

## California Legal Services (Title III B) Statewide Quarterly Report

Fiscal Year: 2009-2010

Quarter: 4

Total Unduplicated Client Count for Quarter: 9,075

Total Cases Closed in Quarter: 9,994

Total Units of Service for Quarter (Unit=1 Hour): 42,616

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	2,144
65-74:	3,252
75-84:	2,464
85+:	922
Client Declined to Provide Information:	293
<b>Total:</b>	<b>9,075</b>

#### CLIENT GENDER

Male:	3,431
Female:	5,644
<b>Total:</b>	<b>9,075</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2,588
Homebound:	166
Lives Alone:	4,035
Institutionalized:	100
Suspected Victim of Elder Abuse/Exploitation:	223
Limited English:	1,298
Rural:	1,959
Greatest Economic Need (Minority):	1,838
Greatest Economic Need (Non-Minority):	2,652
Greatest Economic Need (Minority Status Unknown):	275

#### CLIENT RACE

Two or More Races:	185
Caucasian:	6,415
African American:	671
Native American/Native Alaskan:	74
Asian/Pacific Islander	
Asian Indian:	36
Cambodian:	6
Chinese:	311
Filipino:	179
Japanese:	50
Korean:	42
Laotian:	4
Vietnamese:	57
Guamanian:	1
Hawaiian:	5
Samoan:	14
Other Asian/Pacific Islander:	92
Race Unknown/Some Other Race:	680
Client Declined to Provide Information:	253
<b>Total:</b>	<b>9,075</b>

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### CLIENT ETHNICITY

Hispanic/Latino: 1,467

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	971	746	229	30
A2. Contracts/Warranties:	439	287	91	7
A3. Other Consumer/Finance:	706	385	297	31

### EMPLOYMENT

B1. Discrimination:	20	23	0	0
B2. Other Employment:	117	70	25	3

### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	249	194	50	11
C2. Conservatorship:	101	77	19	3
C3. Other Family:	187	130	42	12

### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	418	288	140	22
D2. Medicare:	245	122	91	17
D3. Other Health/Community Based Care:	212	167	49	7

### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1,166	706	264	53
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	559	386	146	6
E3. Other Housing:	259	256	41	13

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**INCOME MAINTENANCE**

F1. Social Security:	235	144	56	22
F2. Supplemental Security Income (SSI):	287	185	68	29
F3. Pensions/Retiree Benefits:	62	47	13	4
F4. Other Income Maintenance:	241	190	53	15

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	197	60	22	46
G2. Elder Abuse/Neglect/Exploitation:	258	171	47	65
G3. Other Individual Rights:	390	232	69	25

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	1,481	989	531	12
H2. Advance Health Care Directives (AHCD):	504	162	357	0
H3. Financial Powers of Attorney:	452	225	222	0
H4. Other Miscellaneous:	398	298	92	7

**TOTAL CASES OPENED IN QUARTER:** 10,154

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
6,540	3,014	440

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 38,545

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 204

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 660

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 220

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 891