CBAS Emergency Remote Services (ERS)
Medi-Cal Participant List Update

August 3rd, 2023

Today's Presenters

Jennifer Jaeger

CBAS Bureau Chief, Field & Policy Support Team

Brett Hendrickson

Data Analyst, Field & Policy Support Team

Housekeeping

- Questions are welcome – please submit via the webinar "Questions" box

- This webinar is being recorded and will be posted on the CDA website: https://aging.ca.gov/Providers_and_Partners/Community-Based_Adult_Services/Training/

- Please encourage staff and providers who are not able to join us today to listen to the training webinar once posted
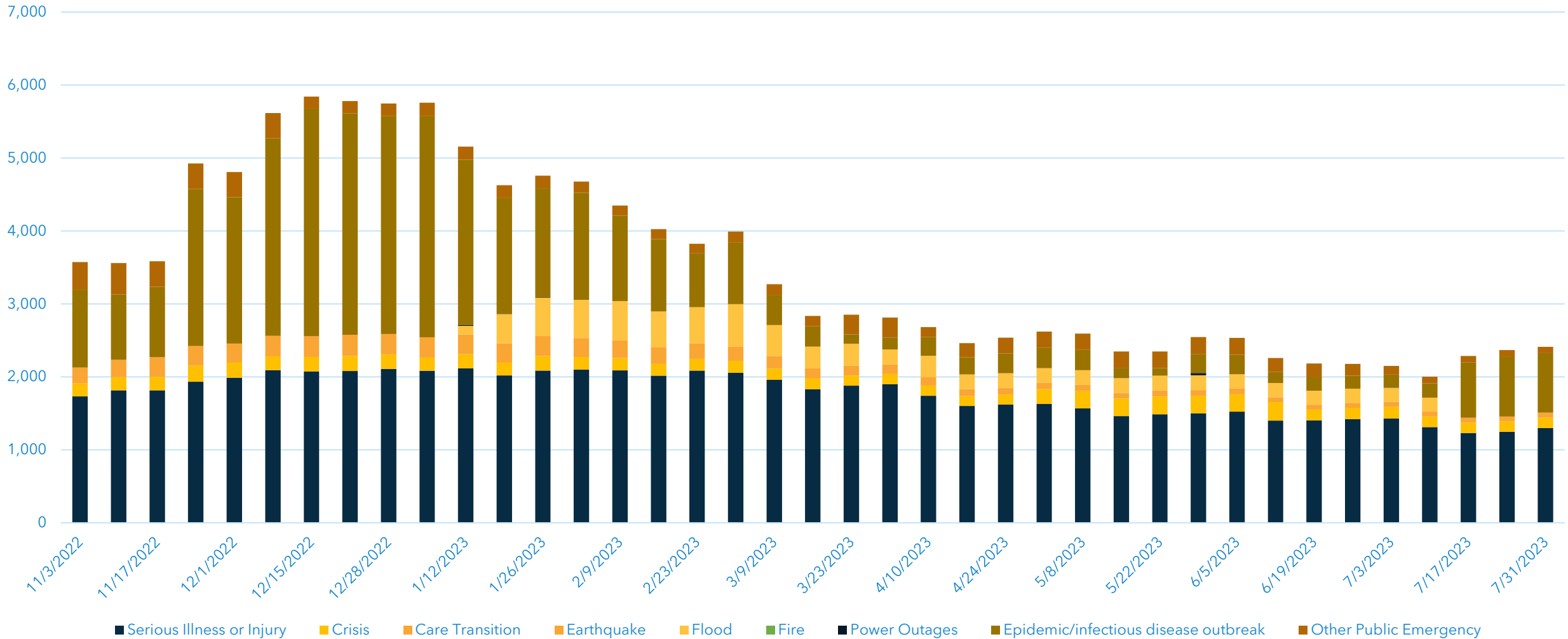
AGENDA

- Data Review

- Days of Service Process Enhancement

- Revisions to Participant Characteristics Report (PCR) Import Process

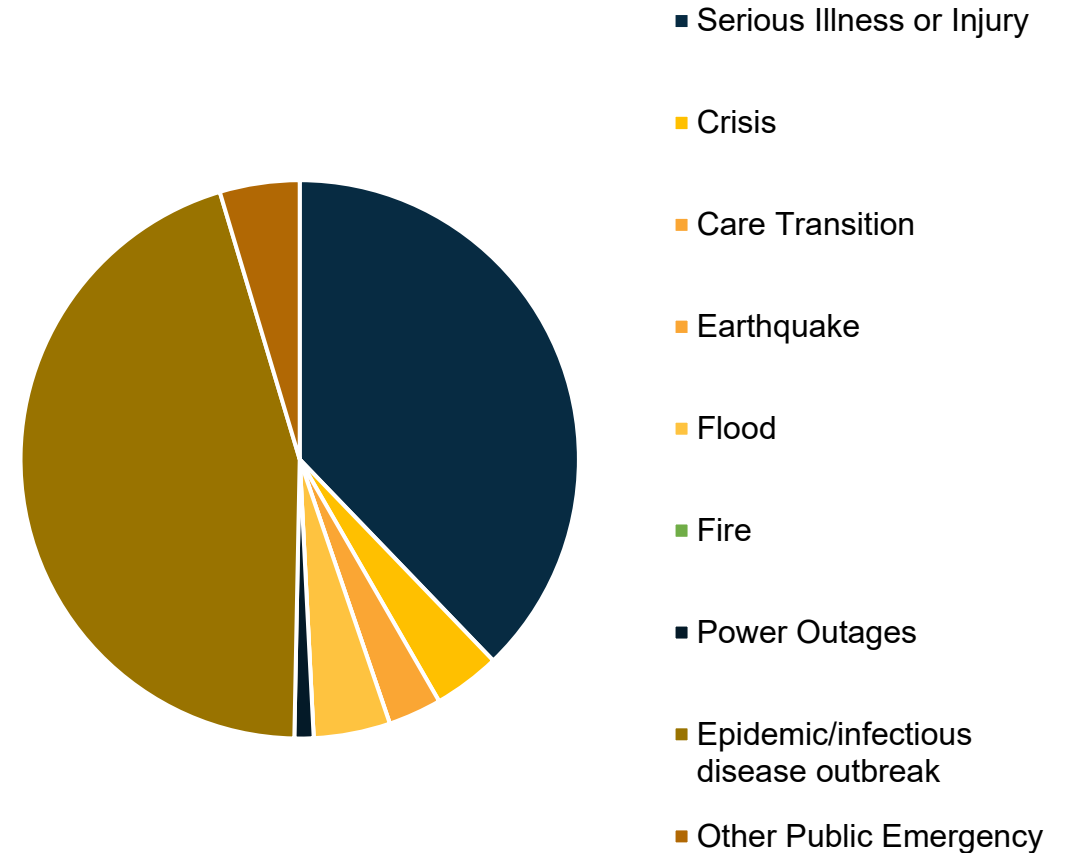- New Section in Peach - Participants

- Questions & Answers

Active ERS Events Over Time

Legend: Serious Illness or Injury, Crisis, Care Transition, Earthquake, Flood, Fire, Power Outages, Epidemic/infectious disease outbreak, Other Public Emergency

ERS Data Review

All ERS Events (10/1/23 - 7/3/23 - Includes in Progress Events)	#	%	Chg vs. LW	Average ERS Days***	Average Event Span***
# of ERS Events	17,347	N/A	N/A	27	40
Total # of participants receiving CBAS**	35,592	N/A	N/A	N/A	N/A
# of Centers*	186	66%	N/A	N/A	N/A
Average CEIFs per Center	93	N/A	N/A	N/A	N/A
Personal Emergencies	**7,766**	**44.8%**	**N/A**	**41**	**61**
Serious Illness or Injury	6,559	37.8%	N/A	40	57
Crisis	671	3.9%	N/A	39	57
Care Transition	536	3.1%	N/A	49	70
Public Emergencies	**9,581**	**55.2%**	**N/A**	**16**	**24**
Earthquake	0	0.0%	N/A	N/A	N/A
Flood	769	4.4%	N/A	33	50
Fire	0	0.0%	N/A	N/A	N/A
Power Outages	192	1.1%	N/A	1	1
Epidemic/infectious disease outbreak	7,818	45.0%	N/A	13	19
Other Public Emergency	802	4.6%	N/A	38	54

All ERS Events (as of 7/3/23)

- Serious Illness or Injury
- Crisis
- Care Transition
- Earthquake
- Flood
- Fire
- Power Outages
- Epidemic/infectious disease outbreak
- Other Public Emergency

CBAS Emergency Remote Services (ERS) Portal Enhancements

Days of Service Process Enhancement

Have you noticed the new button?

Days of Service Process Enhancement

Basic Requirements:

1. Use template from CBAS website (.xls or .xlsx)

2. ***Each*** *ERS day for **each*** participant must have a line of data

3. Correct CIN format (8 numerical digits followed by 1 letter)

4. The name can be in any format

	A	B	C
1	Name	CIN	ServiceDate
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			

Days of Service Process Enhancement

For **_EACH_** day that **_EACH_** participant receives ERS services:

1. Enter name in any format
2. CIN must be properly formatted
3. Each day of ERS needs to have its own line of data

	A	B	C
1	Name	CIN	ServiceDate
2	Duck, Daffy	11111111A	7/5/2023
3	Duck, Daffy	11111111A	7/6/2023
4	Duck, Daffy	11111111A	7/8/2023
5	Duck, Daffy	11111111A	7/9/2023
6	Duck, Daffy	11111111A	7/11/2023
7	Duck, Daffy	11111111A	7/13/2023
8	Duck, Daffy	11111111A	7/14/2023
9	Duck, Daffy	11111111A	7/15/2023
10	Duck, Daffy	11111111A	7/16/2023
11	Duck, Daffy	11111111A	7/17/2023
12	Duck, Daffy	11111111A	7/18/2023
13	Duck, Daffy	11111111A	7/19/2023
14	Duck, Daffy	11111111A	7/20/2023
15	Duck, Daffy	11111111A	7/21/2023

California Department of AGING

California
Department
of AGING
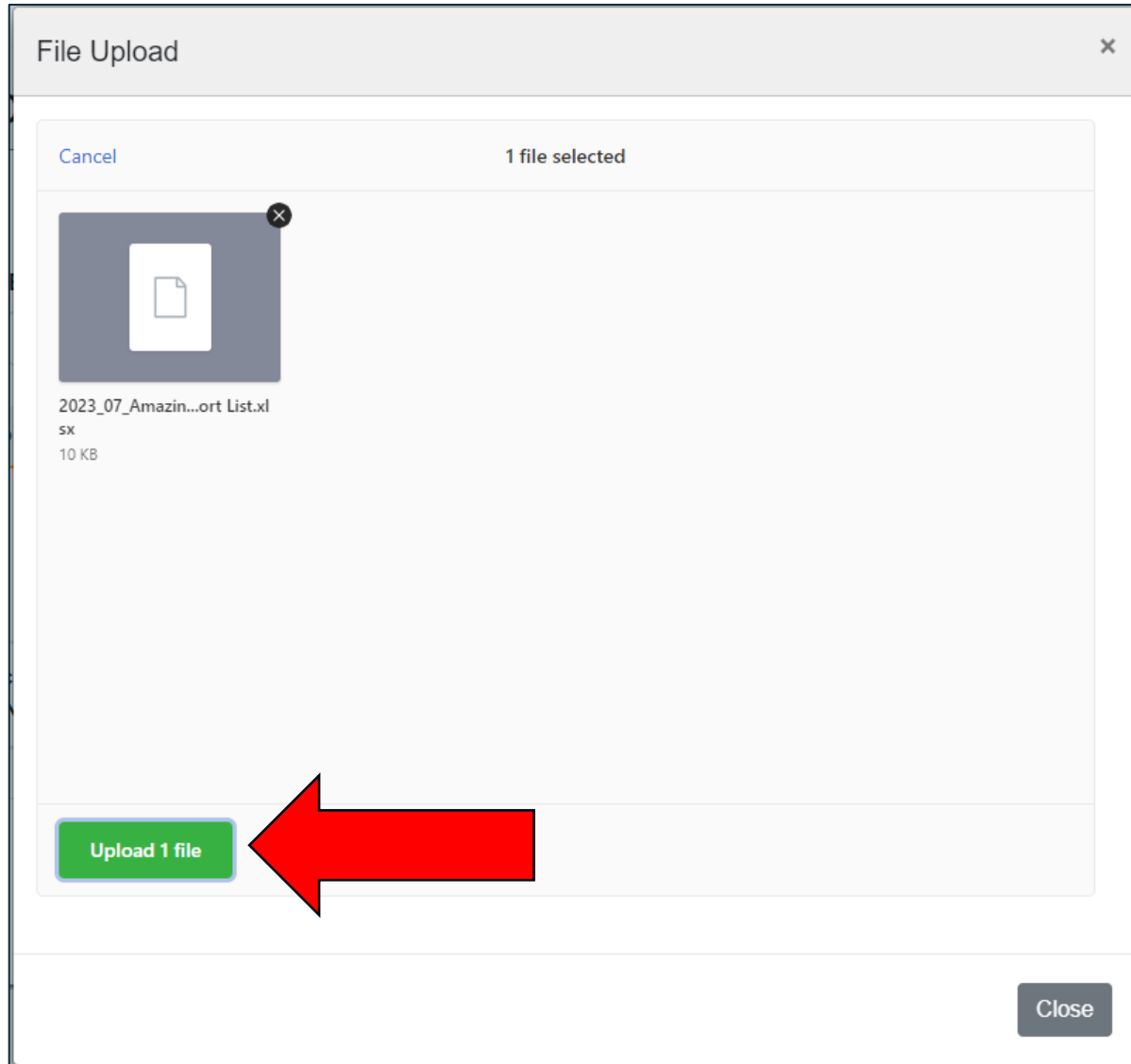
To upload a completed report:

1. Go to ERS section of Peach

2. Click on **Active ERS Events**

3. Click on **Upload Attendance Days**

4. Drop the file into the **File Upload** box or select **Browse Files** to select the report

5. Select **Upload 1 File**

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To upload a completed report:

6. An **Upload Complete** message will appear, includes:
   a. List of unique CIN #s
   b. Successfully uploaded dates
   c. Any errors that occurred

7. Click **Close**

8. Confirm uploaded days

9. Log out of Peach

- Cannot add 7/10/2023. Consent date is 7/11/2023.

- No active events

Upload complete

Error messages:

1. Cannot add date – will occur if date is before consent date or if date provided is in the future

2. No active events – will occur if there are no active events matching the CIN #

3. Any days already reported will be ignored

Confirming ERS Days:

1. Rightmost column in **Active ERS Events** shows first and last reported date and total number of days

2. Can be sorted by first reported ERS day

Reported ERS Days ↑↓
First 7/4/2023
Last 7/17/2023
Total 6
First 7/11/2023
Last 7/11/2023
Total 1
First 7/5/2023
Last 7/21/2023
Total 14

CBAS Revisions to Participant Characteristics Report (PCR) Import

New Section in the Peach Provider Portal – Participants

Revisions to Participant Characteristics Report Import

- Same PCR as before; now the participant list used for ERS will be updated to reflect the most recent PCR

- Participants missing from the most recent PCR will be removed from this list

- There is now the option to update the participant list whenever a change occurs

- By default, **Only Current Participants** is checked
- Displays only Medi-Cal participants
- Users can add a **disenroll date** for discharged participants
- Users can **add new participants** between PCR reporting periods

New Section in Peach - Participants

Add New Participant

Add New Participant

California Department of AGING

CIN

33333333A

First Name | **Last Name**

Elmer ✔ | Fudd

Enrollment Date

07/01/2023

Disenrollment Date

mm/dd/yyyy

Cancel | Save

All fields except **Disenrollment Date** are required

Center | Only C

The Most Amazing CBAS Center | ✔
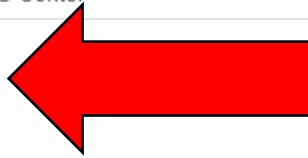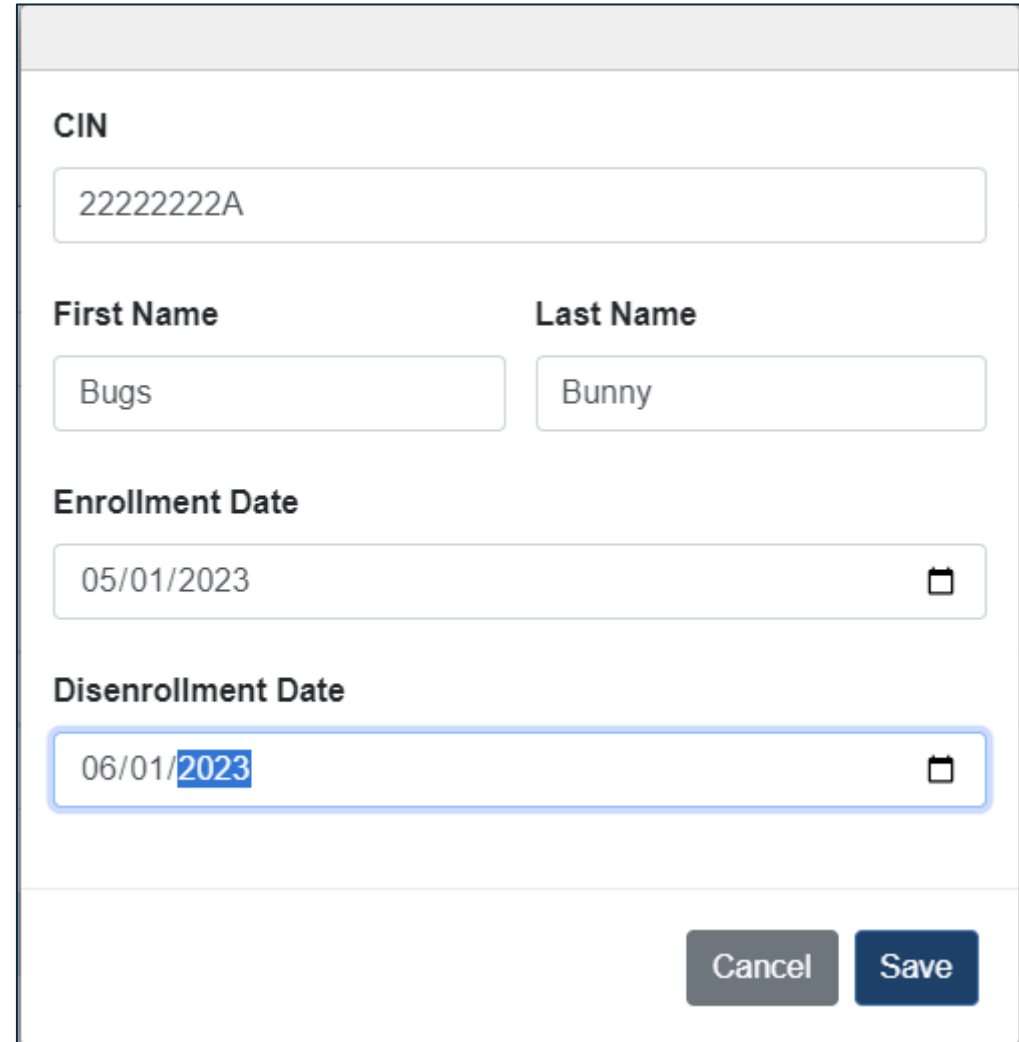
➕ Add New Participant

Show 10 ⇕ entries

Amendment	CIN ⇅	First Name ⇅
▼	22222222A	Bugs
▼	11111111A	Daffy
▼	33333333A	Elmer
▼	44444444A	Wile

- Use the **blue action button** in the Amendment column to make updates to an existing record

Amendments

- Existing fields can be updated if necessary (Name, CIN, Enrollment Date)

- Add a Disenrollment Date to remove from current participant list whenever there is a need to remove a participant

CIN

22222222A

First Name

Bugs

Last Name

Bunny

Enrollment Date

05/01/2023

Disenrollment Date

06/01/2023

Cancel   Save

- Discharged participants will not be visible when **Only Current Participants** is checked.

- Uncheck the box to view participants with a disenrollment date

- If a participant was on an old PCR but not the most recent, an estimated **disenrollment date** is added based on the new PCR date

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Questions

CBAS Bureau Contact Information

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