

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 01 - Area 1 Agency on Aging
Counties Served: Del Norte and Humboldt

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	2,808	2,148	
Expenditures	\$255,791	\$232,614	\$279,087

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	7,586	6,223	
Expenditures	\$261,414	\$212,047	\$160,129
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$166,426	\$192,710	\$169,452
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,385	0	
Expenditures	\$562,223	\$570,682	\$320,255
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	513	1,226	
Expenditures	\$771,173	\$550,802	\$427,544
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	1,857	994	
Expenditures	\$1,032	\$579	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	341	0	
Expenditures	\$14,865	\$13,753	\$12,602
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	184	386	
Expenditures	\$127,115	\$129,688	\$82,921

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 01 - Area 1 Agency on Aging
Counties Served: Del Norte and Humboldt

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$2,507	\$2,750	\$2,504

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$33,551	\$24,668	\$26,764
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	24	3
Expenditures ⁹	\$3,047	\$83,096	\$45,093

Administration Expenditures

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 01 - Area 1 Agency on Aging
Counties Served: Del Norte and Humboldt

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$10,051	\$25,846	\$31,102
Title IIIB	\$68,900	\$70,649	\$30,664
Title IIIC-1/ General Fund C-1	\$80,161	\$100,928	\$34,543
Title IIIC-2/ General Fund C-2	\$50,117	\$45,417	\$27,951
Title IIIE	\$29,992	\$35,325	\$13,772
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$2,973
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 02 - Planning and Service Area II Area Agency on Aging
Counties Served: Lassen, Modoc, Shasta, Siskiyou and Trinity

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,689	1,406	
Expenditures	\$187,017	\$299,220	\$291,456

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	507	580	
Expenditures	\$606,933	\$400,396	\$354,226
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	
Expenditures	\$323,471	\$293,651	\$345,967
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,754	661	
Expenditures	\$1,260,495	\$1,034,703	\$673,089
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	907	893	
Expenditures	\$1,416,288	\$1,122,427	\$861,254
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	417	516	
Expenditures	\$2,436	\$406	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	45	18	
Expenditures	\$51,854	\$35,924	\$26,277
Family Caregiver Support (FCSP) - (Title IIIE)			
Caregivers Served ⁷	142	198	
Expenditures	\$241,192	\$250,349	\$184,034

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 02 - Planning and Service Area II Area Agency on Aging
Counties Served: Lassen, Modoc, Shasta, Siskiyou and Trinity

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$5,437	\$5,276	\$5,266

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$24,467	\$34,044	\$35,268
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	38	3	19
Expenditures	\$100,783	\$82,844	\$148,335
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	1	101
Expenditures ¹⁰	\$0	\$8,446	\$36,640

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 02 - Planning and Service Area II Area Agency on Aging
Counties Served: Lassen, Modoc, Shasta, Siskiyou and Trinity

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$25,037	\$34,297	\$31,739
Title IIIB	\$79,681	\$67,687	\$45,213
Title IIIC-1/ General Fund C-1	\$85,964	\$96,697	\$50,934
Title IIIC-2/ General Fund C-2	\$57,726	\$43,513	\$41,214
Title IIIE	\$35,695	\$33,844	\$20,306
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$2,724	\$3,815	\$3,918
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$8,565	\$7,362	\$16,482
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

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⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served is Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 03 - Passages Adult Resource Center
Counties Served: Butte, Colusa, Glenn, Plumas, and Tehama

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,694	2,231	
Expenditures	\$269,673	\$250,096	\$292,692

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	3,669	4,772	
Expenditures	\$555,986	\$490,120	\$391,463
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$187,466	\$201,910	\$269,488
Congregate Nutrition (Title IIIC-1)			
Clients Served	530	0	
Expenditures	\$670,351	\$704,761	\$660,227
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	642	832	
Expenditures	\$923,764	\$853,796	\$801,340
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	0	0	
Expenditures	\$6,788	\$3,895	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	0	0	
Expenditures	\$7,977	\$16,413	\$30,500
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	197	283	
Expenditures	\$248,055	\$330,736	\$203,371

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 03 - Passages Adult Resource Center
Counties Served: Butte, Colusa, Glenn, Plumas, and Tehama

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$5,830	\$5,807	\$5,908

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$21,762	\$17,807	\$57,503
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	21	0	18
Expenditures	\$96,785	\$83,099	\$144,227
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	24	0
Expenditures ¹⁰	\$0	\$143,750	\$0

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 03 - Passages Adult Resource Center
Counties Served: Butte, Colusa, Glenn, Plumas, and Tehama

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$23,604	\$14,971	\$31,803
Title IIIB	\$54,134	\$64,053	\$50,909
Title IIIC-1/ General Fund C-1	\$63,116	\$91,504	\$57,350
Title IIIC-2/ General Fund C-2	\$39,410	\$41,177	\$46,406
Title IIIE	\$23,560	\$32,026	\$22,865
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$6,389
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$8,241	\$7,540	\$16,025
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

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California Department of Aging (CDA)
Statistical Fact Sheet
PSA 04 - Area 4 Agency on Aging
Counties Served: Nevada, Placer, Sacramento, Sierra, Sutter, Yolo, and Yuba

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	2,666	2,239	
Expenditures	\$551,658	\$561,090	\$617,993

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	79,000	200,481	
Expenditures	\$3,548,544	\$2,364,764	\$1,977,847
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$796,481	\$866,066	\$1,115,015
Congregate Nutrition (Title IIIC-1)			
Clients Served	3,367	0	
Expenditures	\$3,245,352	\$3,523,846	\$3,011,868
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	4,076	4,021	
Expenditures	\$6,546,039	\$6,733,246	\$3,492,196
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	17,498	36,177	
Expenditures	\$20,279	\$10,046	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	36	0	
Expenditures	\$179,833	\$57,846	\$154,170
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	1,879	1,844	
Expenditures	\$1,413,777	\$1,478,557	\$1,020,514

California Department of Aging (CDA)

Statistical Fact Sheet

PSA 04 - Area 4 Agency on Aging

Counties Served: Nevada, Placer, Sacramento, Sierra, Sutter, Yolo, and Yuba

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$32,482	\$28,949	\$31,451

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$89,939	\$107,903	\$163,120
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	174	17	27
Expenditures	\$124,963	\$136,839	\$175,630
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	55	155	187
Expenditures ¹⁰	\$16,235	\$50,815	\$43,698

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 04 - Area 4 Agency on Aging
Counties Served: Nevada, Placer, Sacramento, Sierra, Sutter, Yolo, and Yuba

Administration Expenditures

Program Name	Fiscal Year 19/20¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$56,425	\$55,271	\$52,275
Title IIIB	\$402,744	\$368,014	\$230,585
Title IIIC-1/ General Fund C-1	\$469,553	\$525,735	\$259,758
Title IIIC-2/ General Fund C-2	\$293,189	\$236,580	\$210,186
Title IIIE	\$175,275	\$184,007	\$103,561
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$10,805	\$10,297	\$18,125
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$16,166	\$16,141	\$19,514
Financial Alignment	n/a	n/a	n/a

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⁹ Clients served is Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 05 – Division of Aging and Adult Services
County Served: Marin

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ^{4, 5}	723	393	
Expenditures	n/a	n/a	n/a

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	5,213	2,889	
Expenditures	\$830,622	\$1,201,123	\$247,930
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$421,229	\$534,420	\$200,737
Congregate Nutrition (Title IIIC-1)			
Clients Served	838	0	
Expenditures	\$349,555	\$108,080	\$412,566
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	643	584	
Expenditures	\$913,293	\$1,124,774	\$521,331
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$74,699	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	779	584	
Expenditures	\$3,300	\$8,718	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	0	137	
Expenditures	\$21,186	\$22,148	\$18,609
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁸	329	233	
Expenditures	\$219,959	\$640,838	\$128,388

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 05 – Division of Aging and Adult Services
County Served: Marin

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V) ⁹			
Clients Served	5	5	5
Expenditures	\$84,551	\$85,517	\$67,476

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	269	488	300
Expenditures	\$17,225	\$13,111	\$4,051

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ¹⁰	n/a	n/a	n/a
Expenditures	n/a	n/a	\$13,958
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	34	5
Expenditures ¹¹	\$0	\$22,833	\$25,841

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 05 – Division of Aging and Adult Services
County Served: Marin

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)	n/a	n/a	n/a
Title IIIB	\$1,026,957	\$394,794	\$48,203
Title IIIC-1/ General Fund C-1	\$89,692	\$563,992	\$54,301
Title IIIC-2/ General Fund C-2	\$119,282	\$253,796	\$43,939
Title IIIE	\$40,353	\$197,397	\$21,649
Title V	\$8,495	\$1,278	\$5,867
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	\$1,551
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ PSA 27 is the managing AAA for the Health Insurance Counseling & Advocacy Program and the data reflects the number of clients served by PSA 27 in PSA 05’s service area.

⁶ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ The Title V/SCSEP was not administered by the AAA in Fiscal Year 20/21. The Title V/SCSEP in this PSA is operated by a national SCSEP grantee under contract with CDA.

¹⁰ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 05 – Division of Aging and Adult Services
County Served: Marin

¹¹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)

Statistical Fact Sheet

PSA 06 - City and County of San Francisco Department of Aging and Adult Services

County Served: San Francisco

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,981	1,803	
Expenditures	\$297,084	\$302,721	\$321,460

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	8,181	9,472	
Expenditures	\$2,474,646	\$2,264,601	\$842,227
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$614,793	\$747,820	\$268,798
Congregate Nutrition (Title IIIC-1)			
Clients Served	14,232	0	
Expenditures	\$12,644,417	\$12,210,541	\$2,036,601
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	5,097	15,128	
Expenditures	\$20,084,309	\$18,209,448	\$2,860,544
Nutrition Counseling (Title IIIC)			
Clients Served	2,369	3,000	
Expenditures	\$419,991	\$489,664	n/a
Nutrition Education (Title IIIC)			
Clients Served	0	0	
Expenditures	\$124,892	\$71,035	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	339	226	
Expenditures	\$327,724	\$369,895	\$68,843
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	1,036	683	
Expenditures	\$1,178,432	\$1,156,612	\$436,137

¹

California Department of Aging (CDA)

Statistical Fact Sheet

PSA 06 - City and County of San Francisco Department of Aging and Adult Services

County Served: San Francisco

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$129,834	\$131,495	\$13,167

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$53,408	\$64,726	\$90,288
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	145	228	211
Expenditures	\$142,419	\$133,764	\$178,055
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	0	0
Expenditures ¹⁰	\$0	\$0	\$0

California Department of Aging (CDA)

Statistical Fact Sheet

PSA 06 - City and County of San Francisco Department of Aging and Adult Services

County Served: San Francisco

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$25,039	\$6,017	\$38,202
Title IIIB	\$1,065,694	\$355,312	\$95,002
Title IIIC-1/ General Fund C-1	\$0	\$507,587	\$107,022
Title IIIC-2/ General Fund C-2	\$0	\$228,415	\$86,598
Title IIIE	\$0	\$177,656	\$42,668
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$10,033
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$0	\$7,220	\$19,784
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served is Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

**California Department of Aging (CDA)
Statistical Fact Sheet**

PSA 06 - City and County of San Francisco Department of Aging and Adult Services
County Served: San Francisco

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 07 - Contra Costa County Office on Aging
County Served: Contra Costa

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	3,723	2,793	
Expenditures	\$331,316	\$320,189	\$335,731

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	27,027	24,834	
Expenditures	\$1,010,524	\$911,884	\$996,144
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$361,448	\$544,220	\$547,865
Congregate Nutrition (Title IIIC-1)			
Clients Served	4,576	0	
Expenditures	\$2,348,693	\$1,143,702	\$1,509,735
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	2,587	4,046	
Expenditures	\$3,024,347	\$2,800,268	\$1,831,635
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	7,583	6,166	
Expenditures	\$30,440	\$30,440	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	102	0	
Expenditures	\$63,109	\$78,327	\$76,273
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	717	812	
Expenditures	\$677,955	\$716,467	\$509,704

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 07 - Contra Costa County Office on Aging
County Served: Contra Costa

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program/a

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$14,082	\$14,257	\$14,966

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$48,310	\$49,810	\$62,943
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	106	112	559
Expenditures	\$66,579	\$70,453	\$123,888
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	20	23
Expenditures ¹⁰	\$0	\$66,447	\$22,684

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 07 - Contra Costa County Office on Aging
County Served: Contra Costa

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$0	\$0	\$35,206
Title IIIB	\$521,002	\$137,086	\$126,747
Title IIIC-1/ General Fund C-1	\$0	\$195,838	\$142,783
Title IIIC-2/ General Fund C-2	\$0	\$88,127	\$115,535
Title IIIE	\$55,892	\$68,543	\$56,925
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$6,994
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$9,213	\$7,932	\$13,765
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 08 - San Mateo County Aging and Adult Services
County Served: San Mateo

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	932	1,921	
Expenditures	\$278,688	\$270,723	\$310,554

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	16,376	9,159	
Expenditures	\$1,688,633	\$1,124,521	\$727,898
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	
Expenditures	\$375,344	\$415,687	\$388,899
Congregate Nutrition (Title IIIC-1)			
Clients Served	4,310	0	
Expenditures	\$2,500,076	\$1,030,765	\$1,116,559
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,365	1,197	
Expenditures	\$1,772,539	\$2,763,149	\$1,228,503
Nutrition Counseling (Title IIIC)			
Clients Served	38	21	
Expenditures	\$100	\$100	n/a
Nutrition Education (Title IIIC)			
Clients Served	2,580	1,986	
Expenditures	\$1,500	\$875	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	34	17	
Expenditures	\$66,081	\$42,364	\$55,472
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	440	404	
Expenditures	\$576,210	\$615,672	\$366,925

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 08 - San Mateo County Aging and Adult Services
County Served: San Mateo

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V) ⁸			
Clients Served	8	1	9
Expenditures	\$107,403	\$55,232	\$126,516

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	2,662	5,602	8,600
Expenditures	\$8,258	\$9,000	\$11,333

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	\$38,872	\$39,968	\$49,743
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ^{9, 10}	n/a	n/a	n/a
Expenditures	\$62,682	\$33,768	\$20,262
Dignity at Home Fall Prevention			
Clients Served	0	0	0
Expenditures ¹¹	\$0	\$29,753	\$26,987

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 08 - San Mateo County Aging and Adult Services
County Served: San Mateo

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$22,302	\$23,264	\$33,850
Title IIIB	\$275,773	\$224,786	\$92,044
Title IIIC-1/ General Fund C-1	\$337,513	\$321,124	\$103,690
Title IIIC-2/ General Fund C-2	\$216,794	\$144,505	\$83,902
Title IIIE	\$119,985	\$112,393	\$41,339
Title V	\$12,456	\$497	\$11,002
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$5,527
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$0	\$0	\$2,251

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ The Title V/SCSEP was not administered by the AAA in Fiscal Years 2019/20 and 2020/21. The Title V/SCSEP in this PSA is operated by a national SCSEP grantee under contract with CDA.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

¹⁰ PSA 08 declined Financial Alignment funding in FY 2020/21.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 08 - San Mateo County Aging and Adult Services
County Served: San Mateo

¹¹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 09 - Alameda County Department of Adult and Aging Services
County Served: Alameda

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	2,262	1,419	
Expenditures	\$340,767	\$321,329	\$366,575

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	42,947	76,397	
Expenditures	\$8,844,991	\$7,181,411	\$1,430,201
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$636,525	\$745,865	\$604,240
Congregate Nutrition (Title IIIC-1)			
Clients Served	6,452	0	
Expenditures	\$3,117,711	\$3,203,636	\$2,263,154
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	3,649	6,353	
Expenditures	\$7,820,940	\$7,579,427	\$2,681,596
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	19,917	28,137	
Expenditures	\$54,471	\$14,292	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	0	142	
Expenditures	\$363,545	\$368,980	\$114,312
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	905	720	
Expenditures	\$1,252,244	\$1,321,940	\$743,755

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 09 - Alameda County Department of Adult and Aging Services
County Served: Alameda

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	11	9	9
Expenditures	\$205,808	\$128,350	\$118,083

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$89,482	\$69,014	\$22,359

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$70,190	\$54,274	\$80,774
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	49	1274	568
Expenditures	\$135,940	\$129,583	\$107,717
Financial Alignment			
Clients Served ^{8,}	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	80	260	0
Expenditures ¹⁰	\$0	\$129,711	\$0

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 09 - Alameda County Department of Adult and Aging Services
County Served: Alameda

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$29,666	\$35,625	\$40,130
Title IIIB	\$657,019	\$241,121	\$162,730
Title IIIC-1/ General Fund C-1	\$185,773	\$344,459	\$183,318
Title IIIC-2/ General Fund C-2	\$115,997	\$155,007	\$148,334
Title IIIE	\$69,345	\$120,561	\$73,086
Title V	\$28,643	\$0	\$10,267
Medicare Improvements for Patients and Providers Act (MIPPA)	\$9,747	\$5,864	\$8,975
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$0	\$13,286	\$11,969
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 10 - Sourcewise
County Served: Santa Clara

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,846	1,373	
Expenditures	\$327,004	\$279,123	\$369,554

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	21,024	36,935	
Expenditures	\$3,818,064	\$3,389,749	\$1,646,959
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$454,964	\$555,617	\$584,019
Congregate Nutrition (Title IIIC-1)			
Clients Served	13,519	0	
Expenditures	\$8,159,394	\$8,462,078	\$2,811,165
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,730	1,799	
Expenditures	\$3,254,820	\$1,943,782	\$2,990,674
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	6,839	378	
Expenditures	\$10,000	\$10,000	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	99	213	
Expenditures	\$110,969	\$90,486	\$129,742
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	612	639	
Expenditures	\$1,341,882	\$1,177,170	\$855,588

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 10 - Sourcewise
County Served: Santa Clara

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	20	15	23
Expenditures	\$323,868	\$238,866	\$312,073

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$18,515	\$9,277	\$25,659

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$61,149	\$49,419	\$95,601
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$93,251	\$40,731	\$28,077
Dignity at Home Fall Prevention			
Clients Served	n/a	0	
Expenditures ⁹	\$2,095	\$59,492	\$30,271

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 10 - Sourcewise
County Served: Santa Clara

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$44,268	\$28,384	\$39,742
Title IIIB	\$242,910	\$186,747	\$178,627
Title IIIC-1/ General Fund C-1	\$283,202	\$266,781	\$201,227
Title IIIC-2/ General Fund C-2	\$176,830	\$120,051	\$162,826
Title IIIE	\$105,714	\$93,373	\$80,226
Title V	\$44,287	\$18,742	\$27,137
Medicare Improvements for Patients and Providers Act (MIPPA)	\$4,048	\$4,117	\$10,622
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$0	\$4,448	\$3,120

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

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³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 11 - San Joaquin County Department of Aging and Community Services
County Served: San Joaquin

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ^{4, 5}	529	680	
Expenditures	n/a	n/a	n/a

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	440	104,250	
Expenditures	\$1,068,426	\$1,119,370	\$614,017
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$390,205	\$317,241	\$315,225
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,972	0	
Expenditures	\$1,245,664	\$1,343,006	\$958,852
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	472	2,748	
Expenditures	\$644,639	\$327,688	\$1,075,219
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	778	1,506	
Expenditures	\$3,658	\$1,834	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	967	946	
Expenditures	\$361,986	\$346,387	\$47,589
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁸	79	109	
Expenditures	\$235,848	\$235,283	\$320,441

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 11 - San Joaquin County Department of Aging and Community Services
County Served: San Joaquin

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	648	246	600
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	648	246	600
Expenditures	\$8,833	\$10,629	\$9,188

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	48	68
Expenditures ¹⁰	\$0	\$27,105	\$94,577

California Department of Aging (CDA)

Statistical Fact Sheet

PSA 11 - San Joaquin County Department of Aging and Community Services

County Served: **San Joaquin**

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	n/a	n/a	n/a
Title IIIB	\$184,117	\$177,971	\$72,607
Title IIIC-1/ General Fund C-1	\$214,661	\$254,245	\$81,794
Title IIIC-2/ General Fund C-2	\$134,035	\$114,410	\$66,185
Title IIIE	\$80,128	\$88,986	\$32,610
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ PSA 4 is the managing AAA for the Health Insurance Counseling & Advocacy Program and the data reflects the number of clients served by PSA 4 in PSA 11’s service area.

⁶ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 11 - San Joaquin County Department of Aging and Community Services
County Served: [San Joaquin](#)

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 12 - Area 12 Agency on Aging
Counties Served: Alpine, Amador, Calaveras, Mariposa, and Tuolumne

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,778	840	
Expenditures	\$239,810	\$255,227	\$282,747

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	6,313	1,289	
Expenditures	\$749,724	\$584,794	\$260,457
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$180,288	\$170,405	\$181,406
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,963	0	
Expenditures	\$679,480	\$603,167	\$446,570
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,017	1,895	
Expenditures	\$1,057,956	\$789,632	\$587,896
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	15,703	13,853	
Expenditures	\$35,960	\$32,333	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	83	24	
Expenditures	\$26,404	\$8,868	\$20,387
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	318	361	
Expenditures	\$211,903	\$179,544	\$142,401

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 12 - Area 12 Agency on Aging
Counties Served: Alpine, Amador, Calaveras, Mariposa, and Tuolumne

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	1363	50,475	225
Expenditures	\$8,958	\$5,630	\$4,072

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	
Expenditures	\$12,487	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	148	158
Expenditures ⁹	\$8,713	\$96,300	\$20,115

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 12 - Area 12 Agency on Aging
Counties Served: Alpine, Amador, Calaveras, Mariposa, and Tuolumne

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$17,840	\$29,170	\$31,290
Title IIIB	\$96,348	\$86,916	\$36,839
Title IIIC-1/ General Fund C-1	\$112,342	\$124,165	\$41,500
Title IIIC-2/ General Fund C-2	\$70,615	\$55,874	\$33,580
Title IIIE	\$41,728	\$43,458	\$16,545
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$2,433	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 13 - Seniors Council
Counties Served: San Benito and Santa Cruz

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,154	918	
Expenditures	\$250,318	\$248,904	\$287,688

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	6,907	5,269	
Expenditures	\$556,954	\$522,361	\$283,194
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$172,228	\$181,751	\$182,041
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,025	0	
Expenditures	\$964,857	\$769,531	\$502,987
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,145	1,235	
Expenditures	\$1,526,600	\$2,002,945	\$705,804
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$550	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	682	3,264	
Expenditures	\$500	\$1,050	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	25	9	
Expenditures	\$26,256	\$5,891	\$21,884
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	171	115	
Expenditures	\$202,582	\$210,723	\$146,648

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 13 - Seniors Council
Counties Served: San Benito and Santa Cruz

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$4,252	\$4,367	\$4,427

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$24,547	\$25,162	\$32,375
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	5	7
Expenditures ⁹	\$8,655	\$46,078	\$31,482

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 13 - Seniors Council
Counties Served: San Benito and Santa Cruz

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$24,352	\$18,686	\$31,545
Title IIIB	\$91,238	\$82,124	\$46,268
Title IIIC-1/ General Fund C-1	\$106,406	\$117,319	\$52,122
Title IIIC-2/ General Fund C-2	\$66,651	\$52,794	\$42,175
Title IIIE	\$39,626	\$41,062	\$20,780
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$2,728	\$2,795	\$3,598
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 14 - Fresno-Madera Area Agency on Aging
Counties Served: Fresno and Madera

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,437	1,385	
Expenditures	\$280,220	\$284,833	\$324,513

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	15,244	7,472	
Expenditures	\$816,669	\$896,991	\$963,152
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$430,620	\$497,722	\$490,345
Congregate Nutrition (Title IIIC-1)			
Clients Served	2,146	0	
Expenditures	\$1,792,030	\$1,990,345	\$1,498,991
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	832	857	
Expenditures	\$1,630,129	\$1,199,845	\$1,899,733
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	2,544	3,121	
Expenditures	\$9,398	\$10,874	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	78	196	
Expenditures	\$95,227	\$90,049	\$73,862
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	806	751	
Expenditures	\$858,640	\$712,849	\$493,110

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 14 - Fresno-Madera Area Agency on Aging
Counties Served: Fresno and Madera

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V) ⁸			
Clients Served	15	11	12
Expenditures	\$170,877	\$163,993	\$160,253

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$12,724	\$16,372	\$14,349

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	\$22,704	\$41,155	\$67,979
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 14 - Fresno-Madera Area Agency on Aging
Counties Served: Fresno and Madera

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$30,994	\$28,232	\$33,979
Title IIIB	\$225,054	\$133,702	\$98,747
Title IIIC-1/ General Fund C-1	\$120,044	\$191,004	\$111,240
Title IIIC-2/ General Fund C-2	\$74,956	\$85,951	\$90,011
Title IIIE	\$44,810	\$66,851	\$44,349
Title V	\$19,253	\$2,583	\$13,935
Medicare Improvements for Patients and Providers Act (MIPPA)	\$3,192	\$3,507	\$7,553
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2020 /21 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ The Title V/SCSEP was not administered by the AAA in Fiscal Years 2019/20 and 2020/21. The Title V/SCSEP in this PSA is operated by a national SCSEP grantee under contract with CDA.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 15 - Kings Tulare Area Agency on Aging
Counties Served: Kings and Tulare

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,462	653	
Expenditures	\$288,014	\$275,851	\$294,692

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	115,612	57,985	
Expenditures	\$516,823	\$440,840	\$459,831
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$182,235	\$194,806	\$265,060
Congregate Nutrition (Title IIIC-1)			
Clients Served	833	0	
Expenditures	\$1,112,886	\$1,097,680	\$774,025
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	649	652	
Expenditures	\$804,841	\$900,096	\$911,735
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	2,972	7,544	
Expenditures	\$0	\$0	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	213	0	
Expenditures	\$30,032	\$30,949	\$37,262
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	156	127	
Expenditures	\$355,064	\$331,127	\$238,119

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 15 - Kings Tulare Area Agency on Aging
Counties Served: Kings and Tulare

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	8	4	7
Expenditures	\$140,385	\$83,122	\$84,344

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$6,956	\$6,424	\$7,518

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$25,960	\$14,823	\$65,803
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	0	
Expenditures	\$0	\$0	\$0

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 15 - Kings Tulare Area Agency on Aging
Counties Served: Kings and Tulare

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$0	\$0	\$31,906
Title IIIB	\$83,191	\$78,168	\$56,153
Title IIIC-1/ General Fund C-1	\$96,575	\$111,668	\$63,257
Title IIIC-2/ General Fund C-2	\$60,450	\$50,251	\$51,185
Title IIIE	\$36,204	\$39,084	\$25,220
Title V	\$6,128	\$6,422	\$7,334
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$7,311
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 16 - Inyo-Mono Area Agency on Aging
Counties Served: Inyo and Mono

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ^{4, 5}	185	109	
Expenditures	n/a	n/a	n/a

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	173	287	
Expenditures	\$163,960	\$150,693	\$100,985
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$141,746	\$146,782	\$198,825
Congregate Nutrition (Title IIIC-1)			
Clients Served	426	230	
Expenditures	\$454,627	\$472,644	\$258,429
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	258	159	
Expenditures	\$569,319	\$576,207	\$579,393
Nutrition Counseling (Title IIIC)			
Clients Served	1	0	
Expenditures	\$1,734	\$5,383	n/a
Nutrition Education (Title IIIC)			
Clients Served	0	0	
Expenditures	\$6,945	\$1,496	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	20	0	
Expenditures	\$4,330	\$0	\$3,153
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁸	5	7	
Expenditures	\$31,054	\$31,072	\$20,649

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 16 - Inyo-Mono Area Agency on Aging
Counties Served: Inyo and Mono

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 20/21 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	0	0	
Expenditures	\$621	\$0	\$652

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	0	
Expenditures	\$0	\$0	\$0

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 16 - Inyo-Mono Area Agency on Aging
Counties Served: Inyo and Mono

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	n/a	n/a	n/a
Title IIIB	\$30,985	\$36,655	\$18,135
Title IIIC-1/ General Fund C-1	\$34,122	\$52,365	\$20,431
Title IIIC-2/ General Fund C-2	\$13,760	\$23,564	\$16,531
Title IIIE	\$8,226	\$18,328	\$8,145
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ PSA 21 is the managing AAA for the HICAP Program, and the data reflects the number of clients served by PSA 21 in PSA 16’s service area.

⁶ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 17 - Central Coast Commission for Senior Citizens
Counties Served: Santa Barbara and San Luis Obispo

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	2,718	1,903	
Expenditures	\$275,783	\$333,626	\$315,993

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	1,937	5,972	
Expenditures	\$1,498,249	\$1,045,003	\$612,452
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$543,108	\$554,460	\$533,320
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,105	0	
Expenditures	\$1,344,908	\$1,202,886	\$966,347
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,191	1,982	
Expenditures	\$2,094,568	\$2,107,280	\$1,149,232
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	857	855	
Expenditures	\$4,347	\$4,260	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	302	0	
Expenditures	\$52,833	\$0	\$46,907
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	272	157	
Expenditures	\$465,886	\$446,491	\$304,463

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 17 - Central Coast Commission for Senior Citizens
Counties Served: Santa Barbara and San Luis Obispo

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$4,046	\$5,283	\$9,530

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	155	0
Expenditures ⁸	\$0	\$123,445	\$308

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 17 - Central Coast Commission for Senior Citizens
Counties Served: Santa Barbara and San Luis Obispo

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$20,416	\$22,901	\$33,284
Title IIIB	\$119,818	\$101,523	\$82,592
Title IIIC-1/ General Fund C-1	\$139,094	\$145,033	\$93,041
Title IIIC-2/ General Fund C-2	\$87,064	\$65,265	\$75,285
Title IIIE	\$52,143	\$50,762	\$37,094
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 18 - Ventura County Area Agency on Aging
County Served: Ventura

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	2,758	1,523	
Expenditures	\$317,563	\$275,931	\$319,151

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	11,170	31,759	
Expenditures	\$835,407	\$813,124	\$663,447
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$624,668	\$566,499	\$388,309
Congregate Nutrition (Title IIIC-1)			
Clients Served	2,891	0	
Expenditures	\$1,168,440	\$1,104,077	\$1,050,837
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,670	1,592	
Expenditures	\$1,528,156	\$1,608,248	\$1,202,608
Nutrition Counseling (Title IIIC)			
Clients Served	44	70	
Expenditures	\$3,192	\$6,174	n/a
Nutrition Education (Title IIIC)			
Clients Served	4,418	4,899	
Expenditures	\$8,379	\$2,982	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	65	119	
Expenditures	\$26,561	\$41,707	\$51,199
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	612	603	
Expenditures	\$470,344	\$404,900	\$343,558

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 18 - Ventura County Area Agency on Aging
County Served: Ventura

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	4	2	5
Expenditures	\$65,537	\$43,016	\$67,476

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	145	2,038	40
Expenditures	\$8,421	\$6,063	\$10,849

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$11,938	\$82,198	\$86,516
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	76	122	68
Expenditures	\$78,278	\$109,828	\$155,989
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	11	94	139
Expenditures ¹⁰	\$0	\$16,446	\$94,801

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 18 - Ventura County Area Agency on Aging
County Served: Ventura

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$33,955	\$30,659	\$33,167
Title IIIB	\$595,534	\$140,000	\$92,034
Title IIIC-1/ General Fund C-1	\$111,380	\$200,000	\$103,678
Title IIIC-2/ General Fund C-2	\$69,546	\$90,000	\$83,892
Title IIIE	\$41,576	\$70,000	\$41,335
Title V	\$360	\$5,757	\$5,867
Medicare Improvements for Patients and Providers Act (MIPPA)	\$9,325	\$9,133	\$9,613
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$1,695	\$9,688	\$17,332
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 19 - Los Angeles County Area Agency on Aging
County Served: Los Angeles

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	4,634	3,592	
Expenditures	\$789,152	\$888,021	\$872,939

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	103,091	59,343	
Expenditures	\$10,148,408	\$5,135,703	\$5,798,065
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$1,627,853	\$1,911,405	\$1,865,664
Congregate Nutrition (Title IIIC-1)			
Clients Served	36,529	0	
Expenditures	\$15,285,637	\$12,124,543	\$9,339,029
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	7,229	28,342	
Expenditures	\$11,553,061	\$9,271,289	\$9,767,742
Nutrition Counseling (Title IIIC)			
Clients Served	2,004	1,729	
Expenditures	\$246,914	\$233,692	n/a
Nutrition Education (Title IIIC)			
Clients Served	38,126	16,803	
Expenditures	\$61,487	\$55,547	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	1,035	132	
Expenditures	\$521,918	\$476,986	\$462,084
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	1,891	1,968	
Expenditures	\$4,331,679	\$2,818,224	\$3,012,363

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 19 - Los Angeles County Area Agency on Aging
County Served: Los Angeles

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	110	77	98
Expenditures	\$1,739,663	\$1,485,100	\$1,373,672

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	6,755	3,360	2,000
Expenditures	\$80,385	\$88,809	\$86,400

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$129,240	\$161,415	\$262,537
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	898	424	504
Expenditures	\$236,317	\$263,427	\$244,111
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$138,135	\$85,000	\$56,462
Dignity at Home Fall Prevention			
Clients Served	0	78	14
Expenditures ¹⁰	\$0	\$46,273	\$77,589

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 19 - Los Angeles County Area Agency on Aging
County Served: Los Angeles

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$58,158	\$30,129	\$66,678
Title IIIB	\$915,133	\$323,871	\$546,281
Title IIIC-1/ General Fund C-1	\$1,062,363	\$462,673	\$615,397
Title IIIC-2/ General Fund C-2	\$664,980	\$208,203	\$497,956
Title IIIE	\$398,267	\$161,936	\$245,348
Title V	\$92,180	\$0	\$119,449
Medicare Improvements for Patients and Providers Act (MIPPA)	\$13,071	\$3,443	\$29,171
Supplemental Nutrition Assistance Program-Education (SNAP-Ed) ⁹	\$3,779	\$0	\$27,124
Financial Alignment ⁹	\$0	\$3,057	\$6,274

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 20 – San Bernardino County Department of Aging and Adult Services
County Served: San Bernardino

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,439	1,359	
Expenditures	\$399,996	\$316,180	\$371,059

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	8,196	7,299	
Expenditures	\$1,858,856	\$1,887,899	\$1,587,001
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$432,016	\$623,803	\$679,153
Congregate Nutrition (Title IIIC-1)			
Clients Served	10,167	42	
Expenditures	\$3,328,187	\$3,923,303	\$2,594,075
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	3,032	9,381	
Expenditures	\$3,022,932	\$2,599,900	\$2,911,770
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	1	1	
Expenditures	\$4,726	\$2,150	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	0	0	
Expenditures	\$151,776	\$75,429	\$126,120
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	1,029	970	
Expenditures	\$1,226,569	\$1,178,136	\$820,639

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 20 – San Bernardino County Department of Aging and Adult Services
County Served: San Bernardino

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	29	18	23
Expenditures	\$348,402	\$311,166	\$303,638

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	150	0	900
Expenditures	\$25,663	\$15,898	\$25,773

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$30,292	\$59,922	\$97,994
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$82,434	\$40,085	\$28,434
Dignity at Home Fall Prevention			
Clients Served	0	0	
Expenditures ⁹	\$0	\$0	\$88,484

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 20 – San Bernardino County Department of Aging and Adult Services
County Served: San Bernardino

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$21,638	\$42,378	\$39,037
Title IIIB	\$257,876	\$191,270	\$168,712
Title IIIC-1/ General Fund C-1	\$300,650	\$273,242	\$190,056
Title IIIC-2/ General Fund C-2	\$187,726	\$122,959	\$153,786
Title IIIE	\$112,228	\$95,635	\$75,772
Title V	\$15,404	\$18,876	\$26,404
Medicare Improvements for Patients and Providers Act (MIPPA)	\$5,546	\$6,500	\$10,888
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$0	\$4,739	\$3,159

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

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⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 21 - Riverside County Office on Aging
County Served: Riverside

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,880	1,541	
Expenditures	\$383,364	\$357,443	\$426,389

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	11,288	10,477	
Expenditures	\$2,571,333	\$2,591,438	\$1,934,644
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$604,846	\$802,264	\$765,558
Congregate Nutrition (Title IIIC-1)			
Clients Served	9,489	6,939	
Expenditures	\$2,551,252	\$4,276,630	\$3,027,879
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	2,082	1,471	
Expenditures	\$2,890,385	\$2,799,246	\$3,293,297
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$19,143	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	7,921	36	
Expenditures	\$22,373	\$37,815	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	42,113	11,587	
Expenditures	\$112,143	\$68,265	\$158,305
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	226	750	
Expenditures	\$1,699,043	\$1,378,293	\$1,008,684

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 21 - Riverside County Office on Aging
County Served: Riverside

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	56	37	54
Expenditures	\$730,900	\$673,416	\$732,655

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	2,282	647	4,469
Expenditures	\$18,612	\$28,433	\$31,493

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$60,265	\$138,777	\$210,985
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	128	0	80
Expenditures	\$153,594	\$133,782	\$158,755
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$80,998	\$41,750	\$27,832
Dignity at Home Fall Prevention			
Clients Served	0	0	
Expenditures	\$0	\$0	\$0

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 21 - Riverside County Office on Aging
County Served: Riverside

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$43,867	\$35,624	\$42,269
Title IIIB	\$376,768	\$257,545	\$220,887
Title IIIC-1/ General Fund C-1	\$438,510	\$367,922	\$248,834
Title IIIC-2/ General Fund C-2	\$274,074	\$165,565	\$201,347
Title IIIE	\$163,967	\$128,773	\$99,206
Title V	\$41,322	\$52,115	\$63,710
Medicare Improvements for Patients and Providers Act (MIPPA)	\$6,501	\$11,358	\$23,443
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$12,619	\$11,962	\$17,640
Financial Alignment	\$0	\$4,557	\$3,093

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³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 22 - Orange County Area Agency on Aging
County Served: Orange

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	6,707	4,712	
Expenditures	\$518,469	\$495,585	\$572,121

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	38,507	21,363	
Expenditures	\$3,361,039	\$2,738,152	\$2,551,203
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	
Expenditures	\$1,146,640	\$1,221,501	\$1,304,899
Congregate Nutrition (Title IIIC-1)			
Clients Served	10,335	0	
Expenditures	\$5,779,740	\$6,165,145	\$4,078,858
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	2,453	1,471	
Expenditures	\$6,949,613	\$6,418,423	\$4,634,889
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	5,570	1,477	
Expenditures	\$21,755	\$15,955	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	1,265	0	
Expenditures	\$232,205	\$54,917	\$206,351
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	1,521	1,125	
Expenditures	\$1,813,623	\$1,777,404	\$1,354,716

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 22 - Orange County Area Agency on Aging
County Served: Orange

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	69	55	61
Expenditures	\$759,417	\$801,351	\$808,566

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	8,079	8,868	3,500
Expenditures	\$90,984	\$91,670	\$38,863

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$92,577	\$152,468	\$254,189
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$100,956	\$52,516	\$35,010
Dignity at Home Fall Prevention			
Clients Served	0	18	44
Expenditures ⁹	\$0	\$6,658	\$3,376

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 22 - Orange County Area Agency on Aging
County Served: Orange

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$60,401	\$43,066	\$50,396
Title IIIB	\$427,040	\$374,329	\$296,360
Title IIIC-1/ General Fund C-1	\$497,878	\$534,756	\$333,855
Title IIIC-2/ General Fund C-2	\$310,875	\$240,640	\$270,143
Title IIIE	\$185,848	\$187,165	\$133,102
Title V	\$84,974	\$37,917	\$70,310
Medicare Improvements for Patients and Providers Act (MIPPA)	\$12,668	\$16,938	\$28,243
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$0	\$4,990	\$3,890

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⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

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⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 23 - San Diego County Aging and Independence Services
County Served: San Diego

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling & Advocacy (HICAP)			
Clients Counseled ⁴	2,888	2,739	
Expenditures	\$590,307	\$577,620	\$640,569

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	872	608	
Expenditures	\$3,480,381	\$2,711,195	\$2,448,587
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$1,468,930	\$1,410,883	\$1,116,419
Congregate Nutrition (Title IIIC-1)			
Clients Served	7,253	3,074	
Expenditures	\$6,661,266	\$4,908,791	\$3,930,866
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	2,659	2,529	
Expenditures	\$5,529,626	\$6,242,521	\$4,281,742
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	0	0	
Expenditures	\$79,841	\$108,759	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	188	0	
Expenditures	\$267,337	\$301,085	\$192,300
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	760	2,641	
Expenditures	\$2,525,814	\$2,706,679	\$1,267,971

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 23 - San Diego County Aging and Independence Services
County Served: San Diego

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	37	24	28
Expenditures	\$491,881	\$387,619	\$371,114

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	382	173	100
Expenditures	\$38,103	\$40,490	\$38,280

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$86,632	\$46,781	\$208,785
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	100	110	36
Expenditures	\$136,219	\$164,177	\$164,507
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$99,795	\$49,504	\$33,069
Dignity at Home Fall Prevention			
Clients Served	0	0	0
Expenditures ¹⁰	\$0	\$33,847	\$23,167

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 23 - San Diego County Aging and Independence Services
County Served: San Diego

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling & Advocacy (HICAP)	\$66,254	\$64,183	\$55,403
Title IIIB	\$766,649	\$676,334	\$285,071
Title IIIC-1/ General Fund C-1	\$889,907	\$966,191	\$321,137
Title IIIC-2/ General Fund C-2	\$556,965	\$434,786	\$259,852
Title IIIE	\$214,766	\$338,167	\$128,032
Title V	\$45,630	\$0	\$32,271
Medicare Improvements for Patients and Providers Act (MIPPA)	\$13,351	\$13,599	\$23,199
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$17,768	\$16,640	\$18,279
Financial Alignment	\$0	\$5,511	\$3,674

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 24 - Imperial County Area Agency on Aging
County Served: Imperial

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling & Advocacy (HICAP)			
Clients Counseled ^{4, 5}	103	57	
Expenditures	n/a	n/a	n/a

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	1,533	1,853	
Expenditures	\$335,374	\$273,547	\$189,372
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$132,247	\$97,596	\$148,318
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,066	13	
Expenditures	\$523,613	\$394,609	\$374,256
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	430	554	
Expenditures	\$468,002	\$752,480	\$476,218
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	967	868	
Expenditures	\$18,649	\$18,627	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	200	0	
Expenditures	\$49,173	\$11,919	\$15,702
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁸	39	29	
Expenditures	\$126,261	\$140,797	\$97,574

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 24 - Imperial County Area Agency on Aging
County Served: Imperial

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$2,816	\$1,361	\$3,048

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	432	0
Expenditures ¹⁰	\$0	\$56,187	\$0

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 24 - Imperial County Area Agency on Aging
County Served: Imperial

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	n/a	n/a	n/a
Title IIIB	\$125,652	\$36,479	\$28,706
Title IIIC-1/ General Fund C-1	\$34,444	\$52,113	\$32,337
Title IIIC-2/ General Fund C-2	\$21,506	\$23,451	\$26,166
Title IIIE	\$12,857	\$18,240	\$12,892
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ HICAP services are administered through an agreement with another “managing” AAA. Performance data is reported for PSA 24 and expenditures are reported for PSA 23 (the managing AAA).

⁶ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 24 - Imperial County Area Agency on Aging
County Served: Imperial

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 25 - City of Los Angeles Department of Aging
City of Los Angeles

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	3,230	2,760	
Expenditures	\$585,574	\$570,053	\$597,973

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	215,620	159,102	
Expenditures	\$4,539,477	\$4,061,602	\$3,499,560
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$1,141,933	\$1,330,059	\$1,228,782
Congregate Nutrition (Title IIIC-1)			
Clients Served	16,282	7,746	
Expenditures	\$7,042,637	\$5,751,715	\$5,568,237
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	4,736	5,205	
Expenditures	\$6,031,003	\$5,400,376	\$5,958,535
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	10,542	3,658	
Expenditures	\$123,015	\$150,122	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	196	143	
Expenditures	\$313,677	\$345,046	\$273,156
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	558	400	
Expenditures	\$1,529,076	\$1,789,598	\$1,818,192

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 25 - City of Los Angeles Department of Aging
City of Los Angeles

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2,3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	103	81	98
Expenditures	\$1,599,012	\$1,391,567	\$1,391,677

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2,3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$60,384	\$60,753	\$52,147

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2,3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$70,270	\$101,780	\$169,445
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$28,842	\$61,085	\$40,854
Dignity at Home Fall Prevention			
Clients Served	0	0	22
Expenditures ⁹	\$0	\$16,285	\$27,177

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 25 - City of Los Angeles Department of Aging
City of Los Angeles

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$35,521	\$33,835	\$51,654
Title IIIB	\$578,095	\$543,406	\$328,764
Title IIIC-1/ General Fund C-1	\$673,989	\$776,293	\$370,360
Title IIIC-2/ General Fund C-2	\$420,837	\$349,332	\$299,681
Title IIIE	\$251,588	\$271,703	\$147,655
Title V	\$119,086	\$107,340	\$121,016
Medicare Improvements for Patients and Providers Act (MIPPA)	\$10,192	\$0	\$18,827
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$0	\$0	\$4,539

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau’s Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 26 - Lake-Mendocino Area Agency on Aging
Counties Served: Lake and Mendocino

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ^{4, 5}	463	308	
Expenditures	n/a	n/a	n/a

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	0	486	
Expenditures	\$606,173	\$466,829	\$198,603
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$90,263	\$99,065	\$170,829
Congregate Nutrition (Title IIIC-1)			
Clients Served	2,320	62	
Expenditures	\$1,144,453	\$954,658	\$392,344
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,153	922	
Expenditures	\$1,470,947	\$1,318,804	\$544,680
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	0	0	
Expenditures	\$2,044	\$2,212	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	0	0	
Expenditures	\$18,612	\$16,765	\$15,346
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁸	361	362	
Expenditures	\$150,646	\$149,958	\$102,308

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 26 - Lake-Mendocino Area Agency on Aging
Counties Served: Lake and Mendocino

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	195	25	1,500
Expenditures	\$264	\$134	\$3,181

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	0	1
Expenditures ¹⁰	\$0	\$0	\$350

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 26 - Lake-Mendocino Area Agency on Aging
Counties Served: Lake and Mendocino

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	n/a	n/a	n/a
Title IIIB	\$71,598	\$70,840	\$32,364
Title IIIC-1/ General Fund C-1	\$83,473	\$101,201	\$36,460
Title IIIC-2/ General Fund C-2	\$52,120	\$45,540	\$29,502
Title IIIE	\$31,159	\$35,420	\$14,536
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ HICAP services are administered through an agreement with another “managing” AAA. Performance data is reported for PSA 26 and expenditures are reported for PSA 27 (the managing AAA).

⁶ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ Demographic data is not collected under the MIPPS of Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 26 - Lake-Mendocino Area Agency on Aging
Counties Served: Lake and Mendocino

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 27 - Sonoma County Area Agency on Aging
County Served: Sonoma

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,323	729	
Expenditures	\$399,246	\$392,230	\$439,192

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	3,196	4,647	
Expenditures	\$1,828,369	\$1,606,054	\$474,497
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$347,578	\$356,842	\$322,364
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,680	176	
Expenditures	\$761,319	\$687,367	\$730,335
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,418	262	
Expenditures	\$1,911,911	\$1,967,439	\$908,690
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$7,796	\$7,496	n/a
Nutrition Education (Title IIIC)			
Clients Served	2	233	
Expenditures	\$11,178	\$10,793	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	100	35	
Expenditures	\$47,036	\$41,535	\$35,058
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	625	1,582	
Expenditures	\$369,268	\$350,828	\$238,041

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 27 - Sonoma County Area Agency on Aging
County Served: Sonoma

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$7,165	\$7,346	\$7,187

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$53,414	\$47,043	\$97,650
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	40	0	0
Expenditures	\$71,083	\$84,419	\$133,491
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	56	48
Expenditures ¹⁰	\$0	\$63,547	\$62,558

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 27 - Sonoma County Area Agency on Aging
County Served: Sonoma

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$44,360	\$42,788	\$43,587
Title IIIB	\$110,634	\$114,104	\$69,912
Title IIIC-1/ General Fund C-1	\$128,986	\$163,005	\$78,758
Title IIIC-2/ General Fund C-2	\$80,539	\$73,353	\$63,728
Title IIIE	\$48,149	\$57,052	\$31,399
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$6,936	\$6,690	\$10,850
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$13,208	\$9,235	\$14,832
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 28 – Area Agency on Aging Serving Napa and Solano
Counties Served: Napa and Solano

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ^{4, 5}	695	381	
Expenditures	n/a	n/a	n/a

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	1,430	2,186	
Expenditures	\$1,077,698	\$950,992	\$508,403
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$402,215	\$434,258	\$427,257
Congregate Nutrition (Title IIIC-1)			
Clients Served	228	0	
Expenditures	\$900,081	\$717,100	\$811,183
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,846	2,218	
Expenditures	\$1,648,677	\$1,843,095	\$1,037,685
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	711	806	
Expenditures	\$2,875	\$2,450	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	2	41	
Expenditures	\$47,648	\$37,166	\$39,207
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁸	451	321	
Expenditures	\$463,117	\$409,909	\$263,271

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 28 – Area Agency on Aging Serving Napa and Solano
Counties Served: Napa and Solano

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$7,301	\$8,272	\$7,948

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ¹⁰	588	80	90
Expenditures	\$140,903	\$92,464	\$284,539
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	268	0
Expenditures ¹¹	\$0	\$143,750	\$0

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 28 – Area Agency on Aging Serving Napa and Solano
Counties Served: Napa and Solano

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	n/a	n/a	n/a
Title IIIB	\$169,205	\$150,794	\$69,663
Title IIIC-1/ General Fund C-1	\$196,786	\$215,420	\$78,477
Title IIIC-2/ General Fund C-2	\$123,047	\$96,939	\$63,501
Title IIIE	\$73,638	\$75,397	\$31,287
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$0	\$0	\$31,616
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ HICAP services are administered through an agreement with another “managing” AAA. Performance data is reported for PSA 28 and expenditures are reported for PSA 27 (the managing AAA).

⁶ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 28 – Area Agency on Aging Serving Napa and Solano
Counties Served: Napa and Solano

¹⁰ Clients served includes Direct Education participants only.

¹¹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 29 - El Dorado County Health and Human Services Agency
County Served: El Dorado

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ^{4, 5}	617	575	
Expenditures	n/a	n/a	n/a

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	1,554	73	
Expenditures	\$671,736	\$722,603	\$221,210
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$140,394	\$145,807	\$162,133
Congregate Nutrition (Title IIIC-1)			
Clients Served	899	0	
Expenditures	\$615,750	\$806,316	\$407,469
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	969	1,819	
Expenditures	\$1,386,772	\$1,680,702	\$499,730
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	3,654	3,535	
Expenditures	\$5,915	\$5,135	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	78	0	
Expenditures	\$30,458	\$25,960	\$16,480
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁸	16	135	
Expenditures	\$135,414	\$158,167	\$114,551

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 29 - El Dorado County Health and Human Services Agency
County Served: El Dorado

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	214	180	100
Expenditures	\$2,692	\$13	\$3,611

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	0	24
Expenditures ¹⁰	\$0	\$3,463	\$9,805

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 29 - El Dorado County Health and Human Services Agency
County Served: El Dorado

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	n/a	n/a	n/a
Title IIIB	\$200,792	\$83,485	\$38,490
Title IIIC-1/ General Fund C-1	\$45,361	\$119,264	\$43,361
Title IIIC-2/ General Fund C-2	\$28,323	\$53,669	\$35,086
Title IIIE	\$16,932	\$41,743	\$17,287
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor’s Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ “Clients Counseled” reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ HICAP services are administered through an agreement with another “managing” AAA. Performance data is reported for PSA 29 and expenditures are reported for PSA 4 (the managing AAA).

⁶ Clients served is mostly composed of “Estimated” total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ “Caregivers Served” is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 29 - El Dorado County Health and Human Services Agency
County Served: El Dorado

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 30 - Stanislaus County Department on Aging & Veteran Services
County Served: Stanislaus

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,543	1,072	
Expenditures	\$256,868	\$249,759	\$296,675

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	2,670	1,999	
Expenditures	\$440,601	\$442,556	\$400,382
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$241,099	\$279,084	\$276,498
Congregate Nutrition (Title IIIC-1)			
Clients Served	708	144	
Expenditures	\$540,153	\$372,985	\$683,297
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	710	767	
Expenditures	\$610,911	\$548,717	\$781,381
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	1,621	2,423	
Expenditures	\$5,000	\$5,000	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	170	104	
Expenditures	\$43,365	\$42,078	\$32,095
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	363	288	
Expenditures	\$301,276	\$293,397	\$205,402

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 30 - Stanislaus County Department on Aging & Veteran Services
County Served: Stanislaus

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V) ⁸			
Clients Served	11	7	5
Expenditures	\$66,915	\$91,785	\$67,476

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$6,524	\$5,704	\$6,491

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	\$26,765	\$37,131	\$37,781
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ¹⁰	350	85	545
Expenditures	\$86,593	\$79,460	\$126,310
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	74	86
Expenditures ¹¹	\$0	\$96,702	\$33,147

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 30 - Stanislaus County Department on Aging & Veteran Services
County Served: Stanislaus

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$28,541	\$27,751	\$32,007
Title IIIB	\$89,896	\$74,930	\$55,564
Title IIIC-1/ General Fund C-1	\$104,807	\$107,044	\$62,592
Title IIIC-2/ General Fund C-2	\$65,441	\$48,169	\$50,647
Title IIIE	\$39,123	\$37,465	\$24,954
Title V	\$7,849	\$1,794	\$5,867
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$4,197
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$8,386	\$8,898	\$14,035
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ The Title V/SCSEP was not administered by the AAA in Fiscal Years 19/20 and 20/21. The Title V/SCSEP in this PSA is operated by a national SCSEP grantee under contract with CDA.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

¹⁰ Clients served includes Direct Education participants only.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 30 - Stanislaus County Department on Aging & Veteran Services
County Served: Stanislaus

¹¹ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 31 - Merced County Area Agency on Aging
County Served: Merced

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,546	899	
Expenditures	\$245,192	\$219,746	\$279,747

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	7,003	4,669	
Expenditures	\$221,171	\$204,609	\$208,498
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$203,318	\$183,141	\$165,406
Congregate Nutrition (Title IIIC-1)			
Clients Served	376	0	
Expenditures	\$426,212	\$408,593	\$375,792
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	536	793	
Expenditures	\$489,075	\$368,760	\$460,365
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	0	0	
Expenditures	\$386	\$369	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	408	0	
Expenditures	\$13,967	\$8,067	\$16,826
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	168	149	
Expenditures	\$162,745	\$167,691	\$102,827

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 31 - Merced County Area Agency on Aging
County Served: Merced

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$3,860	\$3,202	\$3,097

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$18,158	\$28,042	\$31,096
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	581	15	73
Expenditures	\$80,700	\$66,492	\$121,448
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	50	41
Expenditures ¹⁰	\$0	\$61,219	\$77,120

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 31 - Merced County Area Agency on Aging
County Served: Merced

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$12,839	\$7,523	\$31,133
Title IIIB	\$84,070	\$67,423	\$32,738
Title IIIC-1/ General Fund C-1	\$98,016	\$96,319	\$36,880
Title IIIC-2/ General Fund C-2	\$61,200	\$43,343	\$29,842
Title IIIE	\$36,587	\$33,712	\$14,703
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$3,455
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$4,898	\$1,672	\$13,494
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 32 - Monterey County Area Agency on Aging
County Served: Monterey

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	1,613	1,645	
Expenditures	\$249,645	\$235,289	\$289,664

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	20,513	23,012	
Expenditures	\$549,769	\$685,293	\$365,279
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$225,144	\$231,994	\$221,130
Congregate Nutrition (Title IIIC-1)			
Clients Served	781	0	
Expenditures	\$848,369	\$856,847	\$595,857
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	696	1,200	
Expenditures	\$1,697,054	\$1,786,558	\$697,262
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	5,188	7,183	
Expenditures	\$17,768	\$13,822	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	1,984	3,831	
Expenditures	\$56,706	\$46,548	\$27,120
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	397	346	
Expenditures	\$380,980	\$410,302	\$179,842

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 32 - Monterey County Area Agency on Aging
County Served: Monterey

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$13,190	\$11,602	\$5,430

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 2021 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$20,061	\$27,436	\$34,942
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	163	67	212
Expenditures	\$73,483	\$49,241	\$81,943
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	38	45
Expenditures ¹⁰	\$3,556	\$48,536	\$15,613

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 32 - Monterey County Area Agency on Aging
County Served: Monterey

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$27,552	\$26,961	\$31,644
Title IIIB	\$107,200	\$86,164	\$48,891
Title IIIC-1/ General Fund C-1	\$80,428	\$123,092	\$55,078
Title IIIC-2/ General Fund C-2	\$45,391	\$55,391	\$44,567
Title IIIE	\$25,191	\$43,082	\$21,959
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$2,228	\$3,085	\$3,882
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$6,019	\$11,163	\$9,105
Financial Alignment	n/a	n/a	n/a

¹ FY 2019/20 and FY 2020/21 expenditures are based on annual AAA financial closeout reports.

² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served. Data originates from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP) and may not necessarily reflect the total sum of the statewide values due to missing elements. Data fluctuations is attributed to various federal and state system changes, as well as impacts on local capacity resulting from the national pandemic (COVID-19) during FY 2019/20 through 2020/21. Continued data variations anticipated for the next few years as federal plans include refinements and enhancements to system controls in the national online database known as the SHIP Tracking and Reporting System (STARS), and improvements to both national and state Resource reporting models.

⁵ Clients served is mostly composed of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

¹⁰ FY 2019/20, 2020/21, and 2021/22 expenditures for Dignity at Home Fall Prevention are based on Local Finance Bureau's Contract Tracking Log in lieu of financial closeout reports given this contract is still active. The closeout report should be utilized for future factsheets once made available.

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 33 - Kern County Aging and Adult Services
County Served: Kern

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy (HICAP)			
Clients Counseled ⁴	2,228	4,832	
Expenditures	\$268,539	\$238,151	\$307,981

Older Americans Act Title III Programs

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	34,294	127	
Expenditures	\$462,590	\$584,669	\$634,143
Long-Term Care Ombudsman (Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$334,231	\$361,540	\$339,352
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,879	86	
Expenditures	\$1,971,056	\$1,283,282	\$1,068,567
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,772	1,289	
Expenditures	\$2,112,464	\$1,965,030	\$1,302,014
Nutrition Counseling (Title IIIC)			
Clients Served	0	0	
Expenditures	\$0	\$0	n/a
Nutrition Education (Title IIIC)			
Clients Served	10,461	7,547	
Expenditures	\$9,852	\$9,000	n/a
Health Promotion Evidence-Based (Title IIID)			
Clients Served	2,668	0	
Expenditures	\$75,592	\$90,000	\$50,891
Family Caregiver Support (FCSP) (Title IIIE)			
Caregivers Served ⁷	221	192	
Expenditures	\$717,966	\$529,645	\$328,383

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 33 - Kern County Aging and Adult Services
County Served: Kern

Older Americans Act Title V Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$9,345	\$9,540	\$9,914

Special Projects

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$36,585	\$38,448	\$47,286
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	302	173	0
Expenditures	\$88,368	\$119,450	\$129,741
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Dignity at Home Fall Prevention			
Clients Served	0	47	61
Expenditures ¹⁰	\$0	\$26,331	\$91,642

California Department of Aging (CDA)
Statistical Fact Sheet
PSA 33 - Kern County Aging and Adult Services
County Served: Kern

Administration Expenditures

Program Name	Fiscal Year 19/20 ¹	Fiscal Year 20/21 ¹	Fiscal Year 21/22 ² Estimated
Health Insurance Counseling and Advocacy (HICAP)	\$29,828	\$28,894	\$32,589
Title IIIB	\$110,512	\$94,809	\$75,720
Title IIIC-1/ General Fund C-1	\$132,241	\$135,441	\$85,299
Title IIIC-2/ General Fund C-2	\$82,880	\$60,948	\$69,021
Title IIIE	\$48,097	\$47,404	\$34,007
Title V	n/a	n/a	n/a
Medicare Improvements for Patients and Providers Act (MIPPA)	\$0	\$0	\$5,254
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)	\$9,769	\$5,283	\$14,416
Financial Alignment	n/a	n/a	n/a

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² FY 2021/22 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2021/22 demographic data estimates are intentionally left blank.

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