

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 422

Total Cases Closed in Fiscal Year: 449

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.707

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 118
 65-74: 175
 75-84: 91
 85+: 38
 Client Declined to Provide Information: 0
 Total: 422

CLIENT GENDER

Male: 194
 Female: 228
 Client Declined to Provide Information: 0
 Total: 422

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 215
 Homebound: 0
 Lives Alone: 262
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 3
 Rural: 283
 Greatest Economic Need (Minority): 15

CLIENT RACE

Two or More Races: 4
 Caucasian: 360
 African American: 1
 Native American/Native Alaskan: 25
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 2
 Korean: 1
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 1
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 9
 Client Declined to Provide Information: 19
 Total: 422

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 1

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

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PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	28	19	3	1
E3. Other Housing:	2	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	14	7	0	3
F2. Supplemental Security Income (SSI):	8	7	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	27	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	0	0
G3. Other Individual Rights:	0	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	141	172	0	0
H2. Advance Health Care Directives (AHCD):	36	41	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	2	0	1
TOTAL CASES OPENED IN FISCAL YEAR:	456	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		412	24	13
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,617			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	41			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	91			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 241

Total Cases Closed in Fiscal Year: 310

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.617

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 74
 65-74: 114
 75-84: 45
 85+: 8
 Client Declined to Provide Information: 0
 Total: 241

CLIENT GENDER

Male: 113
 Female: 128
 Client Declined to Provide Information: 0
 Total: 241

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 162
 Homebound: 3
 Lives Alone: 110
 Institutionalized: 2
 Suspected Victim of Elder Abuse/Exploitation: 16
 Limited English: 0
 Rural: 150
 Greatest Economic Need (Minority): 16

CLIENT RACE

Two or More Races: 0
 Caucasian: 215
 African American: 2
 Native American/Native Alaskan: 9
 Asian/Pacific Islander
 Asian Indian: 1
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 4
 Client Declined to Provide Information: 10
 Total: 241

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 2

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="22"/>	<input type="text" value="20"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="12"/>	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="12"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="9"/>	<input type="text" value="9"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="45"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="7"/>	<input type="text" value="44"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="127"/>	<input type="text" value="115"/>	<input type="text" value="24"/>	<input type="text" value="2"/>
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Fiscal Year: 2013-2014

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	13	2	0
E3. Other Housing:	6	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	13	0	0
F2. Supplemental Security Income (SSI):	8	5	2	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	7	3	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	3	0
G3. Other Individual Rights:	9	8	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	313	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		251	56	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,571

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 47

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 3

Total Unduplicated Client Count for Fiscal Year: 592

Total Cases Closed in Fiscal Year: 620

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,210

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 163
 65-74: 238
 75-84: 143
 85+: 50
 Client Declined to Provide Information: 0
 Total: 594

CLIENT GENDER

Male: 215
 Female: 377
 Client Declined to Provide Information: 0
 Total: 592

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 319
 Homebound: 0
 Lives Alone: 329
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 0
 Rural: 333
 Greatest Economic Need (Minority): 24

CLIENT RACE

Two or More Races: 0
 Caucasian: 550
 African American: 10
 Native American/Native Alaskan: 13
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 1
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 11
 Client Declined to Provide Information: 7
 Total: 592

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 3

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="55"/>	<input type="text" value="41"/>	<input type="text" value="19"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="20"/>	<input type="text" value="12"/>	<input type="text" value="6"/>	<input type="text" value="3"/>
A3. Other Consumer/Finance:	<input type="text" value="18"/>	<input type="text" value="16"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="43"/>	<input type="text" value="3"/>	<input type="text" value="43"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="40"/>	<input type="text" value="31"/>	<input type="text" value="6"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="16"/>	<input type="text" value="13"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="128"/>	<input type="text" value="95"/>	<input type="text" value="27"/>	<input type="text" value="10"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	77	63	24	1
E3. Other Housing:	4	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	11	8	5	2
F2. Supplemental Security Income (SSI):	30	14	7	10
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	12	9	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	14	12	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	74	62	15	0
H2. Advance Health Care Directives (AHCD):	13	6	10	0
H3. Financial Powers of Attorney:	13	2	9	0
H4. Other Miscellaneous:	9	8	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	592	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		408	183	29
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,066			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	28			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	94			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	22			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	55			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 2,461

Total Cases Closed in Fiscal Year: 2,815

Total Units of Service for Fiscal Year (Unit=1 Hour): 9,919

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	590
65-74:	1,034
75-84:	593
85+:	244
Client Declined to Provide Information:	0
Total:	2,461

CLIENT GENDER

Male:	827
Female:	1,634
Client Declined to Provide Information:	0
Total:	2,461

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,154
Homebound:	98
Lives Alone:	1,455
Institutionalized:	75
Suspected Victim of Elder Abuse/Exploitation:	130
Limited English:	103
Rural:	582
Greatest Economic Need (Minority):	294

CLIENT RACE

Two or More Races:	2
Caucasian:	1,782
African American:	249
Native American/Native Alaskan:	30
Asian/Pacific Islander	
Asian Indian:	17
Cambodian:	1
Chinese:	15
Filipino:	25
Japanese:	18
Korean:	4
Laotian:	2
Vietnamese:	4
Guamanian:	0
Hawaiian:	5
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	268
Client Declined to Provide Information:	39
Total:	2,461

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 4

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="321"/>	<input type="text" value="259"/>	<input type="text" value="59"/>	<input type="text" value="8"/>
A2. Contracts/Warranties:	<input type="text" value="141"/>	<input type="text" value="124"/>	<input type="text" value="31"/>	<input type="text" value="2"/>
A3. Other Consumer/Finance:	<input type="text" value="122"/>	<input type="text" value="104"/>	<input type="text" value="21"/>	<input type="text" value="3"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="29"/>	<input type="text" value="25"/>	<input type="text" value="5"/>	<input type="text" value="1"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="68"/>	<input type="text" value="77"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="16"/>	<input type="text" value="20"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
C3. Other Family:	<input type="text" value="64"/>	<input type="text" value="67"/>	<input type="text" value="2"/>	<input type="text" value="3"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="84"/>	<input type="text" value="54"/>	<input type="text" value="32"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="49"/>	<input type="text" value="28"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="47"/>	<input type="text" value="28"/>	<input type="text" value="6"/>	<input type="text" value="2"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="461"/>	<input type="text" value="383"/>	<input type="text" value="73"/>	<input type="text" value="36"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	220	160	33	8
E3. Other Housing:	94	73	7	0
INCOME MAINTENANCE				
F1. Social Security:	67	59	14	8
F2. Supplemental Security Income (SSI):	45	26	14	8
F3. Pensions/Retiree Benefits:	52	68	18	6
F4. Other Income Maintenance:	43	28	12	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	95	79	17	4
G3. Other Individual Rights:	137	125	11	2
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	379	357	30	1
H2. Advance Health Care Directives (AHCD):	148	85	17	3
H3. Financial Powers of Attorney:	57	35	14	0
H4. Other Miscellaneous:	14	18	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	2,758	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		2,287	429	99
TOTAL ESTIMATED CASE WORK HOURS SPENT:	9,474			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	10			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	29			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	137			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	419			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 311

Total Cases Closed in Fiscal Year: 528

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,894

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 138
 65-74: 110
 75-84: 48
 85+: 15
 Client Declined to Provide Information: 0
 Total: 311

CLIENT GENDER

Male: 107
 Female: 204
 Client Declined to Provide Information: 0
 Total: 311

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 137
 Homebound: 0
 Lives Alone: 232
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 23
 Rural: 14
 Greatest Economic Need (Minority): 56

CLIENT RACE

Two or More Races: 24
 Caucasian: 224
 African American: 16
 Native American/Native Alaskan: 3
 Asian/Pacific Islander
 Asian Indian: 2
 Cambodian: 0
 Chinese: 3
 Filipino: 3
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 2
 Guamanian: 0
 Hawaiian: 0
 Samoan: 1
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 28
 Client Declined to Provide Information: 4
 Total: 311

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 5

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="42"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
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<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="12"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
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<input type="text" value="23"/>	<input type="text" value="3"/>	<input type="text" value="3"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="17"/>	<input type="text" value="6"/>	<input type="text" value="1"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="7"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="0"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
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<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="21"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="101"/>	<input type="text" value="44"/>	<input type="text" value="14"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	11	2	3
E3. Other Housing:	7	8	3	2
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	2	0	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	3	6	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	16	12	3	13
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	63	80	9	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	25	2	5
TOTAL CASES OPENED IN FISCAL YEAR:	311	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		366	99	63
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,886			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	4			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	0			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 6

Total Unduplicated Client Count for Fiscal Year: 1.557

Total Cases Closed in Fiscal Year: 1.180

Total Units of Service for Fiscal Year (Unit=1 Hour): 17.070

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	425
65-74:	573
75-84:	390
85+:	136
Client Declined to Provide Information:	33
Total:	1.557

CLIENT GENDER

Male:	697
Female:	860
Client Declined to Provide Information:	0
Total:	1.557

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	625
Homebound:	47
Lives Alone:	642
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	93
Limited English:	854
Rural:	0
Greatest Economic Need (Minority):	764

CLIENT RACE

Two or More Races:	3
Caucasian:	434
African American:	120
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	2
Chinese:	407
Filipino:	115
Japanese:	56
Korean:	14
Laotian:	2
Vietnamese:	23
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	39
Race Unknown/Some Other Race:	325
Client Declined to Provide Information:	8
Total:	1.557

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 6

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	21	0	0
E3. Other Housing:	159	76	3	1
INCOME MAINTENANCE				
F1. Social Security:	44	23	5	0
F2. Supplemental Security Income (SSI):	130	107	4	5
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	58	45	5	5
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	142	84	4	9
G2. Elder Abuse/Neglect/Exploitation:	97	60	2	10
G3. Other Individual Rights:	62	9	2	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	81	29	2	13
H2. Advance Health Care Directives (AHCD):	6	2	0	0
H3. Financial Powers of Attorney:	13	6	1	1
H4. Other Miscellaneous:	127	96	5	1
TOTAL CASES OPENED IN FISCAL YEAR:	1.563	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1.026	51	103
TOTAL ESTIMATED CASE WORK HOURS SPENT:	16.832			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	30			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	103			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	30			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	135			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 948

Total Cases Closed in Fiscal Year: 814

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.210

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 201
 65-74: 372
 75-84: 265
 85+: 99
 Client Declined to Provide Information: 11
 Total: 948

CLIENT GENDER

Male: 387
 Female: 552
 Client Declined to Provide Information: 9
 Total: 948

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 386
 Homebound: 0
 Lives Alone: 331
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 5
 Limited English: 19
 Rural: 0
 Greatest Economic Need (Minority): 166

CLIENT RACE

Two or More Races: 19
 Caucasian: 571
 African American: 263
 Native American/Native Alaskan: 9
 Asian/Pacific Islander
 Asian Indian: 6
 Cambodian: 0
 Chinese: 16
 Filipino: 20
 Japanese: 3
 Korean: 6
 Laotian: 0
 Vietnamese: 3
 Guamanian: 0
 Hawaiian: 1
 Samoan: 0
 Other Asian/Pacific Islander: 9
 Race Unknown/Some Other Race: 17
 Client Declined to Provide Information: 5
 Total: 948

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 7

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="61"/>	<input type="text" value="45"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="61"/>	<input type="text" value="48"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="67"/>	<input type="text" value="60"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="10"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="16"/>	<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="10"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="169"/>	<input type="text" value="122"/>	<input type="text" value="14"/>	<input type="text" value="2"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	19	2	0
E3. Other Housing:	66	48	8	0
INCOME MAINTENANCE				
F1. Social Security:	20	19	1	0
F2. Supplemental Security Income (SSI):	14	11	2	0
F3. Pensions/Retiree Benefits:	5	3	0	0
F4. Other Income Maintenance:	14	10	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	48	38	7	1
G3. Other Individual Rights:	29	22	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	146	119	4	0
H2. Advance Health Care Directives (AHCD):	9	7	1	0
H3. Financial Powers of Attorney:	27	19	3	0
H4. Other Miscellaneous:	136	99	10	0
TOTAL CASES OPENED IN FISCAL YEAR:	950	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		745	66	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:	6.075			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	9			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	25			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	15			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	110			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 8

Total Unduplicated Client Count for Fiscal Year: 707

Total Cases Closed in Fiscal Year: 602

Total Units of Service for Fiscal Year (Unit=1 Hour): 4.332

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 191
 65-74: 293
 75-84: 168
 85+: 55
 Client Declined to Provide Information: 0
 Total: 707

CLIENT GENDER

Male: 277
 Female: 430
 Client Declined to Provide Information: 0
 Total: 707

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 310
 Homebound: 5
 Lives Alone: 324
 Institutionalized: 3
 Suspected Victim of Elder Abuse/Exploitation: 22
 Limited English: 126
 Rural: 28
 Greatest Economic Need (Minority): 218

CLIENT RACE

Two or More Races: 16
 Caucasian: 382
 African American: 62
 Native American/Native Alaskan: 3
 Asian/Pacific Islander
 Asian Indian: 5
 Cambodian: 0
 Chinese: 10
 Filipino: 91
 Japanese: 5
 Korean: 2
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 27
 Race Unknown/Some Other Race: 77
 Client Declined to Provide Information: 27
 Total: 707

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 8

Greatest Economic Need (Non-Minority): 155

Greatest Economic Need (Minority Status Unknown): 10

CLIENT ETHNICITY

Hispanic/Latino: 189

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	59	20	19	2
A2. Contracts/Warranties:	26	11	7	0
A3. Other Consumer/Finance:	11	2	5	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	2	3	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	9	1	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	159	90	26	24
D2. Medicare:	35	7	16	4
D3. Other Health/Community Based Care:	23	9	9	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	222	113	27	7
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	26	12	4	1
E3. Other Housing:	22	5	2	0
INCOME MAINTENANCE				
F1. Social Security:	39	17	15	2
F2. Supplemental Security Income (SSI):	58	19	33	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	7	9	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	16	7	8
G3. Other Individual Rights:	1	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	5	8	0
H2. Advance Health Care Directives (AHCD):	13	3	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	3	3	0
TOTAL CASES OPENED IN FISCAL YEAR:	794	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		343	204	55
TOTAL ESTIMATED CASE WORK HOURS SPENT:	4,253			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	9			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	37			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	10			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	42			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 727

Total Cases Closed in Fiscal Year: 699

Total Units of Service for Fiscal Year (Unit=1 Hour): 11.439

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	119
65-74:	280
75-84:	211
85+:	111
Client Declined to Provide Information:	6
Total:	727

CLIENT GENDER

Male:	364
Female:	363
Client Declined to Provide Information:	0
Total:	727

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	272
Homebound:	4
Lives Alone:	89
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	153
Rural:	0
Greatest Economic Need (Minority):	336

CLIENT RACE

Two or More Races:	1
Caucasian:	266
African American:	172
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	20
Cambodian:	0
Chinese:	148
Filipino:	19
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	73
Client Declined to Provide Information:	10
Total:	727

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 9

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	37	32	4	1
F2. Supplemental Security Income (SSI):	100	47	8	10
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	56	19	17	19
G2. Elder Abuse/Neglect/Exploitation:	251	166	64	48
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	5	9	3	0
H2. Advance Health Care Directives (AHCD):	4	3	4	0
H3. Financial Powers of Attorney:	30	7	22	0
H4. Other Miscellaneous:	21	20	5	0
TOTAL CASES OPENED IN FISCAL YEAR:	734	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		413	187	99
TOTAL ESTIMATED CASE WORK HOURS SPENT:	10,456			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	31			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	253			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	142			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	732			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1.449

Total Cases Closed in Fiscal Year: 1.496

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.994

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	242
65-74:	554
75-84:	443
85+:	210
Client Declined to Provide Information:	0
Total:	1.449

CLIENT GENDER

Male:	493
Female:	956
Client Declined to Provide Information:	0
Total:	1.449

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	645
Homebound:	62
Lives Alone:	322
Institutionalized:	21
Suspected Victim of Elder Abuse/Exploitation:	190
Limited English:	225
Rural:	6
Greatest Economic Need (Minority):	340

CLIENT RACE

Two or More Races:	89
Caucasian:	913
African American:	53
Native American/Native Alaskan:	42
Asian/Pacific Islander	
Asian Indian:	29
Cambodian:	1
Chinese:	99
Filipino:	62
Japanese:	23
Korean:	10
Laotian:	0
Vietnamese:	28
Guamanian:	2
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	19
Race Unknown/Some Other Race:	55
Client Declined to Provide Information:	21
Total:	1.449

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 10

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="52"/>	<input type="text" value="56"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="20"/>	<input type="text" value="21"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="55"/>	<input type="text" value="52"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="24"/>	<input type="text" value="25"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="17"/>	<input type="text" value="19"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="23"/>	<input type="text" value="20"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="50"/>	<input type="text" value="40"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="26"/>	<input type="text" value="23"/>	<input type="text" value="5"/>	<input type="text" value="3"/>
D3. Other Health/Community Based Care:	<input type="text" value="41"/>	<input type="text" value="41"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="120"/>	<input type="text" value="123"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	23	0	0
E3. Other Housing:	108	106	3	2
INCOME MAINTENANCE				
F1. Social Security:	51	46	4	0
F2. Supplemental Security Income (SSI):	93	72	19	4
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	22	26	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	6	7	0	0
G2. Elder Abuse/Neglect/Exploitation:	175	112	15	32
G3. Other Individual Rights:	9	8	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	259	265	16	0
H2. Advance Health Care Directives (AHCD):	104	49	64	0
H3. Financial Powers of Attorney:	73	71	7	0
H4. Other Miscellaneous:	95	98	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,449

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,308	145	43

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6,831

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 21

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 103

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 61

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 1.519

Total Cases Closed in Fiscal Year: 2.233

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.560

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 212
 65-74: 505
 75-84: 336
 85+: 130
 Client Declined to Provide Information: 336
 Total: 1.519

CLIENT GENDER

Male: 728
 Female: 791
 Client Declined to Provide Information: 0
 Total: 1.519

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 676
 Homebound: 0
 Lives Alone: 322
 Institutionalized: 3
 Suspected Victim of Elder Abuse/Exploitation: 3
 Limited English: 738
 Rural: 1
 Greatest Economic Need (Minority): 1

CLIENT RACE

Two or More Races: 1
 Caucasian: 1.271
 African American: 47
 Native American/Native Alaskan: 2
 Asian/Pacific Islander
 Asian Indian: 4
 Cambodian: 0
 Chinese: 8
 Filipino: 14
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 30
 Race Unknown/Some Other Race: 11
 Client Declined to Provide Information: 131
 Total: 1.519

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 11

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="0"/>	<input type="text" value="20"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="169"/>	<input type="text" value="0"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="14"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="0"/>	<input type="text" value="36"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="22"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="0"/>	<input type="text" value="179"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="49"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="118"/>	<input type="text" value="0"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="0"/>	<input type="text" value="64"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	0	23	0
E3. Other Housing:	78	0	78	0
INCOME MAINTENANCE				
F1. Social Security:	90	0	88	0
F2. Supplemental Security Income (SSI):	27	0	27	0
F3. Pensions/Retiree Benefits:	20	0	20	0
F4. Other Income Maintenance:	83	0	83	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	13	0	13	0
G2. Elder Abuse/Neglect/Exploitation:	17	0	17	0
G3. Other Individual Rights:	50	0	49	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	275	0	257	0
H2. Advance Health Care Directives (AHCD):	97	0	88	0
H3. Financial Powers of Attorney:	125	0	115	0
H4. Other Miscellaneous:	690	0	690	0
TOTAL CASES OPENED IN FISCAL YEAR:	2,273	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	2,233	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,536			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	7			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	19			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	3			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	5			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 182

Total Cases Closed in Fiscal Year: 161

Total Units of Service for Fiscal Year (Unit=1 Hour): 405

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 36
 65-74: 76
 75-84: 50
 85+: 20
 Client Declined to Provide Information: 0
 Total: 182

CLIENT GENDER

Male: 75
 Female: 107
 Client Declined to Provide Information: 0
 Total: 182

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 18
 Homebound: 8
 Lives Alone: 72
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 1
 Limited English: 1
 Rural: 182
 Greatest Economic Need (Minority): 1

CLIENT RACE

Two or More Races: 0
 Caucasian: 166
 African American: 1
 Native American/Native Alaskan: 4
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 1
 Race Unknown/Some Other Race: 10
 Client Declined to Provide Information: 0
 Total: 182

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 12

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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<input type="text" value="2"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
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<input type="text" value="3"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
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<input type="text" value="3"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="3"/>	<input type="text" value="14"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	3	8	0
E3. Other Housing:	15	5	4	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	4	2	1	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	2	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	1	0
G3. Other Individual Rights:	7	3	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	26	22	16	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	3	4	0
H4. Other Miscellaneous:	14	8	5	0
TOTAL CASES OPENED IN FISCAL YEAR:	154	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		70	91	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	362			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	6			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	34			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	2			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	9			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 515

Total Cases Closed in Fiscal Year: 260

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.039

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 121
 65-74: 209
 75-84: 78
 85+: 56
 Client Declined to Provide Information: 51
 Total: 515

CLIENT GENDER

Male: 183
 Female: 332
 Client Declined to Provide Information: 0
 Total: 515

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 126
 Homebound: 33
 Lives Alone: 92
 Institutionalized: 21
 Suspected Victim of Elder Abuse/Exploitation: 15
 Limited English: 55
 Rural: 54
 Greatest Economic Need (Minority): 44

CLIENT RACE

Two or More Races: 4
 Caucasian: 380
 African American: 6
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 4
 Filipino: 5
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 1
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 77
 Client Declined to Provide Information: 36
 Total: 515

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 13

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

8	10	0
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4	5	0
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4	5	0
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

1	0	0
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2	0	0
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

0	0	0
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0	0	0
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0	0	0
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

8	4	0
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5	0	0
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5	0	0
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

39	22	3
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	3	2	0
E3. Other Housing:	68	24	13	1
INCOME MAINTENANCE				
F1. Social Security:	33	7	6	0
F2. Supplemental Security Income (SSI):	17	3	5	0
F3. Pensions/Retiree Benefits:	4	1	0	0
F4. Other Income Maintenance:	6	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	4	2	2
G3. Other Individual Rights:	7	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	36	8	21	0
H2. Advance Health Care Directives (AHCD):	4	1	2	0
H3. Financial Powers of Attorney:	28	9	10	0
H4. Other Miscellaneous:	10	3	3	1

TOTAL CASES OPENED IN FISCAL YEAR: 515

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
142	111	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8.019

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 383

Total Cases Closed in Fiscal Year: 367

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.636

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 164
 65-74: 132
 75-84: 74
 85+: 13
 Client Declined to Provide Information: 0
 Total: 383

CLIENT GENDER

Male: 181
 Female: 202
 Client Declined to Provide Information: 0
 Total: 383

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0
 Homebound: 0
 Lives Alone: 198
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 3
 Limited English: 34
 Rural: 0
 Greatest Economic Need (Minority): 156

CLIENT RACE

Two or More Races: 74
 Caucasian: 155
 African American: 60
 Native American/Native Alaskan: 4
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 1
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 2
 Race Unknown/Some Other Race: 81
 Client Declined to Provide Information: 6
 Total: 383

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 14

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="6"/>	<input type="text" value="18"/>	<input type="text" value="0"/>
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<input type="text" value="2"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
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<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="138"/>	<input type="text" value="76"/>	<input type="text" value="4"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	2	0	0
E3. Other Housing:	28	19	8	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	1
F2. Supplemental Security Income (SSI):	6	3	2	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	34	13	7	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	1
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	6	2	2	0
H2. Advance Health Care Directives (AHCD):	4	0	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	23	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 394

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
221	133	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.636

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 452

Total Cases Closed in Fiscal Year: 316

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.732

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 112
 65-74: 180
 75-84: 114
 85+: 44
 Client Declined to Provide Information: 2
 Total: 452

CLIENT GENDER

Male: 184
 Female: 268
 Client Declined to Provide Information: 0
 Total: 452

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 159
 Homebound: 35
 Lives Alone: 207
 Institutionalized: 3
 Suspected Victim of Elder Abuse/Exploitation: 32
 Limited English: 49
 Rural: 62
 Greatest Economic Need (Minority): 147

CLIENT RACE

Two or More Races: 0
 Caucasian: 405
 African American: 19
 Native American/Native Alaskan: 13
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 4
 Race Unknown/Some Other Race: 7
 Client Declined to Provide Information: 4
 Total: 452

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="7"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
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<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="53"/>	<input type="text" value="36"/>	<input type="text" value="1"/>
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California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31	8	4	0
E3. Other Housing:	11	1	4	0
INCOME MAINTENANCE				
F1. Social Security:	10	5	0	0
F2. Supplemental Security Income (SSI):	17	5	3	0
F3. Pensions/Retiree Benefits:	3	2	0	0
F4. Other Income Maintenance:	8	0	3	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	8	12	1
G3. Other Individual Rights:	2	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	144	21	71	0
H2. Advance Health Care Directives (AHCD):	29	2	7	0
H3. Financial Powers of Attorney:	39	5	6	0
H4. Other Miscellaneous:	10	10	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	530	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		144	165	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.678

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 55

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 45

Total Cases Closed in Fiscal Year: 37

Total Units of Service for Fiscal Year (Unit=1 Hour): 253

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 10
 65-74: 13
 75-84: 13
 85+: 8
 Client Declined to Provide Information: 2
 Total: 46

CLIENT GENDER

Male: 16
 Female: 29
 Client Declined to Provide Information: 0
 Total: 45

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 13
 Homebound: 0
 Lives Alone: 26
 Institutionalized: 1
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 0
 Rural: 45
 Greatest Economic Need (Minority): 6

CLIENT RACE

Two or More Races: 0
 Caucasian: 29
 African American: 0
 Native American/Native Alaskan: 14
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 2
 Client Declined to Provide Information: 0
 Total: 45

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 16

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	2	0	1	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	5	2	0
H2. Advance Health Care Directives (AHCD):	5	3	3	0
H3. Financial Powers of Attorney:	4	0	3	0
H4. Other Miscellaneous:	8	4	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	45	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		20	17	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	236			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	3			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	17			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 306

Total Cases Closed in Fiscal Year: 255

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.000

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 59
 65-74: 96
 75-84: 98
 85+: 46
 Client Declined to Provide Information: 6
 Total: 305

CLIENT GENDER

Male: 113
 Female: 192
 Client Declined to Provide Information: 0
 Total: 305

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 84
 Homebound: 8
 Lives Alone: 64
 Institutionalized: 8
 Suspected Victim of Elder Abuse/Exploitation: 30
 Limited English: 7
 Rural: 110
 Greatest Economic Need (Minority): 10

CLIENT RACE

Two or More Races: 63
 Caucasian: 198
 African American: 5
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 2
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 1
 Race Unknown/Some Other Race: 27
 Client Declined to Provide Information: 10
 Total: 306

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 17

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="2"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text" value="1"/>
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EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
--------------------------------	--------------------------------	--------------------------------

<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

<input type="text" value="18"/>	<input type="text" value="11"/>	<input type="text" value="4"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	6	7	2
E3. Other Housing:	18	5	4	3
INCOME MAINTENANCE				
F1. Social Security:	8	3	1	1
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	2	3	0	1
F4. Other Income Maintenance:	0	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	7	8	2
G3. Other Individual Rights:	10	6	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	53	48	4	0
H2. Advance Health Care Directives (AHCD):	25	8	13	0
H3. Financial Powers of Attorney:	18	12	7	0
H4. Other Miscellaneous:	20	12	5	0
TOTAL CASES OPENED IN FISCAL YEAR:	324	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		169	70	16
TOTAL ESTIMATED CASE WORK HOURS SPENT:	976			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	16			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	24			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	1			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	1			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1.243

Total Cases Closed in Fiscal Year: 1.238

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.663

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	246
65-74:	440
75-84:	417
85+:	140
Client Declined to Provide Information:	0
Total:	1.243

CLIENT GENDER

Male:	500
Female:	743
Client Declined to Provide Information:	0
Total:	1.243

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	231
Homebound:	19
Lives Alone:	684
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	348
Rural:	248
Greatest Economic Need (Minority):	454

CLIENT RACE

Two or More Races:	76
Caucasian:	804
African American:	36
Native American/Native Alaskan:	21
Asian/Pacific Islander	
Asian Indian:	60
Cambodian:	0
Chinese:	36
Filipino:	80
Japanese:	16
Korean:	8
Laotian:	0
Vietnamese:	2
Guamanian:	2
Hawaiian:	14
Samoan:	10
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	54
Total:	1.243

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 18

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="47"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="253"/>	<input type="text" value="41"/>	<input type="text" value="4"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="139"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="46"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="55"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	21	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	86	82	5	0
F2. Supplemental Security Income (SSI):	69	63	8	0
F3. Pensions/Retiree Benefits:	44	43	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	109	108	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	321	322	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,244

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,179	55	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,613

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 15

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 50

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 707

Total Cases Closed in Fiscal Year: 841

Total Units of Service for Fiscal Year (Unit=1 Hour): 9.149

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	707
65-74:	282
75-84:	172
85+:	101
Client Declined to Provide Information:	0
Total:	707

CLIENT GENDER

Male:	234
Female:	473
Client Declined to Provide Information:	0
Total:	707

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	343
Homebound:	4
Lives Alone:	276
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	41
Limited English:	190
Rural:	1
Greatest Economic Need (Minority):	350

CLIENT RACE

Two or More Races:	4
Caucasian:	464
African American:	118
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	4
Filipino:	5
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	38
Race Unknown/Some Other Race:	54
Client Declined to Provide Information:	14
Total:	707

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 19

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="66"/>	<input type="text" value="60"/>	<input type="text" value="25"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="27"/>	<input type="text" value="19"/>	<input type="text" value="14"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="1"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="69"/>	<input type="text" value="10"/>	<input type="text" value="43"/>	<input type="text" value="4"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="16"/>	<input type="text" value="13"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="27"/>	<input type="text" value="22"/>	<input type="text" value="0"/>	<input type="text" value="4"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="37"/>	<input type="text" value="25"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	72	55	6	2
E3. Other Housing:	10	9	2	0
INCOME MAINTENANCE				
F1. Social Security:	17	11	4	1
F2. Supplemental Security Income (SSI):	27	18	11	1
F3. Pensions/Retiree Benefits:	4	0	5	0
F4. Other Income Maintenance:	4	2	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	14	3	2
G3. Other Individual Rights:	13	16	1	46
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	163	104	74	0
H2. Advance Health Care Directives (AHCD):	112	18	98	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	44	37	7	1
TOTAL CASES OPENED IN FISCAL YEAR:	756	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		460	313	68
TOTAL ESTIMATED CASE WORK HOURS SPENT:	9,097			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	2			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	4			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	12			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	48			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 948

Total Cases Closed in Fiscal Year: 1,058

Total Units of Service for Fiscal Year (Unit=1 Hour): 4,284

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 241
 65-74: 369
 75-84: 258
 85+: 80
 Client Declined to Provide Information: 0
 Total: 948

CLIENT GENDER

Male: 338
 Female: 610
 Client Declined to Provide Information: 0
 Total: 948

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 413
 Homebound: 7
 Lives Alone: 501
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 27
 Limited English: 27
 Rural: 85
 Greatest Economic Need (Minority): 127

CLIENT RACE

Two or More Races: 96
 Caucasian: 663
 African American: 123
 Native American/Native Alaskan: 7
 Asian/Pacific Islander
 Asian Indian: 7
 Cambodian: 0
 Chinese: 1
 Filipino: 9
 Japanese: 4
 Korean: 0
 Laotian: 0
 Vietnamese: 1
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 10
 Race Unknown/Some Other Race: 27
 Client Declined to Provide Information: 0
 Total: 948

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 20

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="86"/>	<input type="text" value="30"/>	<input type="text" value="6"/>
<input type="text" value="47"/>	<input type="text" value="13"/>	<input type="text" value="4"/>
<input type="text" value="22"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="30"/>	<input type="text" value="25"/>	<input type="text" value="6"/>
<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="16"/>	<input type="text" value="3"/>	<input type="text" value="3"/>
<input type="text" value="21"/>	<input type="text" value="4"/>	<input type="text" value="4"/>
<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="109"/>	<input type="text" value="87"/>	<input type="text" value="23"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	55	38	23	1
E3. Other Housing:	31	26	2	1
INCOME MAINTENANCE				
F1. Social Security:	15	14	1	0
F2. Supplemental Security Income (SSI):	31	35	0	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	28	27	3	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	32	32	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	168	84	89	0
H2. Advance Health Care Directives (AHCD):	45	12	33	0
H3. Financial Powers of Attorney:	49	18	35	0
H4. Other Miscellaneous:	6	6	0	2
TOTAL CASES OPENED IN FISCAL YEAR:	1,003	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		648	354	56
TOTAL ESTIMATED CASE WORK HOURS SPENT:	4,144			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	21			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	119			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	8			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	22			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 567

Total Cases Closed in Fiscal Year: 647

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,382

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 126
 65-74: 238
 75-84: 154
 85+: 47
 Client Declined to Provide Information: 2
 Total: 567

CLIENT GENDER

Male: 201
 Female: 366
 Client Declined to Provide Information: 0
 Total: 567

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 228
 Homebound: 2
 Lives Alone: 270
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 3
 Limited English: 54
 Rural: 210
 Greatest Economic Need (Minority): 92

CLIENT RACE

Two or More Races: 6
 Caucasian: 442
 African American: 53
 Native American/Native Alaskan: 3
 Asian/Pacific Islander
 Asian Indian: 1
 Cambodian: 0
 Chinese: 3
 Filipino: 5
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 7
 Race Unknown/Some Other Race: 45
 Client Declined to Provide Information: 1
 Total: 567

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 21

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="85"/>	<input type="text" value="63"/>	<input type="text" value="11"/>	<input type="text" value="8"/>
A2. Contracts/Warranties:	<input type="text" value="42"/>	<input type="text" value="42"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="40"/>	<input type="text" value="32"/>	<input type="text" value="4"/>	<input type="text" value="3"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="11"/>	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="31"/>	<input type="text" value="21"/>	<input type="text" value="5"/>	<input type="text" value="10"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="87"/>	<input type="text" value="63"/>	<input type="text" value="27"/>	<input type="text" value="18"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	32	29	8	0
E3. Other Housing:	20	19	2	0
INCOME MAINTENANCE				
F1. Social Security:	14	8	6	2
F2. Supplemental Security Income (SSI):	23	22	9	7
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	38	26	8	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	103	77	30	1
H2. Advance Health Care Directives (AHCD):	27	4	28	0
H3. Financial Powers of Attorney:	8	6	7	0
H4. Other Miscellaneous:	4	1	0	1
TOTAL CASES OPENED IN FISCAL YEAR:	587	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		441	152	54
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,355			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	2			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	14			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	1			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	3			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 2,283

Total Cases Closed in Fiscal Year: 2,480

Total Units of Service for Fiscal Year (Unit=1 Hour): 6,861

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 767
 65-74: 908
 75-84: 469
 85+: 139
 Client Declined to Provide Information: 0
 Total: 2,283

CLIENT GENDER

Male: 855
 Female: 1,428
 Client Declined to Provide Information: 0
 Total: 2,283

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 847
 Homebound: 0
 Lives Alone: 1,503
 Institutionalized: 25
 Suspected Victim of Elder Abuse/Exploitation: 26
 Limited English: 375
 Rural: 0
 Greatest Economic Need (Minority): 557

CLIENT RACE

Two or More Races: 10
 Caucasian: 1,691
 African American: 76
 Native American/Native Alaskan: 17
 Asian/Pacific Islander
 Asian Indian: 9
 Cambodian: 2
 Chinese: 27
 Filipino: 32
 Japanese: 15
 Korean: 77
 Laotian: 1
 Vietnamese: 144
 Guamanian: 2
 Hawaiian: 2
 Samoan: 2
 Other Asian/Pacific Islander: 88
 Race Unknown/Some Other Race: 88
 Client Declined to Provide Information: 0
 Total: 2,283

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 22

Greatest Economic Need (Non-Minority): 399

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 423

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	477	315	118	2
A2. Contracts/Warranties:	78	69	4	0
A3. Other Consumer/Finance:	56	51	3	0

EMPLOYMENT

B1. Discrimination:	8	6	0	0
B2. Other Employment:	190	115	39	10

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	171	128	23	4
C2. Conservatorship:	54	33	4	11
C3. Other Family:	74	50	6	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	71	55	13	3
D2. Medicare:	56	37	12	0
D3. Other Health/Community Based Care:	179	132	24	8

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	491	370	50	13
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	120	66	30	1
E3. Other Housing:	108	89	1	0
INCOME MAINTENANCE				
F1. Social Security:	107	77	6	1
F2. Supplemental Security Income (SSI):	131	69	32	18
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	36	29	13	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	10	3	1
G3. Other Individual Rights:	89	75	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	159	126	2	1
H2. Advance Health Care Directives (AHCD):	43	30	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	105	78	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	2,821	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		2,011	392	77
TOTAL ESTIMATED CASE WORK HOURS SPENT:	6,719			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	18			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	83			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	18			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	89			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3.779

Total Cases Closed in Fiscal Year: 3.779

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.109

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	685
65-74:	1.479
75-84:	1.135
85+:	480
Client Declined to Provide Information:	0
Total:	3.779

CLIENT GENDER

Male:	1.203
Female:	2.576
Client Declined to Provide Information:	0
Total:	3.779

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	783
Homebound:	8
Lives Alone:	1.958
Institutionalized:	40
Suspected Victim of Elder Abuse/Exploitation:	31
Limited English:	118
Rural:	2
Greatest Economic Need (Minority):	214

CLIENT RACE

Two or More Races:	0
Caucasian:	2.751
African American:	251
Native American/Native Alaskan:	19
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	22
Filipino:	78
Japanese:	26
Korean:	6
Laotian:	0
Vietnamese:	5
Guamanian:	2
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	42
Race Unknown/Some Other Race:	518
Client Declined to Provide Information:	56
Total:	3.779

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 23

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="124"/>	<input type="text" value="27"/>	<input type="text" value="0"/>
<input type="text" value="219"/>	<input type="text" value="82"/>	<input type="text" value="0"/>
<input type="text" value="110"/>	<input type="text" value="33"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="21"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
<input type="text" value="96"/>	<input type="text" value="26"/>	<input type="text" value="0"/>
<input type="text" value="22"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
<input type="text" value="13"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
<input type="text" value="73"/>	<input type="text" value="17"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="28"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
<input type="text" value="392"/>	<input type="text" value="82"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	116	91	25	0
E3. Other Housing:	188	150	38	0
INCOME MAINTENANCE				
F1. Social Security:	95	77	18	0
F2. Supplemental Security Income (SSI):	41	34	7	0
F3. Pensions/Retiree Benefits:	32	28	4	0
F4. Other Income Maintenance:	42	34	8	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	9	8	1	0
G2. Elder Abuse/Neglect/Exploitation:	111	92	19	0
G3. Other Individual Rights:	380	320	60	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	830	583	247	0
H2. Advance Health Care Directives (AHCD):	33	10	23	0
H3. Financial Powers of Attorney:	175	90	85	0
H4. Other Miscellaneous:	334	238	95	1

TOTAL CASES OPENED IN FISCAL YEAR: 3,779

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,859	919	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6.078

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 23

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 331

Total Cases Closed in Fiscal Year: 331

Total Units of Service for Fiscal Year (Unit=1 Hour): 674

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 78
 65-74: 147
 75-84: 84
 85+: 22
 Client Declined to Provide Information: 0
 Total: 331

CLIENT GENDER

Male: 144
 Female: 187
 Client Declined to Provide Information: 0
 Total: 331

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 98
 Homebound: 0
 Lives Alone: 116
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 1
 Limited English: 1.137
 Rural: 331
 Greatest Economic Need (Minority): 223

CLIENT RACE

Two or More Races: 0
 Caucasian: 316
 African American: 14
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 1
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 0
 Client Declined to Provide Information: 0
 Total: 331

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 24

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="11"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="16"/>	<input type="text" value="13"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	1	0
E3. Other Housing:	18	11	7	0
INCOME MAINTENANCE				
F1. Social Security:	11	10	1	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	74	18	56	0
H2. Advance Health Care Directives (AHCD):	13	2	11	0
H3. Financial Powers of Attorney:	14	3	11	0
H4. Other Miscellaneous:	127	72	55	0
TOTAL CASES OPENED IN FISCAL YEAR:	331	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		169	162	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	665			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	1			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	2			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	2			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	7			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 803

Total Cases Closed in Fiscal Year: 1,144

Total Units of Service for Fiscal Year (Unit=1 Hour): 10,282

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 158
 65-74: 293
 75-84: 235
 85+: 117
 Client Declined to Provide Information: 0
 Total: 803

CLIENT GENDER

Male: 287
 Female: 515
 Client Declined to Provide Information: 1
 Total: 803

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 379
 Homebound: 10
 Lives Alone: 351
 Institutionalized: 2
 Suspected Victim of Elder Abuse/Exploitation: 60
 Limited English: 213
 Rural: 0
 Greatest Economic Need (Minority): 456

CLIENT RACE

Two or More Races: 4
 Caucasian: 483
 African American: 193
 Native American/Native Alaskan: 5
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 1
 Chinese: 0
 Filipino: 10
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 31
 Race Unknown/Some Other Race: 55
 Client Declined to Provide Information: 20
 Total: 803

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 25

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="107"/>	<input type="text" value="86"/>	<input type="text" value="16"/>	<input type="text" value="9"/>
A2. Contracts/Warranties:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="44"/>	<input type="text" value="29"/>	<input type="text" value="16"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="32"/>	<input type="text" value="22"/>	<input type="text" value="4"/>	<input type="text" value="4"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="49"/>	<input type="text" value="14"/>	<input type="text" value="34"/>	<input type="text" value="2"/>
C3. Other Family:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="18"/>	<input type="text" value="9"/>	<input type="text" value="4"/>	<input type="text" value="4"/>
D2. Medicare:	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="26"/>	<input type="text" value="28"/>	<input type="text" value="3"/>	<input type="text" value="5"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="86"/>	<input type="text" value="58"/>	<input type="text" value="24"/>	<input type="text" value="3"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	97	77	9	1
E3. Other Housing:	17	17	1	0
INCOME MAINTENANCE				
F1. Social Security:	23	19	2	0
F2. Supplemental Security Income (SSI):	55	26	6	11
F3. Pensions/Retiree Benefits:	1	3	1	0
F4. Other Income Maintenance:	13	11	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	5	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	20	18	4	0
G3. Other Individual Rights:	57	54	20	219
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	115	71	47	0
H2. Advance Health Care Directives (AHCD):	96	20	68	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	25	24	8	1
TOTAL CASES OPENED IN FISCAL YEAR:	910	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		610	272	262
TOTAL ESTIMATED CASE WORK HOURS SPENT:	10,082			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	18			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	64			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	29			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	99			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 197

Total Cases Closed in Fiscal Year: 239

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.124

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 69
 65-74: 83
 75-84: 26
 85+: 19
 Client Declined to Provide Information: 0
 Total: 197

CLIENT GENDER

Male: 92
 Female: 105
 Client Declined to Provide Information: 0
 Total: 197

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 183
 Homebound: 11
 Lives Alone: 118
 Institutionalized: 2
 Suspected Victim of Elder Abuse/Exploitation: 25
 Limited English: 7
 Rural: 192
 Greatest Economic Need (Minority): 20

CLIENT RACE

Two or More Races: 2
 Caucasian: 143
 African American: 2
 Native American/Native Alaskan: 7
 Asian/Pacific Islander
 Asian Indian: 1
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 33
 Client Declined to Provide Information: 9
 Total: 197

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 26

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	5	2	1
E3. Other Housing:	6	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	8	6	2	2
F2. Supplemental Security Income (SSI):	9	9	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	3	4	2
G3. Other Individual Rights:	11	7	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	15	12	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	2	0	1
TOTAL CASES OPENED IN FISCAL YEAR:	231	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		187	27	25
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,006			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	19			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	34			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	9			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	85			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 973

Total Cases Closed in Fiscal Year: 1,338

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,913

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 214
 65-74: 256
 75-84: 213
 85+: 141
 Client Declined to Provide Information: 149
 Total: 973

CLIENT GENDER

Male: 297
 Female: 660
 Client Declined to Provide Information: 16
 Total: 973

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 192
 Homebound: 108
 Lives Alone: 249
 Institutionalized: 26
 Suspected Victim of Elder Abuse/Exploitation: 84
 Limited English: 74
 Rural: 331
 Greatest Economic Need (Minority): 54

CLIENT RACE

Two or More Races: 36
 Caucasian: 912
 African American: 1
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 2
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 4
 Race Unknown/Some Other Race: 11
 Client Declined to Provide Information: 7
 Total: 973

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 27

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="48"/>	<input type="text" value="39"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="23"/>	<input type="text" value="19"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="59"/>	<input type="text" value="49"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="11"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="17"/>	<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="18"/>	<input type="text" value="16"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="24"/>	<input type="text" value="12"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="16"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="81"/>	<input type="text" value="75"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	59	53	5	0
E3. Other Housing:	44	36	8	0
INCOME MAINTENANCE				
F1. Social Security:	28	23	5	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	30	27	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	29	3	0
G3. Other Individual Rights:	74	70	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	425	277	86	0
H2. Advance Health Care Directives (AHCD):	204	91	69	0
H3. Financial Powers of Attorney:	196	107	67	0
H4. Other Miscellaneous:	81	74	9	0
TOTAL CASES OPENED IN FISCAL YEAR:	1,486	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1,050	288	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,026			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	58			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	129			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	7			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	21			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 490

Total Cases Closed in Fiscal Year: 494

Total Units of Service for Fiscal Year (Unit=1 Hour): 3,241

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 148
 65-74: 187
 75-84: 106
 85+: 49
 Client Declined to Provide Information: 0
 Total: 490

CLIENT GENDER

Male: 220
 Female: 270
 Client Declined to Provide Information: 0
 Total: 490

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 216
 Homebound: 9
 Lives Alone: 216
 Institutionalized: 37
 Suspected Victim of Elder Abuse/Exploitation: 4
 Limited English: 25
 Rural: 2
 Greatest Economic Need (Minority): 103

CLIENT RACE

Two or More Races: 0
 Caucasian: 247
 African American: 160
 Native American/Native Alaskan: 4
 Asian/Pacific Islander
 Asian Indian: 2
 Cambodian: 0
 Chinese: 1
 Filipino: 19
 Japanese: 1
 Korean: 1
 Laotian: 1
 Vietnamese: 0
 Guamanian: 1
 Hawaiian: 5
 Samoan: 0
 Other Asian/Pacific Islander: 8
 Race Unknown/Some Other Race: 30
 Client Declined to Provide Information: 10
 Total: 490

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 28

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)			
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<input type="text" value="38"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="14"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="14"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="10"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="125"/>	<input type="text" value="48"/>	<input type="text" value="13"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	9	5	2
E3. Other Housing:	36	29	5	3
INCOME MAINTENANCE				
F1. Social Security:	3	5	0	0
F2. Supplemental Security Income (SSI):	18	5	7	1
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	8	10	3	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	3	2
G3. Other Individual Rights:	3	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	67	7	60	0
H2. Advance Health Care Directives (AHCD):	11	1	7	0
H3. Financial Powers of Attorney:	12	2	12	0
H4. Other Miscellaneous:	2	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	490	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		297	173	24
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,937			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	34			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	96			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	91			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	210			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 1.681

Total Cases Closed in Fiscal Year: 3.513

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.185

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	262
65-74:	708
75-84:	486
85+:	179
Client Declined to Provide Information:	46
Total:	1.681

CLIENT GENDER

Male:	683
Female:	998
Client Declined to Provide Information:	0
Total:	1.681

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	153
Homebound:	26
Lives Alone:	584
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	59
Limited English:	7
Rural:	1.681
Greatest Economic Need (Minority):	11

CLIENT RACE

Two or More Races:	0
Caucasian:	1.625
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	5
Korean:	2
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	4
Total:	1.681

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 29

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="50"/>	<input type="text" value="28"/>	<input type="text" value="17"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="19"/>	<input type="text" value="11"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="380"/>	<input type="text" value="332"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="13"/>	<input type="text" value="13"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="17"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
C3. Other Family:	<input type="text" value="30"/>	<input type="text" value="27"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="100"/>	<input type="text" value="83"/>	<input type="text" value="13"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="13"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="16"/>	<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="72"/>	<input type="text" value="36"/>	<input type="text" value="18"/>	<input type="text" value="3"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	206	115	74	5
E3. Other Housing:	63	59	0	0
INCOME MAINTENANCE				
F1. Social Security:	12	10	0	1
F2. Supplemental Security Income (SSI):	8	8	0	0
F3. Pensions/Retiree Benefits:	5	3	0	0
F4. Other Income Maintenance:	59	43	15	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	106	69	24	2
G3. Other Individual Rights:	14	8	6	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	963	350	618	32
H2. Advance Health Care Directives (AHCD):	609	99	576	23
H3. Financial Powers of Attorney:	615	95	583	21
H4. Other Miscellaneous:	27	23	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	3,403	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1,455	1,962	96
TOTAL ESTIMATED CASE WORK HOURS SPENT:	5,131			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	18			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	54			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 793

Total Cases Closed in Fiscal Year: 544

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.624

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 129
 65-74: 334
 75-84: 213
 85+: 117
 Client Declined to Provide Information: 0
 Total: 793

CLIENT GENDER

Male: 287
 Female: 506
 Client Declined to Provide Information: 0
 Total: 793

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 123
 Homebound: 6
 Lives Alone: 229
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 126
 Limited English: 33
 Rural: 5
 Greatest Economic Need (Minority): 60

CLIENT RACE

Two or More Races: 15
 Caucasian: 682
 African American: 36
 Native American/Native Alaskan: 11
 Asian/Pacific Islander
 Asian Indian: 6
 Cambodian: 1
 Chinese: 1
 Filipino: 2
 Japanese: 0
 Korean: 0
 Laotian: 1
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 16
 Race Unknown/Some Other Race: 0
 Client Declined to Provide Information: 22
 Total: 793

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 30

Greatest Economic Need (Non-Minority): 118

Greatest Economic Need (Minority Status Unknown): 100

CLIENT ETHNICITY

Hispanic/Latino: 162

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	18	6	0
A2. Contracts/Warranties:	51	24	12	3
A3. Other Consumer/Finance:	49	26	26	1

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	4	0	0
C2. Conservatorship:	15	7	0	0
C3. Other Family:	7	6	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	13	7	1	0
D2. Medicare:	6	3	4	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	71	48	15	1
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	49	28	7	1
E3. Other Housing:	33	19	5	0
INCOME MAINTENANCE				
F1. Social Security:	27	13	0	0
F2. Supplemental Security Income (SSI):	13	7	2	0
F3. Pensions/Retiree Benefits:	5	4	0	0
F4. Other Income Maintenance:	18	8	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	112	17	1	7
G3. Other Individual Rights:	10	4	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	123	60	22	1
H2. Advance Health Care Directives (AHCD):	17	2	8	0
H3. Financial Powers of Attorney:	65	31	16	0
H4. Other Miscellaneous:	77	50	13	0
TOTAL CASES OPENED IN FISCAL YEAR:	793	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		388	142	14
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2,482			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	15			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	67			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	5			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	75			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 31

Total Unduplicated Client Count for Fiscal Year:

Total Cases Closed in Fiscal Year:

Total Units of Service for Fiscal Year (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 31

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)	
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	4	7	0
E3. Other Housing:	7	3	7	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	4	6	11
G3. Other Individual Rights:	15	2	6	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	66	8	62	0
H2. Advance Health Care Directives (AHCD):	32	1	23	0
H3. Financial Powers of Attorney:	17	2	13	0
H4. Other Miscellaneous:	2	1	1	0
TOTAL CASES OPENED IN FISCAL YEAR:	192	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		27	139	12
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,878			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	4			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	17			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	1			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	2			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 2,139

Total Cases Closed in Fiscal Year: 2,070

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,900

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	464
65-74:	710
75-84:	489
85+:	460
Client Declined to Provide Information:	16
Total:	2,139

CLIENT GENDER

Male:	750
Female:	1,389
Client Declined to Provide Information:	0
Total:	2,139

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	0
Lives Alone:	535
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	64
Limited English:	584
Rural:	359
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	1,549
African American:	87
Native American/Native Alaskan:	23
Asian/Pacific Islander	
Asian Indian:	12
Cambodian:	0
Chinese:	10
Filipino:	28
Japanese:	19
Korean:	7
Laotian:	0
Vietnamese:	9
Guamanian:	0
Hawaiian:	5
Samoan:	5
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	236
Client Declined to Provide Information:	138
Total:	2,139

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 32

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="39"/>	<input type="text" value="26"/>	<input type="text" value="11"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="56"/>	<input type="text" value="39"/>	<input type="text" value="6"/>	<input type="text" value="5"/>
A3. Other Consumer/Finance:	<input type="text" value="639"/>	<input type="text" value="353"/>	<input type="text" value="159"/>	<input type="text" value="16"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="23"/>	<input type="text" value="13"/>	<input type="text" value="9"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="73"/>	<input type="text" value="30"/>	<input type="text" value="29"/>	<input type="text" value="5"/>
C2. Conservatorship:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
C3. Other Family:	<input type="text" value="14"/>	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="92"/>	<input type="text" value="47"/>	<input type="text" value="32"/>	<input type="text" value="4"/>
D2. Medicare:	<input type="text" value="58"/>	<input type="text" value="31"/>	<input type="text" value="20"/>	<input type="text" value="4"/>
D3. Other Health/Community Based Care:	<input type="text" value="7"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="265"/>	<input type="text" value="143"/>	<input type="text" value="92"/>	<input type="text" value="10"/>
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California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	93	47	30	7
E3. Other Housing:	35	27	11	0
INCOME MAINTENANCE				
F1. Social Security:	68	36	21	7
F2. Supplemental Security Income (SSI):	43	20	12	11
F3. Pensions/Retiree Benefits:	19	11	4	2
F4. Other Income Maintenance:	8	23	6	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	12	3	6	0
G2. Elder Abuse/Neglect/Exploitation:	62	37	13	8
G3. Other Individual Rights:	75	43	33	5
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	332	153	112	42
H2. Advance Health Care Directives (AHCD):	143	47	79	5
H3. Financial Powers of Attorney:	16	0	0	0
H4. Other Miscellaneous:	92	54	39	3

TOTAL CASES OPENED IN FISCAL YEAR: 2,272

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,196	738	136

TOTAL ESTIMATED CASE WORK HOURS SPENT: 7,761

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 68

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 72

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 386

Total Cases Closed in Fiscal Year: 381

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.635

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	97
65-74:	175
75-84:	91
85+:	23
Client Declined to Provide Information:	0
Total:	386

CLIENT GENDER

Male:	120
Female:	217
Client Declined to Provide Information:	139
Total:	476

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	128
Homebound:	0
Lives Alone:	234
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	31
Limited English:	63
Rural:	94
Greatest Economic Need (Minority):	133

CLIENT RACE

Two or More Races:	0
Caucasian:	316
African American:	45
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	2
Total:	386

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 33

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="43"/>	<input type="text" value="11"/>	<input type="text" value="1"/>
<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="56"/>	<input type="text" value="28"/>	<input type="text" value="11"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2013-2014

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	33	20	9	2
E3. Other Housing:	29	25	1	1
INCOME MAINTENANCE				
F1. Social Security:	37	22	13	2
F2. Supplemental Security Income (SSI):	18	11	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	20	15	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	24	6	6
G3. Other Individual Rights:	1	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	6	5	1	0
H2. Advance Health Care Directives (AHCD):	13	9	5	0
H3. Financial Powers of Attorney:	6	4	3	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	386	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		265	92	24
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1,507			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	11			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	128			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	0			