

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report
Program: PSA 15 - Kings-Tulare Area Agency on Aging HICAP

From: 07/01/2012 To: 06/30/2013

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	Total Hours Counseling & FTEs
Current Results	1,156	90	9,477	44,765	3,003	6,711	5,791	5,040	3,177.07
CDA Established Benchmark	359	56	3,249	66,000	707	2,080	1,842	1,267	1,391.00
Difference from Benchmark	797	34	6,228	-21,235	2,296	4,631	3,949	3,773	1,786.07
Results for Same Time Last Year	670	88	3,769	7,825	1,038	1,684	1,389	1,110	1,490.10
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			148.2	699.8	258.3	212.9	90.5	78.8	49.7
CMS Mimimum Attainment			35.7	48.2	36.9	66.0	28.8	19.8	21.0
CMS Exemplary Attainment			86.4	96.6	76.3	133.5	65.6	50.2	52.0