

## All Stakeholder Quarterly Meeting June 7, 2022

12:59:06 . [CAPTIONER IS STANDING BY] .

12:59:06.

12:59:10 >> RECORDING IN PROGRESS.

13:00:26 GOOD AFTERNOON, EVERYONE. WE ARE JUST GOING TO WAIT ANOTHER MINUTE AS PARTICIPANTS ARE COMING INTO OUR WEBINAR. GOOD AFTERNOON, EVERYONE. WE ARE JUST GOING TO GIVE IT ANOTHER 30 SECONDS AS WE HAVE PARTICIPANTS STILL COMING INTO OUR WEBINAR.

13:00:55 ALL RIGHT. WE WILL GET STARTED. I AM CONNIE NAKANO, COMMUNICATION DIRECTOR FOR THE DEPARTMENT OF AGING AND WELCOME TO OUR ALL STAKEHOLDER MEETING THIS AFTERNOON. NEXT SLIDE, PLEASE.

13:01:23 SOME LOGISTICS. PARTICIPANTS ARE MUTED DURING THE PRESENTATIONS. YOU MAY USE YOUR RAISED HAND DURING THE Q&A QUESTIONS AND REQUEST YOUR LINE TO BE UNMUTED. CLOSED CAPTIONING IS ACCESSED AND ACCESS IT BY CLICKING ON YOUR CC AT THE END OF YOUR SCREEN AND WE WILL HAVE A Q&A AT THE END IF TIME ALLOWS AND PLEASE PUT YOUR QUESTIONS IN THE CHAT BOX AND WE WILL TRY TO ANSWERS IT DURING THIS TIME BEFORE THE Q&A SESSION.

13:02:00 PRESENTATION RECORDING WILL BE ARCHIVED AND YOU CAN VISIT THE CDA'S YOUTUBE CHANNEL TO ACCESS IT. WE HAVE A PRETTY FULL AGENDA TODAY. SO WE WILL START OFF WITH HEARING FROM OUR DIRECTOR. WE WILL BE GOING OVER SOME MAJOR PROGRAM INITIATIVES AND YOU WILL HEAR ABOUT PROPOSED LEGISLATIVE INVESTMENTS AND UPDATES AND HEAR FROM OUR LONG-TERM CARE OMBUDSMAN AND ALSO THE COVID-19 VACCINE AND BOOSTER CAMPAIGN. I WOULD LIKE TO TURN IT OVER TO OUR DIRECTOR SUSAN DEMAROIS.

13:02:28 >> THANK YOU, CONNIE. AND HELLO TO EVERYBODY WHO IS JOINING US TODAY. RIGHT NOW WE HAVE ABOUT 75 PARTICIPANTS AND THANK YOU FOR MAKING TIME TO HEAR AN UPDATE FROM THE DEPARTMENT OF AGING. I AM GOING TO KEEP MY COMMENTS QUICK BECAUSE YOU SAW THE LINE UP THAT WE HAVE TODAY BUT I WANTED TO BE SURE THAT I STARTED BY THANKING THE CDA STAFF TEAM. YOU ARE ABOUT TO HEAR ABOUT A TREMENDOUS AMOUNT OF WORK THAT HAS BEEN HAPPENING THE FIRST HALF OF THIS YEAR.

13:02:59 AS WE APPROACH THE 18-MONTH MARK FOR OUR STATE'S MASTER PLAN FOR AGING. AND WE PREPARED TO END THE STATE FISCAL YEAR AT THE END OF JUNE. SO I WANT TO THANK OUR TEAM. YOU WILL SEE A SLIDE. WE ALL WERE ABLE TO GATHER FOR OUR STAFF PICNIC FOR THE FIRST TIME IN-

PERSON RECENTLY. ABOUT HALF OF OUR STAFF HAVE JOINED THE DEPARTMENT SINCE THE PANDEMIC SO MANY OF US WERE MEETING EACH OTHER FOR THE VERY FIRST TIME IN-PERSON.

13:03:32 IT WAS A GREAT DAY FOR CDA. I, ALSO, WANT TO THANK EVERYBODY WHO IS ON THE CALL FOR ALL THAT YOU DID DURING THE MONTH OF MAY FOR OLDER AMERICANS MONTH AND OLDER CALIFORNIANS MONTH AND FOR EVERY ONE WHO JOINED IN HONORING WORLD ELDER ABUSE AWARENESS DAY JUST LAST WEEK. WE WERE ABLE TO SEE LOTS OF SOCIAL MEDIA FROM OUR AAAS AND OUR INDEPENDENT LIVING CENTER AND ADRC PARTNERS AROUND THE STATE SO THANK YOU FOR RAISING AWARENESS

13:04:04 OF OLDER ADULTS AND OLDER CALIFORNIANS AND JUNE IS A VERY BUSY MONTH. MANY KNOW WE ARE PUTTING THE FINAL TOUCHES ON THE STATE BUDGET AND YOU WILL HEAR QUITE A BIT ABOUT THAT LATER IN THE AGENDA. IT IS PRIDE MONTH AND ALZHEIMER'S AND BRAIN AWARENESS MONTH AND WE HAVE WEBINARS ON THOSE TOPICS AND EAGER TO SHARE WHAT IS HAPPENING THERE. SO TODAY YOU ALL HAVE MY THANKS AND APPRECIATION FOR ALL THAT YOU ARE DOING.

13:04:31 S SPECIALLY WHEN IT COMES TO THE LEGISLATIVE AND BUDGET CYCLE. WE ARE SEEING YOUR LETTERS OF SUPPORT AND YOUR ADVOCACY AND I KNOW THAT MANY OF YOU ARE WORKING VERY, VERY HARD RIGHT NOW TO SERVE YOUR CLIENTS AND TO ADVOCATE FOR THE PROGRAMS THAT ARE SO IMPORTANT TO ALL OF US. SO THANK YOU FOR THAT WORK. AND NOW I AM SO HAPPY TO PASS IT ON TO MARK BECKLEY, OUR CHIEF DEPUTY DIRECTOR AT CDA WHO WILL BE UPDATING YOU ON OUR MAJOR PROGRAM INITIATIVES.

13:04:42 >> GREAT. THANK YOU SO MUCH, SUSAN. HAPPY TO BE HERE WITH ALL OF YOU TODAY. I WILL BE GIVING AN OVERVIEW OF OUR MAJOR PROGRAM INITIATIVES. NEXT SLIDE, PLEASE.

13:05:08 OVER THE PAST TWO YEARS, CDA HAS BEEN FORTUNATE TO RECEIVE FUNDING TO ENABLE US TO LAUNCH 18 NEW INITIATIVES TO HELP US IMPLEMENT THE MASTER PLAN FOR AGING AND ANOTHER ADMINISTRATION PRIORITIES THAT BENEFIT OLDER ADULTS, INDIVIDUALS WITH DISABILITIES AND FAMILY CAREGIVERS. LATER IN THIS PRESENTATION, OUR PROGRAM DEPUTY DIRECTOR, WILL BE GIVING AN OVERVIEW OF SOME OF THESE INITIATIVES.

13:05:17 WHAT I WOULD LIKE TO INTRODUCE TO YOU TODAY IS A NEW PROJECT TRACKER THAT WE ARE IN THE PROCESS OF CREATING. NEXT SLIDE, PLEASE.

13:06:01 SO WE HAVE BEEN WORKING ON A PROJECT TRACKER THAT WILL BE MADE PUBLICLY AVAILABLE SO YOU CAN TRACK WITH US ALL OF THE PROGRESS THAT WE ARE MAKING ON EACH OF OUR 18 INITIATIVES. THE LAYOUT IS THE ENTITLE OF THE INITIATIVE A BRIEF DESCRIPTION, FUNDING AMOUNT, FUNDING SOURCE AND EXPIRATION OF LEVELS AND A REVIEW OF ALL THE MILESTONES THAT WE HAVE A ACHIEVED AND IN UPCOMING QUARTERS AND WE EXPECT IT TO BE AVAILABLE AS SOON AS NEXT WEEK AND PLEASE VISIT SO YOU CAN SEE ALL THE GREAT PROGRESS THAT

13:06:15 WE ARE MAKING WITH ALL OF OUR STAKEHOLDER AND PARTNERS WITH EACH ONE OF THESE 18 INITIATIVES. THANK YOU SO MUCH. WITH THAT I WILL PASS IT OVER TO THOMAS CAMERON, OUR DEPUTY DIRECTOR FOR ADMINISTRATION WHO WILL GO OVER PROPOSED NEW LEGISLATIVE INVESTMENTS.

13:06:39 >> THANK YOU, MARK. HELLO, EVERYONE, THOMAS CAMERON, DEPUTY DIRECTOR FOR ADMIN HERE AT THE DEPARTMENT OF AGING. AS MARK TOUCHED ON I WILL BE WALKING THROUGH BRAND NEW LEGISLATIVE INVESTMENTS THAT WERE RECENTLY RELEASED TO THE PUBLIC AS PART OF THE LEGISLATURE'S PROPOSED BUDGET PACKAGE FROM BOTH HOUSES. NEXT SLIDE, PLEASE.

13:06:56 BEFORE WE JUMP IN TO THE INVESTMENTS, I WANTED TO NOTE VERY QUICKLY FOR EVERYONE THAT ALL THE INVESTMENTS REFERENCED THROUGHOUT THIS PRESENTATION ARE STILL PROPOSED AND MAY BE SUBJECT TO CHANGE BASED ON FINAL BUDGET NEGOTIATIONS BETWEEN THE LEGISLATURE AND THE ADMINISTRATION.

13:07:31 THAT SAID, I WILL JUMP RIGHT ON IN. THE FIRST ONE IS THE COVID-19 GRANTS TO COME BAD ISOLATION THAT IS A 61.4 MILLION GENERAL INVESTMENT, A ONE-TIME INVESTMENT INTENDED TO BE SPENT OVER THREE YEARS TO PROVIDE GRANTS TO ADULT DAY HEALTH CENTERS AND ADULT DAY PROGRAMS TO ADDRESS CRITICAL INFRASTRUCTURE AND HEALTH AND SAFETY NEEDS RESULTING FROM THE COVID-19 PANDEMIC. NEXT UP WE HAVE THE \$20 MILLION GENERAL FUND INVESTMENT FOR THE ALZHEIMER'S

13:08:11 AND DEMENTIA RELATED CAREGIVER INVESTMENT -- FOR EVIDENCE SUPPORT EDUCATION AND SUPPORT PROGRAMS. THE NEXT INVESTMENT IS A \$12.5 MILLION GENERAL FUND INVESTMENT FOR AN RN/COMMUNITY HEALTH WORKER PILOT IN LOW INCOME SENIOR HOUSING PILOT PROJECTS. AGAIN, THIS IS ANOTHER ONE-TIME INVESTMENT TO BE SPENT OVER FIVE YEARS TO ESTABLISH A PILOT PROGRAM THAT PROVIDES GRANTS TO ORGANIZATIONS THAT DELIVER TO SENIOR AFFORDABLE HOUSING SITES.

13:08:43 NEXT SLIDE, PLEASE. THE NEXT PROPOSAL IS ANOTHER ONE-TIME INVESTMENT OF \$5 MILLION TO FUND EXPANDED RESEARCH ACTIVITIES AROUND LTSS FINANCING. THE NEXT INVESTMENT IS A 450,000 THAT ARE GENERAL FUND INVESTMENT TO FUND THE LONG-TERM CARE FACILITIES AND PUBLIC HEALTH EMERGENCIES WORKING GROUP. THESE FUNDS WOULD BE FOR ACTIVITY ASSOCIATED WITH THAT, WORKING GROUP REGARDING BEST PRACTICES

13:09:11 FOR DEVELOPING POLICIES INCLUDING THOSE SUCH AS VISITATION DURING A PUBLIC HEALTH EMERGENCY. THE NEXT INVESTMENT IS A ONE-TIME \$1 MILLION GENERAL FUND INVESTMENT TO FUND THE COMPLETION OF THE CAL LONG-TERM CARE COMPARED.ORG WEBSITE IN ORDER TO EXPAND ACCESS TO FREE RELIABLE TRUSTWORTHY CONSUMER INFORMATION ON PROVIDER PERFORMANCE AND THE LTSS ARENA

13:09:36 USING VARIOUS PUBLICLY DATA RESOURCES THAT ARE BOTH STATE AND FEDERAL RESOURCES AS WELL. THE LAST TWO ARE THE \$4.5 MILLION GENERAL FUND AGE FRIENDLY COMMUNITIES INVESTMENT. AGAIN, IT'S A ONE-TIME INVESTMENT TO BE SPENT OVER THREE YEARS TO PROVIDE GRANTS TO LOCAL JURISDICTIONS TO PLAN AND DEVELOP AGE FRIENDLY ACTION PLANS.

13:10:06 LASTLY THERE IS THE MULTI YEAR PROPOSAL TO FUND THE MODERNIZATION OF OLDER CALIFORNIAN'S ACT A COMBINATION OF BOTH ONE TIME AND ONGOING INVESTMENTS TO RESTORE FUNDING FOR VARIETY OF PROGRAMS AND INITIATIVES AUTHORIZED UNDER THE OLDER CALIFORNIANS ACT AND ADULT PROGRAM INFRASTRUCTURE PROGRAMMING. AS YOU CAN SEE THE FUNDING PROPOSED VARIOUS LEVELS OVER THE NEXT 4 FISCAL YEARS.

13:10:55 WE STARTED WITH \$118.6 MILLION THAT IS 2022-2023 AND -- \$143.8 MILLION AND INADJUSTMENTS AND IT ADJUSTS DOWN TO \$79.6.01 TIME AND LEVELS OUT TO \$35 MILLION BEGINNING IN 24-25. YOU CAN SEE ON THE SCREEN A SUMMARY OF THE LEGISLATURE'S PROPOSED VERSION OF THEIR 22-23 BUDGET PACKAGE CAN BE FOUND PUBLICLY BY FOLLOWING THE LINK REFERENCE IN THE SLIDE.

13:11:24 YOU CAN, ALSO, FIND THE LIST OF DETAILED ACTIONS THAT BOTH HOUSES OF THE LEGISLATURE ADOPTED ON VARIOUS ITEMS ASSOCIATED WITH THE 22-23 STATE BUDGET AS WELL. LASTLY, IT'S ALWAYS A GREAT REMINDER TO SEE THE WONDERFUL INVESTMENTS FROM BOTH THE LEGISLATURE AND THE ADMINISTRATION IN FURTHERING THE MASTER PLAN FOR AGING SINCE WE LAUNCHED IT AND WE HAVE A LINK THERE AS WELL.

13:11:34 THAT CONCLUDES MY PRESENTATION. HAPPY TO ANSWER ANY QUESTIONS IN THE CHAT AND BEYOND THAT I WILL HAND IT OVER TO SUTEP FOR THE NEXT PRESENTATION.

13:12:07 >> THANK YOU. THESE AND THE COUPLE UPDATES I WOULD LIKE TO HIGHLIGHT STARTING THIS FISCAL YEAR. A LOT OF OPPORTUNITIES FOR INNOVATION. OVER \$200 MILLION NEW INVESTMENT STARTING IN THE FISCAL YEAR ON TOP OF OUR EXISTING PROGRAM AND SERVICES OUR TRIPLE A NETWORK ANDCAL FRESH HEALTHY LIVING WHICH SUPPORTS EDUCATION AND AFFORDING HEALTHY NUTRITION IN THE COMMUNITY THAT IS INCREASING SITES ACROSS OUR AGING NETWORK WITH INCREASED BUDGE IT'S

13:12:42 BUDGETS AND TARGETING GOALS WITH VETERANS, IMMIGRANTS AND TRAVEL ORGANIZATIONS TO FURTHER EXPAND THOSE EFFORTS ON EQUITY IN CALIFORNIA. WE KNOW THE ACTIVITIES THAT WILL BRING CHILDREN, INDIVIDUALS OF ALL AGES AND OLDER ADULTS TOGETHER CAN COULD BE COOKING DEMONSTRATIONS, COMMUNITY, COMMUNAL MEALS TO BRING THE ACTIVITIES TOGETHER. WE ALWAYS ALSO HAVE OUR SENIOR NUTRITION INFRASTRUCTURE GRANTS WHICH WILL SUSTAIN AND SUPPORT

13:13:19 THE SENIOR NUTRITION CAPABILITIES OF THE NET WORK WITH MEAL PREP SUPPLIES, REPAIR AND MAINTENANCE OF THE SENIOR NUTRITIONAL INFRASTRUCTURE ACROSS OUR STATE. WE ALSO HAVE ASSESSMENTS AND HOME MODIFICATIONS TO SUPPORT INDEPENDENCE OF OLDER ADULTS TO REMAIN SAFELY IN THE HOMES AND COMMUNITY. WE HAVE FAMILY CAREGIVER SUCH AS CARE TRAINING TRAINING SUPPORTS, ADDITIONAL INVESTMENTS IN THAT AREA AS WELL.

13:13:46 FOR OLDER ADULTS AND FOR ACCESS AND CONNECTIONS BRINGING DEVICES, CONNECTIVITIES, SKILLS AND TOOLS TO INCREASE DIGITAL ACCESS AND EQUITY FOR OLDER ADULTS AND DISABLED ADULTS ACROSS THE STATE. SO REALLY EXCITING THINGS COMING THROUGH OUR NETWORK THIS NEW FISCAL YEAR.

13:14:21 THIS NEW FISCAL YEAR WE HAVE INCREASED \$10 MILLION OF ONGOING SUPPORT FOR AGING AND DISABILITY RESOURCE CONNECTIONS OUR ADRCS SO WE ARE CONTINUING TO SUPPORT OUR ADRCS TO EXPAND STATEWIDE PROVIDING SUPPORT AND TECHNICAL ASSISTANCE, WE ARE WORKING WITH STAKEHOLDER ELSE TO UPDATE OUR ADRC DESIGNATION CRITERIA AND WE HAVE MORE WORK AND INITIATIVES PLANNED AROUND THE ADRC'S THIS YEAR AS WELL.

13:14:21.

- 13:14:54 NEW INVESTMENT, ADDITIONAL PILOTS WILL SOON BE ABLE TO ANNOUNCE THE LAUNCH OF OUR CALIFORNIA COMMUNITY PROGRAM FOR ALZHEIMER'S SERVICES AND SUPPORT, WHICH WE CALL CAL-COMPASS AND THE CDA WILL GRANT FUNDEES ADD LICENSE ADULT DAY PROGRAMS AND ADULT DAY HEALTHCARE CENTERS. THIS INITIATIVE WILL PILOT PROMISING PRACTICES THAT PROMOTE COMPREHENSIVE COMMUNITY-BASED DIMENSION SERVICES THAT DELAY THE NEED FOR INSTITUTIONAL CARE.
- 13:15:20 AND TO SEEK ADVANCED HEALTH EQUITY. WE PLAN FOR THIS GRANT OPPORTUNITY TO BE POSTED JUNE OF THIS YEAR AND HOPING TO HAVE THE PILOT LAUNCHED IN THE FALL, EARLY FALL AND THROUGH DECEMBER 2024. AND TO KNOW WE ARE HIRING AT THE DEPARTMENT ALZHEIMER'S DISEASE AND POLICY LEAD FOR THE DEPARTMENT AND THIS ROLE WILL, ALSO, BE LEADING THIS PILOT.
- 13:15:58 SO MORE TO COME ON THIS AS WELL. NEXT PLEASE. I WOULD LIKE TO TALK ON ONE KEY INITIATIVE THIS FALL OUR ADULT FAMILY HOME PILOTS PLACING OLDER ADULTS WITH COGNITIVE IMPAIRMENTS IN THE HOME OF PARTICIPATING FAMILY TO PROVIDE OLDER ADULTS WITH A SAFE SUPPORTING FAMILY LIVING ENVIRONMENT AND TO SERVE AS ALTERNATIVE TO INSTITUTIONAL CARE AND THIS IS IN COLLABORATION WITH OUR AAAS AND DEPARTMENT OF DEVELOPMENTAL SERVICES.
- 13:16:26 AND ALSO KNOW HERE THERE IS A PLUG THAT CDA IS HIRING FOR THE HEALTH MANAGER TWO, WHICH IS LEADING THE PILOT PROGRAM AND IT'S ON CAL-CAREERS AND IF YOU KNOW ANY POTENTIAL CANDIDATES PLEASE ENCOURAGE THEM TO LOOK IT UP. THOSE ARE MY UPDATES THAT I WANTED TO HIGHLIGHT. I WILL HAND NEXT TO BLANCA CASTRO. THANK YOU.
- 13:16:37 >> THANK YOU, SUTEP. I WILL BE VERY QUICK WITH THE SLIDES. WE HAVE QUITE A BIT OF SLIDES WE JUST WANT TO SHARE WITH YOU. NEXT SLIDE.
- 13:17:02 FIRST OF ALL, WE WANT TO REMIND EVERYONE THAT WE DO HAVE 35 STATEWIDE PROGRAMS ACROSS CALIFORNIA WITH THAT AND IT'S IMPORTANT TO KEEP THIS IN MIND, NEXT SLIDE. WHAT WE WANT TO SHARE WITH OUR NATIONAL OMBUDSMAN REPORTING SYSTEM. I WILL SHARE WITH YOU SOME IMPORTANT POINTS.
- 13:17:38 WE ARE SEEING A DECREASE IN THE NUMBER OF SKILLED NURSING FACILITIES BUT WE ARE NOT NECESSARILY SEEING A DECREASE IN THE SIZE. NEXT SLIDE. THE SNFs CONTINUE TO HAVE LARGE FACILITIES AND AS OF 2021 WE ARE STILL AT ABOUT 118,000 BED. NEXT SLIDE. WITH RESIDENTIAL CARE FACILITIES THOUGH, WE ARE STARTING TO SEE AND HAVE BEEN SIGNIFICANT INCREASE IN THE NUMBER OF FACILITIES THAT ARE BEING LICENSED. NEXT SLIDE.
- 13:17:53 AND WITH THAT, WE ARE SEEING AN INCREASE IN THE NUMBER OF BED. SO JUST TO SAY THAT SHOW THERE IS REALLY A SHIFT TO TRY TO BE MORE IN THE COMMUNITY AND PEOPLE ARE WANTING THAT IN A RESIDENTIAL CARE FACILITY.
- 13:17:56 NEXT SLIDE.
- 13:18:15 ALL THIS TO SAY IS THAT WE HAVE SEEN AN INCREASE, SLIGHT INCREASE IN THE NUMBER OF ADDITIONAL LONG-TERM CARE BED RECOGNIZING THAT PEOPLE IN SNFs DO REQUIRE MORE INTENSIVE CARE AND THEY HAVE MORE ACUITY LEVELS OF CARE. NEXT SLIDE.

- 13:18:33 BUT WE ONLY HAVE RIGHT NOW ABOUT A SLIGHT INCREASE IN THE NUMBER OF PAID PROGRAM STAFF AND THIS IS STATEWIDE. SO WE CURRENTLY HAVE ABOUT 244 PAID ON CARE OMBUDSMAN STAFF AND THAT INCLUDES STATE STAFF. NEXT SLIDE.
- 13:19:08 BUT WHAT WE HAVE SEEN AND THIS IS PRETTY DRAMATIC AND IT DOES SHOW YOU SOME OF THE AREAS WE ARE GOING TO BE FOCUSSED ON IN THE NEXT SEVERAL MONTHS. WE HAVE SEEN A 40% DECREASE IN THE NUMBER OF VOLUNTEERS AND THE MAIN REASON IS BECAUSE OF THE COVID PANDEMIC BUT IT'S, ALSO, MUCH MORE DIFFICULT RIGHT NOW TO BE ABLE TO RECRUIT, TRAIN, AND RETAIN VOLUNTEERS FOR THE OMBUDSMAN PROGRAM. NEXT.
- 13:19:35 SO WHILE WE SAW A DECREASE DURING 2020, IT WAS ONLY BECAUSE OF THE COVID-19 PANDEMIC BUT THIS IS IMPORTANT THE LAST FIVE YEARS OR SINCE 2016 CONSISTENTLY WE PROBABLY HAVE HAVE OVER 40,000 COMPLAINTS IN RESIDENTIAL LONG-TERM CARE FACILITIES. NEXT SLIDE.
- 13:20:12 THESE ARE THE TOP COMPLAINTS FROM ABOUT RESIDENCE AND THEY HAVE NOT CHANGED, EVEN IN 2022. NEXT SLIDE. SO ALL THIS TO SAY IS THAT PART OF OUR GOALS ARE WITHIN THE DEPARTMENT OF AGING STRATEGIC PLAN. SO ADVOCACY IS ONE OF OUR TOP PRIORITIES TO INCREASE MORE STAFF AND FACILITIES FOR NURSING HOMES. I WILL TOUCH ON A FEW OF THOSE THINGS.
- 13:20:47 HERE ARE THE 7 TOP AREAS WE ARE FOCUSSING ON. NOT JUST THIS YEAR BUT FOR THE NEXT FEW YEARS. NEXT SLIDE. SO WITH THE ADVOCACY AT THE FEDERAL AND STATE LEVEL, WE SUBMITTED COMMENTS YESTERDAY. THIS IS REALLY JUST FOR INFORMATION. WE WILL CERTAINLY INCLUDE THAT AND TRY TO POST IT ON OUR WEBSITE BUT JUST IMPORTANT TO NOTE THAT THE MAIN PURPOSE OF THE REQUEST FOR INFORMATION WAS TO ADDRESS TWO QUESTIONS.
- 13:21:16 WHAT ARE SOME BARRIERS TO PEOPLE BEING ABLE TO ACCESS PROGRAMS UNDER THE OLDER -- THAT ARE FUNDED BY THE OLDER AMERICANS ACT AND WE FOCUSSED ONLY ON THE LONG-TERM CARE OMBUDSMAN PROGRAM AND WHAT ARE THE BARRIERS TO EQUITY. NEXT THING WE ARE FOCUSSING ON IS THERE IS A NOTICE OF PROPOSED ROOM MAKING THAT IS FORMALIZED COMMENTS AND THERE ARE 17 QUESTIONS.
- 13:21:42 WE HAVE BEEN WORKING WITH OTHER STATES. WE HAVE BEEN WORKING WITH THE CONSUMER VOICE OR OUR NATIONAL RESOURCE CENTER ON DEVELOPING RESPONSES FOR 17 QUESTIONS THAT ARE REALLY LOOKING AT WHAT ARE MANDATORY STAFFING STANDARDS. WHAT SHOULD THEY LOOK LIKE. WHAT IS EVIDENCE-BASED AND HOW ARE WE GOING TO ENFORCE THEM ACROSS THE NATION.
- 13:22:20 SO IT'S NOT JUST FOR CALIFORNIA OF COURSE THAT WE ARE FOCUSSING ON BUT WE ARE ASKING THE CENTERS FOR MEDICARE AND MEDICAID TO ESTABLISH MINIMUM STANDARDS AND ON TOP OF THAT MAKING SURE THAT NOT ONLY ARE THEY MANDATORY BUT THAT THERE IS AN ENFORCEMENT TO THEM. SO WE WILL SHARE THOSE WITH EVERYONE AND THEN I WILL BE SHARING THE LINK TO HOW YOU CAN SUBMIT VERY EASY STORIES ABOUT WHAT IT LOOKS LIKE WHEN THERE AREN'T ENOUGH STAFF IN FACILITIES.
- 13:23:04 NEXT SLIDE. THE OTHER ITEM THAT I JUST WANTED TO TOUCH ON IS WHEN PRESIDENT BIDEN ISSUED THE PROPOSAL EARLIER THIS YEAR ON NURSING HOME REFORM AND THIS IS REALLY AN INCREDIBLE OPPORTUNITY. HERE ARE ALL THE INITIATIVES THAT THE FEDERAL GOVERNMENT IS LOOKING AT, WHETHER IT'S HEALTH AND HUMAN SERVICES OR WHETHER IT WILL REQUIRE

LEGISLATION AND WHILE CALIFORNIA IS ADDRESSING A LOT OF THESE AREAS, WE STILL HAVE A LONG WAYS TO GO.

13:23:40 LAST YEAR IN CALIFORNIA IT WAS A PRETTY PHENOMENAL YEAR BUT WHERE THE LONG-TERM CARE OMBUDSMAN AND THE 35 PROGRAMS ARE REALLY INVOLVED AND SUPPORTING ARE THESE 8 BILLS [INDICATING]. I WON'T GO THROUGH EACH ONE OF THEM BECAUSE OF THE -- I WANT TO LEAVE OPPORTUNITY FOR QUESTIONS BUT THESE ARE THE 8 BILLS THAT WE ARE STANDING IN SUPPORT OF AND WE ARE CONTINUING TO ADVOCATE. I WOULD SAY THE ONE THAT HAS THE BIGGEST PUSH-BACK FROM THE INDUSTRY IS AB 1502,

13:23:59 WHICH WOULD REQUIRE WHEN THERE IS A CHANGE OF OWNERSHIP FOR A SKILLED NURSING FACILITY THAT NEW OWNER NEEDS TO GO THROUGH THE SAME LEVEL OF SCRUTINY THAT ANY NEW OWNER WOULD HAVE TO GO THROUGH BEFORE THEY ACQUIRE A NEW FACILITY.

13:24:37 SOME GREAT NEWS! IN TERMS OF INCREASING PUBLIC AWARENESS, WE ARE REALLY PLEASED TO SEE THAT THE GOVERNOR HAS PROPOSED IN HIS MAY REVISE AND WE WILL BE RECEIVING 3.5 MILLION FOR THE STATE LONG-TERM CARE OMBUDSMAN PROGRAM. WE WILL BE WORKING WITH OUR COMMUNICATIONS PARTNERS AT THE DEPARTMENT OF AGING AND ALL OF THIS IS TO HIRE A FIRM THROUGH A COMPETITIVE BID TO HELP US TO DEVELOP A USER FRIENDLY WEBSITE, MATERIALS, AND A WAY FOR PEOPLE TO BE ABLE TO BE INFORMED ABOUT HOW TO ACCESS

13:25:13 THE LONG-TERM CARE OMBUDSMAN AT THE LOCAL LEVEL AND HOW TO REPORT ANY COMPLAINTS. A FEW OTHER ITEMS THAT I WANTED TO TOUCH ON IS THIS YEAR, WE HAD AN INCREDIBLY SUCCESSFUL EVENT THE DEPARTMENT OF SOCIAL SERVICES AND THE DEPARTMENT OF AGING COMBINED FORCES WITH THE NUMBER OF DIFFERENT ADVOCACY GROUPS. IF YOU DID NOT ATTEND IT, IT IS AVAILABLE TO SEE A BRIEF SNIP-IT OF THE MOVIE OR THE DOCUMENTARY "ALL THE LONELY PEOPLE."

13:25:51 DOCUMENTARIANS AND JOSEPH WERE IN ATTENDANCE, WE HAD OVER 250 ATTENDEES THROUGHOUT THIS TWO-HOUR EVENT. IT WAS JUST REALLY FOCUSSING ON THE FACT THAT ISOLATION IS SOMETHING THAT DOES NOT ONLY HAS IT BEEN THROUGH COVID BUT IT'S CERTAINLY A CHRONIC PROBLEM AND IT IS PART OF ELDER ABUSE AND SOMETHING THAT WE NEED TO ADDRESS AND SOMETHING THAT WE CAN ADDRESS THROUGH PUBLIC POLICY AND THROUGH MANY OF THE PROGRAMS THAT WE DO OFFER UNDER CDA.

13:26:28 THE LAST THING I WILL NOTE IS THAT THROUGH LGBTQ+ AWARENESS MONTH OR THROUGH PRIDE MONTH, WE WILL BE PARTICIPATING IN A WEBINAR AND FOCUSSING ON HOW WITHIN THE LONG-TERM CARE OMBUDSMAN, HOW ARE WE SERVING PEOPLE WHO ARE IN THE LGBTQ POPULATION AND THEIR FAMILIES AND HOW DO WE CONTINUE TO IMPROVE THE QUALITY AND THE CARE OF PEOPLE WHO ARE LGBTQ+ IN LONG-TERM CARE FACILITIES.

13:27:02 SO THAT THERE ISN'T A FEAR AND THERE ISN'T A NEED TO GO BACK IN THE CLOSET. NEXT SLIDE. A COUPLE MORE. PART OF OUR QUALITY AND INNOVATION INITIATIVES. WE ARE IN THE PROCESS OF STREAMLINING A MONITORING PROCESS AND THAT WOULD BE FOR THE LOCAL PROGRAMS. WE DID AN IN-PERSON TRAINING WITH ALL OF THE LOCAL LONG-TERM CARE OMBUDSMAN THAT WAS HELD HERE IN SACRAMENTO.

13:27:21 AND THEN WE ARE IN THE PROCESS OF LAUNCHING A UNIFORM CARE FOR ALL OF OUR LONG-TERM CARE OMBUDSMAN. THIS WILL BE CERTAINLY PART OF THE OVERALL DEPARTMENT OF AGING'S ACADEMY, LEARNING ACADEMY AT A LATER TIME BUT FROM THIS LAST QUARTER THIS IS WHAT WE HAVE BEEN FOCUSSING ON.

13:27:36 THE LAST THING IS WE ARE MODERNIZING AND STREAMLINING OUR BACKGROUND CLEARANCE CERTIFICATION/DECERTIFICATION OF LONG-TERM CARE OMBUDSMAN. NEXT SLIDE.

13:27:45 NOW I WILL TURN IT OVER TO AMANDA LAWRENCE.

13:28:15 >> THANK YOU AND GOOD AFTERNOON, I AM AMANDA, THE PROJECT DIRECTOR FOR CALIFORNIA'S MASTER PLAN FOR AGING. FOR THOSE WHO HAVE NOT BEEN FOLLOWING THE MASTER PLAN, IT IS THE GOVERNOR'S TEN-YEAR BLUEPRINT FOR GOVERNMENT, PHILANTHROPY AND PRIVATE SECTOR AND COMMUNITY-BASED ORGANIZATIONS TO BUILD A STATE FOR PEOPLE OF ALL AGES AND ABILITIES. IT IS COMPRISED OF FIVE GOALS IN THE COVER AREAS LIKE HOUSING, LIVEABLE COMMUNITIES,

13:28:45 HEALTH AND HEALTH CARE AND COMMUNITY-BASED SERVICES, EQUITY AND INCLUSION AND CARE GIVING AND AFFORDABLE AGING. WE ARE ONE HALF YEARS IN THE PLAN AND WE LAUNCHED LAST JANUARY AND THIS JANUARY WE RELEASED OUR FIRST ANNUAL REPORT AS SEEN ON THE SLIDE. IT IS STILL AVAILABLE ON OUR WEBSITE IF YOU WOULD LIKE TO LOOK AT THAT AND WE WILL PROVIDE FURTHER UPDATES THIS COMING JANUARY ON PROGRESS OF THE MASTER PLAN.

13:28:47 NEXT SLIDE, PLEASE.

13:29:12 JUST WANT TO NOTE THAT THIS IS THE ONE-YEAR ANNIVERSARY OF CALIFORNIA JOINING AARP'S NETWORK OF AGED-FRIENDLY STATES AND COMMUNITIES. WE WERE THE 8TH STATE TO JOIN THIS NETWORK. SO AHEAD OF THE CURVE. I KNOW CALIFORNIA IS A NATIONAL LEADER WITH OUR MASTER PLAN FOR AGING AND THIS IS JUST ANOTHER WAY THAT WE CAN SHOW OUR COMMITMENT TO AGE-FRIENDLY STATEWIDE PLANNING.

13:29:43 INCREDIBLY WE HAVE OVER 70 LOCAL MUNICIPALITIES ACROSS CALIFORNIA WHO HAVE, ALSO, JOINED THIS NETWORK. SO WE CONNECT CITIES, COUNTIES AND STATES CAN JOIN THIS NETWORK AND CALIFORNIA HAS SO MUCH BUY-IN AND SO MUCH ENGAGEMENT WITH AARP. IF YOU ARE IN THE COMMUNITY THAT HAS NOT JOINED ONE YET, I JUST WANT TO GIVE A LITTLE PITCH BECAUSE AARP PROVIDES WONDERFUL TECHNICAL ASSISTANCE AND GUIDANCE THROUGH LOCAL AGE-FRIENDLY PLANNING.

13:30:23 NEXT SLIDE, PLEASE. AN ADDITIONAL RESOURCE THOUGH IS THE CALIFORNIA'S MASTER PLAN FOR AGING'S LOCAL PLAYBOOK. WE DEVELOPED THIS TO PROVIDE LOCAL PLANNING AND GUIDANCE FOR COUNTIES AND CITIES WHO WANT TO IMPLEMENT THEIR OWN MASTER PLANS FOR AGING. IT IS AVAILABLE ON OUR WEBSITE. OVER THE PAST QUARTER, WE HAVE HAD THREE RURAL COMMUNITIES LAUNCH A FORMAL MASTER PLAN FOR AGING PROCESS. IT IS IN PARTNERSHIP WITH THE CAN, THEY ARE BUTTE, SHASTA AND GLENN AND THEN WE HAVE KINGS AND TUOLUMNE AND

13:30:46 THEN RIVERSIDE AND SAN BERNARDINO AND THEY HAVE COME TOGETHER TO DO AGE FRIENDLY PLANNING. IT'S FANTASTIC AND WE WILL SHARE THEIR LESSONS LEARNED IN ADDITIONAL RESOURCES WITH US THROUGHOUT THEIR PROCESS. IT WILL CULMINATE IN A MASTER PLAN IN TWO

YEARS. SO I WANT TO POINT OUT SOME WAYS THAT FOLKS CAN BE ENGAGED WITH THE MASTER PLAN FOR AGING.

13:31:08 WE HAVE 6 STAKEHOLDER COMMITTEES, EACH MEET PUBLICLY. IF THERE IS AN OPPORTUNITY FOR PUBLIC COMMENT AT EACH OF THESE MEETINGS. ACTUALLY, THIS THURSDAY, THE ALZHEIMER'S DISEASE AND RELATED DISORDERS ADVISORY COMMITTEE MEETS TALKING ABOUT DEMENTIA STANDARDS OF CARE AND THE HEALTHY BRAIN INITIATIVE AMONG OTHER THINGS.

13:31:20 AND SO THIS COMMITTEE REALLY PROVIDES ONGOING ADVICE AND ASSISTANCE ON PROGRAM NEEDS AND PRIORITIES OF PERSONS IMPACTED BY ALZHEIMER'S DISEASE AND RELATED DEMENTIA DISORDERS.

13:31:55 CALIFORNIA AGING AND DISABILITY RESEARCH PARTNERSHIP WILL MEET IN JULY. I WILL TALK A LITTLE MORE ABOUT THAT IN A COUPLE OF MINUTES. THE CALIFORNIA ELDER AND DISABILITY JUSTICE COORDINATING COUNCIL CONTINUES TO MEET. THEIR THIRD MEETING WILL BE IN JULY. PROGRESS MADE TO DATE WITH THIS COUNCIL IS THAT THEY HAVE CREATED AN EQUITY FRAMEWORK TO GUIDE THIS COUNCIL'S WORK AND ENSURING THAT THE WORK THEY DO, THE RECOMMENDATIONS THAT THEY MAKE ARE REALLY DISMANTLING INJUSTICES AND PROMOTING EQUITY

13:32:19 AND AGING AND DISABILITIES. DISABILITY AND AGING COMMUNITY LIVING ADVISORY COMMITTEE, IT'S A MOUTHFUL, CONTINUES TO MEET AND THEY HAVE DEVELOPED TWO SUBCOMMITTEES THAT HAVE BEEN VERY ACTIVE. THERE IS A HOUSING SUBCOMMITTEE AND A TRANSPORTATION SUBCOMMITTEE. AND MEMBERSHIP TO THESE, YOU DON'T HAVE TO BE ON THIS PARTICULAR COMMITTEE TO BE ON A SUBCOMMITTEE.

13:32:38 SO IF YOU ARE INTERESTED, JOIN US AT OUR NEXT MEETING AND WE CAN GET YOU CONNECTED WITH FOLKS WHO ARE LEADING THESE TWO EFFORTS, BUT THE TRANSPORTATION SUBCOMMITTEE MEETINGS ARE GOING TO BE MEETING MONTHLY AND THEY WILL BE PUBLIC AND SO WE WILL POST THOSE ON CDA'S WEBSITE AS SOON AS WE HAVE ALL OF THAT INFORMATION AVAILABLE.

13:32:52 ADDITIONALLY MEETING THIS MONTH IS EQUITY AND AGING ADVISORY COMMITTEE. THEY MEET QUARTERLY AND ADVISE ON IMPLEMENTATION OF THE MASTER PLAN AS WELL AS ON CDA'S PROGRAMS AND HIRING PRACTICES.

13:33:19 AND IMPACT STAKEHOLDER COMMITTEE. THIS IS THE PRIMARY BODY OF OVERSIGHT OVER THE MASTER PLAN FOR AGING. THEY HAVE CONTINUED TO MEET THROUGHOUT THIS PAST QUARTER AND WILL MEET AGAIN IN JULY. THEY DID RELEASE A REPORT THAT IS AVAILABLE ON CAL-HSS WEB PAGE AND ON THEIR THOUGHTS ON THE FIRST YEAR OF IMPLEMENTATION AND WE WILL BE SURE TO GET ALL OF THE LINKS IN THE CHATBOX IN A MOMENT. IT'S QUITE A BIT.

13:34:00 I WANT TO GO BACK. NEXT SLIDE, PLEASE. I WANT TO TALK ABOUT THE CALIFORNIA AGING AND DISABILITY RESEARCH PARTNERSHIP. WE ARE EXCITED. IT WAS CALLED IN THE MASTER PLAN TO CREATE A NATION LEADING RESEARCH PARTNERSHIP BETWEEN THE STATE AND CALIFORNIA'S UNIVERSITIES. SO IN PARTNERSHIP WITH THE CENTER FOR DATA AND INSIGHTS AND INNOVATION WE ESTABLISHED THIS PARTNERSHIPS COMPRISED WITH EXPERTS WITH LEADING INSTITUTIONS, STATE GOVERNMENT AS WELL AS SOME PHILANTHROPIC.

13:34:41 AGE AND DISABILITY FOCUSSED STRENGTHEN AND THEY PROVIDE KEY INDICATORS AND DATA SOURCES TO INFORM THE MASTER PLAN FOR AGING OUTCOME REPORTS AS WELL AS OUR DATA DASHBOARD FOR AGING AND A PARTNERSHIP FOR STATE GOVERNMENT AND ACADEMICS AND TO FOCUS ON DATA THAT IS FOR ACTION AND EQUITY, FOCUSING ON AGING AND DISABILITIES POPULATIONS. REALLY FOCUSSED ON PERSON-CENTEREDNESS AND DATA DRIVEN PRIORITIES.

13:35:12 NEXT SLIDE, PLEASE. WE HAVE THREE WEBINAR WEDNESDAYS THIS PAST QUARTER.
ACTUALLY, WE HAVE HAD TWO SO FAR. WE HAVE ONE COMING UP TOMORROW IN FACT.
TOMORROW WE HAVE AN ALZHEIMER'S AND DEMENTIA FOCUS WEBINAR SCHEDULED AT 10:00 A.M.
AND IT WILL FOCUS ON THE CHALLENGE, OPPORTUNITIES AND EQUITY ON ALZHEIMER'S AND
DEMENTIA CARE AND SERVICE DELIVERY. WE HAVE A FANTASTIC PANEL ON EQUITY AND ALZHEIMER'S
DEMENTIA, WE HAVE SOMEBODY SPEAKING

13:35:36 WHO HAS LIVED EXPERIENCE WITH A BRAIN DISORDER AND, ALSO, SERVES AS WHO IS PERSONALLY A CAREGIVER AS WELL. SO WANT TO HAVE THE PERSPECTIVE OF EVERYONE, THEIR TRUE PERSON-CENTERED PERSPECTIVE SHOWCASED IN EACH OF OUR WEBINARS. THIS IS OUR FINAL WEBINAR WEDNESDAY BUT WE HAVE A BONUS WEBINAR SCHEDULED ON THE 14TH. NEXT SLIDE, PLEASE.

13:36:15 THIS WEBINAR WILL COVER OUR DIRECT CARE WORKFORCE INITIATIVE, WHICH IS CALLED CALIFORNIA GROWS, GROWING OVER RESILIENT OUTSTANDING WORKFORCE AND CDA HAS A TRAINING AND STIPENDS PROGRAM AND SUPPORT AND FUND CAREER PATHWAYS FOR FOLKS WHO ARE IN THE NON-IN HOME SUPPORTIVE SERVICES DIRECT CARE WORKFORCE. THESE ARE PEOPLE WHO WORK IN SETTINGS SUCH AS COMMUNITY-BASED SERVICES AND THE MULTI SENIOR PROGRAM AND THE PROGRAM FOR ALL INCLUSIVE CARE FOR THE ELDERLY AMONG OTHERS.

13:36:37 IT REALLY SEEKS TO PROVIDE A FOUNDATION FOR MANY OF THE POSITIVE OUTCOMES IN HOME AND COMMUNITY-BASED SERVICES. THIS INCLUDES INCREASED SKILLS, SATISFACTION, RETENTION, CAREER DEVELOPMENT OPPORTUNITIES, AND SO DURING THIS WEBINAR WE WILL PROVIDE AN OVERVIEW OF THE WORKFORCE INITIATIVE, TIMELINE FOR IMPLEMENTATION AND THERE WILL BE TIME FOR Q&A.

13:37:00 SO WE CAN POST THE REGISTRATION LINK IN THE CHAT IN A MOMENT FOR THAT AS WELL ON THE 14TH AT 4:00 P.M. MY FINAL SLIDE, NEXT SLIDE, I WANTED TO THROW "SAVE THE DATE" OUT THERE ON SEPTEMBER 20TH. THE MASTER PLAN FOR AGING IS HOSTING A CALIFORNIA FOR ALL AGES AND ABILITIES DAY OF ACTION.

13:37:32 THIS IS MODELLED AFTER THE WHITE HOUSE COMMITTEE ON AGING. I SAID THAT WRONG BUT WE WILL BASICALLY BRING TOGETHER STAKEHOLDERS FROM ACROSS ALL OF OUR DIFFERENT SUBCOMMITTEE, ALL OF OUR COMMITTEES, THEY WILL EACH PRESENT THEIR PLATFORM, THEIR TOP PRIORITIES AND WE WILL OPEN UP TO THE PUBLIC AND WE WOULD LOVE TO HEAR ABOUT THEIR TOP PRIORITIES FOR THE NEXT YEAR OR TWO OF THE MASTER PLAN.

13:38:02 IF YOU HAVE NOT SEEN THE MASTER PLAN, IT HAS TWO YEARS OF INITIATIVES FOR 21-22. WE ARE WRAPPING THOSE UP AND NOW WE NEED TO COME UP WITH ANOTHER TWO YEARS WORTH OF INITIATIVES FOR THE GOVERNMENT TO COMMIT TO. HOLD OURSELVES ACCOUNTABLE TO OVER 2023-24. IN SACRAMENTO IN-PERSON EVENT AND NOT HYBRID BUT THERE IS POTENTIAL FOR SOME

STEAMING FOR A COUPLE OF THE SESSIONS BUT WE WILL OPEN UP REGISTRATION IN THE NEXT COUPLE OF WEEKS.

13:38:14 KEEP YOUR EYES OUT FOR THAT. I WILL GO AHEAD AND PASS IT ON TO CONNIE, WHO IS GOING TO TALK ABOUT COVID-19 VACCINE OUTREACH.

13:38:50 >> THANK YOU. GOOD AFTERNOON, EVERYONE. I AM CONNIE NAKANO, COMMUNICATIONS DIRECTOR FOR DEPARTMENT OF AGING. JUST TO GIVE YOU GUYS A LITTLE SUMMARY UPDATE ABOUT OUR COVID-19 VACCINE AND BOOSTER CAMPAIGN. CDPH INDICATES THERE IS 92% OF 65 PLUS HAVE HAD ONE DOSE OR MORE AND ONLY 57% COMPLETED THEIR BOOSTER SERIES AND THERE IS A NEED TO ENCOURAGE OLDER ADULTS.

13:39:30 WE CONTINUE TO PAID MEDIA TACTICS INCLUDING BROADCAST RADIO, TELEVISION ONLINE AND DIRECT MAIL IN ENGLISH AND OTHER LANGUAGES. NEXT SLIDE. HERE IS A LITTLE SNAPSHOT OF SOME OF THE ITEMS THAT WE HAVE UTILIZED AND, ALSO, YOU CAN HEAR SOME SAMPLES OF OUR TV AND RADIO SPOTS AND, ALSO, GET A SNEAK SPEAK OF IT. WE ARE EXCITED WE WILL BE DISTRIBUTING AN 8-PAGE NEWSPAPER INSERT AT THE END OF JUNE, WHICH WILL BE A ONE-STOP RESOURCE GUIDE FOR OLDER ADULT RESOURCES AND INFORMATION FOR THE COVID-19

13:40:09 VACCINES AND BOOSTER AND INSERTED IN THE DAILY MEDIA BY THE END OF JUNE AND WE STILL HAVE VACCINE OUTREACH CAMPAIGN RESOURCES AVAILABLE. WE DO HAVE PRINTED DIRECT MAIL PIECES FOR YOU TO SEND OUT OR PASS OUT IF YOU WOULD LIKE. WE HAVE A DIRECT LINK HERE IN THE POWERPOINT AND WE WILL ALSO DROP IT IN THE CHAT AS WELL. IF YOU WOULD LIKE TO ORDER IN THESE PIECES, THEY ARE FREE OF CHARGE AND ALREADY PRINTED. THEY WILL GET MAILED TO YOU AND YOU CAN DISTRIBUTE THEM OR MAIL THEM AS IT FITS YOUR

13:40:31 NEEDS AND A LOT OF THE INFORMATION THAT WE ARE DOING FOR THE COVID-19 CAN BE FOUND ON OUR CDA PAGE UNDER THE HIGHLIGHT AND IT WILL BE DROPPED IN THE CHAT AS WELL. SO NOW I THINK WE CAN MOVE INTO OUR Q&A PORTION. NOT DONE YET. WOVE OUR Q&A PORTION THAT WE ARE MOVING INTO.

13:40:54 IF YOU WOULD LIKE TO ASK A QUESTION, YOU CAN USE THE Q&A ICON AT THE BOTTOM OF YOUR SCREEN AND TOP IN YOUR QUESTION. WE CAN READ YOUR QUESTION LIVE OR IF YOU WOULD LIKE TO ASK YOUR QUESTION LIVE GO TO THE RAISED HAND AND WE WILL UNMUTE YOUR MICS SO YOU CAN ASK YOUR QUESTION.

13:41:30 LET'S GO TO OUR POLL QUESTION. WE WANT TO KNOW THE INFORMATION SHARED DURING OUR STAKEHOLDER MEETINGS, IF YOU FIND THESE HELPFUL. WE WOULD LIKE TO GET A GAUGE IF YOU FIND THESE MEETINGS HELPFUL OR NOT. WE ARE ALWAYS CONTINUALLY TRYING TO IMPROVE THE INFORMATION THAT WE ARE PUTTING OUT TO ALL OF YOU, OUR STAKEHOLDERS AND WE WILL BE SENDING OUT A SURVEY SHORTLY THAT WILL HAVE FEW ADDITIONAL QUESTIONS IN TERMS OF THE TYPE OF TOPIC OR INFORMATION

13:42:07 THAT YOU WOULD LIKE TO HEAR OR SEE THAT IS IN THE STAKEHOLDER MEETING AND, ALSO, OUR NEWSLETTER. SO GIVE IT ANOTHER MAYBE 30 SECONDS FOR THE POLL QUESTIONS. THANK YOU FOR THOSE THAT HAVE TAKEN SOME TIME TO ANSWER THE POLL. IT LOOKS LIKE -- I WILL END POLL HERE. THANK YOU FOR ANSWERING OUR POLL QUESTION. WE HAVE STRONGLY AGREE OR AGREE THAT THE INFORMATION SHARED DURING THE STAKEHOLDER MEETINGS HAVE BEEN HELPFUL.

13:42:35 THANK YOU VERY MUCH FOR THAT FEEDBACK. ALL RIGHT. LET'S MOVE OVER TO OUR Q&A QUESTIONS. LET'S SEE. DO WE HAVE ANYONE LIVE? I DON'T SEE ANYONE THAT HAS RAISED THEIR HANDS. WE WILL GO OVER TO OUR Q&A BOX.

13:42:53 SO WE HAVE A QUESTION HER. I SEE MARK IS TYPING AN ANSWER TO IT. I AM WONDERING, MARK, IF YOU WOULD LIKE TO ADDRESS IT LIVE POSSIBLY. IT'S A QUESTION ABOUT PROVIDING MORE DETAILS ABOUT GRANTS FOR LOCAL AGE-FRIENDLY ACTION PLANS. IS IT TOO SOON TO ELABORATE. SO IF THERE IS A LITTLE MORE INFORMATION.

13:43:19 >> HAPPY TO ANSWER THAT ONE LIVE. THAT IS A LEGISLATIVE PROPOSAL. SO WE ARE WAITING TO SEE IF THERE WILL BE TRAILER BILLING, WHICH ACCOMPANIES THAT WILL PROVIDE MORE INFORMATION ABOUT HOW THE GRANTS ARE TO BE DISTRIBUTED AND HOW THEY ARE TO BE USED. SO AS SOON AS WE GET ADDITIONAL INFORMATION WE WILL SHARE THAT OUT. I CAN, ALSO, TACKLE THE NEXT QUESTION, THE PROJECT TRACKING SHEET.

13:43:39 ABSOLUTELY, YES. THAT WILL BE SHARED ON OUR PUBLIC WEBSITE AS SOON AS IT BECOMES AVAILABLE; WE WILL SEND OUT THE LINK TO STAKEHOLDERS THROUGH OUR FACEBOOK, TWITTER ACCOUNTS, AS WELL AS PROBABLY DOING E-MAIL BLASTS AS WELL AND LET PEOPLE KNOW WHAT THE LINK IS.

13:43:51 >> GREAT. THANK YOU FOR ANSWERING THOSE QUESTIONS, MARK. NEXT QUESTION WE HAVE: DO YOU HAVE ANY UPDATES ON THE DIGNITY AT HOME CONTRACTS AND WHEN WE SHOULD EXPECT THOSE? WOULD THAT BE SUTEP.

13:44:17 >> YES, I CAN ANSWER THAT. THE DATA AT HOME CONTRACTS IS IN THE FALLS PREVENTION CONTRACT. WE ARE LOOKING TO GET THOSE OUT ANTICIPATING BY THE END OF THE WEEK THAT INCLUDES OUR SENIOR NUTRITION AND INTERGENERATIONAL ACTIVITIES, OUR LEGAL SERVICES AS WELL AS OUR FAMILY CAREGIVER SUPPORTS. THOSE WILL BE ANTICIPATING TO GO OUT.

13:45:09 >> GREAT. THANK YOU, SUTEP. LET'S SEE. SO ANOTHER REMINDER, AGAIN, IF YOU WOULD LIKE TO ASK A QUESTION LIVE, FEEL FREE TO CLICK ON THE RAISED HAND ICON AT THE BOTTOM OF YOUR SCREEN AND WE WILL UNMUTE YOUR MICROPHONE OR FEEL FREE TO ASK YOUR QUESTION INTO THE CHATBOX. WE WILL GIVE IT ANOTHER MINUTE FOR ADDITIONAL QUESTIONS TO COME IN.

13:45:27 WE HAVE ONE QUESTION HERE. WILL THERE BE UPDATED GUIDANCE REGARDING THE MD AND MAO SERVICE DELIVERY AND HOW LONG WILL THOSE FLEXIBILITIES CONTINUE? MARK OR SUSAN ANSWER THAT?

13:46:11 >> YES, I WILL TAKE THAT RIGHT NOW AND WE ARE LOOKING AT RIGHT NOW, WE ARE IN THE MDTA BUT WE ARE LOOKING AT HOW DO WE PREPARE OURSELVES FOR THAT WHEN IT EXPIRES AND HOW DO WE OUTLINE. WE ARE LOOKING INTO POLICIES AND GUIDANCE COMING OUT OF CDA IN TERMS OF WHEN THAT MDD WILL END AT SOME POINT. WE NEED TO ALL BE PREPARED IN SUPPORTING OUR AAA NETWORKS TO BE ABLE TO DO THAT, SO.

13:46:22 >> WHEN WILL THE RESEARCH GROUP MEET? AGAIN, DO WE HAVE A DATE FOR THAT? 13:46:26 .

13:46:31 >> JULY 20TH, I BELIEVE. I WILL DOUBLE CHECK.

13:46:36 >> WE CAN CONFIRM THE DATE AND DROP THE LINK IN THE CHAT AS WELL TO THE REJ STRAG.

13:46:37 REGISTRATION.

13:46:40 >> JULY 15, THE LINK IS ALREADY IN THE CHAT.

13:47:45 >> PERFECT. OKAY. LET ME SEE IF THERE ARE ANY HANDS RAISED. AGAIN, IF ANYBODY HAS ANY QUESTIONS ABOUT ANY OF THE MATERIALS PRESENTED TODAY, PLEASE FEEL FREE TO ENTER IT INTO THE CHAT OR RAISE YOUR HAND. I DON'T SEE ANY HANDS RAISED. AND THEN, LET'S SEE. JUST DO ONE MORE MINUTE FOR ANY ADDITIONAL QUESTIONS. JUST A REMINDER IF YOU MISSED ANYTHING IN TODAY'S MEETING THIS MEETING IS RECORDED AND IT WILL BE UPLOADED ON CDA'S CHANNEL WHEN IT'S AVAILABLE AND THE POWERPOINT FOR TODAY WILL, ALSO,

13:48:06 BE MADE AVAILABLE AS WELL. WE HAVE ONE MORE QUESTION THAT CAME IN. STATUS ABOUT THE NO WRONG DOOR. I BELIEVE THAT IS KIND OF AROUND THE ADRC. SUTEP. DO YOU WANT TO TAKE THAT?

13:48:45 >> YES, OUR NO WRONG DOOR EFFORT IS ALIGNED WITH OUR ADRC EFFORTS ACROSS THE STATE. THAT WORK CONTINUES WITHIN THE ADRC BUT, ALSO, CONNECTS TO OUR MPA WORK AND THEN A LOT OF THE STAKEHOLDER WORK AROUND NO WRONG DOOR AND ADRC IS OUR ADRC ADVISORY COMMITTEE THAT OCCURS BIMONTHLY. SO THAT CONTINUES TO BE A WORK IN PROGRESS ACROSS THE DEPARTMENT AND ACROSS OUR SISTER AGENCIES IN TERMS OF BUILDING THAT NETWORK ACROSS THE STATE.

13:49:24 >> GREAT. THANK YOU, SUTEP. I THINK WE HAVE ADDRESSED ALL THE QUESTIONS. THERE IS ONE QUESTION HERE I THINK IN THE CHAT THAT IS NOT EXACTLY ON SOME OF THE CONTENT THAT WE PROPOSED, BUT IT'S MORE OF A COMMENT. BROADBAND AND CELLULAR COMPANIES ARE HEAVILY CONTRIBUTING TO CAMPAIGNS THAT ARE NOT PROOLDER ADULTS AS EXPANDING CELLULAR ACCESS RELIABILITY AND AFFORDABILITY. HOW CAN I ENSURE THAT I AM NOT CONTRIBUTING EFFORTS TO DETRIMENTAL TO MY INTERESTS?

13:49:51 TO ANSWER THAT QUESTION, IS THERE -- IT'S NOT EXACTLY PERTAINING TO ANY OF THE INFORMATION THAT WAS PRESENTED TODAY BUT I AM WONDERING IF THERE IS A REFERRAL. I WILL TAP YOU, AMANDA. SOMETHING REGARDING TELECOMMUNICATIONS AND MPA THAT THIS INDIVIDUAL MIGHT BE ABLE TO PARTICIPATE IN? AND EXPRESS THEIR CONCERNS OR OPINIONS?

13:49:58 >> WE DO NOT HAVE A COMMITTEE RELATED TO BROADBAND OR CELLULAR COMPANIES.

13:50:11 >> OKAY. WE WILL FOLLOW-UP WITH YOU, LESLIE, OFFLINE BUT THANK YOU FOR YOUR QUESTION. I DON'T SEE ANY ADDITIONAL QUESTIONS AND HANDS RAISED.

13:50:34 >> CONNIE, THIS IS MARK. I DID SEE IN THE CHAT THAT THERE IS A QUESTION ABOUT HOSPICE REFERRALS, AND WHAT I CAN SAY ABOUT THAT IS WE ARE IN THE PROCESS OF BRINGING ONBOARD HEALTH POLICIES STAFF IN THE UPCOMING YEAR. THAT CERTAINLY MENTIONED, THE MASTER PLAN OF AGING IS DEFINITELY SOMETHING THAT WE WOULD BE LOOKING AT.

13:50:44 AND OF COURSE THAT WOULD BE DONE IN COLLABORATION WITH CDPH AND WITH DHCS AS WELL.