

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 24 - Elder Law and Advocacy

From: 07/01/2011 To: 06/30/2012

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	FTE
Current Results	91	5	142	125	33	83	87	65	0.09
CDA Established Benchmark	316	13	585	946	62	215	380	91	1.61
Needed to Reach Benchmark	225	8	443	821	29	132	293	26	1.52
% Above or Below Benchmark	71.20	61.54	75.73	86.79	46.77	61.40	77.11	28.57	94.40
Results for Same Time Last Year	88	8	181	852	33	112	88	72	0.07
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			6.1	5.3	8.1	8.5	3.7	2.8	
CMS Mimimum Attainment			42.7	57.3	51.4	59.5	33.8	23.4	
CMS Exemplary Attainment			124.0	337.5	154.1	173.8	87.4	65.8	