2
9/13/2011	Los Angeles	Power of Attorney for Health Care	seniors	55	2
9/8/2011	Compton	BTLS Overview Presentation	seniors	20	2
9/6/2011	Los Angeles	ID Theft Presentation	Seniors	49	2
8/31/2011	Paramount	Senior Fair	seniors	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 26

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	20	2	0
A2. Contracts/Warranties:	18	11	3	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	20	21	1	0
D2. Medicare:	7	5	0	0
D3. Other Health/Community Based Care:	1	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	29	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	7	2	0
E3. Other Housing:	1	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	5	6	1	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	9	0	0
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	8	0	0
H2. Advance Health Care Directives (AHCD):	5	8	1	0
H3. Financial Powers of Attorney:	8	2	5	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 156

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
139	17	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 280

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 26

9/28/11	Lower Lake	IHSS	Elders/Disabled	1500	3
9/20/11	Lakeport	MDT	Elders/Disabled	6	2
8/24/11	Lower Lake	IHSS	Elders/Disabled	1500	3
8/3/11	Ukiah	IHSS	Elders/Disabled	1500	3
7/15/11	Lower Lake	IHSS	Elders/Disabled	1500	3
7/14/11	Ukiah	MDT	Elders/Disabled	6	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Law Project, Inc.					
County(ies) Lake and Mendocino					
7/15/11	Hidden Valley Lake	SIR's – Senior Legal Issues	Elders/Disabled	50	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 27

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="86"/>
65-74:	<input type="text" value="112"/>
75-84:	<input type="text" value="101"/>
85+:	<input type="text" value="49"/>
Client Declined to Provide Information:	<input type="text" value="81"/>
Total:	<input type="text" value="429"/>

CLIENT GENDER

Male:	<input type="text" value="113"/>
Female:	<input type="text" value="316"/>
Total:	<input type="text" value="429"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="63"/>
Homebound:	<input type="text" value="18"/>
Lives Alone:	<input type="text" value="83"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="12"/>
Limited English:	<input type="text" value="16"/>
Rural:	<input type="text" value="127"/>
Greatest Economic Need (Minority):	<input type="text" value="6"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="118"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

CLIENT RACE

Two or More Races:	<input type="text" value="102"/>
Caucasian:	<input type="text" value="314"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="2"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="4"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
Total:	<input type="text" value="429"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	23	1	0
A2. Contracts/Warranties:	16	15	0	0
A3. Other Consumer/Finance:	18	15	0	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	4	0	0
C2. Conservatorship:	9	9	0	0
C3. Other Family:	6	6	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	36	32	0	0
D2. Medicare:	6	6	0	0
D3. Other Health/Community Based Care:	5	5	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	36	33	0	16
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	11	0	4
E3. Other Housing:	18	16	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	38	1	0	0
F2. Supplemental Security Income (SSI):	12	2	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	3	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	13	0	0
G3. Other Individual Rights:	18	19	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	110	73	12	0
H2. Advance Health Care Directives (AHCD):	57	27	8	0
H3. Financial Powers of Attorney:	62	27	10	0
H4. Other Miscellaneous:	34	47	0	0

TOTAL CASES OPENED IN QUARTER: 542

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
392	31	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 722

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: COUNCIL ON AGING

County(ies): SONOMA

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 27

8/8; 9/12	Petaluma Senior Center	Legal clinic (paralegal-mk)	Seniors	7	6
8/18;9/15	Sebastopol Senior Center	Legal clinic (paralegal-mk)	Seniors	10	8
7/8;8/8;	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	11	14
7/11;8/9; 9	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	10	12
not provide	Rohnert Park Senior Center	Legal Clinic (attorney-lb)	Seniors	0	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: COUNCIL ON AGING					
County(ies) SONOMA					
9/22/11	Merrell Gardens, Snyder Lane, Rohnert Park, CA	Presentation to Residents on Estate Planning and Consumer Fraud Protection	Senior Residents and Family	5	2
9/8/11	Council on Aging 30 Kawana Springs Rd., Santa Rosa	Conservatorships in California	Adults 50+	13	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 28

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	48
75-84:	27
85+:	11
Client Declined to Provide Information:	0
Total:	133

CLIENT GENDER

Male:	53
Female:	80
Total:	133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	6
Lives Alone:	54
Institutionalized:	14
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	0
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	20
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	77
African American:	30
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	7
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	2
Total:	133

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	29	24	1	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	3	3	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	5	5	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	6	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	37	42	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	5	1	0
E3. Other Housing:	4	4	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	2
G3. Other Individual Rights:	3	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	2	7	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	2	0	3	0
H4. Other Miscellaneous:	9	2	1	0

TOTAL CASES OPENED IN QUARTER: 133

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
101	19	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 472

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Solano

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 28

9/7/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior Center	Seniors	4	2
8/3/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior Center	Seniors	5	2
7/6/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior Center	Seniors	7	2
Provider Name: LEGAL AID OF NAPA VALLEY					
County(ies) Napa					
9/16/11	Napa	In Home Support Services	Seniors/Providers IHSS	7	3
9/14/11	First Start	Healthy Aging Population Initiative	Senior Service Providers	15	3
9/08/11	Springs Retirement	Small Estate Planning	Seniors	6	2
9/07/11	Hospice	Legal Aid Outreach and Small Estate Planning	Napa County's Comprehensive Services for Older Adults	50	3.5
9/06/11	District Attorney's Office	DA Financial Abuse Specialist Team	Senior Service Providers	17	1
8/22/11	Yountville	Commission on Aging	Senior Service Providers/Seniors	19	3
8/19/11	Napa	In Home Support Services	Seniors/Providers IHSS	7	4
8/08/11	District Attorney's Office	DA Elder Abuse Preventions Council	Senior Service Providers	15	1.5
8/11/11	Napa	Latino Elder Coalition	Senior Latino Service Providers	11	4
7/25/11	Napa	Commission on Aging	Senior Service Providers/Seniors	20	6.5
7/15/11	Napa	In Home Support Services	Seniors/Providers IHSS	8	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 42

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 28

Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Solano</i>					
Weedy	VaJlejo LSNC Office	About 12 Clinics for tenants on how to respond to an Unlawful Detainer Eviction	Solano County seniors facing eviction	12	12
9/21/2011	Multi	Senior Task Force Meeting	LSNC Senior Advocates	20	7
9/2/2011	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	10	4
7/19/2011	Solano County	Presentation on Section 8, subsidized housing, and fair housing for senior services providers	SHARE Senior service providers	15	3
Provider Name: <i>LEGALAIDOFNAPA VALLEY</i>					
County(ies) <i>Napa</i>					
9/07/11	American Canyon Senior Center	Healthcare Directives	Seniors	14	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 16

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 29

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 50px;" type="text" value="76"/>
65-74:	<input style="width: 50px;" type="text" value="231"/>
75-84:	<input style="width: 50px;" type="text" value="136"/>
85+:	<input style="width: 50px;" type="text" value="67"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="6"/>
Total:	<input style="width: 50px;" type="text" value="516"/>

CLIENT GENDER

Male:	<input style="width: 50px;" type="text" value="197"/>
Female:	<input style="width: 50px;" type="text" value="319"/>
Total:	<input style="width: 50px;" type="text" value="516"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px;" type="text" value="60"/>
Homebound:	<input style="width: 50px;" type="text" value="12"/>
Lives Alone:	<input style="width: 50px;" type="text" value="209"/>
Institutionalized:	<input style="width: 50px;" type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px;" type="text" value="29"/>
Limited English:	<input style="width: 50px;" type="text" value="5"/>
Rural:	<input style="width: 50px;" type="text" value="516"/>
Greatest Economic Need (Minority):	<input style="width: 50px;" type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px;" type="text" value="277"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px;" type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input style="width: 50px;" type="text" value="0"/>
Caucasian:	<input style="width: 50px;" type="text" value="490"/>
African American:	<input style="width: 50px;" type="text" value="0"/>
Native American/Native Alaskan:	<input style="width: 50px;" type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px;" type="text" value="0"/>
Cambodian:	<input style="width: 50px;" type="text" value="0"/>
Chinese:	<input style="width: 50px;" type="text" value="3"/>
Filipino:	<input style="width: 50px;" type="text" value="1"/>
Japanese:	<input style="width: 50px;" type="text" value="4"/>
Korean:	<input style="width: 50px;" type="text" value="0"/>
Laotian:	<input style="width: 50px;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px;" type="text" value="1"/>
Guamanian:	<input style="width: 50px;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px;" type="text" value="0"/>
Samoan:	<input style="width: 50px;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 50px;" type="text" value="1"/>
Race Unknown/Some Other Race:	<input style="width: 50px;" type="text" value="16"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="0"/>
Total:	<input style="width: 50px;" type="text" value="516"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	55	49	6	0
A2. Contracts/Warranties:	6	3	3	0
A3. Other Consumer/Finance:	31	26	4	0

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	5	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	20	16	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	31	27	1	0
D2. Medicare:	6	5	0	0
D3. Other Health/Community Based Care:	6	6	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	32	19	11	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	81	61	20	1
E3. Other Housing:	55	51	3	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	10	10	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	6	6	0	0
F4. Other Income Maintenance:	14	9	7	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	15	12	2
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	212	113	137	0
H2. Advance Health Care Directives (AHCD):	136	62	106	0
H3. Financial Powers of Attorney:	139	66	109	0
H4. Other Miscellaneous:	13	12	1	0

TOTAL CASES OPENED IN QUARTER: 900

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
571	422	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1078

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 29

County(ies) <i>El Dorado</i>					
9/20/2011	Comm. Resource Center	Senior Legal Services	Seniors	8	4
9/20/2011	Placerville Senior Center	Long Term Care Insurance	Seniors	7	4
8/22/2011	Eskaton	Senior Legal Services	Seniors	25	4
8/16/2011	Placerville Senior Center	Reverse Mortgages	Seniors	14	4
8/10/2011	EDH Senior Center	Estate Planning	Seniors	29	4
7/19/2011	Placerville Senior Center	Scams and Identity Theft	Seniors	4	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	77
75-84:	41
85+:	13
Client Declined to Provide Information:	15
Total:	190

CLIENT GENDER

Male:	69
Female:	121
Total:	190

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	4
Lives Alone:	80
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	12

CLIENT RACE

Two or More Races:	0
Caucasian:	150
African American:	21
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	0
Total:	190

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	3	3	1
A2. Contracts/Warranties:	3	0	1	0
A3. Other Consumer/Finance:	15	7	3	1

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	3	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	1	1	0
C2. Conservatorship:	3	0	1	1
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	0	2	1
D2. Medicare:	1	0	0	1
D3. Other Health/Community Based Care:	1	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	39	11	9	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	1	1	0
E3. Other Housing:	21	6	6	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	11	3	5	1
F2. Supplemental Security Income (SSI):	6	1	1	0
F3. Pensions/Retiree Benefits:	3	1	0	1
F4. Other Income Maintenance:	2	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	24	4	5	12
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	1	6	5
H2. Advance Health Care Directives (AHCD):	6	0	1	3
H3. Financial Powers of Attorney:	4	0	1	0
H4. Other Miscellaneous:	9	2	3	0

TOTAL CASES OPENED IN QUARTER: 190

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	49	30

TOTAL ESTIMATED CASE WORK HOURS SPENT: 624

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Law Office of Joyce M. Gandelman

County(ies): Stanislaus

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 30

9/15/11	Patterson	Sr, Center Legal Clinic	Patterson Seniors	2	3
8/20/11	Salida	Salida Town & Country	Seniors	110	2
8/26/11	Turlock	Turlock Info Day	Turlock Seniors	125	5
8/19/11	Modesto	Sr Hispanic Faire	Sr. Hispanics	50	5
7/28/11	Modesto	SEAPA	Svc providers	15	1
7/10/11	Modesto	Social	Seniors	100	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Law Office of Joyce M. Gandelman</i>					
County(ies) <i>Stanislaus</i>					
8/26/11	Then none stated	none stated		0	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 31

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 100%; text-align: right;" type="text" value="19"/>
65-74:	<input style="width: 100%; text-align: right;" type="text" value="39"/>
75-84:	<input style="width: 100%; text-align: right;" type="text" value="27"/>
85+:	<input style="width: 100%; text-align: right;" type="text" value="8"/>
Client Declined to Provide Information:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Total:	<input style="width: 100%; text-align: right;" type="text" value="93"/>

CLIENT GENDER

Male:	<input style="width: 100%; text-align: right;" type="text" value="35"/>
Female:	<input style="width: 100%; text-align: right;" type="text" value="58"/>
Total:	<input style="width: 100%; text-align: right;" type="text" value="93"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 100%; text-align: right;" type="text" value="17"/>
Homebound:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Lives Alone:	<input style="width: 100%; text-align: right;" type="text" value="31"/>
Institutionalized:	<input style="width: 100%; text-align: right;" type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 100%; text-align: right;" type="text" value="10"/>
Limited English:	<input style="width: 100%; text-align: right;" type="text" value="13"/>
Rural:	<input style="width: 100%; text-align: right;" type="text" value="15"/>
Greatest Economic Need (Minority):	<input style="width: 100%; text-align: right;" type="text" value="25"/>
Greatest Economic Need (Non-Minority):	<input style="width: 100%; text-align: right;" type="text" value="21"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 100%; text-align: right;" type="text" value="2"/>

CLIENT RACE

Two or More Races:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Caucasian:	<input style="width: 100%; text-align: right;" type="text" value="79"/>
African American:	<input style="width: 100%; text-align: right;" type="text" value="9"/>
Native American/Native Alaskan:	<input style="width: 100%; text-align: right;" type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Cambodian:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Chinese:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Filipino:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Japanese:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Korean:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Laotian:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Vietnamese:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Guamanian:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Hawaiian:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Samoan:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 100%; text-align: right;" type="text" value="1"/>
Race Unknown/Some Other Race:	<input style="width: 100%; text-align: right;" type="text" value="3"/>
Client Declined to Provide Information:	<input style="width: 100%; text-align: right;" type="text" value="0"/>
Total:	<input style="width: 100%; text-align: right;" type="text" value="93"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	2	4	0
A2. Contracts/Warranties:	2	0	2	0
A3. Other Consumer/Finance:	6	3	5	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	11	4	0
E3. Other Housing:	2	1	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	7	22	0
H2. Advance Health Care Directives (AHCD):	7	2	3	0
H3. Financial Powers of Attorney:	6	1	4	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 93

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	46	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 537

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central California Legal Services

County(ies): Merced

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 31

9/17/11	Merced, CA	Presentation to Hmong Free Legal Clinic	Hmong Senior Citizens	25	2
8/31/11	South Dos Palos, CA	Town Hall Meeting at the George Washington Carver Center	Rural, low income and senior citizens	25	8
7/28/11	Merced, CA	Public Announcement on legal services for seniors and legal aid in Merced, on KUBB 96.3 and HOT 104.7 radio stations	Senior citizens, low income citizens	1001	1
7/25/11	S. Dos Palos, CA	Distribution of outreach flyers and information on legal services for seniors	Rural senior citizens	50	1
7/9/11	Winton, CA	Presentation to Winton Free Legal Clinic	Rural senior citizens	25	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 32

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="132"/>
65-74:	<input type="text" value="203"/>
75-84:	<input type="text" value="157"/>
85+:	<input type="text" value="105"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="597"/>

CLIENT GENDER

Male:	<input type="text" value="207"/>
Female:	<input type="text" value="390"/>
Total:	<input type="text" value="597"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="31"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="101"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="240"/>
Rural:	<input type="text" value="245"/>
Greatest Economic Need (Minority):	<input type="text" value="46"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="100"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="6"/>
Caucasian:	<input type="text" value="343"/>
African American:	<input type="text" value="38"/>
Native American/Native Alaskan:	<input type="text" value="2"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="4"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="3"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="2"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="4"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="187"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="597"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	14	6	0
A2. Contracts/Warranties:	38	27	11	0
A3. Other Consumer/Finance:	90	40	48	2

EMPLOYMENT

B1. Discrimination:	4	2	2	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	55	27	25	3
C2. Conservatorship:	0	0	0	0
C3. Other Family:	13	11	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	43	23	17	3
D2. Medicare:	20	11	7	2
D3. Other Health/Community Based Care:	43	19	17	7

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	73	53	17	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	57	38	16	3
E3. Other Housing:	9	5	4	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	33	4	27	2
F2. Supplemental Security Income (SSI):	21	13	8	0
F3. Pensions/Retiree Benefits:	18	12	6	0
F4. Other Income Maintenance:	11	7	4	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	9	5	4	0
G2. Elder Abuse/Neglect/Exploitation:	10	5	5	0
G3. Other Individual Rights:	39	33	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	87	40	47	0
H2. Advance Health Care Directives (AHCD):	21	11	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	17	15	2	0

TOTAL CASES OPENED IN QUARTER: 732

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
416	291	25

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2268

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services for Seniors

County(ies): Monterey

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 32

25 August	Monterey Co. DA	General LSS Services	Fair Go-ers	150	8
18 August	Marina Library	CF collaboration mtg	All Monterey County non-profits	40	2
18 August	Salinas DSES	Presentation on LSS / potential collaboration	Local non-profits serving seniors	18	1.5
21 July 2011	AoA Offices – Monterey	General LSS Services	AoA Tax preparers	18	1.5
14 July 2011	Salinas United Way	General LSS services presentation	Other non-profits serving seniors	33	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services for Seniors</i>					
County(ies): <i>Monterey</i>					
28 Sept. 2011	DSES – Salinas	Domestic Violence	County service providers	15	1
24 August	DSES – Salinas	Domestic Violence	County service providers	10	1
6 July 2011	AAA	LSS Services	AAA Senior Peers	25	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 33

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="28"/>
65-74:	<input type="text" value="39"/>
75-84:	<input type="text" value="28"/>
85+:	<input type="text" value="7"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="102"/>

CLIENT GENDER

Male:	<input type="text" value="33"/>
Female:	<input type="text" value="69"/>
Total:	<input type="text" value="102"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="0"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="65"/>
Institutionalized:	<input type="text" value="3"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="9"/>
Limited English:	<input type="text" value="18"/>
Rural:	<input type="text" value="24"/>
Greatest Economic Need (Minority):	<input type="text" value="40"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="22"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="82"/>
African American:	<input type="text" value="11"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="4"/>
Race Unknown/Some Other Race:	<input type="text" value="5"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="102"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	13	2	1
A2. Contracts/Warranties:	4	3	2	0
A3. Other Consumer/Finance:	1	1	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	2	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	7	0	0
D2. Medicare:	2	2	1	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	12	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	7	3	0
E3. Other Housing:	3	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	14	12	1	0
F2. Supplemental Security Income (SSI):	5	4	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	3	3	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	5	2	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 102

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
77	28	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 388

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies) Kern

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

PSA: 33

09/01/11	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Collaborative Meeting	Kern County Senior Population	60	4
08/11/11	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at East Kern Collaborative Meeting	Kern County Senior Population	12	4
09/23/11	Kern County Fair Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project on Seniors Day	Kern County Senior Population	500	5.5
09/20/11	Resource Center Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	7	7.5
08/15/11	Resource Center Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	6	7.5
08/04/11	St John Manor Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	25	2.5
07/21/11	St John Manor Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	25	3
07/18/11	Columbus Estates Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	8	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0