



# Community Based Adult Services (CBAS) Program

## **CBAS Provider Updates Webinar**

February 10, 2012



# Agenda

- Introductions & Overview
- Status Reports - Assessments and CBAS Providers
- CBAS Program Frequently Asked Questions (FAQs)
  - TAR Process
  - Managed Care
  - Program Requirements
- Key Dates & Timeframes
- Questions

# Objectives

- Present progress report to ADHC/CBAS providers on ADHC elimination and CBAS and Settlement implementation
- Share program information to assist providers in transition

# Status Report - Assessments

- 70% of those requiring a Face-to-Face Assessment are complete or nearing completion (number will rise as backlog of data entry complete)
- Notices – being shipped incrementally in compliance with the Settlement.
- Assessment activities continue through February
  - Revisits
  - Notices
  - Enhanced Case Mgmt Care Plans & Referrals by APS and Managed Care Plans... For ECM Eligible Participants

# Status Report – CBAS Applicants

- Applications Received = 274
- Applications Approved (as of Feb 10<sup>th</sup>) = 249
- Published List - February 15, 2012
- Certification
  - Letters to providers with new CBAS Participation Agreements to be mailed after February 15<sup>th</sup>
  - Continuation of current certification periods



# Medi-Cal Provider Bulletins – CBAS Program Updates



- February 3<sup>rd</sup>
  - Summarized settlement
  - CBAS Program and 1115 Bridge to Reform Waiver
- March 15<sup>th</sup>
  - Eliminates ADHC benefit
  - Replaces 'ADU' Manual pages
  - Includes new IPC



# CBAS TAR Process

- TARs For Services Beginning March 1<sup>st</sup>
  - Process remains the same
    - Ineligible Participants – No provider action necessary. TARs will be “End Dated” by DHCS.
    - Eligible Participants – Submit to LA Medi-Cal Field Office on same expiration schedule as ADHC TARs
    - New Participants – Submit on current IPC form until revised IPC form available. Provide eligibility criteria met in Box 27.
      - NOTE: DHCS will conduct face-to-face assessments on new CBAS participants

# CBAS Tar Process

- New IPC
  - Issued in March 15<sup>th</sup> Medi-Cal Provider Bulletin
  - Will be posted on the DHCS website soon
  - Providers will be notified when available
  - Includes changes to criteria
  - No other significant changes

# CBAS TAR Process

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- TAR Submission Process For Services After March 1<sup>st</sup>
    - Participants eligible for CBAS in all counties
      - TARs submitted to LA Medi-Cal Field Office
  - TAR Submission Process For Services After July 1<sup>st</sup>
    - TARs submitted to LA Medi-Cal Field Office for non-managed care eligible participants
    - TARs submitted to managed care plan for members enrolled in a health plan.

# Managed Care – What to Anticipate

- Participants who qualify – CBAS eligible or ineligible
  - Have right to choose managed care plan at any time by calling Health Care Options at 1-800-430-4263
  - Notices and enrollment packets explaining how to enroll will be sent to ADHC class members who qualify 90 days prior to CBAS becoming a managed care benefit on July 1, 2012.
  - Follow up notice will be sent 60 days and 30 days prior

# Managed Care (cont.)

- Outreach
  - Managed care plans with eligible CBAS beneficiaries will begin reaching out to CBAS providers after March 1<sup>st</sup>
- Contracts
  - Each managed care plan will have a contracting and credentialing process that they will communicate to CBAS providers in their area

# More FAQs, News, Guidance

- **Billing**
  - Billing for CBAS services between March 1<sup>st</sup> and June 30<sup>th</sup> remains the same. Billing for services July 1<sup>st</sup> on will be through the managed care plans with which your center contracts for CBAS services. For billing after July 1<sup>st</sup>, the managed care plans will provide you with information.
- **Provider Legal Status Provisions**
  - DHCS and CDA will issue guidance to providers regarding the non-profit exception approval process in March 2012

# More FAQs, News, Guidance

- March Check Write Delay
  - Due to California's cashflow shortages, DHCS will delay March payments certain Medi-Cal providers (including ADHC/CBAS) as follows:
    - Payments scheduled for a warrant release date of **March 1, 2012** (Electronic Funds Transfer [EFT] date of **March 5, 2012**) will be held until the warrant release date of March 15, 2012 (EFT date of March 19, 2012) and will be paid along with all services normally scheduled for payment that week.
    - Payments scheduled for a warrant release date of **March 8, 2012** (EFT date of **March 12, 2012**) will be held until the warrant release date of March 22, 2012 (EFT date of March 26, 2012) and will be paid along with all services normally scheduled for payment that week.

# More FAQs, News, Guidance

- Submission of discharge plans for participants determined by DHCS to be ineligible:
  - Participant's managed care plan
    - or
  - APS Healthcare  
2485 Natomas Park Drive, Suite 300  
Sacramento, CA 95833

# More FAQs, News, Guidance

- Participant records requests
  - Participants wishing to obtain records related to their determination of ineligibility may do so by contacting their local DHCS Medi-Cal Field Office.
  - Locations and contact information are posted on the DHCS website.
  - CDA will send notice to providers with this information.

# More FAQs, News, Guidance

- Assisting participants –
  - Notices to eligible participants include CDA's phone number
    - We've received many calls from participants and caregivers needing clarification
    - We're happy to assist callers
    - We appreciate any assistance ADHC center staff can provide to help participants and caregivers

# Key Dates and Timeframes

- February 15, 2012 – CDA will publish list of approved CBAS providers and send to managed care plans
- February 29, 2012 - Final day of ADHC Benefit
- March 1, 2012 - CBAS Program Start
- March 15, 2012 – Medi-Cal Provider Bulletin issued
- March 2012 – Provider guidance regarding non-profit exceptions

# Ongoing Updates & Information

- DHCS and CDA Websites and Email:
  - [www.dhcs.ca.gov/services/medi-cal/Pages/ADHC/ADHC.aspx](http://www.dhcs.ca.gov/services/medi-cal/Pages/ADHC/ADHC.aspx)
    - [adhc-transition@dhcs.ca.gov](mailto:adhc-transition@dhcs.ca.gov)
  - [www.aging.ca.gov/programs/adhc/default.asp](http://www.aging.ca.gov/programs/adhc/default.asp)
    - [adnccda@aging.ca.gov](mailto:adnccda@aging.ca.gov)
  - To obtain DHCS Stakeholder Announcements (left hand navigation section, click on “Here”)
    - [www.dhcs.ca.gov/Pages/default.aspx](http://www.dhcs.ca.gov/Pages/default.aspx)



# Ongoing Updates & Information



- TAR Issues
  - LA Medi-Cal Field Office: (213) 897-0745
- ADHC / CBAS Program Issues
  - CDA: (916) 419-7545



# Questions?

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- Thanks For Participating