



## **Aging and Disability and Resource Connection (ADRC) Talking Points**

**ASSIST** consumers regardless of age, disability or income in making

**DECISIONS** by delivering the

**RIGHT** information at the right time of available Long Term Services and Supports (LTSS) for their

**CHOICES** of care.

### **To do this ADRCs:**

- Assist older individuals, persons with disabilities, and caregivers in accessing LTSS to help them meet their personal goals for independence.
- Provide
  - ***Enhanced information and referral services*** and other assistance at hours that are convenient for the public
  - ***Options counseling*** concerning available long-term services and supports and public and private benefits programs
  - ***Short-term service coordination***, and
  - ***Transition Services*** from hospitals to home and from skilled nursing facilities to the community.
- Work with a community network of public, private and non-profit agencies that practices an ADRC/No Wrong Door model that promotes person-centered practices.
- Coordinate with local Area Agencies on Aging and Independent Living Centers along with the support of the California Department of Aging, Department of Rehabilitation, the Department of Health Care Services and many others.

For further information: [adrc@aging.ca.gov](mailto:adrc@aging.ca.gov) or \_\_\_\_\_