

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 16 - Inland Agency

From: 07/01/2012 To: 06/30/2013

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	Total Hours Counseling & FTEs
Current Results	146	30	1,255	759	275	414	672	616	411.40
CDA Established Benchmark	82	30	241	286	25	87	206	150	149.06
Difference from Benchmark	64	0	1,014	473	250	327	466	466	262.34
Results for Same Time Last Year	35	7	199	186	22	41	55	48	50.00
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			250.0	151.2	470.1	376.4	133.9	122.7	82.0
CMS Mimimum Attainment			48.0	60.4	42.9	79.4	41.1	29.8	29.7
CMS Exemplary Attainment			122.1	172.5	97.5	203.1	91.2	76.0	70.5