

**Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report**

**Program: PSA 24 - Elder Law and Advocacy**

From: 07/01/2012 To: 06/30/2013

<b>Performance Measures (PM) and Benchmarks</b>									
	<b>PM 1.1</b>	<b>PM 1.2</b>	<b>PM 2.1</b>	<b>PM 2.2</b>	<b>PM 2.3</b>	<b>PM 2.4</b>	<b>PM 2.5</b>	<b>PM 2.6</b>	<b>PM 2.7</b>
	<b>Clients Counseled</b>	<b>Public and Media Events</b>	<b>All Contacts</b>	<b>Persons Reached at PAM Events</b>	<b>Contacts w/ Medicare Beneficiaries Due to Disability</b>	<b>Contacts w/ Low Income Beneficiaries</b>	<b>Enrollment/ Assistance Contacts</b>	<b>Part D Enrollment/ Assistance Contacts</b>	<b>Total Hours Counseling &amp; FTEs</b>
Current Results	253	14	969	1,032	191	677	246	186	247.43
CDA Established Benchmark	332	14	1,192	1,375	187	816	1,005	651	808.06
Difference from Benchmark	-79	0	-223	-343	4	-139	-759	-465	-560.63
Results for Same Time Last Year	91	5	142	125	45	85	87	65	84.10
<b>Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice</b>									
Current Attainment			41.4	44.1	46.8	69.2	10.5	7.9	10.6
CMS Mimimum Attainment			50.9	58.7	45.7	83.4	42.9	27.8	34.5
CMS Exemplary Attainment			124.1	237.3	90.8	153.2	83.9	67.2	59.5