





Welcome!

ADRC Fridays: Talk, Learn, Connect April 29, 2022

Meeting Logistics

- Participants will be muted during presentations; please unmute/share video during general discussion times
- Please use the chat feature to post questions and communicate your peers
- The Live Transcript is available.
- If dialing by phone, press *9 to request to be un-muted, press *6 to un-mute your phone.
- If there are fechnical issues or questions, please email.
 ADRC@aging.ca.gov and an ADRC Branch staff member will respond.
- This roundtable is being recorded.

Poll: Who's Here?

- What type of organization are you a part of:
 - AAA
 - ILC
 - Other ADRC Partner
 - Other Organization servicing LTSS consumers
 - Other

- What sport would you compete in if you were in the Summer Olympics?
- Swimming
- Gymnastics
- Track and field
- Other
- I'd rather be watching the Olympics





Today's Topic

 Developing ADRC Leadership and Partnerships: Building a Community Network







Marin Center of Independent Living (CIL)

Julia Hales Anna Khachatryan

Marin CIL Topics

- Nursing Internship Program
- Local Ombudsman Partnership
- Community Clinics

Marin Center of Independent Living

Questions?





ADRC Partnership Resources

Rosie Carvajal

Image of the ADRC Website

Home : Providers & Partners : Aging & Disability Resource Connection

Aging & Disability Resource Connection

The California Department of Aging (CDA) administers programs that serve older adults, adults with disabilities, family caregivers, and residents in long-term care facilities throughout the State. These services are provided locally by contracted agencies. This webpage is intended for those who provide, or seek to provide, Aging and Disability Resource Connection (ADRC) services.

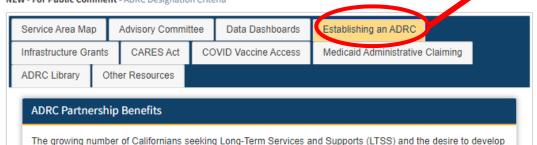


Presentation Slides
Questions & Answers

For Providers & Partners - ADRC Program Overview

For Consumers - Aging and Disability Resource Connection For Providers & Partners - Program Narrative and Fact Sheets

NEW - For Public Comment - ADRC Designation Criteria



ADRC Designation Resources

CDA supports local partnerships in putting together the building blocks of the ADRC model by supplying information and technical assistance. Resources to support your local partnership are provided below.

Path to ADRC Designation – This document outlines the general steps for local partnerships to achieve ADRC Designation.

Making the most of ADRC Partnership - A planning tool for local partnerships to prepare and discuss with partners to pursue ADRC Designation.

ADRC Self-Assessment Tool - This is a self-administered ADRC readiness review intended to indicate the progress toward building the organizational relationships necessary for the success of an ADRC partnership in California. With this tool, core partners can assess their own level of readiness to finalize details necessary to meet the State's ADRC Designation Criteria.

Letter of Interest Template – Interested Partnerships are requested to submit a Letter of Interest to formally express interest in learning about ADRC. Submission of a Letter of Interest will initiate communications and distribution of information bulletins, updates, training opportunities, and announcements form CDA, as available. Letter of Interest may be submitted at any time.

ADRC Core Partner MOU Sample – This is a sample MOU template that can be used by ADRC Core
Partners for outlining partnership expectations and facilitating positive local ADRC partnerships.

ADRC Designation Criteria – California's ADRC Designation Criteria are based on the federal Administration on Community Living (ACL) No Wrong Door (ADRC) Key Elements and were developed in collaboration with stakeholders. The ADRC Designation Criteria serve as consistent hallmarks of quality for each ADRC partnership.

Emerging ADRC Evaluation Tool – This tool outlines the criteria for becoming an Emerging ADRC. The criteria focuses on eight baseline measures from the California ADRC Designation Criteria (2021) and are seen as the foundational building blocks in developing ADRC core functions, a person centered philosophy, and a No Wrong Door System to better serve consumers in the community.

ADRC Designation/Re-Designation Process (2019) – CDA has updated its designation/re-designation process effective October 2019 to streamline the designation process for ensuring the integrity of the ADRC Partnership model as described in State statute (WIC 9120) and preparing designated and emerging ADRC partnerships for the ADRC Infrastructure Grants Program (WIC 9121).

ADRC Designation Process Update (2020) – This document describes the process to becoming a Designated ADRC; includes updates to the procedures, tools, and submission deadlines for Interested Partnerships, Emerging ADRCs, and Designated ADRCs; and supersedes the ADRC Designation/Re-Designation Process (2019) document.

ADRC Designation Evaluation Tool – This tool may be used by applicants and the ADRC Designation Review Panel to evaluate whether applications fulfill the identified ADRC Key Indicators for becoming a State-designated ADRC.

Making the Most of ADRC Partnerships



Making the Most of ADRC Partnership Planning

How Do We Prepare?

Each ADRC partnership is unique but there are some predictable planning phases. The tips presented here are simply suggestions to help local Aging and Disability Resource Connection (ADRC) partners streamline the planning and development process. The tips are examples and not requirements for every situation. There may be many other planning methods that could be successful.

The State has eliminated the need for one large narrative application package and has adopted a locally based process that focuses on documented planning activities. This planning guide builds on the ADRC information in these reference documents will provide important background and context to local discussion:

- State ADRC statute WIC § 9120
- California ADRC Designation Criteria (2012)
- ADRC Designation/Re-Designation Evaluation Tool
- ADRC Designation/Re-Designation Process (2019)
- Letter of Intent for State DesignationTemplate
- California Department of Aging Website
 https://www.aging.ca.gov/Providers and Partners/Aging and Disability R
 esource Connection/
- Administration on Community Living No Wrong Door Website Resources https://nwd.acl.gov/
- A Shattered System: Reforming Long-Term Care in California (2014) http://www.cicaihss.org/sites/default/files/aginglong_termcarereport.pdf



Review the California Department of Aging's website to find more resources and information about ADRCs and the current activities of the ADRC Advisory Committee. Send a Letter of Intent (use the ADRC Letter of Intent template) to be approved for Emerging ADRC status. Emerging ADRC partnerships receive general ADRC information updates, can attend the State ADRC Advisory Committee meetings via teleconference and may request technical assistance at any time.

ADRC Self-Assessment Tool

ADRC Partnership Self-Assessment Readiness Tool

Instructions: This is a self-administered ADRC Readiness Review intended to indicate the progress toward building the organizational relationships necessary for the success of an ADRC partnership in California. Forming an ADRC partnership and reaching agreements among ADRC core and extended partner organizations about LTSS system improvements takes time. With this tool, core partners can assess their own level of readiness to finalize details necessary to meet the State's ADRC Designation Criteria. Scoring is a self-assigned indication of the progress and the likelihood that ADRC State Designation Criteria could be met within 12 months. Consult the State's ADRC Designation Criteria, the ADRC Designation/Re-Designation Process (2019) and the ADRC Designation/Re-Designation Evaluation Tool for more information about what documentation would be needed to demonstrate a fully functional ADRC partnership.

Assign points for each planning topic item. Point values mean the ADRC partnership has achieved: 0 = No Progress, 1 = Discussion and Planning, 2 = Partial Implementation, 3 = Full Implementation, 4 = Documentation Level of Achievement

ADRC Partnership and LTSS System Planning

#	Readiness Statement	ILC Core Partner Score	AAA Core Partner Score	Other Core Partner as appropriate Score
1	Core partners have together, provided leadership in the local community to find ways to streamline the public's access to public and privately funded LTSS services. Leadership has been collaborative and has taken place over the previous year or more.			
2	Core partners have specific plans for how people in their community could benefit by greater coordination across LTSS organizations, streamlined access to			

SCORING: 0 = NO PROGRESS, 1 = DISCUSSION AND PLANNING, 2 = PARTIAL IMPLEMENTATION, 3 = FULL IMPLEMENTATION, 4 = DOCUMENTATION LEVEL OF ACHIEVEMENT

ADRC Core Partner MOU Sample

SAMPLE

MEMORANDUM OF UNDERSTANDING

BETWEEN	
AND	
AND (AS APPLICABLE)	
, , , , , , , , , , , , , , , , , , , ,	

I. Parties

his Memorandum of Understanding (MOU) is made and entered into by						
, the		_and				
_, hereafter each refe	rred to a	s an				
s the "ADRC Core Part	nership"	for				
nection (ADRC) of						
	, the , hereafter each refe s the "ADRC Core Part	, the _, hereafter each referred to a s the "ADRC Core Partnership"				

II. Purpose

This MOU serves to identify a framework for collaboration and partnership to operate in a manner consistent with State of California ADRC designation criteria and to enhance the local ADRC "No Wrong Door System" to better serve residents and communities. This MOU covers, but is not limited to, efforts to improve the consumer experience in navigating available long-term services and support (LTSS) services, and the provision and coordination of the ADRC service functions: Enhanced Information and Referral, Options Counseling, Short Term Service Coordination, and Transition Services. This MOU does not include funding.

III. Background

The State of California has adopted an ADRC partnership model whereby local Area Agencies on Aging (AAA) and Independent Living Centers (ILC) can collaborate, integrate resources, and develop efficiencies that help them respond to increasing consumer service needs and expectations, and higher service demands.

State and local stakeholders developed the ADRC Designation Criteria and ADRC Indicators of Performance to facilitate collaborative system changes

Image of the ADRC website

Home : Providers & Partners : Aging & Disability Resource Connection

Aging & Disability Resource Connection

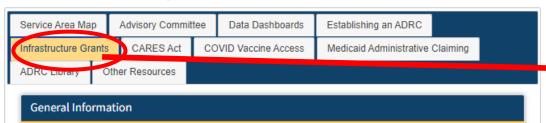
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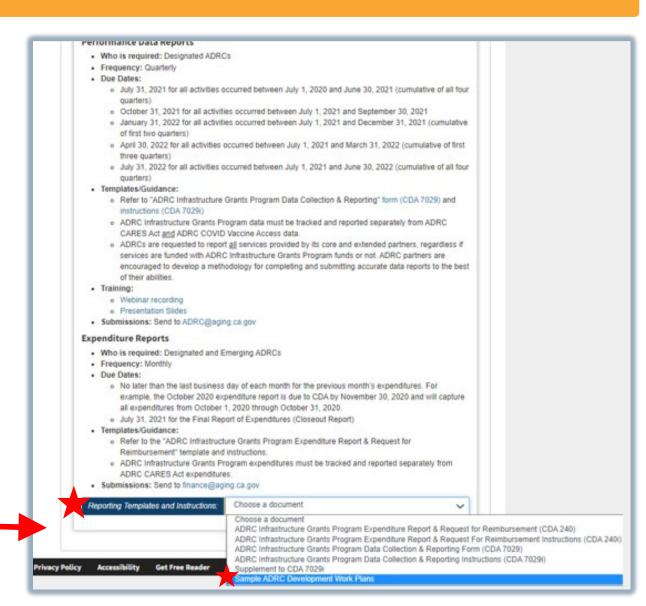


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Sample ADRC Development Work Plans



Emerging ADRC Development Work Plan Guidance and Sample Template

Updated February 2022

A work plan is intended to help outline your ADRC's vision, organize strategies into action, prioritize goals and objectives, make resourcing decisions, coordinate planning efforts, and communicate your vision and strategies with your planning team and CDA. ADRC partnerships are not required to utilize this sample template and may use their own work plan template if it includes all the components listed in the paragraph below. The design and implementation of your work plan depends on your partnership's preferences and needs.

Good work plans identify what objectives and actions are needed to achieve an expected goal and includes the following components:

- What specific measurable objective needs to be accomplished
- · What actions need to be performed to meet objective
- · When results need to be achieved
- Who will perform the action
- · What resources will be available
- . What is the expected result or outcome from your work to support your goal

Goal #1: Establish Enhanced Information, Referral and Awareness System

	Objectives	Actions	Timeline or	Responsible	Budget/	Result, Outcomes/Benchmarks
			Due Date	Person/	Resources	
				Agency	Allocated	
P	Sample	Identify key action to meet	Timeline,	Person	Optional:	Identify the expected result, outcome, quantifiable measure,
		objective	due date,	responsible	assigned	or benchmark
		Identify key action to meet	or length		budget	
		objective	of time		and/or	This column may also be used to document quarterly
		3. Etc.	measure		resources	updates to your planning team and CDA. Add the guarter
						(i.e.Q1-2022).
1	Develop an Online,	Assemble a full array of updated				
	Comprehensive,	and accurate provider				
	Searchable Database of	information and resources to				
	Information and Service	develop an enhanced				
L	Resources.	,				

ADRC Development Work Plan - Rev 2022

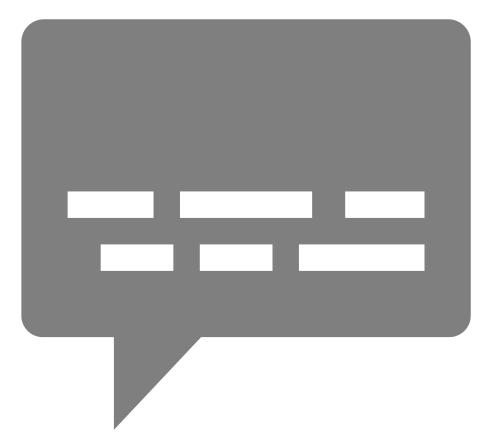
Partnership Resources

Questions?

Talk, Learn, Connect

What are the easier partnerships to develop, and what are the more difficult partnerships to develop?

What aspects of building partnerships has worked the best or least for you and your team?



Thank you!

- Consider submitting an ADRC Promising Practice! The extended deadline is <u>Wednesday May 18.</u>
- Questions or comments:
 ADRC@aging.ca.gov

