

**California Legal Services (Title III B)  
Statewide Quarterly Report**

Fiscal Year: 2013-2014

Quarter: 2

Total Unduplicated Client Count for Quarter:	6.715
Total Cases Closed in Quarter:	8.428
Total Units of Service for Quarter (Unit=1 Hour):	34.753

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	1.525
65-74:	2.549
75-84:	1.750
85+:	.776
Client Declined to Provide Information:	.116
<b>Total:</b>	<b>6.716</b>

**CLIENT GENDER**

Male:	2.449
Female:	4.250
Client Declined to Provide Information:	.106
<b>Total:</b>	<b>6.805</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	2.051
Homebound:	.126
Lives Alone:	2.834
Institutionalized:	.080
Suspected Victim of Elder Abuse/Exploitation:	.228
Limited English:	.902
Rural:	1.165
Greatest Economic Need (Minority):	1.176

**CLIENT RACE**

Two or More Races:	.131
Caucasian:	4.755
African American:	.516
Native American/Native Alaskan:	.058
Asian/Pacific Islander	
Asian Indian:	.053
Cambodian:	.002
Chinese:	.191
Filipino:	.132
Japanese:	.047
Korean:	.025
Laotian:	.003
Vietnamese:	.058
Guamanian:	.000
Hawaiian:	.010
Samoan:	.006
Other Asian/Pacific Islander:	.079
Race Unknown/Some Other Race:	.434
Client Declined to Provide Information:	.215
<b>Total:</b>	<b>6.715</b>

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Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

**CLIENT ETHNICITY**

Hispanic/Latino:

**CASES OPENED IN QUARTER**  
 (Total Cases Opened by Legal Problem Code)

**CASES CLOSED IN QUARTER**  
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	486	396	131	12
A2. Contracts/Warranties:	283	172	44	2
A3. Other Consumer/Finance:	551	469	140	9

**EMPLOYMENT**

B1. Discrimination:	8	7	0	0
B2. Other Employment:	75	50	29	8

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	155	121	52	6
C2. Conservatorship:	67	44	27	7
C3. Other Family:	114	65	42	5

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	323	207	110	18
D2. Medicare:	170	71	39	5
D3. Other Health/Community Based Care:	163	169	43	7

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	998	724	241	78
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E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	355	249	96	11
E3. Other Housing:	284	211	53	7
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	231	170	67	10
F2. Supplemental Security Income (SSI):	215	149	72	25
F3. Pensions/Retiree Benefits:	43	37	13	2
F4. Other Income Maintenance:	123	89	36	7
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	86	34	15	2
G2. Elder Abuse/Neglect/Exploitation:	307	216	46	32
G3. Other Individual Rights:	251	202	40	78
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1,137	764	485	8
H2. Advance Health Care Directives (AHCD):	489	166	380	1
H3. Financial Powers of Attorney:	476	223	293	0
H4. Other Miscellaneous:	587	290	293	6

**TOTAL CASES OPENED IN QUARTER:** 7.977

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
5.295	2.787	346

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 33.010

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 101

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 421

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 148

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 588