

California Department of Aging  
Community-Based Adult Services (CBAS)

Quality Strategy Work Tool (Draft)

<b><u>Requirements Federal and State Quality Standards</u></b>	<b><u>Existing Activities to Meet Requirements</u></b>	<b><u>Additional Strategies to Meet Requirements</u></b>	<b><u>Measures &amp; How to Evaluate <i>Existing measures/ new measures</i></u></b>	<b><u>Comments</u></b>
<b>1115 Waiver – STC 49</b>				
<p>1) Assure health and safety of beneficiaries</p> <p>Per WIC 14573(a)(b)(c) and Title 22 54415 and 54417, center monitoring and certification reviews include:</p> <ul style="list-style-type: none"> <li>○ Application</li> <li>○ Analysis of income and expenditures</li> <li>○ Continued demonstration of community need</li> <li>○ Participant statistics and outcome</li> <li>○ Services</li> <li>○ Adherence to policies and procedures</li> </ul>	<p>Certification renewal every two years:</p> <ul style="list-style-type: none"> <li>- Providers re-apply</li> <li>- CDA staff conduct Medicaid Integrity screening; desk review; onsite review for to evaluate provider compliance with certification standards; issue statements of deficiency and require corrective action plans as necessary.</li> </ul> <p>CDA staff perform ongoing tracking, monitoring, and analyzing of center activities and reports:</p> <ul style="list-style-type: none"> <li>✓ Centers report: <ul style="list-style-type: none"> <li>- Monthly enrollment</li> </ul> </li> </ul>			

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<ul style="list-style-type: none"> <li>○ Financial review</li> <li>○ Onsite medical and management reviews</li> <li>○ Appropriateness of care provided</li> <li>○ Quality of care provided</li> <li>○ Necessity for services rendered</li> <li>○ Staffing requirements</li> <li>○ System for participant care</li> <li>○ Medical records</li> <li>○ Professional review system and reports</li> <li>○ Grievances relating to health care and their disposition</li> <li>○ Procedures for controlling utilization of services</li> <li>○ General operation</li> </ul>	<p>and attendance statistics</p> <ul style="list-style-type: none"> <li>- Unusual incidents</li> <li>- Discharged participants</li> <li>- Staffing changes</li> <li>- Participant characteristics</li> </ul> <p>CDA staff make quarterly calls to centers and additional calls for follow up and technical assistance as needed.</p> <p>CDA staff conduct follow-up visits to centers to ensure corrective action plans are implemented and reviews related to complaints.</p>			
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<ul style="list-style-type: none"> <li>○ Availability and provision of services</li> <li>○ Degree of participant satisfaction with the center</li> <li>○ Administrative operation</li> </ul>				
<p>2) Assure quality and implementation of person-centered IPC</p>	<p>All oversight and monitoring activities listed under Item 1 above. Additionally, CDA reviews participant assessments and IPCs as part of certification renewal pre-onsite and onsite reviews.</p> <p>Managed care plans share a role with CDA in ensuring that IPCs are developed to meet participant needs.</p>			
<p>3) Assure provider adherence to licensing &amp; certification requirements</p>	<p>All oversight and monitoring activities listed under Item 1 above.</p>			

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