

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 1

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 1

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	5	0	0
A2. Contracts/Warranties:	2	5	0	0
A3. Other Consumer/Finance:	1	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	11	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	2	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	6	1	1
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	1	0	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	9	6	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	1	3	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 1

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	6	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	27	28	2	0
H2. Advance Health Care Directives (AHCD):	11	10	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 83

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
90	13	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 686

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Humboldt & Del Norte*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 1

12/9/11	Crescent City Senior Center	Client Outreach Appts	Seniors	5	7.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Humboldt &amp; Del Norte</b>					
10/25/11	Crescent City Disaster Center	Follow-up on Tsumani Relief	Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 2

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 2

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	10	8	0
A2. Contracts/Warranties:	5	4	1	0
A3. Other Consumer/Finance:	12	13	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	4	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	2	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	3	3	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	12	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	14	1	0
E3. Other Housing:	4	3	2	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 2

**INCOME MAINTENANCE**

F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	4	2	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	4	3	0	2

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	14	8	11	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	15	8	0
H2. Advance Health Care Directives (AHCD):	14	8	6	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	10	3	0

**TOTAL CASES OPENED IN QUARTER:** 136

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
115	50	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 498

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*  
**County(ies)** *Shasta, Siskiyou, Lassen, Modoc and Tri*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 2**

12/27/11	Anderson	Presentation to attendees re services and consumer debt	None Stated	26	1
11/28/11	Anderson	Presentation to attendees re services and eviction process	None Stated	60	1
11/2/11	Yreka	Persentation to attendees re our services and Wills/AHCD/DPAA packets	None Stated	40	6
10/24/11	Anderson	Persentation to attendees re our services and Wills/DPAs	None Stated	33	1

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 3

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	45
65-74:	57
75-84:	33
85+:	15
Client Declined to Provide Information:	0
<b>Total:</b>	<b>150</b>

#### CLIENT GENDER

Male:	51
Female:	99
<b>Total:</b>	<b>150</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	97
Homebound:	0
Lives Alone:	82
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	105
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	85
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT RACE

Two or More Races:	0
Caucasian:	134
African American:	2
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
<b>Total:</b>	<b>150</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 3

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	22	22	13	2
A2. Contracts/Warranties:	11	8	3	0
A3. Other Consumer/Finance:	5	3	2	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	1	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	8	0	9	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	3	1
D2. Medicare:	2	0	1	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	26	23	10	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	8	13	2
E3. Other Housing:	1	1	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 3

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	4	2	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	5	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	12	7	0
H2. Advance Health Care Directives (AHCD):	8	1	6	0
H3. Financial Powers of Attorney:	7	2	7	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 150

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
99	80	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 471

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*  
**County(ies)** *Butte, Colusa, Glenn, Plumas, Tehama*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 3

10/13/11	All Counties	Guardianship Clinic	Seniors	4	2
10/7/11	All Counties	Foreclosure Clinic	All	4	2
10/2/11	Butte Co.	Shalom Free Clinic	All	3	1.5
12/11/11	Butte County	Torres Shelter Outreach	All	4	2
12/9/11	Butte County	Foreclosure Clinic	All	4	2
12/8/11	All Counties	Guardianship Clinic	Seniors	4	2
12/6/11	Tehama County	Family Resource Center Outreach	All	6	3.5
11/30/11	Butte County	Torres Shelter Outreach	All	8	2
11/29/11	Butte Co.	Oroville Rescue Mission	All	7	2
11/4/11	All Counties	Foreclosure Clinic	All	4	2
10/27/11	All Counties	Guardianship Clinic	Seniors	4	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Butte, Colusa, Glenn, Plumas, Tehama</b>					
12/27/11	Butte County	Expungement Clinice	All	18	2
11/29/11	Butte Co.	Expungement Clinic	All	15	3
11/16/11	Butte Co.	Oroville Foreclosure Workshop	All	51	4.5
11/16/11	All Counties	Fair Housing Workshop	All	11	8
11/10/11	Tehama County	Senior Fair-Corning	Seniors	12	5
11/10/11	Butte Co.	Presentation at Gridley Senior Center	Seniors	2	2.5
10/21/11	Butte Co.	Mobile Home Issues	Seniors	20	1.5

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 3

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 4

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="147"/>
65-74:	<input type="text" value="238"/>
75-84:	<input type="text" value="143"/>
85+:	<input type="text" value="50"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="578"/>

##### CLIENT GENDER

Male:	<input type="text" value="192"/>
Female:	<input type="text" value="386"/>
<b>Total:</b>	<input type="text" value="578"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="244"/>
Homebound:	<input type="text" value="19"/>
Lives Alone:	<input type="text" value="328"/>
Institutionalized:	<input type="text" value="16"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="12"/>
Limited English:	<input type="text" value="22"/>
Rural:	<input type="text" value="125"/>
Greatest Economic Need (Minority):	<input type="text" value="98"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="325"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="452"/>
African American:	<input type="text" value="45"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="12"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="1"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="56"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="578"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 4

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	90	82	24	0
A2. Contracts/Warranties:	33	31	11	0
A3. Other Consumer/Finance:	25	21	10	1

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	3	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	12	10	4	2
C2. Conservatorship:	4	4	1	0
C3. Other Family:	19	22	10	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	19	23	20	1
D2. Medicare:	4	11	4	0
D3. Other Health/Community Based Care:	11	7	11	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	83	100	28	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	52	55	16	4
E3. Other Housing:	13	16	0	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 4

**INCOME MAINTENANCE**

F1. Social Security:	10	9	7	0
F2. Supplemental Security Income (SSI):	16	21	8	7
F3. Pensions/Retiree Benefits:	27	19	14	3
F4. Other Income Maintenance:	8	9	1	4

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	10	2	0
G3. Other Individual Rights:	39	37	7	2

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	93	101	8	2
H2. Advance Health Care Directives (AHCD):	49	44	8	0
H3. Financial Powers of Attorney:	41	34	2	0
H4. Other Miscellaneous:	9	5	3	1

**TOTAL CASES OPENED IN QUARTER:** 666

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
675	200	34

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2404

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Sacramento Senior Legal Services

**County(ies):** Sacramento

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 4

12/1/11	LSNC – Auburn	Overview of DV Project	LSNC staff for DV referrals	11	5
10/20/11	Sacramento	Mental Health & Aging Financial Abuse Conference	Seniors	150	14.4
10/15/11	Sacramento	North Highlands Jubilee Festival	Seniors	30	7
10/8/11	Sacramento	Health & Wellness Day at The Chinese United Methodist Church	Seniors	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Placer, Nevada, Sierra</b>					
12/2011	Auburn	Plan Radio Presentation	Seniors	50	0.5
12/18/11	Senior Center Grass Valley	*Scam Prevention Workshop*	Seniors	22	3
12/05/11	Nevada City	Notice of 12/28 Workshop	Seniors	25	0.5
10/14/11	Nevada City	Prep to distribute Scam Prevention Brochures	Seniors	300	1
10/07/11	Nevada County Fairgrounds	*Veterans' Stand Down*	Senior Vets	3	2
12/2011	Roseville	Plan EA/DV Presentation	CAMET	15	2
<b>County(ies) Yolo</b>					
11/17/11	Knights Landing	Financial Planning for Long Term Care	Seniors	12	4.7
10/20/11	Knights Landing	Financial Planning for Long Term Care	Seniors	0	4
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 4

10/27/11	None Stated	Updating client material on web	Seniors	0	2
12/13/11	None Stated	Updating client material on web	Seniors	0	0.4
12/6/11	None Stated	Updating client material on web	Seniors	0	2
11/30/11	None Stated	Updated disclaimers on revised client material and uploaded to web	Seniors	0	2.5
10/31/11	None Stated	Updating client material on web	Seniors	0	1.5
<b>Provider Name: Yuba Sutter Legal Center</b>					
<b>County(ies) Sutter and Yuba Counties</b>					
10/26	Yuba City Senior Center	Protection From Creditors	seniors	35	1
10/19	Yuba County Senior Center	Probate & Costs	seniors	20	1.5
12/5	Hanger Restaurant	YSLC Services	seniors	200	0.75
10/7	Sutter North	Powers of Attorney	seniors	22	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 12

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 35

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 5

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 5

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
---

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	14	2	4
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	6	4	0	0

#### EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	2	3	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	1	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	25	12	16	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	4	2
E3. Other Housing:	0	2	1	2

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 5

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	5	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	24	25	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	13	1	2

**TOTAL CASES OPENED IN QUARTER:** 102

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	27	16

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 603

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Aid of the North Bay*

**County(ies)** *Marin County*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 5**

10/12/11	San Geronimo	Tabling at Health Fair	Seniors and others	4	3
10/6/11	Pt. Reyes Station	Tabling at Health Fair	Seniors and others	7	3
10/5/11	Tomales	Tabling at Health Fair	Seniors and others	5	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 6

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	80
65-74:	167
75-84:	147
85+:	46
Client Declined to Provide Information:	24
<b>Total:</b>	<b>464</b>

##### CLIENT GENDER

Male:	219
Female:	245
<b>Total:</b>	<b>464</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	148
Homebound:	11
Lives Alone:	253
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	290
Rural:	0
Greatest Economic Need (Minority):	259
Greatest Economic Need (Non-Minority):	80
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	121
African American:	49
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	159
Filipino:	29
Japanese:	7
Korean:	5
Laotian:	0
Vietnamese:	12
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	67
Client Declined to Provide Information:	6
<b>Total:</b>	<b>464</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 6

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
---

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	5	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	20	8	0	5

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	10	2	2	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	3	0	0
C2. Conservatorship:	4	1	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	100	52	7	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	0	0	0
E3. Other Housing:	33	10	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 6

**INCOME MAINTENANCE**

F1. Social Security:	21	15	0	0
F2. Supplemental Security Income (SSI):	61	47	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	15	11	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	57	29	4	4
G2. Elder Abuse/Neglect/Exploitation:	21	11	0	0
G3. Other Individual Rights:	3	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	37	29	1	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	52	33	2	0

**TOTAL CASES OPENED IN QUARTER:** 480

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
261	16	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 5829

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Asian Pacific Islander Legal Outreach

**County(ies):** San Francisco

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 6

11/19/11	Au Co Cultural Center Portola	Naturalization	General	30	4
10/3/2011	Asian Women's Shelter	FVLC-EA Awareness Month	Consumers	30	3
9/30/11	SF Chinatown	SF District Attorney Fair	Chinese Senior	150	4
<b>Provider Name:</b> <i>La Raza Centro Legal, Inc.</i>					
<b>County(ies)</b> <i>City &amp; County of San Francisco, CA</i>					
December	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
November	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
October 19,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
October 12,	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
<b>Provider Name:</b> <i>Legal Assistance to the Elderly</i>					
<b>County(ies)</b> <i>San Francisco</i>					
10/29/11	Chinatown	DA's Community Resource Fair	Chinese Elders	200	12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Asian Law Caucus</i>					
<b>County(ies)</b> <i>San Francisco</i>					
11/19/2011	Asian Pacific American Community Center	Housing Workshop with Bay Area Legal Aid	Senior Citizens/SF Community	186	3
<b>Provider Name:</b> <i>Asian Pacific Islander Legal Outreach</i>					
<b>County(ies)</b> <i>San Francisco</i>					

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 6

12/20/11	Alexander Hotel	Housing & hoarding Presentation	Seniors	18	3
12/19/11	Hastings Law School	Legal Clinic	General	15	4
12/9/11	West Bay Filipino Center	Naturalization & Family Petition	Filipinos	15	3
11/28/11	Hastings Law School	Legal Clinic	General	17	4
11/19/11	Canon Kip Senior Center	Housing and DV	Filipino Senior	27	3
10/24/11	Hastings Law School	Legal Clinic	General	20	4
10/12/11	Canon Kip Senior Center	Housing Presentation	Filipino Senior & others	8	3
10/7/11	West Bay Filipino Center	Immigration Presentation	Filipino Seniors	14	3

Provider Name: **La Raza Centro Legal, Inc.**

County(ies) **City & County of San Francisco, CA**

Nov. 3, 201	Francis of Assisi Community	Housing, Estate Planning	Elders	1	8
Oct. 25, 20	San Francisco Senior Center	Public Benefits, Consumer Fraud	Elders	5	8
Oct. 13 201	John W. King Senior Center	Housing Estate Planning	Elders	25	8
Oct. 11, 20	Bethany Center Senior Housing	Housing, Estate Planning	Elders	35	8
Oct. 4, 201	Capp St. Senior Center	Consumer Fraud, Estate Planning and Public Benefits	Elders	15	8
Oct 4, 2011	All Hallows Community Senior Center	Consumer Fraud, Estate Planning	Elders	9	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 15

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 78

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	<input type="text" value="35"/>
65-74:	<input type="text" value="72"/>
75-84:	<input type="text" value="54"/>
85+:	<input type="text" value="36"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="197"/>

**CLIENT GENDER**

Male:	<input type="text" value="62"/>
Female:	<input type="text" value="135"/>
Total:	<input type="text" value="197"/>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	<input type="text" value="52"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="68"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="5"/>
Limited English:	<input type="text" value="9"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="36"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="44"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="2"/>

**CLIENT RACE**

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="116"/>
African American:	<input type="text" value="49"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="4"/>
Filipino:	<input type="text" value="7"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="13"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="197"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 7

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	14	3	0
A2. Contracts/Warranties:	7	11	1	0
A3. Other Consumer/Finance:	23	18	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	4	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	6	8	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	23	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	7	3	0
E3. Other Housing:	17	17	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 7

**INCOME MAINTENANCE**

F1. Social Security:	5	4	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	3	2	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	10	10	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	32	31	4	0
H2. Advance Health Care Directives (AHCD):	5	5	0	0
H3. Financial Powers of Attorney:	7	7	0	0
H4. Other Miscellaneous:	21	19	1	0

**TOTAL CASES OPENED IN QUARTER:** 204

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
192	21	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1278

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Contra Costa Senior Legal Services</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 7

County(ies)	<i>Contra Costa Senior Legal Services</i>				
12/5/11	Courthouse	Conservatorship	seniors	7	8
11/7/11	Courthouse	Conservatorship	seniors	5	8
10/3/11	Courthouse	Conservatorship	seniors	20	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 8

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 8

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	17	5	0
A2. Contracts/Warranties:	4	1	0	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	7	4	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	33	18	12	11
D2. Medicare:	6	2	0	2
D3. Other Health/Community Based Care:	5	2	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	18	7	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	6	1	0
E3. Other Housing:	1	4	0	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 8

#### INCOME MAINTENANCE

F1. Social Security:	6	2	4	0
F2. Supplemental Security Income (SSI):	9	4	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	1

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	3	0	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 133

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	41	15

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1487

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Aid Society of San Mateo County*

**County(ies)** *San Mateo*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 8

11/10/11	South San Francisco	Seniors on the Move Conference	Seniors	200	4
10/29/11	El Buen Pastor Church (Redwood City)	LIBRE Outreach & Enrollment Event	Potential clients	100	3
10/16/11	St. Matthew's School (San Mateo)	Community Fair	Potential clients	350	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Aid Society of San Mateo County</b>					
<b>County(ies) San Mateo</b>					
12/8/11	Aging & Adult Services (San Mateo)	LIBRE Presentation/Public Benefits	Service providers	45	3
12/5/11	Safe Harbor Shelter (South San Francisco)	Health Rights	Homeless seniors and adults with disabilities	10	3
11/21/11	Safe Harbor Shelter (South San Francisco)	Disability Rights	Homeless seniors and adults with disabilities	15	3
11/21/11	JobTrain (Menlo Park)	SSI/Social Security Overview	Service providers and potential clients	15	3
11/17/11	Satellite Dialysis (Redwood City)	Health Benefits	Service providers	35	3
11/7/11	Safe Harbor Shelter (South San Francisco)	Public Benefits Overview	Homeless seniors and adults with disabilities	20	3
10/17/11	Safe Harbor Shelter (South San Francisco)	Public Benefits Overview	Homeless seniors and adults with disabilities	18	3
10/14/11	Belmont	Advance Health Care Directives	Seniors	13	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 8

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 9

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 9

**CLIENT ETHNICITY**

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

**EMPLOYMENT**

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="7"/>	<input type="text" value="4"/>

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="6"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 9

**INCOME MAINTENANCE**

F1. Social Security:	10	3	3	0
F2. Supplemental Security Income (SSI):	18	4	8	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	10	0	1	1
G2. Elder Abuse/Neglect/Exploitation:	56	13	19	28
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	1	0
H3. Financial Powers of Attorney:	5	1	5	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 139

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
38	51	40

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1848

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Assistance for Seniors*

**County(ies)** *Alameda*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 9

12/2/11	Fremont Main Library, Fremont	Senior Fair	Seniors & Senior Service	30	3.1
11/12/11	Samuel Merritt College, Oakland	Senior Fair	Seniors & Caregivers	100	6.5
11/5/11	College of Alameda, Alameda	Health Fair	Seniors & Senior Service	35	4
10/29/11	Dublin Senior Center, Dublin	Senior Fair	Seniors & Senior Service	30	5.8
10/28/11	Oakland Airport Hilton, Oakland	Health Fair	Seniors & Senior Service	150	5.5
10/25/11	Newark Senior Center, Newark	Senior Fair	Seniors & Senior Service	150	5
10/24/11	San Leandro Sr. Community Center, San Leandro	Senior Fair	Seniors & Senior Service	60	3.3
10/18/11	Berkeley Adult School, Berkeley	Senior Fair	Seniors & Senior Service	50	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Assistance for Seniors</b>					
<b>County(ies) Alameda</b>					
10/20/11	Alta Bates Cancer Center, Berkeley	Seniors' Guide to Public Benefits	Senior Service Providers	5	3
11/9/11	Sojourner Truth Manor, Oakland	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	10	2
11/9/11	St. Paul Afr. Methodist Ep. Church, Berkeley	Welcome to Medicare	Seniors	14	2.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 9

11/7/11	Beth Eden Apartments, Oakland	Welcome to Medicare	Seniors	16	2.5
11/4/11	Pleasanton Senior Center, Pleasanton	Consumer Fraud	Seniors	10	3.1
11/4/11	U.C. Berkeley Retirement Center	The ABC's of Long Term Care	Seniors & Senior Service Providers	75	4.2
10/28/11	Fremont Senior Center, Fremont	Welcome to Medicare	Seniors	30	2.5
10/26/11	Kenneth C. Aitken Sr. Center, Castro Valley	Medicare Part D	Seniors	9	4.5
10/5/11	Eden Lodge, San Leandro	Welcome to Medicare	Seniors	20	2.5
10/20/11	Northbrae Church, Berkeley	Welcome to Medicare	Seniors	65	5
11/10/11	Alameda County Bar Association, Oakland	Stepping Up to the Plate: Guardianship & Custody	Senior Service Providers	33	10.4
10/20/11	Harrison Tower Apartments, Oakland	Welcome to Medicare	Seniors	22	4.5
10/20/11	J.L. Richard Terrace & Evergreen, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	60	2.5
10/19/11	Adell Court Apartments, Oakland	Welcome to Medicare	Seniors	5	5
10/18/11	Las Bougainvilleas, Oakland	Welcome to Medicare	Seniors	22	3.5
10/17/11	J-Sei Senior Center, Berkeley	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	10	2.1
10/12/11	Estabrook Senior Apt.s, San Leandro	Welcome to Medicare	Seniors	12	5.5
10/11/11	Hong Lok Senior Center, Oakland	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	48	2
10/22/11	Baywood Court, Castro Valley	Welcome to Medicare	Seniors	25	2.8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 9

11/22/11	Broadmoor Plaza, San Leandro	Welcome to Medicare	Seniors	10	2.5
12/21/11	Centerville Community Center, Fremont	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	50	5.8
12/14/11	Union City Library, Union City	Welcome to Medicare	Seniors	30	2.6
12/14/11	Mental Health Association of Alameda County, Emeryville	Creating a Secure Future: Planning for Incapacity	Senior Service Providers	14	2.6
12/12/11	St. Mary's Garden, Oakland	Medicare Part D	Seniors	45	1.9
12/8/11	Kent Gardens Senior Community, San Lorenzo	Welcome to Medicare	Seniors	40	5.4
12/7/11	Fremont Main Library, Fremont	Welcome to Medicare	Seniors	60	4.3
12/6/11	Nathan Miley Gardens Sr. Apt.s, Oakland	Low Income Assistance: Help With Health Care Costs	Seniors	16	2.8
11/9/11	Mercy Retirement & Care Center, Oakland	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	50	4.5
11/29/11	North Oakland Senior Center, Oakland	Medicare Part D	Seniors	12	5.1
11/10/11	Fremont Senior Center, Fremont	Welcome to Medicare	Seniors	8	3.5
11/18/11	Area Agency on Aging Offices,	Welcome to Medicare	Senior Service Providers	65	2.5
11/18/11	Redwood Gardens, Berkeley	Medicare Part D	Seniors	22	2
11/17/11	Alameda County Bar Association, Oakland	Stepping Up to the Plate: Guardianship & Custody	Senior Service Providers	33	10.7
11/17/11	Castro Valley Library	LAS/HICAP Overview	Seniors	30	2.5

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 9**

11/16/11	Dr. Barry Shibuya's Office, Fremont	Welcome to Medicare	Seniors & Senior Service Providers	8	3
11/15/11	Fargo Senior Center, San Leandro	Welcome to Medicare	Seniors	12	2.5
11/14/11	Pleasanton Public Library, Pleasanton	Health Care Reform and Medicare	Seniors	5	3.3
12/22/11	Matt Jimenez Comm. Center, Hayward	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	23	2.5
11/30/11	Wicklown Housing, Dublin	Welcome to Medicare	Seniors	2	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 39

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 143

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 10

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	69
65-74:	175
75-84:	135
85+:	74
Client Declined to Provide Information:	2
<b>Total:</b>	<b>455</b>

##### CLIENT GENDER

Male:	162
Female:	293
<b>Total:</b>	<b>455</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	151
Homebound:	22
Lives Alone:	121
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	51
Limited English:	67
Rural:	2
Greatest Economic Need (Minority):	75
Greatest Economic Need (Non-Minority):	70
Greatest Economic Need (Minority Status Unknown):	2

##### CLIENT RACE

Two or More Races:	11
Caucasian:	282
African American:	13
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	10
Cambodian:	0
Chinese:	29
Filipino:	16
Japanese:	15
Korean:	5
Laotian:	0
Vietnamese:	5
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	41
Client Declined to Provide Information:	13
<b>Total:</b>	<b>455</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 10

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	22	1	0
A2. Contracts/Warranties:	6	8	0	0
A3. Other Consumer/Finance:	26	25	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	3	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	8	1	0
C2. Conservatorship:	4	3	0	0
C3. Other Family:	9	9	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	16	15	2	0
D2. Medicare:	15	6	6	0
D3. Other Health/Community Based Care:	13	14	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	15	21	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	9	1	0
E3. Other Housing:	33	33	2	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 10

#### INCOME MAINTENANCE

F1. Social Security:	8	10	2	0
F2. Supplemental Security Income (SSI):	20	16	4	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	9	2	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	7	0	0
G2. Elder Abuse/Neglect/Exploitation:	44	35	11	7
G3. Other Individual Rights:	1	4	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	108	104	22	0
H2. Advance Health Care Directives (AHCD):	34	23	19	0
H3. Financial Powers of Attorney:	28	28	7	0
H4. Other Miscellaneous:	20	26	0	0

**TOTAL CASES OPENED IN QUARTER:** 455

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
438	86	10

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1325

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Adults Legal Assistance (SALA)

**County(ies):** Santa Clara

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 10

12/09/11	SALA Central Office in San Jose	Annual Training for SALA Intake Volunteers	Volunteer attorneys and paralegals that help with client interviews at SALA's senior center appointments	11	8
12/09/11	John XXIII Senior Center Advisory	Presentation about SALA: Who We Are & What We Do	Advisory Board members	12	1
12/09/11 (	Mayfair Community Center Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	44	2.5
12/07/11	Alma Senior Center Nutrition Program in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	45	3
10/25/11	Timpany Center in San Jose	Represent SALA at table at County's Aging and Adult Services Resource Fair	Senior participants at fair and other service providers	50	3
10/18/11	Santa Clara University Law School	Represent SALA at table at Public Interest Law Fair for law students	Prospective volunteer law clerks for SALA	14	4.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Adults Legal Assistance (SALA)</b>					
<b>County(ies) Santa Clara</b>					
11/30/11	Corinthian House Senior Housing in Campbell	Presentation about SALA and Legal Planning for the Future	Senior residents of Corinthian House	14	6
10/16/11	Senior Peer Advocates Group at Campbell Office of Health Trust	SALA's Services and Legal Issues Affecting Seniors	Senior Peer Advocates	20	5.3

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 10**

10/03/11	Stanford University Successful Aging Workshop at Eastside	Presentation on Advance Health Care Directives	Senior Participants in Successful Aging Workshop	25	2.5
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 11

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	9	0	9	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	0	5	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	0	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	102	0	102	0
D2. Medicare:	14	0	14	0
D3. Other Health/Community Based Care:	2	0	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	0	12	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	0	9	0
E3. Other Housing:	16	0	6	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 11

**INCOME MAINTENANCE**

F1. Social Security:	23	0	23	0
F2. Supplemental Security Income (SSI):	10	0	10	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	2	0	2	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	6	0	5	0
G3. Other Individual Rights:	11	0	10	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	42	0	34	0
H2. Advance Health Care Directives (AHCD):	20	0	16	0
H3. Financial Powers of Attorney:	26	0	20	0
H4. Other Miscellaneous:	115	0	115	0

**TOTAL CASES OPENED IN QUARTER:** 435

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	403	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1484

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Council for the Spanish Speaking</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 11

County(ies) <i>San Joaquin</i>					
11/30/11	Webinar	Subsidized Housing – A Basic overview for Advocates	Professionals and other advocates who work with seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012  
 Quarter: 2

PSA: 12

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
 Asian Indian:   
 Cambodian:   
 Chinese:   
 Filipino:   
 Japanese:   
 Korean:   
 Laotian:   
 Vietnamese:   
 Guamanian:   
 Hawaiian:   
 Samoan:   
 Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 12

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	4	3	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	2	0	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 12

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	6	8	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	3	1	1	0

**TOTAL CASES OPENED IN QUARTER:** 27

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	8	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 37

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Catholic Charities

**County(ies):** Alpine, Amador, Calaveras, Mariposa, T

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 12**

10/18 & 19	Sonora, CA	Health Fair	60+	220	16
10/1/11	San Andreas, CA	Health Fair	60+	110	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 13

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	46
65-74:	61
75-84:	27
85+:	22
Client Declined to Provide Information:	0
<b>Total:</b>	<b>156</b>

#### CLIENT GENDER

Male:	62
Female:	94
<b>Total:</b>	<b>156</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	80
Homebound:	7
Lives Alone:	66
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	53
Rural:	40
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	79
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT RACE

Two or More Races:	3
Caucasian:	146
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
<b>Total:</b>	<b>156</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 13

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	17	8	3	1
A2. Contracts/Warranties:	3	1	2	0
A3. Other Consumer/Finance:	0	1	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	3	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	0	1
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	13	1	1	2
D2. Medicare:	5	2	0	0
D3. Other Health/Community Based Care:	5	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	31	12	5	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	3	1	0
E3. Other Housing:	14	4	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 13

**INCOME MAINTENANCE**

F1. Social Security:	7	3	2	1
F2. Supplemental Security Income (SSI):	9	7	1	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	0
G3. Other Individual Rights:	1	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	9	0	1	0
H2. Advance Health Care Directives (AHCD):	1	3	4	0
H3. Financial Powers of Attorney:	18	2	1	0
H4. Other Miscellaneous:	5	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 156

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
56	21	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1445

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	35
65-74:	41
75-84:	8
85+:	1
Client Declined to Provide Information:	0
<b>Total:</b>	<b>85</b>

##### CLIENT GENDER

Male:	46
Female:	39
<b>Total:</b>	<b>85</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	85

##### CLIENT RACE

Two or More Races:	0
Caucasian:	29
African American:	17
Native American/Native Alaskan:	0
Asian/Pacific Islander	0
Asian Indian:	0
Cambodian:	2
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	35
Client Declined to Provide Information:	0
<b>Total:</b>	<b>85</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 14

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	0	4	0
A2. Contracts/Warranties:	0	1	1	0
A3. Other Consumer/Finance:	1	0	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	3	0	3	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	2	2	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	62	16	30	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	2	0
E3. Other Housing:	4	3	1	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 14

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	2
G3. Other Individual Rights:	0	1	1	1

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	32	2	1

**TOTAL CASES OPENED IN QUARTER:** 91

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	49	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 310

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input style="width: 50px; text-align: right;" type="text" value="9"/>
65-74:	<input style="width: 50px; text-align: right;" type="text" value="26"/>
75-84:	<input style="width: 50px; text-align: right;" type="text" value="22"/>
85+:	<input style="width: 50px; text-align: right;" type="text" value="12"/>
Client Declined to Provide Information:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
<b>Total:</b>	<input style="width: 50px; text-align: right; background-color: #e0f0ff;" type="text" value="69"/>

##### CLIENT GENDER

Male:	<input style="width: 50px; text-align: right;" type="text" value="21"/>
Female:	<input style="width: 50px; text-align: right;" type="text" value="48"/>
<b>Total:</b>	<input style="width: 50px; text-align: right; background-color: #e0f0ff;" type="text" value="69"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px; text-align: right;" type="text" value="31"/>
Homebound:	<input style="width: 50px; text-align: right;" type="text" value="4"/>
Lives Alone:	<input style="width: 50px; text-align: right;" type="text" value="12"/>
Institutionalized:	<input style="width: 50px; text-align: right;" type="text" value="3"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px; text-align: right;" type="text" value="2"/>
Limited English:	<input style="width: 50px; text-align: right;" type="text" value="12"/>
Rural:	<input style="width: 50px; text-align: right;" type="text" value="12"/>
Greatest Economic Need (Minority):	<input style="width: 50px; text-align: right;" type="text" value="13"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px; text-align: right;" type="text" value="8"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px; text-align: right;" type="text" value="24"/>

##### CLIENT RACE

Two or More Races:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Caucasian:	<input style="width: 50px; text-align: right;" type="text" value="45"/>
African American:	<input style="width: 50px; text-align: right;" type="text" value="3"/>
Native American/Native Alaskan:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Cambodian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Chinese:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Filipino:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Japanese:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Korean:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Laotian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Guamanian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Samoan:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 50px; text-align: right;" type="text" value="1"/>
Race Unknown/Some Other Race:	<input style="width: 50px; text-align: right;" type="text" value="20"/>
Client Declined to Provide Information:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
<b>Total:</b>	<input style="width: 50px; text-align: right; background-color: #e0f0ff;" type="text" value="69"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 15

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	4	2	0
A2. Contracts/Warranties:	3	3	1	0
A3. Other Consumer/Finance:	3	3	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	2	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	0	0
E3. Other Housing:	1	1	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 15

**INCOME MAINTENANCE**

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	1	0
G3. Other Individual Rights:	1	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	25	9	23	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	6	8	0	0
H4. Other Miscellaneous:	7	6	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	28	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 218

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Sarah Shena, Tulare Co. Senior Legal Services

**County(ies):** Tulare

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 15

Various	Not Listed	Revise Program Fliers	Targeted Seniors, their families & referral sources		2
12/19	Visalia	Caregivers' Support Group	Targeted Seniors, their families & referral sources	4	2.9
12/18	Visalia	*Parents, Friends, Families of Lesbians & Gays, etc. (PFLAG) Meeting	Targeted Seniors, their families & referral sources	37	4.3
11/17	Visalia	County Bar Assoc Meeting	Referral Sources	15	1.8
11/3	Visalia	Self-Help Collaboration Mtg	Referral Sources	6	1.3
10/26	Lindsay	Mtg @ shelter w/displaced fire victims	Targeted Seniors, their families & referral sources	23	3.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Sarah Shena, Tulare Co. Senior Legal Services</b>					
<b>County(ies) Tulare</b>					
12/19	Visalia	Caregiver Legal Needs; Conservatorship prevention	Targeted Seniors, their families & referral sources	4	2.9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="3"/>
65-74:	<input type="text" value="4"/>
75-84:	<input type="text" value="6"/>
85+:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="15"/>

##### CLIENT GENDER

Male:	<input type="text" value="5"/>
Female:	<input type="text" value="10"/>
<b>Total:</b>	<input type="text" value="15"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="1"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="8"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="0"/>
Rural:	<input type="text" value="15"/>
Greatest Economic Need (Minority):	<input type="text" value="1"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="11"/>
African American:	<input type="text" value="0"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="0"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="15"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 16

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	1	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	7	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	0	2	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 16

**INCOME MAINTENANCE**

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	4	0
H4. Other Miscellaneous:	2	1	1	0

**TOTAL CASES OPENED IN QUARTER:** 17

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
16	10	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 95

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** California Indian Legal Services

**County(ies):** Inyo & Mono

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 16**

12/13/11	Inyo & Mono counties	Public Service Announcement – Consumer Alert	Seniors	3000	2
12/3/11	Inyo & Mono	Annual Outreach Letter/Services Description	Seniors and senior community Agencies	37	10
12/1/11	Mono County	Newsarticle in Walker SR Ctr	Seniors	50	0

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 17

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	2	9	0
A2. Contracts/Warranties:	22	5	18	0
A3. Other Consumer/Finance:	98	15	81	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	0	5	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	3	0	3	0
C3. Other Family:	9	1	7	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	77	10	59	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	2	16	0
E3. Other Housing:	2	2	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 17

**INCOME MAINTENANCE**

F1. Social Security:	2	2	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	5	6	0
G3. Other Individual Rights:	2	2	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	36	12	21	0

**TOTAL CASES OPENED IN QUARTER:** 291

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
67	232	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 236

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Central Coast Commission For Senior Citizens*

**County(ies)** *San Luis Obispo and Santa Barbara*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 17**

10-14-11	San Luis Obispo	Advance Planning Documents	Seniors	15	1.5
10/21/2011	San Luis Obispo	Senior Syposium Breakout Session Table Facilitator	Senior Service Agency Reps	28	6
10/19/2011	San Luis Obispo	Senior Syposium Breakout Session Leader Orientation	Senior Service Agency Reps	20	1

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Central Coast Commission For Senior Citizens</b>					
<b>County(ies) San Luis Obispo and Santa Barbara</b>					
11/30/2011	Arroyo Grande	POLST & Directive Documents	Seniors and Their Loved Ones	30	3
11/21/11	San Luis Obispo	Advance Directive Docs	Seniors	10	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 18

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	32
65-74:	85
75-84:	85
85+:	27
Client Declined to Provide Information:	0
<b>Total:</b>	<b>229</b>

##### CLIENT GENDER

Male:	98
Female:	131
<b>Total:</b>	<b>229</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	0
Lives Alone:	101
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	72
Rural:	16
Greatest Economic Need (Minority):	69
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	20
Caucasian:	102
African American:	10
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	14
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	66
Client Declined to Provide Information:	0
<b>Total:</b>	<b>229</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 18

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	70	22	28	20

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	10	10	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	10	10	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 18

**INCOME MAINTENANCE**

F1. Social Security:	15	14	1	0
F2. Supplemental Security Income (SSI):	21	20	1	0
F3. Pensions/Retiree Benefits:	12	12	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	12	12	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	67	67	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 229

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
179	30	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 271

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Grey Law of Ventura County Inc.</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 18**

<b>County(ies)</b>		<b>Ventura</b>			
12-9-11	Court House	Grey Law/Powers Attorney	Seniors	20	2.5
11-17-11	Area Agency on Aging	Grey Law and powers of Attorney	LTC Ombudsmen	31	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 19

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 19

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	19	24	11	2
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	6	10	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	2	0	0
C2. Conservatorship:	2	4	3	1
C3. Other Family:	1	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	3	2	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	3	4	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	11	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	19	2	0
E3. Other Housing:	8	10	1	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 19

**INCOME MAINTENANCE**

F1. Social Security:	3	7	1	0
F2. Supplemental Security Income (SSI):	11	5	3	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	1
G3. Other Individual Rights:	10	6	0	10

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	32	34	13	0
H2. Advance Health Care Directives (AHCD):	13	5	13	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	6	1	0

**TOTAL CASES OPENED IN QUARTER:** 164

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
163	60	16

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1755

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Bet Tzedek Legal Services*

**County(ies)** *Los Angeles*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 19

11/1/11	Los Angeles	Estate Planning Basics	seniors	47	2
10/27/11	Whittier	Caregiver Presentation	Seniors	20	2
10/25/11	North Hollywood	Know Your Rights presentation	workers	20	2
10/13/11	Los Angeles	Elder Abuse symposium	Seniors	50	2
10/12/11	Los Angeles	BTLS Overview	Community	20	2
10/11/11	Los Angeles	Estate Planning Basics	Seniors	40	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Bet Tzedek Legal Services</b>					
<b>County(ies) Los Angeles</b>					
12/6/11	North Hollywood	Know Your Rights presentation	workers	20	2
12/6/11	Los Angeles	ID theft presentation	seniors	55	2
11/18/11	Gardena	Senior Health Fair	seniors	100	2
11/16/11	Santa Clarita	Debtor's Rights presentation	seniors	20	2
11/2/11	Van Nuys	Know Your Rights presentation	workers	20	2
11/2/11	Los Angeles	Elder Financial Protection	seniors	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 20

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	29	28	18	3
A2. Contracts/Warranties:	13	10	5	1
A3. Other Consumer/Finance:	7	7	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	12	14	8	2
C2. Conservatorship:	4	4	0	0
C3. Other Family:	3	5	1	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	5	2	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	19	15	24
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	20	18	6	0
E3. Other Housing:	9	10	1	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 20

**INCOME MAINTENANCE**

F1. Social Security:	1	3	1	0
F2. Supplemental Security Income (SSI):	7	7	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	10	1	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	5	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	49	32	27	0
H2. Advance Health Care Directives (AHCD):	21	4	21	0
H3. Financial Powers of Attorney:	21	4	19	0
H4. Other Miscellaneous:	4	4	0	1

**TOTAL CASES OPENED IN QUARTER:** 247

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
192	125	36

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1362

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Inland Counties Legal Services, Inc.*

**County(ies)** *San Bernardino*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 20

11/15/2011	Montclair Senior Center	Presentation: Estate Planning, Advanced Health Care Directives, Powers of Attorney	Seniors	30	6.9
11/10/2011	Loma Linda VA Hospital	Outreach to Veterans	Veterans	100	2.3
10/29/2011	San Bernardino Valley College	Community Partners in Action	Seniors, Low Income	500	6.4
10/25/2011	Big Bear Senior	Presentation: ICLS Services, Wills/Trusts, Advanced Health Care Directives, Powers of Attorney	Seniors	21	5.9
10/20/2011	Yucaipa Senior Center	Information Table: Wills, Powers of Attorney, Advanced Health Care Directives, Debts	Seniors	165	5.5
10/17/2011	Ontario Senior Center	Senior Community Health Fair	Seniors	150	15.5
10/13/2011	Jess Ranch Community	Presentation: ICLS Services, Wills/Trusts, Advance Health Care Directives, Senior Scams	Seniors	17	2.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Inland Counties Legal Services, Inc.</i>					
<b>County(ies)</b> <i>San Bernardino</i>					
11/9/2011	Option House	40 hr Advocate Training: Domestic Violence & Elder Abuse	DV Advocates	9	1.3
10/19/2011	High Desert Church	Medicare Kick-Off, ICLS Services	Seniors	104	10.7
10/12/2011	Multi-Disciplinary Team – San Bernardino County	Community Education	Health Care Providers	27	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 20

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012  
 Quarter: 2

PSA: 21

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
 Asian Indian:   
 Cambodian:   
 Chinese:   
 Filipino:   
 Japanese:   
 Korean:   
 Laotian:   
 Vietnamese:   
 Guamanian:   
 Hawaiian:   
 Samoan:   
 Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 21

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	20	3	0
A2. Contracts/Warranties:	1	3	0	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	1	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	1	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	5	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	3	4	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 21

**INCOME MAINTENANCE**

F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	6	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	3	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	21	17	13	0
H2. Advance Health Care Directives (AHCD):	6	1	7	0
H3. Financial Powers of Attorney:	3	3	2	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 84

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	31	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 354

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Inland Counties Legal Services, Inc.*

**County(ies)** *Riverside*

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 21**

11/10/2011	Moreno Valley	CA Care Giver Event	Seniors	150	6
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 22

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
 Asian Indian:   
 Cambodian:   
 Chinese:   
 Filipino:   
 Japanese:   
 Korean:   
 Laotian:   
 Vietnamese:   
 Guamanian:   
 Hawaiian:   
 Samoan:   
 Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 22

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	179	144	34	0
A2. Contracts/Warranties:	21	21	0	0
A3. Other Consumer/Finance:	14	9	4	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	63	39	24	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	44	37	7	0
C2. Conservatorship:	6	5	1	0
C3. Other Family:	13	13	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	25	17	4	1
D2. Medicare:	20	14	6	0
D3. Other Health/Community Based Care:	22	15	5	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	142	120	21	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	41	39	0	0
E3. Other Housing:	8	8	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 22

**INCOME MAINTENANCE**

F1. Social Security:	23	22	1	0
F2. Supplemental Security Income (SSI):	27	17	9	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	6	1	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	18	18	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	44	42	2	0
H2. Advance Health Care Directives (AHCD):	11	9	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	26	23	2	0

**TOTAL CASES OPENED IN QUARTER:** 758

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
621	123	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1593

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid Society of Orange County

**County(ies)** Orange

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 22

11/17/11	Santa Ana	Resource Fair	HOA Members	40	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

11/16/11	Santa Ana	Gov't Benefits	Homeowners	21	5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 23

Total Unduplicated Client Count for Quarter: 854

Total Cases Closed in Quarter: 854

Total Units of Service for Quarter (Unit=1 Hour): 1599

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	162
65-74:	334
75-84:	242
85+:	116
Client Declined to Provide Information:	0
Total:	854

**CLIENT GENDER**

Male:	287
Female:	567
Total:	854

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	33
Homebound:	1
Lives Alone:	506
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	27
Rural:	3
Greatest Economic Need (Minority):	90
Greatest Economic Need (Non-Minority):	157
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	0
Caucasian:	661
African American:	43
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	5
Filipino:	28
Japanese:	2
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	102
Client Declined to Provide Information:	0
Total:	854

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 23

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	49	40	9	0
A2. Contracts/Warranties:	72	42	30	0
A3. Other Consumer/Finance:	28	23	5	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	6	6	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	20	20	0	0
C2. Conservatorship:	7	6	1	0
C3. Other Family:	16	15	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	14	13	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	1	4	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	103	83	20	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	36	28	8	0
E3. Other Housing:	51	40	11	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 23

**INCOME MAINTENANCE**

F1. Social Security:	13	9	4	0
F2. Supplemental Security Income (SSI):	18	16	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	5	4	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	8	0	0
G3. Other Individual Rights:	120	104	16	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	182	130	52	0
H2. Advance Health Care Directives (AHCD):	28	4	24	0
H3. Financial Powers of Attorney:	34	17	17	0
H4. Other Miscellaneous:	37	31	6	0

**TOTAL CASES OPENED IN QUARTER:** 854

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
642	212	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1599

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Elder Law & Advocacy*

**County(ies)** *San Diego*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 23

10/11/11	County Veterans Service Office	Elder Law, Senior Legal Services and Elder Abuse	Seniors	10	3.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Elder Law &amp; Advocacy</b>					
<b>County(ies) San Diego</b>					
10/24/11	Thomas Jefferson School of Law	Elder Law and Public Interest Law Work	Students	20	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 24

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	6	4	2	0
A3. Other Consumer/Finance:	5	2	3	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	3	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	5	1	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	11	7	4	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 24

**INCOME MAINTENANCE**

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	3	2	1	0
H2. Advance Health Care Directives (AHCD):	7	5	2	0
H3. Financial Powers of Attorney:	4	0	4	0
H4. Other Miscellaneous:	15	12	3	0

**TOTAL CASES OPENED IN QUARTER:** 73

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
48	25	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 161

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 25

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
---

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	12	6	1
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	5	4	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	5	2	2	0
C3. Other Family:	2	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	3	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	18	12	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	9	2	2
E3. Other Housing:	0	2	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 25

**INCOME MAINTENANCE**

F1. Social Security:	3	1	1	0
F2. Supplemental Security Income (SSI):	8	8	0	1
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	42	37	12	127

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	13	4	0
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	5	5	0

**TOTAL CASES OPENED IN QUARTER:** 156

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
121	42	133

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2361

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Bet Tzedek Legal Services*

**County(ies)** *Los Angeles City*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 25

11/1/11	Los Angeles	Estate Planning Basics	seniors	47	2
10/27/11	Whittier	Caregiver Presentation	Seniors	20	2
10/25/11	North Hollywood	Know Your Rights presentation	workers	20	2
10/13/11	Los Angeles	Elder Abuse symposium	Seniors	50	2
10/12/11	Los Angeles	BTLS Overview	Community	20	2
10/11/11	Los Angeles	Estate Planning Basics	Seniors	40	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Bet Tzedek Legal Services</i>					
<b>County(ies)</b> <i>Los Angeles City</i>					
12/6/11	North Hollywood	Know Your Rights presentation	workers	20	2
12/6/11	Los Angeles	ID theft presentation	seniors	55	2
11/18/11	Gardena	Senior Health Fair	seniors	100	2
11/16/11	Santa Clarita	Debtor's Rights presentation	seniors	20	2
11/2/11	Van Nuys	Know Your Rights presentation	workers	20	2
11/2/11	Los Angeles	Elder Financial Protection	seniors	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 26

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	49
65-74:	62
75-84:	41
85+:	31
Client Declined to Provide Information:	0
<b>Total:</b>	<b>183</b>

##### CLIENT GENDER

Male:	66
Female:	117
<b>Total:</b>	<b>183</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	79
Homebound:	3
Lives Alone:	85
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	156
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	46
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	1
Caucasian:	181
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>183</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 26

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	16	1	0
A2. Contracts/Warranties:	14	8	5	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	2	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	6	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	33	35	1	0
D2. Medicare:	12	10	0	0
D3. Other Health/Community Based Care:	7	6	3	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	64	28	36	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	19	7	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 26

**INCOME MAINTENANCE**

F1. Social Security:	4	7	0	0
F2. Supplemental Security Income (SSI):	5	6	0	4
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	0
G3. Other Individual Rights:	10	11	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	6	9	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	8	5	3	0
H4. Other Miscellaneous:	2	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 220

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
182	57	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 286

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
------	-----------------------------	---------------------------	--------------------------------	-------------------------------	---------------

**Provider Name:** Senior Law Project, Inc.

**County(ies):** Lake and Mendocino Counties

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 26**

12/8/11	Ukiah	MDT	Seniors/Disabled	6	3
12/7/11	Ukiah	IHSS	Seniors/Disabled	1500	3
11/15/11	Lakeport	MDT	Seniors/Disabled	6	2
10/26/11	Lower Lake	IHSS	Seniors/Disabled	1500	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 27

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	64
65-74:	99
75-84:	89
85+:	53
Client Declined to Provide Information:	48
<b>Total:</b>	<b>353</b>

#### CLIENT GENDER

Male:	114
Female:	239
<b>Total:</b>	<b>353</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	80
Homebound:	17
Lives Alone:	82
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	12
Rural:	113
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	110
Greatest Economic Need (Minority Status Unknown):	8

#### CLIENT RACE

Two or More Races:	5
Caucasian:	337
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	1
<b>Total:</b>	<b>353</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 27

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
---

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="19"/>	<input style="width: 40px;" type="text" value="21"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="34"/>	<input style="width: 40px;" type="text" value="32"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>

#### EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px;" type="text" value="0"/>			

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="31"/>	<input style="width: 40px;" type="text" value="28"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="13"/>	<input style="width: 40px;" type="text" value="12"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="31"/>	<input style="width: 40px;" type="text" value="30"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="15"/>	<input style="width: 40px;" type="text" value="16"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="22"/>	<input style="width: 40px;" type="text" value="20"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 27

#### INCOME MAINTENANCE

F1. Social Security:	23	18	1	0
F2. Supplemental Security Income (SSI):	23	13	1	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	9	7	0	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	13	0	0
G3. Other Individual Rights:	22	22	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	107	89	8	0
H2. Advance Health Care Directives (AHCD):	30	15	6	0
H3. Financial Powers of Attorney:	41	24	9	0
H4. Other Miscellaneous:	27	22	3	0

**TOTAL CASES OPENED IN QUARTER:** 488

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
410	31	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 726

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Council on Aging

**County(ies):** Sonoma

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 27

10/10, 11/	Petaluma Senior Center	Legal Clinic (paralegal-mk)	Seniors	9	9
10/20, 11/1	Sebastopol Senior Center	Legal Clinic (paralegal-mk)	Seniors	3	4
10/10, 11/	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	12	12
10/18, 11/	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	3	5
11/1, 12/5	Rohnert Park	Legal Clinic (attorney-la)	Seniors	5	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Council on Aging</b>					
<b>County(ies) Sonoma</b>					
11/8	Santa Rosa	Judgment Proof & Exemptions from liens	Social Workers and Financial Fiduciaries	12	2
10/20	Earie Baum Center, Santa Rosa	Consumer Fraud Protection	Persons with Sight Loss	12	3
10/9	Council on Aging, Santa Rosa	Elder Law and Estate Planning for same sex couples	Seniors	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 28

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="41"/>
65-74:	<input type="text" value="46"/>
75-84:	<input type="text" value="35"/>
85+:	<input type="text" value="18"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="140"/>

##### CLIENT GENDER

Male:	<input type="text" value="64"/>
Female:	<input type="text" value="76"/>
<b>Total:</b>	<input type="text" value="140"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="57"/>
Homebound:	<input type="text" value="3"/>
Lives Alone:	<input type="text" value="56"/>
Institutionalized:	<input type="text" value="18"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="6"/>
Rural:	<input type="text" value="1"/>
Greatest Economic Need (Minority):	<input type="text" value="27"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="14"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="84"/>
African American:	<input type="text" value="30"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="11"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="2"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="6"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
<b>Total:</b>	<input type="text" value="140"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 28

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	17	12	0
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	7	6	3	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	5	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	2	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	7	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	2	2	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	6	9	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	39	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	8	6	0
E3. Other Housing:	9	8	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 28

**INCOME MAINTENANCE**

F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	8	2	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	5	3	0
G3. Other Individual Rights:	2	1	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	11	13	10	0
H2. Advance Health Care Directives (AHCD):	4	1	2	0
H3. Financial Powers of Attorney:	6	0	5	0
H4. Other Miscellaneous:	5	8	0	1

**TOTAL CASES OPENED IN QUARTER:** 140

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
148	62	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 486

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Aid of Napa Valley*

**County(ies)** *Napa*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 28

12/16/11	Napa	In Home Support Services	Seniors/Providers IHSS	4	1.5
11/28/11	Board of Supervisors	Commission on Aging	Senior Service Providers/Seniors	23	5
11/18/11	Napa	In Home Support Services	Senior Service Providers/Seniors	7	2.5
11/16/11	Napa Creek Manor	Small Estate Planning	Spanish Speaking Seniors	10	2.5
11/14/11	Dthe Reserve	Small Estate Planning	Seniors	21	2.5
11/09/11	First Five	Health Aging Population Initiative	Senior Service Providers	13	2.5
10/24/11	American Canyon	Commission on Aging	Senior Service Providers/Seniors	17	4
10/17/11	District Attorney's office	Elder Abuse Prevention Council	Senior Service Providers	18	2
10/12/11	First Five	Health Aging Population Initiative	Senior Service Providers	15	2.5
10/11/11	Rianda House Senior Center	Seniors resources	Senior Service Providers/Seniors	40	3.5
10/11/11	American Canyon Senior Center	Senior resources	Senior Service Providers/Seniors	25	3.5
10/02/11	Napa Creek Manor	Small Estate Planning	Seniors	12	4
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Solano County</b>					
12/7/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	5	2
11/2/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	5	2
10/5/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	0	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 28

County(ies)		Solano County			
Weekly	LSNC Vallejo Office	About 13 Clinics for tenants on how to respond to an Unlawful Detainer Eviction	Solano Count seniors facing eviction	13	13
12/28/2011	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	10	3
11/4/2011	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	10	3
10/29/2011	Solano County	Senior Fair Outreach	Seniors & Service Providers	50	5
10/28/2011	Place 2 Live	Presentation on Tenants' Rights and Fair Housing	Senior Tenants	21	2
10/24/2011	Vallejo Senior Center	Snior Health and Information Fair	Seniors	150	4
10/7/2011	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	10	3
10/6/2011	Vallejo	Outreach at Project Homeless Connect	Seniors	25	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 20

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 35

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 29

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="63"/>
65-74:	<input type="text" value="153"/>
75-84:	<input type="text" value="101"/>
85+:	<input type="text" value="20"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
<b>Total:</b>	<input type="text" value="339"/>

##### CLIENT GENDER

Male:	<input type="text" value="125"/>
Female:	<input type="text" value="214"/>
<b>Total:</b>	<input type="text" value="339"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="43"/>
Homebound:	<input type="text" value="3"/>
Lives Alone:	<input type="text" value="123"/>
Institutionalized:	<input type="text" value="3"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="24"/>
Limited English:	<input type="text" value="6"/>
Rural:	<input type="text" value="339"/>
Greatest Economic Need (Minority):	<input type="text" value="2"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="180"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="324"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="2"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="339"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 29

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
---

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	54	46	10	0
A2. Contracts/Warranties:	9	5	2	0
A3. Other Consumer/Finance:	26	24	2	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	5	0	0
C2. Conservatorship:	4	3	0	0
C3. Other Family:	16	5	5	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	25	19	1	0
D2. Medicare:	4	4	0	0
D3. Other Health/Community Based Care:	6	6	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	16	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	64	37	29	0
E3. Other Housing:	31	30	2	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 29

**INCOME MAINTENANCE**

F1. Social Security:	10	10	0	0
F2. Supplemental Security Income (SSI):	10	10	0	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	15	10	8	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	11	11	3
G3. Other Individual Rights:	5	3	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	159	49	134	0
H2. Advance Health Care Directives (AHCD):	100	14	107	0
H3. Financial Powers of Attorney:	107	15	102	0
H4. Other Miscellaneous:	4	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 710

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
329	417	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1383

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Legal Services</b>					

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 29

County(ies)					
El Dorado County					
12/2/11	Patrons Club El Dorado	Senior Legal Services provided	Seniors	25	4
11/7/11	Denneys	Senior Legal Services	Seniors	32	4
11/1/11	Lions Club at Dennys	Senior Legal Services	Seniors	19	4
10/26/11	Ponte Palmero	Senior Legal Services	Seniors	12	4
10/18/11	Placerville Senior Center	Annuities	Seniors	8	4
10/18/11	Lake Oaks MHP	Senior Legal Services	Seniors	6	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 30

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	6	2	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	2	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	3	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	3	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	1	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	2	0	0
E3. Other Housing:	4	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 30

**INCOME MAINTENANCE**

F1. Social Security:	3	1	1	0
F2. Supplemental Security Income (SSI):	6	3	0	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	5	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	0	0	1
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	9	6	0	0
H2. Advance Health Care Directives (AHCD):	2	1	0	0
H3. Financial Powers of Attorney:	9	2	0	0
H4. Other Miscellaneous:		2	0	0

**TOTAL CASES OPENED IN QUARTER:** 131

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
30	6	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 457

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Law Office of Joyce Gandelman, Senior Law Project

**County(ies):** Stanislaus

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 30

10/14/11	Modesto	Healthy Aging Fall Prevention	Seniors	500	8
12/28/11	Modesto	Presentation on services	Law Librarians	100	2
10/2011	Patterson	Legal Services	Seniors	3	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Law Office of Joyce Gandelman, Senior Law Project</b>					
<b>County(ies) Stanislaus</b>					
10/11/11	Webinar	Elder Abuse – Capacity	Elder Law Providers	100	1
10/14/11	Modesto	Elder Abuse Conference	Senior Providers/Public	200	4
11/2011	Monterey	Elder Law	Elder Law Providers	3	50

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 55

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 31

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	8
65-74:	16
75-84:	22
85+:	5
Client Declined to Provide Information:	2
<b>Total:</b>	<b>53</b>

##### CLIENT GENDER

Male:	20
Female:	33
<b>Total:</b>	<b>53</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	13
Homebound:	2
Lives Alone:	23
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	5
Rural:	15
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	1

##### CLIENT RACE

Two or More Races:	21
Caucasian:	23
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
<b>Total:</b>	<b>53</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 31

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	4	4	0
A2. Contracts/Warranties:	3	8	3	0
A3. Other Consumer/Finance:	7	7	4	1

#### EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	2	0	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	6	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	9	3	0
E3. Other Housing:	0	0	1	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 31

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	0
G3. Other Individual Rights:	0	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	19	24	0
H2. Advance Health Care Directives (AHCD):	2	3	5	0
H3. Financial Powers of Attorney:	3	4	5	0
H4. Other Miscellaneous:	0	16	3	0

**TOTAL CASES OPENED IN QUARTER:** 53

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	54	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 276

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 32

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="102"/>
65-74:	<input type="text" value="176"/>
75-84:	<input type="text" value="134"/>
85+:	<input type="text" value="61"/>
Client Declined to Provide Information:	<input type="text" value="3"/>
<b>Total:</b>	<input type="text" value="476"/>

##### CLIENT GENDER

Male:	<input type="text" value="183"/>
Female:	<input type="text" value="293"/>
<b>Total:</b>	<input type="text" value="476"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="21"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="0"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="21"/>
Limited English:	<input type="text" value="0"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="31"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="157"/>
Caucasian:	<input type="text" value="244"/>
African American:	<input type="text" value="17"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="7"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value=""/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="33"/>
Client Declined to Provide Information:	<input type="text" value="6"/>
<b>Total:</b>	<input type="text" value="476"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 32

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	14	1	0
A2. Contracts/Warranties:	39	19	19	1
A3. Other Consumer/Finance:	42	38	2	2

#### EMPLOYMENT

B1. Discrimination:	4	3	1	0
B2. Other Employment:	4	4	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	28	21	7	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	15	11	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	34	19	15	0
D2. Medicare:	31	18	12	1
D3. Other Health/Community Based Care:	37	20	17	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	43	23	20	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29	18	11	0
E3. Other Housing:	3	1	2	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 32

**INCOME MAINTENANCE**

F1. Social Security:	36	22	13	1
F2. Supplemental Security Income (SSI):	17	9	7	1
F3. Pensions/Retiree Benefits:	4	3	1	0
F4. Other Income Maintenance:	18	10	8	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	5	2	3	0
G2. Elder Abuse/Neglect/Exploitation:	5	3	2	0
G3. Other Individual Rights:	33	27	6	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	53	28	25	0
H2. Advance Health Care Directives (AHCD):	39	5	34	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 534

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
318	210	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 696

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services for Seniors*

**County(ies)** *Monterey*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 32

11/15/11	St. Ansgar's Church - Salinas	Senior Lunch Presentation	Seniors	50	1.5
12/20/11	Salinas City	City of Salinas info session	City/CHISPA	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services for Seniors</b>					
<b>County(ies) Monterey</b>					
10/27/11	Monterey Comm. Ctr	LSS general info/ID Elder Abuse	Senior Peer Counselors	20	1
11/9/2011	WLC	LSC Cooperation	LSC employees	5	2
10/28/11	Monterey County Adult Services	Financial Abuse Prevention	County DSES Employees	12	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 33

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 2

PSA: 33

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	12	1	1
A2. Contracts/Warranties:	7	6	0	0
A3. Other Consumer/Finance:	4	4	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	1	2

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	13	10	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	2	4	1
E3. Other Housing:	3	3	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 2

PSA: 33

**INCOME MAINTENANCE**

F1. Social Security:	8	7	1	0
F2. Supplemental Security Income (SSI):	5	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	2
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	8	3	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 86

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
67	19	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 375

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Greater Bakersfield Legal Assistance, Inc.*

**County(ies)** *Kern*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 2**

**PSA: 33**

11/04/11	Adult School Fair Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	300	3
10/29/11	KCAASD Health Harvest Fair Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	100	4
10/18/11	Adult School Fair Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	6	7.5
10/12/11	Ridgecrest Collaborative Meeting Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	25	6.5
10/05/11	Clinic Sierra Vista Frazier Park, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	15	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**