

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report

Program: PSA 17 - Central Coast Commission for Senior Citizens

From: 07/01/2012 To: 06/30/2013

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	Total Hours Counseling & FTEs
Current Results	1,322	114	12,233	1,945	1,143	1,311	6,517	5,860	3,446.13
CDA Established Benchmark	1,336	127	10,250	5,214	508	1,944	4,050	3,650	2,354.00
Difference from Benchmark	-14	-13	1,983	-3,269	635	-633	2,467	2,210	1,092.13
Results for Same Time Last Year	1,460	111	12,746	2,095	1,224	1,898	6,398	5,989	3,797.15
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			113.1	18.0	83.0	44.5	60.2	54.2	31.9
CMS Mimimum Attainment			35.7	48.2	36.9	66.0	28.8	19.8	21.0
CMS Exemplary Attainment			86.4	96.6	76.3	133.5	65.6	50.2	52.0