



**ALL STAKEHOLDER  
QUARTERLY MEETING**

Wednesday, July 15, 2020  
10:00 a.m. to 11:00 a.m.

# Meeting Logistics



**Telephone or webinar (Zoom) only**  
***No in-person meeting***

[Join by smart phone, tablet, or computer](#)

Meeting ID: 944 2858 7961

Password: 684663

Join by phone: 888-788-0099

Live captioning streamed through webinar (Zoom)

Slides to be posted at [aging.ca.gov](http://aging.ca.gov)

## How to Ask a Question:

### **Attendees joining by webinar (Zoom):**

Click the raise hand button to join the line. The moderator will announce your name and will unmute your line.

### **Attendees joining by phone:**

Press \*9 on your dial pad to join the line. The moderator will announce the last 4 digits of your phone number and will unmute your line.

# Agenda



- I. Welcome & Introductions**
- II. COVID-19 Response**
- III. Master Plan for Aging**
- IV. State Budget**
- V. Strategic Plan and 2020-21 Priorities**
- VI. Q&A**

- **Director, Kim McCoy Wade**
- **Chief Deputy Director, Mark Beckley**
- **Deputy Director of Programs, Irene Walela**
- **Long Term Care Ombudsman, Joe Rodrigues**
- **Deputy Director of Administration, Thomas Cameron**
- **Assistant Director of Legislation & Public Affairs, Adam Willoughby**
- **Master Plan for Aging Project Director, Amanda Lawrence**

# COVID-19 Key Resources



**[COVID19.ca.gov](https://www.covid19.ca.gov)**

latest CA COVID-19 info and guidance

**[Aging.ca.gov](https://www.aging.ca.gov)**

all aging and adults info and resources

**[EngageCa.org](https://www.engageca.org)**

public info and action on Master Plan for Aging  
and CDA's COVID-19 Response

# Cases and Deaths Associated with COVID-19 by Age Group



Age Group	No. Cases	Percent Cases	No. Deaths	Percent Deaths	Percent CA Population
<5	6,214	1.8	0	0.0	5.8
5-17	21,894	6.5	0	0.0	16.7
18-34	115,756	34.4	83	1.2	24.3
35-49	84,681	25.2	373	5.3	19.3
50-59	48,473	14.4	677	9.6	12.5
60-64	17,954	5.3	516	7.3	5.9
65-69	12,556	3.7	657	9.3	5.0
70-74	8,934	2.7	759	10.8	4.1
75-79	6,346	1.9	832	11.8	2.7
80+	13,244	3.9	3,142	44.6	3.9
missing	456	0.1	0	0.0	0.0
Total	336,508	100.0	7,039	100.0	100.0

- Data as of July 13, 2020
- Source: <https://www.cdph.ca.gov/Programs/CDID/DCDC/Pages/COVID-19/COVID-19-Cases-by-Age-Group.aspx>

# Proportions of Cases and Deaths by Race and Ethnicity Among Ages 65-79



Race/Ethnicity	No. Cases	Percent Cases	No. Deaths	Percent Deaths	Percent CA Population
Latino	7,917	41.6	1,015	45.8	21.8
White	5,901	31.0	650	29.4	54.0
Asian	1,653	8.7	248	11.2	16.9
African American	1,277	6.7	237	10.7	5.5
Multi-Race	136	0.7	13	0.6	1.0
American Indian	40	0.2	7	0.3	0.5
Native Hawaiian and other Pacific Islander	160	0.8	16	0.7	0.3
Other	1,958	10.3	28	1.3	0.0
Total	19,042	100.0	2,214	100.0	100.0

- Data as of July 13, 2020
- Source: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Race-Ethnicity.aspx>

# Proportions of Cases and Deaths by Race and Ethnicity Among Ages 80+



Race/Ethnicity	No. Cases	Percent Cases	No. Deaths	Percent Deaths	Percent CA Population
Latino	2,858	30.4	939	30.3	19.6
White	3,809	40.6	1,250	40.3	57.2
Asian	1,271	13.5	568	18.3	17.0
African American	695	7.4	260	8.4	4.8
Multi-Race	67	0.7	18	0.6	0.9
American Indian	21	0.2	11	0.4	0.4
Native Hawaiian and other Pacific Islander	34	0.4	11	0.4	0.2
Other	631	6.7	44	1.4	0.0
Total	9,386	100.0	3,101	100.0	100.0

- Data as of July 13, 2020
- Source: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Race-Ethnicity.aspx>

- **Your actions save lives: Wear a mask, wash your hands, keep your distance.**
- New: Statewide indoor business closures. Testing priorities.
- Help keep your community safe by sharing the recommendations and social media graphics found in the [state's COVID-19 Toolkit](#).

- 1. Redesign and Expand CDA Services**
- 2. EngAGE the Public around Age**
- 3. Strengthen Partnerships**



# More on CDA's COVID Response

▶ Newsletter



<https://sway.office.com/RzckHdp7GNHCzm5O>

- Read more about CDA's rapid response to COVID in this special edition of Aging Matters:
- ✓ Redesigning and Expanding Services
- ✓ EngAGEing the Public around Age
- ✓ Leading the Governor's Master Plan for Aging
- ✓ Modernizing CDA
- ✓ Let's Stay Connected

# Redesign & Expand Services

Redesign & expand CDA services to meet existing and new needs of older adults, individuals with disabilities, families, and caregivers

- **Food & Nutrition**
- **Health at Home**
- **Information & Assistance**
- **Engagement & Isolation Prevention**
- **Residents' Rights in Long-Term Care Facilities**



## **NEW Federal Funding for COVID 19 Response By CA's Area Agency on Aging Network**

Expedited planning and fiscal processes to distribute \$25 million in new federal funds (Families First Coronavirus Response Act) for older adult nutrition programs to AAAs in April 2020.

Distributed guidance, planning, and data reporting to track performance, accountability, and drive an equitable utilization of in \$87 million in Coronavirus Aid, Relief, and Economic Security (CARES) Act funds to be distributed by end of July.

# Redesign & Expand Services: Food & Nutrition

## COVID-19 Data Dashboard

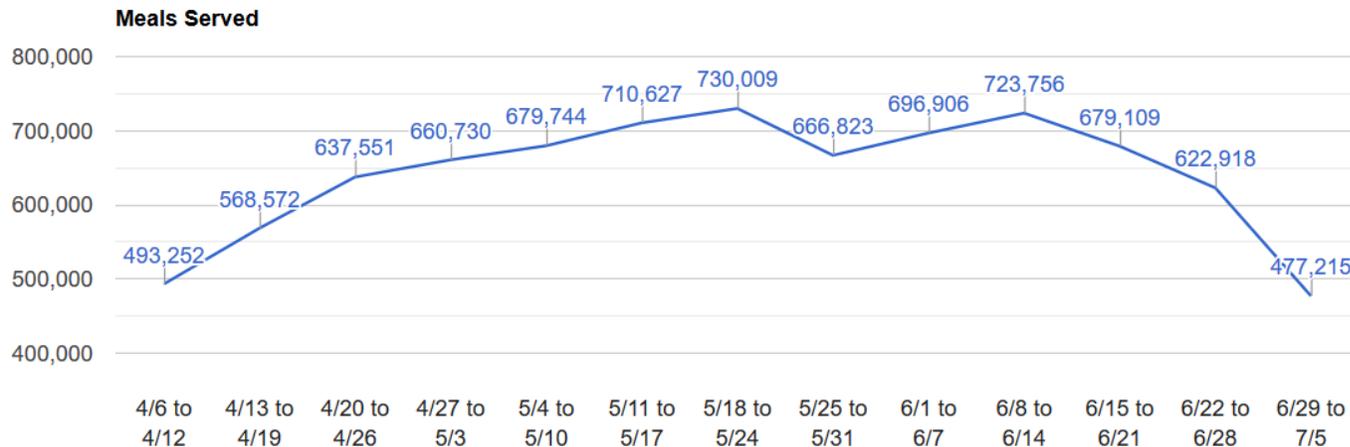
Home Delivered Meals in Response to COVID-19 \*

Meals Served Statewide

County

Start Week

End Week



<https://aging.ca.gov/Data and Reports/COVID-19 Data Dashboard/>

## **Community Based Adult Services - Temporary Alternative Services:**

- Services provided via telehealth, door-step and in-home services, limited in-center individual services
- COVID wellness checks and risk assessment at least once weekly
- CBAS providers available to participants and caregivers for six hours a day, M-F
- Services include: Care coordination; Targeted interventions addressing ongoing and emergent needs; Delivery or arranging supplies such as food items, hygiene products, medical supplies

## **Multi Purpose Senior Services Program – Temporary Alternative Services:**

- Enrollment and all other visits are now done via telephone or video conference
- Purchases using waiver service funds have been expanded to include items such as antibacterial soap, disinfectant wipes, masks, toilet paper, etc.
- No reduction or termination of services in accordance with Centers for Medicare and Medicaid Services (CMS) guidance.

# Redesign & Expand Services: Information & Assistance



- **Telephone:** Upgraded California Aging and Information Line (1-800-510-2020) to provide more effective routing for Californians seeking info on services and supports in their local areas
- **Mail:** Resource cards mailed w/AARP
- **Radio, Print, Digital Ads:** Targeting at-risk groups in multiple languages

**California Aging & Adult Information Line**

1 (800) 510-2020  
[www.aging.ca.gov](http://www.aging.ca.gov)

**STAY HOME. SAVE LIVES. CHECK IN.**  
RESOURCE CARD

**DO YOU OR SOMEONE YOU KNOW NEED:**

- ✓ **GROCERIES OR MEALS**, call 2-1-1 or visit [www.211ca.org](http://www.211ca.org) to connect to local food assistance and more.
- ✓ **MEDICINE OR MEDICAL ATTENTION**, call your health plan or doctor's office for help. In an emergency call 911.
- ✓ **COMMUNITY CONNECTIONS**, reach out to 5 people for regular check-in calls, or call Friendship Line CA at 1-888-670-1360 for someone to listen 24/7.
- ✓ **PROTECTION FROM ABUSE AND NEGLECT:**
  - Call 1-800-231-4024, if you are living in a care facility for the Long-Term Care Ombudsman CRISIS Line
  - Call 1-833-401-0832, if you are living at home to talk to Adult Protective Services.
- ✓ **PROTECTION FROM FRAUD**, call 1-877-908-3360, for AARP's Fraud Watch Network Helpline.
- ✓ **SUPPORT WITH ALZHEIMER'S OR OTHER DEMENTIAS**, call 1-800-272-3900 for the Alzheimer's Association's 24/7 Helpline.
- ✓ **GENERAL COVID-19 INFORMATION**, call the COVID Information Line at 1-833-544-2374 or visit [www.covid19.ca.gov](http://www.covid19.ca.gov).

For More Resources, visit [EngageCA.org](http://EngageCA.org) and [aarp.org/coronavirus](http://aarp.org/coronavirus) or [aarp.org/elcoronavirus](http://aarp.org/elcoronavirus). | For Information For All Older Adults Services, call California Aging & Adult Information Line 1-800-510-2020 or go to [www.aging.ca.gov](http://www.aging.ca.gov).



## Behavioral Health Support

- Friendship Line
- Feeling Good and Staying Connected Activity Guide (English, Spanish, Chinese)

# Redesign and Expand Services: Engagement & Isolation Prevention (Cont.)

The screenshot shows the California Department of Aging website. At the top, there is a navigation bar with the CA.Gov logo, social media icons, and utility links for 'Change Text Size' and 'Select Language'. Below this is a banner with five photos of diverse older adults. A secondary navigation bar includes 'About Us', 'Providers & Partners', 'Careers with CDA', 'Contact Us', and 'Search'. A 'Quick Links' sidebar on the left lists various COVID-19 resources. The main content area features a breadcrumb trail 'Home | covid19 | Digital Divide' and a prominent blue header for 'Resources to Bridge the Digital Divide Among Older Adults'. Below the header, there is introductory text about the importance of technology for older adults during the COVID-19 pandemic and a photograph of an elderly couple looking at a tablet together.

[https://aging.ca.gov/covid19/Digital\\_Divide/](https://aging.ca.gov/covid19/Digital_Divide/)

## Bridging the Digital Divide

- ✓ CDA's Digital Divide Webpage:
- ✓ Webinars on digital divide
- ✓ Tools and resources
- ✓ Organizations working to bridge the digital divide
- ✓ Resources to get on-line
- ✓ Resources to stay active and connected through technology

# Redesign and Expand Services: Friends and Family

## Friends & Family Caregiver Check In Calls with Alzheimer's Association

- **Caring for an Older Adult in your Home**
  - English 4/15/20, Spanish & Mandarin 5/20/20
- **Caring from Afar: Caring for a Loved One Across Town, Across the Country, or in Senior Living**
  - English 4/22/20, Spanish & Mandarin 5/27/20
- **Essential Conversations: Planning for Care and Serious Illness during the COVID-19 Crisis**
  - English 4/29/20, Spanish & Mandarin 6/3/20
- **Caring for Yourself While You're Caring for Someone Else: Stress Relief, Respite**
  - English 5/6/20, Spanish & Mandarin 6/10/20
- **Grief and Loss During COVID-19**
  - English 5/13/20



Archived calls are available on:  
<https://www.engagECA.org/check-in>

## Long Term Care Ombudsman – Temporary Alternative Services

- **Information, Assistance and Complaint response.** The Ombudsman Program continues to work by phone, email, and video conferencing to address complaints by or on behalf of residents of long-term care facilities, including through their CRISISline (1-800-231-4024). Also providing technical assistance to facilities.
- In coordination with the departments of Public Health and Social Services, the **State Long Term Care Ombudsman released guidance** on June 26 titled “Phase I Procedures for Ombudsman Return to Facilities” that eases restrictions for Ombudsman visits to Residential Care for the Elderly and Skilled Nursing Facilities.

## COVID-19 Data Dashboard

 Food for Older Adults - 155,992 Total Average Monthly Clients 60+ ▼

 Information & Assistance - 93,221 Total Clients Served ▼

 Engagement & Isolation Prevention 1,340,061 Total Clients Served ▼

 Health Care for Elders at Home 426,612 Total Clients Served ▼

 Residents Rights for Elders in Long-Term Care Facilities 36,756 Total Complaints ▼

### Statewide Data

- Older Adult Population by Household
- Older Adult Population by Living Alone and Health Status

### County Data

Available Content: Choose a county ▼

## Using Data for Action

Public display of all data reported weekly by our network of local Area Agencies on Aging

[aging.ca.gov/Data\\_and\\_Reports/COVID-19\\_Data\\_Dashboard/](https://aging.ca.gov/Data_and_Reports/COVID-19_Data_Dashboard/)

# EngAGE the Public Around Age

## Take the Pledge to Check In – Available in 5 Languages



### TAKE THE PLEDGE IN YOUR LANGUAGE

[Español \(Spanish\)](#) [中文 \(Chinese\)](#) [Hmoob \(Hmong\)](#) [tiếng Đại Hàn \(Vietnamese\)](#) [베트남어 \(Korean\)](#)



**STAY HOME.  
SAVE LIVES.  
CHECK IN.**



Call, text, and (safely) knock on doors to make sure our neighbors, friends, and family are connected and have the support we all need! Use this Community Check-In Checklist, then share it with at least five people you know.

#### DO YOU OR SOMEONE YOU KNOW NEED:

- **GROCERIES OR MEALS?** If YES, call 211 to connect to food banks and more.
- **MEDICINE OR MEDICAL ATTENTION?** If YES, call your health plan or doctor's office for help. In an emergency call 911.
- **COMMUNITY CONNECTION?** If YES, reach out to 5 people for regular check-in calls, or call Friendship Line CA at 1-888-670-1360 for someone to listen 24/7.
- **PROTECTION FROM ABUSE, NEGLECT, OR EXPLOITATION?**  
If YES call Adult Protective Services at 1-833-401-0832.

 **ENGAGE**CA.org



<https://www.engageca.org/check-in>

# EngAGE the Public Around Age Stay Home. Save Lives. Check In. Campaign



## 居家隔離, 保護生命 簽名登記!

欲知冠狀病毒更多信息,  
請致電1-833-544-2374  
或訪問政府網站  
[www.EngageCA.org](http://www.EngageCA.org)

欲知“成人和老齡化服務”更  
多信息, 請致電1-800-510-2020  
或訪問政府網站  
[www.aging.ca.gov](http://www.aging.ca.gov)

### 您或您所認識的人是否需要:



- ✔ 副食雜貨, 還是餐館  
211連接到“食物銀行”
- ✔ 藥品, 還是醫療照顧  
請打電話“醫療計畫”
- ✔ 社區支持? 如果需  
請向您能夠定期簽
- ✔ 防止受到虐待和被  
電話1-833-401-0832

## QUÉDESE EN CASA. SALVE VIDAS. CONÉCTESE CON VECINOS.

Para mayor información sobre el  
COVID19, llame al **1-833-544-2374**  
o visite el sitio web  
[www.EngageCA.org](http://www.EngageCA.org)

Para mayor información sobre los servicios para adultos  
y personas mayores, llame a la Línea de Información  
sobre Adultos y Personas Mayores de California al  
**1-800-510-2020** o visite el sitio web [www.aging.ca.gov](http://www.aging.ca.gov)

### USTED O ALGUIEN QUE USTED CONOCE NECESITA:



Use esta lista de verificación de conexión  
comunitaria y luego compártala con al  
menos cinco personas que conozca.

- ✔ ¿ALIMENTACIÓN con los b
- ✔ ¿MEDICINA del plan
- ✔ ¿APOYO personas
- ✔ ¿PROTECCIÓN En caso a para Adu

## STAY HOME. SAVE LIVES. CHECK IN.

For More  
Resources, visit  
[EngageCA.org](http://EngageCA.org)

For more information on adults and aging  
services, call CA Aging & Adults Information Line  
at 1-800-510-2020 or go to [www.aging.ca.gov](http://www.aging.ca.gov)



Use this Community Check-In Checklist, then  
share it with at least five people you know.

### DO YOU OR SOMEONE YOU KNOW NEED:

- ✔ **GROCERIES OR MEALS?** If YES, call 211 to connect to food banks and more.
- ✔ **MEDICINE OR MEDICAL ATTENTION?** If YES, call your health plan or doctor's office for help. In an emergency call 911.
- ✔ **COMMUNITY CONNECTION?** If YES, reach out to 5 people for regular check-in calls, or call Friendship Line CA at 1-888-670-1360 for someone to listen 24/7.
- ✔ **PROTECTION FROM ABUSE AND NEGLECT?** If YES call Adult Protective Services at 1-833-401-0832.



# EngAGE the Public Around Age

## Stay Home. Save Lives. Check In. Campaign (Cont.)



**STAY HOME, SAVE LIVES, CHECK IN.**

**YOU ARE  
NOT ALONE**  
#SOCIALBRIDGING



#STAYHOMESAVELIVES

COVID19.CA.GOV

## 1.7 Million Check In Calls in First Month

### Partners in this effort include:

- Listos California
- Alzheimer's Association
- American Heart Association
- American Cancer Network,
- American Lung Association
- Village Movement California
- Congregations
- Health plans across the state, and more.

# EngAGE the Public Around Age Stay Home. Save Lives. Check In. Campaign



## 2.1 million Postcards mailed to Californians aged 80+

**STAY HOME. SAVE  
LIVES. CHECK IN.**  
RESOURCE CARD



### DO YOU OR SOMEONE YOU KNOW NEED:

- ✓ **GROCERIES OR MEALS**, call 2-1-1 or visit [www.211ca.org](http://www.211ca.org) to connect to local food assistance and more.
- ✓ **MEDICINE OR MEDICAL ATTENTION**, call your health plan or doctor's office for help. **In an emergency call 911.**
- ✓ **COMMUNITY CONNECTIONS**, reach out to 5 people for regular check-in calls, or call Friendship Line CA at **1-888-670-1360** for someone to listen 24/7.
- ✓ **PROTECTION FROM ABUSE AND NEGLECT:**
  - Call **1-800-231-4024**, if you are living in a care facility for the Long-Term Care Ombudsman CRISIS Line
  - Call **1-833-401-0832**, if you are living at home to talk to Adult Protective Services.
- ✓ **PROTECTION FROM FRAUD**, call **1-877-908-3360**, for AARP's Fraud Watch Network Helpline.
- ✓ **SUPPORT WITH ALZHEIMER'S OR OTHER DEMENTIAS**, call **1-800-272-3900** for the Alzheimer's Association® 24/7 Helpline.
- ✓ **GENERAL COVID-19 INFORMATION**, call the COVID Information Line at **1-833-422-4255** or visit [www.covid19.ca.gov](http://www.covid19.ca.gov).

For More Resources, visit [EngageCA.org](http://EngageCA.org) and [aarp.org/coronavirus](http://aarp.org/coronavirus) or [aarp.org/elcoronavirus](http://aarp.org/elcoronavirus).

For Information For All Older Adults Services, call California Aging & Adult Information Line **1-800-510-2020** or go to [www.aging.ca.gov](http://www.aging.ca.gov).



# EngAGE the Public Around Age

## Find All Check-In Resources at EngageCA.org



**Staying Connected  
& Engaged**



**Friends & Family  
Caring for Adults**



**Finding Info  
& Assistance**

 **ENGAGE**CA.org



# Older Californians Month: Make Your Mark!

Highlighting contributions of older adults  
during COVID-19!

Visit [Aging.Ca.Gov](https://www.Aging.Ca.Gov) to access the  
*Make Your Mark Digital Toolkit*  
in [English](#) and [Spanish](#)



# EngAGE the Public: Expanding Resources



A screenshot of the California Department of Aging website. The header includes the CA.GOV logo, social media icons, and utility links for text size and language. The main navigation bar contains links for About Us, Providers &amp; Partners, Careers with CDA, Contact Us, and Search. A breadcrumb trail shows the path: Home &gt; covid19 &gt; Tribal Elders. A prominent blue banner reads "COVID-19 Resources for Tribal Elders". Below this, a section titled "Tribal Elder COVID-19 Resources" lists several links: "How to Care for Someone at Home During COVID-19", "Managing Stress During COVID-19", "National Indigenous Elder Justice Initiative", "Caring for Elders During COVID-19", "Physical Distancing is Being a Good Relative", and "Tribal Elder Protection Team Toolkit". A "Quick Links" sidebar on the left lists various COVID-19 related topics.

## CDA's Tribal Webpage:

- ✓ Tribal Elder COVID-19 Resources
- ✓ General Tribal Resources COVID-19
- ✓ CDC Guidance & Resources
- ✓ Media Coverage

[https://aging.ca.gov/covid19/Tribal\\_Elders/](https://aging.ca.gov/covid19/Tribal_Elders/)

# Strengthen Partnerships



- **Check in Campaign** - CalVolunteers, LISTOS California, AARP, Alzheimer's Association, State Council on Developmental Disabilities, many more
- **Crisis Care Guidelines** – CA Department of Public Health
- **COVID 19 Dashboards on Age and Race** – CDPH
- **Congregate Care Guidance** – CDPH & CA Department of Social Services
- **Long Term Care at Home Benefit** – Department of Health Care Services
- **Digital Divide Initiative** – CA Department of Technology
- More...

# Master Plan for Aging Update



- New Administration release date is December 2020
- Partnership with Governor's Task Force on Alzheimer's Prevention and Preparedness
- Anti-Ageism Virtual Town Hall



 **California Department of Aging** @CalAging · Jun 10

One year ago today, @GavinNewsom signed Executive Order N-14-19 calling for the development of a #MasterPlanForAging. Since then, we've been hard at work with stakeholders and partners building a #CaliforniaForAll across the lifespan. Learn more at [engageca.org](https://engageca.org)



*Together We*  
**ENGAGE**  
Master Plan for Aging

- ✓ 21 stakeholder meetings
- ✓ 9 webinar wednesdays
- ✓ 6 legislative roundtables
- ✓ hundreds of public comments & policy recommendations



# Master Plan for Aging Updated Timeline



## **Public meeting schedule**

### **July:**

- Fri, 7/17: LTSS Subcommittee  
LTC@Home Benefit
- Thur, 7/23: Research  
Subcommittee
- Fri, 7/31: LTSS Subcommittee  
LTC@Home Benefit
- Wed, 7/29: Aging & Equity  
Townhall

### **August:**

- **Tues, 8/11: Stakeholder  
Advisory Committee**
- Wed, 8/19: Equity Work  
Group
- Wed, 8/26: Research  
Subcommittee

### **September:**

- **Tues, 9/15: Stakeholder  
Advisory Committee FINAL**
- Aging & Equity Webinar  
series launches

# New Initiative: Combating Ageism & Promoting Equity



## JOIN US!

- July 29<sup>th</sup>, 10 – 11:30 a.m.
- Listen and Engage with our Expert panelists on combatting ageism & promoting equity

## Panelists



**Shireen McSpadden**  
San Francisco Human Services Agency



**Janet Spears**  
Metta Fund



**Kate Kuckro**  
Community Living Campaign



**Kelly Dearman**  
San Francisco In Home Support  
Services Public Authority



**Rose Johns**  
San Francisco Human Services Agency

## EngAGE with us



COVID-19 has changed the lives of Californians in so many ways.

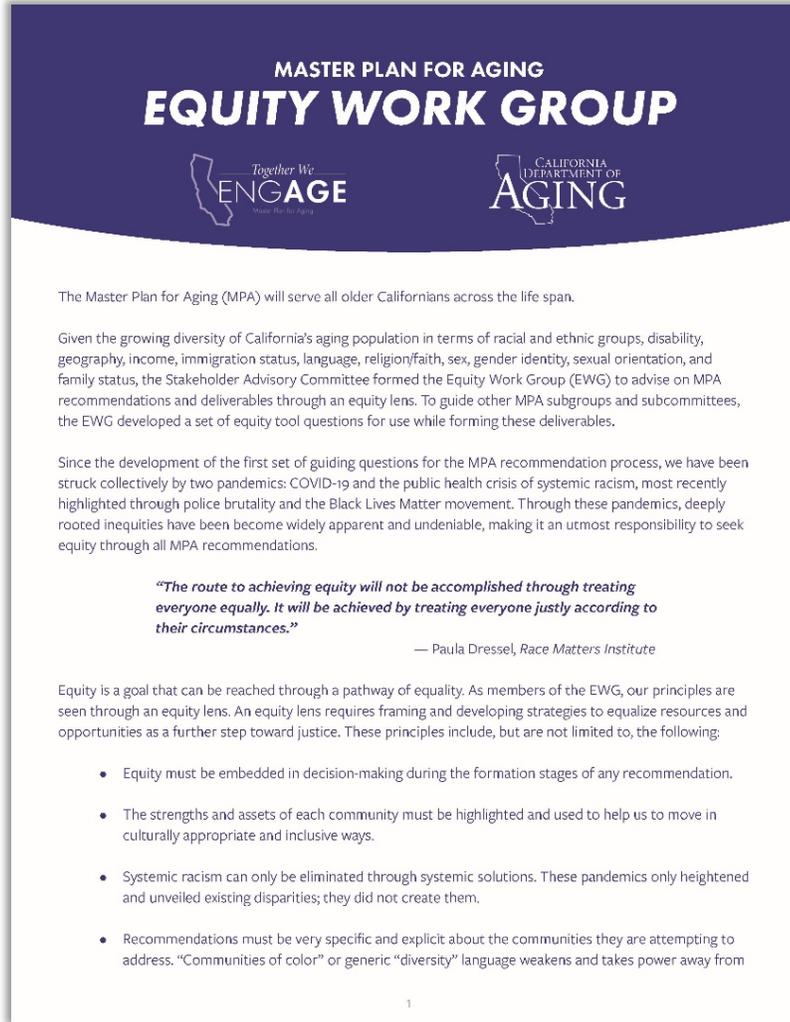
Visit **EngageCA.org** to take our COVID-19 survey.



- CDA launched a survey on July 10 to collect COVID-19 learnings for the purposes of informing the MPA.
- Please consider taking 10 minutes to complete the [survey](#) to tell us about your experiences during the COVID-19 pandemic and your thoughts on how, together, we can increase support for older adults, persons with disabilities, and families and caregivers in California. Survey ends July 24.

# MPA: Equity Work Group Releases Equity Tool

MPA's Equity Work Group recently released an equity tool to help ensure that MPA recommendations are evaluated through an equity lens.



**MASTER PLAN FOR AGING**  
**EQUITY WORK GROUP**

Together We **ENGAGE** Make the World a Better Place

CALIFORNIA DEPARTMENT OF **AGING**

The Master Plan for Aging (MPA) will serve all older Californians across the life span.

Given the growing diversity of California's aging population in terms of racial and ethnic groups, disability, geography, income, immigration status, language, religion/faith, sex, gender identity, sexual orientation, and family status, the Stakeholder Advisory Committee formed the Equity Work Group (EWG) to advise on MPA recommendations and deliverables through an equity lens. To guide other MPA subgroups and subcommittees, the EWG developed a set of equity tool questions for use while forming these deliverables.

Since the development of the first set of guiding questions for the MPA recommendation process, we have been struck collectively by two pandemics: COVID-19 and the public health crisis of systemic racism, most recently highlighted through police brutality and the Black Lives Matter movement. Through these pandemics, deeply rooted inequities have become widely apparent and undeniable, making it an utmost responsibility to seek equity through all MPA recommendations.

***"The route to achieving equity will not be accomplished through treating everyone equally. It will be achieved by treating everyone justly according to their circumstances."***

— Paula Dressel, *Race Matters Institute*

Equity is a goal that can be reached through a pathway of equality. As members of the EWG, our principles are seen through an equity lens. An equity lens requires framing and developing strategies to equalize resources and opportunities as a further step toward justice. These principles include, but are not limited to, the following:

- Equity must be embedded in decision-making during the formation stages of any recommendation.
- The strengths and assets of each community must be highlighted and used to help us to move in culturally appropriate and inclusive ways.
- Systemic racism can only be eliminated through systemic solutions. These pandemics only heightened and unveiled existing disparities; they did not create them.
- Recommendations must be very specific and explicit about the communities they are attempting to address. "Communities of color" or generic "diversity" language weakens and takes power away from

1

the recommendation and the groups we aim to serve. To be explicit in terminology provides power to the group that has been systemically underrepresented or misrepresented.

- Recommendations should not unintentionally further exacerbate inequities experienced by some communities.
- There is intersectionality between race, class, gender, and sexual orientation. Therefore, recommendations should be guided by the principle that the MPA is for all Californians throughout their lifespan, with particular emphasis in creating systems that are supportive and inclusive of people of all races, classes, genders, and sexual orientations.
- Systemic racism, ageism, able-ism, and sexism can only be eliminated through systemic solutions. The MPA should strive to transform the systems that impact the lives of those most affected by systemic and institutionalized discrimination and who, therefore, have experienced the most profound and adverse impacts during COVID-19.

**We offer the following guiding questions in making recommendations for the MPA.**

**QUESTIONS**

1. What needs, gaps, and/or organizational barriers are you addressing to further diversity, equity, and inclusion in your recommendations?
2. Who determined the basic needs, gaps, and/or organizational barriers to equity when designing the recommendations? How were they determined? (i.e. primary research, secondary research, key informant interviews, subject matter expertise)
3. Do the resulting recommendations take into account the cultures and languages of impacted communities? For example, in determining those needs, was key information (access to services, forms, teaching materials, social media, phone lines) collected directly from the communities and made available in-language and in-culture?
4. How do the data/research inform or support the recommendations, statements, strategies, or conclusions? Did you refer to research conducted in a way that was/is inclusive and reflective of the demographic and cultural makeup of California?
5. How do the resulting recommendations build on the strengths and assets of the impacted communities?
6. Do the proposed recommendations take into account impacts on, and the rights of, people with disabilities? Please refer to the [Olmstead Act](#) for guidance.

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For More Info



 **ENGAGE**CA.org

Visit [EngageCA.org](https://EngageCA.org) for more information and to get engaged with the Master Plan for Aging

# CDA Budget Update



<b>Program</b>	<b>FY 19-20 Baseline Budget Total (Budget Act) **</b>	<b>Families First Act ****</b>	<b>CARES Act ****</b>	<b>FY 20-21 Budget Adjustments *****</b>	<b>FY 20-21 Budget Total</b>
<b>Community-Based Adult Services</b>	<b>\$5,329</b>	<b>\$114</b>	<b>\$-</b>	<b>\$-</b>	<b>\$6,263</b>
<b>Multipurpose Senior Services Program</b>	<b>\$38,075</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>\$23,893</b>
<b>Long-Term Care Ombudsman</b>	<b>\$17,319</b>	<b>\$-</b>	<b>\$2,091</b>	<b>\$1,000</b>	<b>\$18,594</b>
<b>Nutrition</b>	<b>\$119,001</b>	<b>\$25,086</b>	<b>\$50,173</b>	<b>\$-</b>	<b>\$118,165</b>
<b>Supportive Services and Family Caregiving</b>	<b>\$67,267</b>	<b>\$-</b>	<b>\$31,236</b>	<b>\$-</b>	<b>\$62,621</b>
<b>Aging and Disability Resource Centers</b>	<b>\$5,000</b>	<b>\$-</b>	<b>\$3,005</b>	<b>\$-</b>	<b>\$5,000</b>
<b>Health Insurance Counseling and Advocacy Program</b>	<b>\$13,468</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>\$13,778</b>
<b>Medicare Improvements for Patients and Providers Act</b>	<b>\$24</b>	<b>\$-</b>	<b>\$-</b>	<b>\$2,214</b>	<b>\$2,241</b>
<b>Other Programs ***</b>	<b>\$8,219</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>\$8,317</b>
<b>Relocation</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>\$3,062</b>	<b>\$-</b>
<b>TOTAL</b>	<b>\$273,702</b>	<b>\$25,200</b>	<b>\$86,505</b>	<b>\$3,943</b>	<b>\$258,872</b>

## **Vision:**

*Transforming Aging for All Californians*

## **Mission:**

*CDA leads innovative programs, planning, and partnerships to increase choices, equity, and well being for all Californians as we age.*

## Values:

**Person-Centered & Outcome-Based:** *We value people and results. We advocate for and partner with our providers and participants to move together towards impactful, data-driven outcomes.*

**Leadership & Collaboration:** *We lead with vision, expertise, passion, and accountability and collaborate with our internal and external partners to create a livable California for all across the lifespan.*

**Innovation & Inclusivity:** *We turn ideas into meaningful solutions for individuals, families, and communities and promote the participation and perspective of all people, centering the voices of older people and people with disabilities.*

## Goals:

- 1. Lead the Governor's Master Plan for Aging in Achieving an Age-Friendly California for All by 2030:** We will develop, advance, and measure the Master Plan for Aging with diverse partners at the state and local levels.
- 2. Deliver Quality Services that Increase Choices to Live at Home and Community as We Age:** We will uphold excellence and promote continuous quality improvement in CDA services for home and community living, including:
  - Nutrition
  - Isolation and Community Engagement
  - Health at Home
  - Information and Assistance/No Wrong Door

- 3. Deliver Quality Services that Increase the Well-being of Residents in Nursing Homes and Other Senior Living Facilities:** We will uphold excellence & promote continuous quality improvement in CDA services for residents in long-term care facilities Ombudsman
- 4. Engage the Public Around Age:** We will engage Californians to a) connect with information and resources around aging and disability and b) end ageism and advance equity.
- 5. Modernize CDA for Public, Partners, and Employees:** We will create a modern CDA that fosters an inclusive and diverse environment and secures and enhances the resources, tools, and infrastructure necessary to deliver quality services.

## **Selected Objectives for 2020-2021:**

- Continuing nimble and robust COVID 19 response to redesign and expand services: food and nutrition, health at home, information and assistance, isolation prevention via behavioral health, digital divide, and purpose strategies, residents' rights in senior living facilities, and more.
- Advancing “California for All Ages:” expanded education for CDA staff, aging network providers, and public on anti-racism, ageism, and culturally-competent services.
- Strengthening foundation of aging & disability network via “AAA/CDA 2.0,” including assessment and recommendations for a coordinated case management system, modern data systems, state service areas, designated local aging agencies, streamlined monitoring and planning, and more.

# Questions and Answer

To ask a question:

Click the “raise hand” icon to request your line to be unmuted.

If dialing in, press “\*9” on your keypad to request your line to be unmuted.

You may also email your question to [OLPA@aging.ca.gov](mailto:OLPA@aging.ca.gov)



Thank You!



## California Department of Aging

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