

Health Insurance Counseling and Advocacy (HICAP) Performance Measures & Benchmark Report
Program: PSA 33 - Kern County Aging and Adult Services HICAP

From: 07/01/2012 To: 06/30/2013

Performance Measures (PM) and Benchmarks									
	PM 1.1	PM 1.2	PM 2.1	PM 2.2	PM 2.3	PM 2.4	PM 2.5	PM 2.6	PM 2.7
	Clients Counseled	Public and Media Events	All Contacts	Persons Reached at PAM Events	Contacts w/ Medicare Beneficiaries Due to Disability	Contacts w/ Low Income Beneficiaries	Enrollment/ Assistance Contacts	Part D Enrollment/ Assistance Contacts	Total Hours Counseling & FTEs
Current Results	1,455	145	7,638	9,452	2,249	5,363	6,363	4,627	2,527.44
CDA Established Benchmark	1,656	151	3,346	4,518	720	3,099	2,700	1,856	1,968.39
Difference from Benchmark	-201	-6	4,292	4,934	1,529	2,264	3,663	2,771	559.05
Results for Same Time Last Year	1,172	181	7,456	8,933	2,454	4,567	6,005	4,064	2,172.25
Center for Medicare Medicaid Services (CMS) Attainment Targets per 1K for Your Slice									
Current Attainment			81.5	100.8	115.3	114.2	67.9	49.4	27.0
CMS Mimimum Attainment			35.7	48.2	36.9	66.0	28.8	19.8	21.0
CMS Exemplary Attainment			86.4	96.6	76.3	133.5	65.6	50.2	52.0