

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 24 - Elder Law and Advocacy

From: 07/01/2010 To: 06/30/2011

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	FTE
Current Results	88	9	181	50,852	42	112	88	72	0.07
CDA Established Benchmark	313	18	468	870	40	143	304	84	0.32
Needed to Reach Benchmark	225	9	287	-49,982	-2	31	216	12	0.25
% Above or Below Benchmark	71.88	50.00	61.32	-5,745.06	-5.00	21.68	71.05	14.29	77.99
Results for Same Time Last Year	276	2	719	101	113	257	303	165	0.58
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			7.7	2,171.1	10.3	11.4	3.8	3.1	
CMS Mimimum Attainment			42.7	57.3	51.4	59.5	33.8	23.4	
CMS Exemplary Attainment			124.0	337.5	154.1	173.8	87.4	65.8	