

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 1

Total Unduplicated Client Count for Quarter:	68
Total Cases Closed in Quarter:	77
Total Units of Service for Quarter (Unit=1 Hour):	310

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	14
65-74:	32
75-84:	17
85+:	5
Client Declined to Provide Information:	0
Total:	68

CLIENT GENDER

Male:	34
Female:	34
Total:	68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	31
Lives Alone:	0
Institutionalized:	30
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	41
Rural:	2
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	58
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	7
Total:	68

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	6	3	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	6	0	0
C2. Conservatorship:	4	3	1	0
C3. Other Family:	2	3	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	2	0	0	2

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	5	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	1	1	0	0

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PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	1	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	19	6	0
H2. Advance Health Care Directives (AHCD):	8	6	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 71

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	19	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 180

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					

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Quarter: 2

PSA: 1

County(ies): Humboldt & Del Norte					
12/14/09	Sr Center, Garberville	Latest changes IHSS law	Seniors	50	6.5
12/7/09	Sr Center, Crescent City	Latest Changes IHSS Law	Senior	50	7.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2

Total Unduplicated Client Count for Quarter:	205
Total Cases Closed in Quarter:	356
Total Units of Service for Quarter (Unit=1 Hour):	732

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	57
65-74:	78
75-84:	53
85+:	17
Client Declined to Provide Information:	0
Total:	205

CLIENT GENDER

Male:	86
Female:	119
Total:	205

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	119
Homebound:	0
Lives Alone:	90
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	80
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	97
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	166
African American:	1
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	31
Total:	205

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	15	4	0
A2. Contracts/Warranties:	15	12	4	0
A3. Other Consumer/Finance:	22	25	8	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	9	3	0
C2. Conservatorship:	8	10	0	0
C3. Other Family:	6	7	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	13	14	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	35	36	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	12	4	0
E3. Other Housing:	16	23	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	3	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	4	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	5	0
G3. Other Individual Rights:	4	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	41	23	0
H2. Advance Health Care Directives (AHCD):	34	17	32	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	14	12	2	0

TOTAL CASES OPENED IN QUARTER: 269

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
257	97	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 367

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies): *Shasta, Siskiyou, Trinity, Modoc, Lasse*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2

12/28/2009	Anderson SSNP Frontier Center	Explain services and answer questions	seniors	40	3
12/16/2009	Yreka Senior Center	Explain services and answer questions	Seniors	35	5
12/09/2009	Yreka Senior Center	Explain services and answer questions	seniors	32	5
12/02/2009	Fort Jones/Greenview	Explain services and answer questions	Seniors	16	8
12/01/2009	Happy Camp Senior Center	Explain services and answer questions	Seniors	15	8
11/20/2009	Redding SSNP	Explain services and answer questions	Seniors	51	3
11/18/2009	Weaverville Golden Age Center	Explain services and answer questions	Seniors	75	4
11/03/2009	Doyle Senior Center	Explain services and answer questions	seniors	30	8
10/26/2009	Anderson SSNP Frontier Center	Explain services, discuss benefits of durable power of attorney	seniors	90	3
10/14/2009	Westwood Senior Center	Explain services and answer questions	Seniors	17	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3

Total Unduplicated Client Count for Quarter:	151
Total Cases Closed in Quarter:	186
Total Units of Service for Quarter (Unit=1 Hour):	1298

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	39
65-74:	60
75-84:	31
85+:	21
Client Declined to Provide Information:	0
Total:	151

CLIENT GENDER

Male:	45
Female:	106
Total:	151

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	97
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	89
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	60
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	132
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	151

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino: 11

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	24	12	2
A2. Contracts/Warranties:	7	3	2	0
A3. Other Consumer/Finance:	13	2	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	2	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	4	0	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	11	6	1
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	2	2	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	15	17	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	15	7	2
E3. Other Housing:	2	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	2	1	4	1
F2. Supplemental Security Income (SSI):	4	0	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	14	0	1
H2. Advance Health Care Directives (AHCD):	0	0	15	0
H3. Financial Powers of Attorney:	11	0	0	0
H4. Other Miscellaneous:	3	3	1	0

TOTAL CASES OPENED IN QUARTER: 151

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	77	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1287

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies): *Butte, Colusa, Glenn, Plumas, Tehama*

10/03/2009	Butte	Education on housing	Seniors and disabled	6	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA:

3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies): <i>Butte, Colusa, Glenn, Plumas, Tehama</i>					
12/03/2009	Butte Co	MDT Meeting	Providers	0	2
11/02/2009	Glenn Co	Nursing Home Issues	Providers	0	0.7
11/10/2009	Butte Co	Medi-Cal	Seniors and Providers	0	0.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

Total Unduplicated Client Count for Quarter:	568
Total Cases Closed in Quarter:	850
Total Units of Service for Quarter (Unit=1 Hour):	3896

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	162
65-74:	212
75-84:	136
85+:	58
Client Declined to Provide Information:	0
Total:	568

CLIENT GENDER

Male:	176
Female:	392
Total:	568

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	282
Homebound:	13
Lives Alone:	268
Institutionalized:	14
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	26
Rural:	126
Greatest Economic Need (Minority):	106
Greatest Economic Need (Non-Minority):	198
Greatest Economic Need (Minority Status Unknown):	13

CLIENT RACE

Two or More Races:	5
Caucasian:	413
African American:	69
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	4
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	18
Total:	568

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino: 58

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	62	56	40	1
A2. Contracts/Warranties:	22	26	4	1
A3. Other Consumer/Finance:	32	27	10	1

EMPLOYMENT

B1. Discrimination:	0	0	0	1
B2. Other Employment:	8	6	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	23	29	6	2
C2. Conservatorship:	3	3	0	1
C3. Other Family:	3	4	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	53	40	18	2
D2. Medicare:	31	19	14	0
D3. Other Health/Community Based Care:	31	21	8	6

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	99	84	22	8
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	57	47	43	18
E3. Other Housing:	18	13	5	2

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	16	15	4	2
F2. Supplemental Security Income (SSI):	20	19	12	1
F3. Pensions/Retiree Benefits:	12	6	5	1
F4. Other Income Maintenance:	24	14	13	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	9	6	1
G3. Other Individual Rights:	24	18	11	2

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	64	69	4	1
H2. Advance Health Care Directives (AHCD):	23	21	3	0
H3. Financial Powers of Attorney:	16	13	2	0
H4. Other Miscellaneous:	5	5	1	0

TOTAL CASES OPENED IN QUARTER: 659

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
564	232	54

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3528

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Yolo

12/14/09	West Sacramento	Recruitment of Attorney volunteers	Attorney volunteers	45	1.5
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

11/30/09	West Sacramento	Press release for Medicare Part D Workshop	Senior in West Sacramento	500	0.3
10/16/09	Esparto	Meeting at RISE with non-profit partners for senior services in Esparto	Senior service providers	25	1.2
Provider Name: Sacramento Senior Legal Services					
County(ies): Sacramento					
10/21/09	Pannell Community Center	Senior Connect event	Seniors	150	16
10/17/09	North Highlands Community Center	North Highlands Jubilee—community fair	General public	400	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies): Nevada, Placer, Sierra					
10/09	Auburn Office	Referrals to providers of social services for seniors	Seniors and Caregivers	10	2
10/8/09	Loomis Library	Placer County Senior Survey/A4AA	Seniors	5	3
10/1/09	Auburn Office	MCLE Trust or Wills: Ethical Considerations for Advocates Counseling Clients	Legal Service staff and private volunteer attorneys	10	7
10/8/09	Auburn Office	Prep and deliver PSA for newsletter for December 8 Presentation	Roseville Senior Group	10	1
10/30/09	Loyalton Senior Center (Sierra County)	Legal Tools for Preserving Your Personal Autonomy	Parkinson's Support Group	8	7
12/16/09	Mailing	Info on SSA Fleeing Felon Settlement And Donation Request	Placer/Sierra/Nevada County Seniors	108	6
11/09	Auburn Office	Planning and Prep: Maidu Presentation 12/08	Seniors	10	1.5

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PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

11/209	Auburn office	Planning and Prep:Outreach to Placer Elder Community RE: Elder Abuse Resources	Seniors	0	2
11/09	Auburn Office	Article for A4AA Annual Report	Senior Service Providers		4
11/4/09	Auburn office	Fair Housing Reasonable Accomodation	Social Worker	1	1
11/6/09		Photos for A4AA Annual Report	Senior Service Providers	0	1
12/8/09	Auburn	Placer CAMET Multidisciplinary Team	Victims of Elder Abuse	10	1
10/22/09	Auburn Civic Center	MCLE-Prosecuting and Reverting Elder Finanical Abuse	Legal Service staff and private volunteer attorneys	15	18
11/2/09	Roseville Police Department	Placer CAMET Multidisciplinary Team	First Responders & Service Providers to Financially abused Seniors	10	4
12/9/09	Auburn Office	Referral to Private Real Estate Attorney for Breach of Escrow Contract	Placer Senior	1	1
12/8/09	Maidu Senior Center, Roseville	LSNC Services for Seniors	Seniors	5	4
12/1/09	Auburn Office	Basic Conservatorship Information	Family of Senior	1	1
12/1/09	Auburn Office	Sierra County Media and Agencies PSAs	Rural Seniors	1000	1
12/1/09	Nevada County	Identity Theft	Rural Seniors	50	1
11/20/09	North San Juan Senior Center	Distribute ID Theft Brochure	Seniors	50	1
11/20/09	Grass Valley Senior Center	Distribute ID Theft Brochure	Seniors	50	1
11/09	Auburn Office	Referral to providers to social services for seniors	Seniors and Caregivers	5	1.5
12/11/09	Auburn Office	Collaborative Service Delivery w/ Sierra County Social Services	Rural Senior	1	2
County(ies): Yolo					
12/8/09	West Sacramento	Medicare Part D program changes for 2010	Seniors	30	5
11/19/09	Esparto	Medicare Part D program changes for 2010	Seniors	10	2.5

Provider Name: **Sacramento Senior Legal Services**

County(ies): **Sacramento**

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

10/10/09	Consumes River College	Financial literacy/foreclosures/housing	General public	15	15
12/12/09	Radio interview	Pension rights	General public		3
10/22/09	Hart Senior Center	Pensions, followed by intake	Seniors	4	4
11/4/09	Hart Senior Center	Kin caregiver issues, in Spanish	Seniors	42	5
11/13/09	Pioneer Towers senior residence	Advance health care directives and other health issues	Residents	12	3
11/19/09	SMUD	Housing and foreclosures and agency overview	Public agencies and nonprofits	38	4

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba and Sutter

12/30/09	YC Senior Center	2010 MediCal	Seniors	25	2
10/25/09	Umpqua Bank	YSLC		1	0.5
10/27/09	YC Senior Center	Program Cuts	Seniors	36	2.75
10/28/09	YC Senior Center	Telephone Scams	Seniors	32	1.75
11/25/09	YC Senior Center	Credit Card Interest	Seniors	40	1
11/24/09	YC Senior Center	Gift Card Restrictions	Seniors	30	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 125

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

Total Unduplicated Client Count for Quarter:	123
Total Cases Closed in Quarter:	196
Total Units of Service for Quarter (Unit=1 Hour):	587

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	52
65-74:	43
75-84:	24
85+:	3
Client Declined to Provide Information:	1
Total:	123

CLIENT GENDER

Male:	40
Female:	83
Total:	123

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	0
Lives Alone:	96
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	3
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	57
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	5
Caucasian:	102
African American:	5
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	123

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	24	38	6	1
A2. Contracts/Warranties:	12	5	1	1
A3. Other Consumer/Finance:	4	6	3	2

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	2	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	4	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	20	14	13
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	15	2	1
E3. Other Housing:	1	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	6	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	24	2	1
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	13	6	0

TOTAL CASES OPENED IN QUARTER: 123

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
141	36	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 587

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

11/24	Whistlestop	Advanced Health Care Directives	Vietnamese seniors	11	3
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

11/24	Rotary Tiburon	LAM's services inc. senior services	seniors and others	24	2
11/17	MVCC	Lockhart-small claims support	Seniors	35	2
10/30	Dominican	LAM Services	Seniors + others	18	3
10/29	Martini House	Executiion of Advanced Health Care Dir	Seniors	18	3
10/16	Maria B Freitas	Advanced Health Care Directives	Seniors	17	4
10/12	KWMR Radio	25 minutes of LAM Services	Seniors + others	2000	4
10/8	SG Comm Ctr	Valley Health Days	Seniors	11	3
10/8	Ignacio Valley Rotary	Lockhart Project for Seniors	Seniors	40	3
10/7	Dance Palance	Weste Marin Wellness Day	Seniors	15	3
10/7	Whistlestop	Advanced Health Care Directives	Spanish seniors	3	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

Total Unduplicated Client Count for Quarter:	398
Total Cases Closed in Quarter:	238
Total Units of Service for Quarter (Unit=1 Hour):	3251

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	78
65-74:	167
75-84:	112
85+:	22
Client Declined to Provide Information:	19
Total:	398

CLIENT GENDER

Male:	183
Female:	215
Total:	398

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	134
Homebound:	16
Lives Alone:	172
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	35
Limited English:	223
Rural:	0
Greatest Economic Need (Minority):	223
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	10

CLIENT RACE

Two or More Races:	0
Caucasian:	119
African American:	35
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	102
Filipino:	43
Japanese:	5
Korean:	0
Laotian:	1
Vietnamese:	8
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	78
Client Declined to Provide Information:	0
Total:	398

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino: 67

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	29	11	0	3
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	21	10	0	1

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	6	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	65	40	1	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	5	0	2
E3. Other Housing:	33	25	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	9	0	0	0
F2. Supplemental Security Income (SSI):	16	18	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	15	12	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	101	36	9	6
G2. Elder Abuse/Neglect/Exploitation:	26	11	0	2
G3. Other Individual Rights:	5	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	4	0	4
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	3	0	0
H4. Other Miscellaneous:	25	16	2	0

TOTAL CASES OPENED IN QUARTER: 398

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
203	12	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3894

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

10/24/2009	Portsmouths Sq, Chinatown	Elder Abuse Awareness w/ SF DA	Community and Chinese Seniors	300	5
10/21/2009	On Lok Senior Center	Senior Legal Services	API Seniors	50	6
10/09/2009	Asian Women Shelter	Domestic Violence and Elder Abuse	Direct CBO service providers	30	8
10/07/2009	Chinese Benevolent Society	Press Conference with the SF District Attorney	Ethnic Press community	10000	8
12/16/2009	Vietnamese Center	Elder Abuse Awareness	Vietnamese Community	40	3

Provider Name: *La Raza Centro Legal, Inc.*

County(ies): *San Francisco*

12/02/2009	City Hall	DAAS Commission Meeting	Elder Community	50	3
10/01/2009	IHSS Consortium	In-Home Support Services Task Force Meeting	Elder Community	50	3
10/14/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	25	2.5
10/21/2009	965 Mission St, San Francisco	Senior Housing Action Committee	Elder Community	15	3
10/22/2009	City Hall	Rally and Press Conference against IHSS cuts	Elder Community	100	3.5
11/02/2009	SF Sup. Ct./City Hall	Just Cause, Ellis Eviction Hearing I	Elder Community	40	3.5
11/04/2009	City Hall	DAAS Commission Meeting	Elder Community	50	3
11/05/2009	IHSS Consortium	In-Home Supportive Services Task Force Meeting	Elder Community	50	3
11/11/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	30	2.5
11/18/2009	965 Mission Street	Senior Housing Action Committee	Elder Community	10	3
11/23/2009	SF Sup Ct./City Hall	Just Cause, Ellis Eviction Hearing II	Elder Community	40	3.5
12/03/2009	IHSS Consortium	In-Home Support Services Task Force Meeting	Elder Community	50	3
12/09/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	25	2.5
12/14/2009	SF Sup Ct./City Hall	Resolution Hearing re: Blanket Felony	Elder Community	40	2.5
12/16/2009	965 Mission St	Senior Housing Action Committee	Elder Community	15	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

12/17/2009	Senior Center	District Advisory Council/Latino Partnership Meeting	Elder Community	5	2.5
11/19/2009	Senior Center	District Advisory Council/Latino Partnership Meeting	Elder Community	10	2.5
Provider Name: <i>Legal Assistance to the Elderly</i>					
County(ies): <i>San Francisco</i>					
10/24/2009	Chinatown	Resource Fair	Chinese Immigrants	120	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 88

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Asian Law Caucus</i>					
County(ies): <i>San Francisco</i>					
11/07/2009	City College of San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3
12/05/2009	City College of San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3
10/03/2009	City College of SF	Immigration/Naturalization	Senior Citizens/SF Community	20	3
Provider Name: <i>Asian Pacific Islander Legal Outreach</i>					
County(ies): <i>San Francisco</i>					
10/16/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	10	3
10/02/2009	Veterans Equity Center (VEC) Clinic	Elder and Immigration	Filipino Seniors	12	3
12/18/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	8	3
10/21/2009	Hasting Law School Clinic	Immigration	API	12	4
11/06/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	7	3

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

11/20/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	9	3
11/18/2009	Hasting Law School Clinic	Immigration	API	12	4
12/04/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	10	3
12/16/2009	Hasting Law School Clinic	Immigration	API	12	4
Provider Name: La Raza Centro Legal, Inc.					
County(ies): San Francisco					
11/16/2009	ON LOK - 30th	Senior Clinic	6	1	2.5
11/02/2009	ON LOK - 30th	Senior Clinic	6	0	1
10/19/2009	ON LOK - 30th	Senior Clinic	6	3	3
10/05/2009	ON LOK - 30th	Senior Clinic	6	1	2
12/07/2009	ON LOK - 30th	Senior Clinic	6	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7

Total Unduplicated Client Count for Quarter:	238
Total Cases Closed in Quarter:	223
Total Units of Service for Quarter (Unit=1 Hour):	1651

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	101
75-84:	59
85+:	26
Client Declined to Provide Information:	0
Total:	238

CLIENT GENDER

Male:	90
Female:	148
Total:	238

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	95
Homebound:	14
Lives Alone:	92
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	7
Rural:	0
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	15
Caucasian:	132
African American:	54
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	6
Filipino:	9
Japanese:	6
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	238

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	25	24	0	0
A2. Contracts/Warranties:	9	2	4	0
A3. Other Consumer/Finance:	26	21	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	8	7	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	5	6	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	31	22	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	16	12	3	0
E3. Other Housing:	15	17	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	8	5	1	0
F2. Supplemental Security Income (SSI):	12	8	0	0
F3. Pensions/Retiree Benefits:	3	2	1	0
F4. Other Income Maintenance:	4	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	0	2
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	36	33	0	0
H2. Advance Health Care Directives (AHCD):	1	3	0	0
H3. Financial Powers of Attorney:	11	11	0	0
H4. Other Miscellaneous:	8	7	0	0

TOTAL CASES OPENED IN QUARTER: 237

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
198	23	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1651

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Contra Costa Senior Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7

County(ies): <i>Contra Costa</i>					
10/06/2009	Antioch	Advances Health Care Directives	Seniors	30	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

Total Unduplicated Client Count for Quarter:	127
Total Cases Closed in Quarter:	140
Total Units of Service for Quarter (Unit=1 Hour):	2316

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	42
75-84:	30
85+:	10
Client Declined to Provide Information:	0
Total:	127

CLIENT GENDER

Male:	44
Female:	83
Total:	127

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	0
Lives Alone:	72
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	9
Rural:	5
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	32
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	3
Caucasian:	54
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	10
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	0
Total:	127

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	37	18	4	1
A2. Contracts/Warranties:	1	1	1	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	10	2	2
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	3	2	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	49	30	11	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	11	2	0
E3. Other Housing:	2	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	2	3	1	0
F2. Supplemental Security Income (SSI):	11	7	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	8	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	2	2	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	0	0

TOTAL CASES OPENED IN QUARTER: 160

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
99	34	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1853

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

10/15/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid services presentation	immigrants	9	2
10/26/09	San Mateo Senior Center	Financial Safety for Seniors	Seniors	12	2
10/15/09	East Palo Alto Senior Center	Financial Safety for Seniors	Seniors	54	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid Society of San Mateo County					
County(ies): San Mateo					
10/6/09	Jack London Square, Oakland	Public Health Benefits for End State Renal Disease Patients	Service providers	85	4
10/24/09	Crowne Plaza, Foster City	Advance Health Care Directives	Seniors	13	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

Total Unduplicated Client Count for Quarter:	146
Total Cases Closed in Quarter:	141
Total Units of Service for Quarter (Unit=1 Hour):	2411

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	30
65-74:	49
75-84:	50
85+:	17
Client Declined to Provide Information:	0
Total:	146

CLIENT GENDER

Male:	58
Female:	88
Total:	146

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	3
Lives Alone:	22
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	50
Rural:	0
Greatest Economic Need (Minority):	51
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	3

CLIENT RACE

Two or More Races:	2
Caucasian:	43
African American:	34
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	34
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	9
Total:	146

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	2	4	0
A2. Contracts/Warranties:	3	3	1	0
A3. Other Consumer/Finance:	6	2	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	1	2	9

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	10	2	4	3
D2. Medicare:	26	5	17	3
D3. Other Health/Community Based Care:	1	1	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	2	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	4	2	3	0
F2. Supplemental Security Income (SSI):	18	8	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	2	0	4
G2. Elder Abuse/Neglect/Exploitation:	29	12	13	5
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	3	2	2	0
H3. Financial Powers of Attorney:	7	2	3	0
H4. Other Miscellaneous:	2	1	2	1

TOTAL CASES OPENED IN QUARTER: 147

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	61	27

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2100

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies): *Alameda*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

11/14/2009	St. Paul's Episcopal Church	Health Fair	Seniors and Senior Service Providers	100	6
11/07/2009	Jack London Aquatic Center	Health Fair	Seniors and Senior Service Providers	200	11
10/30/2009	Alameda County Employee's Retirement Association	Health Fair	Seniors and Senior Service Providers	300	7
10/28/2009	Newark Silliman Activity Center	Senior Fair	Seniors and Senior Service Providers	300	7.5
10/17/2009	Pleasanton Hilton	Health Fair	Seniors and Senior Service Providers	200	9
10/09/2009	Allen Temple Arms	Senior Fair	Seniors and Senior Service Providers	125	8.5
10/08/2009	Lavender Seniors of the East Bay	Senior Fair	Seniors and Senior Service Providers	100	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 60

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Assistance for Seniors

County(ies): Alameda

10/22/2009	Beth Eden, Oakland	Advance Health Care Directive Workshop	Seniors	22	4.5
10/07/2009	Marina Community Center, San Leandro	Advance Health Care Directive Workshop	Seniors	10	6
11/12/2009	Legal Assistance for Seniors (Webinar)	Keeping Elders Safe: An Overview of Elder Abuse	Senior Service Providers	75	7.5
11/09/2009	Baywood Court Apartments, Oakland	Welcome to Medicare	Seniors	7	6
11/06/2009	Northgate Terrace, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	15	5.75

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

11/05/2009	Northgate Terrace, Oakland	Medicare Part D	Seniors	15	5.75
11/02/2009	Harrison Tower Apartments, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	8	5.5
10/30/2009	Westlake Christian Terrace, Oakland	Medicare Part D	Senior Service Providers	12	4.25
11/12/2009	Strawberry Creek Lodge, Berkeley	Medicare Part D	Senior Service Providers	15	6.5
10/28/2009	Valdez Plaza, Oakland	Advance Health Care Directive Workshop	Seniors	15	4.75
11/13/2009	Alameda Co. Area Agency on Aging, Oakl.	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	40	7.75
10/17/2009	Pleasanton Hilton, Pleasanton	LAS/HICAP	Seniors and Senior Service Providers	20	3.5
10/17/2009	Pleasanton Hilton, Pleasanton	Welcome to Medicare	Seniors and Senior Service Providers	30	5
10/16/2009	American Indian Child Resource Ctr, Oakland	Stepping Up to the Plate: Guardianship & Custody	Seniors and Senior Service Providers	20	6
10/14/2009	Marina Community Center, San Leandro	Advance Health Care Directive Workshop	Seniors	14	6.25
10/11/2009	Eden Korean Presbyterian Church, Castro Valley	Medicare Part D	Seniors and Senior Service Providers	35	7
10/10/2009	Hayward Public Library, Hayward	LAS/HICAP	Seniors and Senior Service Providers	10	6
10/10/2009	Emeritus at Landmark Villa, Hayward	Consumer Fraud Alert	Seniors	12	6
10/09/2009	Lincoln Court Senior Apartments, Oakland	Consumer Fraud Alert	Seniors	32	6
10/30/2009	U.C. Berkeley Retirement Center	The ABC's of Long Term Care	Seniors	20	8
12/02/2009	J.L. Richard Terrace & Evergreen Annex, Oakl	Medicare Part D	Seniors	50	5.5
12/10/2009	Wicklow Housing, Dublin	Medicare Part D	Seniors and Senior Service Providers	5	7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

12/09/2009	Afghan Elderly Association, Fremont	Welcome to Medicare	Seniors and Senior Service Providers	40	9
12/09/2009	Fargo Senior Center, San Leandro	Medicare Part D	Seniors	15	5
12/09/2009	Kent Gardens Senior Community, Ashland	LAS/HICAP	Seniors	10	6.5
12/08/2009	Fremont Senior Center, Fremont	Low Income Assistance: Medicare and Medi-Cal	Seniors	4	11.5
12/08/2009	Harriet Tubman Manor, Berkeley	Medicare Part D	Seniors	7	5
12/07/2009	Park Boulevard Manor, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	4.75
11/12/2009	Westlake Christian Terrace, Oakland	Welcome to Medicare	Seniors	27	4.75
12/02/2009	Harrison Tower Apartments, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	14	4.5
12/14/2009	Eden Lodge, San Leandro	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	6.5
11/24/2009	CA State University of the East Bay, Hayward	LAS/HICAP	Senior Service Providers	14	6.5
11/24/2009	Glenn Brook Terrace, Oakland	Medicare Part D	Seniors	8	6.5
11/19/2009	Fremont Main Library, Fremont	Welcome to Medicare	Senior Service Providers	60	9.5
11/18/2009	Oakland Downtown Senior Center, Oakl.	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	8.25
11/18/2009	Masonic Outreach Services, Union City	Welcome to Medicare	Seniors and Senior Service Providers	10	11.5
11/18/2009	Montclair Women's Club, Oakland	Advance Health Care Directive Workshop	Seniors	35	6.25
11/16/2009	St. Mary's Garden, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	40	4.5
11/13/2009	Lawrence Moore Manor, Berkeley	Medicare Part D	Seniors	7	4.75
12/04/2009	Adell Court Apartments, Oakland	Medicare Part D	Seniors	8	5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	40
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	251

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

Total Unduplicated Client Count for Quarter:	384
Total Cases Closed in Quarter:	454
Total Units of Service for Quarter (Unit=1 Hour):	3825

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	64
65-74:	142
75-84:	123
85+:	53
Client Declined to Provide Information:	2
Total:	384

CLIENT GENDER

Male:	125
Female:	259
Total:	384

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	122
Homebound:	12
Lives Alone:	88
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	37
Limited English:	60
Rural:	0
Greatest Economic Need (Minority):	83
Greatest Economic Need (Non-Minority):	63
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	11
Caucasian:	247
African American:	12
Native American/Native Alaskan:	19
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	31
Filipino:	16
Japanese:	5
Korean:	8
Laotian:	0
Vietnamese:	11
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	4
Total:	384

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	24	25	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	12	16	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	5	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	3	7	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	17	14	2	2
D2. Medicare:	4	4	4	7
D3. Other Health/Community Based Care:	12	9	2	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	15	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	24	4	0
E3. Other Housing:	16	22	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	17	18	0	2
F2. Supplemental Security Income (SSI):	13	11	1	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	6	1	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	29	5	11
G3. Other Individual Rights:	3	4	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	100	93	0	0
H2. Advance Health Care Directives (AHCD):	20	8	22	0
H3. Financial Powers of Attorney:	21	35	2	0
H4. Other Miscellaneous:	18	19	0	0

TOTAL CASES OPENED IN QUARTER: 384

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
376	50	28

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3683

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Adults Legal Assistance

County(ies): Santa Clara

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

12/28/2009	Santa Clara Senior Nutrition Program	Presentation about SALA: Who We are and What We do	Low income participants at senior center	40	1
12/18/2009	Hank Lopez Senior Center in San Jose	Presentation about SALA: Who We are and What We do	Low income participants at senior center	60	1
12/16/2009	St. James Senior Nutrition Program in San Jose	Presentation about SALA: Who We are and What We do	Low income participants at senior center	65	1
12/10/2009	Cypress Senior Center in San Jose	Presentation about SALA: Who We Are and What We do	Low Income Participants at Senior Center	60	1
12/09/2009	Kirk Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are and What We do	Low income participants at Senior Center	30	1
10/29/2009	Ferwick and West Law Firm in Mountain View	Presentation about SALA and Pro Bono opportunities at SALA	Prospective pro bono attorney volunteers	20	4.5
10/01/2009	University of Santa Clara Law School	Public Interest Law Career Fair	Prospective law student volunteers	75	6
10/01/2009	IBM in San Jose	Community Resource Fair	Prospective clients or family members	300	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance					
County(ies): Santa Clara					
12/09/2009	SALA's Office	Work on Elder Abuse Restraining Order Procedures Manual for Pro Bono Attorneys	Pro Bono Attorneys for SALA	0	10
12/10/2009	Alzheimer's Activity Center in San Jose	Legal Planning for the Future and Informatrion About SALA's Services	Participants and family members at the center	8	2.5
12/10/2009	Evergreen Senior Center in San Jose	Legal Planning for the Future and Informatrion About SALA's Services	Participants at senior center	60	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

Total Unduplicated Client Count for Quarter: 389
 Total Cases Closed in Quarter: 441
 Total Units of Service for Quarter (Unit=1 Hour): 564

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 35
 65-74: 121
 75-84: 112
 85+: 32
 Client Declined to Provide Information: 89
 Total: 389

CLIENT GENDER

Male: 182
 Female: 207
 Total: 389

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 133
 Homebound: 0
 Lives Alone: 7
 Institutionalized: 5
 Suspected Victim of Elder Abuse/Exploitation: 4
 Limited English: 97
 Rural: 0
 Greatest Economic Need (Minority): 1
 Greatest Economic Need (Non-Minority): 0
 Greatest Economic Need (Minority Status Unknown): 0

CLIENT RACE

Two or More Races: 0
 Caucasian: 125
 African American: 16
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 2
 Cambodian: 2
 Chinese: 3
 Filipino: 3
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 4
 Client Declined to Provide Information: 234
 Total: 389

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino: 226

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	9	0	7	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	14	0	4	0

EMPLOYMENT

B1. Discrimination:	0			
B2. Other Employment:	5	0	5	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	3	0
C2. Conservatorship:	4	0	4	0
C3. Other Family:	4	0	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	0	5	0
D2. Medicare:	23	0	23	0
D3. Other Health/Community Based Care:	6	0	5	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	26	0	26	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	0	7	0
E3. Other Housing:	13	0	13	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	29	0	28	0
F2. Supplemental Security Income (SSI):	14	0	14	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	5	0	5	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	4	0
G3. Other Individual Rights:	30	0	29	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	68	0	68	0
H2. Advance Health Care Directives (AHCD):	22	0	22	0
H3. Financial Powers of Attorney:	36	0	36	0
H4. Other Miscellaneous:	134	0	127	0

TOTAL CASES OPENED IN QUARTER: 463

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	441	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 564

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

10/15/2009	Rio de las palmas	health/resource fair	seniors	50	5
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Council for the Spanish Speaking</i>					
County(ies): <i>San Joaquin</i>					
11/17/2009	Webinar	Medical Estate Recovery	Service Providers	20	2
11/10/2009	Webinar	Medical Eligibility	Service Providers	20	2
11/14/2009	Webinar	Veterans Benefits	Service Providers	20	2
10/21/2009	Hutchins Street	Health/Education	seniors and providers	50	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12

Total Unduplicated Client Count for Quarter:	12
Total Cases Closed in Quarter:	19
Total Units of Service for Quarter (Unit=1 Hour):	51

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	5
65-74:	3
75-84:	4
85+:	0
Client Declined to Provide Information:	0
Total:	12

CLIENT GENDER

Male:	6
Female:	6
Total:	12

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1
Homebound:	0
Lives Alone:	3
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	12
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	11
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	12

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	0	0	2	0
A3. Other Consumer/Finance:	2	3	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	1	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	3	0	0

TOTAL CASES OPENED IN QUARTER: 12

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	5	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 51

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Catholic Charities*

County(ies): *Alpine, Amador, Calaveras, Mariposa, T*

10/2009	TC Health Fair	Health Fair	Attendees	75	16
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13

Total Unduplicated Client Count for Quarter:	179
Total Cases Closed in Quarter:	86
Total Units of Service for Quarter (Unit=1 Hour):	1483

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	59
75-84:	38
85+:	29
Client Declined to Provide Information:	9
Total:	179

CLIENT GENDER

Male:	63
Female:	116
Total:	179

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	2
Lives Alone:	105
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	23
Rural:	78
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	105
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	170
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	179

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino: 37

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	34	4	24	1
A2. Contracts/Warranties:	7	0	3	3
A3. Other Consumer/Finance:	8	3	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	0	0	0
C3. Other Family:	0	0	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	19	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	8	4	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	40	6	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	0	1	3
E3. Other Housing:	10	0	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	5	0	0	0
F3. Pensions/Retiree Benefits:	2	0	4	0
F4. Other Income Maintenance:	1	0	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	1	9	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	10	0	3	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 179

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	51	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1483

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

Total Unduplicated Client Count for Quarter:	87
Total Cases Closed in Quarter:	88
Total Units of Service for Quarter (Unit=1 Hour):	347

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	36
65-74:	34
75-84:	13
85+:	4
Client Declined to Provide Information:	0
Total:	87

CLIENT GENDER

Male:	31
Female:	56
Total:	87

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	17
Rural:	8
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	38
African American:	9
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	0
Total:	87

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	1	1	2
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	52	42	10	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	4	2	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	9	3	4

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 87

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
64	17	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 347

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central California Legal Services

County(ies): Fresno, Madera

12/02/2009	Fresno	Elder Abuse Prevention Round Table	Agencies/providers	10	1.5
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

11/12/2009	Fresno	Telcom Rights; HMO grievances	Senior Companion	10	6
11/04/2009	Fresno	Elder Abuse Prevention Round Table	Agencies/providers	10	1.5
11/05/2009	Del Rey	Telcom Rights; HMO grievances	Seniors	14	6
10/27/2009	Parlier	Telcom Rights; HMO grievances	Seniors	23	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: **Central California Legal Services**

County(ies): **Fresno, Madera**

12/21/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
12/07/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
11/19/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
10/19/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
10/05/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

Total Unduplicated Client Count for Quarter:	75
Total Cases Closed in Quarter:	81
Total Units of Service for Quarter (Unit=1 Hour):	317

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	32
75-84:	23
85+:	10
Client Declined to Provide Information:	2
Total:	75

CLIENT GENDER

Male:	40
Female:	35
Total:	75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	3
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	6
Rural:	8
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	52
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	4
Total:	75

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	4	2	0
A2. Contracts/Warranties:	4	4	3	0
A3. Other Consumer/Finance:	4	3	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	1	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	10	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	4	3	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	7	21	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	7	6	1	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	31	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 259

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sarah Shena

County(ies): Tulare

12/29/2009	Visalia	United Way Board Meeting	Referral Sources	9	2
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

12/20/2009	Visalia	PFLAG Monthly Meeting	LGBT Seniors & Families	40	3.5
12/11/2009	Visalia	United Way Exec. Comm. Meeting	Referral Sources	6	2
11/09/2009	N/A	Prepare Referral Guide for County Departments	Referral Sources	0	1
11/24/2009	Visalia	Dinner for LGBT Group	Referral Sources & LGBT Seniors	25	1.5
11/24/2009	Visalia	United Way Board Meeting	Referral Sources	12	2.5
11/18/2009	Visalia	Present to Pub. Defender Attorneys	Referral Sources	36	1.75
11/15/2009	Visalia	PFLAG Monthly Meeting	LGBT Seniors & Families	30	3.5
11/13/2009	Visalia	United Way Exec. Comm. Mtg	Referral Sources	7	2
11/04/2009	Visalia	Present to County Redevelopment Staff	Referral Sources	5	3.5
10/27/2009	Visalia	United Way Board Meeting	Referral Sources	12	2.5
10/09/2009	Visalia	United Way Exec. Committee Meeting	Referral Sources	6	2
10/28/2009	Lindsay	Presentation to Newsletter Committee	Referral Sources	4	2
10/28/2009	Visalia	Taught Social Welfare class for Junior College	Referral Sources	25	4
10/18/2009	Visalia	Presentation to PFLAG group	Lesbian/Gay Seniors & families	30	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Sarah Shena					
County(ies): Tulare					
12/00/2009	NA	Article: Senior Legal Services Program	Low Income Seniors & Families	900	0.5
11/00/2009	NA	Article: Preventing Fraud (Misleading Medicare Mailings)	Low Income Seniors & Families	10000	1.5
10/00/2009	NA	Article: Pub Guardians Rep Payee Program	Low Income Seniors & Families	900	1.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

10/00/2009	NA	Article: Senior Legal Service Program	Low Income Seniors & Families	20000	1
10/26/2009	Visalia	Mediation	Referral Sources	12	1.5
10/14/2009	Tulare	Mobile Home Law	Low Income Seniors & Families	12	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16

Total Unduplicated Client Count for Quarter: 33
 Total Cases Closed in Quarter: 35
 Total Units of Service for Quarter (Unit=1 Hour): 113

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 4
 65-74: 12
 75-84: 12
 85+: 5
 Client Declined to Provide Information: 0
 Total: 33

CLIENT GENDER

Male: 11
 Female: 22
 Total: 33

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 6
 Homebound: 0
 Lives Alone: 14
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 0
 Rural: 33
 Greatest Economic Need (Minority): 4
 Greatest Economic Need (Non-Minority): 8
 Greatest Economic Need (Minority Status Unknown): 0

CLIENT RACE

Two or More Races: 0
 Caucasian: 25
 African American: 0
 Native American/Native Alaskan: 7
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 1
 Client Declined to Provide Information: 0
 Total: 33

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	1	0	0
A2. Contracts/Warranties:	1	1	1	0
A3. Other Consumer/Finance:	2	1	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	1	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	4	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	3	1	3	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 33

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	16	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 113

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

12/14/09	Inyo-Mono Cos.	PSA – TV/Web – Ch 33 Interview	Seniors	19500	1.2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16

12/8/09	Inyo-Mono Cos.	PSA – Radio Outlet	Seniors	4000	0.5
12/3/09	Inyo-Mono Cos.	PSA-Media event-Paper/Radio	Seniors	14000	1.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17

Total Unduplicated Client Count for Quarter:	306
Total Cases Closed in Quarter:	254
Total Units of Service for Quarter (Unit=1 Hour):	653

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	90
65-74:	124
75-84:	67
85+:	22
Client Declined to Provide Information:	3
Total:	306

CLIENT GENDER

Male:	143
Female:	163
Total:	306

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	93
Homebound:	0
Lives Alone:	150
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	15
Rural:	30
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	102
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	2
Caucasian:	271
African American:	10
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	0
Total:	306

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino: 30

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	18	8	1	0
A2. Contracts/Warranties:	24	3	19	1
A3. Other Consumer/Finance:	116	4	106	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	13	1	10	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	0	9	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	37	1	25	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	1	9	0
E3. Other Housing:	16	3	5	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	2	1	2	1
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	0	0
G3. Other Individual Rights:	7	4	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	11	3	9	0
H3. Financial Powers of Attorney:	6	0	2	0
H4. Other Miscellaneous:	27	9	9	0

TOTAL CASES OPENED IN QUARTER: 306

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	209	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 654

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo and Santa Barbara

10/26/2009	Morro Bay	Health and Welfare Fair	Seniors	40	4
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17

10/14/2009	San Luis Obispo	Elder Abuse & SLSP Services	Hospice Partners	30	1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18

Total Unduplicated Client Count for Quarter:	237
Total Cases Closed in Quarter:	237
Total Units of Service for Quarter (Unit=1 Hour):	518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	90
75-84:	91
85+:	30
Client Declined to Provide Information:	0
Total:	237

CLIENT GENDER

Male:	80
Female:	157
Total:	237

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	16
Homebound:	0
Lives Alone:	105
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	51
Rural:	2
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	5

CLIENT RACE

Two or More Races:	13
Caucasian:	99
African American:	18
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	3
Filipino:	9
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	48
Client Declined to Provide Information:	25
Total:	237

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	76	19	25	32

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	14	14	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	18	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	18	18	0	0
F2. Supplemental Security Income (SSI):	17	17	0	0
F3. Pensions/Retiree Benefits:	12	12	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	16	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	10	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	54	54	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 237

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
180	25	32

TOTAL ESTIMATED CASE WORK HOURS SPENT: 518

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18

County(ies): Ventura					
11/18/2009	Little House Senior Center	Grey Law/Medi-Cal	Seniors	8	3
11/13/2009	Goebel Senior Center	Grey Law/Powers of Attorney	Seniors	11	3.5
10/02/2009	Simi Valley Senior Center	Grey Law/Powers of Attorney	Seniors	19	3
10/01/2009	Santa Clara Senior Center	Grey Law/Powers of Attorney	Seniors	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

Total Unduplicated Client Count for Quarter:	245
Total Cases Closed in Quarter:	253
Total Units of Service for Quarter (Unit=1 Hour):	1492

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	31
65-74:	124
75-84:	64
85+:	26
Client Declined to Provide Information:	0
Total:	245

CLIENT GENDER

Male:	80
Female:	165
Total:	245

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	116
Homebound:	10
Lives Alone:	103
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	40
Rural:	0
Greatest Economic Need (Minority):	74
Greatest Economic Need (Non-Minority):	86
Greatest Economic Need (Minority Status Unknown):	62

CLIENT RACE

Two or More Races:	0
Caucasian:	154
African American:	37
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	4
Filipino:	5
Japanese:	3
Korean:	5
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	25
Total:	245

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino: 47

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	25	16	9	1
A2. Contracts/Warranties:	6	2	1	0
A3. Other Consumer/Finance:	10	4	4	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	1	2	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	31	22	8	0
D2. Medicare:	74	19	52	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	5	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	9	1	1
E3. Other Housing:	5	4	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	4	4	1	0
F2. Supplemental Security Income (SSI):	7	2	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	3	2	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	4	1	15

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	31	8	0
H2. Advance Health Care Directives (AHCD):	13	2	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	6	0	0

TOTAL CASES OPENED IN QUARTER: 258

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
141	94	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1492

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: **Bet Tzedek Legal Services**

County(ies): **Los Angeles**

10/26/2009	Los Angeles	Know Your Rights	workers	20	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

10/22/2009	Los Angeles	Senior Information Day	Seniors	50	2
10/15/2009	Los Angeles	Elder Abuse Presentation	Seniors	20	2
10/13/2009	Los Angeles	BTLS Overview	Seniors	20	2
10/13/2009	Los Angeles	Health and Wellness Fair	Seniors	100	2
10/06/2009	Los Angeles	ID Theft Presentation	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies): <i>Los Angeles</i>					
12/16/2009	Van Nuys	Know Your Rights	workers	20	2
12/01/2009	Los Angeles	Power of Attorney for Healthcare	Seniors	40	2
11/10/2009	Whittier	Veterans Day Celebration	Seniors	100	2
11/04/2009	Norwalk	Power of Attorney for Healthcare	Seniors	20	2
11/03/2009	Los Angeles	BTLS Overview	Seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

Total Unduplicated Client Count for Quarter:	261
Total Cases Closed in Quarter:	320
Total Units of Service for Quarter (Unit=1 Hour):	1316

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	66
65-74:	105
75-84:	76
85+:	14
Client Declined to Provide Information:	0
Total:	261

CLIENT GENDER

Male:	107
Female:	154
Total:	261

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	96
Homebound:	2
Lives Alone:	129
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	2
Rural:	2
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	8
Caucasian:	206
African American:	30
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	1
Total:	261

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	46	40	17	1
A2. Contracts/Warranties:	26	27	3	1
A3. Other Consumer/Finance:	6	5	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	15	14	2	2
C2. Conservatorship:	2	2	0	0
C3. Other Family:	5	5	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	8	1	2
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	42	21	10	9
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	20	7	1
E3. Other Housing:	4	4	0	1

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	7	7	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	5	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	69	25	34	0
H2. Advance Health Care Directives (AHCD):	19	5	14	0
H3. Financial Powers of Attorney:	11	1	11	0
H4. Other Miscellaneous:	3	2	0	1

TOTAL CASES OPENED IN QUARTER: 293

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
195	106	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1143

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *San Bernardino*

10/09/2009	Yucaipa, CA	Jefferson Mobile Home Park	Senior Mobile Home Residents	3	1.4
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

11/20/2009	High Desert Comm Church	Medicare Kick Off Fair	Seniors	164	10.4
10/19/2009	San Bernardino Senior Center	Senior Companion Program	Senior companions and seniors	25	2.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *San Bernardino*

11/17/2009	La Verne Community Center	National Memory Screening Day	Seniors	110	6.3
11/17/2009	Perris Hills Senior Center	National Memory Screening and Dementia Conference	Seniors	75	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21

Total Unduplicated Client Count for Quarter:	113
Total Cases Closed in Quarter:	158
Total Units of Service for Quarter (Unit=1 Hour):	608

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	30
65-74:	37
75-84:	37
85+:	9
Client Declined to Provide Information:	0
Total:	113

CLIENT GENDER

Male:	44
Female:	69
Total:	113

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	0
Lives Alone:	42
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	7
Rural:	52
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	12
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	3
Total:	113

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	34	32	5	1
A2. Contracts/Warranties:	3	5	1	0
A3. Other Consumer/Finance:	2	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	2	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	6	0	3
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	1	1	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	10	5	5	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	9	4	0
E3. Other Housing:	2	2	0	2

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	2	0	0	1
F2. Supplemental Security Income (SSI):	2	1	2	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	3	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	11	14	0
H2. Advance Health Care Directives (AHCD):	16	2	17	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 126

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	55	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 366

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Inland Counties Legal Services, Inc.					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21

County(ies): <i>Riverside</i>					
10/29/2009	Mira Loma Country Village Health Fair	Health and Senior Services	Seniors	300	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

Total Unduplicated Client Count for Quarter:	754
Total Cases Closed in Quarter:	785
Total Units of Service for Quarter (Unit=1 Hour):	2026

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	253
65-74:	297
75-84:	157
85+:	47
Client Declined to Provide Information:	0
Total:	754

CLIENT GENDER

Male:	320
Female:	434
Total:	754

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	252
Homebound:	0
Lives Alone:	499
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	113
Rural:	0
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	152
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	69
Caucasian:	535
African American:	22
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	14
Japanese:	6
Korean:	15
Laotian:	0
Vietnamese:	32
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	50
Client Declined to Provide Information:	0
Total:	754

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino: 136

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	189	142	61	0
A2. Contracts/Warranties:	15	16	0	0
A3. Other Consumer/Finance:	21	20	1	0

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	25	26	7	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	54	53	10	0
C2. Conservatorship:	7	5	1	0
C3. Other Family:	31	27	2	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	22	13	7	0
D2. Medicare:	17	8	5	0
D3. Other Health/Community Based Care:	23	15	7	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	79	60	26	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	60	42	7	0
E3. Other Housing:	14	14	3	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	34	26	4	0
F2. Supplemental Security Income (SSI):	29	27	6	3
F3. Pensions/Retiree Benefits:	8	8	0	0
F4. Other Income Maintenance:	10	9	2	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	24	26	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	41	4	0
H2. Advance Health Care Directives (AHCD):	5	5	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	38	34	1	0

TOTAL CASES OPENED IN QUARTER: 754

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
622	156	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1782

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies): Orange County

10/9/09	Cerritos	Health Fair	Seniors	150	7
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of Orange County</i>					
County(ies): <i>Orange County</i>					
12/1	Mission Viejo	Resolving Conflict	Seniors	8	6
11/10	Garden Grove	Financial Health	Seniors	48	3
10/20	Mission Viejo	Social Security/SSI	Seniors	11	8
10/14	Orange	Conservatorships	Parents	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23

Total Unduplicated Client Count for Quarter:	835
Total Cases Closed in Quarter:	835
Total Units of Service for Quarter (Unit=1 Hour):	2587

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	167
65-74:	326
75-84:	254
85+:	88
Client Declined to Provide Information:	0
Total:	835

CLIENT GENDER

Male:	292
Female:	543
Total:	835

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	249
Homebound:	6
Lives Alone:	522
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	39
Rural:	148
Greatest Economic Need (Minority):	368
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	611
African American:	38
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	17
Filipino:	27
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	134
Client Declined to Provide Information:	0
Total:	835

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	48	42	6	0
A2. Contracts/Warranties:	66	53	13	0
A3. Other Consumer/Finance:	90	72	18	0

EMPLOYMENT

B1. Discrimination:	3	3	0	0
B2. Other Employment:	2	1	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	20	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	6	6	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	60	49	11	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	15	1	0
E3. Other Housing:	80	68	12	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	16	13	3	0
F2. Supplemental Security Income (SSI):	21	18	3	0
F3. Pensions/Retiree Benefits:	6	4	2	0
F4. Other Income Maintenance:	42	32	10	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	10	2	0
G3. Other Individual Rights:	105	92	13	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	168	105	63	0
H2. Advance Health Care Directives (AHCD):	35	3	32	0
H3. Financial Powers of Attorney:	22	7	15	0
H4. Other Miscellaneous:	3	2	1	0

TOTAL CASES OPENED IN QUARTER: 835

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
628	207	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2587

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law and Advocacy					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23

County(ies): San Diego

10/28/2009	National City Senior Center	Elder Law and Advocacy Services, Powers of Attorney, Wills and Nursing Home Rights Enforcement Program	Seniors	100	8
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24

Total Unduplicated Client Count for Quarter:	75
Total Cases Closed in Quarter:	75
Total Units of Service for Quarter (Unit=1 Hour):	462

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	40
75-84:	17
85+:	6
Client Declined to Provide Information:	0
Total:	75

CLIENT GENDER

Male:	34
Female:	41
Total:	75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	51
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	29
Rural:	75
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	20
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	48
Client Declined to Provide Information:	0
Total:	75

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	7	0	0
A2. Contracts/Warranties:	6	5	1	0
A3. Other Consumer/Finance:	7	7	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	5	5	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	19	7	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
65	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 462

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24

County(ies): Imperial					
12/9/09	Fountain of Youth	Senior Legal Services	Seniors 60+	75	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

Total Unduplicated Client Count for Quarter:	92
Total Cases Closed in Quarter:	149
Total Units of Service for Quarter (Unit=1 Hour):	2333

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	18
65-74:	26
75-84:	35
85+:	13
Client Declined to Provide Information:	0
Total:	92

CLIENT GENDER

Male:	36
Female:	56
Total:	92

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	2
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	28
Rural:	0
Greatest Economic Need (Minority):	50
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	50

CLIENT RACE

Two or More Races:	0
Caucasian:	56
African American:	20
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	13
Total:	92

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="11"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="0"/>			

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="0"/>			
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="13"/>	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="14"/>	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	2	2	2	0
F2. Supplemental Security Income (SSI):	5	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	31	5	0	77

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	6	7	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	6	0	0

TOTAL CASES OPENED IN QUARTER: 110

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	24	78

TOTAL ESTIMATED CASE WORK HOURS SPENT: 840

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles City*

7/22/09	Los Angeles	Senior Fair	seniors	100	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

10/15/09	Los Angeles	Elder Abuse	seniors	75	2
10/13/09	Los Angeles	BTLS Overview	seniors	50	2
10/6/09	Los Angeles	Identity Theft	seniors	50	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies): <i>Los Angeles City</i>					
12/10/09	Los Angeles	Debtor's Rights	seniors	50	2
10/26/09	North Hollywood	Know Your Rights	workers	20	2
11/4/09	Los Angeles	Power of Attorney for Health Care	seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

Total Unduplicated Client Count for Quarter:	166
Total Cases Closed in Quarter:	210
Total Units of Service for Quarter (Unit=1 Hour):	334

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	41
65-74:	57
75-84:	43
85+:	25
Client Declined to Provide Information:	0
Total:	166

CLIENT GENDER

Male:	71
Female:	95
Total:	166

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	69
Homebound:	5
Lives Alone:	70
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	94
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	161
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	166

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	24	27	0	0
A2. Contracts/Warranties:	9	10	1	0
A3. Other Consumer/Finance:	3	3	0	0

EMPLOYMENT

B1. Discrimination:	2	1	0	1
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	3
C2. Conservatorship:	11	11	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	26	25	2	3
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	9	8	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	41	32	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	12	4	2
E3. Other Housing:	2	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	0	1
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	9	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	15	12	3	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 207

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
184	14	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 296

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Senior Law Project*

County(ies): *Lake and Mendocino*

11/12/2009	Ukiah	MDT	Elders/Disabled	6	3
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

10/28/2009	Clearlake	IHSS Advisory Meeting	Elders/Disabled	1500	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Law Project					
County(ies): Lake and Mendocino					
11/21/2009	Lakeport	Foreclosure Form	Elders/Disabled	25	3
11/21/2009	Ukiah	Foreclosure Form	Elders/Disabled	50	4
11/20/2009	Redwood Valley	Senior Legal Issues	Elders Disabled	40	3
10/01/2009	Lakeport	Advance Directive Training	Elders/Disabled	10	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

Total Unduplicated Client Count for Quarter:	296
Total Cases Closed in Quarter:	291
Total Units of Service for Quarter (Unit=1 Hour):	739

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	46
65-74:	81
75-84:	79
85+:	54
Client Declined to Provide Information:	36
Total:	296

CLIENT GENDER

Male:	96
Female:	200
Total:	296

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	9
Lives Alone:	76
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	4
Rural:	83
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	135
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	20
Caucasian:	244
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	21
Total:	296

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	22	18	1	0
A2. Contracts/Warranties:	9	3	1	0
A3. Other Consumer/Finance:	18	14	4	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	4	0	0
C3. Other Family:	8	7	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	30	13	4	0
D2. Medicare:	5	4	1	0
D3. Other Health/Community Based Care:	0	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	15	8	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	6	4	0
E3. Other Housing:	29	20	5	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	9	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	8	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	86	82	17	0
H2. Advance Health Care Directives (AHCD):	23	4	7	0
H3. Financial Powers of Attorney:	35	8	8	0
H4. Other Miscellaneous:	15	23	4	0

TOTAL CASES OPENED IN QUARTER: 336

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
233	58	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 739

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council on Aging

County(ies): Sonoma

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

10/15, 11/1 2009	Healdsburg Senior Center	Walk in legal clinic	Seniors	100	3
10/15, 11/1 2009	Sebastopol Senior Center	Walk in legal clinic	Seniors	9	19
10/12, 11/1 2009	Petaluma Senior Center	Legal Clinic	Seniors	11	12.5
10/20, 11/1 2009	Sebastopol Senior Center	Legal Clinic	Seniors	5	5
10/6, 11/3, 2009	Rohnert Park Senior Center	Legal Clinic	Seniors	9	5.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 45

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Council on Aging					
County(ies): Sonoma					
11/09/2009	Sonoma County	SST Article on Pet Trusts	Seniors	13000	3
10/19/2009	Rohnert Park Senior Housing	Social Security	Seniors	11	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

Total Unduplicated Client Count for Quarter:	120
Total Cases Closed in Quarter:	156
Total Units of Service for Quarter (Unit=1 Hour):	643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	36
75-84:	27
85+:	12
Client Declined to Provide Information:	1
Total:	120

CLIENT GENDER

Male:	47
Female:	73
Total:	120

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	4
Lives Alone:	44
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	10
Rural:	3
Greatest Economic Need (Minority):	31
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	70
African American:	24
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	5
Total:	120

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	15	8	1
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	6	2	2	0

EMPLOYMENT

B1. Discrimination:	0	1	1	0
B2. Other Employment:	1	3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	1	0
C2. Conservatorship:	0	0	0	1
C3. Other Family:	10	0	6	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	5	1	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	35	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	10	2	0
E3. Other Housing:	4	4	3	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	1	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	6	11	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	3	3	1	0
H4. Other Miscellaneous:	2	3	1	0

TOTAL CASES OPENED IN QUARTER: 120

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
102	50	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 587

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

12/14/09	District Attorney	Elder Abuse Prevention Council	Senior Service Providers	16	1.5
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

12/8/09	St Helena City Hall	Commission on Aging	St Helena city Council	24	2
12/1/09	American Canyon City Hall	Commission on Aging	American Canyon City Council	24	2
11/23/09	Board of Supervisors	Commission on Aging	Senior Service Providers/Seniors	19	4
11/29/09	Hospice of Napa Valley	In Home Support Services	Seniors/Providers	12	2.5
11/18/09	Hospice of Napa Valley	Healthy Aging Population Initiative	Senior Service providers	16	2.5
10/28/09	Board of Supervisors	Commission on Aging	Senior Service Providers	7	1.5
10/26/09	American Canyon City Hall	Commission on Aging	Senior Service Providers/Seniors	16	6
10/21/09	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	8	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid of Napa Valley					
County(ies): Napa					
11/18/09	KVON Radio	Legal Aid/Caregivers/Elder Abuse	Seniors and other Senior Service Providers	0	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29

Total Unduplicated Client Count for Quarter:	561
Total Cases Closed in Quarter:	825
Total Units of Service for Quarter (Unit=1 Hour):	925

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	88
65-74:	246
75-84:	163
85+:	61
Client Declined to Provide Information:	3
Total:	561

CLIENT GENDER

Male:	219
Female:	342
Total:	561

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	29
Lives Alone:	218
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	28
Limited English:	8
Rural:	561
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	273
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	527
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	3
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	561

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	33	29	4	0
A2. Contracts/Warranties:	10	8	1	0
A3. Other Consumer/Finance:	48	43	2	0

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	15	0	0
C2. Conservatorship:	7	6	1	0
C3. Other Family:	11	11	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	46	45	3	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	7	7	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	26	19	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	43	39	5	0
E3. Other Housing:	22	20	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	10	10	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	12	11	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	22	0	0
G3. Other Individual Rights:	13	15	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	192	85	128	0
H2. Advance Health Care Directives (AHCD):	88	12	98	0
H3. Financial Powers of Attorney:	99	11	102	0
H4. Other Miscellaneous:	54	37	16	0

TOTAL CASES OPENED IN QUARTER: 781

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
456	369	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 925

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29

County(ies): El Dorado					
11/13/2009	Placerville Senior Center	POLST Form	Ombudsman	15	4
11/05/2009	El Dorado Hills Senior Center	Reverse Mortgages	Senior	30	4
10/20/2009	Placerville Senior Center	Annuities	Senior	35	4
10/16/2009	Gold County Retirement	Health Care Directive	Senior	40	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30

Total Unduplicated Client Count for Quarter:	82
Total Cases Closed in Quarter:	105
Total Units of Service for Quarter (Unit=1 Hour):	706

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	39
75-84:	16
85+:	2
Client Declined to Provide Information:	0
Total:	82

CLIENT GENDER

Male:	29
Female:	53
Total:	82

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	2
Lives Alone:	24
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	2
Rural:	22
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	3

CLIENT RACE

Two or More Races:	2
Caucasian:	64
African American:	5
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	5
Total:	82

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino: 11

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	6	3	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	3	3	2	0

EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	2	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	29	21	13	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	4	10	2
E3. Other Housing:	2	4	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	3	4	1	0
F2. Supplemental Security Income (SSI):	8	7	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	4	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 82

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	39	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 706

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30

11/06/2009	Riverbank Senior Center	Health Fair Outreach for Riverbank Coffee Klatch	Seniors	200	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31

Total Unduplicated Client Count for Quarter:	145
Total Cases Closed in Quarter:	145
Total Units of Service for Quarter (Unit=1 Hour):	219

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	53
75-84:	52
85+:	15
Client Declined to Provide Information:	0
Total:	145

CLIENT GENDER

Male:	55
Female:	90
Total:	145

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	9
Rural:	24
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	125
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	145

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	7	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	3	3	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	12	12	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0		0	0
D2. Medicare:	0		0	0
D3. Other Health/Community Based Care:	0		0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	11	11	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	11	0	0
E3. Other Housing:	1	1	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	7	41	0
H2. Advance Health Care Directives (AHCD):	26	3	23	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	8	0	0

TOTAL CASES OPENED IN QUARTER: 145

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
81	64	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 219

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32

Total Unduplicated Client Count for Quarter:	723
Total Cases Closed in Quarter:	696
Total Units of Service for Quarter (Unit=1 Hour):	723

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	285
65-74:	194
75-84:	174
85+:	70
Client Declined to Provide Information:	0
Total:	723

CLIENT GENDER

Male:	267
Female:	456
Total:	723

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	108
Homebound:	0
Lives Alone:	281
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	199
Rural:	251
Greatest Economic Need (Minority):	93
Greatest Economic Need (Non-Minority):	137
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	649
African American:	39
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	14
Japanese:	6
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	723

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino: 273

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	30	24	4	2
A2. Contracts/Warranties:	44	31	6	7
A3. Other Consumer/Finance:	91	56	24	4

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	14	12	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	38	28	5	5
C2. Conservatorship:	0	0	0	0
C3. Other Family:	17	15	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	30	20	8	2
D2. Medicare:	28	18	10	0
D3. Other Health/Community Based Care:	44	26	18	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	87	65	15	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	45	33	6	6
E3. Other Housing:	7	6	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	27	15	7	5
F2. Supplemental Security Income (SSI):	23	11	10	2
F3. Pensions/Retiree Benefits:	4	3	1	0
F4. Other Income Maintenance:	7	6	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	14	8	5	1
G3. Other Individual Rights:	16	16	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	80	51	20	9
H2. Advance Health Care Directives (AHCD):	44	23	21	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	8	2	0

TOTAL CASES OPENED IN QUARTER: 703

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
476	169	51

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3160

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32

10/07/2009	Homeless Coalition Fair	Explanation of Program Services	Client Eligible and General Public	300	6
10/27/2009	First Presbyterian Church - Salinas	Explanation of Program Services	Client Eligible and General Public	80	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

Total Unduplicated Client Count for Quarter:	103
Total Cases Closed in Quarter:	105
Total Units of Service for Quarter (Unit=1 Hour):	751

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	21
65-74:	40
75-84:	34
85+:	8
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	49
Female:	54
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	61
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	23
Rural:	29
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	5

CLIENT RACE

Two or More Races:	0
Caucasian:	69
African American:	16
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	103

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	12	2	4
A2. Contracts/Warranties:	4	4	0	1
A3. Other Consumer/Finance:	3	2	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	8	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	13	9	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	7	2	0
E3. Other Housing:	1	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	13	5	8	0
F2. Supplemental Security Income (SSI):	8	7	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	1	1	1
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	0	0	0
H2. Advance Health Care Directives (AHCD):	0	4	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	5	4	0

TOTAL CASES OPENED IN QUARTER: 103

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
72	26	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 392

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies): *Kern*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

10/24/2009	Kern County Aging and Adult Services, Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75	3.5
10/22/2009	Lamont	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	17	3.5
10/21/2009	Lake Isabella	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	4	5
10/15/2009	Delano	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	50	2.5
10/08/2009	Mojave	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	20	2
10/07/2009	Tehachapi, CA	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center in Tehachapi Rancho Market	Kern County Senior Population	27	3
11/23/2009	Lake Isabella	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	4	5
11/07/2009	East Hills Mall, Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75	3.5
11/05/2009	Arvin	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	7	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

11/04/2009	North of the River Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75	4.5
10/26/2009	Delano	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	50	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: