Vaccinated Ombudsman – PPE Scenarios to Consider (*Revised* 9/21/2021)

SCENARIO	ACTION BY VACCINATED OMBUDSMAN REPRESENTATIVE PPE NEEDED and RISK MITIGATION
Ombudsman interacting with Residents who can engage in social distancing and mask wearing and the facility does not have confirmed COVID-19 cases.	 New surgical mask. Gloves are optional when practicing good hand hygiene (washing hands and not touching surfaces).
Ombudsman representative needs to interview a resident who reads lips for a case investigation and obtain consent if possible.	 Wear clear face shield with no mask or clear mask. Stay six feet away.
 Residents who cannot social distance or wear a mask due to Severe Mental Illness (SMI), Cognitive Impairment (CI), or other medical condition. Locked SNFs; Forensic locked SNFs; secured RCFEs; or large RCFE where residents may or may not be able to wear masks and social distance and the Ombudsman representative will need to determine if residents can be interviewed for a case investigation including gaining written consent if possible. Or a combination of residents who can and cannot or will not social distance and wear masks. 	 If no cough or other COVID-19 symptoms by the resident wear a new surgical mask. (N95, gloves and face shield optional) If there are cough or signs or symptom of COVID-19, then wear an N95 respirator to interview that person or wait to interview that person until the symptoms have been resolved.
The facility has COVID-19 positive and negative residents or staff. Subacute units:	 N95 respirator, face shield, and gloves. NOTE: Refer to <u>https://www.cdc.gov/niosh/npptl/topics/</u><u>Respirators/disp_part/n95list1.html</u>

Vaccinated Ombudsman representative interacting with residents to interview them on a case either with or without the use of a communication board, or vaccinated Ombudsman representative interacting with residents to witness an AHCD.	 LTCOP Coordinators must ensure that Ombudsman representatives follow fit testing procedures for NIOSH-approved N95 respirators. To find approved fit testing providers contact your local County Health Agency, hospital(s), or fire department(s), or search for fit testing services in your area. For more information visit Cal/OSHA at <u>https://www.dir.ca.gov/dosh/</u> or OSHA at <u>https://www.osha.gov/</u>.
Resident needs to use an interpreter.	 Use language line interpretation to limit the number of people in the room. If an in-person interpreter is required, ensure that all parties can wear masks and social distance. If any party is unable to wear masks or social distance, then use NIOSH-approved N95 respirator, face shield and gloves.