

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 30 - Aging and Veterans Services HICAP

From: 07/01/2011 To: 06/30/2012

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	FTE
Current Results	647	37	1,895	3,074	583	502	865	489	2.52
CDA Established Benchmark	574	52	2,563	5,512	223	347	369	266	0.85
Needed to Reach Benchmark	-73	15	668	2,438	-360	-155	-496	-223	-1.67
% Above or Below Benchmark	-12.72	28.85	26.06	44.23	-161.43	-44.67	-134.42	-83.83	-196.47
Results for Same Time Last Year	650	33	1,732	3,281	599	449	857	564	3.16
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			28.1	45.5	43.4	22.5	12.8	7.2	
CMS Mimimum Attainment			37.1	35.6	41.5	46.8	25.5	14.2	
CMS Exemplary Attainment			76.1	201.0	96.1	130.2	53.0	39.9	