

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 1

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 1

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="1"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	8	0	0									
E3. Other Housing:	0	0	0	0									
INCOME MAINTENANCE													
F1. Social Security:	3	2	0	2									
F2. Supplemental Security Income (SSI):	1	1	0	1									
F3. Pensions/Retiree Benefits:	0	0	0	0									
F4. Other Income Maintenance:	0	0	0	0									
INDIVIDUAL RIGHTS													
G1. Immigration/Naturalization:	0	0	0	0									
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0									
G3. Other Individual Rights:	0	0	0	0									
MISCELLANEOUS													
H1. Estate Planning/Wills/Trusts:	44	28	0	0									
H2. Advance Health Care Directives (AHCD):	8	7	0	0									
H3. Financial Powers of Attorney:	0	0	0	0									
H4. Other Miscellaneous:	3	2	0	0									
TOTAL CASES OPENED IN QUARTER:	122	<table border="1"> <tr> <th colspan="3">TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</th> </tr> <tr> <th>TOTAL COUNSEL AND ADVICE</th> <th>TOTAL LIMITED ADD. SERVICES</th> <th>TOTAL LEGAL REPRESENTATION</th> </tr> <tr> <td align="center">84</td> <td align="center">5</td> <td align="center">4</td> </tr> </table>			TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	84	5	4
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE													
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION											
84	5	4											

TOTAL ESTIMATED CASE WORK HOURS SPENT: 469

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 1

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Humboldt & Del Norte					
3/18/14	Eureka LSNC Office	Civil Clinic	Seniors	1	0.5
3/4/14	Eureka HSRC	Elder Law Clinic	Seniors	4	2
2/27/14	Eureka HSRC	Presentation on Foreclosure & Medi-Cal rules	Seniors	25	3
2/25/14	Eureka LSNC Office	Bankruptcy Clinic	Seniors	2	1
2/18/14	Eureka LSNC Office	Civil Clinic	Seniors	1	0.5
2/11/14	Eureka LSNC Office	Family Clinic	Seniors	2	1
2/4/14	Eureka HSRC	Elder Law Clinic	Seniors	3	1.5
1/28/14	Eureka LSNC Office	Bankruptcy Clinic	Seniors	1	0.5
1/21/14	Eureka LSNC Office	Civil Clinic	Seniors	1	0.5
1/7/14	Eureka HSRC	Elder Law Clinic	Seniors	2	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 2

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 71

Total Units of Service for Quarter (Unit=1 Hour): 543

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

Table with 2 columns: Client Age Category and Count. Rows include 60-64 (24), 65-74 (43), 75-84 (17), 85+ (5), Client Declined to Provide Information (0), and Total (89).

CLIENT GENDER

Table with 2 columns: Client Gender and Count. Rows include Male (58), Female (31), Client Declined to Provide Information (0), and Total (89).

OTHER CLIENT CHARACTERISTICS

Table with 2 columns: Other Client Characteristics and Count. Rows include Frail/Disabled (62), Homebound (2), Lives Alone (48), Institutionalized (0), Suspected Victim of Elder Abuse/Exploitation (6), Limited English (0), Rural (50), and Greatest Economic Need (Minority) (5).

CLIENT RACE

Table with 2 columns: Client Race and Count. Rows include Two or More Races (0), Caucasian (79), African American (0), Native American/Native Alaskan (1), Asian/Pacific Islander (Asian Indian: 1, Cambodian: 0, Chinese: 0, Filipino: 0, Japanese: 0, Korean: 0, Laotian: 0, Vietnamese: 0, Guamanian: 0, Hawaiian: 0, Samoan: 0, Other Asian/Pacific Islander: 0), Race Unknown/Some Other Race (2), Client Declined to Provide Information (6), and Total (89).

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 2

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="30"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	6	0	0									
E3. Other Housing:	1	1	0	0									
INCOME MAINTENANCE													
F1. Social Security:	1	1	0	0									
F2. Supplemental Security Income (SSI):	4	3	0	0									
F3. Pensions/Retiree Benefits:	0	0	0	0									
F4. Other Income Maintenance:	4	1	1	0									
INDIVIDUAL RIGHTS													
G1. Immigration/Naturalization:	0	0	0	0									
G2. Elder Abuse/Neglect/Exploitation:	2	0	2	0									
G3. Other Individual Rights:	3	3	1	0									
MISCELLANEOUS													
H1. Estate Planning/Wills/Trusts:	0	0	0	0									
H2. Advance Health Care Directives (AHCD):	0	0	0	0									
H3. Financial Powers of Attorney:	0	0	0	0									
H4. Other Miscellaneous:	0	0	0	0									
TOTAL CASES OPENED IN QUARTER:	95	<table border="1"> <tr> <td colspan="3">TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</td> </tr> <tr> <td>TOTAL COUNSEL AND ADVICE</td> <td>TOTAL LIMITED ADD. SERVICES</td> <td>TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td align="center">56</td> <td align="center">15</td> <td align="center">0</td> </tr> </table>			TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	56	15	0
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE													
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION											
56	15	0											
TOTAL ESTIMATED CASE WORK HOURS SPENT:	534												

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA:

2

Provider Name: *Legal Services of Northern California*

County(ies) *Shasta, Lassen, Modoc, Trinity, Siskiyou*

2/27/14	EDD	Veterans Outreach	Veterans	10	2
2/22/14	Mt. Shasta Mall	Multicultural Fair	Participants and providers	60	5
2/6/14	Shasta Sr. Nutrition	OAPC	Organizations serving Sr's	15	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 3

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 3

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="12"/>	<input type="text" value="8"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
A3. Other Consumer/Finance:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="10"/>	<input type="text" value="0"/>	<input type="text" value="10"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="12"/>	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="34"/>	<input type="text" value="19"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	14	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	7	3	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	20	13	3	0
H2. Advance Health Care Directives (AHCD):	3	3	2	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	5	4	0	0

TOTAL CASES OPENED IN QUARTER: 150

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	28	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 475

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA:

3

Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Butte, Colusa, Glenn, Plumas, Tehama</i>					
3/19/14	Butte Co.	Presentation to Greater Chico Homeless Task Force	All	25	1.5
3/10/14	All	Preparation of Debt Relief materials	Seniors	10	1.5
2/19/14	Tehama Co.	Presentation at MDT Meeting	Providers	20	3
2/14/14	Butte Co.	APS Meeting	Seniors	3	1.5
2/11/14	Butte Co.	2-1-1 Meeting	All	35	2
2/10/14	Plumas Co	Meeting with Mental Health	Providers	5	2
2/6/14	Butte Co.	MDT Presentation	Providers	15	5
1/31/14		Presentation to HICAP	All	5	2
1/23/14	Tehama Co.	Telephone Meeting with HICAP	Seniors	2	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Butte, Colusa, Glenn, Plumas, Tehama</i>					
2/28/14	All Counties	Bankruptcy Clinic	All	5	2
3/13/14	Butte Co.	Guardianship Clinic	Seniors	2	2
2/13/14	Butte Co.	Guardianship Clinic	Seniors	3	2
1/9/14	Butte Co.	Guardianship Clinic	Seniors	2	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

Total Unduplicated Client Count for Quarter: 583

Total Cases Closed in Quarter: 610

Total Units of Service for Quarter (Unit=1 Hour): 2150

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	138
65-74:	248
75-84:	147
85+:	50
Client Declined to Provide Information:	0
Total:	583

CLIENT GENDER

Male:	194
Female:	389
Client Declined to Provide Information:	0
Total:	583

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	256
Homebound:	25
Lives Alone:	363
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	53
Limited English:	18
Rural:	154
Greatest Economic Need (Minority):	64

CLIENT RACE

Two or More Races:	2
Caucasian:	428
African American:	66
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	4
Filipino:	7
Japanese:	2
Korean:	1
Laotian:	1
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	50
Client Declined to Provide Information:	8
Total:	583

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="84"/>	<input type="text" value="59"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="43"/>	<input type="text" value="36"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="27"/>	<input type="text" value="24"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="18"/>	<input type="text" value="18"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="18"/>	<input type="text" value="19"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="21"/>	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="17"/>	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="9"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="103"/>	<input type="text" value="79"/>	<input type="text" value="15"/>	<input type="text" value="6"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	51	39	6	3
E3. Other Housing:	14	9	1	0
INCOME MAINTENANCE				
F1. Social Security:	23	13	4	1
F2. Supplemental Security Income (SSI):	10	6	1	0
F3. Pensions/Retiree Benefits:	7	6	2	2
F4. Other Income Maintenance:	9	5	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	22	21	1	0
G3. Other Individual Rights:	24	29	6	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	95	87	4	0
H2. Advance Health Care Directives (AHCD):	38	15	4	0
H3. Financial Powers of Attorney:	16	7	1	0
H4. Other Miscellaneous:	3	8	0	0

TOTAL CASES OPENED IN QUARTER: 666

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
516	79	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2059

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA:

4

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Nevada, Placer, Sierra					
02/2014*	Auburn Ravine Terrace	*PRESENTATION: LSNC Programs for Seniors*	Older Adult Service Providers	56	1
01/2014	Auburn	Handle calls from Placer agencies requesting info on program services for Placer Older Adults and Placer PSAs	Older Adult Service Providers	3	1
01/2014	Auburn	Handle calls from adult children of seniors requesting info on Senior programs	Family of Seniors	4	2
01/2014	Auburn	Plan, prep for Presentations in Placer County	Families of Seniors	15	1.5
01/2014	Auburn	Update Sierra County contacts	Older Adult Service Providers	8	0.2
01/2014	Nevada County	Research, edit brochures, plan and prep for Scam & ID Theft presentation	All area seniors	185	2.5
01/21/14	Nevada County	Research, plan, prep for future Small Estate Administration presentation	All area seniors	35	2.5
01/24/14*	Lake Wildwood Nevada County	* PRESENTATION: Scam Prevention & ID Theft	Sons in Retirement	35	2.5
02/2014	Senior Center Auburn	Meeting to discuss April presentation	Families of Institutionalized	20	2
02/19/14*	Roseville	* PRESENTATION: LSNC Programs for Seniors and Families*	Veterans and their Families	60	2
02/20/14*	KAHI Radio Station	*PRESENTATION: LSNC Senior Programs*	Sierra Foothill Seniors	1000	5
03/2014	Auburn	Handle calls from Placer families requesting info on Older Adult Program Services at MLRO	Families	7	2
03/14/14*	Grass Valley	*PRESENTATION: Prevent Scams & Identity Theft	Hilltop Resident Seniors	40	6
03/19/14*	Roseville	*PRESENTATION: Criminal Record Expungement	Homeless people with criminal records	10	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

03/20/14	Nevada City	Confer with Cedar ridge manager and draft PSA	Cedar Ridge Apartments	35	2
03/21/14	Nevada City/Grass Valley	Edit Scam & Identity Theft Brochure/Distribute PSAs	Cedar Ridge Apartments	35	2
03/19/14	Loyalton	Presentation Planning w/ Sierra Co. Agencies	Rural Seniors	15	4
02/2014	Auburn	Handle calls from Placer families requesting info on Older Adult Program Services at MLRO	Families	5	2
County(ies) Yolo					
1/2/14	Esparto	Landlord/tenant & Mobile Home Rights & Responsibilities	Seniors	20	6.3
3/5/14	Winters	Avoiding Scams	Seniors	4	4.5
3/6/14	Esparto	Maintaining Good Credit	Seniors	4	4.5
2/25/14	Knights Landing	Credit repair	Seniors	4	3.5
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
3/11/14	The Arbors Apartments, Sacramento	When You Really Can't Pay Your Bills	Seniors	2	2.4
3/18/14	Cordova Senior	What To Do When Your Spouse or Partners Dies	Seniors	9	2.1
3/20/14	Normandy Parks Senior Apts	Overview of HRH, SLH and Hicap Services	Seniors	12	1.4
3/24	Foothill Farm Apts	Overview of SLH services	Seniors	1	1.3
3/25/14	Hurley Creek Senior Apts	Overview of HRH, SLH and Hicap Services	Seniors	10	1.4
2/20/14	Network Café	Overview of SLH Services	Service Providers	60	1.3
3/7/14	Family Law & Self-Help Conference	Overview of legal aid services	Service Providers	70	1.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

2/18/14	Cordova Senior	Scams Presentation	Seniors	1	1
1/21/14	Cordova Senior	Consequences of Saying Yes	Seniors	3	2.7
1/22/14	LTC Ombudsman	Elder Abuse and Overview of SLH Services	Seniors	25	1.5
2/18/14	Sunburst	Estate Planning	Seniors	6	3.6
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba					
2/10	Daughters of Leisure	Scams	seniors	105	1
2/20	Yuba County Senior Center	Scams	seniors	21	2.5
1/30	Yuba County Senior Center	Medicare changes for 2014	seniors	20	2
1/14	Daughters of Leisure	YSLC services	seniors	102	1.5
3/27	Yuba County Senior Center	Sweepstakes scams	seniors	19	2
3/10	Daughters of Leisure	YSLC services	seniors	113	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 39

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 92

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 5

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 5

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
--

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="27"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="3"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0									
E3. Other Housing:	3	2	0	0									
INCOME MAINTENANCE													
F1. Social Security:	0	0	0	0									
F2. Supplemental Security Income (SSI):	0	1	0	0									
F3. Pensions/Retiree Benefits:	0	1	0	0									
F4. Other Income Maintenance:	0	0	0	0									
INDIVIDUAL RIGHTS													
G1. Immigration/Naturalization:	0	0	0	0									
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0									
G3. Other Individual Rights:	3	1	0	0									
MISCELLANEOUS													
H1. Estate Planning/Wills/Trusts:	14	12	1	0									
H2. Advance Health Care Directives (AHCD):	0	0	0	0									
H3. Financial Powers of Attorney:	0	0	0	0									
H4. Other Miscellaneous:	4	2	0	0									
TOTAL CASES OPENED IN QUARTER:	75	<table border="1"> <thead> <tr> <th colspan="3">TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</th> </tr> <tr> <th>TOTAL COUNSEL AND ADVICE</th> <th>TOTAL LIMITED ADD. SERVICES</th> <th>TOTAL LEGAL REPRESENTATION</th> </tr> </thead> <tbody> <tr> <td align="center">51</td> <td align="center">17</td> <td align="center">3</td> </tr> </tbody> </table>			TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	51	17	3
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE													
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION											
51	17	3											

TOTAL ESTIMATED CASE WORK HOURS SPENT: 565

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

Total Unduplicated Client Count for Quarter: 390

Total Cases Closed in Quarter: 258

Total Units of Service for Quarter (Unit=1 Hour): 4287

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	90
65-74:	164
75-84:	94
85+:	27
Client Declined to Provide Information:	15
Total:	390

CLIENT GENDER

Male:	167
Female:	223
Client Declined to Provide Information:	0
Total:	390

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	170
Homebound:	12
Lives Alone:	145
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	204
Rural:	0
Greatest Economic Need (Minority):	169

CLIENT RACE

Two or More Races:	1
Caucasian:	108
African American:	32
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	89
Filipino:	31
Japanese:	19
Korean:	4
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	96
Client Declined to Provide Information:	0
Total:	390

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="13"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="50"/>	<input type="text" value="0"/>	<input type="text" value="7"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	0	0
E3. Other Housing:	45	18	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	33	25	0	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	15	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	43	25	0	6
G2. Elder Abuse/Neglect/Exploitation:	15	19	0	2
G3. Other Individual Rights:	15	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	7	0	3
H2. Advance Health Care Directives (AHCD):	4	1	0	0
H3. Financial Powers of Attorney:	4	3	0	0
H4. Other Miscellaneous:	33	20	0	0

TOTAL CASES OPENED IN QUARTER: 390

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
231	1	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4234

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA:

6

Provider Name: <i>Asian Pacific Islander Legal Outreach</i>						
County(ies) <i>San Francisco City and County</i>						
2/13/14	UC Hastings	DV, Sexual Assault, Human-Trafficking, Elder Abuse Outreach	Seniors	200	2	
1/30/14	Visitation Valley – SF	DVC Outreach Event	Seniors	60	4	
1/10/14	SF	Domestic Violence (DV) Outreach	Seniors	30	2	
Provider Name: <i>La Raza Centro Legal, Inc.</i>						
County(ies) <i>San Francisco</i>						
March 11,	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2	
February 1	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2	
February 1	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2	
January 8,	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Asian Americans Advancing Justice Asian Law Caucu</i>					
County(ies) <i>San Francisco</i>					
3/29/14	Richmond Recreation Center, San Francisco	Townhall Meeting- Housing Rights - Workshop on landlord-tenant law	Neighborhood Residents	32	3
3/17/14	Bayanihan Center	Senior Helping Senior Forum - Know Your Rights Training	Seniors	30	3
3/13/14	660 Lombard Street	Eviction Trends - Know Your Rights Training	Seniors	6	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

2/11/14	Filipino Community Center	Senior Helping Senior Forum - Know Your Rights Training	Seniors	30	3
Provider Name: Asian Pacific Islander Legal Outreach					
County(ies) San Francisco City and County					
3/26/14	100 McAllister - SF	Legal Clinic	API Clients	13	3
2/26/14	100 McAllister - SF	Legal Clinic	API Clients	15	3
1/22/14	100 McAllister - SF	Legal Clinic	API Clients	8	3
Provider Name: La Raza Centro Legal, Inc.					
County(ies) San Francisco					
March 20,	Bernal Heights Neighborhood Center.	Consumer Fraud, Public Benefits	Elders	34	8
March 11,	Centro Latino Senior Center	Consumer Fraud, Estate Planning	Elders	27	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	84
75-84:	65
85+:	28
Client Declined to Provide Information:	2
Total:	217

CLIENT GENDER

Male:	68
Female:	140
Client Declined to Provide Information:	9
Total:	217

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	93
Homebound:	0
Lives Alone:	65
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	47

CLIENT RACE

Two or More Races:	12
Caucasian:	123
African American:	65
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	217

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 7

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="21"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	12	9	1	0
INCOME MAINTENANCE				
F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	2	0
G3. Other Individual Rights:	8	5	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	28	23	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	5	3	0	0
H4. Other Miscellaneous:	36	27	4	0

TOTAL CASES OPENED IN QUARTER: 217

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
187	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1564

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA:

7

Provider Name: <i>Contra Costa Senior Legal Services</i>					
County(ies) <i>Contra Costa</i>					
2/28/14		Elder Abuse	Providers	25	1
3/10/14	JFK	AHCD	Seniors	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Contra Costa Senior Legal Services</i>					
County(ies) <i>Contra Costa</i>					
1/7/14	CCC Court	Workshop	Seniors	5	3
Tuesdays	CCC Court	Self-Help Clinic	Seniors	40	36
2/3/14	CCC Court	Workshop	Seniors	6	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 8

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="40"/>
65-74:	<input type="text" value="54"/>
75-84:	<input type="text" value="31"/>
85+:	<input type="text" value="15"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="140"/>

CLIENT GENDER

Male:	<input type="text" value="57"/>
Female:	<input type="text" value="83"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="140"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="70"/>
Homebound:	<input type="text" value="2"/>
Lives Alone:	<input type="text" value="61"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="30"/>
Rural:	<input type="text" value="2"/>
Greatest Economic Need (Minority):	<input type="text" value="28"/>

CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="83"/>
African American:	<input type="text" value="13"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="16"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="6"/>
Race Unknown/Some Other Race:	<input type="text" value="12"/>
Client Declined to Provide Information:	<input type="text" value="5"/>
Total:	<input type="text" value="140"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 8

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
--

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	1	0
E3. Other Housing:	3	1	1	
INCOME MAINTENANCE				
F1. Social Security:	9	7	3	0
F2. Supplemental Security Income (SSI):	15	6	4	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	0	2
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	4	1	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 163

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	36	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 896

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA:

8

Provider Name: <i>Legal Aid Society of San Mateo County</i>					
County(ies) <i>San Mateo</i>					
3/21/14	South San Francisco	South San Francisco Senior Health Fair	Seniors	450	5
1/16/14	Commission on Aging Network Providers Meeting	Presentation on Legal Aid services	Senior service providers	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location <small>(If Applicable)</small>	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of San Mateo County</i>					
County(ies) <i>San Mateo</i>					
1/23/14	Crane Place, Menlo Park	Fraud & Scams	Low-income seniors	15	3
1/8/14	Lesley Terrace, Belmont	Advance Health Care Directives & Powers of Attorney	Low-income seniors	35	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="11"/>	<input type="text" value="2"/>	<input type="text" value="13"/>	<input type="text" value="9"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="11"/>	<input type="text" value="11"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	12	11	1	0
F2. Supplemental Security Income (SSI):	14	15	3	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	3	8	2
G2. Elder Abuse/Neglect/Exploitation:	37	19	15	14
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	3	0
H4. Other Miscellaneous:	3	5	0	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	48	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2800

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

Provider Name: <i>Legal Assistance for Seniors</i>					
County(ies) <i>Alameda</i>					
03/22/14	Veteran's Memorial Building, Hayward	Health Fair	Seniors and Caregivers	125	6.5
03/20/14	St. Mary's Center, Oakland	Senior Fair	Seniors and Caregivers	0	2.75
03/18/14	Northgate Terrace, Oakland	Health Fair	Seniors	52	5.25

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Assistance for Seniors</i>					
County(ies) <i>Alameda</i>					
01/21/14	Hayward Area Senior Center, Hayward	Keeping Elders Safe: Elder Abuse and Legal Remedies	Seniors and Senior Service Providers	6	3.5
02/04/14	Hayward Area Senior Center, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	0	4.5
01/31/14	California College of the Arts, Oakland	Keeping Elders Safe: Elder Abuse and Legal Remedies	Caregivers of Seniors	15	13
01/29/14	Wittenberg Manor, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	26	3.5
01/28/14	Mastick Senior Center, Alameda	Seniors Guide to Public Benefits	Seniors	18	10.8
01/27/14	Eden Issei Terrace, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors	10	4
01/23/14	San Leandro Senior Community Center, San Leandro	Create a Secure Future: Advance Health Care Directive	Seniors and Senior Service Providers	27	5.25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

01/07/14	Westlake Christian Terrace, Oakland	Consumer Fraud: Tips for Protection and Prevention	Seniors and Senior Service Providers	19	3.5
01/21/14	Mastick Senior Center, Alameda	Low Income Assistance: Help with Health Care Costs	Seniors	9	4.5
02/10/14	The Altheim, Oakland	CCI Cal MediConnect	Seniors and Senior Service Providers	17	4
01/17/14	Area Agency on Aging, Oakland	General LAS	Senior Service Providers	45	3.5
01/14/14	Mastick Senior Center, Alameda	Health Care Reform and Medicare	Seniors and Caregivers	19	6
01/13/14	Westlake Christian Terrace, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors and Service	9	5.25
01/13/14	Westlake Christian Terrace, Oakland	Health Reform and Medicare	Seniors and Senior Service Providers	34	5
01/09/14	Rosewood Terrace, Union City	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	65	4
01/08/14	Legal Assistance for Seniors, Oakland	General LAS	Senior Service Providers	8	1.75
01/07/14	Pleasanton Senior Center, Pleasanton	Health Care Reform and Medicare	Seniors and Senior Service Providers	5	5.25
01/22/14	J.L. Richard Terrace and Evergreen, Oakland	CCI Cal MediConnect	Seniors and Senior Service Providers	38	4
02/20/14	Kent Gardens Senior Community, San Lorenzo	Low Income Assistance: Help with Health Care Costs	Seniors	42	4.5
03/19/14	Alameda County Behavioral Health Care Services Vocational Program, Oakland	CCI Cal MediConnect	Seniors and Senior Service Providers	27	2.25
03/19/14	California Endowment Oakland Conference Center,	Keeping Elders Safe: Elder Abuse and Legal Remedies	Senior Service Providers	31	5.25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

03/11/14	Vineyard Village Senior Housing, Livermore	Create a Secure Future: Advance Health Care Directives	Seniors and Senior Service Providers	17	3.75
03/08/14	A SAFE Place,	Keeping Elders Safe: Elder Abuse and Legal Remedies	Senior Service Providers	20	3.25
03/07/14	UC Berkeley Retirement Center, Berkeley	The ABC's of LTC: Overview of Long Term Care	Seniors and Caregivers	125	9.5
03/07/14	North Oakland Senior Center, Oakland	The ABC's of LTC: Overview of Long Term Care	Seniors and Caregivers	11	4.25
03/05/14	Broadmoor Plaza, San Leandro	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	21	4
02/05/14	Allen Temple Arms Senior Apartments, Oakland	CCI Cal MediConnect	Seniors and Caregivers	19	5.25
02/25/14	Mastick Senior Center, Alameda	Citizenship for Seniors: Guide to Public Benefits	Seniors	8	3.25
02/06/14	Temple Isreal of Alameda, Alameda	Keeping Elders Safe: Elder Abuse and Legal Remedies	Seniors	0	2.75
02/19/14	Pleasanton Senior Center, Pleasanton	Welcome to Medicare: Coverage and Options	Senior Service Providers	9	5.5
02/19/14	Glenn Brook Terrace, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors and Senior Service Providers	11	2.25
02/19/14	Pleasanton Senior Center, Pleasanton	Low Income Assistance: Help with Health Care Costs	Senior Service Providers	9	6.5
02/18/14	Mastick Senior Center, Alameda	Consumer Fraud: Tips for Protection and Prevention	Seniors	4	0.5
02/18/14	City of Fremont, Fremont	General LAS	Senior Service Providers	11	5.5
02/10/14	St. Joseph's Senior Apartments, Oakland	General LAS	Seniors	6	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

03/19/14	Alameda County Behavioral Health Care Services Vocational Program, Oakland	General LAS	Seniors	27	4.5
03/04/14	St. Mary's Garden, Oakland	CCI Cal MediConnect	Seniors	42	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 37

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 172

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="77"/>
65-74:	<input type="text" value="167"/>
75-84:	<input type="text" value="124"/>
85+:	<input type="text" value="47"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="415"/>

CLIENT GENDER

Male:	<input type="text" value="138"/>
Female:	<input type="text" value="277"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="415"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="184"/>
Homebound:	<input type="text" value="13"/>
Lives Alone:	<input type="text" value="65"/>
Institutionalized:	<input type="text" value="6"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="51"/>
Limited English:	<input type="text" value="65"/>
Rural:	<input type="text" value="4"/>
Greatest Economic Need (Minority):	<input type="text" value="102"/>

CLIENT RACE

Two or More Races:	<input type="text" value="45"/>
Caucasian:	<input type="text" value="271"/>
African American:	<input type="text" value="16"/>
Native American/Native Alaskan:	<input type="text" value="13"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="7"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="26"/>
Filipino:	<input type="text" value="11"/>
Japanese:	<input type="text" value="6"/>
Korean:	<input type="text" value="3"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="7"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="3"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
Total:	<input type="text" value="415"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="7"/>	<input type="text" value="3"/>	<input type="text" value="2"/>
<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
<input type="text" value="46"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	23	21	0	0
INCOME MAINTENANCE				
F1. Social Security:	16	17	0	0
F2. Supplemental Security Income (SSI):	24	16	8	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	51	33	6	11
G3. Other Individual Rights:	0	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	80	75	3	0
H2. Advance Health Care Directives (AHCD):	24	15	13	0
H3. Financial Powers of Attorney:	19	21	3	0
H4. Other Miscellaneous:	27	25	0	0

TOTAL CASES OPENED IN QUARTER: 415

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
371	40	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1714

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara County					
3/7/14 and	SALA Central Office	Preparation for Presentation to LTC Ombudsman Program which was subsequently rescheduled from March to April 2014	Staff and volunteers of LTC Ombudsman Program	0	2
3/24/13	Berryessa Community Center n	Presentation on SALA: Who We Are and What We Do, including how to maintain good legal health	Senior participants at the Berryessa Center	40	1
2/24/14	Gardner Family Care Corporation at 160 Virginia St. in San Jose	Presentation on Seniors and Fair Housing Issues including how clients can access SALA's services and how Gardner staff can refer clients to us	Staff at senior mental health program at Gardner	8	3.5
2/4/14 and	SALA Central Office in San Jose	Training for new SALA Intake Volunteers (volunteer attorneys and legal workers) that assist with service delivery	Volunteer attorneys and legal workers	2	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara County					
2/24/14	South County Retirement Home in San Martin	Presentation on SALA: Who We Are and What We Do, including special emphasis on Advance Health Care Directives	Residents at retirement home	18	6.5
1/29/14	John XXIII Senior Center n San Jose	Presentation on SALA: Who We Are and What We Do, including how to maintain good legal health (in English/Mandarin)	Senior participants at John XXIII Senior Center	20	6.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

1/23/14	Milpitas Senior Center	Presentation on Legal Planning for the Future – Do I Need a Will? Do I Need a Trust?	Participants at Milpitas Senior Center	23	2.5
1/21/14	Mountain View Senior Center	Presentation on Legal Planning for the Future – Do I Need a Will? Do I Need a Trust?	Participants at Mountain View Senior Center	40	3.5
1/15/14	Los Gatos Senior Center	Presentation on Importance of Good Legal Health and Prevention of Elder Abuse	Widows Support Group at Los Gatos Center	13	11
1/14/14	Cupertino Senior Center	Presentation on Importance of Good Legal Health and Prevention of Elder Abuse	Senior Participants at Cupertino Senior Center	12	11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="62"/>
65-74:	<input type="text" value="164"/>
75-84:	<input type="text" value="82"/>
85+:	<input type="text" value="29"/>
Client Declined to Provide Information:	<input type="text" value="100"/>
Total:	<input type="text" value="437"/>

CLIENT GENDER

Male:	<input type="text" value="243"/>
Female:	<input type="text" value="194"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="437"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="194"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="112"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="210"/>
Rural:	<input type="text" value="1"/>
Greatest Economic Need (Minority):	<input type="text" value="1"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="397"/>
African American:	<input type="text" value="16"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="4"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="17"/>
Race Unknown/Some Other Race:	<input type="text" value="0"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
Total:	<input type="text" value="437"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 11

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
--

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="45"/>	<input type="text" value="0"/>	<input type="text" value="45"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="43"/>	<input type="text" value="0"/>	<input type="text" value="43"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="29"/>	<input type="text" value="0"/>	<input type="text" value="29"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	3	0
E3. Other Housing:	30	0	30	0
INCOME MAINTENANCE				
F1. Social Security:	19	0	19	0
F2. Supplemental Security Income (SSI):	8	0	8	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	37	0	37	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	3	0
G3. Other Individual Rights:	14	0	14	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	53	0	53	0
H2. Advance Health Care Directives (AHCD):	11	0	11	0
H3. Financial Powers of Attorney:	19	0	19	0
H4. Other Miscellaneous:	216	0	216	0

TOTAL CASES OPENED IN QUARTER: 586

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	586	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 653

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 11

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Council for the Spanish Speaking					
County(ies) San Joaquin					
2/21/2014	El Concilio	Senior Disaster Preparedness Workshop/American Red Cross	Seniors	30	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 12

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="12"/>
65-74:	<input type="text" value="21"/>
75-84:	<input type="text" value="15"/>
85+:	<input type="text" value="5"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="53"/>

CLIENT GENDER

Male:	<input type="text" value="20"/>
Female:	<input type="text" value="33"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="53"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="6"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="20"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="0"/>
Rural:	<input type="text" value="53"/>
Greatest Economic Need (Minority):	<input type="text" value="1"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="51"/>
African American:	<input type="text" value="0"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="53"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 12

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	2	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	1	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	5	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	6	4	0	0
TOTAL CASES OPENED IN QUARTER:	36	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		25	1	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	73			

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014
 Quarter: 3

PSA: 13

Total Unduplicated Client Count for Quarter: 118
 Total Cases Closed in Quarter: 64
 Total Units of Service for Quarter (Unit=1 Hour): 1664

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 27
 65-74: 44
 75-84: 19
 85+: 11
 Client Declined to Provide Information: 17
 Total: 118

CLIENT GENDER

Male: 40
 Female: 78
 Client Declined to Provide Information: 0
 Total: 118

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 26
 Homebound: 6
 Lives Alone: 14
 Institutionalized: 7
 Suspected Victim of Elder Abuse/Exploitation: 3
 Limited English: 20
 Rural: 19
 Greatest Economic Need (Minority): 15

CLIENT RACE

Two or More Races: 0
 Caucasian: 85
 African American: 4
 Native American/Native Alaskan: 1
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 1
 Filipino: 2
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 24
 Client Declined to Provide Information: 0
 Total: 118

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	2	0									
E3. Other Housing:	18	7	5	1									
INCOME MAINTENANCE													
F1. Social Security:	10	2	3	0									
F2. Supplemental Security Income (SSI):	2	0	0	0									
F3. Pensions/Retiree Benefits:	1	0	0	0									
F4. Other Income Maintenance:	1	0	0	0									
INDIVIDUAL RIGHTS													
G1. Immigration/Naturalization:	0	0	0	0									
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0									
G3. Other Individual Rights:	2	0	0	0									
MISCELLANEOUS													
H1. Estate Planning/Wills/Trusts:	9	0	8	0									
H2. Advance Health Care Directives (AHCD):	0	0	0	0									
H3. Financial Powers of Attorney:	6	3	1	0									
H4. Other Miscellaneous:	1	0	0	1									
TOTAL CASES OPENED IN QUARTER:	118	<table border="1"> <thead> <tr> <th colspan="3">TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</th> </tr> <tr> <th>TOTAL COUNSEL AND ADVICE</th> <th>TOTAL LIMITED ADD. SERVICES</th> <th>TOTAL LEGAL REPRESENTATION</th> </tr> </thead> <tbody> <tr> <td align="center">32</td> <td align="center">30</td> <td align="center">2</td> </tr> </tbody> </table>			TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	32	30	2
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE													
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION											
32	30	2											
TOTAL ESTIMATED CASE WORK HOURS SPENT:	1664												
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA													
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0												
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0												

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="43"/>
65-74:	<input type="text" value="26"/>
75-84:	<input type="text" value="14"/>
85+:	<input type="text" value="4"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input style="background-color: #e0ffff;" type="text" value="87"/>

CLIENT GENDER

Male:	<input type="text" value="40"/>
Female:	<input type="text" value="47"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input style="background-color: #e0ffff;" type="text" value="87"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="0"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="45"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="8"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="36"/>

CLIENT RACE

Two or More Races:	<input type="text" value="8"/>
Caucasian:	<input type="text" value="35"/>
African American:	<input type="text" value="9"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="35"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input style="background-color: #e0ffff;" type="text" value="87"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 14

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="58"/>	<input type="text" value="34"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	7	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	5	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	5	0	0

TOTAL CASES OPENED IN QUARTER: 94

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	22	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 426

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	44
75-84:	44
85+:	11
Client Declined to Provide Information:	0
Total:	134

CLIENT GENDER

Male:	52
Female:	82
Client Declined to Provide Information:	0
Total:	134

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	12
Lives Alone:	65
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	25
Rural:	12
Greatest Economic Need (Minority):	48

CLIENT RACE

Two or More Races:	0
Caucasian:	123
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	1
Total:	134

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="14"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	2	2	0
E3. Other Housing:	7	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	0	0	0
F2. Supplemental Security Income (SSI):	8	0	2	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	1	0	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	3	5	1
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	47	2	10	0
H2. Advance Health Care Directives (AHCD):	15	0	2	0
H3. Financial Powers of Attorney:	17	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 183

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
25	34	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 420

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

Provider Name: Central California Legal Services, Inc.					
County(ies) Tulare County					
3/27/14	N/A	Preparation & coordination with seniors coordinator at The Meadows (senior housing) for educational seminar on 4/24	Seniors in Visalia	91	0.5
3/19/14	Earlimart Senior Center	Small Estate Planning Clinic	Seniors in Earlimart & surrounding areas	20	15
3/19/14	N/A	Interview on Univision re: Small Estate Planning Clinic	Limited English seniors	10000	2
3/18/14	Earlimart neighborhoods, businesses	Posting & distributing fliers re: Earlimart Small Estate Planning Clinic	Seniors in Earlimart & surround areas	50	5
3/1-3/18/1	N/A	Posting & distributing fliers re: Earlimart Small Estate Planning Clinic via mail & fax. Phone calls to schools, community groups, leaders, and churches.	Seniors in Earlimart & surrounding areas	0	4
1/30/14	Visalia Rescue Mission Community Center	Project Homeless: Inform potential clients of our services	Homeless/underserved seniors	200	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 16

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
--

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0									
E3. Other Housing:	0	0	0	0									
INCOME MAINTENANCE													
F1. Social Security:	0	0	0	0									
F2. Supplemental Security Income (SSI):	0	0	0	0									
F3. Pensions/Retiree Benefits:	1	0	1	0									
F4. Other Income Maintenance:	0	0	0	0									
INDIVIDUAL RIGHTS													
G1. Immigration/Naturalization:	0	0	0	0									
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0									
G3. Other Individual Rights:	0	0	0	0									
MISCELLANEOUS													
H1. Estate Planning/Wills/Trusts:	1	0	1	0									
H2. Advance Health Care Directives (AHCD):	3	1	2	0									
H3. Financial Powers of Attorney:	0	0	0	0									
H4. Other Miscellaneous:	2	1	0	0									
TOTAL CASES OPENED IN QUARTER:	12	<table border="1"> <tr> <th colspan="3">TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</th> </tr> <tr> <th>TOTAL COUNSEL AND ADVICE</th> <th>TOTAL LIMITED ADD. SERVICES</th> <th>TOTAL LEGAL REPRESENTATION</th> </tr> <tr> <td align="center">4</td> <td align="center">4</td> <td align="center">0</td> </tr> </table>			TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	4	4	0
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE													
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION											
4	4	0											

TOTAL ESTIMATED CASE WORK HOURS SPENT: 41

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 16

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: California Indian Legal Services					
County(ies) Inyo & Mono					
3/13/14	Toiyabe Elders Program Bishop, CA	Presentation to Elders at 2014 Winter Gathering on Advance Health Care Directives, Power of Attorneys, SSI and Per Capita Reporting.	Seniors	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 17

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

2	0	1
---	---	---

1	0	0
---	---	---

4	1	0
---	---	---

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

0	0	0
---	---	---

0	0	0
---	---	---

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

0	0	0
---	---	---

0	0	0
---	---	---

0	0	0
---	---	---

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

0	0	0
---	---	---

1	0	0
---	---	---

2	0	0
---	---	---

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2	2	1
---	---	---

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	1	0
E3. Other Housing:	6	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	1	3	0
G3. Other Individual Rights:	2	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	8	0	0
H2. Advance Health Care Directives (AHCD):	4	1	0	0
H3. Financial Powers of Attorney:	2	1	1	0
H4. Other Miscellaneous:	3	2	1	0

TOTAL CASES OPENED IN QUARTER: 72

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 207

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 17

Provider Name: <i>Not Provided</i>					
County(ies) <i>Not Provided</i>					
2/25/14	SLO Dept. of Social Services	SLSP Information & working together to help clients	APS Staff	6	2
1/17/14	SLO Vet's Hall	County Commission on Aging	Senior Leaders	40	1
1/13/14	Pismo Beach Coco's	Oceano Kiwanis	Active & retired Oceano community members	12	1
1/7/14	SLO IHOP	SLO Kiwanis Morning Group	Seniors, retired professionals	15	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 18

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 18

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="12"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="83"/>	<input type="text" value="71"/>	<input type="text" value="10"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="33"/>	<input type="text" value="33"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="12"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="14"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	22	21	1	0
F2. Supplemental Security Income (SSI):	18	16	2	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	31	31	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	78	78	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 320

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
302	13	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 348

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 18

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County Inc					
County(ies) Ventura					
Nov 18	TOaks City Hall	Grey Law	Seniors/Caregivers	30	4
Jan 27	Oxnard Sen Center	LIFE class	Seniors	20	3
Jan 13	Camarillo	Life Class	Seniors	23	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014
 Quarter: 3

PSA: 19

Total Unduplicated Client Count for Quarter: 163
 Total Cases Closed in Quarter: 187
 Total Units of Service for Quarter (Unit=1 Hour): 2095

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 28
 65-74: 69
 75-84: 44
 85+: 22
 Client Declined to Provide Information: 0
 Total: 163

CLIENT GENDER

Male: 51
 Female: 112
 Client Declined to Provide Information: 0
 Total: 163

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 83
 Homebound: 0
 Lives Alone: 56
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 8
 Limited English: 46
 Rural: 1
 Greatest Economic Need (Minority): 76

CLIENT RACE

Two or More Races: 0
 Caucasian: 107
 African American: 29
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 1
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 10
 Race Unknown/Some Other Race: 13
 Client Declined to Provide Information: 3
 Total: 163

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 19

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
--

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="16"/>	<input type="text" value="17"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="5"/>	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="18"/>	<input type="text" value="1"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="7"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="4"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="11"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	11	2	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	4	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	1	3	0	14
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	40	24	11	0
H2. Advance Health Care Directives (AHCD):	29	3	28	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	8	1	0

TOTAL CASES OPENED IN QUARTER: 172

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	64	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2087

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek					
County(ies) Los Angeles					
3/12/14	O'Melveny & Myers	Advance Planning	Attorneys	6	2
3/11/14	Lynwood Sr. Ctr.	Estate Planning	Seniors	35	2
2/11/14	Hawthorne Sr. Ctr.	Estate Planning	Seniors	52	2
2/4/14	Skirball Center	ID Theft	Seniors	56	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	68
65-74:	100
75-84:	66
85+:	21
Client Declined to Provide Information:	0
Total:	255

CLIENT GENDER

Male:	94
Female:	161
Client Declined to Provide Information:	0
Total:	255

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	114
Homebound:	1
Lives Alone:	123
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	8
Rural:	31
Greatest Economic Need (Minority):	31

CLIENT RACE

Two or More Races:	23
Caucasian:	178
African American:	26
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	255

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="13"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="23"/>	<input type="text" value="25"/>	<input type="text" value="3"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	12	6	0
E3. Other Housing:	11	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	6	3	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	6	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	44	19	21	0
H2. Advance Health Care Directives (AHCD):	10	2	7	0
H3. Financial Powers of Attorney:	15	3	10	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 275

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
126	84	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1032

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

Provider Name: <i>Inland Counties Legal Services, Inc.</i>					
County(ies) <i>San Bernardino</i>					
3/28/2014	Inspire Multicultural Center San Bernardino, CA	Multicultural Event – staffed table and answered questions from attendees	Seniors and multicultural groups of all ages	400	4
3/13/2014	Trona Senior Center Trona, CA	Debt Collection Presentation	Seniors	6	14.5
3/7/2014	St. Catherine's of Sienna Rialto, CA	Estate Planning Presentation	Seniors	25	14.1
3/4/2014	Ontario, CA	Kinship Support Services	Seniors	10	4.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Inland Counties Legal Services, Inc.</i>					
County(ies) <i>San Bernardino</i>					
3/31/2014	House of Ruth Pomona, CA (NOTE: Some of the DV Advocates attending this training work with DV clients residing in San Bernardino)	Elder Abuse & Family Law	Domestic Violence Advocates	30	0.5
2/26/2014	Option House San Bernardino	Elder Abuse & Family Law	Domestic Violence Advocates	6	0.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

1/15/2014	County of San Bernardino Department of Aging & Adult Services	Inland Counties Legal Services – Who We Are and What We Do – Questions & Answers	San Bernardino County Senior Affairs Council	25	4.8
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 21

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 21

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="3"/>
<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="5"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	4	1	0
E3. Other Housing:	3	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	1	1
F2. Supplemental Security Income (SSI):	5	4	2	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	4	1	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	24	10	2	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	3	0	0	0

TOTAL CASES OPENED IN QUARTER: 147

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	22	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 520

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 21

Provider Name: <i>Inland Counties Legal Services, Inc.</i>						
County(ies) <i>Riverside</i>						
2/19/2014	Kay Cenicerros Senior Center Menifee, CA	Senior Event	Seniors	200	7	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE						
Date	Location <small>(If Applicable)</small>	Topic	Targeted Audience	Est # of Participants	Est. Hours	
Provider Name: <i>Inland Counties Legal Services, Inc.</i>						
County(ies) <i>Riverside</i>						
2/26/2014	Menifee, CA	CARE Team Collaborative Meeting	Service Providers	25	3	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

Total Unduplicated Client Count for Quarter: 543

Total Cases Closed in Quarter: 598

Total Units of Service for Quarter (Unit=1 Hour): 1548

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 192
 65-74: 199
 75-84: 123
 85+: 29
 Client Declined to Provide Information: 0
 Total: 543

CLIENT GENDER

Male: 190
 Female: 353
 Client Declined to Provide Information: 0
 Total: 543

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 217
 Homebound: 0
 Lives Alone: 367
 Institutionalized: 7
 Suspected Victim of Elder Abuse/Exploitation: 9
 Limited English: 88
 Rural: 0
 Greatest Economic Need (Minority): 134

CLIENT RACE

Two or More Races: 2
 Caucasian: 402
 African American: 11
 Native American/Native Alaskan: 6
 Asian/Pacific Islander
 Asian Indian: 2
 Cambodian: 0
 Chinese: 12
 Filipino: 3
 Japanese: 4
 Korean: 16
 Laotian: 0
 Vietnamese: 35
 Guamanian: 2
 Hawaiian: 1
 Samoan: 1
 Other Asian/Pacific Islander: 43
 Race Unknown/Some Other Race: 3
 Client Declined to Provide Information: 0
 Total: 543

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="82"/>	<input type="text" value="25"/>	<input type="text" value="1"/>
<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="37"/>	<input type="text" value="12"/>	<input type="text" value="5"/>
<input type="text" value="38"/>	<input type="text" value="4"/>	<input type="text" value="2"/>
<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
<input type="text" value="18"/>	<input type="text" value="5"/>	<input type="text" value="2"/>
<input type="text" value="12"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="24"/>	<input type="text" value="5"/>	<input type="text" value="2"/>
<input type="text" value="87"/>	<input type="text" value="14"/>	<input type="text" value="5"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	9	8	0
E3. Other Housing:	25	21	0	0
INCOME MAINTENANCE				
F1. Social Security:	28	18	0	0
F2. Supplemental Security Income (SSI):	42	16	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	8	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	3	0	0
G3. Other Individual Rights:	13	11	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	44	31	1	0
H2. Advance Health Care Directives (AHCD):	14	6	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	30	27	0	0

TOTAL CASES OPENED IN QUARTER: 756

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
488	89	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1480

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange*

Date	Location	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/23	Buena Park	Health Fair	Community	82	7
3/19/14	Fountain Valley	Health	Seniors	40	2
3/15/14	Santa Ana	We Connect	Community	75	7
2/9/14	Irvine	Clinic in the Park	Community	55	5
2/1/14	Irvine	Tax Fair	Community	10	5
1/12/14	Irvine	Farmer's Market	Community	50	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of Orange County</i>					
County(ies) <i>Orange</i>					
3/21/14	Orange	Limited Conservatorships	Community	25	8
2/4/14	Irvine	SSI	Law Students	8	4
2/19/14	Anaheim	AHCD's	Seniors	24	15
2/13/14	Los Alamitos	AHCD's	Seniors	18	2
2/11/14	Garden Grove	Social Security	Attorneys	12	3
1/16/14	Orange	Fraud, Fraud & More Fraud	Retirees	12	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

Total Unduplicated Client Count for Quarter: 816

Total Cases Closed in Quarter: 816

Total Units of Service for Quarter (Unit=1 Hour): 1221

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	154
65-74:	306
75-84:	253
85+:	103
Client Declined to Provide Information:	0
Total:	816

CLIENT GENDER

Male:	272
Female:	544
Client Declined to Provide Information:	0
Total:	816

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	193
Homebound:	1
Lives Alone:	425
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	25
Rural:	0
Greatest Economic Need (Minority):	25

CLIENT RACE

Two or More Races:	0
Caucasian:	591
African American:	62
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	3
Filipino:	10
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	17
Race Unknown/Some Other Race:	66
Client Declined to Provide Information:	53
Total:	816

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="39"/>	<input type="text" value="28"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="56"/>	<input type="text" value="46"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="23"/>	<input type="text" value="16"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="31"/>	<input type="text" value="21"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="18"/>	<input type="text" value="15"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="76"/>	<input type="text" value="58"/>	<input type="text" value="18"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	35	26	9	0
E3. Other Housing:	47	37	10	0
INCOME MAINTENANCE				
F1. Social Security:	21	16	5	0
F2. Supplemental Security Income (SSI):	13	9	4	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	11	7	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	15	12	3	0
G3. Other Individual Rights:	93	78	15	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	190	116	74	0
H2. Advance Health Care Directives (AHCD):	7	2	5	0
H3. Financial Powers of Attorney:	31	16	15	0
H4. Other Miscellaneous:	78	43	35	0

TOTAL CASES OPENED IN QUARTER: 816

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
572	244	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1213

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

Provider Name: <i>Elder Law & Advocacy</i>					
County(ies) <i>San Diego</i>					
02/14/14	Casa Del Prado	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Foster Grandparent Program	65	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Elder Law & Advocacy</i>					
County(ies) <i>San Diego</i>					
3/18/14	Women's Museum	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	8	1.5
1/30/14	College Avenue	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	25	2
1/21/14	Coco's Restaurant	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Senior Community Organizations	20	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 24

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	2	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	1	0
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	6	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	3	13	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	11	10	1	0

TOTAL CASES OPENED IN QUARTER: 43

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	21	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 86

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) Imperial					
2/12/2014	Calexico Community Center	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	30	2
1/29/2014	National Guard Armory	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	250	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

Total Unduplicated Client Count for Quarter: 208

Total Cases Closed in Quarter: 272

Total Units of Service for Quarter (Unit=1 Hour): 2411

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 50
 65-74: 71
 75-84: 52
 85+: 35
 Client Declined to Provide Information: 0
 Total: 208

CLIENT GENDER

Male: 71
 Female: 137
 Client Declined to Provide Information: 0
 Total: 208

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 99
 Homebound: 5
 Lives Alone: 80
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 20
 Limited English: 55
 Rural: 0
 Greatest Economic Need (Minority): 122

CLIENT RACE

Two or More Races: 0
 Caucasian: 124
 African American: 56
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 2
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 12
 Race Unknown/Some Other Race: 12
 Client Declined to Provide Information: 2
 Total: 208

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="25"/>	<input type="text" value="27"/>	<input type="text" value="2"/>	<input type="text" value="5"/>
A2. Contracts/Warranties:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="11"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="12"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="13"/>	<input type="text" value="5"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="9"/>	<input type="text" value="13"/>	<input type="text" value="1"/>	<input type="text" value="4"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="23"/>	<input type="text" value="10"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	1	1
E3. Other Housing:	4	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	5	0	0
F2. Supplemental Security Income (SSI):	14	1	1	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	5	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	3	1	0
G3. Other Individual Rights:	11	22	8	42
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	22	11	11	0
H2. Advance Health Care Directives (AHCD):	21	5	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	8	0	0

TOTAL CASES OPENED IN QUARTER: 227

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
157	57	58

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2384

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles</i>					
3/26/14	Norwalk DPSS	Real Estate & Foreclosures	Social Workers	20	4
1/30/14	Los Angeles	Holocaust survivor needs	Community Leaders	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location <small>(If Applicable)</small>	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles</i>					
3/4/14	CARECEN Day Labor Ctr.	Employment Rights	Gen. Public	19	1
3/3/14	North Hollywood Day Labor Ctr.	Employment Rights	Gen. Public	14	1
2/27/14	L.A. Law Library	Hiring an Attorney	Gen. Public	45	10
2/26/14	Bet Tzedek	Debtors' Rights	Clients	40	4
2/16/14	Glendale	Estate Planning	Temple Sinai	15	3
2/4/14	West Hills Hospital	Elder/Domestic Abuse	Healthy 2 You group	12	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="29"/>
65-74:	<input type="text" value="27"/>
75-84:	<input type="text" value="9"/>
85+:	<input type="text" value="4"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="69"/>

CLIENT GENDER

Male:	<input type="text" value="29"/>
Female:	<input type="text" value="40"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="69"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="50"/>
Homebound:	<input type="text" value="3"/>
Lives Alone:	<input type="text" value="44"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="5"/>
Limited English:	<input type="text" value="2"/>
Rural:	<input type="text" value="69"/>
Greatest Economic Need (Minority):	<input type="text" value="10"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="49"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="3"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="12"/>
Client Declined to Provide Information:	<input type="text" value="3"/>
Total:	<input type="text" value="69"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="33"/>	<input type="text" value="23"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	2	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	11	7	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	5	5	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 79

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	10	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 344

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Lake and Mendocino</i>					
3/8/14	Kelseyville	Clean State Clinic	Re-Entry Persons	9	5
3/7/14	Ukiah	Clean State Clinic	Re-Entry Persons	2	5
3/20/14	Ukiah	Multi-Disciplinary Team Meeting	Service Providers	5	1
2/20/14	Ukiah	Multi-Disciplinary Team Meeting	Service Providers	5	1
1/23/14	Ukiah	Multi-Disciplinary Team Meeting	Service Providers	6	1
1/21/14	Lakeport	Multi-Disciplinary Team Meeting	Service Providers	5	1.5
3/18/14	Law Library, Lakeport	Delivered flyers and brochures	Seniors	50	1.5
02/19/14	Action Network	Sent flyers and brochures	Seniors/Families	50	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Lake and Mendocino</i>					
3/25/14	Boonville Senior Ctr	AHCDs	Seniors	35	3.5
3/14/14	Lenore St. Apts.	AHCDs	Seniors/Caregivers	7	1
3/13/14	Walnut Village Apts	AHCDs	Seniors	9	1
3/12/14	Jack Simpson Apts	AHCDs	Seniors	9	1
3/10/14	Creekside Apts	AHCDs	Seniors	8	1
2/19/14	Coastal Seniors	Advanced Health Care Directives	Seniors	50	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	65
75-84:	56
85+:	35
Client Declined to Provide Information:	45
Total:	249

CLIENT GENDER

Male:	72
Female:	177
Client Declined to Provide Information:	0
Total:	249

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	40
Lives Alone:	86
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	33
Rural:	104
Greatest Economic Need (Minority):	18

CLIENT RACE

Two or More Races:	13
Caucasian:	231
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	2
Total:	249

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="15"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
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<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	11	2	0
E3. Other Housing:	7	6	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	2	0
G3. Other Individual Rights:	26	25	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	109	77	24	0
H2. Advance Health Care Directives (AHCD):	62	10	23	0
H3. Financial Powers of Attorney:	62	18	19	0
H4. Other Miscellaneous:	17	10	7	0

TOTAL CASES OPENED IN QUARTER: 384

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
229	94	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 624

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

Provider Name: Council on Aging					
County(ies) Sonoma					
1/6, 2/4, 3/	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	10	8
1/16, 2/20,	Sebastopol Senior Center	Legal clinic (attorney-mk)	Seniors	3	5
1/13, 2/10,	Petaluma Senior Center	Legal clinic (attorney-mk)	Seniors	10	9
1/13, 2/10,	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	6	6
1/21, 2/18,	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	1	1
1/6, 2/4, 3/	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	10	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Council on Aging					
County(ies) Sonoma					
3/6/2014	Kaiser Facility 3950 Old Redwood Highway, Santa Rosa	Legal Seminar – “Estate Planning – Living Trusts and AHCD’s” w/ Maria Keene, Esq.	American Lung Association, Better Breathers Club, Living with COPD	15	3
2/20/2014	Burbank Heights Senior Apartments 7777 Bodega Avenue, Sebastopol	“Estate Planning, AHCD’s and Consumer Fraud Protection”, Maria Keene Esq.	Seniors 60+ in community, unable to travel to Santa Rosa	35	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 828

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	41
75-84:	32
85+:	10
Client Declined to Provide Information:	0
Total:	120

CLIENT GENDER

Male:	52
Female:	68
Client Declined to Provide Information:	0
Total:	120

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	1
Lives Alone:	63
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	12
Rural:	1
Greatest Economic Need (Minority):	38

CLIENT RACE

Two or More Races:	0
Caucasian:	51
African American:	41
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	5
Total:	120

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	1	0
E3. Other Housing:	7	2	0	1
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	9	1	3	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	4	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	10	0	11	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 120

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	40	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 750

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

Provider Name: LEGAL AID OF NAPA VALLEY					
County(ies) NAPA					
01/23/14	Napa Valley Hospice	Elder Legal Issues	Hospice providers	15	2.5
Provider Name: Legal Services of Northern California					
County(ies) Solano					
3/25/2014	Vallejo	Outreach to Florence Douglas Senior	Seniors	5	3
3/6/2014	Vallejo	Outreach to Florence Douglas Senior	Seniors	4	3
2/19/2014	Vallejo	Outreach at Jesse Bethel for Law Issues Affecting Seniors & Family	Seniors	110	7
2/5/2014	Vallejo	Outreach to Florence Douglas Senior	Seniors	5	3
11/25/2014	Solano County	Outreach at Fairfield Community Center	Seniors	25	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Solano					
Weekly	LSNC Vallejo Office	About 12 Unlawful Detainer Eviction Defense Clinics for Tenants	Solano County seniors facing eviction	12	12
3/25/2014	Vallejo	Community Workshop about General Plan	Seniors & Vallejo Residents	30	3
3/25/2014	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	4
3/18/2014	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	4
3/7/2014	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	7
2/13/2014	Vallejo	Vallejo Senior Roundtable	Vallejo Seniors	15	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

2/7/2014	Legal Services	Housing Task Force Meeting	Advocates	30	6
1/27/2014	Florence Douglas Center	Senior Citizens Council- ACA presentation	Seniors	19	3
1115/2014	Solano County	Homeless Connect presentation and meeting	Seniors & advocates	20	5
1/14/2014	Bay View Vista	Presentation on Wills	Seniors	12	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 21

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 55

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 29

Total Unduplicated Client Count for Quarter: 393

Total Cases Closed in Quarter: 861

Total Units of Service for Quarter (Unit=1 Hour): 1106

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	64
65-74:	164
75-84:	113
85+:	44
Client Declined to Provide Information:	8
Total:	393

CLIENT GENDER

Male:	147
Female:	246
Client Declined to Provide Information:	0
Total:	393

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	5
Lives Alone:	144
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	1
Rural:	393
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	381
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	2
Total:	393

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 29

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="1"/>
<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="76"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	39	17	21	5									
E3. Other Housing:	8	5	0	0									
INCOME MAINTENANCE													
F1. Social Security:	1	0	0	0									
F2. Supplemental Security Income (SSI):	2	2	0	0									
F3. Pensions/Retiree Benefits:	1	0	0	0									
F4. Other Income Maintenance:	19	11	1	3									
INDIVIDUAL RIGHTS													
G1. Immigration/Naturalization:	0	0	0	0									
G2. Elder Abuse/Neglect/Exploitation:	30	21	4	0									
G3. Other Individual Rights:	3	2	2	0									
MISCELLANEOUS													
H1. Estate Planning/Wills/Trusts:	272	97	131	32									
H2. Advance Health Care Directives (AHCD):	181	28	133	23									
H3. Financial Powers of Attorney:	180	29	131	21									
H4. Other Miscellaneous:	5	5	0	0									
TOTAL CASES OPENED IN QUARTER:	921	<table border="1"> <thead> <tr> <th colspan="3">TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</th> </tr> <tr> <th>TOTAL COUNSEL AND ADVICE</th> <th>TOTAL LIMITED ADD. SERVICES</th> <th>TOTAL LEGAL REPRESENTATION</th> </tr> </thead> <tbody> <tr> <td align="center">340</td> <td align="center">435</td> <td align="center">86</td> </tr> </tbody> </table>			TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	340	435	86
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE													
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION											
340	435	86											

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1094

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					
County(ies) El Dorado					
3/19/14	Veteran's Hall	Available Sr. Legal Services	Seniors	70	3
3/11/14	Senior Center	Planning for Long Term Care	Seniors	35	3
1/22/14	Senior Center	Financial Abuse/Scams/ID Theft	Seniors	22	3
1/16/14	Senior Living Center	Estate Planning	Seniors	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	75
75-84:	73
85+:	32
Client Declined to Provide Information:	0
Total:	206

CLIENT GENDER

Male:	86
Female:	120
Client Declined to Provide Information:	0
Total:	206

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	38
Homebound:	1
Lives Alone:	54
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	9
Rural:	1
Greatest Economic Need (Minority):	14

CLIENT RACE

Two or More Races:	0
Caucasian:	186
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	0
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	6
Total:	206

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 30

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="22"/>	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	11	2	0
E3. Other Housing:	5	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	2	0	0
F2. Supplemental Security Income (SSI):	2	0	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	4	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	9	0	1
G3. Other Individual Rights:	1	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	35	16	8	0
H2. Advance Health Care Directives (AHCD):	4	1	0	0
H3. Financial Powers of Attorney:	19	6	3	0
H4. Other Miscellaneous:	17	13	1	0

TOTAL CASES OPENED IN QUARTER: 206

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
99	34	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 639

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 30

Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

3/19/14	Modesto	Age Matters Training	Attorneys/CPAs	15	3
2/20/14	Modesto	Mandatory Reporter Training	MSW's facility workers	150	5
3/14/2014	Modesto	S.A.F.E. Seminar	Seniors	100	6
2/27/2014	Patterson	S.A.F.E. Seminar	Seniors	100	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2013-2014
 Quarter: 3

PSA: 31

Total Unduplicated Client Count for Quarter: 50
 Total Cases Closed in Quarter: 51
 Total Units of Service for Quarter (Unit=1 Hour): 493

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 3
 65-74: 26
 75-84: 19
 85+: 1
 Client Declined to Provide Information: 1
 Total: 50

CLIENT GENDER

Male: 20
 Female: 30
 Client Declined to Provide Information: 0
 Total: 50

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 20
 Homebound: 1
 Lives Alone: 20
 Institutionalized: 1
 Suspected Victim of Elder Abuse/Exploitation: 2
 Limited English: 2
 Rural: 7
 Greatest Economic Need (Minority): 14

CLIENT RACE

Two or More Races: 0
 Caucasian: 25
 African American: 2
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 2
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 21
 Client Declined to Provide Information: 0
 Total: 50

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 31

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	1	7	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	1	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	0	5	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	3
G3. Other Individual Rights:	3	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	0	17	0
H2. Advance Health Care Directives (AHCD):	10	0	8	0
H3. Financial Powers of Attorney:	5	2	5	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 53

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	44	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 491

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 31

Provider Name: *Central California Legal Services*

County(ies) *Merced*

2/27/2014

Livingston City Hall

Community Education/Workshop on the rights of homeowners and tenants in foreclosure

Rural community members facing foreclosure.

6

2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="113"/>
65-74:	<input type="text" value="209"/>
75-84:	<input type="text" value="130"/>
85+:	<input type="text" value="63"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="515"/>

CLIENT GENDER

Male:	<input type="text" value="189"/>
Female:	<input type="text" value="326"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="515"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="23"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="115"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="15"/>
Limited English:	<input type="text" value="221"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="399"/>
African American:	<input type="text" value="16"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="4"/>
Filipino:	<input type="text" value="7"/>
Japanese:	<input type="text" value="7"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="69"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
Total:	<input type="text" value="515"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="11"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="54"/>	<input type="text" value="52"/>	<input type="text" value="2"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="7"/>	<input type="text" value="2"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="13"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="25"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	9	4	0
E3. Other Housing:	5	3	5	0
INCOME MAINTENANCE				
F1. Social Security:	14	6	4	0
F2. Supplemental Security Income (SSI):	8	4	1	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	2	1	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	15	8	1	2
G3. Other Individual Rights:	3	5	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	93	28	10	30
H2. Advance Health Care Directives (AHCD):	40	6	20	2
H3. Financial Powers of Attorney:	16	0	0	0
H4. Other Miscellaneous:	18	10	12	0

TOTAL CASES OPENED IN QUARTER: 603

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
207	135	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2136

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

Provider Name: <i>Legal Services for Seniors</i>					
County(ies) <i>Monterey</i>					
30 January	Salinas	Northeast	Community Action Group	22	2
21 March	Castroville	Castroville Rotary Club	Community Action Group	18	2.5
12 March	Corral de Tierra Church	General LSS Presentation	Community senior	25	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services for Seniors</i>					
County(ies) <i>Monterey</i>					
4 February	Peninsula	Shelter Outreach Plus presentation	SOP Workers re Domestic Violence Training	8	2
March 6	San Francisco	Senior Financial Health and Abuse Prevention	Legal Aid Association of California State-Wide Conference	300	30

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="16"/>
65-74:	<input type="text" value="36"/>
75-84:	<input type="text" value="30"/>
85+:	<input type="text" value="4"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="86"/>

CLIENT GENDER

Male:	<input type="text" value="0"/>
Female:	<input type="text" value="37"/>
Client Declined to Provide Information:	<input type="text" value="49"/>
Total:	<input type="text" value="86"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="34"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="51"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="8"/>
Limited English:	<input type="text" value="12"/>
Rural:	<input type="text" value="22"/>
Greatest Economic Need (Minority):	<input type="text" value="38"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="65"/>
African American:	<input type="text" value="16"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="3"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
Total:	<input type="text" value="86"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<input type="text" value="13"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
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<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="8"/>	<input type="text" value="9"/>	<input type="text" value="2"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	3	0	1
E3. Other Housing:	4	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	2	5	2
F2. Supplemental Security Income (SSI):	8	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	3	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 86

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	26	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 418

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

3/27/14	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at The Veteran's Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	1.2
3/27/14	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at The Southeast Neighborhood Partnership Meeting.	Other Service Providers of Kern County's Senior Population	16	1.5
3/12/14	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to members of Rural Outreach committee at Ridgcrest Women's Center.	Other Service Providers of Kern County's Senior Population	20	3
3/12/14	Indian Wells Valley, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed flyers at the Indian Wells Valley Collaborative Kern County Medicare Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	4.5
2/18/14	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	9	7.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

1/21/14	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	4	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: