

**Long Term Care Facility Access Policy Workgroup  
August 22, 2023, Chat Transcript**

12:11:09 From LTCFA Policy Workgroup Panelist To All Panelists:

<https://pollev.com/ltcfaaccesspolicyworkgroup253>

12:30:33 From LTCFA Policy Workgroup Panelist To All Panelists:

I am the CHEAC alternate, here in place of Jayleen Richards, who is unable to be here today. May I be elevated to panelist, please?

12:33:32 From Caroline Servat I Manatt To All Panelists:

[https://aging.ca.gov/Long-Term\\_Care\\_Facility\\_Access\\_Policy\\_Workgroup/](https://aging.ca.gov/Long-Term_Care_Facility_Access_Policy_Workgroup/)

12:34:52 From Maitely Weismann, RCFE family caregiver To Everyone:

Hi all. — Maitely Weismann, RCFE family caregiver and Essential Caregivers Coalition co-founder.

12:36:02 From Melody Taylor Stark - Chosen Family To Everyone:

Hello! Melody Taylor Stark: Chosen Family/Resident Support Person for two loved ones in a SNF. Founding Member of Essential Caregivers Coalition

12:38:38 From Caroline Servat I Manatt To Everyone:

<https://aging.ca.gov/download.ashx?IE0rcNUV0zatb%2b8NV9%2fpeA%3d%3d>

12:38:43 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

Hi all, this is Darrick Lam, Vice Chair of the CA Alzheimer's and Related Disorders Advisory Committee.

12:38:47 From Maitely Weismann, RCFE family caregiver To Everyone:

Oops

12:39:04 From Blanca Castro State LTC Ombudsman To All Panelists:

Blanca Castro Office of State Long-Term Care Ombudsman happy to be here.

12:39:05 From Ellen Schmeding - CCoA To Everyone:

Good to be here at the last meeting!! Ellen Schmeding, CA Commission on Aging.

12:39:16 From Tony Chicotel, CANHR To All Panelists:

Hi everyone. This is Tony Chicotel from Calif. Advocates for Nursing Home Reform. Hope you're having a good day.

12:39:17 From KJ Page RN-BC, LNHA CAL TCM To Everyone:

Hello. KJ Page RN-BC, LNHA representing Ca Association of Long Term Care Medicine (CALTCM)

12:39:19 From Heather Harrison, CALA To Everyone:

Hi all. Heather Harrison, Sr VP with CA Assisted Living Assn. Glad to be part of this group!

12:39:26 From Eric Carlson, Justice in Aging To Everyone:

Eric Carlson, Directing Attorney, Justice in Aging

12:39:34 From Colleen Chawla, CHEAC To Everyone:

Colleen Chawla, representing the County Health Executives Association of California (CHEAC). I am the alternate for Jayleen Richards who is unable to be here today.

12:39:38 From Karen Jones, CLTCOA To All Panelists:

Karen Jones, Treasurer, CA Long Term Care Ombudsman Association (CLTCOA) and Executive Director/Program Manager of Long Term Care Ombudsman Services of San Luis Obispo County

12:39:42 From LTCFA Policy Workgroup Panelist To Everyone:

Good afternoon, all. Anissa Davis, President of California Conference of Local Health Officers.

12:39:50 From George Kutnerian (6Beds) To Everyone:

Good Afternoon. George Kutnerian here. Senior VP of Public Policy & Legislation for 6Beds.

12:39:57 From Crista Barnett Nelson - CLTCOA To All Panelists:

Crista Barnett Nelson, Senior Advocacy Services and California Long Term Care Ombudsman Association

12:40:07 From Sofia Cervantes | SCDD LA To All Panelists:

Hello All! Sofia Cervantes, Advocate with the State Council on Developmental Disabilities.

12:40:11 From Meredith Chillemi, LeadingAge CA To All Panelists:

Good afternoon to all, Meredith Chillemi, Director of Regulatory Affairs with LeadingAge CA

12:40:11 From Rachel Tate, WHA LTC Ombudsman and CLTCOA To All Panelists:

Rachel Tate, CA Long Term Care Ombudsman Association (CLTCOA) and WISE & Healthy Aging Long-Term Care Ombudsman Program

- 12:40:31 From LTCFA Policy Workgroup Panelist To Everyone:  
Amy Westling, Executive Director, Association of Regional Center Agencies
- 12:40:49 From LTCFA Policy Workgroup Panelist To Everyone:  
Cassie Dunham, Deputy Director, Center for Health Care Quality, Ca Dept of Public Health. (I will have to drop off from 1-2 pm but will rejoin for the remainder of the meeting).
- 12:41:34 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:  
Nancy Stevens, LTC SNF Resident
- 12:41:36 From Brandie Devall-CDA To DeAnn Walters and All Panelists:  
what is your email address?
- 12:41:42 From Jaclyn Flores (CANHR) To Everyone:  
Jaclyn Flores, Consumer & Policy Advocate with California Advocates for Nursing Home Reform (CANHR)
- 12:42:47 From Juliette Mullin | Manatt To Everyone:  
Hi all! Reminder to please update your name in Zoom by clicking on the three dots and selecting "Rename" in the "Participants" window of Zoom
- 12:43:00 From DeAnn Walters To Everyone:  
DeAnn Walters, California Association of Health Facilities (CAHF).
- 12:43:16 From LTCFA Policy Workgroup Panelist To All Panelists:  
Beth Muszynski, CalVet
- 12:43:39 From Amber King, LeadingAge California To All Panelists:  
Good afternoon. Amber King, VP, Legislative Affairs at LeadingAge California.
- 12:43:40 From LTCFA Policy Workgroup Panelist To All Panelists:  
California Department of Veterans Affairs, Veterans Homes Division
- 12:49:06 From Liz Fuller To Everyone:  
Liz Fuller, Chief Consultant, Assembly Aging and LTC Committee
- 12:49:19 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:  
Shioubusiness@gmail.com
- 12:50:31 From Tony Chicotel, CANHR To All Panelists:  
I appreciate the additional detail in the context. Thank you!

12:55:58 From Melody Taylor Stark - Chosen Family To Everyone:

RDSP - thank you! It's a paradigm shift for the bio/chosen family to be a key component of the treatment team - DMH integrated this truth years ago - and more so with the implementation of CalAIM

12:57:17 From Ellen Schmeding - CCoA To Everyone:

I think a.iv. could be a little clearer. Can it be simplified?

12:57:21 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

I'm so glad that RDV was changed to RDSP!

12:57:34 From Maitely Weismann, RCFE family caregiver To Everyone:

The bill has a great definition to pull for that.

12:57:47 From Melody Taylor Stark - Chosen Family To Everyone:

with the implementation of CalAIM, Dept Mental Health in CA changed the term "collateral support" to Support Person

12:58:06 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

Great comments, Catherine.

12:58:21 From Melody Taylor Stark - Chosen Family To Everyone:

The original iteration of AB2546 clarifies Resident Designated Support Person

12:58:59 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Yes, thank you so much Melody!

13:00:20 From Melody Taylor Stark - Chosen Family To Everyone:

The number and ability to change RDSP - agreed - there will be logistics - but that should not remove the designation

13:00:55 From Melody Taylor Stark - Chosen Family To Everyone:

"The List" may only be needed during a lock down - not for general operation

13:01:36 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Residents are not an inconvenience during emergencies, nor should our rights be viewed as that.

13:02:44 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thank you for clarifying

13:03:17 From Maitely Weismann, RCFE family caregiver To Everyone:

From the bill's language:

13:03:18 From Maitely Weismann, RCFE family caregiver To Everyone:

(b) It is essential, at all times, for individuals residing in long-term care facilities to have access to family members and friends who provide critical supportive services, which may include, but are not limited to, emotional, mental, social, and physical support. The Legislature affirms that a resident having physical access to family members or friends who provide support is necessary to mitigating a decline in the resident's physical, mental, and emotional well-being. Therefore, when a public health emergency precipitates government-ordered visitation restrictions, we deem it necessary to allow residents to have immediate and unscheduled physical access to designated support persons without restriction on time, frequency, physical contact, or proximity, with certain exceptions.

13:04:14 From Maitely Weismann, RCFE family caregiver To Everyone:

These are from Section 1 of the original bill language.

13:04:15 From Maitely Weismann, RCFE family caregiver To Everyone:

(c) Support persons with access to in-person contact provide, among other things, companionship, psychosocial support, cognitive stimulation, communication assistance, assistance with daily living tasks, such as eating, dressing, and hygiene support, meaningful connection, relational continuity, decision making assistance, transportation, and physical activities, and fulfill other personal needs for long-term care facility residents.

13:04:45 From Maitely Weismann, RCFE family caregiver To Everyone:

Just sharing in response to the question regarding definition of support person.

13:05:18 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thank you so much, Maitely 🙏

13:07:49 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Residents and their RDSP need our tools to survive.

13:08:30 From Maitely Weismann, RCFE family caregiver To Everyone:

This is a utilitarian ethics issue. The toolbox should be re-tooled to come from and Ethics of Care paradigm.

13:09:49 From LTCFA Policy Workgroup Panelist To Everyone:

Anisse can you give us an example or scenario?

13:10:03 From George Kutnerian (6Beds) To Everyone:

What is more curtailment? Zero visitation??

13:10:35 From Meredith Chillemi, LeadingAge CA To All Panelists:

I think that last session's discussion on visitors wearing the same PPE and following the same protocols as staff was key.

13:12:03 From Maitely Weismann, RCFE family caregiver To Everyone:

I echo Meredith's comment. Thank you, Meredith.

13:13:11 From LTCFA Policy Workgroup Panelist To Everyone:

We can follow existing precautions and protocols per CDC, no distinction between visitors or staff, as long as you follow the correct precaution measure and wear the right PPE.

13:13:37 From Maitely Weismann, RCFE family caregiver To Everyone:

Yes to "We can follow existing precautions and protocols per CDC, no distinction between visitors or staff, as long as you follow the correct precaution measure and wear the right PPE."

13:13:43 From Karen Jones, CLTCOA To Everyone:

My concern during COVID has been the number of Health Officers who had little experience with care facilities and their residents. The health officer decisions that were made during the early days of COVID did not seem consistent or based on science. For instance, in one area, the health officer allowed paid Ombudsman to return inside facilities but not volunteer Ombudsman. It is hard to trust anyone with complete freedom to limit visitor access without very well established parameters.

13:13:44 From Tony Chicotel, CANHR To All Panelists:

If public health has no limits, there's no reason for us to be meeting.

13:14:13 From Maitely Weismann, RCFE family caregiver To Everyone:

Truly, family caregivers were sometimes taking it far more seriously than staff... Makes you wonder why the inequity between the two groups of support. Is it a matter of someone getting paid for it versus someone who does it for free?

13:14:22 From Maitely Weismann, RCFE family caregiver To Everyone:

I second Tony's comment.

13:14:29 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Lots of great comments. I agree about the PPE AND SAME PRECAUTIONS AS STAFF

13:14:54 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, Karen Jones, yes.

13:15:18 From Melody Taylor Stark - Chosen Family To Everyone:

Thanks Karen Jones!

13:15:23 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

YESS TONY!! "If public health has no limits, there's no reason for us to be meeting."

13:15:37 From catherine blakemore she/her/ella To All Panelists:

@lp AND TC removing curtail defeats the purpose of the policy. That is exactly what happened in COVID Designated Support Persons should be the same as staff.

13:16:36 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thanks George

13:16:40 From Melody Taylor Stark - Chosen Family To Everyone:

Thanks, George!

13:16:47 From Maitely Weismann, RCFE family caregiver To Everyone:

I have a related comment.

13:17:43 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

I had the same thought Maitely

13:18:00 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thank you

13:18:33 From George Kutnerian (6Beds) To Everyone:

Agreed with Tony's earlier comment. That was my point with "what is further curtailment? Zero visitation??"

13:18:51 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Tell it Melody!!

13:18:53 From Maitely Weismann, RCFE family caregiver To Everyone:

Melody speaks for all family caregivers on that note.

13:19:53 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

And residents as well!

13:21:30 From Maitely Weismann, RCFE family caregiver To Everyone:

There's a better solution.

13:22:00 From Maitely Weismann, RCFE family caregiver To Everyone:

PPE should be enforced during outbreaks most certainly. That is a tool.

13:22:49 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

My facility considered shutting down due to being short staffed after the Palm Springs storm this weekend. My speaking up was the ONLY reason we did not go into lockdown with a claim of "a possible case of Covid".

13:24:33 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

Thanks for the comments, Melody.

13:25:16 From Meredith Chillemi, LeadingAge CA To All Panelists:

Very much agree, Catherine!

13:25:33 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, Catherine!

13:25:49 From George Kutnerian (6Beds) To Everyone:

Agreed. RDSPs and staff should be on equal footing.

13:25:58 From Maitely Weismann, RCFE family caregiver To Everyone:

And those outdoor or window visits were absolutely too stressful and prison-like.

13:26:03 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Absolutely poignant point, Katherine!

13:26:19 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:



Sorry, I meant Catherine.

13:27:01 From Melody Taylor Stark - Chosen Family To Everyone:

Thank you, Catherine!

13:27:23 From Maitely Weismann, RCFE family caregiver To Everyone:

Anissa, I appreciate that idea.

13:27:29 From Melody Taylor Stark - Chosen Family To Everyone:

Thanks Anissa

13:28:00 From George Kutnerian (6Beds) To Everyone:

Let's make sure they are treated same as direct care staff. Not other stuff that might otherwise be curtailed or can readily utilize telehealth.

13:28:04 From LTCFA Policy Workgroup Panelist To Everyone:

Thank you Catherine, our loved ones and residents have very different needs and abilities. As for me, I have shared my mother and I are the ONLY ones who can interpret my brother's needs. When we were not allowed inside from over a year, his health declined because no one else noticed his symptoms.

13:28:07 From George Kutnerian (6Beds) To Everyone:

\*staff

13:28:12 From Caroline Servat I Manatt To All Panelists:

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13:28:26 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thanks Juliette

13:29:26 From Anissa Davis, CCLHO To Everyone:

It won't let me access the link

13:29:34 From Maitely Weismann, RCFE family caregiver To Everyone:

[pollev.com/lcfaaccesspolicyworkgroup253](https://pollev.com/lcfaaccesspolicyworkgroup253)

13:29:38 From Maitely Weismann, RCFE family caregiver To Everyone:

Copy and paste

13:29:48 From Maitely Weismann, RCFE family caregiver To Everyone:

I had the same issue. It won't hyperlink in the chat

13:29:59 From Aharisi Bonner | Manatt To All Panelists:

<https://pollev.com/lcfaaccesspolicyworkgroup253>

13:30:01 From Maitely Weismann, RCFE family caregiver To Everyone:  
So we might need just one more minute so everyone can get that

13:30:30 From Maitely Weismann, RCFE family caregiver To Everyone:  
Thank you, Aharisi!


13:30:50 From George Kutnerian (6Beds) To Everyone:  
We should also clarify that it would be direct care staff.

13:31:01 From Meredith Chillemi, LeadingAge CA To All Panelists:  
Yes, agree George

13:31:02 From Maitely Weismann, RCFE family caregiver To Everyone:  
I second George

13:31:16 From Heather Harrison, CALA To Everyone:  
Agree with George

13:31:16 From Karen Jones, CLTCOA To Everyone:  
For the next polls, can you put the language in the chat for the  
recommendations/language changes?

13:31:32 From Melody Taylor Stark - Chosen Family To Everyone:  
 George

13:32:03 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To  
Everyone:  
Tell it George

13:32:58 From Maitely Weismann, RCFE family caregiver To Everyone:  
Thank you, Teresa!

13:33:21 From Maitely Weismann, RCFE family caregiver To Everyone:  
Good idea from Karen Jones for full clarity.

13:37:49 From Melody Taylor Stark - Chosen Family To Everyone:  
Like other emergency supplies - what regulations are in place that cover  
PPE - such as "Facility must maintain a 90-day supply of x-y-z PPE

13:40:44 From Maitely Weismann, RCFE family caregiver To Everyone:  
Ken, I think you're going where I was going.

13:41:08 From KJ Page RN-BC, LNHA CAL TCM To Everyone:

Many facilities are likely to object paying for PPE and related supplies for visitors. The cost can be astronomical and not in the budget for emergency supplies. There needs to be something to address this please.

13:41:51 From Anissa Davis, CCLHO To Everyone:

To Mark's comment -- I agree. There could be a fairness issue as well. Someone w many RDSPs may use up a lot of resources and someone w fewer RDSPs may not have access. So, it may need to have a defined amount of RDSPs depending on the emergency and PPE needed.

13:42:00 From Maitely Weismann, RCFE family caregiver To Everyone:

I lowered my hand because Ken made the comment I was going to make. Thank you, Ken.

13:42:18 From Meredith Chillemi, LeadingAge CA To All Panelists:

For SNF, SB 275 will lead to a 45 Day PPE Surge Supply. The required PPE Advisory Committee has not been confirmed and has not convened yet.

13:42:57 From Melody Taylor Stark - Chosen Family To Everyone:

Thank you, Meredith

13:43:11 From Karen Jones, CLTCOA To Everyone:

Maybe not a recommendation but best practice is that State OES could provide PPE kits for all RDSPs when they are initially designated and then replenish the items each year (to avoid expiration issues). This would ensure that initial PPE supplies are already available to RDSPs when supplies would otherwise be low.

13:44:19 From Melody Taylor Stark - Chosen Family To Everyone:

AWESOME IDEA, Karen Jones! - and encouraged in Family Council discussions - great support idea for Family Councils!

13:44:26 From KJ Page RN-BC, LNHA CAL TCM To Everyone:

The 45 day regulation may help but it does not stipulate 45 days for how many - the entire resident population and staff? visitors? how do you determine how much is going to last 45 days? these are huge sticking points for facilities and need to be sorted with the bias TOWARD PPE for visitors.

13:45:17 From Caroline Servat I Manatt To All Panelists:

Question for consideration: If we are establishing equivalency in access for staff/RDSPs and recommending that RDSPs be among groups prioritized for access to PPE, might there be an advantage in being more specific in the number of listed designees?

13:47:39 From George Kutnerian (6Beds) To Everyone:

Agreed with Beth. Vaccine access could be logistically very challenging for RDSPs.

13:48:11 From LTCFA Policy Workgroup Panelist To Everyone:

ABSOLUTELY KAREN!!

13:48:20 From Melody Taylor Stark - Chosen Family To Everyone:

YES, KAREN!

13:48:32 From Ellen Schmeding - CCoA To Everyone:

In a COVID like emergency, prioritizing resources will need to happen - speaking in favor of limiting support persons so that all residents could have at least one available.

13:49:10 From Tony Chicotel, CANHR To All Panelists:

Nursing home malnutrition as reported in the Minimum Data Set showed a jump from 4% of residents to 25% from 2020-2022.

13:49:23 From LTCFA Policy Workgroup Panelist To Everyone:

Even with "full" staff, RDSP are still told to feed their loved ones because the staff has to feed other residents! This happened again last night as a matter of fact.

13:49:29 From catherine blakemore she/her/ella To All Panelists:

Agree with @Karen Jones, and this seems similar to IHSS workers were prioritized for vaccine. All goes to the same point that RDSP are the same as staff.

13:50:19 From LTCFA Policy Workgroup Panelist To Everyone:

Does the government limit the places where PPE can be ordered from?

13:50:19 From LTCFA Policy Workgroup Panelist To Everyone:

There is no way we can know how much PPE a facility has, they could say they are short to not let in visits or RDSP, and we have no way of challenging that.

13:50:44 From Melody Taylor Stark - Chosen Family To Everyone:

Though it would not be the primary source, Family Councils could help with letting the RDSPs know of resources for approved PPE and testing supplies - for example during the pandemic, there were tests available at no cost and anyone on Medicare could get 8 tests/month through the pharmacy at no cost - again, not the primary source but things like utilizing Family Council communication could help supplement

13:51:28 From Caroline Servat | Manatt To All Panelists:

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13:51:33 From LTCFA Policy Workgroup Panelist To Everyone:

This definitely happens Thank you. "There is no way we can know how much PPE a facility has, they could say they are short to not let in visits or RDSP, and we have no way of challenging that."

13:52:10 From Juliette Mullin | Manatt To Everyone:

The proposal is to establish a number of resident-designated support people?

13:54:45 From Maitely Weismann, RCFE family caregiver To Everyone:

In regard to facility reports of PPE supplies, this is potentially mitigated by Ken's recommendation to ensure that RDSPs have the option to use their own supplies when they have it in equivalent or better quality.

13:54:58 From Melody Taylor Stark - Chosen Family To Everyone:

Karen - agreed!

13:55:10 From Maitely Weismann, RCFE family caregiver To Everyone:

Yes, Karen, thank you.

13:55:14 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

I agree too, Karen.

13:55:49 From Melody Taylor Stark - Chosen Family To Everyone:

Thanks, Catherine

13:55:50 From Mercedes Vega To Everyone:

Yes, this should extend bringing our own, or even having reusable ones at a facility for us. They get washed and sanitized.

13:56:03 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, Catherine.

13:56:25 From Maitely Weismann, RCFE family caregiver To Everyone:

Yes, Eric. It also is going backwards on what we already discussed and agreed.

13:57:30 From LTCFA Policy Workgroup Panelist To Everyone:

I'd choose RDSP any day

13:57:56 From Maitely Weismann, RCFE family caregiver To Everyone:

Inequities

13:58:31 From LTCFA Policy Workgroup Panelist To Everyone:

Thanks Eric!

13:59:00 From Jack Light, CA Caregiver Resource Centers To All Panelists:

may we have the language back up again.

13:59:49 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, George.

14:00:36 From LTCFA Policy Workgroup Panelist To Everyone:

Way to refocus us. Thank you George! Champion!

14:03:27 From Karen Jones, CLTCOA To Everyone:

For every RDSP there will be 10 residents with no one on their RDSP list.

14:03:42 From LTCFA Policy Workgroup Panelist To Everyone:

This is scary. If there's not enough of what we need to protect and care for our most vulnerable population, again, who is responsible and who do we address then?

14:04:25 From Maitely Weismann, RCFE family caregiver To Everyone:

Yes to this —

14:04:29 From Maitely Weismann, RCFE family caregiver To Everyone:

“This is scary. If there's not enough of what we need to protect and care for our most vulnerable population, again, who is responsible and who do we address then?”

14:05:28 From Maitely Weismann, RCFE family caregiver To Everyone:

Are we adding a clause to ensure that RDSPs can provide their own resources like PPE when they have it equivalent to facility resources?

14:06:48 From Maitely Weismann, RCFE family caregiver To Everyone:

That doesn't solve the inequities of access to resources but it will help. I think the clause should say something like: “this in no way limits RDSPs from supplying resources such as PPE when equivalent or better than facility resources.”

14:07:07 From Juliette Mullin | Manatt To Everyone:

Maitely, thanks for re-raising that. We have that in the next recommendation (c), and we can cross reference it here as well.

14:08:48 From Maitely Weismann, RCFE family caregiver To Everyone:

Compassionate Care, yes... It is so misunderstood and would require copious education to fix the connotations of that term, regardless of the existing definition.

14:08:55 From DeAnn Walters To Everyone:

Nor do they (administrators) want to have to choose between visitors.

14:14:35 From Melody Taylor Stark - Chosen Family To Everyone:

Sounds like the perfect setting for a bureaucratic kerfuffle!

14:15:27 From George Kutnerian (6Beds) To Everyone:

Agreed, Catherine. Should be "some form of in-person visitation."

14:15:36 From Tony Chicotel, CANHR To All Panelists:

Agreed.

14:15:41 From Mercedes Vega To Everyone:

Agree

14:19:22 From Melody Taylor Stark - Chosen Family To Everyone:

 Karen

14:19:29 From Todd Higgins, Disability Rights California To All Panelists:

I agree with a language change to some sort of in-person visitation

14:19:49 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

I agree, Karen.

14:22:53 From KJ Page RN-BC, LNHA CAL TCM To Everyone:

you might want to consider all the hours of staff education which was required on infection control don and doff PPE and other important Infection Prevention issues. Hours of education. If we are saying visitors meet the same requirements of staff and don't specifically mention PPE (only) what about the education of staff vs visitors?

14:23:16 From Nancy Stevens To Everyone:

Why not have those meetings now, prepare and anticipate?

14:24:10 From Jack Light, CA Caregiver Resource Centers To All Panelists:

Consider eliminating b. It is clouding the issue, if there is equity between the status of staff and Visitors

14:24:54 From Melody Taylor Stark - Chosen Family To Everyone:

Thanks Nancy - Family Councils could be helpful in reinforcing the education of PPE protocol

14:24:58 From catherine blakemore she/her/ella To All Panelists:

Agree with @Nancy Stevens and agree ongoing meetings with stakeholders means that you know who to contact and more easily convene to address any outstanding questions/concerns

14:25:00 From DeAnn Walters To Everyone:

I want to bring up the volunteers. These individuals provide much one to one support to residents, especially those without families. Would they have to be added to some ones' RDSP list or could the facility have their own RDSP list?

14:25:08 From Nancy Stevens To Everyone:

We had such minimal education here, and the same goes for most of the other facilities where my fellow residents reside across the country.

14:25:44 From Maitely Weismann, RCFE family caregiver To Everyone:

DeAnn - excellent suggestion for the folks who don't have family-like support.

14:26:26 From George Kutnerian (6Beds) To Everyone:

I agree with Jack, especially if RDSPs are also a prioritized group, equal to staff.

14:27:02 From George Kutnerian (6Beds) To Everyone:

Prioritized group, meaning access to PPE, etc.

14:28:38 From Melody Taylor Stark - Chosen Family To Everyone:

❤️ DeAnn Walters - I'm chosen family for two LOs - we became friends while my husband was at the same SNF. One has no bio family involvement and the other has no known bio family - except for me, neither has other RDSP - nor even casual visitors

14:30:07 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, Blanca. And having it public facing could be an excellent educational tool available to people.

14:30:27 From Nancy Stevens To Everyone:

I agree

14:30:29 From Melody Taylor Stark - Chosen Family To Everyone:

Awesome, Blanca!

14:32:13 From Maitely Weismann, RCFE family caregiver To Everyone:

How is that different from access prior to vaccination availability for staff?



14:33:31 From Nancy Stevens To Everyone:

Exactly

14:34:36 From Nancy Stevens To Everyone:

👏 YES EXACTLY

14:34:49 From Melody Taylor Stark - Chosen Family To Everyone:

Exactly George!

14:35:03 From Caroline Servat I Manatt To All Panelists:

[pollev.com/lcfaaccesspolicyworkgroup253](https://pollev.com/lcfaaccesspolicyworkgroup253)

14:35:20 From Maitely Weismann, RCFE family caregiver To Everyone:

Can we try that again as a hyperlink, please?

14:35:26 From Caroline Servat I Manatt To All Panelists:

<https://pollev.com/lcfaaccesspolicyworkgroup253>

14:35:32 From Caroline Servat I Manatt To All Panelists:

Apologies!

14:35:34 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you!

14:35:44 From Colleen Chawla, CHEAC To Everyone:

Is recommendation C needed at all then?

14:36:44 From Nancy Stevens To Everyone:

Wonderful!! Thank you!

14:37:40 From Blanca Castro, State LTC Ombudsman To Everyone:

I believe recommendation c is needed, it clarifies the infection control protocols requirements

14:38:57 From Colleen Chawla, CHEAC To Everyone:

Thanks for that clarification, Blanca. To clarify my question - if Rec C is deleted altogether, parity for safety protocols would need to be referenced in relation to the quity principle added to Rec A.

14:46:33 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Is anyone saving the chat? If so, would you mind sending it to me after this meeting? Shioubusiness@gmail.com Thanks!

14:47:54 From Juliette Mullin | Manatt To Everyone:

Nancy, yes we are saving the chat! We always post the meeting chat here after the meeting: [https://aging.ca.gov/Long-Term\\_Care\\_Facility\\_Access\\_Policy\\_Workgroup/](https://aging.ca.gov/Long-Term_Care_Facility_Access_Policy_Workgroup/)

14:53:30 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

You are AWESOME! Thank you for that, and thank you for helping all of us create and make sense of this policy. Please thank your team for me?

14:53:59 From Juliette Mullin | Manatt To Everyone:

Hi everyone - we're going to resume in 5 minutes!

14:54:20 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you 5 minutes

14:54:21 From Juliette Mullin | Manatt To Everyone:

Thank you Nancy, and will certainly do!

14:57:23 From catherine blakemore she/her/ella To All Panelists:

I have another call until 3:30 and will rejoin then. Great discussions everyone!

15:03:33 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Is there any way to AVOID THE MYRIAD OF CIRCUMSTANCES TO BEGIN WITH, ANTICIPATE NEEDS NOW, AND DO NOT ALLOW RAPID DECLINE OR CRISIS BY PERMITTING ANYTIME ACCESS TO OUR RDSP?

15:07:02 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thanks for your important comment in Q&A. Please chime in on audio, if your able.

15:10:32 From Eric Carlson, Justice in Aging To Everyone:

Just an editing comment. Most of the slide talks about "parameters," but there's also a mention of "Visitor-specific protocols." I think that "protocols" should be replaced with "parameters" in this slide.

15:10:46 From LTCFA Policy Workgroup Panelist To All Panelists:

I think these agencies are already overwhelmed, I don't think this is feasible, from personal experience it took us almost six months to get a facility that should have allowed visits per all DPH guidance at that time, to do it. It took Ombudsman, which honestly didn't get far, and countless DPH complaints. Can you imagine 5-6 months even when guidance is in place, what would happen?

15:11:39 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Visitors meaning RDSP, just fyi

15:12:31 From Jack Light, CA Caregiver Resource Centers To All Panelists:

Yes Visitors = RDSP

15:12:42 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

I second Eric's wise statement. Makes sense.

15:13:47 From Mercedes Vega To All Panelists:

I think these agencies are already overwhelmed, I don't think this is feasible, from personal experience it took us almost six months to get a facility that should have allowed visits per all DPH guidance at that time, to do it. It took Ombudsman, which honestly didn't get far, and countless DPH complaints. Can you imagine 5-6 months even when guidance is in place, what would happen?

15:16:40 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Yes Karen! 🙌🙌🙌🙌🙌🙌🙌🙌

15:17:09 From Melody Taylor Stark - Chosen Family To Everyone:

Great idea - part of the emergency prep is who can work from home or at another location and have a plan in place

15:18:14 From Mercedes Vega To All Panelists:

I do think we should try room visits as much as possible, otherwise (from my experience), we aren't even allowed to do wellness checks on our loved ones, because of "privacy reasons". This may sound trivial but to those residents who can't speak and/or move we need to be able to have privacy and check them from head to toe.

15:20:18 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Ooooh yesss! Mercedes input is sooooo critical! So many bedsores on residents bottoms were found by RDSP. That in-room privacy is crucial and saves our lives's.

15:20:31 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thank you Tony! You're right on!

15:27:09 From Meredith Chillemi, LeadingAge CA To All Panelists:

Planning for RSV, flu and Covid makes all the sense in the world.

15:27:29 From Melody Taylor Stark - Chosen Family To Everyone:

 Karen!

15:28:07 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Karen needs a raise!

15:28:32 From Maitely Weismann, RCFE family caregiver To Everyone:

KAREN!!!!!!

15:29:00 From Maitely Weismann, RCFE family caregiver To Everyone:

Yes yes yes

15:29:27 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

I'm so down for Karen's suggestions!  

15:30:00 From Anissa Davis, CCLHO To Everyone:

Might be difficult to have a plan when we don't know how the thing transmits, like w covid at the beginning. And pathogens are pretty good at diversifying themselves.

15:30:18 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Am we change the word "should" to "shall" please?

15:30:30 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

\*can we

15:30:49 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

Eric, great comments.

15:32:05 From Maitely Weismann, RCFE family caregiver To Everyone:

Seconding Nancy to make it more of a statement of policy. This was an issue with guidance for the first year or two.

15:32:14 From Maitely Weismann, RCFE family caregiver To Everyone:

Very permissible language.

15:33:04 From Melody Taylor Stark - Chosen Family To Everyone:

Hours must be 24/7

15:33:17 From Maitely Weismann, RCFE family caregiver To Everyone:

Hours and location restrictions can be a problem for some.

15:33:34 From Maitely Weismann, RCFE family caregiver To Everyone:

Mercede's brother was wheeled in his BED to the LOBBY. Wow, right?

15:34:08 From Maitely Weismann, RCFE family caregiver To Everyone:

Also, some working people have serious challenges getting there during restricted hours.

15:35:13 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

I agree, Maitely.

15:35:31 From Melody Taylor Stark - Chosen Family To Everyone:

Maitely 👍

15:36:01 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Unobstructed 24/7 access, to the same standards and safety protocols as staff.

If staff have to care for a resident outside, in order to provide necessary care to said resident, then that's the only time a resident should have to be outside in order to have their RDSP care for the resident. Make sense?

15:36:34 From Maitely Weismann, RCFE family caregiver To Everyone:

Same standards as staff means exactly that, right?

15:36:38 From Maitely Weismann, RCFE family caregiver To Everyone:

For RDSPs

15:40:08 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Nope

15:40:58 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Don't need this. It leaves too much room for contradiction.

15:44:48 From Maitely Weismann, RCFE family caregiver To Everyone:

George makes a good point that RCFE policy fails to provide the same visitation rights as skilled facilities. Let's fix that inequity for residents in RCFEs right now.

15:46:04 From Melody Taylor Stark - Chosen Family To Everyone:

Yes! George! Even in an RCFE, RDSPs have been very hands on taking care of their LO - and that includes being there overnight to take care of a LO with c-diff

15:46:52 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Yes. This is a great place to repair that issue. This should include RCFE's,

15:47:45 From George Kutnerian (6Beds) To Everyone:

Thanks, Melody. I don't disagree. I was just making a technical point that there isn't always 24-hour visitation in an RCFE in a non-emergency situation.

15:48:20 From Melody Taylor Stark - Chosen Family To Everyone:

Absolutely - it was just to support your thoughts

15:48:28 From George Kutnerian (6Beds) To Everyone:

Thanks!

15:49:49 From Meredith Chillemi, LeadingAge CA To All Panelists:

The HCBS settings rule also requires 24/7 visitation in Medi-Cal funded Assisted Living.

15:51:10 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Is the word "reasonably" necessary? Just curious. Would that leave room for restrictions?

15:51:12 From Anissa Davis, CCLHO To Everyone:

My idea of parity was simply to allow access, not necessarily to change the visitation hours.

15:55:53 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

14 days scares me so much.

15:55:59 From catherine blakemore she/her/ella To All Panelists:

thank you Ellen, I agree about on going collaboration and a stand alone re that.

15:56:04 From Anissa Davis, CCLHO To Everyone:

I recommend removing B.

15:56:43 From catherine blakemore she/her/ella To All Panelists:

I think removing B was the consensus but adding a free-standing section about collaboration

15:59:19 From Melody Taylor Stark - Chosen Family To Everyone:

This is in Recommendation A - this covers it ii. As a standard, facilities may not limit the number of individuals who may be designated as RDSPs, and resident may add or change their RDSPs at any time.

16:02:31 From Eric Carlson, Justice in Aging To Everyone:

A comment related to my on-camera comment from a few minutes ago. On this slide (recommendation E), the word "parameters" includes # of visitors, visiting hours, location of visits, and possibly other things. But in D, "parameters" included only hours and location. If we use "parameters," there should be more clarity as to what it includes.

16:03:42 From catherine blakemore she/her/ella To All Panelists:

helpful point Eric, thank you for the quite research/look-back

16:06:27 From catherine blakemore she/her/ella To All Panelists:

excellent points Ken DaRosa., like the concept of extraordinary circumstances being mentioned

16:06:33 From Blanca Castro, State LTC Ombudsman To Everyone:

Well said Ken. Thank you

16:07:01 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

During a state of emergency, residents health declines. Fast. Please consider that thought.

16:08:16 From Melody Taylor Stark - Chosen Family To Everyone:

Ken De Rosa - I'm hearing the Compassionate Care would be sort of the "above and beyond" the RDSP designees? I'm wondering if the RDSPs are not limited to number, if adding those coming for "compassionate care" would cover it

16:11:13 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

What is the F-tag(s) of this if a facility does not acknowledge this policy? Should that violation(s) be mentioned in this policy, or would that be too much?

16:11:34 From Maitely Weismann, RCFE family caregiver To Everyone:

I agree with language Jack and Nancy both referenced. That word "should" has been such a big problem throughout the pandemic in all guidance.

16:13:51 From Eric Carlson, Justice in Aging To Everyone:

I recognize the "expansion" -- my mistake, I was looking at this too quickly.


16:15:55 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

We had so many failure to thrive deaths, I think, because RDSP were not granted compassionate care.

16:15:56 From Melody Taylor Stark - Chosen Family To Everyone:

After 8 mos, when it was known by all that my husband was in his last days, I was finally - after much advocating - allowed 15 min 6' distanced "Compassionate Care" visit that ended up being the day he died

16:17:12 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

 Oh Melody, thank you for sharing your pain and for invoking your emotions and putting them towards reparation via this policy.

16:17:41 From Melody Taylor Stark - Chosen Family To Everyone:

Perhaps facilities could post a link to the State information and if they have an email chain, etc. the State and the stated policies in the facility would have more exposure

16:19:26 From Melody Taylor Stark - Chosen Family To Everyone:

Thanks - I was going to ask about timelines

16:20:58 From Melody Taylor Stark - Chosen Family To Everyone:

or can current regulations be updated?

16:23:13 From Maitely Weismann, RCFE family caregiver To Everyone:

Yes, Cassie

16:23:44 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

There is no oversight to ensure the above process is enforced or implemented. This would drain needed resources including money, labor, and time. We must simply designate an F-tag for any failures to adhere to the previous guidelines for policies.

16:23:59 From Melody Taylor Stark - Chosen Family To Everyone:

The information given was that both CDPS and CDSS submitted "estimated" costs but there has never been information on how those costs were formulated

16:24:26 From Maitely Weismann, RCFE family caregiver To Everyone:



We never saw the CDPH projection but heard there was one submitted.

16:24:45 From Maitely Weismann, RCFE family caregiver To Everyone:

[https://www.dropbox.com/scl/fi/2zzvzy9wc6gjxkplk0a61/202120220AB2546\\_Assembly-AppropriationsAnalysis.pdf?rlkey=1xbjv2fgvd3rnc5te21lytddy&dl=0](https://www.dropbox.com/scl/fi/2zzvzy9wc6gjxkplk0a61/202120220AB2546_Assembly-AppropriationsAnalysis.pdf?rlkey=1xbjv2fgvd3rnc5te21lytddy&dl=0)

16:25:03 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Thank you Maitely

16:25:06 From Maitely Weismann, RCFE family caregiver To Everyone:

It echoes the same policy which is why I bring it up. :)

16:25:44 From Melody Taylor Stark - Chosen Family To Everyone:

Thank you Maitely

16:27:43 From Melody Taylor Stark - Chosen Family To Everyone:

Yes - timelines for sure!

16:27:51 From Maitely Weismann, RCFE family caregiver To Everyone:

I just want to clarify that I believe Recommendation F is largely a moot point without addressing the fiscal conversation.

16:28:06 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Yes, and posting on the entrance area such as outside the front door, exactly how the "no Visitation" signs were taped up.

16:28:40 From Maitely Weismann, RCFE family caregiver To Everyone:

I also agree with Tony about lack of access to posting inside. Residents don't always see it in there either, which is why electronic communications and web posts are so important.

16:28:52 From Mercedes Vega To Everyone:

I am sorry but it took us half a year almost to get the facility to open for unperson visits.

16:29:00 From Maitely Weismann, RCFE family caregiver To Everyone:

And slipping the notes under doors.

16:29:05 From Mercedes Vega To Everyone:

\*in person

16:29:32 From Maitely Weismann, RCFE family caregiver To Everyone:

Giving it verbally. It's all necessary.

16:29:54 From catherine blakemore she/her/ella To All Panelists:

I agree with @Heather and add communicate with all residents and family members in plain language and their preferred language

16:30:52 From Maitely Weismann, RCFE family caregiver To Everyone:

We need this as a bigger conversation. Absolutely necessary to have grievance process.

16:31:27 From Melody Taylor Stark - Chosen Family To Everyone:

Agreed Maitely - not all but for the vast majority that info dissemination is "in compliance" but that does not mean it truly gets to those who need to know. The example I gave about the lockdown last weekend in PA, I recommended to the person who reported it to contact the Ombudsman - and the response was "I have no idea what an Ombudsman is" !!!

16:31:30 From Mercedes Vega To Everyone:

I think regardless of this we need more resources when it comes to regulatory, complaints will happen if there are problems in the facilities.

16:31:59 From catherine blakemore she/her/ella To All Panelists:

Perhaps develop or revise an existing a process

16:32:54 From catherine blakemore she/her/ella To All Panelists:

And a timeline for doing this work

16:33:02 From Maitely Weismann, RCFE family caregiver To Everyone:

Yes, Catherine.

16:33:34 From Melody Taylor Stark - Chosen Family To Everyone:

agreed

16:33:44 From Darrick Lam | CAAlzheimer's Advisory Committee To Everyone:

I agree.

16:34:19 From Tony Chicotel, CANHR To Everyone:

Enforcement costs are going to be a problem for legislation even if we just rely on the current consumer complaint process.

16:37:09 From Melody Taylor Stark - Chosen Family To Everyone:

Maitely! Yes stakeholders always need to be included

16:37:38 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

We aren't in under any emergencies right now, and it's taken the ombudsman an entire month to email me just to let me know she still has not reached my facility's social worker to get an answer to one question that involves facility intentions of violating residents rights very soon. Just saying.

16:43:27 From Maitely Weismann, RCFE family caregiver To Everyone:

YES, great idea. I believe that before public comments time period for grievance policy recommendation being published there should be a process of collaboration with residents and family caregivers.

16:43:29 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

My reason for asking for public officials to notify the population via different media outlets. Our entire community needs to be made aware of current implementation of policies such as this. The world knows about the severe negative affects

/consequences of lockdowns and isolation. Let the world know that CA is protecting residents and RDSP, staff, and all of our citizens.

16:44:12 From Maitely Weismann, RCFE family caregiver To Everyone:

Great PR thinking, Melody. Go California!

16:44:36 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

I'd be glad to participate. Thanks for bringing that up.

16:45:40 From Melody Taylor Stark - Chosen Family To Everyone:

 Maitely

16:45:43 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you!

16:49:23 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, Karen!

16:50:34 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, Teresa.

16:51:10 From Maitely Weismann, RCFE family caregiver To Everyone:

 Nancy

16:51:36 From Melody Taylor Stark - Chosen Family To Everyone:

<http://publichealth.lacounty.gov/acd/ncorona2019/healthfacilities/ccf/ProjectFirstline/#:~:text=Project%20Firstline's%20innovative%20content%20is,facility%2C%20their%20family%2C%20and%20their>

16:52:04 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you, Melody! Great tool for RDSPs and more.

16:52:56 From Maitely Weismann, RCFE family caregiver To Everyone:

Coler Hospital on Roosevelt Island

16:53:16 From Melody Taylor Stark - Chosen Family To Everyone:

<https://www.firethroughdrygrass.com/>

16:53:53 From Mercedes Vega To Everyone:

I want to thank everyone here, I know we all got into our fields for a good reason. We may defer in ways but please remember why we are here; for the well-being of residents and we ought to listen and consider their needs every step of the way. I believe we can strike a healthy balance that will be in the best interest of our loved ones and other residents, who may not have as much support. We compliant, we are always there to make things better, not worse as we've said. Thank you.

16:54:13 From Maitely Weismann, RCFE family caregiver To Everyone:

I second that — so much appreciation for everyone's contributions and facilitation.

16:54:37 From Melody Taylor Stark - Chosen Family To Everyone:

And the ASL Interpreters!!! 🙌👏👍

16:54:56 From Darrick Lam | CA Alzheimer's Advisory Committee To Everyone:

Thanks to Juliette for facilitating all the meetings.

16:55:21 From Tony Chicotel, CANHR To Everyone:

This workgroup has been so well-run. The communication and facilitation has been excellent. Thank you CDA and Juliette!

16:55:21 From Maitely Weismann, RCFE family caregiver To Everyone:

Brandie said it well. Very graceful facilitation, Juliette.

16:55:25 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Yes! Juliette, Thank you! I'm happy to keep in touch and continue the conversation with anyone wants the same. [Shioubusiness@gmail.com](mailto:Shioubusiness@gmail.com)

Or

760-837-1771

16:55:26 From Caroline Servat | Manatt To Everyone:

[https://aging.ca.gov/Long-Term\\_Care\\_Facility\\_Access\\_Policy\\_Workgroup/](https://aging.ca.gov/Long-Term_Care_Facility_Access_Policy_Workgroup/)

16:55:33 From Meredith Chillemi, LeadingAge CA To All Panelists:

Thank you Juliette, CDA team and all members!

16:56:04 From Juliette Mullin | Manatt To Everyone:

Thank you all, and thank you for this really collaborative discussion today!

16:56:08 From Maitely Weismann, RCFE family caregiver To Everyone:

Thank you for all your organizing, too, Brandie. There were a lot of phone calls before this group convened. :)

16:57:04 From catherine blakemore she/her/ella To All Panelists:

Thank you CDA team for facilitating great meetings and listening and considering our diverse perspectives. Lots of excellent work.

16:57:16 From Liz Fuller To Everyone:

Thank you CDA Team and Manatt- incredible collaboration!

16:57:20 From Nancy Stevens Resident LTCFA Policy Workgroup Panelist To Everyone:

Congratulations to all of you for your dedication and wisdom being so visible. You give us residents comfort and hope again. 🙌❤️😊

16:57:58 From Melody Taylor Stark - Chosen Family To Everyone:

Everyone be well and be kind to you 🌻

16:58:09 From Talmadge House - DOnetwork - (CFILC) To All Panelists:

Thank you!

16:58:10 From Maitely Weismann, RCFE family caregiver To Everyone:

Take care, everyone!

16:58:11 From Mercedes Vega To Everyone:

Thank you so much CDA!! And all stakeholders.

16:58:11 From LTCFA Policy Workgroup Panelist To All Panelists:

Thank you all for your time!

16:58:13 From Juliette Mullin | Manatt To Everyone:

Thank you!

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12:18:37 From Caroline Servat I Manatt To California Department of Aging  
(Privately):

Nelson - would you like me to spotlight ASL interpreters?