

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report
Program: PSA 15 - Kings-Tulare Area Agency on Aging HICAP

From: 07/01/2010 To: 06/30/2011

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	FTE
Current Results	402	80	3,094	34,380	673	615	650	499	2.38
CDA Established Benchmark	319	78	2,699	11,241	45	118	338	202	0.59
Needed to Reach Benchmark	-83	-2	-395	-23,139	-628	-497	-312	-297	-1.79
% Above or Below Benchmark	-26.02	-2.56	-14.64	-205.84	-1,395.56	-421.19	-92.31	-147.03	-302.76
Results for Same Time Last Year	349	49	1,755	59,880	250	569	688	540	1.65
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			48.4	537.5	57.9	19.5	10.2	7.8	
CMS Mimimum Attainment			37.1	35.6	41.5	46.8	25.5	14.2	
CMS Exemplary Attainment			76.1	201.0	96.1	130.2	53.0	39.9	