

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 1

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="26"/>
65-74:	<input type="text" value="52"/>
75-84:	<input type="text" value="22"/>
85+:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="109"/>

CLIENT GENDER

Male:	<input type="text" value="38"/>
Female:	<input type="text" value="71"/>
Total:	<input type="text" value="109"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="50"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="63"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="0"/>
Rural:	<input type="text" value="70"/>
Greatest Economic Need (Minority):	<input type="text" value="4"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="37"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="93"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="2"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="1"/>
Client Declined to Provide Information:	<input type="text" value="12"/>
Total:	<input type="text" value="109"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="16"/>	<input type="text" value="16"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="5"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="6"/>	<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="17"/>	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="3"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="13"/>	<input type="text" value="16"/>	<input type="text" value="3"/>	<input type="text" value="6"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	2	2	1	1
F2. Supplemental Security Income (SSI):	6	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	29	2	0
H2. Advance Health Care Directives (AHCD):	10	9	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 119

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
106	16	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 719

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Humbolt and Del Norte*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 1

06/29/11	Hoop	Hoopa Health Fair - Public Benefits Info.	Seniors	100	7
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Humbolt and Del Norte</i>					
06/21/11	Eureka	SSI & Cal Fresh - Emergency Provisions	Seniors	60	2
06/4/11	Eureka	Senior Networking	Seniors	6	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 2

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	55
75-84:	40
85+:	15
Client Declined to Provide Information:	0
Total:	147

CLIENT GENDER

Male:	101
Female:	46
Total:	147

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	65
Homebound:	2
Lives Alone:	60
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	2
Rural:	75
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	50
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	104
African American:	0
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	38
Total:	147

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	15	6	0
A2. Contracts/Warranties:	12	10	3	0
A3. Other Consumer/Finance:	14	9	4	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	5	4	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	4	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	2	2	2	0
D3. Other Health/Community Based Care:	8	7	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	19	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	10	2	0
E3. Other Housing:	10	18	5	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	1	0
G3. Other Individual Rights:	7	8	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	52	34	16	0
H2. Advance Health Care Directives (AHCD):	12	12	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	4	1	0

TOTAL CASES OPENED IN QUARTER: 204

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
169	56	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 506

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*
County(ies) *Shasta, Siskiyou, Lassen, Modoc, Trinit*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 2

5/20/2011	Etna	Etna-Presentation to attendees re our services and Wills/POAs.	Lunch Attendees/General Public	15	2
4/5/2011	Happy Camp	Presentation to attendees in Happy Camp re our services and Social Security requirements.	Lunch Attendees/General Public	14	3.5
4/12/2011	Alturas	Presentation in Alturas to attendees re our services and Social Security.	Lunch Attendees/General Public	38	4
4/13/2011	Westwood	Presentation in Westwood re our services and Social Security.	Lunch Attendees/General Public	11	3.5
4/15/2011	Etna	Presentation to attendees in Etna re our services and Social Security.	Lunch Attendees/General Public	16	2
4/20/11	Weaverville	Presentation in Weaverville re our services and SS/SSI OPs.	Lunch Attendees/General Public	33	2
4/4/2011	Shasta Lake	Presentation to attendees in Shasta Lake re our services and Medi-Cal Overpayments.	Lunch Attendees/General Public	25	1.5
5/18/2011	Tulelake	Tulelake-Presentation to attendees re our services and Wills/POAs/DNRs.	Lunch Attendees/General Public	10	4
6/27/2011	Anderson	Anderson-Presentation to attendees re our services.	Lunch Attendees/General Public	26	1.5
5/23/2011	Anderson	Anderson-Presentation to attendees re our services and Will/POAs.	Lunch Attendees/General Public	52	1.5
6/6/2011	Redding	Redding-Presentation to attendees re our services and Wills/POAs.	Lunch Attendees/General Public	84	1
6/7/2011	Happy Camp	Happy Camp-Presentation to attendees re our services/ Sr. Scams.	Lunch Attendees/General Public	18	3.5
6/14/2011	Alturas	Alturas-Presentation re our services and ID Theft	Lunch Attendees/General Public	30	4
6/17/2011	Etna	Etna-Explained our services to attendees and answered Qs we services we provide.	Lunch Attendees/General Public	16	3.5
6/24/2011	Redding	Redding: Presentation to attendees re services and ID theft.	Lunch Attendees/General Public	44	1
5/17/11	Alturas	Presentation to attendees-Alturas-our services and Wills/POAs.	Lunch Attendees/General Public	35	3.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	70
75-84:	52
85+:	19
Client Declined to Provide Information:	0
Total:	186

CLIENT GENDER

Male:	54
Female:	132
Total:	186

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	0
Lives Alone:	101
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	134
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	101
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	166
African American:	3
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	186

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	34	26	5	3
A2. Contracts/Warranties:	7	5	2	0
A3. Other Consumer/Finance:	5	3	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	7	1	6	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	23	17	4	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	3	2

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	14	8	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	29	16	5	1
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	8	3	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	7	2	0
H2. Advance Health Care Directives (AHCD):	9	4	5	0
H3. Financial Powers of Attorney:	10	3	6	0
H4. Other Miscellaneous:	3	1	1	0

TOTAL CASES OPENED IN QUARTER: 186

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	56	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1004

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*
County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

6/9/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
5/26/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
5/12/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
4/28/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
4/14/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
6/3/11	All Counties	Foreclosure Prevention Clinic	Seniors	3	3
5/6/11	All Counties	Foreclosure Prevention Clinic	Seniors	2	3
4/1/11	All Counties	Foreclosure Prevention Clinic	Seniors	3	3
6/30/11	All Counties	Senior Law Day prep	Seniors/Providers	10	10
4/15/11	Butte Co.	Elder Abuse Presentation	Seniors/Providers	50	15

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 44

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Butte, Colusa, Glenn, Plumas, Tehama					
6/17/11	All Counties	GSMOL Regional Mtg.	Seniors	15	5
5/12/11	Tehama Co.	APS Mtg re Elder Abuse	Providers	4	1.5
4/25/11	Glenn Co.	PA Advisory Council mtg.	Providers	10	4
6/2/11	Butte Co,	MDT Mtg.	Providers	16	2.5
4/27/11	Tehama Co.	ESCC Mtg.	Providers	15	4
6/15/11	All Counties	AAA Advisory Council mtg.	Providers	15	2.5
4/3/11	Butte Co.	Shalom Free Clinic	Seniors	5	2
5/18/11	All Counties	Created flyer on A&D	Seniors/Providers	12	1

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Quarter: 4

PSA: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	<input type="text" value="139"/>
65-74:	<input type="text" value="242"/>
75-84:	<input type="text" value="137"/>
85+:	<input type="text" value="50"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="568"/>

CLIENT GENDER

Male:	<input type="text" value="206"/>
Female:	<input type="text" value="362"/>
Total:	<input type="text" value="568"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="262"/>
Homebound:	<input type="text" value="18"/>
Lives Alone:	<input type="text" value="318"/>
Institutionalized:	<input type="text" value="9"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="20"/>
Limited English:	<input type="text" value="26"/>
Rural:	<input type="text" value="114"/>
Greatest Economic Need (Minority):	<input type="text" value="119"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="270"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

CLIENT RACE

Two or More Races:	<input type="text" value="34"/>
Caucasian:	<input type="text" value="377"/>
African American:	<input type="text" value="65"/>
Native American/Native Alaskan:	<input type="text" value="3"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="4"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="5"/>
Filipino:	<input type="text" value="9"/>
Japanese:	<input type="text" value="7"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="3"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="54"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
Total:	<input type="text" value="568"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="87"/>	<input type="text" value="68"/>	<input type="text" value="15"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="26"/>	<input type="text" value="21"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="24"/>	<input type="text" value="18"/>	<input type="text" value="6"/>	<input type="text" value="4"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="7"/>	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="13"/>	<input type="text" value="14"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="15"/>	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="34"/>	<input type="text" value="38"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="9"/>	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="2"/>
D3. Other Health/Community Based Care:	<input type="text" value="10"/>	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="100"/>	<input type="text" value="99"/>	<input type="text" value="11"/>	<input type="text" value="6"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="55"/>	<input type="text" value="42"/>	<input type="text" value="34"/>	<input type="text" value="2"/>
E3. Other Housing:	<input type="text" value="20"/>	<input type="text" value="14"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	16	10	4	1
F2. Supplemental Security Income (SSI):	15	17	7	1
F3. Pensions/Retiree Benefits:	31	31	3	2
F4. Other Income Maintenance:	26	19	3	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	19	6	1
G3. Other Individual Rights:	21	19	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	76	58	11	1
H2. Advance Health Care Directives (AHCD):	29	15	2	0
H3. Financial Powers of Attorney:	23	10	3	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 663

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
547	149	25

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2959

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

6/16/11	Woodland	Presentation to attorneys regarding senior legal work	pro bon attorneys	14	2
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
6/22/11	Sacramento	GP Support Group	Grandparent/ Caregivers	20	2.3
6/11/11	St. Anthony's Parish Memorial Center	Primrose Senior Resource Fair	Seniors	100	4
6/3/11	Stanford Settlement Senior Center	Senior Health & information Fair	Seniors	100	6
5/26/11	Hart Senior Center	Presentation on Landlord/Tenant issues	Seniors	4	1.1
5/17/11	Sacramento	Senior Health & Safety Fair	Seniors	100	7.5
5/11/11	Asian Community Center, Greenhaven	Senior Resource Fair	Seniors	150	9
5/6/11	Elk Grove	Coordination w/senior centers	Seniors	3	2.5
4/27/11 -	American Society on Aging SF	Exhibit Booth/Presentation on WSPAP	Seniors	0	21
4/21/11	Radisson Hotel	Alzheimer's event - "Understanding Memory Loss: Moving Forward"	Seniors	300	14.5
4/14/11	Pannell Meadowview Community Center	Financial Survival Fair For Seniors	Seniors	200	7.5
4/12/11	N/A	Sac Press Communication		0	1.6
4/7/11	Crossroads Christian Fellowship Church	Resource Fair - "Sacramento Area Know Your Resources"	Seniors	20	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 81

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA:

4

Provider Name: *Legal Services of Northern California*

County(ies) *Placer, Nevada, Sierra*

05/09/11	Nevada City	Confer w/Sheftel – CDFEH Re Shared Senior Housing	Seniors	200	1
Ongoing	By Mail	Dealing with Debt and Debt Collectors	Follow-up info to Seniors seen in Clinic	4	1
06/16/11	Auburn	Planning and Prep Focus Area Goal outreach Placer County Activities	Rural & Greatest Economic Need Seniors N/P/S Counties	200	1
06/15/11	Grass Valley	MDT Meeting	MDT Members	12	2
06/13/11	Nevada City	Confer w/Joyce White Re Downieville Workshops	Sierra County Seniors	20	0.5
05/31/11	Auburn	PSAs to Newspapers and Agencies Serving Seniors	Seniors and Program Staff	500	1
05/26/11	Nevada City	Shared Senior Housing Meeting	Seniors	200	2
05/23/11	Grass Valley	MDT Prep: Civil/Criminal Elder Abuse Case	MDT Members	12	2
05/19/11	Nevada City	MDT Prep: Civil/Criminal Elder Abuse Case	MDT Members	12	1
05/19/11	Auburn Multipurpose Senior Center	Issue Spotting: Seniors and Public Benefits	Seniors & IA Staff	16	3
05/18/11	Grass Valley	MDT Meeting	Seniors	12	2
06/22/11	Auburn & Nevada City	Planning and Prep for Sierra County Activities	Sierra County Rural & Greatest Economic Need Seniors	20	1
05/10/11	Nevada City	Final Edit Scam Prevention Brochure	Seniors	500	1.5
06/23/11	Sacramento	Shared Resources and Best Practices	Senior Legal Services Providers	20	6
05/04/11	Nevada City	Meeting Re Shared Senior Housing	Seniors	200	2
05/04/11	Nevada City	Edit Scam Prevention Brochure	Seniors	500	0.5
04/30/11	Auburn	Placer County Public Service Announcements	Seniors	500	1
04/28/11	Nevada City	Edit Senior Scam Prevention Brochure	Nevada/Placer/Sierra Seniors	1	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

04/26/11	Nevada City	Scam Prevention Brochure	Nevada/Placer/ Sierra Seniors	2	1
04/21/11	Auburn Senior Center	Surrogate Decision Making Tools	Placer Senior I&A	16	2
04/20/11	Grass Valley	Nevada County MDT Meeting	Nevada Seniors	12	3
04/15/11	Nevada City	Scam Prevention Brochure	Nevada/Placer/ Sierra Seniors	2	1
04/14/11	Maidu Senior Center	Placer Community Collaborative Service Delivery and Referrals	Seniors and Families	40	3
04/07/11	Auburn Senior Center	Update on LSNC Services for Seniors	Placer Senior I&A	12	2
04/04/11	Auburn	Referred to social service providers and Senior I&A.	Senior	1	1
05/11/11	Roseville	Senior Handyman Program and Resource update for Seniors	Senior Service Providers	50	3
06/27/11	Nevada City	Review Outreach Plans w/CMHooper	Sierra County Seniors	20	0.5
06/29/11	Auburn	Public Service Announcements	Placer Public Agencies and News Media	1000	1
06/29/11	Auburn	Public Service Announcements	Sierra Public Agencies and News Media	250	1
06/30/11	Nevada City	Draft Ad for Downieville Workshops	Sierra County Seniors	20	1
06/22/11	Auburn	Legal Education to Lay Service Providers – Hospice Staff	Placer County Frail Seniors	5	1
County(ies) Yolo					
6/16/11	Knights Landing	Identiy Theft (Financial Security)	Seniors	9	5
6/2/11	Esparto	Powers of Attorney, AHCD & POLSTs	Seniors	20	4
5/10/11	Davis	Financial Security	Seniors	11	5.5
05/5/11	Esparto	Financial Security	Seniors	15	4
6/30/11	Winters	Financial Security - Powers of Attorney, AHCD & POLSTs	Seniors	0	4.8

Provider Name: **Sacramento Senior Legal Services**

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA:

4

County(ies)					
Sacramento					
5/13/11		Domestic Violence	Seniors victims	0	3
6/2/11	Sacramento	Domestic Violence Presentation	Domestic Violence Collaboration	15	2.2
5/31/11		Updating public web site	Seniors	0	2
5/20/11		Updating 2-1-1	Seniors	0	2
5/5/11	Sacramento	Sacramento Domestic Violence Prevention Collaboration	Law enforcement & NGOs	19	5.5
4/28/11	Hart Senior Center	Overview of SLH services	Seniors	4	3.1
4/20/11	Charles A. Jones Career & Education Center	Kinship	Grandparents	200	18.7
4/19/11	Sac MDT	WSPAP	MDT Team	60	1.2
4/19/11	Sac MDT	Legal Assistance for Older Domestic Violence Victims	MDT Team	60	5.5
4/14/11	Pannell Meadowview Community Center	SNAP/CalFresh Presentation	Seniors	32	3.5
4/5/11	ACC Greenhaven Terrace	SNAP/CalFresh Talk	Seniors	11	3.5
5/23/11		Updating public web site	Seniors	0	2
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba					
4/27	Yuba City Senior Center	Renters and Modifications	seniors	36	1
5/18	Yuba County Senior Center	Direct Deposit	seniors	20	0.75
5/24	Yuba City Senior Center	Direct Deposit	seniors	31	1
6/14	Yuba County Senior Center	Overview of POA's	seniors	2	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	52
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	129

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 5

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	37	1	0
A2. Contracts/Warranties:	2	6	0	0
A3. Other Consumer/Finance:	0	1	2	0

EMPLOYMENT

B1. Discrimination:	1	1	1	0
B2. Other Employment:	3	13	4	1

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	5	1	2
C2. Conservatorship:	2	1	0	0
C3. Other Family:	2	2	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	40	21	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	8	0	0
E3. Other Housing:	3	2	4	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	4
G3. Other Individual Rights:	2	6	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	8	11	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	5	1	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
137	50	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 430

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid of the North Bay*

County(ies) *Marin*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA:

5

06-22-11	Redwoods	Estate Planning	Seniors	18	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="108"/>
65-74:	<input type="text" value="182"/>
75-84:	<input type="text" value="113"/>
85+:	<input type="text" value="40"/>
Client Declined to Provide Information:	<input type="text" value="17"/>
Total:	<input type="text" value="460"/>

CLIENT GENDER

Male:	<input type="text" value="196"/>
Female:	<input type="text" value="264"/>
Total:	<input type="text" value="460"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="245"/>
Homebound:	<input type="text" value="70"/>
Lives Alone:	<input type="text" value="93"/>
Institutionalized:	<input type="text" value="111"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="240"/>
Rural:	<input type="text" value="55"/>
Greatest Economic Need (Minority):	<input type="text" value="185"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="60"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="101"/>
African American:	<input type="text" value="31"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="123"/>
Filipino:	<input type="text" value="59"/>
Japanese:	<input type="text" value="27"/>
Korean:	<input type="text" value="8"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="8"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="2"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="94"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="460"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	10	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	10	1	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	1	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	3	1
C2. Conservatorship:	3	0	1	2
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	7	1	0
D2. Medicare:	5	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	78	48	7	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	6	0	0
E3. Other Housing:	28	14	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	21	6	0	0
F2. Supplemental Security Income (SSI):	27	24	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	11	17	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	46	47	8	25
G2. Elder Abuse/Neglect/Exploitation:	14	8	4	7
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	19	3	5
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	32	29	27	0

TOTAL CASES OPENED IN QUARTER: 361

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
244	59	48

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4638

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

06/07/2011	Kimochi	Elder Abuse	Japanese American Seniors	15	3
05/23/2011	SOMA	Silver Tsunami-cutbacks & importance of senior services	SOMA Seniors	75	6
05/11/2011	Canon Kip	Housing: Security Deposit	Diverse Seniors and Disabled	7	2
04/27/2011	On Lok	Elder Abuse Training	CBO Staff	15	2

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco, CA*

June 22, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
June 15 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
May 18, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
April 6, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Asian Law Caucus*

County(ies) *San Francisco*

5/23/2011	Filipino Senior Resource Center	ALC Outreach Introduce our services	Senior Citizens/SF Community	35	3
4/6/2011	Tenderloin Fil Am Community Assoc.	Workshop on Housing Rights	Senior Citizens/SF Community	40	3

Provider Name: *Asian Pacific Islander Legal Outreach*

County(ies) *San Francisco*

05/31/2011	Canon Kip Senior Center	Know Your Rights	Seniors	40	3
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

05/09/2011	On Lok	Seniors Legal Services	Seniors	15	3
04/16/2011	San Francisco	Social Workers on Immigration	Filipino Seniors	30	4
04/15/2011	West Bay	Tenant Rights	Seniors	6	2
04/14/2011	Canon Kip Senior Center	Legal Clinic	Seniors	25	2
04/13/2011	Canon Kip Senior Center	Public & Subsidized Housing	Seniors	7	2
04/12/2011	Santa Clara University	Legal Clinic	Seniors	35	2
04/12/2011	San Francisco	Elder Abuse	Seniors	12	2
04/05/2011	San Francisco	Know Your Rights	Cantonese Speaking Seniors	70	2
Provider Name: <i>La Raza Centro Legal, Inc.</i>					
County(ies) <i>City & County of San Francisco, CA</i>					
May 11, 20	Day Labor Program C. Chavez St. SF	Public Benefits (in Spanish)	Elders	25	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="22"/>	<input style="width: 40px;" type="text" value="12"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="11"/>	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="1"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="17"/>	<input style="width: 40px;" type="text" value="13"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="18"/>	<input style="width: 40px;" type="text" value="16"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="28"/>	<input style="width: 40px;" type="text" value="21"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	9	4	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	5	5	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	26	3	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	9	8	0	0
H4. Other Miscellaneous:	17	11	3	0

TOTAL CASES OPENED IN QUARTER: 200

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
152	28	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1256

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 7

2/20/2011	Richmond	Senior Fair	seniors	350	5
5/5/2011	Richmond	Medi-care	seniors	100	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Contra Costa Senior Legal Services</i>					
County(ies) <i>Contra Costa</i>					
4/22/11	Hercules	Wills, Trusts and Estate Planning	seniors	25	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	76
75-84:	35
85+:	14
Client Declined to Provide Information:	0
Total:	173

CLIENT GENDER

Male:	67
Female:	106
Total:	173

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	80
Homebound:	2
Lives Alone:	105
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	29
Rural:	6
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	6
Caucasian:	62
African American:	14
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	7
Filipino:	23
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	47
Client Declined to Provide Information:	0
Total:	173

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	11	9	1
A2. Contracts/Warranties:	10	4	2	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	0	1	1

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	3	0	2	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	33	10	11	9
D2. Medicare:	1	1	0	1
D3. Other Health/Community Based Care:	3	1	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	42	22	7	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	10	3	0
E3. Other Housing:	7	3	2	1

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	7	2	0	0
F2. Supplemental Security Income (SSI):	21	9	4	1
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	2	2	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	0	0
H2. Advance Health Care Directives (AHCD):	25	0	25	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 201

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	71	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1406

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

5/18/11	Legal Aid Society of San Mateo County	Health Consumer Center Advisory Committee	Service providers	15	2
4/18/11	Coastside Hope	LIBRE Presentation	Community workers	8	3
4/26/11	Grove Foundation offices (Los Altos)	LIBRE Presentation	Funders	12	3
4/27/11	Taft Community School (Redwood City)	LIBRE Presentation	Community workers	10	3
4/7/11	Health Plan of San Mateo	CareAdvantage Meeting	Health providers	20	2
4/30/11	Serramonte Mall	Fun, Health & Safety Fair	Community members	30	4
5/10/11	Taft Community School (Redwood City)	LIBRE Presentation	Potential clients	15	3
4/14/11	Aging & Adult	LIBRE Presentation	Community workers	50	3
5/24/11	Aging & Adult	New Beginning Coalition presentation	Service providers	45	2
6/29/11	Hoover Community School (Redwood City)	LIBRE Presentation	Potential clients	20	3
5/21/11	Coyote Point Park (San Mateo)	Soul Stroll community fair	Community members	100	4
6/2/11	Belle Haven School (Menlo Park)	LIBRE Outreach Event	Potential clients	75	3
6/10/11	Youth & Family Enrichment Services (San Carlos)	LIBRE Presentation	Social workers	20	3
6/14/11	San Mateo County	Senior Advocates Program	Seniors	200	5
6/18/11	St. Francis Center	LIBRE Outreach Event	Potential clients	100	3
6/22/11	Hoover Community School (Redwood City)	LIBRE Presentation	Potential clients	25	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

5/12/11	Youth & Family Enrichment Services (Redwood City)	LIBRE Presentation	Service providers	15	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 52

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid Society of San Mateo County					
County(ies) San Mateo					
6/23/11	Village at the Crossing (San Bruno)	Advance Health Care Directives	Seniors	5	3
6/21/11	Doelger Senior Center (Daly City)	Financial Safety for Seniors	Seniors	6	3
5/16/11	Safe Harbor Shelter (South San Francisco)	Health Benefits	Homeless seniors and adults with disabilities	16	3
5/4/11	Shelter Network	Social Security Benefits Application Process	Service providers	8	3
5/10/11	Village at the Crossing (San Bruno)	Financial Safety for Seniors	Seniors	14	3
4/25/11	Safe Harbor Shelter (South San Francisco)	Public Benefits	Homeless seniors and adults with disabilities	21	3
4/18/11	Safe Harbor Shelter (South San Francisco)	Disability Rights	Homeless seniors and adults with disabilities	24	3
4/6/11	Aging & Adult	Disability Application Process	Clinicians	45	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 2542

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 17
 65-74: 51
 75-84: 36
 85+: 26
 Client Declined to Provide Information: 1
 Total: 131

CLIENT GENDER

Male: 46
 Female: 85
 Total: 131

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 77
 Homebound: 19
 Lives Alone: 26
 Institutionalized: 3
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 36
 Rural: 0
 Greatest Economic Need (Minority): 63
 Greatest Economic Need (Non-Minority): 10
 Greatest Economic Need (Minority Status Unknown): 0

CLIENT RACE

Two or More Races: 0
 Caucasian: 56
 African American: 36
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 3
 Cambodian: 0
 Chinese: 20
 Filipino: 5
 Japanese: 1
 Korean: 1
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 3
 Race Unknown/Some Other Race: 6
 Client Declined to Provide Information: 0
 Total: 131

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="11"/>	<input type="text" value="6"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="17"/>	<input type="text" value="5"/>	<input type="text" value="14"/>	<input type="text" value="7"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	3	1	2	0
F2. Supplemental Security Income (SSI):	11	8	6	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	4	3	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	2	6	11
G2. Elder Abuse/Neglect/Exploitation:	45	11	13	10
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	3	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	11	2	14	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 136

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	71	41

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2219

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

5/14/11	Cornerstone Missionary Baptist Church, Oakland	Senior Fair	Seniors & Senior Service	50	4.5
4/29/11	Hong Lok Senior Center, Oakland	Health Fair	Seniors & Senior Service	200	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies) Alameda					
6/8/11	Union City Library, Union City	Consumer Fraud	Seniors	50	8
6/22/11	Oakland Korean Methodist Church, Oakland	Welcome to Medicare	Seniors	22	4.5
6/22/11	Sequoia Manor, Fremont	Welcome to Medicare	Seniors	45	6
6/21/11	Rosewood Terrace, Union City	Consumer Fraud	Seniors	20	5
6/20/11	Marriott City Center Oakland Hotel	Keeping Elders Safe	Senior Service Providers	200	20
6/18/11	Tri-Valley Progressives, Livermore	Health Care Reform & Medicare	Seniors & Senior Service Providers	20	8
6/16/11	Strawberry Creek Lodge, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	12	4.5
6/16/11	Mercy Retirement & Care Center, Oakland	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	14	5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

6/15/11	Gardens at Ironwood, Pleasanton	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	20	6
5/14/11	Cornerstone Missionary Baptist Church, Oakland	Welcome to Medicare	Seniors	50	6
6/8/11	Cathedral of Christ of the Light, Oakland	LAS/HICAP Overview	Senior Service Providers	20	2.5
6/28/11	Cathedral of Christ of the Light, Oakland	Keeping Elders Safe	Seniors & Senior Service Providers	75	13.5
6/7/11	St. Mary's Garden, Oakland	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	30	4.5
5/27/11	Family Violence Law Center, Oakland	Keeping Elders Safe	Senior Service Providers	6	18.5
5/26/11	Intertribal Friendship House, Oakland	Stepping Up To the Plate: Guardianship & Custody	Seniors & Senior Service Providers	40	10.5
5/23/11	Southlake Tower, Oakland	Consumer Fraud	Seniors	30	4.5
5/19/11	U.C. Berkeley Retirement Center, Berkeley	Medicare Part D	Seniors	45	8.5
5/19/11	Castro Valley Library, Castro Valley	Consumer Fraud	Seniors	50	5.5
5/17/11	Newark Library, Newark	Consumer Fraud	Seniors	40	6
5/16/11	Lake Park, Oakland	Consumer Fraud	Seniors	45	4.5
6/15/11	Fremont Main Library, Fremont	Consumer Fraud	Seniors	45	9
4/14/11	Josephine Lum Lodge, Hayward	Welcome to Medicare	Seniors	23	5.5
5/9/11	Hayward Public Library, Hayward	Consumer Fraud	Seniors	6	11
5/5/11	Albany Library,	Consumer Fraud	Seniors	40	4.75

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

4/28/11	Fremont Family Resource Center	Health Care Reform & Medicare	Seniors	20	6.5
4/28/11	Emery Unified School District, Emeryville	Stepping Up To the Plate: Guardianship & Custody	Seniors	16	7
4/21/11	Dublin Library, Dublin	Consumer Fraud	Seniors	38	6
4/20/11	City of Fremont Offices, Fremont	Welcome to Medicare	Senior Service Providers	42	14
4/20/11	San Lorenzo Library, San Lorenzo	Consumer Fraud	Seniors	35	8.5
4/19/11	Nathan Miley Gardens, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors	9	5
6/27/11	Southlake Tower, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	20	4.5
4/15/11	U.C. Berkeley Retirement Center	The ABC's of Long Term Care	Seniors & Senior Service Providers	50	9.5
6/28/11	Intertribal Friendship House, Oakland	Welcome to Medicare	Seniors	35	9
4/13/11	Gardens at Ironwood, Pleasanton	Medicare Part D	Seniors	18	6
4/11/11	Altenheim Senior Housing, Oakland	Consumer Fraud	Seniors	12	5
4/7/11	Wells Fargo Bank, San Leandro	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	10	3
4/7/11	Fremont Village, Fremont	Welcome to Medicare	Seniors	10	6
4/6/11	Alameda County Ombudsman,	The ABC's of Long Term Care	Senior Service Providers	9	5
4/5/11	Hong Lok Senior Center, Oakland	Keeping Elders Safe	Seniors	40	9
6/30/11	Southlake Tower, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	40	4.5
6/29/11	Hotel Oakland, Oakland	Consumer Fraud	Seniors	37	9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

5/9/11	Shattuck Senior Homes, Berkeley	Consumer Fraud	Seniors	6	4.5
4/16/11	Mertes-Feit Nursing Ed. Center, Livermore	Keeping Elders Safe	Senior Service Providers	65	8.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 43

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 312

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	9	0	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	20	10	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	7	4	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	12	10	0	0
D2. Medicare:	9	4	1	0
D3. Other Health/Community Based Care:	5	4	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	17	12	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	1	0
E3. Other Housing:	13	7	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	3	2	2	0
F2. Supplemental Security Income (SSI):	11	3	1	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	7	5	1
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	63	46	1	0
H2. Advance Health Care Directives (AHCD):	16	2	13	0
H3. Financial Powers of Attorney:	19	14	1	0
H4. Other Miscellaneous:	18	14	0	0

TOTAL CASES OPENED IN QUARTER: 266

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
158	27	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1767

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

06/23/2011	Sunnyvale Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior center	15	2
06/23/2011	Mayfair Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are & What We Do and Tobacco Cessation	Participants at senior nutrition program	40	1
06/21/2011	Kirk Senior Program at Camden Community Center	Presentation about SALA: Who We Are & What We Do and Good Legal Health	Participants at senior center	40	2
06/16/2011	Gilroy Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior center	60	1
06/15/11	Santa Clara County Government Center	Staffed Table for World Elder Abuse Awareness Day	Participants at the event	50	4
05/19/11	CRC Senior Center in Morgan Hill	Presentation about SALA: Who We Are & What We Do	Participants at senior center	60	1
04/20/2011	Catholic Charities Long Term Care (LTC) Ombudsman Program	Presentation about SALA: Who We Are & What We Do and How We Can Work Together With Ombudsman	Staff and volunteers at LTC Ombudsman Program	25	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara					
04/28/2011	Chai House Senior Housing	Presentation about SALA: Who We Are & What We Do and Advance Health Care Directives	Residents at Chai House	11	2
04/27/2011	SALA Central Office	Review and update educational pamphlet for Elder abuse Task Force	Seniors, their families, and service providers	0	1.6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 11

Total Unduplicated Client Count for Quarter: 426

Total Cases Closed in Quarter: 482

Total Units of Service for Quarter (Unit=1 Hour): 658

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	49
65-74:	104
75-84:	121
85+:	42
Client Declined to Provide Information:	110
Total:	426

CLIENT GENDER

Male:	208
Female:	218
Total:	426

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	282
Homebound:	0
Lives Alone:	64
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	188
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	123
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	285
Total:	426

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	0	17	0
A2. Contracts/Warranties:	5	0	5	0
A3. Other Consumer/Finance:	19	0	19	0

EMPLOYMENT

B1. Discrimination:	1	0	1	0
B2. Other Employment:	2	0	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	0	7	0
C2. Conservatorship:	3	0	3	0
C3. Other Family:	4	0	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	108	0	108	0
D2. Medicare:	12	0	12	0
D3. Other Health/Community Based Care:	6	0	6	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	0	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	0	3	0
E3. Other Housing:	11	0	11	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	22	0	22	0
F2. Supplemental Security Income (SSI):	16	0	16	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	0	10	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	7	0
G3. Other Individual Rights:	36	0	36	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	64	0	58	0
H2. Advance Health Care Directives (AHCD):	16	0	14	0
H3. Financial Powers of Attorney:	28	0	26	0
H4. Other Miscellaneous:	92	0	90	0

TOTAL CASES OPENED IN QUARTER: 496

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	482	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 112

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 11

05/26/2011	Mick Grove	Senior Awareness Day	Seniors	200	6
04/13/2011	Webinar	Senior Legal Issues: Changes in Medi-Cal	Seniors and Professionals	50	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Council for the Spanish Speaking					
County(ies) San Joaquin					
06/20/2011	Webinar	Dying with your boots on: Health Care Decision Making and the Importance of Advanced Planning	Seniors and Professionals	50	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 12

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="8"/>
65-74:	<input type="text" value="9"/>
75-84:	<input type="text" value="7"/>
85+:	<input type="text" value="6"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="30"/>

CLIENT GENDER

Male:	<input type="text" value="14"/>
Female:	<input type="text" value="16"/>
Total:	<input type="text" value="30"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="1"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="15"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="0"/>
Rural:	<input type="text" value="30"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="15"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="29"/>
African American:	<input type="text" value="0"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="1"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="30"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	0	0	0
A2. Contracts/Warranties:	4	0	0	0
A3. Other Consumer/Finance:	6	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	1	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	2	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 31

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 108

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa, T

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 12

5/25/11	Sonora, CA	Senior Expo	60+	150	7
5/6/11	Sonora, CA	Twain Harte SIRS	60+	135	4
5/4/11	Sonora, CA	Elder Awareness Conference	60+	117	12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 13

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="51"/>
65-74:	<input type="text" value="140"/>
75-84:	<input type="text" value="45"/>
85+:	<input type="text" value="28"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="264"/>

CLIENT GENDER

Male:	<input type="text" value="108"/>
Female:	<input type="text" value="156"/>
Total:	<input type="text" value="264"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="122"/>
Homebound:	<input type="text" value="5"/>
Lives Alone:	<input type="text" value="100"/>
Institutionalized:	<input type="text" value="9"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="13"/>
Limited English:	<input type="text" value="72"/>
Rural:	<input type="text" value="72"/>
Greatest Economic Need (Minority):	<input type="text" value="88"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="131"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="167"/>
African American:	<input type="text" value="2"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="3"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="83"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="264"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	31	9	8	2
A2. Contracts/Warranties:	7	3	2	2
A3. Other Consumer/Finance:	6	4	2	2

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	4	0	0	0
C3. Other Family:	0	1	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	16	12	4	7
D2. Medicare:	5	2	0	2
D3. Other Health/Community Based Care:	3	2	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	105	16	18	24
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	3	1	3
E3. Other Housing:	7	4	1	3

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	10	2	1	3
F2. Supplemental Security Income (SSI):	4	2	1	5
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	1	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	1	2	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	1	9	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	10	0	6	7
H4. Other Miscellaneous:	11	4	9	0

TOTAL CASES OPENED IN QUARTER: 264

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	66	66

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1703

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz, San Benito

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 13

06/18/2011	Capitola	Surf and Sand	Capitola MHP Residents	40	2
06/18/2011	Hollister	Caregiver University for Estate Planning & Medi-Cal	Caregivers for Elderly/Disabled	50	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	0	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	2	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	46	28	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	11	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	0	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	0	0	0

TOTAL CASES OPENED IN QUARTER: 94

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 288

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	9	3	0
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	3	2	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	3	5	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	4	3	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	0	0
E3. Other Housing:	0	0	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	8	19	0
H2. Advance Health Care Directives (AHCD):	5	1	5	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	3	3	1	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	37	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 304

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sarah Shena, Tulare Co. Senior Legal Services

County(ies) Tulare

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

06/24/2011	Visalia	Hosted Aging Appreciation Festival (Eld Abuse Prevention)	Targeted Seniors, their families & Referral Sources	75	69
06/16/2011	Fresno	Conservatorship Pros/Cons	Referral Sources	48	11
06/14/2011	Visalia	Preventing Conservatorship	Targeted Seniors, their families & Referral Sources	9	3
06/13/2011	Farmersville	Mtg w/Lao Elders	Targeted Seniors	7	5
05/17/2011	Visalia	Preventing Conservatorship (at Senior Mobilehome Park)	Targeted Seniors, their families & Referral Sources	14	4
05/15/2011	Visalia	PFLAG Meeting	Targeted Seniors, their families & Referral Sources	35	4
05/13/2011	Visalia	Senior Day in Park	Targeted Seniors, their families & Referral Sources	850	8
04/26/2011	Visalia	Spoke to College Social Work Club	Referral Sources	11	3
04/23/2011	Farmersville	Flier about Senior Legal Services Distributed at Lao New Year Celebration	Targeted Seniors, their families & Referral Sources	0	2
04/17/2011	Visalia	PFLAG** Meeting	Targeted Seniors, their families & Referral Sources	20	4
04/18/2011	Visalia	Spoke at LGBT Lions Club	Targeted Seniors, their families & Referral Sources	20	5
04/07/2011	Visalia	Helped plan & Spoke at Training on Serving LGBTQ* Elders	Targeted Seniors, their families & Referral Sources	84	17
04/04/2011	Visalia	Presentation to AAA Advisory Council	Targeted Seniors & Referral Sources	18	1
04/04/2011		Article re Older Americans Act & Senior Legal Services	Targeted Seniors, their families & referral sources	9000	1
04/02/2011	Porterville (& taped for radio)	Preventing Conservatorship	Targeted Seniors, their families & referral sources	20	9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 146

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Sarah Shena, Tulare Co. Senior Legal Services					
County(ies) Tulare					
06/16/2011	Visalia	Pros/Cons of Conservatorship	Targeted Seniors, their families & referral sources	48	11
06/24/2011	Visalia	Elder Abuse Prevention	Targeted Seniors, their families & referral sources	75	68
06/14/2011	Visalia	Conservatorship & Alternatives	Targeted Seniors, their families & referral sources	9	3
05/17/2011	Visalia	Preventing Conservatorship	Targeted Seniors, their families & referral sources	14	4
04/27/2011		Article re Cell Phone bills & Cramming	Targeted Seniors, their families & referral sources	0	3
04/02/2011	Porterville	Preserve Your Independence	Targeted Seniors, their families & referral sources	20	9
04/07/2011	Visalia	Legal Issues for LGBTQ Elders	Targeted Seniors, their families & referral sources	84	17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 115

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	0	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	5	2	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	0	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	8	0	5	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 23

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	10	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 152

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Indian Legal Services

County(ies) Inyo & Mono

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 16

6-27-2011	Inyo-Mono	Public Service Announcement-local media (radio/newspaper)	Seniors with Debt	9000	0.7
6-7-2011	Mono	Senior newsletter-AD	Seniors	140	0.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: California Indian Legal Services					
County(ies) Inyo & Mono					
5-20-2011	WALKER,CA	SIMPLE Wills and Estate Planning-in California	Seniors	20	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	1	7	0
A2. Contracts/Warranties:	0	4	6	0
A3. Other Consumer/Finance:	0	12	68	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	2	15	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	3	8	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	3	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	14	50	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	2	0	0
E3. Other Housing:	0	1	3	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	0	4	0	0
F2. Supplemental Security Income (SSI):	0	3	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	5	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	0	3	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	2	7	0
H2. Advance Health Care Directives (AHCD):	0	4	7	0
H3. Financial Powers of Attorney:	0	0	2	0
H4. Other Miscellaneous:	0	10	15	0

TOTAL CASES OPENED IN QUARTER: 0

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	195	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 18

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	81	21	33	27

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	20	20	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	28	24	2	2
F2. Supplemental Security Income (SSI):	22	21	1	0
F3. Pensions/Retiree Benefits:	17	17	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	77	77	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 281

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
216	36	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 505

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 18

County(ies)					
Ventura					
06/01/2011	Veterans Home Ventura	Grey Law and Wills/Estate Planning	Seniors	25	3
05/18/2011	The Venturan	Grey Law/Powers Attorney	Seniors	19	2
05/10/2011	Simi	Grey Law and powers of Attorney	Seniors	81	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	32	15	7	0
A2. Contracts/Warranties:	4	1	3	0
A3. Other Consumer/Finance:	3	2	1	0

EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	2	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	9	3	0	0
C3. Other Family:	3	4	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	3	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	13	5	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	26	27	2	0
E3. Other Housing:	8	4	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	5	2	2	0
F2. Supplemental Security Income (SSI):	5	7	1	1
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	1	2	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	0	0
G3. Other Individual Rights:	5	0	3	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	22	22	0
H2. Advance Health Care Directives (AHCD):	13	5	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	8	3	0

TOTAL CASES OPENED IN QUARTER: 178

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
119	55	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2109

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

5/3/2011	Los Angeles	Power of Attorney for Healthcare	seniors	64	2
4/29/2011	Los Angeles	Caregiver Conf. and Training	Seniors	100	2
4/12/2011	Los Angeles	Power of Attorney for Healthcare	seniors	52	2
4/6/2011	Los Angeles	Estate Planning Basics	seniors	20	2
4/5/2011	Los Angeles	Estate Planning Basics	seniors	29	2
4/5/2011	Los Angeles	Debtor's Rights Clinic	seniors	40	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies) <i>Los Angeles</i>					
5/31/2011	Debtor's Rights Clinic	North Hollywood	seniors	40	2
5/21/2011	Van Nuys	Conservatorship	Caregivers	20	2
5/19/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/17/2011	North Hollywood	Know Your Rights Presentation	workers	20	2
5/11/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/10/2011	Los Angeles	ID Theft	seniors	58	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	89	71	19	1
A2. Contracts/Warranties:	33	28	7	3
A3. Other Consumer/Finance:	4	5	1	1

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	7	3	0
C2. Conservatorship:	5	6	0	0
C3. Other Family:	6	8	3	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	13	11	0	3
D2. Medicare:	6	6	0	0
D3. Other Health/Community Based Care:	6	6	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	44	24	17	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	17	11	1
E3. Other Housing:	8	8	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	12	10	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	13	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	7	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	70	35	39	0
H2. Advance Health Care Directives (AHCD):	16	6	9	0
H3. Financial Powers of Attorney:	15	8	14	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 394

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
284	128	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1782

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

6/29/2011	FONTANA COMMUNITY SENIOR CENTER	HEALTH AND RESOURCE FAIRS	SENIORS	300	5.3
6/29/2011	FONTANA COMMUNITY SENIOR CENTER	HEALTH AND RESOURCE FAIRS	SENIORS	300	7.2
5/20/2011	HIGH DESERT COMMUNITY	SENIORS IN THE KNOW-MEDICARE	SENIORS	133	7.9
5/20/2011	HIGH DESERT COMMUNITY	SENIORS IN THE KNOW-MEDICARE	SENIORS	133	1.7
5/19/2011	BARSTOW SENIOR CENTER	SENIOR EDUCATION EVENT	SENIORS	29	5.2
5/18/2011	SAN BERNARDINO FAIR GROUNDS	SENIOR DAY AT THE FAIR	SENIORS	27	4.8
5/20/2011	HIGH DESERT COMMUNITY	SENIORS IN THE KNOW-MEDICARE	SENIORS	133	4.1
5/18/2011	SAN BERNARDINO FAIR GROUNDS	SENIOR DAY AT THE FAIR	SENIORS	27	4.5
5/19/2011	BARSTOW SENIOR CENTER	ICLS SVS	SENIORS	29	4.5
4/28/2011	JESSIE TURNER COMMUNITY CENTER FONTANA	HEALTH FAIR	SENIORS, NON SENIORS	900	6
4/26/2011	DOUBLE TREE WEST END ONTARIO	ADULT PROTECTIVE SVS	SENIORS, NON SENIORS	250	1.8
4/26/2011	VICTORVILLE SENIOR CENTER	HEALTH FAIR	SENIORS	23	1.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 54

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

Provider Name: <i>Inland Counties Legal Services, Inc.</i>					
County(ies) <i>San Bernardino</i>					
06/24/11	YUCIAPA SENIOR CENTER	DEBT/CONSUMER LAW	SENIORS	12	4
05/04/11	JOSHUA TREE COMMUNITY CENTER	BANKRUPTCY	SENIORS	7	5.5
05/02/11	DOUBLE TREE	APS/MDT CONFERENCE	SENIORS	250	7.5
05/04/11	JOSHUA TREE COMMUNITY CENTER	BANKRUPTCY	SENIORS	15	5.5
4/28/2011	JESSIE TURNER COMMUNITY CENTER FONTANA	HEALTH FAIR	SENIORS	900	8.9
4/28/2011	JESSIE TURNER COMMUNITY CENTER FONTANA	HEALTH FAIR	SENIORS, NON SENIORS	900	2.4
4/26/2011	GOLD WEST MOBILE HOME PARK	HEALTH FAIR	SENIORS	23	1.6
04/26/11	CONSUMER LAW CLINIC	SENIOR JOSHUA TREE CENTER	SENIORS	0	2.4
04/08/11	CONSUMER LAW CLINIC	SENIOR JOSHUA TREE CENTER	SENIORS	0	1.5
04/07/11	SHANDIN HILLS GOLF CLUB, SAN BERNARDINO	PROGRAM SERVICES & DEBTS, EMPLOYMENT, LANDLORD-TENANT, ELDER LAW ISSUES	SENIORS, NON SENIORS	73	5
04/07/11	SHANDIN HILLS GOLF CLUB, SAN BERNARDINO	PROGRAM SERVICES & DEBTS, EMPLOYMENT, LANDLORD-TENANT, ELDER LAW ISSUES	SENIORS, NON SENIORS		2.5
04/06/11	HOUSE OF RUTH	ELDER ABUSE ADV TRAINNING	DV ADVOCATES	30	0.5
04/06/11	HOUSE OF RUTH	ELDER ABUSE ADV TRAINNING	DV ADVOCATES	30	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 54

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 21

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="22"/>
65-74:	<input type="text" value="27"/>
75-84:	<input type="text" value="27"/>
85+:	<input type="text" value="15"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="91"/>

CLIENT GENDER

Male:	<input type="text" value="31"/>
Female:	<input type="text" value="60"/>
Total:	<input type="text" value="91"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="35"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="47"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="5"/>
Rural:	<input type="text" value="52"/>
Greatest Economic Need (Minority):	<input type="text" value="20"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="23"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="71"/>
African American:	<input type="text" value="9"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="8"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="91"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	14	3	0
A2. Contracts/Warranties:	3	2	1	1
A3. Other Consumer/Finance:	0	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	1	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	11	3	1	3
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	1	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	3	3	1
E3. Other Housing:	4	3	3	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	3	0	0	0
F2. Supplemental Security Income (SSI):	5	4	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	10	18	0
H2. Advance Health Care Directives (AHCD):	18	3	17	0
H3. Financial Powers of Attorney:	0	1	1	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 97

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	58	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 426

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *Riverside*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 21

06/24/11	Meadows Mobile Home Park	Information on legal affairs for seniors	Seniors	150	8
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 22

Total Unduplicated Client Count for Quarter: 644

Total Cases Closed in Quarter: 838

Total Units of Service for Quarter (Unit=1 Hour): 2678

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	224
65-74:	242
75-84:	135
85+:	43
Client Declined to Provide Information:	0
Total:	644

CLIENT GENDER

Male:	236
Female:	408
Total:	644

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	205
Homebound:	0
Lives Alone:	451
Institutionalized:	17
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	86
Rural:	0
Greatest Economic Need (Minority):	155
Greatest Economic Need (Non-Minority):	116
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	54
Caucasian:	464
African American:	20
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	5
Filipino:	6
Japanese:	2
Korean:	8
Laotian:	0
Vietnamese:	9
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	68
Client Declined to Provide Information:	0
Total:	644

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	232	210	22	0
A2. Contracts/Warranties:	26	26	0	0
A3. Other Consumer/Finance:	9	9	0	0

EMPLOYMENT

B1. Discrimination:	3	3	0	0
B2. Other Employment:	58	28	30	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	60	57	3	0
C2. Conservatorship:	10	10	0	0
C3. Other Family:	18	18	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	30	24	5	1
D2. Medicare:	13	8	4	1
D3. Other Health/Community Based Care:	22	17	5	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	121	116	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31	29	2	0
E3. Other Housing:	10	9	0	1

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	28	26	0	2
F2. Supplemental Security Income (SSI):	35	25	10	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	21	19	0	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	0
G3. Other Individual Rights:	26	25	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	42	1	0
H2. Advance Health Care Directives (AHCD):	12	12	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	26	22	4	0

TOTAL CASES OPENED IN QUARTER: 838

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
738	91	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2357

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies) Orange

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 22

6/23/11	Fountain V.	Senior Expo	Seniors	500	4
5/21/11	Orange	Health & Res. Fair	Seniors	90	5
5/18/11	Garden Gr	Health Fair	Seniors	70	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	66	54	12	0
A2. Contracts/Warranties:	163	119	44	0
A3. Other Consumer/Finance:	63	49	14	0

EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	7	5	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	46	34	12	0
C2. Conservatorship:	21	20	1	0
C3. Other Family:	8	7	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	27	23	4	0
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	10	8	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	134	107	27	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	29	26	3	0
E3. Other Housing:	80	61	19	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	36	33	3	0
F2. Supplemental Security Income (SSI):	24	21	3	0
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	5	5	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	13	2	0
G3. Other Individual Rights:	203	176	27	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	360	266	94	0
H2. Advance Health Care Directives (AHCD):	47	21	26	0
H3. Financial Powers of Attorney:	64	46	17	1
H4. Other Miscellaneous:	46	40	5	1

TOTAL CASES OPENED IN QUARTER: 1461

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1139	320	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2537

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies) *San Diego*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

6/10/2011	Americare Adult Day Healthcare Center	Elder Law & Advocacy's Services & Advanced Healthcare Directives	Seniors 60+	100	4
6/7/2011	Cathedral Plaza	Elder Law & Advocacy's Services, Powers of Attorney and Elder Abuse	Seniors 60+	19	1.5
4/8/2011	EMAS Program under UPAC	Elder Law & Advocacy's Services	Seniors 60+	100	4
4/7/2011	San Marcos Senior Center	Elder Law & Advocacy's Services & Advanced Healthcare Directives	Seniors 60+	60	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) San Diego					
6/17/2011	George G. Glenner Alzheimer Family Center	Elder Law & Advocacy's Services, Advanced Healthcare Directives, Powers of Attorney, Wills, Trusts, Conservatorships	Seniors 60+	11	2
5/24/2011	Southern Caregiver Resource Center	Elder Law & Advocacy's Services Brochures and Information	Seniors 60+	9	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	16	12	4	0
A3. Other Consumer/Finance:	8	5	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	14	6	8	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	4	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	9	11	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	8	3	5	0
H4. Other Miscellaneous:	26	19	7	0

TOTAL CASES OPENED IN QUARTER: 118

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	44	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 257

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *der Law & Advocacy*

County(ies) *Imperial County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

6/16/2011	El Centro Community Center	Elder Law & Advocacy's Services, Powers of Attorney, Advanced Healthcare Directives, Wills and Trusts	Seniors 60+	45	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>der Law & Advocacy</i>					
County(ies) <i>Imperial County</i>					
4/21/2011	Cal Works	Elder Law & Advocacy's Elder Abuse Seminar Part 2	Agency Employees	21	2.5
4/21/2011	Cal Works	Elder Law & Advocacy's Elder Abuse Seminar Part 1	Law Enforcement	6	2.5
4/16/2011	Irrigation District Building	Elder Law & Advocacy's Services, Brochures and Information about Elder Abuse	School Employees	50	2
4/6/2011	Golden Corral Restaurant	Elder Law & Advocacy's Services, Brochures and Information about Elder Abuse	Seniors 60+	28	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	7	3	0
A2. Contracts/Warranties:	2	3	1	0
A3. Other Consumer/Finance:	5	6	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	5	2	1	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	1	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	3	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	13	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	30	29	2	0
E3. Other Housing:	3	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	8	4	2	0
F2. Supplemental Security Income (SSI):	10	6	0	3
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	1	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	1	3	1
G3. Other Individual Rights:	37	8	18	68

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	9	7	0
H2. Advance Health Care Directives (AHCD):	5	2	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	3	0	0

TOTAL CASES OPENED IN QUARTER: 181

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	51	72

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2412

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies) *Los Angeles City*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

5/3/2011	Los Angeles	Power of Attorney for Healthcare	seniors	64	2
4/29/2011	Los Angeles	Caregiver Conf. and Training	seniors	100	2
4/12/2011	Los Angeles	Power of Attorney for Healthcare	seniors	52	2
4/6/2011	Los Angeles	Estate Planning Basics	seniors	20	2
4/5/2011	Los Angeles	Estate Planning Basics	seniors	29	2
4/5/2011	Los Angeles	Debtor's Rights Clinic	seniors	40	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies) <i>Los Angeles City</i>					
5/31/2011	Debtor's Rights Clinic	North Hollywood	seniors	40	2
5/21/2011	Van Nuys	Conservatorship	Caregivers	20	2
5/19/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/17/2011	North Hollywood	Know Your Rights Presentation	workers	20	2
5/11/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/10/2011	Los Angeles	ID Theft	seniors	58	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 184

Total Units of Service for Quarter (Unit=1 Hour): 313

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	39
65-74:	35
75-84:	46
85+:	25
Client Declined to Provide Information:	0
Total:	145

CLIENT GENDER

Male:	58
Female:	87
Total:	145

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	79
Homebound:	0
Lives Alone:	71
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	0
Rural:	86
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	2
Caucasian:	137
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	145

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	30	21	6	0
A2. Contracts/Warranties:	9	10	1	0
A3. Other Consumer/Finance:	3	3	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	4	0	0
C2. Conservatorship:	8	8	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	23	24	0	0
D2. Medicare:	0	2	0	0
D3. Other Health/Community Based Care:	9	9	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	18	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	20	18	2	0
E3. Other Housing:	4	4	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	4	4	2	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	12	0	0
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	6	0	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	12	6	6	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 195

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
162	22	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 276

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

6/21/11	Lower Lake	MDT	Elders/Disabled	6	3
6/1/11	Ukiah	IHSS	Elders/Disabled	1500	3
5/25/11	Lower Lake	IHSS	Elders/Disabled	1500	3
4/19/11	Lower Lake	MDT	Elders/Disabled	6	3
4/6/11	Ukiah	IHSS	Elders/Disabled	1500	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Law Project, Inc.					
County(ies) Lake and Mendocino					
5/1/7/11	Ukiah	Financial Abuse Prevention Seminar	Elders/Disabled	100	16
4/12/11	Ukiah	Mobile Home Rent Control	Mobile Home Park Residents	30	1.5
4/12/11	Ukiah	Senior Legal Issues	Foster Grandparents	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="61"/>
65-74:	<input type="text" value="91"/>
75-84:	<input type="text" value="81"/>
85+:	<input type="text" value="42"/>
Client Declined to Provide Information:	<input type="text" value="74"/>
Total:	<input type="text" value="349"/>

CLIENT GENDER

Male:	<input type="text" value="81"/>
Female:	<input type="text" value="268"/>
Total:	<input type="text" value="349"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="63"/>
Homebound:	<input type="text" value="16"/>
Lives Alone:	<input type="text" value="78"/>
Institutionalized:	<input type="text" value="4"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="8"/>
Limited English:	<input type="text" value="19"/>
Rural:	<input type="text" value="97"/>
Greatest Economic Need (Minority):	<input type="text" value="4"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="106"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="5"/>
Caucasian:	<input type="text" value="331"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="5"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
Total:	<input type="text" value="349"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	19	1	0
A2. Contracts/Warranties:	11	9	0	0
A3. Other Consumer/Finance:	8	9	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	11	0	0
C2. Conservatorship:	8	3	0	0
C3. Other Family:	6	7	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	35	25	10	0
D2. Medicare:	11	11	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	20	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	11	0	0
E3. Other Housing:	5	6	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	7	1	1	0
F2. Supplemental Security Income (SSI):	5	2	0	0
F3. Pensions/Retiree Benefits:	4	6	0	0
F4. Other Income Maintenance:	1	4	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	0	0
G3. Other Individual Rights:	21	20	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	88	60	3	0
H2. Advance Health Care Directives (AHCD):	49	22	3	0
H3. Financial Powers of Attorney:	43	21	3	0
H4. Other Miscellaneous:	21	20	0	0

TOTAL CASES OPENED IN QUARTER: 395

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
300	25	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 688

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: COUNCIL ON AGING

County(ies): SONOMA

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

4/21; 5/19;	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	13	15
Offered	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	0	1
4/21; 5/19;	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	15	18
4/11; 5/9;	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	16	21
4/5; 5/3; 6	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	4	4
4/5; 5/3; 6	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	8	10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 69

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: COUNCIL ON AGING					
County(ies) SONOMA					
5/11	COAT Toastmaster	COA Legal services offered	TM members	25	1
6/27	Lodge at Paulin Creek	Presentation to residents on Estate Planning & Consumer Fraud Protection	Senior Residents and family	25	3
5/12	COA	Every Day Law	50+	10	3
4/28	COA	Trust and Estate Planning	50+	4	3
4/27	So. Co APS	Powers of Attorney/capacity issues	APS case workers	20	3
4/14	Chancellor Place; Windsor	Presentation to residents on Estate Planning & Consumer Fraud Protection	Senior Residents and family	30	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="9"/>	<input type="text" value="12"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="18"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="41"/>	<input type="text" value="35"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="3"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	2	5	0
H2. Advance Health Care Directives (AHCD):	5	2	1	0
H3. Financial Powers of Attorney:	2	0	1	0
H4. Other Miscellaneous:	2	1	2	0

TOTAL CASES OPENED IN QUARTER: 117

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	16	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 495

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid of Napa Valley

County(ies) Napa

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

06/17/11	Napa	In Home Support Services	Seniors/Providers IHSS	8	2.5
06/15/11	Coalition of Non-Profits	Caregiver Ordinance	Non Profits Serving Seniors and Others	45	1.5
06/13/11	DA's Office	Elder Abuse Prevention Council	Senior Service Providers	19	1.5
06/09/11	Hospice	Caregiver Ordinance	Senior Service Providers/Seniors	85	16
06/08/11	First Five	Healthy Aging Population Initiative	Senior Service Providers	15	2.5
5/23/11	Veterans Home	Commission on Aging	Senior Service Providers/Seniors	22	15
5/20/11	Napa	In Home Supportive Service	Seniors/Providers IHSS	9	2.5
4/13/11	First Five	Health Aging Population Health Aging Population Initiative	Senior Service Providers	18	3
4-11-11	DA's Office	Elder Abuse Prevention Council	Senior Service Providers	21	1.5

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

6/1/11	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	4	2
5/4/11	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	4	2
4/6/11	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	3	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 52

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

Weekly	Vallejo LSNC Office	About 13 clinics on how to respond to Unlawful Detainer Eviction papers	Solano County Seniors facing eviction	13	13
6/3/2011	Solano County	Presentation & Meeting	Senior Coalition	8	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

5/11/2011	Solano County	Presentation about services	Fairfield Senior Roundtable	10	3
4/24/2011	Multi	Povery Summit - Issues impaaction seniors & others	Povery Law Advocates	20	8
4/14/2011	Solano County	Discuss Vallejo Senior Issues	Vallejo Senior Roundtable	10	2
4/1/2011	Solano County	Senior Issues	Senior Coalition	8	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 18

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

Total Unduplicated Client Count for Quarter: 538

Total Cases Closed in Quarter: 1030

Total Units of Service for Quarter (Unit=1 Hour): 1115

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 48
65-74: 155
75-84: 105
85+: 59
Client Declined to Provide Information: 171
Total: 538

CLIENT GENDER

Male: 193
Female: 345
Total: 538

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 60
Homebound: 18
Lives Alone: 230
Institutionalized: 3
Suspected Victim of Elder Abuse/Exploitation: 35
Limited English: 8
Rural: 538
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 279
Greatest Economic Need (Minority Status Unknown): 0

CLIENT RACE

Two or More Races: 2
Caucasian: 510
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 1
Filipino: 4
Japanese: 2
Korean: 1
Laotian: 0
Vietnamese: 1
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 8
Client Declined to Provide Information: 9
Total: 538

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="66"/>	<input type="text" value="60"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="15"/>	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="39"/>	<input type="text" value="35"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="13"/>	<input type="text" value="13"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="15"/>	<input type="text" value="11"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="33"/>	<input type="text" value="33"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="10"/>	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="39"/>	<input type="text" value="28"/>	<input type="text" value="5"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="72"/>	<input type="text" value="46"/>	<input type="text" value="37"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="43"/>	<input type="text" value="40"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	12	10	2	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	11	9	1	0
F4. Other Income Maintenance:	13	13	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	22	8	0
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	191	93	145	0
H2. Advance Health Care Directives (AHCD):	127	60	107	0
H3. Financial Powers of Attorney:	127	59	109	0
H4. Other Miscellaneous:	17	14	3	0

TOTAL CASES OPENED IN QUARTER: 907

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
583	446	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1115

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

County(ies) <i>El Dorado</i>					
6/14/2011	Placerville Senior Center	Estate Planning for Low Income	Seniors	8	4
6/2/2011	SIRS in Placerville	Senior Legal Services	Seniors	42	4
5/17/2011	Placerville Senior Center	Powers of Attorney/Health Care Directives	Seniors	15	4
5/16/2011	Dennys-Placerville	Senior Legal Services services	Seniors	20	4
5/9/2011	Placerville	Reverse Mortgages	Seniors	53	4
5/9/2011	S. Lake Tahoe	Estate Planning for Lower Income	Seniors	28	8
4/21/2011	Fairgrounds	Senior Legal Services offered	Seniors	60	4
4/19/2011	Senior Center	Grandparent Rights	Seniors	16	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	10	3	0
A2. Contracts/Warranties:	4	4	1	0
A3. Other Consumer/Finance:	2	2	1	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	1	1

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	10	14	3	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	11	2	1
E3. Other Housing:	11	7	2	1

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	7	2	3	0
F2. Supplemental Security Income (SSI):	6	3	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	2	5	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	3	0

TOTAL CASES OPENED IN QUARTER: 79

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
69	33	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 459

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 30

5/5/2011	Modesto Law Day at the Mall	Senior consumer	Seniors plus	1000	5.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	1	0	0
A2. Contracts/Warranties:	12	2	0	0
A3. Other Consumer/Finance:	8	2	2	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	5	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	2	0	0
E3. Other Housing:	2	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	1	2	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	1	5	2	0

TOTAL CASES OPENED IN QUARTER: 97

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 531

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central California Legal Services

County(ies): Merced

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31

6/21/11	Merced, CA	Presentation to Valley Care Giver Resource Center	Caregivers for senior citizens	15	4
5/26/11	Atwater, CA	Presentation on estate planning to Atwater Kiwanis club	Seniors in Merced County	40	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central California Legal Services					
County(ies) Merced					
5/20/11	Merced, CA	Training on Merced County's Legal Services for Seniors program	Merced County Ombudsman and HICAP staff and volunteers	8	4
5/18/11	Fresno, CA	Senior Awareness Day 2011 presented by the Elder Abuse Prevention Roundtable	Senior advocates	100	7.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 32

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	124
65-74:	183
75-84:	131
85+:	87
Client Declined to Provide Information:	116
Total:	641

CLIENT GENDER

Male:	248
Female:	393
Total:	641

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	125
Homebound:	0
Lives Alone:	302
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	157
Rural:	300
Greatest Economic Need (Minority):	654
Greatest Economic Need (Non-Minority):	122
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	5
Caucasian:	306
African American:	60
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	17
Filipino:	49
Japanese:	23
Korean:	7
Laotian:	0
Vietnamese:	56
Guamanian:	7
Hawaiian:	15
Samoan:	17
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	30
Total:	641

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	26	18	6	2
A2. Contracts/Warranties:	51	34	14	3
A3. Other Consumer/Finance:	62	40	15	7

EMPLOYMENT

B1. Discrimination:	2	1	1	0
B2. Other Employment:	9	8	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	33	11	17	5
C2. Conservatorship:	0	0	0	0
C3. Other Family:	9	8	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	44	28	15	1
D2. Medicare:	25	16	5	4
D3. Other Health/Community Based Care:	24	12	12	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	71	22	44	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	32	22	5	5
E3. Other Housing:	2	2	0	0

California Legal Services (Title III B)
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INCOME MAINTENANCE

F1. Social Security:	40	21	16	3
F2. Supplemental Security Income (SSI):	22	11	10	1
F3. Pensions/Retiree Benefits:	11	8	3	0
F4. Other Income Maintenance:	2	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	3	4	2
G3. Other Individual Rights:	15	10	5	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	90	28	62	0
H2. Advance Health Care Directives (AHCD):	36	4	32	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	24	17	9	0

TOTAL CASES OPENED IN QUARTER: 641

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
326	279	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2500

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services for Seniors*

County(ies) *Monterey*

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6/9/2011	San Francisco	Cal. Dept of Insurance	Dept Ins. Attys	10	4
5/26/2011	Marina	Monterey County Free Library	Librarians	25	2
5/6/2011	Salinas	Veterans Affairs	Veterans and support	150	6
4/28/2011	Salinas	General Presentation	County DA/Social Services	15	1.5
4/26/2011	Monterey	General Presentation	City Council	12	2
4/4/2011	San Francisco	General Presentation	Other legal programs	75	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services for Seniors					
County(ies) Monterey					
6/11/2011	Fort Ord	Veterans' Rights	Veterans	200	8
6/6/2011	Alliance on Aging – Monterey	LSS/Medicare & Medi-Cal	HICAP peer counselors	15	2
5/26/2011	Comm. Fdtn – Monterey	Restraining Orders	Estate Planners/Attorneys	10	2
4/19/2011	Monterey Courthouse	Legal Services in Monterey County	County Bar	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

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Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="21"/>
65-74:	<input type="text" value="60"/>
75-84:	<input type="text" value="28"/>
85+:	<input type="text" value="7"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="116"/>

CLIENT GENDER

Male:	<input type="text" value="44"/>
Female:	<input type="text" value="72"/>
Total:	<input type="text" value="116"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="0"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="70"/>
Institutionalized:	<input type="text" value="3"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="7"/>
Limited English:	<input type="text" value="18"/>
Rural:	<input type="text" value="27"/>
Greatest Economic Need (Minority):	<input type="text" value="87"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="29"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="89"/>
African American:	<input type="text" value="17"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="8"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="116"/>

California Legal Services (Title III B)

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CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	14	10	0
A2. Contracts/Warranties:	5	4	3	0
A3. Other Consumer/Finance:	1	1	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	2	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	21	14	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	12	3	2
E3. Other Housing:	4	3	2	0

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PSA: 33

INCOME MAINTENANCE

F1. Social Security:	11	10	3	0
F2. Supplemental Security Income (SSI):	9	5	3	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	4	0	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	2	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	5	1	0

TOTAL CASES OPENED IN QUARTER: 116

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	44	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 509

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Greater Bakersfield Legal Assistance, Inc*

County(ies) *Kern*

California Legal Services (Title III B)

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PSA: 33

06/26/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	30	3
06/21/11	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the lake Isabella Family Resource Center	Kern County Senior Population	6	7.5
06/11/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Alzheimer's Association Annual Caring for the Caregiver Event	Kern County Senior Population	500	7.5
06/2/11	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Collaborative Meeting	Kern County Senior Population	50	3.5
05/20/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Kern City Senior Meeting	Kern County Senior Population	70	2.8
05/17/11	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project the Family Law Center	Kern County Senior Population	5	7.5
05/12/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Kern County Elder Abuse Prevention	Kern County Senior Population	200	7.5
05/6/11	Frazier Park, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Collaborative Meeting	Kern County Senior Population	50	6
05/2/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Downtown Street Fair	Kern County Senior Population	200	3

California Legal Services (Title III B)

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PSA: 33

04/26/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Law Day at the Valley Plaza Mall	Kern County Senior Population	50	5
04/8/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Bakersfield Adult School Community Resource Fair	Kern County Senior Population	200	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: