



**California Department of Aging  
All Stakeholder Quarterly Meeting  
July 15, 2020**

**Captioners Transcript**

**>> GOOD MORNING AND WELCOME EVERYONE TO THE CALIFORNIA DEPARTMENT OF AGING STAKEHOLDER MEETING I AM THE ASSISTANT DIRECTOR OR LEGISLATION AND PUBLIC AFFAIRS AT THE DEPARTMENT CHT BEFORE WE MOVE INTO THE BODY, I WOULD LIKE TO COVER A FEW LODGIST CAL ITEMS THE FIRST TO PREVENT BACKGROUND NOISE, ALL LINES WILL BE MUTED. THERE WILL BE A QUESTION AND ANSWER PORTION AT THE END FOR QUESTIONS. TO ASK A QUESTION, EITHER PRESS STAR 9 ON YOUR TELEPHONE KEY PAD OR CLICK THE RAISE HAND ICON IN THE ZOOM PLATFORM THE MODERATOR WILL INFORM YOU WHEN YOUR LINE HAS BEEN UNMUTED. IF WE ARE UNABLE TO GET YOUR QUESTION, E-MAIL US. THIS PRESENTATION ALONG WITH THE TRANCE SCRIPT OF THE MEETING WITH WILL POSTED TO THE WEBSITE IN THE FUTURE THIS PRESENTATION IS ALSO BEING LIVE CAPTIONED. BEFORE WE JUMP INTO THE AGENDA I WOULD FIRST LIKE TO**

**INTRODUCE CDA'S EXECUTIVE TEAM AND GO OVER WHAT WE ARE GOING TO TALK ABOUT TODAY**

**FIRST OF ALL AS MANY OF YOU KNOW, THE DIRECTOR OF THE DEPARTMENT OF AGING, THE CHIEF DEPUTY DIRECTOR.**

**(READING) (ON SCREEN). THE LONG TERM CARE, IS JOE, DEPUTY DIRECTOR OF ADD MIP STRAGS, YOURS TRULY, ASSISTANT DIRECTOR FOR LEGISLATION AND PUBLIC AFFAIRS AND PROJECT DIRECTOR.**

**(CALLING NAMES)**

**MOVING ONTO AGENDA ITEMS THE FIRST WE WILL ADDRESS IS CDA'S COVID-19 RESPONSE. THIS IS GOING TO INCLUDE WHAT WE HAVE DONE TO REDESIGN SERVICES, ADVANCE EQUITY AND CONTINUE TO MEET THE NEEDS OF CALIFORNIA'S OLDER ADULTS AND ADULTS WITH DISABILITIES**

**THIS ITEM WILL BE PRESENTED BY CDA DIRECTOR, NEXT ITEM WILL BE MASTER PLAN FOR AGING UPDATE. PRESENTED BY THE PROJECT DIRECTOR**

**NEXT WILL BE A BUDGET UPDATE, PRESENTED BY DEPUTY DIRECTOR OF ADMINISTRATION. FOLLOWED BY STRATEGIC PLAN UPDATE, BY THE CHIEF DIRECT XX.**

**FOLLOWED WITH QUESTION AND ANSWER SESSION. SO, WITH THAT, THANK YOU ALL AGAIN FOR JOINING US. AND AT THIS TIME, I AM VERY PLEASED TO INTRODUCE CDA DIRECTOR, KIM, WHO WILL TAKE US INTO FIRST AGENDA ITEM.**

**>>KIM MCCOY WADE: THANK YOU, AND THANK YOU TO THE**

**150 PEOPLE WHO HAVE JOINED US TODAY, WE ARE GOING TO DO OUR BEST TO SHINE A BRIGHT LIGHT ON THE WORK WE ARE DOING IN THE CHALLENGING TIMES WITH YOU AND FOR THE PEOPLE WE SERVE. AND GET TO QUESTIONS AND ANSWERS. BEFORE WE START WE ABSOLUTELY HAVE TO GROUND OURSELVES IN THE MOMENT. WHICH IS OF COURSE THE PANDEMIC, WITH A HUGE IMPACT ON ALL CALIFORNIANS, AND PARTICULARLY OLDER AND PEOPLE WITH DISABILITIES AND HIGHER RISK IN OUR FAMILY AND LOVED ONES. THESE ARE YOUR GO TO WEBSITE'S, (ON SCREEN), ALL ARE THERE FOR YOU WITH THIS INFORMATION**

**START WITH THE DATA, VERY SOBERING RIGHT NOW, AS WE KNOW, CASES AND DEATHS ARE SPREADING ACROSS CALIFORNIA. AND, THE LARGEST IMPACT OF NOT OF CASES IF YOU LOOK AT THE CHART FROM CDPH, THIS IS A CHART WITH AGE GROUPS**

**NUMBER OF CASES, THE PERCENT OF CASES, NUMBER OF DEATHS AND PERCENT OF DEATHS, YOU SEE THAT CASES ARE MANY, MANY, MUCH HIGHER IN YOUNGER ADULTS, HOWEVER, BECAUSE OF THE RISK OF SERIOUS ILLNESS FOR OLDER ADULTS THE DEATHS NUMBERS ARE CONCENTRATED, PARTICULARLY, OVER 65 RINGS PARTICULARLY OVER 80.**

**CALIFORNIA HAS HAD A TRAGIC LOSS OF HOUSE, 7039, AND 3142 ARE PEOPLE 80 AND OLDER**

**AS YOU SEE IN THE NEXT TO LAST COLUMN, 44.6% OF THE**

**DEATHS, DESPITE BEING 3.9% OF THE POPULATION.**

**TREMENDOUS TOLL AND LOSS OF LIFE.**

**WE ARE ALSO AWARE ON THE NEXT SLIDE, THIS IS NOT HITTING ALL COMMUNITIES EQUALLY, IF YOU LOOK AT THIS SLIDE ABOUT RACE AND ETHNICITY, WE SEE THAT THE CASES AND DEATHS ARE DISPROPORTIONATELY IMPACTING LATINOS, IF YOU LOOK AT THE FIRST ROW GOING ACROSS**

**SEE THE PERCENTS OF CASES, 41% OF DEATHS, 45.8%, NEARLY DOUBLE THAN THE PERCENT OF THE POPULATION. AFRICAN AMERICAN LINE, FOURTH LINE DOWN, AGAIN, PERCENT OF DEATHS ALL THE WAY OVER, 10.7%, AMONG 65-79, DOUBLE PERCENT OF POPULATION**

**WE HAVE ISSUES HERE AROUND SYSTEMIC RACISM, AND HEALTH INEQUITY THAT LED TO THESE DISPARITIES AND ALSO ISSUES AROUND LIVING AND HOUSEHOLDS, PROBABLY WORKERS HAVING TO WORK FOR ECONOMIC SECURITY AND POSSIBLY MORE AT RISK OF INFECTION.**

**LOTS OF HAPPENING HERE, DRIVING DISPARITIES AND FINAL CHART I WILL SHOW YOU, IS GROUND US IN THE DATA AND LIVES WE ARE TALKING ABOUT. SAME CHART BY AGE AND RACE, THIS TIME 80 PLUS, AGAIN WE SEE THE IMPACT, LATINO ELDERLY OVER 80,**

**SEE, WITH THE DEATH RATE OF 30% OF THE DEATHS OF PEOPLE OVER 80 ARE LATINO, CLOSER TO 20% OF THE POPULATION, SIMILAR DISPARITY, AGAIN STRIKING FOR AFRICAN AMERICAN AT**

8.4, NEARLY TWICE THE YA KRA POPULATION OF 4.8, OTHER POPULATIONS FOR SURE, ASIAN AMERICAN, SMALLER HARDER TO PULL APART. NATIVE HAWAII, AND CDPH IS MONITORING THAT CLOSELY AGAINST THAT CONTEXT, WE NOTE EVERYONE IS TRACKING THE NEW GUIDES FROM YOUR LOCAL AND STATE, WE ARE ALL WEARING MASKS AND WASHING HANDS AND KEEPING DISTANCE AS MUCH AS POSSIBLE, ALL AGING KNOWING YOUR RISK AND SETTING, WEAR THAT MASK AND WASH YOUR HANDS AND KEEP YOUR DISTANCE CH NEW INFORMATION FROM THE STATE, AND TESTING PRIORITIES ANNOUNCED YESTERDAY, WE WOULD ASK YOU AS INFLUENCERS AND NETWORK LEADERS TO SHARE THE PUBLIC HEALTH INFORMATION AVAILABLE FROM THE COVID-19 TOOL KIT. WE APPRECIATE WHAT YOU ARE DOING, TRUSTED MESSENGERS ALONG WITH PUBLISH HEALTH LEADERS, SO THANK YOU, THANK YOU OKAY, WHAT WE HAVE DONE, FOCUSED ON 3 STRATEGIES, ONE OF YOU ARE ON THE FRONT LINES OF DOING, I HAVE THE PRIVILEGE OF SHARING WORK WITH CDA TO REDESIGN AND EXPAND SERVICES ALSO REALLY TRY TO ENGAGE THE #3UB LICK ON GETTING INFORMATION AROUND WHAT IS HAPPENING, AND TREMENDOUS OPPORTUNITY TO STRENGTHEN PARTNERSHIPS, ALWAYS A KEY ROLE FOR AGING, A LOT OF CONTENT I AM GOING TO ROLL

**THROUGH QUICKLY**

**ON THE WEBSITE, ON THE FULL AGING MATTERS NEWSLETTER ON APRIL. SUMMARIZING A LOT OF THIS, PREEFLY HIGHLIGHT HOW WE ARE REDESIGNING, ONE THING CLEAR FOR US, WE HAVE KNOWN OUR GATHERING AND BEING ON SITE IS NOT GOING TO HAPPEN FOR A LONG TIME. WE MIGHT BE AHEAD OF OTHER SECTORS IN REDESIGNING TO NEW SERVICES AND THANK YOU TO TREMENDOUS LEADERSHIP OF SO MANY OF YOU, LET'S GO THROUGH IT. WE HAVE LIVE PROGRAMMING, FOOD AND NUTRITION, HEALTH AND HOME, INFORMATION ASSISTANCE.**

**(ON SCREEN) WE DO SO MUCH MORE, BUT THIS IS A HIGH LEVEL LOOK AT THE FIVE TOPICS, I KNOW I AM LEADING OUT ELDER JUSTICE AND OTHER ISSUES, BUT THESE ARE WHAT WE ARE GOING TO FOCUS ON. SIGNIFICANT FUNDING AND REDESIGN. WE ARE LUCKY THAT FUNDING CAME THROUGH EARLY AND TWICE, RECOGNIZING RISK OF THE OLDER ADULTS AND UNDERLYING CONDITIONS, FAMILY FIRST ACT, 25 MILLION IN APRIL TO THE AGING NETWORK, AND CARES ACT PROVIDED ANOTHER 87 MILLION FOR NUTRITION AND OTHER SERVICES THAT WILL BE DISTRIBUTED BY THE END OF JULY.**

**QUESTIONNAIRE IN THE FIELD RIGHT NOW TO THE LOCAL NETWORKS ABOUT NEEDS AND PLANS FOR THAT MONEY. SO, FOOD AND NEW TRIGS, YOU SEE AT THIS CHART, WHICH IS ON THE NEW COVID-19 DASHBOARD, I WILL COMMENT TO YOU.**

**MEALS GREW SIGNIFICANTLY, SMALL NUMBERS. 493 THOUSAND**

A WEEK, UP TO HIGH OF 730 THOUSAND IN MAY. YOU SEE THE FALL OFF IN RECENT, THAT A PURELY DATA REPORTING ISSUE, AND THE TEAM A WORKING WITH THE LOCALS TO MAKE SURE WE HAVE THE DATA, WE DON'T BELIEVE THERE IS A DROP IN MEAL SERVICE, GIVEN THE FUNDING AND RESPONSIVENESS TO THE NETWORK, WE WILL WORK TO UPDATE THAT DATA BUT YOU CAN SEE, THAT, INCREASE, OF, YOU KNOW, CLOSER TO 500 THOUSAND, TO CLOSER TO 650 PLUS IS A HUGE INCREASE THAT WE ARE SUSTAINING, ALL THOUGH CONCERNED ABOUT HOW LONG WE CAN SUSTAIN THAT.

HEALTH AND HOME, WE HAVE TWO FLAGSHIP PROGRAMS, ADULT DAY HEALTH. ONE OF THE FIRST TO PIVOT TO TEMPORARY ALTERNATIVE SERVICES, MOVING TO SITES CLOSING, AND IN HOME SERVICES, IN CENTER AS NEEDED, WELLNESS CHECKS HAPPENING, PROVIDERS AVAILABLE 6 HOURS A DAY, AND ONGOING CARE COORDINATION, TARGETED INTERVENTION TO KEEP PEOPLE HEALTHY AT HOME AS NEEDS EMERGE, DELIVERY, FOOD, HIGH GENERAL, MEDICAL, ALL THINGS PEOPLE NEED TO STAY HEALTHY AT HOME, MULTIPURPOSES SENIORS PROGRAM ALSO. THIS SERVES OLDER, MORE FRAIL HOME BOUND POPULATION, COMPLETELY TELEPHONE AND VIDEO CONFERENCE, ABLE TO HELP WITH COVID-19 SUPPLIES, SOAPS, WIPES, MASK MF NO REDUCTION OF SERVICES AT ALL.

INFORMATION ASSISTANCE SEEN A SIMILAR BOOM. WE

**UPGRADED THE LONG STANDING INFORMATION LINE, FORWARDS TO YOUR LOCAL AGING AGENCY. WE KNEW WE HAD TO DO MORE. TO REACH OUT, SO, WE DEVELOPED A RESOURCE, WE WILL TALK ABOUT IN A SECOND.**

**THE IMPORTANT PART THERE BE NUMBERS YOU CAN CALL FOR HELP, FOOD OR HELP FOR BEHAVIOR SUPPORT OR ADULT PROTECTIVE SERVICES OR ALZHEIMER'S PARTNERS, GATHER TOGETHER ALL OF THE PARTNER AND MAKE SURE THE NUMBERS ARE READY FOR THE INFLUX OF CALLS.**

**HELPING WHERE WE COULD WAS A HUGE PART.**

**ENGAGEMENT AND ISOLATION PREVENTION, NO ISSUE ASIDE FROM FOOD, HOW DO WE PHYSICALLY ISOLATE WITHOUT SOCIALLY ISOLATING, ISOLATION IS ALREADY A CHALLENGE IF NOT CRISIS IN OLDER AMERICA. ONLY WORSE BY THIS.**

**IMMEDIATELY WE WERE ABLE TO PARTNER WITH INSTITUTE ON AGING AND, EXPAND THE FRIENDSHIP LINE, ALREADY SERVING THE BAY, TO SERVE ALL OF CALIFORNIA, 800-670-1360, WE URGE YOU TO PROMOTE THIS. STAYING CONNECTED ACTIVITY GUIDE FOR SOMEONE YOU LOVE, IN ENGLISH AND SPANISH AND CHINESE, WAY TO STAY ENGAGED, MORE TO COME ON FROM FRONT.**

**DIGITAL DIVIDE IS ALSO ENORMOUSLY IMPORTANT, TO BE CONNECTED TO TELE HEALTH, SOCIAL CONNECTIONS, COMMUNITY ENGAGEMENT, AND DELIVERY SERVICES AND EXERCISE, DIGITAL DIVIDE IS KEY**



**WE HAVE BEGUN WORK, WITH TWO WEBINARS, FEATURING LOCAL STARS, THEY ARE WORKING TO GET MORE RESOURCES OUT TO THE NETWORK ON THE THREE LEGS. BROAD BAND AND DEVICES AND ON BOARDING AND SUPPORT WE ALSO KNOW THAT THIS IS HARD ON FRIENDS AND FAMILY, WE ALL, MANY OLDER ADULTS ARE EITHER LIVING WITH THEIR FAMILY OR NOT LIVING WITH THEIR FAMILY, BOTH OF WHICH ARE PRESENTING NEW CHALLENGES WITH THE PANDEMIC, SO, GRATEFUL WITH THE PARTNERSHIP WITH THE ALZHEIMER'S SERIES.**

**ALL REPORTED, IF YOU HAVE NOT HEARD, CARING FROM AFAR, PLANNING FOR CARE, SERIOUS ILLNESS, SELF-CARE, MY FAVORITE TOPIC THESE DAYS AND GRIEF AND LOSS, YOU KNOW THAT IS HITTING SO MANY OF US, AND THEN THOSE FIFTH AND FINAL AND NOT LAST, IS LONG TERM CARE OMBUDSMAN. FROM THE VERY EARLY DAYS NOT ABLE TO GO INTO FACILITY BUT ABSOLUTELY WORKING BY PHONE, E-MAIL, VIDEO CONFERENCES TO ADDRESS CONCERNS AND I KNOW MANY OF YOU KNOW PHASE ONE RELOUSED JUNE 26 WITH PARTNERS ON VISITATIONS IN SNIFFS AND RESIDENTIAL CARE, RECOGNIZING THE IMPORTANT ROLE OF CAREGIVERS, OMBUDSMAN, AND NEEDING TO BALANCE THAT WITH PUBLIC HEALTH CARE ALL THAT AND MORE, DATA DASHBOARD, HELP YOU KEEP TABS ON WHERE THE SERVICES ARE, AND HOW WE CONTINUE TO**

**SERVE IN NEW AND DIFFERENT EXPANDED WAYS**

**SECOND PIECE I WAN TO BRIEFLY TOUCH ON IS PUBLISH**

**ENGAGEMENT, WE MENTIONED THE CHECK IN CAMPAIGN, MAKING**

**SURE THAT CALLS WERE HAPPENING, OUT, TO OLDER ADULLS,**

**AND, PEOPLE WITH DISABILITIES, TO MAKE SURE THEY ARE OKAY**

**ALSO, IF THEY NEEDED SOMEONE TO TALK TO, NEEDED HELP,**

**THERE WERE WAYS FOR CALLS TO GO IN. RESOURCE CARD**

**BEEN DEVELOPED, AVAILABLE DIGITALLY AND ALSO**

**CONTRIBUTED MANY OTHER WAYS, FIVE LANGUAGES.**

**6 LANGUAGES TOTAL. I ENCOURAGE YOU TO DOWNLOAD AND**

**USE AS YOU CAN, SO PLEASED IN THE FIRST MONTH 1.7 MILLION**

**CHECK IN CALLS WERE MADE, REP MRI KATED AGAIN, THAT'S**

**CALLS WE KNOW OF. THOSE ARE CALLS MADE BY NONPROFIT**

**GROUPS, HEALTH PLANS, VOLUNTEERS, CALLING MEMBERS,**

**NEIGHBORS, MEETING NEIGHBORS**

**SO MANY, THOSE ARE JUST CALLS WE ARE AWARE OF. MORE**

**AND MORE PEOPLE HAVE TAKEN IT UP AND ARE RUNNING WITH**

**IT. SO, GRATEFUL, ALSO PARTNERED WITH DMV TO MAIL THE**

**CARD ON FILE WITH DMV WHETHER THEY HAVE A LICENSE OR**

**NOT, THAT WAS THE MAILING LIST**

**OT IN MAY, SO PEOPLE HAVE THE POSTCARDS AND HAVE THEM**

**AND KNOW WHO TO CALL, FOR RANGE OF ISSUES THAT MAY**

**COME UP DURING THE PANDEMIC. FOR THE RESOURCES AND**

**MORE, AGAIN, TRYING TO KEEP IT PUBLICLY ACCESSIBLE. HOW**

**TO STAY CONNECTED TO FRIENDS AND FAMILY CAN GET**

## **SUPPORT AND HOW TO FIND ASSISTANCE**

**ANOTHER PIECE FOR US OF COURSE IS REMEMBERING AND HIGHLIGHTING, THAT OLDER ADULTS ARE CONTRIBUTES DURING COVID-19, SUBJECTS OF THE STORY HAVE PURPOSE AND ENGAGEMENT. HIGHER RISK, BUT ALSO CHAMPIONS NOT JUST STAYING HOME BUT MAKING THE MARK.**

**LUCKY THAT THE THEME WAS MAKE YOUR MARK, I SAY A NUMBER AND IT IS WRONG, DOZENS OF VIDEOS FROM OLD R CALIFORNIANS, TELLING STORIES, VOLUNTEERING AND CARE GIVING, MAKING MUSIC, GARDENING TO USE FOOD FOR THE COMMUNITY, SO MANY WAYS OLDER YA KRA YANS ARE MAKING THEIR MARK AND LEADING THE WAY.**

**AND WE KNOW WE NEED TO PROVIDE RESOURCES, WE LAUNCHED A NEW PAGE FOR NATIVE AMERICANS, TRIABLE RESOURCES AND LOOKING TO EXPAND AND ADD MORE, LET US KNOW, IF MORE WE WOULD LIKE TO FIND AT THE ONE STOP SHOP LASTLY IN TERMS OF COVID-19 RESPONSE, AS I MENTIONED, AGING ONLY WORKS IF YOU WORK IN PARTNERSHIP, IT IS EVERYBODY AND EVERYWHERE. WE ARE LUCKY TO HAVE MULTIPLE PARTNERS**

**CHECK IN CAMPAIGN, IF I LEFT YOU OFF, THANK YOU. CAL VOLUNTEER, LISTOS, RADIO ADDS, ALDZ ASSOCIATION, CARE GIVING CALL SERIES, STATE COUNCIL ON DEVELOPMENTAL DISABILITIES DOING THEIR OWN CHECK IN CAMPAIGN THANK YOU SO MANY PARTD NERS. CRISIS CARE GUIDE RIENS, WHAT TO DO,**

**NOT ENOUGH RESOURCES, WE WORK CLOSELY WITH THE DEPARTMENT OF PUBLIC HEALTH, STAKEHOLDERS ISSUE NEW VERSION OF THAT IN JUNE. COMMEND YOU, GUIDES TO HEALTH SYSTEM AND HOSPITALS**

**HOW TO DO TRIAGE IF NEEDED PLEASED TO BE ENGAGED AND BRINGING THAT DRAFT TO BE A EQUITABLE PLACE**

**HAND IN HAND WITH CDPH WITH SHARED GOAL OF AGE AND RACE. SOCIAL SERVICES, OVER RESIDENTIAL CARE, MANY OF YOU ARE INVOLVED WITH THE CARE AT HOME BENEFIT PROPOSAL WITH THE DEPARTMENT OF HEALTH CARE SERVICES AND DIGITAL DIVIDE INITIATIVE, MORE COMING SOON.**

**DO A SHOUT OUT AND THANK YOU TO EVERYBODY FOR THEIR WORK ON ALL OF THOSE. WITH THAT, I WILL PAUSE AND THANK YOU FOR LETTING ME ONE THROUGH ALL OF THAT WORK, WE WANT TO DO HAND IT OVER FOR UPDATE ON WHERE WE ARE, MANY OF YOU KNOW WE PAUSED THAT IN MARCH, WITH THE STAY AT HOME ORDER MARCH 15, RESUMED IN LATE MAY, REPURPOSED PR IF THE MOMENT, AND LEARN LESSONS AND ACKNOWLEDGE HOW MUCH TIME AND ENERGY WE ARE SENDING, SO, UPDATE PLEASE.**

**>> YES OVER A YEAR AGO, A GOVERNOR SIGNED EXECUTIVE ORDER CALLING FOR DEVELOPMENT FOR MASTER PLAN ON AGING, MAKE SURE CALIFORNIA IS PREPARED FOR THE POPULATION.**

**(INAUDIBLE) THIS MASTER PLAN, WILL SERVE AS BLUEPRINT FOR STATE AND LOCAL GOVERNMENT, AS WELL AS PRIVATE SECTORS TO INFLUENCE STRATEGIES AND PARTNERSHIP TO PROMOTE HEALTHY AGING.**

**RELEASED AS SAID BY THE ADMINISTRATION. I WILL SHARE MORE ABOUT THAT WITH YOU IN A MOMENT. IF YOU ARE NOT FAMILIAR I WILL ALSO SHARE THE WEB PAGE WITH YOU, CATCH UP ON THE INFORMATION, INCLUDING THE STAKEHOLDER, AND PROCESS AND ROSTERS, PUBLIC PROCESS, AND EVERYTHING.**

**(INAUDIBLE)**

**SOMEWHAT RECENTLY THE MASTER PLAN (INAUDIBLE) REENFORCING THE LINE FOR US, CONFIDENT WITH THE PARTNERSHIP, ENSURE IT HAS A ROBUST SET OF RECOMMENDATIONS, LIST GOVERNMENT AND BUSINESS SECTORS AND FAMILY AND CAREGIVERS, IN PREVENTING AND PREPARING FOR CARING FOR THOSE (INAUDIBLE).**

**TODAY I WILL (MUMBLING) (INAUDIBLE) FIRST NEXT SLIDE, WE WILL TAKE A LOOK AT THE UPDATED MASTER PLAN FOR AGING TIME LINE. (MUMBLING) SO, HERE WE SEE AS INDICATED JUNE 2019, GOVERNOR SIGNED EXECUTIVE ORDER TO MAKE THE MASTER PLAN FOR AGING AND THEN MOVING FORWARD IN AUGUST.**

**WE MADE STAKEHOLDER COMMITTEE, (READING) (ON SCREEN) THESE STAKEHOLDER ARE RESPONSIBLE FOR DRAFTING THE MASTER PLAN FOR AGING RECOMMENDATIONS WE SUBMIT**

LATER THIS YEAR. IN MARCH (MUMBLING) ON STABILIZING LONG TERM SERVICES AND SUPPORTS BUT IN MAY, ADDITIONAL COVID-19 RESPONSE AND LESSONS LEARNED COMPONENT WAS ADDED TO THAT REPORT

ADDITIONALLY IN MARCH WE FORMED EQUITY WORK GROUP, FORMED TO ENSURE THAT EQUITY LENS IS APPLIED TO ALL RECOMMENDATIONS (MUMBLING)

GOING FORWARD TO MARCH TO MAY, OTHER THE PAST FEW MONTHS, MPA FOCUSED ON COVID-19 RAPID RESPONSE, INCORPORATE ALL OF THE LESSONS LEARNED INTO THE MASTER PLAN FOR AGING RECOMMENDATIONS

KURNTDLY, JUNE TO SEPTEMBER, STAKEHOLDER ADVISORY COMMITTEE AND SUB COMMITTEE AND EQUITY WORK GROUP ARE DRAFTING RECOMMENDATIONS AND INCORPORATING PUBLIC COMMENT COLLECTED OVER THE LAST MONTHS

THEN SHARE WITH THE GOVERNOR IN OCTOBER, WHICH BRINGS US TO THE BLUE ARROW AT THE END, WHEN THE GOVERNOR WILL (MUMBLING) RELEASE THE FINAL MASTER PLAN FOR AGING (MUMBLING)

THIS SLIDE FEATURES OUR FINAL, REMAINING PUBLIC MEETING FOR THE MASTER PLAN FOR AGING, WHAT WE HAVE SCHEDULED, WE HAVE 7 MORE MEETINGS, AND ALSO HAVE IN JULY YOU WILL SEE ON THE 29TH ARE THE AGING AND EQUITY TOWN HALL, I WILL TALK ABOUT THAT, NOTE THAT TUESDAY SEPTEMBER 15 IS FINAL STAKEHOLDER ADVISORY COMMITTEE MEETING, THROUGH OUT

**THE NEXT, EACH WORK GROUP AND SUB COMMITTEE WILL SHARE RECOMMENDATIONS FOR ADOPTION BY THE STAKEHOLDER BODY.**

**(INAUDIBLE) (MUMBLING), VERY EXCITED ABOUT THIS, NEW INITIATIVE TO COMBAT AGEISM AND PROMOTE EQUITY ACROSS CALIFORNIA, LAUFRNGING INITIATIVE ON JULY 29, TWO WEEKS AWAY. WE WILL HOEGS A TOWN HALL. FEATURING SEVERAL EXPERT PANELISTS WHO WORK IN AGING DISABILITY FIELD A LOT OF EXPERIENCE IN COMBATTING AGEISM AND MESSAGING AND WORKING WITH PEOPLE.**

**WE REALLY CONFRONT OUR INTERNAL AGEIST ATTITUDES, AND AGE FRIENDLY COMMUNITY STATE WORKPLACE, (MUMBLING) IN AUGUST WE WILL LAUNCH OUR COMBATTING AGEISM, CALIFORNIA FOR ALL AGING CAMPAIGN. LOOK OUT FOR THAT, PROMOTE THAT MORE AND LINK TO THAT ON THE WEBSITE IN A MOMENT. THEN ANOTHER RECENT INITIATIVE WE TOOK. IS TO INCORPORATE LESSONS LEARNED AND IMPACT FROM COVID-19 INTO MASTER PLAN FOR AGING RECOMMENDATIONS AND, (MUMBLING) SO, JUST LAST FRIDAY, WE RELEASED A SURVEY A COVID-19 SURVEY, THIS IS AVAILABLE TO THE PUBLIC, AND IT IS IN ENGLISH SPANISH AND CHINESE, WHAT WE ARE TRYING TO DO HERE, IS LEARN FROM PEOPLE HOW THAT IMPACTED YOUR LIFE, WHAT SERVICES YOU FIND TO BE HELPFUL IN COPING WITH COVID-19 AND ISOLATION, (MUMBLING) WHAT WOULD HELP PEOPLE COULD HAVE HELPED YOU IN THE**

**FUTURE OR SURVIVING AND GETTING THROUGH COVID-19. UMM AS WELL AS WE CROSS RECOMMENDATIONS FOR MASTER PLAN FOR AGING, THIS SURVEY IS GOING TO RUN THROUGH JULY 24, AGAIN SHARE THAT WITH YOU TO FIND THE LINK IN A MOMENT. BUT REALLY ENCOURAGE EVERYONE TO SHARE THAT OUT WITH FOLKS AND TAKE IT YOURSELF.**

**THEN WE WILL GO AHEAD AND SHARE THOSE RESULTS AND SHARE THEM (MUMBLING) FOR THE MASTER PLAN.**

**(MUMBLING) OKAY, UMM, RECENTLY OUR EQUITY WORK GROUP AS I MENTIONED BR, WORK GROUP WAS MADE IN MARCH, FORMED TO ENSURE WE REALLY DO ENSURE OUR MASTER PLAN FOR AGING IS FOR EVERYBODY, REGARDLESS OF RACE, ORIENTATION AND GENDER, SO, UMM THIS WORK GROUP MADE A TOOL.**

**IN THE TOOL FEATURED UP ON THE SLIDE, WILL SOON BE AVAILABLE ON THE WEB PAGE. SO, YOU CAN ADAPT THAT AND INCORPORATE THAT INTO YOUR OWN WORK AS WELL. WHAT THIS DOES IS SET FORTH A DEFINITION OF EQUITY FOR OUR STAKEHOLDER ADVISORY COMMITTEE, AND SET AFTER PRINCIPLES AND SIX QUESTIONS THAT SERVE AS A GUIDE AS OUR STAKEHOLDER ADVISORY COMMITTEE MEMBERS MAKE AND DESIGN THE RECOMMENDATION, NICE PROCESS TO LOOK AT IN TANDEM WITH MAKING RECOMMENDATIONS, EXCELLENT REFERENCE TO HAVE. SO, YOU CAN ACCESS THAT. IF WE GO TO THE NEXT**



**ENGAGE WEBSITE. MASTER PLAN FOR AGING AND ACCESS TO RECORDING TO ALL PAST MEETING TO WEBINAR WEDNESDAY EVENT, SEVERAL REPORTS ARE UP THERE, SURVEY IS THERE AND EQUITY TOOL. (MUMBLING) I AM GOING TO HAND IT BACK TO KIM. (INAUDIBLE)**

**>>KIM MCCOY WADE: THANK YOU I HOPE PEOPLE CAN SEE WE ARE BACK IN BUSINESS, RETOOLED TO BE LASER FOCUSED ON THE CHALLENGES THAT HAVE BEEN ELEVATED AND ENGAGING IN WAYS THAT ARE ASSISTING AND MEANINGFUL. THANK YOU SO MUCH, I SEE A FEW QUESTIONS COMING IN, WE ARE GOING TO HOLD THEM, WE ARE ALMOST THROUGH THE REPORTS, I WILL HAND OVER NEXT, I BELIEVE A BUDGET UPDATE WITH TOM.**

**>> HELLO ALL, I WANT TO BRIEFLY GO OVER THE RECENTLY ENACTED BUDGET. AS EVERYONE KNOWS THE GOVERNOR ADMINISTRATION CAME TO AN AGREEMENT ON THE 2021 FISCAL YEAR BUNLT, WHICH IS DRASTICALLY DIFFERENT THAN WHAT WAS PROPOSED IN MAY REVISION. WHAT THAT MEANS FOR CDA IS A COUPLE OF DIFFERENT THINGS, ONE ALL OF PROGRAMS REMAIN IN TACT AND FUNDED AT OR IN SOME CASES SLIGHTLY ABOVE, PRIOR YEAR FUNDING LEVELS, WITH NO MAJOR PROGRAM IMPACTS OR CHANGES.**

**(ON SCREEN) SEE DISPLAYED ON THE SLIDE, BUDGET SUMMARY TABLE THAT IS ACTUALLY TAKEN FROM OUR CDA BUDGET**

**SUMMARY DOC. WHICH WILL BE POSTED TO THE MAIN WEB PAGE UNDER HIGHLIGHT SECTION TOWARDS THE MIDDLE BOTTOM OF THE PAGE.**

**IN THAT DOCUMENT YOU WILL ALSO NOTICE SOME TECHNICAL ADJUSTMENTS TO THE BUDGET, IN BOTH FEDERAL FUND LEVELS WE WERE ABLE TO GET ADUGSAL BUNLT AUTHORITY WITH THE MEDICARE IMPROVEMENTS FOR PATIENTS AND PROVIDER ACT GRANT PROGRAM**

**WE ALSO RECEIVED SOME GENERAL FUND INCREASES ASSOCIATED WITH THE ROW LOCATION OF CDA'S OFFICE TO A NEW HEALTHIER SAFER FACILITY. AGAIN, THE ONLY OTHER MAJOR CHANGES AS YOU CAN SEE TO OUR BUDGET FROM THE SUMMARY TABLE IS, THE RECEIPT OF THE EMERGENCY FEDERAL FUNDS WITH FAMILY FIRST AND CARES ACT. REFER TO THE BUDGET SUMMARY FOR ANY SPECIFICS OR INFORMATION, AGAIN ON THE MAIN PAGE, CDHA. UNDER HIGHLIGHTS AND I AM HANDING BACK TO KIM.**

**>>KIM MCCOY WADE: THANK YOU FOR THAT ACCURATE SUMMARY, I WANT TO THANK ALL OF YOU, ONE OF THE MANY IMPACTS IS THE ECONOMIC IMPACT ON FAMILIES AND COMMUNITIES AND GOVERNMENT AT ALL LEVELS, THIS HAS BEEN A TOUGH SEASON, AND EXTREMELY TOUGH PROPOSALS FOR THE COMMUNITY, WE ARE GRATEFUL TO ALL OF THE--EVERYONE WHO PULLED TOGETHER TO HELP US WHERE WE ARE NOW**

**OF COURSE WE ARE NOT THROUGH THIS, ONGOING CONVERSATIONS AND DECISIONS AND TOUGH MOMENTS WE WANT TO FACE THEM TOGETHER.**

**I DO WANT TO TURN NOW BRIEFLY TO THE STRATEGIC PLAN, I KNOW PEOPLE SOMETIMES THINK GOSH HOW CAN THERE BE TIME FOR THAT PLAN WHEN THERE IS SO MUCH HAPPENING, THAT IS WHY WE ARE DOING, WE KNOW WE NEED TO BE A NEW CDA AND AGING NETWORK AND HOME AND COMMUNITY BASE SERVICES AND PARTNERS NEED TO BE STRONGER THAN EVERY, TO DRIVE DIVISION, AND RESPOND TO THE PANDEMIC THE PLANNING IS MEANT TO BE NIMBLE AND FOCUSED BUT MEANT TO LEAD US FORWARD TO BUILD A NEW WORLD WE NEED. WITH THAT, CAN YOU LEAD US THROUGH THE WORK WITH SAC STATE?**

**>> GOOD MORNING EVERYBODY, SO, THE PLAN, SOME OF YOU HAVE ALREADY SEEN THE STRATEGIC PLAN, WE DID REACH OUT TO THE STAKEHOLDER GROUPS FOR INPUT AND FEEDBACK IN TERMS OF THE DRAFT PLAN.**

**A LOT OF YOUR IDEAS AND COMMENTS ARE CAPTURES WITHIN THIS REVISED PLAN, AND, YOU KNOW, THIS REALLY CONSTITUTES WHAT WE CONSIDER TO BE OUR FINAL PLAN. I WILL BRIEFLY GO THROUGH THE ELEMENTS AND COMPONENTS, STARTING WITH THE VISION, TRANSFORMING AGING FOR ALL CALIFORNIANS, WE WANTED SOMETHING BOLD AND INSPIRATIONAL TO PEOPLE**

**WHO ARE NEW TO THE PLAN, WE THINK THAT TRANSFORMING REALLY DOES CAPTURE THAT, IN TERMS OF WORK WE DOING WITH THE PLAN, AS WELL AS THE WORK TO IMPROVE SERVICES AND SUPPORT AND QUALITY DELIVERY TO THE CUSTOMERS OUR MISSION, WE ARE LEADING INNOVATIVE PROGRAMS, AND PLANNING PARTNERSHIPS WITH THE GOAL OF INCREASING CHOICES, AND ENSURING THAT ALL WORK HAS FOUNDATION OF EQUITY. AS WELL AS IMPROVING WELL BEING FOR ALL CALIFORNIANS AS WE AGE.**

**IN TERMS OF CORE VALUES WITH ARE PERSON-CENTERED, AT THE HEART OF EVERYTHING WE DO, LOOK AT IMPACT TO CUSTOMER AND OUT COMES OF THE WORK, IN CONCERT WITH ALL OF YOU, AND WE HAVE A MAY OF MEASURING THE IMPACTS, LOOKING FOR DATA DRIVEN DASHBOARDS AND WAY TO MEASURE OUR WORK.**

**LEADERSHIP AND COLLABORATION, SO, WE DO WANT CDA TO BE ESTABLISHED ATD THE STATE LEVEL, AS LEADER ON AGING AND DISABILITY ISSUES AND THAT WE ARE STRONG ADVOCATES FOR AGING AND DISABILITY ISSUES**

**AND THAT AGAIN WE ARE DOING IN CLOSE CONCERT WITH ALL OF YOU, WITH GOAL OF COURSE TO IMPROVE THE LIVES OF OLDER ADULTS, AND ENSURE THERE IS LIVABLE COMMUNITIES THROUGH OUT CALIFORNIA, INNOVATION AND INCLUSIVETY, WE ARE ALWAYS LOOKING TO IMPROOU AND NEW IDEAS OF HOW TO DO THE WORK BETTER, WE TURN TO YOU, FOR THE INNOVATIONS**

**THAT YOU ARE DOING AT THE LOCAL LEVEL.**

**PARTNERS IN OTHER STATES TO THE FEDERAL GOVERNMENT, BUT ALWAYS SEEKING TO IMPROVE AND ENSURE THAT THE WORK WE DO IS INCLUSIVE AND CENTERED ON THE NEEDS OF OLDER ADULTS AND INDIVIDUALS WITH DISABILITIES, AND THAT WE ALSO ENSURING THERE IS EQUITY AND DIVERSITY INTO CONSIDERATION IN WORK WE DO.**

**OKAY, SO, HOW ARE WE GOING TO DO THIS, GOALS WE HAVE OUT LINED FOR 2021, IS, ONE OF COURSE LEAD THE MAST E-PLAN FOR AGING AS GONE OVER. TEN YEAR PLAN, FOCUSES ON IMPROVING THE SERVICES THAT WE DELIVER OVER THE NEXT TEN YEARS, WE WILL HAVE THE PLAN COMPLETED BY DECEMBER 2020, AND AFTER THAT POINT, USING DATA DASHBOARDS OR TOOL KITS WE WILL BEGIN IMPLEMENTING AND MEASURING PROGRESS ON THE PLAN.**

**THE SECOND GOAL IS DELIVERING QUALITY SERVICES, THAT, INCREASE VOICES TO LIVE AT HOME, AND COMMUNITY AS WE AGE. ON THIS, WE ARE LOOKING AT IMPROVING NUTRITION, AND DELIVERY SERVICES, ISOLATION AND COMMUNITY ENGAGEMENT AS MENTIONED. XHEK IN CAMPAIGNS WE HAVE DIGITAL DIVIDE INITIATIVES, AND HEALTH AND HOME, COLLABORATING WITH THE DEPARTMENT OF HEALTH SERVICES ON LONG TERM CARE AT HOME BENEFIT.**

**BUT ALSO LOOKING AT YOU KNOW, SERVICES (MUMBLING) OF COURSE, MAKING A STRONG BACKBONE AND FOUNDATION**

**AND INFORMATION ASSISTANCE, ESTABLISHING NO WRONG DOOR SYSTEM THROUGH THE ADRC SYSTEM, YOU KNOW CONTINUE TO BUILD ON THOSE NETWORKS.**

**NUMBER 3, DELIVERING QUALITY SERVICES THAT INCREASE WILL BE RESIDENT ANDS NURSING HOMES AND OTHER SENIOR LIVING FACILITIES**

**CONTINUE TO IMPROVE THE WORK THAT CDA DOES IN COLLABORATING WITH CDPH, IN TERMS OF SERVICES DELIVERED TO INDIVIDUALS IN NURSING HOMES.**

**AS WELL AS THE WORK OMBUDSMAN DOES IN TERMS OF RESPONDING TO COMPLAINTS AND INCIDENCES OF ABUSE IN NURSING HOMES**

**GOAL NUMBER 4, ENGAGE PUBLIC AROUND AGE. ENSURING WE HAVE ACTIVE ONGOING CONVERSATIONS AROUND AGEISM. ADVANCING EQUITY.**

**HIGHLIGHTED SOME OF THE INITIATIVES WE HAVE IN THAT SPACE, OF COURSE MAKING THAT STRONG INFORMATION AND ASSISTANCE NETWORK TO ENSURE THAT PEOPLE ARE KEPT UP TO DATE IN TERMS OF THE LATEST PROGRAMS AND SERVICES THAT THE NETWORK HAS TO OFFER. AND MODERNIZING CDA, PUB LIB PARTNERS AND EMPLOYEES, IT IS IMPORTANT, IN THIS WHAT WE ARE LOOKING AT IS, YOU KNOW, RELOCATING OUR FACILITY. SO THAT IT'S ACCESSIBLE TO OUR PARTNERS MAKING A STRONG CLIENT RELATIONSHIP MANAGEMENT SYSTEM TO TRACK THE DATA AND LOOK AND HAVE GOOD DATA TO**

**INFORM SERVICES, SEEKING TO IMPROVE, STREAMLINING PROCESSES, ADMINISTRATION PROCESSES, FISCAL, REALLY FOCUS ON DELIVERING QUALITY SERVICES TO ALL OF THE PARTNERS.**

**NEXT SLIDE.**

**AND THEN THESE ARE JUST SOME OBJECTIVES THAT WE HAVE OUT LINED. FOR THE UPCOMING YEAR, BUILDING UPON THE COVID-19 RESPONSE, WE HAVE SEEN GREAT WORK DONE BY THE TRIPLEA NETWORK IN TERMS OF EXPANDING NUTRITION, AND LONG TERM CARE HEALTH AT HOME. ISOLATION PREVENTION. (MUMBLING) SPOKEN ABOUT AND GETTING THE OMBUDSMAN BACK INTO FACILITIES SO THEY CAN YOU KNOW ENSURE THAT UMM, INDIVIDUALS AND RESIDENTIALS FA TILLTIES ARE CARED FOR**

**ADVANCING CALIFORNIA FOR ALL AGES, EXPANDING EDUCATION, AND AND OUT REACH TO THE COMMUNITY ABOUT AGING, ANT RACISM AND MAKING SURE THEY ARE CULTURALLY COMPETENT. WHAT WE CULL THE TRIPLEA CDA 2.0, I MENTIONED MAKING A SURE, AND CAPTURE METRICS ABOUT THE SERVICES WE DELIVER, LOOKING AT STRUCTURE, SET UP TO DELIVER WHAT WE NEED TO DELIVER. AND STREAMLINING MONITORING AND COMPLIANCE AND PLANNING STRUCTURES THAT WE CAN BE NIMBLE, THAT IS OVER VIEW I WILL HAND BACK OVER TO KIM.**

**>>KIM MCCOY WADE: THANK YOU TEAM. AND, WE HAVE HIT OUR GOAL OF WRAPPING UP, WHAT IS HAPPENING AT CDA WITH**

**PLENTY OF TIME TO HEAR FROM YOU, WITH QUESTIONS AND FEEDBACK AND PRIORITIES, WE HAVE ABOUT 20 MINUTES, I SEE 3 HANDS ALREADY RAISED. I AM GOING TO TURN TO YOU TO REMIND PEOPLE HOW TO ASK A QUESTION AND FACILITATE ARE WITH ME**

**>> IF YOU ARE JOINING THROUGH THE WEBINAR PLATFORM, ZOOM, YOU CAN CLICK YOUR RAISE HAND ICON, LOCATED ON YOUR BOTTOM TOOLBAR. AND THAT WILL INDICATE TO US THAT YOU WOULD LIKE TO ASK A QUESTION, WE WILL UNMUTE YOUR LINE, AND LET YOU KNOW WHEN THAT IS HAPPENING IF YOU JOIN BY PHONE, PRESS STAR 9 ON YOUR KEY PAD AND LET US KNOW YOU HAVE A QUESTION, ADD YOU TO THE CUE, AND WE WILL ANNOUNCE THE LAST 4 DIGITS OF YOUR PHONE NUMBER WHEN IT IS YOUR TURN. AND YOU MAY ALSO E-MAIL YOUR QUESTIONS TO OLPA E-MAIL, (ON SCREEN).**

**>> CAN YOU HEAR ME? WOO-HOO, HI EVERYBODY, FIRST I WANTED TO JUST SAY THANK YOU, I THINK THAT IN ALL OF THE BEGINNING AND I WILL SAY AS A DISCLAIMER THAT I WAS DISTRACTED A COUPLE TIMES DURING THE PRETENATION, I MAY HAVE MISSED IT ADDS YO DOLED OUT THE GRATITUDE, I THINK THERE WAS NOT A THANK YOU FOR ALL OF THE INTERNAL STUFF**



THAT THE DEPARTMENT OF AGING HAS DONE TO COMMUNICATE EFFECTIVELY THE MAKING OF THE NEWSLETTER AND WEBSITE AND ALL THINGS LIFTED UP TO HELP PEOPLE KNOW WHERE YOU ARE AND WHAT YOU ARE DOING HAVE BEEN INCREDIBLE RESOURCE FOR ME WHEN PEOPLE ASK ME I CAN POINT TO WEBSITE AND PAGE AND I WANT TO SHARE MY PERSONAL GRATITUDE FOR THAT, I NO E-THAT YOU ARE ALL WORKING ROUND THE CLOCK AND I TRULY APPRECIATE THAT I ALSO LIKE THE UPDATE ON THE STRA TEE JIJ PLAN AND WAS HEARTENED TO SEE THAT THE MASTER PLAN IS INCLUDED IN THE ONGOING SORT OF REFINING OF IT. AND MONITORING OF IT, AND ADJUSTING IT, I, REALLY ALSO JUST WANT TO THANK YOU FOR THE FOCUS ON A STATEWIDE CAMPAIGN TO COMBAT AGEISM. I THINK THAT WE CANNOT SAY STRONGLY ENOUGH THAT IS THE UNDERLYING ROOT CAUSE OF EVERYTHING WE ARE SEEING TODAY.

THE DEATHS WE ARE SEEING, SPREAD, IMPACT ON THE POPULATION. IS A RESULT OF AGEISM.

AND INTERSECTING THE RACISM, AND, NOT HAVING INVESTED IN AND PAID ATTENTION TO THE KNOWLEDGE WE HAD AROUND SOCIAL HEALTH I THINK I SAW THAT IN EVERYTHING YOU PRESENTED TODAY, I WANT TO ELEVATE MY GRATITUDE FOR ALL OF THAT, I LOOK FORWARD TO WORKING WITH YOU AND A BUNCH OF OTHER STAKEHOLDERS A LOT OF PEOPLE ARE SUPER INTERESTED AND SUPER INVOLVED IN MAKING SURE THAT WE

**GET THIS RIGHT**

**WHEN WE DON'T GET IT RIGHT THAT WE CAN ACKNOWLEDGE IT,  
AND WE CAN ADJUST IT, AND WE CAN IMPROVE, THANK YOU THAT  
IS ALL I WANTED TO SAY.**

**>> THANK YOU. NEXT DEV UNMUTED.**

**>> THANK YOU, CAN YOU HEAR ME? THANK YOU FOR SAYING  
A LOT OF WHAT WAS ON MANY OF OUR MINDS AND I WANT TO  
OFFER GRATITUDE BUT I ALSO HAVE QUESTIONS, MY NAME IS  
DEF, DEV AND I HAVE WORKED ON AGING ISSUES SINCE 1975,  
PLEASED TO KNOW WE ARE GOING TO HAVE, AS POINTED OUT,  
ONGOING EFFORTS WITH THE MASTER PLAN.  
I WANT TO ASK SOME QUESTIONINGS. I SEE AND APPLAUD THAT  
WE ARE HAVING A COVID-19 SURVEY  
WHAT I DO NOT UNDERSTAND IS SINCE AGEISM IS REALLY BEHIND  
MANY OF THE PROBLEMS, AND MANY OF THE PROBLEMS THAT  
EXISTED WITH COVID-19 IN CALIFORNIA AND ACROSS THE NATION,  
WHY DON'T YOU HAVE A SURVEY ON AGEISM, I THINK THAT IS  
ABSOLUTELY CRITICAL FOR PEOPLE TO SHARE THE ISSUES THEY  
HAVE HAD, THAT IS ONE OF MY FIRST QUESTIONS  
MY SECOND QUESTION.  
I THINK IT IS EASIER FOR YOU IF I HEAR YOUR ANSWER AND THEN  
GO**

**>> SURE, ABSOLUTELY HAD QUESTIONS. PEOPLE'S EXPERIENCE WITH THAT AND ASK FOR THE STORIES, TAKE A LOOK AND IF YOU THINK MORE IS NEEDED APPRECIATE THAT, AS WE GET RESPONSES, WE MAY WANT TO DO ANOTHER ONE, SPECIFICALLY BEYOND COVID-19, AGEISM IS PART OF THE SURVEY**

**>> THANK YOU FOR THAT, PUTS IT INTO PERSPECTIVE, THERE IS A SECOND THING THAT BOTHERS ME, I HAVE BEEN INVOLVED WITH STATE REPORTS FOR 20-30 YEARS, I WORKED IN STATE GOVERNMENT FOR SEVERAL YEARS, ONE OF THE THINGS THAT I DO HOPE WILL BE IN BOTH OF THE PLAN AND MASTER PLAN MOST IMPORTANTLY, IS THAT WE HAVE A BRIEF HISTORY, RELATED TO IMPACT OF AGEISM, ON WHAT IS GOING ON NOW. NOT JUST COVID-19 BUT THE BUDGET AND LEGISLATION. FOR EXAMPLE WE KNOW THERE WERE EFFORTS TO TO HAVE A PUBLIC HEALTH GUIDELINE THAT WOULD HAVE HAD YOUNGER PEOPLE AS PRIORITY. I UNDERSTAND YOU KNOW WHY THINGS LIKE THAT CAN HAPPEN, BUT VERY AGEIST. ALSO AN ARTICLE THAT THE BUDGET WAS AGEIST, VARIOUS OTHER, VERY CURRENT ISSUES. USE THE WORD AGEISM, AND SOME INSTANCES RIGHTFULLY SO. WE ALSO KNOW THAT PEOPLE HAVE TO FIGHT TO SAI C BASS AND MSSP. I THINK IF YOU DON'T IN A VERY SUMMARY FASHION AND I AM NOT**

TRYING TO BE NEGATIVE, IF YOU DON'T PUT IN THE HISTORY OF WHAT IS GOING ON, A LOT OF THIS LOSES CONTEXT WHEN PEOPLE PROVIDE INFORMATION

MY STRONG RECOMMENDATION IS WE HAVE A FAIR HONEST SUMMARY OF THINGS THAT WERE CONSIDERED AGEIST DURING THIS COVID-19 PERIOD, AGAIN, WHETHER IT IS BUDGET OR LEGISLATION. WHETHER IT WAS YOU KNOW STATE AGENCY ACTIONS THAT DID OR DID NOT TAKE PLACE. BECAUSE WITHOUT THAT, AGAIN, I THINK WE FAIL TO ADDRESS THE ISSUE ADEQUATELY

SO THAT IS SOMETHING THAT I HOPE WILL HAPPEN, ONE THING I AM A LITTLE CONFUSED ABOUT I HOPE THAT YOU PROVIDE CLARIFICATION IS, THERE IS GOING TO BE ON THE 29TH AS YOU STATED--I WILL TURN THAT OFF. (PHONE RINGING) THERE IS GOING TO BE A TOWN HALL MEETING ON AGEISM. I GUESS WHERE I AM A LITTLE BIT LOST AND ASKED FOR YOUR HELP IS I AM MOST GRATEFUL YOU HAVE A EQUITY WORK GROUP, I WAS THRILLED TO SEE THAT.

WHO ARE WE REALLY DIRECTING OUR RECOMMENDATIONS AND STATEMENTS TO, REGARDING AGEIST ISSUES AND RECOMMENDATION

DO WE STEER IT TO THAT EQUITY WORK GROUP, DO WE STEER IT TO THE MASTER PLAN. WHAT'S BEST FOR YOU?

>>KIM MCCOY WADE: GREAT, BOTH ARE HELPFUL, I LOVE YOUR IDEA FOR OF HISTORY SECTION IN THE MASTER PLAN.

**NEW DIRECTOR, I HAVE RELEED THE HISTORY I HAVE KNOWN. I THINK THAT IS A REALLY INSIGHTFUL SUGGESTION, WE WILL THINK ABOUT HOW TO INCLUDE VOICES OF PEOPLE LIVING THAT HISTORY, SINCE THE OLDER AMERICAN'S ACT, AND THERE IS A LOT THERE, I THINK THAT IS REALLY PROFOUND ADDITION, THANK YOU FOR THAT, AND WELCOME YOUR IDEAS FOR HOW TO DO THAT.**

**THANK YOU WE ONLY GO FORWARD IF WE KNOW OUR HISTORY. ON THE ISSUE OF THE AGEISM TOWN HALL, GREAT QUESTION, ALL RECOMMENDATIONS CAN COME TO OUR E-MAIL ADDRESS AND WE WILL ROUTE THEM TO THE MASTER PLAN, AND EQUITY WORK GROUP, PRACTICING NO WRONG DOOR. INTERESTING POINT HERE, CANDID, WE ARE BOTH TRYING TO INFORM A THOUGHTFUL PLAN THAT THE ADMINISTRATION WILL RELEASE IN DECEMBER, AND TRYING TO NOT WAIT, THUNG SZ ARE TOO URGENT, TAKING ALL ADVICE AND INPUT TO PUT INTO THE FAR REACHING TEN YEAR VISIONARY MASTER PLAN THAT ADMINISTRATION WILL RELEASE IN DECEMBER ALSO PIECES WE CAN MOVE FORWARD NOW, THAT IS WHERE THE TOWN HALL IN JULY IS COMING FROM, WE DON'T WANT TO WAIT TO PLAN ON THAT, START DOING IT, EVEN IF IT IS NOT ROBUST AND FULL AND COMPREHENSIVE AS WE KNOW, WE ARE WALL LANCING THAT NEED WITH NEED FOR THOUGHTFUL PLAN, SEND INTO E-MAIL AND TAKE IT AND INCLUDE IT, BUT WE ARE APPLYING A LENS OF WHAT TO TAKE ACTION ON NOW**

**>> THANK YOU SO MUCH.**

**>> NEXT UP WE HAVE ROSE MARIE, YOU ARE UNMUTED.**

**>> MY BIGGEST CONCERN IS THE ENFORCEMENT OF THE EXISTING LAWS AND POSSIBLY MAYBE MAKING NEW LAWS IN THE OVER SIGHT OF THE RCFE'S AND OTHER FACILITIES THAT HOUSE OUR AGING POPULATION. BECAUSE, I THINK SPEAKING OF, OR FROM OMBUDSMAN PERSPECTIVE, WHAT WE HEAR IN CALIFORNIA WHERE WE HAVE A ROBUST PROGRAM IS THE FRUSTRATION WITH THE OMBUDSMAN WHEN THEY REPORT NONCOMPLIANCES IN THESE FACILITIES, IT TAKES MUCH TOO LONG TO ADDRESS THEM, AND THERE IS VERY LITTLE OVER SIGHT FOR--FOR THE OPERATORS OF THE FACILITIES THAT ARE MOSTLY PRIVATE SO I DON'T SEE ANYTHING IN YOUR PLAN. AND, I AM WONNERING WHY THAT IS.**

**>>KIM MCCOY WADE: YEA, IT ABSOLUTELY IS A HUGE PART OF THE MASTER PLAN, BECAUSE THE MASTER PLAN, IS, ALL THINGS AGING AND CROSS DEPARTMENT, I WOULD REPEAT--I THINK MANY OF US PART OF THE PROCESS WOULD AGREE THAT WE, IN THE RECOMMENDATIONS THEY ARE FOCUSED ON HOME AND COMMUNITY BASED SERVICES**

AS A GOAL TO LIVE IN HOME OF CHASE AS LONG AS THEY WANT AND THRIVE THERE, PLEASED TO SAY, THANK YOU TO THE COMMUNITY, WE DID JUST RECEIVE A NEW SET OF RECOMMENDATIONS FROM A DISTINGUISHED GROUP OF GERIATRIC EXPERTS OF ALL FIELDS

ONE OF THE PEOPLE PART OF THAT EFFORT ALSO ON THE COMMITTEE, (CALLING NAMES), THEY ARE ALL PART OF THAT EFFORT, BRIEFING THE SECRETARY TONIGHT. ON THEIR RECOMMENDATIONS. F I DON'T KNOW IF WE HAVE--WE JUST RECEIVED THEM, NOT SURE IF THEY ARE ON THE SITE LISTING THE RECOMMENDATIONS WE RECEIVED, IF NOT, THEY ARE IN PROGRESS

SO YOU WILL ALL BE ABLE TO SEE THE 22 PAGES ON NURSING HOMES AND RESIDENTIALS, THAT IS GOING O INTO THE MASTER PLAN AND LENS OF WHAT IS FOR THE TEN YEAR PLAN AND GET STARTED ON NOW. IF YOU DID NOT SEE IT IN THE CDA PLAN, BECAUSE THE PROGRAM WE RUN IS ONLY OMBUDSMAN. I

WELCOME, LOOKING AT HOW TO STRENGTHEN THE NETWORK, AND THAT COMMUNITY, SO, WELCOME SUGGESTIONS FOR THAT.

I THINK THERE ARE MANY, WE ARE LOOKING AT OTHER STATES HOW THEY RUN THEIR LTCCO PROGRAM, WE ARE OPEN ON THAT.

SO THAT IS OUR LANE, AND THEN AGAIN

NEW COORDINATION WITH CDSS, OVER--I SHOULD NOT GUILTY SAY NEW, DEEPENED AND COORDINATION, SO WE ARE ALL

WALKING TOGETHER AGAIN, YOU SEE SOME INDICATION OF THAT

**WITH VISITATION AND REENTRY GUIDES COMING OUT. NO QUESTION THERE IS A LOT MORE TO BE DONE.**

**>> I AM REALLY CONCERNED ABOUT THIS, AND THE OTHER QUESTION I HAVE, IN YOUR STATISTICS AT THE BEGINNING, I AM WONDERING, IF THERE IS A POSSIBILITY TO PROVIDE INFORMATION ON CASES AND POSSIBLY OF PEOPLE WHO HAVE CONTRACTED THE VIRUS AND UNDERLYING CONDITIONS. I AM IN THE AGE GROUP OF 80 PLUS, SO I LIVE AT HOME. I DON'T HAVE UNDERLYING CONDITIONS AND I AM WONDERING, WHETHER MY FAMILY IS OSTRACIZING ME UNNECESSARILY, BECAUSE THEY ARE WORRIED TO MAKE ME SICK AND THEN I AM GOING TO DIE. AND SO I AM WONDERING WHETHER THAT IS A POSSIBILITY, SO SEE, OR ANY AGE GROUP. HOW MANY PEOPLE HAVE CONTRACTED AND HAVE UNDERLYING CONDITIONS, I THINK THAT WOULD BE SOME INFORMATION ON HOW THE VIRUS WORKS, THANK YOU.**

**>>KIM MCCOY WADE: THANK YOU, YOU ARE EXACTLY ECHOING THE CONVERSATIONS WE ARE HAVING. WHEN YOU HAVE 45% OF THE DEATH 80 AND OVER, WE NEED TO DO UNDERSTANDING OF THE POPULATION, ARE THEY LIVING AT HOME, OR ALONE, OR WITH MULTIGENERATIONS PERHAPS, IN ESSENTIAL WORK, UNDERLYING CONDITIONS AS YOU SAID OR NOT.**



**>> SHERL YOU ARE UP NEXT, LINE OPEN ON OUR END**

**>> OKAY, THANK YOU SO MUCH, AGAIN I DON'T WANT TO TAKE MY MINUTES TO GIVE IT TO YOU, FOR ALL OF THE WONDERFUL THINGS YOU ARE DOING, BUT YOU ARE DOING GREAT.**