

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 3 - Passages - HICAP

From: 07/01/2011 To: 06/30/2012

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	FTE
Current Results	2,579	178	12,384	11,326	2,790	5,976	5,894	5,531	10.48
CDA Established Benchmark	1,947	103	8,397	366	555	951	3,495	1,516	2.23
Needed to Reach Benchmark	-632	-75	-3,987	-10,960	-2,235	-5,025	-2,399	-4,015	-8.25
% Above or Below Benchmark	-32.46	-72.82	-47.48	-2,994.54	-402.70	-528.39	-68.64	-264.84	-370.05
Results for Same Time Last Year	2,424	174	13,998	158,739	2,576	6,895	8,354	7,495	9.43
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			185.4	169.6	207.0	263.1	88.2	82.8	
CMS Mimimum Attainment			42.7	57.3	51.4	59.5	33.8	23.4	
CMS Exemplary Attainment			124.0	337.5	154.1	173.8	87.4	65.8	