

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 26 - Senior Advocacy Services

From: 07/01/2011 To: 06/30/2012

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	FTE
Current Results	192	24	969	528	95	128	189	159	2.00
CDA Established Benchmark	272	21	1,390	509	99	103	498	107	0.74
Needed to Reach Benchmark	80	-3	421	-19	4	-25	309	-52	-1.26
% Above or Below Benchmark	29.41	-14.29	30.29	-3.73	4.04	-24.27	62.05	-48.60	-170.83
Results for Same Time Last Year	285	22	1,226	408	161	229	467	339	0.66
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			30.5	16.6	13.5	13.8	5.9	5.0	
CMS Mimimum Attainment			39.7	57.0	45.1	47.0	19.7	0.0	
CMS Exemplary Attainment			142.8	152.0	131.8	95.5	81.5	0.0	