

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 3 - Passages - HICAP

From: 07/01/2012 To: 06/30/2013

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	Total Hours Counseling & FTEs
Current Results	1,872	126	16,346	7,519	4,392	9,739	9,432	9,143	3,748.34
CDA Established Benchmark	2,044	104	8,290	50,000	1,500	3,480	5,604	4,489	3,228.00
Difference from Benchmark	-172	22	8,056	-42,481	2,892	6,259	3,828	4,654	520.34
Results for Same Time Last Year	2,581	182	17,083	11,344	5,307	10,131	10,592	10,112	4,207.56
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			244.7	112.6	325.8	428.7	141.2	136.9	56.1
CMS Mimimum Attainment			50.9	58.7	45.7	83.4	42.9	27.8	34.5
CMS Exemplary Attainment			124.1	237.3	90.8	153.2	83.9	67.2	59.5