



**CalGrows Innovation Fund  
Outreach Partner Webinar  
March 2, 2023**

WEBVTT AUTOMATED TRANSCRIPT

1

00:01:06.450 --> 00:01:16.330

RENITA POLK | CDA: GOOD MORNING. EVERYONE. THANKS FOR JOINING US. WE'RE GONNA GET STARTED IN JUST ANOTHER MINUTE OR 2. BUT THANK YOU FOR YOUR PATIENCE.

2

00:02:23.150 --> 00:02:41.180

RENITA POLK | CDA: ALL RIGHT. GOOD MORNING, EVERYONE. THANK YOU FOR JOINING US. MY NAME IS RENITA POLK. I'M. THE ASSISTANT DIRECTOR IN THE OFFICE OF DIRECT YOUR WORKFORCE WITH THE DEPARTMENT OF AGING, AND YOU'RE GONNA GO AHEAD AND GET STARTED.

3

00:02:41.260 --> 00:02:45.290

RENITA POLK | CDA: SO, FIRST I'LL JUST GO OVER THE AGENDA.

4

00:02:45.460 --> 00:02:52.790

RENITA POLK | CDA: FIRST WE'RE GOING TO START WITH AN INTRODUCTION TO CDA AND CELL-ED.

5

00:02:53.360 --> 00:03:09.790

RENITA POLK | CDA: THEN I WILL GIVE AN INTRODUCTION TO THE CALGROWS PROGRAM. WE'LL TALK ABOUT THE OFFERINGS OF THE PROGRAM, AND THEN WE WILL TALK ABOUT HOW YOU ALL ON THIS CALL CAN HELP US TO PROMOTE CALGROWS.

6

00:03:10.040 --> 00:03:16.120

RENITA POLK | CDA: AND THEN WE'LL HAVE TIME FOR QUESTIONS AT THE END. NEXT SLIDE.

7

00:03:18.050 --> 00:03:32.580

RENITA POLK | CDA: I'M JUST SOME GENERAL INFO BEFORE WE GET STARTED CLOSE CAPTIONING AND LIVE TRANSCRIPTION IS AVAILABLE SO YOU CAN CLICK ON THE LIVE TRANSCRIPT LINK ON YOUR ZOOM NAVIGATION BAR FOR CLOSE CAPTIONING

8

00:03:32.880 --> 00:03:46.150

RENITA POLK | CDA: AND TO ENABLE THAT SETTING THE SLIDES, VIDEO AND TRANSCRIPT WILL BE AVAILABLE IN THE OUTREACH. PARTNER TOOLKIT. THAT WILL BE SHARED LATER.

9

00:03:46.610 --> 00:04:04.000

RENITA POLK | CDA: AND IF YOU HAVE QUESTIONS WE'RE ASKING THAT YOU PUT THEM IN THE Q. A. BOX. AND WE WILL ANSWER AS MANY AS WE CAN DURING THE WEBINAR. SO, WITH THAT WE'LL GET STARTED

10

00:04:04.420 --> 00:04:06.180

RENITA POLK | CDA: NEXT SLIDE.

11

00:04:06.540 --> 00:04:23.980

RENITA POLK | CDA: SO JUST AN INTRODUCTION TO THE DEPARTMENT OF AGING, AND WHO WE ARE. THE DEPARTMENT OF AGING IS UNDER THE UMBRELLA OF THE HEALTH, CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY IN IT ADMINISTERS PROGRAMS. IT'S SO SERVE. OLDER ADULTS DO WITH DISABILITIES.

12

00:04:23.980 --> 00:04:39.640

RENITA POLK | CDA: CAREGIVERS AND RESIDENTS AND LONG-TERM CARE FACILITIES. THESE PROGRAMS ARE FUNDED THROUGH FEDERAL DOLLARS TO THE OLDER AMERICANS ACT STATE DOLLARS THROUGH THE OLDER CALIFORNIANS ACT, AND ALSO THROUGH THE MED ACCOUNT PROGRAM.

13

00:04:40.010 --> 00:04:49.220

RENITA POLK | CDA: CELL-ED IS THE THIRD PARTY ADMINISTRATOR OF THE CALGROWS PROGRAM.

14

00:04:49.410 --> 00:05:00.910

RENITA POLK | CDA: THEY ARE GLOBAL SOCIAL ENTERPRISE COMPANY, AND THEY WILL BE PROVIDING BACK PHONE SUPPORT SERVICES AND ADMINISTERING THE INNOVATION FUND AND PROGRAM SUPPORT FOR CALGROWS.

15

00:05:00.910 --> 00:05:13.020

RENITA POLK | CDA: SO LIKELY IF YOU REACH OUT TO US VIA EMAIL WITH QUESTIONS, ONE OF THE SELLS AT TEAM WILL LIKELY BE INTERACTING WITH YOU

16

00:05:13.770 --> 00:05:15.040  
RENITA POLK | CDA: NEXT SLIDE.

17  
00:05:18.130 --> 00:05:23.070  
RENITA POLK | CDA: SO, I WANT TO TALK ABOUT THE GOALS OF THE CALGROWS PROGRAM.

18  
00:05:23.350 --> 00:05:31.990  
RENITA POLK | CDA: AND SO THE PRIMARY MAIN GOAL OF THIS PROGRAM IS TO IMPROVE QUALITY OF CARE FOR OLDER ADULTS AND PEOPLE WITH DISABILITIES.

19  
00:05:32.350 --> 00:05:48.470  
RENITA POLK | CDA: AND HOW WE'RE GOING TO DO THAT IS, BY TRAINING THE CAREGIVERS THAT CARE FOR OLDER ADULTS AND PEOPLE WITH DISABILITIES. SO, THE PROGRAM WE WANT TO TRY AND CENTRALIZE STATEWIDE TRAINING. WE ARE

20  
00:05:48.970 --> 00:06:06.820  
RENITA POLK | CDA: CREATING A DATABASE OF DIFFERENT TRAINING OPPORTUNITIES FOR WORKERS THAT THEY CAN SEARCH AND LEARN ABOUT DIFFERENT TRAININGS THAT ARE OFFERED. WE ARE ALSO PROVIDING INCENTIVES FOR PAID DIRECT CARE WORKERS TO PARTICIPATE IN TRAINING AS PART OF THE PROGRAM.

21  
00:06:07.320 --> 00:06:15.580  
RENITA POLK | CDA: AND ALSO WE WANT TO INCREASE SATISFACTION AND RETENTION OF CAREGIVERS. WE ALL KNOW THAT

22  
00:06:16.080 --> 00:06:39.470  
RENITA POLK | CDA: WITH OUR OLDER ADULT POPULATION, THAT QUALITY OF CARE AND CONSISTENT CARE IS VERY IMPORTANT, AND SO IN IMPROVING RETENTION OF CAREGIVERS IS ALSO REALLY IMPORTANT TO PROVIDE THAT CONSISTENT QUALITY OF CARE, AND THEN ALSO TO PROVIDE CAREER PATHWAYS TO CAREGIVERS, SO

23  
00:06:39.760 --> 00:06:48.530  
RENITA POLK | CDA: HELPING CAREGIVERS THINK ABOUT WHERE THEY WANT THEIR CREW TO GO AND THEN HELPING THEM REACH THOSE GOALS

24  
00:06:49.090 --> 00:06:50.670  
NEXT SLIDE.

25  
00:06:52.550 --> 00:06:58.720

RENITA POLK | CDA: OKAY, SO I'LL GIVE JUST A BIT OF BACKGROUND TO KIND OF ORIENT US ALL.

26

00:06:59.190 --> 00:07:07.910

RENITA POLK | CDA: SO, THERE IS AN EXPECTED LABOR SHORT SHORTAGE OF 3.2 MILLION PAID DIRECT TO YOUR WORKERS.

27

00:07:08.150 --> 00:07:09.290

RENITA POLK | CDA: AND

28

00:07:09.290 --> 00:07:30.580

RENITA POLK | CDA: WITH IN CALIFORNIA'S POPULATION BY 2,030, WE ARE GOING TO SEE A SIGNIFICANT INCREASE IN THE OLDER ADULT POPULATION. BY 2030. 25% OF CALIFORNIA'S POPULATION WILL BE OVER THE AGE OF 60. SO WE'RE SEEING THIS INCREASE IN THE OLDER ADULT POPULATION.

29

00:07:30.750 --> 00:07:33.480

RENITA POLK | CDA: BUT WE'RE ALSO SEEING A LABOR SHORTAGE.

30

00:07:33.480 --> 00:07:54.730

RENITA POLK | CDA: AND SO WE KNOW THAT CAREGIVERS ARE DISPROPORTIONATELY WOMEN AND IMMIGRANTS. THERE'S SOME DATA HERE ON THIS SLIDE. 80% WOMEN 47% IMMIGRANTS AND 51% RECEIVE SOME TYPE. OF PUBLIC ASSISTANCE. SO WE ALSO THAT ALSO TELLS US THAT THESE WORKERS ARE LARGELY UNDERPAID.

31

00:07:55.240 --> 00:08:03.170

RENITA POLK | CDA: AND SO, THERE'S WITH THIS TYPE OF WORK. THERE'S A LOT OF STRESS. THERE'S A RISK OF JOB-RELATED INJURY.

32

00:08:03.400 --> 00:08:05.240

RENITA POLK | CDA: AND I ALSO

33

00:08:05.480 --> 00:08:26.200

RENITA POLK | CDA: MOST OF THE STATISTICS ON THIS SLIDE REFER TO PAID CAREGIVERS. BUT I DO ALSO WANT TO POINT OUT THE IMPORTANCE OF UNPAID FAMILY AND FRIEND CAREGIVERS THAT PROVIDE 2 THIRDS OF THE CARE THAT OLDER ADULTS RECEIVE. AND SO, OUR PROGRAM. WE WILL BE

34

00:08:26.450 --> 00:08:41.789

RENITA POLK | CDA: TRAINING BOTH PAID CAREGIVERS AS WELL AS UNPAID FAMILY AND FRIEND CAREGIVERS. SO, THEY, THOSE 2 TYPES OF CAREGIVERS, WILL BE ALLOWED TO PARTICIPATE IN THE CALGROWS PROGRAM

35

00:08:42.030 --> 00:08:43.539

RENITA POLK | CDA: NEXT SLIDE.

36

00:08:45.800 --> 00:09:02.240

RENITA POLK | CDA: SO, THE MASTER PLAN FOR AGING FOLKS ON THIS CALL. YOU MAY OR MAY NOT HAVE HEARD ABOUT THE MASTER PLAN, BUT IT IS THE STATE'S 10 YEAR PLAN TO PREPARE FOR THIS INCREASING OLDER ADULT POPULATION THAT I MENTIONED EARLIER.

37

00:09:02.860 --> 00:09:18.690

RENITA POLK | CDA: AND THE MASTER PLAN FOR AGING WAS LAUNCHED IN 2,021, WITH OVER A 100 DIFFERENT INITIATIVES THAT FIT INTO ONE OF THESE 5 GOALS. THE CALGROWS PROGRAM

38

00:09:18.890 --> 00:09:22.500

RENITA POLK | CDA: FITS UNDER GOLD FLOOR, WHICH IS CAREGIVING THAT WORKS.

39

00:09:22.510 --> 00:09:37.220

RENITA POLK | CDA: AND I WILL SAY THAT THE CALGROWS PROGRAM IS NOT THE ONLY PROGRAM THAT IS BEING IMPLEMENTED TO ASSIST CAREGIVERS. SO THERE ARE PROGRAMS AT OTHER DEPARTMENTS, OTHER AGENCIES THAT ARE ALSO

40

00:09:38.640 --> 00:09:54.410

RENITA POLK | CDA: WORKING WITH CAREGIVERS. BUT I DID JUST WANT TO PROVIDE THAT CONTEXT IN THE MASTER PLAN FOR AGING, AND HOW THE CALGROWS PROGRAM FITS INTO THAT STATE LARGER PLAN TO PREPARE

41

00:09:54.880 --> 00:09:59.150

RENITA POLK | CDA: FOR THAT INCREASING OLDER ADULT POPULATION

42

00:09:59.680 --> 00:10:01.040

NEXT SLIDE.

43

00:10:03.840 --> 00:10:08.180

RENITA POLK | CDA: ALL RIGHT. SO, I WANT TO ALSO TALK QUICKLY ABOUT

44

00:10:08.190 --> 00:10:27.740

RENITA POLK | CDA: PROGRAM ELIGIBILITY FOR THE FOR CAL GROWTH. SO I MENTIONED THIS EARLIER, BUT I JUST WANT TO KIND OF STATED HERE AS WELL THAT THIS PROGRAM IS FOR PAID DIRECT CARE WORKERS IN THE HOME AND COMMUNITY, BUT ALSO FOR UNPAID FAMILY AND FRIEND CAREGIVERS.

45

00:10:27.740 --> 00:10:37.180

RENITA POLK | CDA: SO, BOTH PAY AND UNPAID CAREGIVERS, WE'LL BE ABLE TO TAKE THE COURSES OFFERED BY CALGROWS, AND THEY WILL BE FREE OF CHARGE.

46

00:10:37.590 --> 00:10:41.030

RENITA POLK | CDA: I DO WANT TO POINT OUT THAT

47

00:10:41.040 --> 00:10:59.440

RENITA POLK | CDA: THOSE WHO WORK WITHIN THE IN-HOME SUPPORTIVE SERVICES PROGRAM OR IHSS, ARE NOT ELIGIBLE FOR THE PROGRAM AND DIRECT TO WORKERS THAT WORK IN SETTINGS SUCH AS HOSPITALS OR SKILLED NURSING FACILITIES WHERE A HIGHER LEVEL

48

00:10:59.810 --> 00:11:09.240

RENITA POLK | CDA: OF MEDICAL CARE IS OFFERED IN AN INSTITUTIONAL SETTINGS ARE NOT ELIGIBLE FOR THE PROGRAM NEXT SLIDE.

49

00:11:10.580 --> 00:11:18.520

RENITA POLK | CDA: ALL RIGHT, AND I WILL. NOW I'LL PASS IT OVER TO ANGELA PARIKH, AND SHE WILL COVER THIS SLIDE.

50

00:11:21.150 --> 00:11:36.050

ANGELA PARIKH: THANKS, ANITA. HI! EVERYONE. SO, I'M ANGELA. PRATE JUST A BRIEF INTRODUCTION. SO, I AM THE DIRECTOR OF PUBLIC SECTOR PARTNERSHIPS AT CELL-ED SO BEEN WORKING CLOSELY WITH RENITA AND CDA ON THIS CALGROWS PROJECT. SO

51

00:11:36.970 --> 00:11:47.920

ANGELA PARIKH: GETTING INTO NOW THAT YOU'VE HAD THAT AMAZING BACKGROUND OF THIS PROGRAM WITH HAVING YOU ON THIS WEBINAR. WE'RE NEEDING YOU TO HELP SPREAD THE WORD.

52

00:11:47.930 --> 00:12:00.060

ANGELA PARIKH: SO THIS IS WHERE WE CAN HELP PUT 50 MILLION DOLLARS IN THE POCKETS OF CAREGIVERS. SO WE'RE NEEDING A LIKE MINDED A NETWORK OF ORGANIZATIONS TO HELP SPREAD THE WORD.

53

00:12:00.660 --> 00:12:14.560

ANGELA PARIKH: SO, WE'RE BRINGING YOU TOGETHER. CAREGIVERS KNOW AND TRUST YOU, AND WE'RE GONNA MAKE IT EASY FOR YOU. WE'RE GONNA BE ABLE TO PROVIDE MATERIALS, FLYERS, BLURBS, AND MORE IN ORDER FOR YOU TO BE ABLE TO SPREAD THIS WORD OF THIS AMAZING PROGRAM

54

00:12:14.660 --> 00:12:30.320

ANGELA PARIKH: SOME BASIC, THE CAREGIVER BENEFITS THAT YOU'RE THEY'RE GONNA GAIN AS THE TRAINING, THE FREE TRAINING LIKE WE NEED A HAD SPOKEN OF FREE COACHING AND THEN INCENTIVES FOR THE PAID CAREGIVERS ONLY, AND I'M GOING TO BE ABLE TO SHOW YOU JUST

55

00:12:30.740 --> 00:12:35.210

ANGELA PARIKH: A LITTLE BIT OF A TEASE OF THE CALGRO'S WEBSITE HERE.

56

00:12:35.420 --> 00:12:42.940

ANGELA PARIKH: SO, IN THIS. CALGARY'S WEBSITE IS GOING TO LAUNCH ON MARCH FIFTEENTH OF THIS MONTH.

57

00:12:43.010 --> 00:13:02.690

ANGELA PARIKH: AND THAT IS WHERE THEY'LL BE ABLE TO CAREGIVERS WILL BE ABLE TO SEARCH FOR COURSES. THEY'RE GONNA BE ABLE TO GET INFORMATION AND CONTACT INFORMATION ABOUT COACHING SUPPORT. AND THEN THAT IS WHERE THEY'LL BE ABLE TO SUBMIT FOR INCENTIVE CLAIMS FOR THE TRAININGS THAT THEY DID COMPLETE. SO, AT THIS TIME I'M GOING TO SHARE WITH YOU

58

00:13:02.710 --> 00:13:07.920

ANGELA PARIKH: JUST THE OVERALL CAL GROWS WEBSITE.

59

00:13:09.300 --> 00:13:24.870

ANGELA PARIKH: THE FULL LAUNCH WILL TAKE PLACE, LIKE I SAID ON THE FIFTEENTH, AND THAT IS WHERE THE FULL COURSE CATALOG WILL BE AVAILABLE. THAT IS WHERE THAT CAREGIVERS, ONCE THEY COMPLETE TRAINING, WILL HAVE INCENT TO BE ABLE TO MAKE THEIR INCENTIVE PAYMENTS.

60

00:13:24.880 --> 00:13:43.410

ANGELA PARIKH: AND THEN THE CAREER COACHING, OF COURSE. SO HERE WE HAVE OUR HOMEPAGE GOING THROUGH, WALKING THROUGH JUST HERE'S WHAT YOU AS A CAREGIVER, YOU'RE GOING TO GET FREE TRAINING COURSES TO ENHANCE CAREER GROWTH OPPORTUNITIES ON THE JOB, SKILLS FOR BETTER CARE FOR RECIPIENTS.

61

00:13:43.440 --> 00:13:55.320

ANGELA PARIKH: THE ONE-TO-ONE CAREER COACHING. SO THIS IS FREE SUPPORT. THIS IS NOT A HELP LINE. THIS IS WHERE CAREGIVERS CAN GO AND THEY CAN SET GOALS. THEY CAN TALK TO A COACH.

62

00:13:55.330 --> 00:14:03.760

ANGELA PARIKH: THEY CAN GET REGULAR COMMUNICATION FROM A COACH AND TOUCH POINTS FROM THEM, ALSO ABLE TO GET THEM RESOURCES.

63

00:14:03.980 --> 00:14:17.930

ANGELA PARIKH: AND THEN, OF COURSE FOR THOSE THAT DO QUALIFY FOR INCENTIVE PAYMENTS. THOSE ARE THE PAID CAREGIVERS. THEY WILL BE ABLE TO GET THAT INCENTIVE PAYMENT, AND RENITO WILL DISCUSS A LITTLE BIT MORE ABOUT THE INCENTIVE STRUCTURE

64

00:14:18.350 --> 00:14:31.930

ANGELA PARIKH: HERE ON THE COURSE CATALOG, WE ARE MAKING IT AS EASY AS POSSIBLE FOR CAREGIVERS TO NOT ONLY SEE COURSES THAT ARE AVAILABLE, BUT ALSO GIVING THEM THE OPTION OF

65

00:14:31.980 --> 00:14:51.720

ANGELA PARIKH: VARIOUS FILTERS, SO THAT THEY CAN SEE BASED ON A REGISTRATION STATUS, SO THAT THEY KNOW WHAT IS ACTUALLY AVAILABLE AND WHAT IS COMING SOON. THEY'RE GONNA BE ABLE TO SEE, BASED ON TOPICS OF COURSES THAT ARE AVAILABLE. SO THOSE CAREGIVERS THAT ARE LOOKING FOR SPECIFIC

66

00:14:51.720 --> 00:15:10.990

ANGELA PARIKH: SKILLS THAT THEY'RE WANTING TO IMPROVE UPON; OR IF THEY HAVE A FAMILY OR FRIEND, CAREGIVER THAT THE OR CA PERSON IN THEIR LIFE THAT THEY'RE WANTING SPECIFIC CARE FOR. WE HAVE TRAINING FORMATS THAT THEY'RE GOING TO BE ABLE TO SEARCH FOR, AND THEN, OF COURSE, WITH THE LANGUAGES DEPENDING ON WHAT THE LANGUAGES THE COURSES WILL BE AVAILABLE IN

67

00:15:10.990 --> 00:15:23.160

ANGELA PARIKH: WHEN A CAREGIVER GOES TO THIS WEBSITE OR ANYONE THAT GOES TO THE CALGROWS WEBSITE. THEY CAN CLICK ON THE COURSES, GET MORE INFORMATION. SEE HOW THEY'RE ELIGIBLE FOR INCENTIVES.

68

00:15:23.210 --> 00:15:32.410

ANGELA PARIKH: AND THEN THEY'LL BE ABLE TO REGISTER DIRECTLY WHETHER AND ALL INFORMATION IS PROVIDED OF HOW THEY REGISTER FOR THAT COURSE.

69

00:15:34.240 --> 00:15:36.600

ANGELA PARIKH: FINDING OUT MORE ABOUT INCENTIVES.

70

00:15:36.640 --> 00:15:55.520

ANGELA PARIKH: JUST THIS IS WHERE THEY'RE GOING TO BE ABLE TO BE PAID FOR TRAINING COURSES, AND THEN, ADDITIONALLY, AS RENEWED, TALKED ABOUT AS FAR AS THE RETENTION OF CAREGIVERS. AND SO, THERE WILL BE, AS SHE'LL EXPLAIN, SOME MORE INCENTIVE PIECES OF AS FAR AS RETENTION FOR THOSE CAREGIVERS.

71

00:15:55.550 --> 00:16:02.420

ANGELA PARIKH: SO BASIC STEPS THEY FIND THEIR COURSE, THEY DO THEIR TRAINING. THEY GET AN INCENTIVE CLAIM, AND THEN THEY GET PAID.

72

00:16:02.550 --> 00:16:14.770

ANGELA PARIKH: AND THEN FINALLY, THIS IS AVAILABLE FOR ALL CAREGIVERS. THIS IS NOT JUST FOR PAID THAT WE'RE UNPAID. THIS IS FOR ALL CAREGIVERS THEY CAN RECEIVE FOR FREE CAREER COACHING.

73

00:16:14.770 --> 00:16:30.460

ANGELA PARIKH: AND THIS IS WHERE I HAD ALREADY HAD SPOKEN OF, WHERE THEY CAN SET GOALS, CREATING PLANS, HELPING THEM STAY ON TRACK, PROVIDING THEM ANY HELP THAT THEY NEED. AND THEN THE DOWN HERE IS WHERE THEY CAN GET THAT IMMEDIATE CONTACT

74

00:16:30.510 --> 00:16:32.230

ANGELA PARIKH: WITH THOSE

75

00:16:33.230 --> 00:16:35.320

ANGELA PARIKH: SERVICES.

76

00:16:35.590 --> 00:16:46.760

ANGELA PARIKH: AND THEN WE KNOW CAREGIVERS, OF COURSE, GONNA HAVE QUESTIONS THAT THEY CAN. WE'VE POSTED SOME OF THE GENERAL QUESTIONS THAT WE BELIEVE CAREGIVERS WILL ASK, HAVING TO DO WITH THE PROGRAM.

77

00:16:47.340 --> 00:16:54.360

ANGELA PARIKH: SO THAT IS JUST A QUICK OVERVIEW OF THIS AMAZING COW GROWS WEBSITE LAUNCH TO SUPPORT THE PROGRAM.

78

00:16:59.430 --> 00:17:01.750

ANGELA PARIKH: ALL RIGHT, BACK TO YOU OR ANITA.

79

00:17:04.010 --> 00:17:15.060

RENITA POLK | CDA: THANKS, ANGELA. I'M GOING TO NOW. JUST TALK ABOUT SOME OF THE CORE COMPETENCIES THAT THE CALGARY'S COURSES WILL

80

00:17:15.660 --> 00:17:27.290

RENITA POLK | CDA: ADDRESS. SO, ON THIS SLIDE WE HAVE 4 DIFFERENT CATEGORIES: PHYSICAL ASPECTS OF THE JOB, EMOTIONAL ASPECTS, COMPLEXITY OF THE POPULATION SERVED

81

00:17:27.869 --> 00:17:31.640

RENITA POLK | CDA: AND WORKPLACE READINESS AND PROFESSIONAL GROWTH.

82

00:17:31.780 --> 00:17:43.960

RENITA POLK | CDA: AND SO, ALL OF THE COURSES BEING OFFERED TO THE CHILD GROWS. PROGRAM WILL ADDRESS WHAT ONE OR MORE OF THESE CATEGORIES.

83

00:17:44.220 --> 00:17:53.500

RENITA POLK | CDA: AND SO WHERE WE ACTUALLY GOT THESE CATEGORIES FROM WAS RESEARCH THAT WAS DONE BY COLLABORATIVE CONSULTING.

84

00:17:53.650 --> 00:18:12.050

RENITA POLK | CDA: WHICH IS THE CONSULTING GROUP THAT WE BROUGHT ON EARLY IN THIS PROCESS TO HELP SHAPE THE DESIGN OF THE PROGRAM. AND SO BASED ON THEIR RESEARCH, THESE SPECIFIC COMPETENCIES AND AREAS WERE ONES THAT WERE IMPORTANT TO CAREGIVERS

85

00:18:12.560 --> 00:18:20.780

RENITA POLK | CDA: AND THE DIFFERENT AREAS THAT THE CAREGIVERS MOST WANTED TO SEE TRAINING COURSES PROVIDED IN

86

00:18:21.490 --> 00:18:22.730

RENITA POLK | CDA: NEXT SLIDE.

87

00:18:25.600 --> 00:18:27.370

RENITA POLK | CDA: ALL RIGHT. SO

88

00:18:27.700 --> 00:18:54.140

RENITA POLK | CDA: THERE ARE A COUPLE OF DIFFERENT OFFERINGS WITH THE CALGROWS PROGRAM, ONE OF WHICH IS COACHING SUPPORT. SO, THE PROGRAM WILL. WE WILL ALSO BE OFFERING KIND OF PROGRAMMATIC SUPPORT WITH

GENERAL TECHNICAL SUPPORT, HELP WITH SCHEDULING COURSES AND JUST UNDERSTANDING MORE ABOUT THE DIFFERENT INCENTIVES AND PAYMENT INFORMATION. BUT WE'LL ALSO BE OFFERING COACHING.

89

00:18:54.530 --> 00:19:05.590

RENITA POLK | CDA: AND THE COACHING SUPPORT IS REALLY TO HELP CAREGIVERS THINK ABOUT THEIR CAREER, AND REALLY WANT TO GO IN THEIR CAREER TO HELP THEM WITH GOAL SETTING

90

00:19:05.860 --> 00:19:22.350

RENITA POLK | CDA: DEVELOPMENT OF ACTION, PLANS. AND WE'LL ALSO BE SENDING THE KIND OF ENCOURAGEMENT AND REMINDERS, AND ALSO HELP WITH CAREER NAVIGATION AND RESOURCE BUILDING. AND SO, THE CAREGIVERS IN THE PROGRAM.

91

00:19:22.600 --> 00:19:43.630

RENITA POLK | CDA: WE'LL BE ABLE TO CONNECT ONE ON ONE WITH THE COACH TO HELP THEM WITH THESE DIFFERENT THINGS IN THE COACHING IT'S IT IS OPTIONAL. SO IF NO, THERE'S A CARRIER THAT DOESN'T WANT TO PARTICIPATE IN THE COACHING. THEN THEY DON'T HAVE TO. BUT WE THINK THIS IS A REALLY GREAT RESOURCE THAT WE'RE HOPING A LOT OF THE

92

00:19:43.880 --> 00:19:49.100

RENITA POLK | CDA: A LOT OF THE CAREGIVERS PARTICIPATING IN THE PROGRAM WILL TAKE ADVANTAGE OF NEXT SLIDE.

93

00:19:51.060 --> 00:19:54.240

RENITA POLK | CDA: ALL RIGHT. SO

94

00:19:54.240 --> 00:20:18.600

RENITA POLK | CDA: THE THERE ARE 2 DIFFERENT TRACKS, I'LL SAY, FOR OFFERING INCENTIVES FOR CAREGIVERS, AND I WANT TO EMPHASIZE THAT THE INCENTIVE PAYMENTS THAT ARE BEING OFFERED AS PART OF THE CALORIES PROGRAM ARE ONLY AVAILABLE TO PAID DIRECT CARE WORKERS. SO UNPAID. FAMILY AND FRIEND CAREGIVERS WOULD NOT BE ELIGIBLE

95

00:20:19.050 --> 00:20:40.660

RENITA POLK | CDA: TO RECEIVE THESE INCENTIVES. BUT I'LL JUST WALK YOU THROUGH THIS, THESE INCENTIVES, SO ALL OF THE PAID DIRECT. YOUR WORKERS ARE ELIGIBLE, FOR UP TO \$2,500, AND THESE CAN BE CLAIMED BY GOING TO THE CALGARY'S WEBSITE. SO, THE FIRST LEVEL THERE'S A \$30

96

00:20:41.160 --> 00:20:49.410

RENITA POLK | CDA: INCENTIVE PAYMENT FOR EACH HOUR OF TRAINING FOR COURSES THAT ARE IN THE LEARN AND EARN TRACK

97

00:20:49.600 --> 00:20:51.930

RENITA POLK | CDA: AND THEN LEVEL 2

98

00:20:52.320 --> 00:21:03.220

RENITA POLK | CDA: CAREGIVERS CAN RECEIVE A ONE-TIME BONUS OF \$500, AFTER COMPLETING AT LEAST 15 H OF TRAINING IN LEVEL ONE

99

00:21:03.960 --> 00:21:21.600

RENITA POLK | CDA: AND THEN LEVEL 3 IS AN ADDITIONAL \$500 THAT CAN BE RECEIVED ONCE CAREGIVERS COMPLETE 15 H OF TRAINING, AND ALSO FOR WORKING AT LEAST 40 H A MONTH OF PAID WORK

100

00:21:21.600 --> 00:21:25.480

RENITA POLK | CDA: FOR 3 MONTHS, AND SO THAT WOULD BE A RETENTION, BONUS.

101

00:21:25.830 --> 00:21:45.920

RENITA POLK | CDA: AND SO WE WANTED TO OFFER THESE RETENTION BONUSES, AS WELL AS I MENTIONED AT THE BEGINNING OF THIS PRESENTATION, THAT ONE OF THE GOALS OF OUR PROGRAM IS TO ALSO IMPROVE RETENTION. SO THAT IS KIND OF THE GOAL OF THESE DIFFERENT LEVELS. INCENTIVES IS TO HOPEFULLY GET MORE CAREGIVERS

102

00:21:46.250 --> 00:21:56.670

RENITA POLK | CDA: ENROLLED AND REGISTERED IN THESE TRAINING PROGRAMS, AND TO GET THEM TO HOPEFULLY STAY IN THESE ROLES FOR A WHILE

103

00:21:57.060 --> 00:22:04.050

RENITA POLK | CDA: NEXT SLIDE, PLEASE. ALL RIGHT. SO, THERE IS A SECOND. EXCUSE ME, I'M SORRY

104

00:22:04.510 --> 00:22:22.220

RENITA POLK | CDA: THERE IS A SECOND INCENTIVE PROGRAM, AND THE REASON WHY THIS THESE OTHER COURSES ARE DIFFERENT IS BECAUSE THEY ARE BEING OFFERED IN PARTNERSHIP WITH THE DEPARTMENT OF SOCIAL SERVICES. THESE CAREER BUILDER COURSES.

105

00:22:22.810 --> 00:22:41.810

RENITA POLK | CDA: SO THAT IT'S WHY THESE ARE ON A DIFFERENT TRACK, SO SPEAK, BUT ON THEIR CAREER BUILT BUILDER INCENTIVES WORKERS CAN RECEIVE

UP TO \$3,500 AN INCENTIVE THAT CAN ALSO BE CLAIMED VIA THE CALGROWS WEBSITE.

106

00:22:42.110 --> 00:22:44.740

RENITA POLK | CDA: SO, THIS TRAINING LEVEL

107

00:22:44.810 --> 00:22:58.600

RENITA POLK | CDA: WORKERS CAN RECEIVE \$500 FOR EACH 15 H OF PER COURSE WORK THAT THEY COMPLETE, AND THEY CAN RECEIVE THAT PAYMENT TWICE FOR A TOTAL OF A \$1,000.

108

00:22:59.000 --> 00:23:02.600

RENITA POLK | CDA: THE PRACTICE LEVEL, THE

109

00:23:02.660 --> 00:23:11.940

RENITA POLK | CDA: THEY CAN COMPLETE THE TRAINING LEVEL, AND ANOTHER 40 H OF PAID WORK WITHIN A MONTH, AND THEY WOULD RECEIVE ANOTHER \$500 BONUS.

110

00:23:12.370 --> 00:23:26.560

RENITA POLK | CDA: AND THEN THE PRO LEVEL. SO, THIS IS COMPLETION OF THE TRAINING AND PRACTICE LEVEL, PLUS ANOTHER 40 H OF PAID WORK FOR AN ADDITIONAL 5 MONTHS, SO THAT WOULD BE

111

00:23:27.110 --> 00:23:37.230

RENITA POLK | CDA: A TOTAL OF 6 MONTHS, WORKING AT LEAST 40 H IN EACH MONTH, AND THEY WOULD BE ABLE TO RECEIVE THIS ADDITIONAL \$2,000.

112

00:23:38.340 --> 00:23:40.200

RENITA POLK | CDA: AND AGAIN, THESE

113

00:23:40.200 --> 00:24:01.920

RENITA POLK | CDA: COURSES, WHETHER THEY ARE PART OF THE CAREER BUILDER PROGRAM OR PART OF THE LEARNING OR IN PROGRAM, WILL BE CLEARLY MARKED AND VISIBLE ON THE WEBSITE. SO, THERE WILL BE CLEAR EXPLANATION EXPLAINING WHICH CATEGORY EACH OF THE COURSES FALLS INTO, AND THE DIFFERENT INCENTIVES THAT ARE AVAILABLE FOR EACH.

114

00:24:01.920 --> 00:24:05.370

RENITA POLK | CDA: OF COURSE. NEXT SLIDE.

115

00:24:08.040 --> 00:24:10.910  
RENITA POLK | CDA: ALL RIGHT, THIS IS I. I'LL PASS IT BACK TO ANGELA.

116  
00:24:13.140 --> 00:24:14.470  
ANGELA PARIKH: THANKS, ANITA.

117  
00:24:14.880 --> 00:24:20.780  
ANGELA PARIKH: ALL RIGHT, SO I KNOW I HAVE ALREADY, OR WE'VE ALREADY ENCOURAGED AND

118  
00:24:21.360 --> 00:24:38.520  
ANGELA PARIKH: STATED THIS. BUT WE NEED YOU TO HELP US PROMOTE COW GROWS, SO WE'RE ASKING YOU TO BE AN OUTREACH PARTNER WITH US TO HELP PROMOTE THE PROGRAM TO ORGANIZATIONS. DIRECT YOUR WORKERS IN YOUR NETWORKS. AND, LIKE I HAD SAID BEFORE, THAT, WE'RE GONNA PROVIDE YOU WHAT YOU NEED.

119  
00:24:38.520 --> 00:24:46.180  
ANGELA PARIKH: SO, WE'RE GONNA PROVIDE MATERIALS TO SUPPORT YOU LIKE THE FLYERS, SOCIAL MEDIA, POST PRESS RELEASE TEMPLATES AND MORE.

120  
00:24:46.190 --> 00:24:54.200  
ANGELA PARIKH: AND SO, I'M GONNA SHOW. SO WHAT WE HAVE AVAILABLE TO YOU IS A TOOLKIT.

121  
00:24:54.880 --> 00:25:05.460  
ANGELA PARIKH: AND THIS WILL BE SOMETHING THAT YES, IT CAN BE. ACCESS TO. THE CAL GOES, GROWS WEBSITE, WHERE ALL RESOURCES THAT YOU'RE GOING TO NEED. IT'LL BE

122  
00:25:05.550 --> 00:25:24.800  
ANGELA PARIKH: BRANDED WITH CALGROWS. IT'LL HAVE INFORMATION THAT WE HAVE ALREADY COME UP WITH, SO WE'LL ALSO GET WITH THAT THE PROGRAM OVERVIEW. YOU'LL GET SOME OF THE FREQUENTLY ASKED QUESTIONS THAT GO ALONG WITH THE PROGRAM, AND THEN THE WEBINARS AND PRESENTATION SLIDES FROM TODAY WILL ALSO BE POSTED ON THAT TOOLKIT.

123  
00:25:25.020 --> 00:25:36.030  
ANGELA PARIKH: WE'LL GO. I'M GONNA GO OVER THE OUTREACH GUIDE. THEN YOU'LL SEE THAT IN THE TOOLKIT. I'M GONNA SHOW YOU WHAT IT WILL LOOK LIKE RIGHT NOW.

124

00:25:37.920 --> 00:25:50.030

ANGELA PARIKH: SO HERE, WHEN YOU GO TO THE TOOLKIT, AND WE'LL ALSO BE SENDING OUT EVENTUALLY AS THE LAUNCH FOR CALGROWS APPROACHES, WE'LL ALSO BE SENDING OUT AN EMAIL WITH THE LINK TO THIS.

125

00:25:50.080 --> 00:25:57.560

ANGELA PARIKH: BUT AS YOU GO THROUGH THIS, YOU'LL SEE HERE WE CAN. YOU CAN SIGN UP TO GET ADDITIONAL

126

00:25:59.540 --> 00:26:11.300

ANGELA PARIKH: UNDERSTANDING AND OUTREACH FOR THE COWGIRLS PROGRAM. SO, WE JUST GATHER SOME BASIC INFORMATION. THERE. WE EXPLAIN WHAT YOU'RE GOING TO GET AS FAR AS THE RESOURCES TO SUPPORT YOU.

127

00:26:11.300 --> 00:26:27.070

ANGELA PARIKH: BUT DOWN BELOW IS REALLY WHERE YOU'RE GOING TO HAVE WHAT YOU'RE GOING TO BE ABLE TO DO FOR THE OUTREACH PIECE OF THIS, SO LIKE I'VE SPOKEN ABOUT, YOU'VE GOT THE CALGROWS PROGRAM INFO THE FA CUES POLICY INFORMATION FROM CDA

128

00:26:27.240 --> 00:26:45.020

ANGELA PARIKH: ANY UPCOMING WEBINARS THAT MIGHT HAPPEN TODAY'S WEBINAR DECK THE WEBINAR VIDEO AND THEN THE CLOSE CAPTIONING SCRIPT. ALSO DOWN HERE ARE THE ACTUAL OUTREACH MATERIAL. SO I'M GOING TO GO THROUGH THE BASIC OUTREACH PLAYBOOK WITH YOU. ALSO, TODAY

129

00:26:45.020 --> 00:27:04.020

ANGELA PARIKH: WE WILL HAVE X FLYERS THAT COULD WILL BE ON PDF FORMAT, SO IT COULD EITHER BE INCLUDED IN ANY DIGITAL COMMUNICATION, BUT IT ALSO COULD BE PRINTED OUT. WE'LL HAVE ALREADY WRITTEN NEWSLETTER BLURBS WILL ALREADY HAVE PRE-WRITTEN EMAILS AND SOCIAL MEDIA POSTS.

130

00:27:04.020 --> 00:27:15.340

ANGELA PARIKH: SO, WHENEVER THOSE PIECES ARE LIVE, LIVE, WE WILL, OF COURSE, REMOVE THE COMING SOON. IT'D BE A LIVE LINK FOR YOU. THERE'S ALSO GOING TO BE A WAY TO FILL OUT THE FORM WHERE YOU CAN GET POSTCARDS TO DISTRIBUTE

131

00:27:16.350 --> 00:27:26.360

ANGELA PARIKH: DOWN BELOW. IF THERE'S ANY TIME THAT YOU NEED TO CONTACT OR HAVE QUESTIONS ABOUT THE PROGRAM, YOU COULD FILL OUT THIS HELP FORM DOWN BELOW ON THE TOOLKIT.

132

00:27:26.370 --> 00:27:35.990

ANGELA PARIKH: SO THIS WILL BE YOUR GO TO RESOURCE FOR BEING AN OUTREACH PARTNER. OF COURSE AT ANYTIME YOU CAN EMAIL US AT INFO@CALGROWS.ORG.

133

00:27:36.120 --> 00:27:41.920

ANGELA PARIKH: IN ORDER TO GET THE ADDITIONAL SUPPORT OR QUESTIONS ANSWERED THAT YOU MIGHT HAVE.

134

00:27:43.770 --> 00:27:49.470

ANGELA PARIKH: SO HERE IS THE OUTREACH GUIDE THAT IS INCLUDED IN THAT TOOLKIT.

135

00:27:49.530 --> 00:27:56.120

ANGELA PARIKH: ONE THING THAT I DO WANT TO REALLY SHOWCASE IS THAT YOU MIGHT WONDER

136

00:27:56.140 --> 00:28:21.890

ANGELA PARIKH: HOW OFTEN TO SEND OUT EMAILS OR WHAT TO HOW OFTEN TO SEND OUT SOCIAL MEDIA POSTS. ONE THING THAT I DO REALLY WANT TO POINT OUT HERE IS ABOUT PRESS RELEASES IS THAT WE HAVE A SET PROCESS FOR PRESS RELEASES WHERE IT ALL NEEDS TO BE APPROVED BEFORE IT BE SET OUT, SO WE WILL TOUCH BASE WITH YOU MORE ABOUT WHAT THOSE PROCESSES ARE. WE'LL INCLUDE THAT IN THE TOOLKIT.

137

00:28:21.890 --> 00:28:29.810

ANGELA PARIKH: BUT WE'RE JUST ASKING THAT PRESS RELEASES CANNOT GO OUT UNLESS CDA HAS HAD APPROVAL ON THAT.

138

00:28:34.510 --> 00:28:36.460

ANGELA PARIKH: ALL RIGHT, BACK TO YOU, ANITA.

139

00:28:42.380 --> 00:28:54.050

RENITA POLK | CDA: ALL RIGHT. YEAH. SO, ALL RIGHT. THAT KIND OF WRAPS UP OUR PRESENTATION FOR TODAY. BUT THANK YOU ALL FOR JOINING US.

140

00:28:54.110 --> 00:29:05.280

RENITA POLK | CDA: SO IF YOU HAVE ANY QUESTIONS OR NEED SUPPORT IN ANY WAY YOU CAN CONTACT US AT INFO AT CALGROS ORG.

141

00:29:05.800 --> 00:29:22.300

RENITA POLK | CDA: AND YOU CAN ALSO VISIT THE CALGROS.ORG WEBSITE FOR MORE PROGRAM INFORMATION. AND SO WE HAVE ABOUT 15Â MIN LEFT, SO I'M GOING TO USE THIS TIME TO GO THROUGH AND ANSWER A FEW QUESTIONS.

142

00:29:22.990 --> 00:29:31.970

RENITA POLK | CDA: AND SO I'M JUST GOING TO START. LET'S SEE AT THE

143

00:29:33.000 --> 00:29:39.150

RENITA POLK | CDA: TOP HERE, AND I'LL JUST KIND OF GO THROUGH THE QUESTIONS AS I SEE THEM, AND AS THEY ARE COMING UP

144

00:29:40.990 --> 00:29:59.560

RENITA POLK | CDA: THERE'S A QUESTION HERE ABOUT ASKING IF WE WANT TO ATTRACT NEW PEOPLE INTO THE FIELD THAT ARE WORKING AS DIRECT CARE WORKERS. BUT THEY'RE NOT ELIGIBLE TO RECEIVE INCENTIVES FROM THE TRAININGS BECAUSE THEY ARE NOT CURRENTLY PAID DIRECT TO WORKERS.

145

00:29:59.870 --> 00:30:10.350

RENITA POLK | CDA: THEN HOW CAN THEY EVEN TAKE THE FIRST STEPS TO START AND GOOD QUESTION? SO, THE FUNDING THAT IS PROVIDED THROUGH THE CALGROWS PROGRAM.

146

00:30:10.880 --> 00:30:24.510

RENITA POLK | CDA: IT COMES. IT'S FEDERAL FUNDING THROUGH THE AMERICAN RESCUE PLAN ACT, AND THERE ARE SPECIFIC THINGS THAT THE FUNDING CAN BE USED FOR I MEAN OTHER THINGS THAT THE FUNDING CANNOT BE USED FOR.

147

00:30:24.940 --> 00:30:33.630

RENITA POLK | CDA: SO UNFORTUNATELY, THIS FUNDING CANNOT BE USED FOR RECRUITMENT OF NEW WORKERS. IT'S SPECIFICALLY

148

00:30:33.700 --> 00:30:41.700

RENITA POLK | CDA: BEING USED FOR TRAINING AND RETENTION OF CURRENT WORKERS. HOWEVER, THERE ARE OTHER PROGRAMS

149

00:30:41.730 --> 00:30:46.780

RENITA POLK | CDA: BEING IMPLEMENTED BY THE STATE THAT FOCUS ON RECRUITMENT.

150

00:30:47.180 --> 00:31:03.950

RENITA POLK | CDA: THERE ARE SOME PROGRAMS AT THE DEPARTMENT OF HEALTHCARE ACCESS AND INFORMATION H TIDE THAT ARE FOCUSED ON

RECRUITMENT AND HELPING TO RECRUIT NEW WORKERS. SO WHILE THIS THE CALGROWS PROGRAM ITSELF IS NOT

151

00:31:04.270 --> 00:31:07.930

RENITA POLK | CDA: FOCUSING ON RECRUITMENT. THERE ARE OTHER

152

00:31:07.960 --> 00:31:25.990

RENITA POLK | CDA: PROGRAMS THAT ARE A PART OF THE MASTER PLAN FOR AGING, AND HOW KIND OF ALL OF THESE DIFFERENT PROGRAMS ARE WORKING HAND IN HAND TO TACKLE DIFFERENT ISSUES. SO WHILE WE ARE TRYING MORE SO TO TACKLE TRAINING AND RETENTION, THERE ARE OTHER PROGRAMS THAT ARE FOCUSED MORE SO ON RECRUITMENT.

153

00:31:30.020 --> 00:31:35.170

RENITA POLK | CDA: THERE'S A QUESTION OUR COURSES AVAILABLE IN TAGALOG.

154

00:31:35.440 --> 00:31:47.700

RENITA POLK | CDA: YES, I. THERE WILL BE COURSES AVAILABLE IN A VARIETY OF LANGUAGES, AND I DO WANT TO EMPHASIZE THAT COURSES WILL BE ADDED TO THE WEBSITE KIND OF

155

00:31:47.780 --> 00:31:53.530

RENITA POLK | CDA: ON A ROLLING BASIS AS TIME GOES ON. SO RIGHT ON MARCH FIFTEENTH.

156

00:31:53.690 --> 00:31:54.890

RENITA POLK | CDA: I

157

00:31:54.960 --> 00:32:18.220

RENITA POLK | CDA: I'M NOT SURE THAT THAT WE WILL HAVE ALL OF THE COURSES AVAILABLE IN ALL OF THE DIFFERENT LANGUAGES. ON MARCH FIFTEENTH WE WILL HAVE SOME COURSES IN A VARIETY OF LANGUAGES, BUT IF THEY'RE NOT THERE ON MARCH FIFTEENTH, THEY WILL BE ADDED SHORTLY AFTER THAT. IT JUST WILL TAKE SOME TIME TO GET ALL OF THE COURSES UP AND RUNNING, AND HAVE ALL THE INFORMATION UPDATED ON THE CALGROWS WEBSITE.

158

00:32:23.240 --> 00:32:33.560

RENITA POLK | CDA: ALL RIGHT. THERE IS ANOTHER QUESTION. DOES THIS INCLUDE CAREGIVERS WHO SUPPORT THE IDD POPULATION? YES, SO THIS DOES INCLUDE CAREGIVERS.

159

00:32:33.620 --> 00:32:40.680

WE SUPPORT FOLKS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES, AND SO THERE WILL BE

160

00:32:41.000 --> 00:32:47.690

RENITA POLK | CDA: SOME TRAIN MEANS THAT MIGHT BE MORE FOCUSED ON THOSE WHO SERVE THE ID.

161

00:32:50.390 --> 00:32:59.340

RENITA POLK | CDA: WHEN WILL THESE COURSES BE AVAILABLE? SO THE WEBSITE IS SET TO LAUNCH ON MARCH FIFTEENTH.

162

00:32:59.380 --> 00:33:06.840

RENITA POLK | CDA: AND SO AT THAT TIME THERE WILL BE COURSES AVAILABLE

163

00:33:06.890 --> 00:33:07.670

RENITA POLK | CDA: CHAIR

164

00:33:07.740 --> 00:33:22.270

RENITA POLK | CDA: ON THE WEBSITE, AND I WILL SAY EACH COURSE MIGHT HAVE A DIFFERENT SCHEDULE, SO I CAN'T SAY OFF THE TOP OF MY HEAD WHEN THE FIRST COURSES WILL BE AVAILABLE. BUT ALL OF THE COURSE INFORMATION WILL BE

165

00:33:22.910 --> 00:33:35.010

RENITA POLK | CDA: ON THE WEBSITE ON THE FIFTEENTH, AND YOU CAN LOOK AT EACH INDIVIDUAL COURSE, AND IT WILL HAVE THE SCHEDULE FOR THOSE COURSES. AND YOU CAN SEE THEN, WHEN THEY WILL BE OFFERED.

166

00:33:41.330 --> 00:33:52.040

RENITA POLK | CDA: IS THERE ANOTHER QUESTION: IS THERE ANY IDENTIFICATION OF WHETHER COURSES ARE TARGETED TO ADULT DAY SERVICES VERSUS RESIDENTIAL CARE?

167

00:33:52.600 --> 00:33:55.890

RENITA POLK | CDA: OR IS IT JUST BASED ON COMPETENCE? IS.

168

00:33:55.970 --> 00:34:05.840

RENITA POLK | CDA: I WILL. THERE IS A MIXTURE OF BOTH BECAUSE I THINK THERE ARE SOME COURSES WHERE THE SPECIFIC TRAININGS THAT ARE OFFERED

169

00:34:06.380 --> 00:34:28.170

RENITA POLK | CDA: ARE COMMON TO BOTH WORKERS THAT WORK IN ADULT DAY SERVICES AND WORKERS THAT WORK IN RESIDENTIAL CARE. SO WHERE WHATEVER SKILL OR THE COURSE IS TRAINING FOLKS ON THAT FOLKS THAT WORK IN EITHER ONE OF THOSE SETTINGS WOULD BE USEFUL FOR THEM TO TAKE PART IN

170

00:34:28.600 --> 00:34:41.560

RENITA POLK | CDA: SO. BUT THEN THERE ARE OTHER COURSES THAT MAY BE SPECIFICALLY TARGETED TO CAREGIVERS THAT WORK IN ADULT DAY SERVICES OR CAREGIVERS THAT WORK IN RESIDENTIAL CARE. SO

171

00:34:42.040 --> 00:34:44.250

RENITA POLK | CDA: IT DEPENDS ON SOME.

172

00:34:44.300 --> 00:34:54.040

RENITA POLK | CDA: SOME WILL BE TARGETED TO A SPECIFIC SETTING. SOME WILL JUST FOCUS ON THE SPECIFIC COMPETENCY, BUT I ALL THAT INFORMATION WILL BE IN THE

173

00:34:54.449 --> 00:34:57.780

RENITA POLK | CDA: IN THE COURSE INFORMATION THAT WAS ON THE WEBSITE.

174

00:35:07.560 --> 00:35:16.410

RENITA POLK | CDA: THERE ARE THERE, I PRESUME YOU HAVE A SET OF COURSES THAT MEETS THE STATES REQUIREMENTS FOR HOME CARE AIDS TO BE REGISTERED WITH THEM.

175

00:35:16.970 --> 00:35:30.710

RENITA POLK | CDA: AND I APOLOGIZE. I ALWAYS GET HOME, CARE, AID, AND HOME HEALTH AID MIXED UP, BUT THERE WILL, SO THERE WILL BE COURSES THAT I THINK CAN

176

00:35:31.010 --> 00:35:44.750

RENITA POLK | CDA: MEET THE STATES REQUIREMENTS FOR HOME CAREGIVERS. HOWEVER, I DO WANT TO EMPHASIZE THAT THERE IS NO CERTIFICATION THAT WILL BE OFFERED WITH THE CALGROWS PROGRAMS.

177

00:35:44.750 --> 00:35:59.530

RENITA POLK | CDA: BUT I THINK THAT THERE CAN BE. THERE ARE. THERE WILL BE COURSES THAT MAY MEET THE STATE'S REQUIREMENTS FOR HOME PERIODS, BUT WE WON'T BE OFFERING ANY TYPE OF CERTIFICATION OR ANYTHING LIKE THAT.

178

00:36:03.660 --> 00:36:05.090

RENITA POLK | CDA: ALRIGHT

179

00:36:09.750 --> 00:36:19.090

RENITA POLK | CDA: SO IS THERE A MARKETING BUDGET THAT CAL GIRLS WILL USE TO PAY ORGANIZATIONS TO SPREAD THE WORD AS OF RIGHT NOW WE

180

00:36:19.580 --> 00:36:44.690

RENITA POLK | CDA: WE DO. WE HAVE KIND OF A MARKETING CAMPAIGN THAT WE ARE DOING. BUT THERE. AS FAR AS KIND OF ASKING ORGANIZATIONS TO HELP US SPREAD THE WORD WE WON'T BE PAYING ORGANIZATIONS TO DO THAT. SO, AND UNDERSTANDING THAT THIS IS A LOT OF WORK ON ORGANIZATIONS JUST TO ASK THEM TO HELP US SPREAD THE WORD. SO, WE UNDERSTAND THAT. AND IF

181

00:36:45.000 --> 00:36:51.570

RENITA POLK | CDA: YOU KNOW ORGANIZATIONS DON'T HAVE THE CAPACITY TO DO THAT WE TOTALLY UNDERSTAND. BUT RIGHT NOW

182

00:36:51.890 --> 00:36:58.250

RENITA POLK | CDA: THERE AREN'T PLANS TO KIND OF PAY ORGANIZATIONS TO HELP US SPREAD THE WORD

183

00:37:03.110 --> 00:37:14.440

RENITA POLK | CDA: TO QUESTION WILL THIS SESSION BE RECORDED? AND WHERE CAN I FIND THE RECORDING AFTER TODAY'S WEBINAR? YES, THE SESSION WILL BE RECORDED. AND

184

00:37:14.710 --> 00:37:28.190

RENITA POLK | CDA: ACTUALLY, I MIGHT HAVE TO ASK ANGELA TO HELP ME WITH. THE QUESTION ABOUT FINDING THE RECORDING IS WELL. I'LL LET YOU SPEAK TO THAT. I'M NOT SURE. SORRY.

185

00:37:28.440 --> 00:37:41.860

ANGELA PARIKH: SO, WE WILL HAVE IT AVAILABLE ON THE TOOLKIT THAT I SHOWED. BUT THEN THERE IS THE POSSIBILITY WE CAN LOOK INTO IS THOSE THAT HAVE ATTENDED THE WEBINAR THAT WE COULD ALSO EMAIL OUT THE LINK FOR THE RECORDING.

186

00:37:43.770 --> 00:37:45.250

RENITA POLK | CDA: THANK YOU.

187

00:37:48.480 --> 00:37:49.590

RENITA POLK | CDA: EXCUSE ME.

188

00:37:49.970 --> 00:37:55.870

RENITA POLK | CDA: IS THERE AN OPPORTUNITY TO PARTNER WITH AWARDEES ON THIS GRANT?

189

00:37:57.210 --> 00:38:12.490

RENITA POLK | CDA: SO, WE WILL BE LISTING THE AWARDEES ON OUR OR THE GRANTEEES ON OUR WEBSITE. AND SO I, IF THERE IS AN ORGANIZATION THAT YOU WOULD LIKE TO PARTNER WITH.

190

00:38:12.490 --> 00:38:26.960

RENITA POLK | CDA: THAT HAS BEEN AWARDED, I WOULD RECOMMEND REACHING OUT TO THAT ORGANIZATION TO KIND OF TALK TO THEM AND SEE ABOUT WORKING WITH THEM ON KIND OF SPREADING THE WORD FOR THEIR TRAINING COURSES.

191

00:38:32.590 --> 00:38:45.350

RENITA POLK | CDA: THERE IS A QUESTION: DOES THIS APPLY TO CAREGIVERS EMPLOYED BY ADULT DAYCARE PROGRAMS? YES, SO THIS DOES APPLY TO CAREGIVERS ARE EMPLOYED BY ADULT DAY CARE PROGRAMS.

192

00:38:45.740 --> 00:38:56.600

RENITA POLK | CDA: AND SO IN GENERAL, ADULT DAYCARE PROGRAMS WOULD BE ELIGIBLE FOR THIS RESIDENTIAL CARE FACILITIES FOR THE ELDERLY

193

00:38:58.330 --> 00:39:10.260

RENITA POLK | CDA: CAREGIVERS THAT WORK IN THOSE SETTINGS WOULD BE ELIGIBLE FOR THIS, AND THEN CAREGIVERS THAT ACTUALLY WORK WITH FOLKS IN THEIR OWN HOMES WOULD BE ELIGIBLE. AND THERE IS.

194

00:39:10.260 --> 00:39:19.220

RENITA POLK | CDA: IF YOU WANT TO KIND OF SEE SOME EXAMPLES OF DIFFERENT SETTINGS THAT WOULD BE ELIGIBLE FOR THIS ON OUR CALGROWS WEBSITE

195

00:39:19.760 --> 00:39:31.620

RENITA POLK | CDA: WE HAVE A LITTLE KIND OF A TABLE THAT SHOWS THE DIFFERENT SETTINGS AND THE DIFFERENT TYPES OF WORKERS THAT WOULD BE ELIGIBLE FOR COW GROWS.

196

00:39:34.870 --> 00:39:54.140

RENITA POLK | CDA: CAN A FAMILY MEMBER OF A PASTE PATIENT WHO SERVES AS A CARETAKER ALSO BENEFIT FROM THIS PROGRAM. YES, SO FAMILY MEMBERS THAT

ARE THAT ACTIVE CAREGIVERS CAN ALSO TAKE THESE COURSES FREE OF CHARGE. THEY WON'T HAVE TO PAY TO TAKE ANY OF THESE COURSES.

197

00:39:54.140 --> 00:40:06.040

RENITA POLK | CDA: THEY, THE FAMILY MEMBERS, WILL NOT BE ELIGIBLE TO RECEIVE THE INCENTIVE PAYMENTS FOR TAKING THE COURSES, BUT THEY WILL BE ABLE TO PARTICIPATE IN THE COURSES

198

00:40:06.470 --> 00:40:09.750

RENITA POLK | CDA: AND TAKE THEM FREE OF CHARGE.

199

00:40:14.940 --> 00:40:16.240

RENITA POLK | CDA: WHAT?

200

00:40:16.750 --> 00:40:21.080

RENITA POLK | CDA: I'M SORRY I'M. JUST LOOKING THROUGH THE QUESTION SUMMER REPEAT SO

201

00:40:23.230 --> 00:40:40.540

RENITA POLK | CDA: IT'S A QUESTION CAN STAFF THAT WORK IN THE OFFICE AREA LIKE ADMINISTRATIVE, BUT WANT TO GET TRAINED? WOULD THEY BE ABLE TO GET THE INCENTIVES? SO, UNFORTUNATELY, NO. SO THIS IS SPECIFICALLY TARGETING THOSE FOLKS WHO

202

00:40:41.040 --> 00:40:56.930

RENITA POLK | CDA: WANT OR EXCUSE ME, FOLKS WHO ARE CURRENTLY IN EMPLOYED AS A DIRECT TO WORKER, SO THEY ARE PROVIDING KIND OF ASSISTANCE FOR ACTIVITIES FOR DAILY LIVING TO EITHER OLDER ADULTS OR PEOPLE

203

00:40:57.220 --> 00:41:13.550

RENITA POLK | CDA: WITH DISABILITIES, SO UNFORTUNATELY, THEY WOULD NOT BE ABLE TO GET THE INCENTIVE, HOWEVER, IF THEY ARE A FAMILY OR FRIEND CAREGIVER. THEY COULD CERTAINLY TAKE THE COURSES, BUT THEY WOULDN'T BE ELIGIBLE FOR THOSE INCENTIVES.

204

00:41:20.760 --> 00:41:28.930

RENITA POLK | CDA: IS THIS FOR ONBOARDING OF NEW EMPLOYEES OR FOR CURRENT STAFF. SO, THIS

205

00:41:29.080 --> 00:41:42.400

RENITA POLK | CDA: THE TRAINING COURSES HERE, I THINK, IF THERE ARE EMPLOYERS WHO SUGGEST THAT KIND OF THEIR NEW EMPLOYEES PARTICIPATE IN SOME OF THESE COURSES. I THINK

206

00:41:42.400 --> 00:42:05.250

RENITA POLK | CDA: THAT YOU KNOW THAT'S FINE. SO IT COULD BE FOR NEW EMPLOYEES IT COULD BE FOR STAFF WHO HAVE BEEN WORKING FOR A WHILE, SO I THINK DEFINITELY THERE ARE COURSES THAT WOULD BE USEFUL TO SOMEONE WHO'S BEEN WORKING FOR MANY, MANY YEARS, AS WELL AS SOMEONE WHO IS NEW TO THE FIELD, AND HAS JUST STARTED OUT WORKING IN THIS CAREER.

207

00:42:09.770 --> 00:42:24.560

RENITA POLK | CDA: THERE IS QUESTION OUR CAREGIVERS THAT WORK IN THE PROGRAM OF ALL INCLUSIVE CARE FOR THE ELDERLY OR PASTE ELIGIBLE FOR THIS PROGRAM. YES, THEY ARE SO CARRIERS THAT WORK IN THAT PROGRAM ARE ELIGIBLE.

208

00:42:27.530 --> 00:42:39.170

RENITA POLK | CDA: IS THERE AN EXPECTATION THAT WORKERS WILL DO THIS TRAINING DURING THEIR SCHEDULED HOURS OF PAID EMPLOYMENT, AND ALSO BE PROVIDED WITH THE WAGE OR ON THEIR OWN TIME, OUTSIDE OF WORK. TIME.

209

00:42:39.570 --> 00:42:52.410

RENITA POLK | CDA: I THINK THAT IS DEPENDENT ON THE TYPE, OF COURSE, THAT THEY TAKE. SO, FOR EXAMPLE, THERE ARE SOME ONLINE COURSES

210

00:42:53.160 --> 00:43:00.670

RENITA POLK | CDA: THAT ARE BEING OFFERED KIND OF TO A WIDE AUDIENCE. SO, IT'S NOT

211

00:43:00.680 --> 00:43:22.900

RENITA POLK | CDA: ONE EMPLOYER OFFERING AND TRAINING TO THEIR EMPLOYEES. SO, IN THAT INSTANCE I WOULD IMAGINE THAT THE CAREGIVER WOULD HAVE TO KIND OF TAKE THE TRAINING ON THEIR OWN TIME OUTSIDE OF WORK TIME, ALTHOUGH THEY WOULD BE RECEIVING THE INCENTIVES AND THE \$30 FOR EACH HOUR OF TRAINING THAT THEY TAKE.

212

00:43:24.180 --> 00:43:30.250

RENITA POLK | CDA: HOWEVER, THERE ARE OTHER PROGRAMS, OR EXCUSE ME, OTHER COURSES BEING OFFERED

213

00:43:30.310 --> 00:43:56.560

RENITA POLK | CDA: BY EMPLOYERS THAT ARE SPECIFIC TO THEIR EMPLOYEES, AND IN THAT INSTANCE, THERE MAY BE EMPLOYERS THAT ARE ALLOWING THEIR WORKERS TO DO THE TRAINING DURING THEIR SCHEDULE HOURS AND POINT EMPLOYMENT, AND WOULD BE RECEIVING A WAGE. SO IT'S DIFFERENT, DEPENDING ON WHICH COURSE YOU'RE TAKING, AND IF YOU ARE WORKING FOR AN EMPLOYER

214

00:43:57.020 --> 00:44:02.130

RENITA POLK | CDA: THAT IS OFFERING TRAINING COURSES THROUGH THE CALGROWS PROGRAM.

215

00:44:08.470 --> 00:44:20.080

RENITA POLK | CDA: CAN THERE'S ANOTHER QUESTION HERE. CAN WE DO THE TRAININGS IN A GROUP AS PART OF A STAFF MEETING, OR DO THE WORKERS ONLY EARN THE INCENTIVES IF THEY DO THE TRAINING INDIVIDUALLY.

216

00:44:20.590 --> 00:44:29.030

RENITA POLK | CDA: AND FOR THIS QUESTION, I THINK, FOR MOST I WOULD SAY MOST OF THE TRAINING COURSES. I THINK IT'S

217

00:44:29.840 --> 00:44:42.760

RENITA POLK | CDA: HELPFUL IF THE COURSES ARE DONE INDIVIDUALLY, AND I MAYBE I MIGHT NEED MORE CLARITY ON WHAT KIND OF W. YOU WOULD MEAN BY DOING IT? THE TRAINING AS PART OF A GROUP.

218

00:44:44.570 --> 00:45:01.450

RENITA POLK | CDA: BUT I THINK, HAVING KIND OF INDIVIDUALLY DO THAT MIGHT BE BENEFICIAL, AND ALSO DEPENDING ON THE TYPE OF TRAINING IT IS, IT MAY BE, SOMETHING THAT IS OFFERED IN A GROUP, BECAUSE I KNOW THAT THERE ARE SOME TRAINING COURSES

219

00:45:01.980 --> 00:45:13.750

RENITA POLK | CDA: THAT ARE KIND OF MORE FOCUSED ON PROVIDING TRAINING IN A GROUP SETTING. SO I THINK IT WOULD DEPEND ON THE TRAINING COURSE THAT YOU TAKE, BUT MOST OF THEM

220

00:45:13.930 --> 00:45:16.950

RENITA POLK | CDA: ARE DESIGNED TO BE TAKEN INDIVIDUALLY.

221

00:45:28.310 --> 00:45:38.110

RENITA POLK | CDA: SO THERE. OH, AND ACTUALLY THIS WILL BE OUR LAST QUESTION. I JUST LOOKED AT THE CLOCK, AND IT IS 1045. SO, OUR LAST QUESTION.

222

00:45:38.630 --> 00:46:02.980

RENITA POLK | CDA: MY TEAM OF CAREGIVERS ARE EMPLOYEES OF OUR HOSPITAL BUT OUR NON MEDICAL IN HOME SUPPORTIVE CARE PROVIDERS. OUR CLIENTS ARE NOT USUALLY FORMER PATIENTS OF OUR HOSPITAL. WILL THEY QUALIFY TO PARTICIPATE IN THIS PROGRAM? AND I WOULD SAY, YES, IF THOSE EMPLOYEES ARE PROVIDING IN HOME CARE NON MEDICAL IN HOME CARE. THEN THEY WOULD BE ELIGIBLE.

223

00:46:03.590 --> 00:46:28.260

RENITA POLK | CDA: EVEN IF THEY ARE TECHNICALLY EMPLOYED BY A HOSPITAL AS LONG AS THE WORK THAT THEY ARE DOING IS NOT BEING DONE IN A HOSPITAL SETTING THAN THEY WOULD QUALIFY, AND I SEE THAT WE ARE PAST OUR ENDING TIME 1045. SO, I THANK YOU ALL FOR BEING ON THE CALL. I KNOW WE DIDN'T GET TO ALL OF THE QUESTIONS.

224

00:46:28.260 --> 00:46:30.810

RENITA POLK | CDA: BUT YOU CAN

225

00:46:31.400 --> 00:46:47.820

RENITA POLK | CDA: VISIT OUR WEBSITE FOR MORE INFORMATION, AND YOU CAN ALSO EMAIL US AT INFO AT CALGROS ORG, IF YOU HAVE ADDITIONAL QUESTIONS THAT WE WERE NOT ABLE TO ANSWER TODAY. SO AGAIN, THANK YOU ALL FOR BEING HERE, AND THANK YOU SO MUCH

226

00:46:47.820 --> 00:47:00.590

RENITA POLK | CDA: FOR BEING INTERESTED IN THE PROGRAM AND CONSIDERING, HELPING US GET THE WORD OUT FOR THE PROGRAM, BECAUSE WE COULD NOT DO IT WITHOUT YOU FOLKS ON THE CALL. SO, THANK YOU SO MUCH, AND HAVE A GREAT DAY. EVERYONE.