



**ALL STAKEHOLDER  
QUARTERLY MEETING**



Wednesday, October 21, 2020  
10:00 a.m. to 11:00 a.m.

# Agenda



- I. Welcome & Logistics
- II. COVID-19
- III. Aging and Adult Services
- IV. Public Information & Assistance
- V. Governor's Master Plan for Aging
- VI. Legislation Enacted in 2020 Related to Aging
- VII. Appointments
- VIII. Department Updates
- IX. Q&A
- X. Closing

# COVID-19

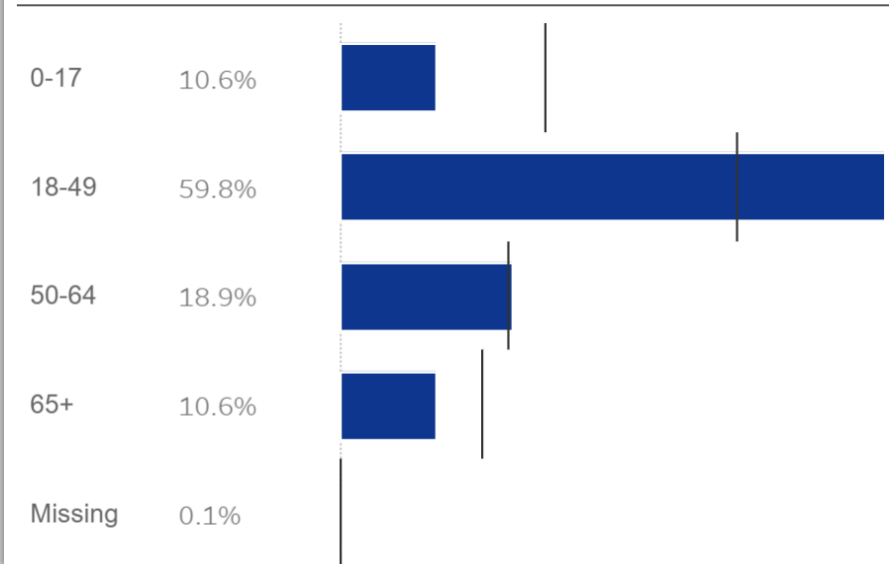
- ✓ Data
- ✓ Lives Lost
- ✓ Response Funding

As of October 19:

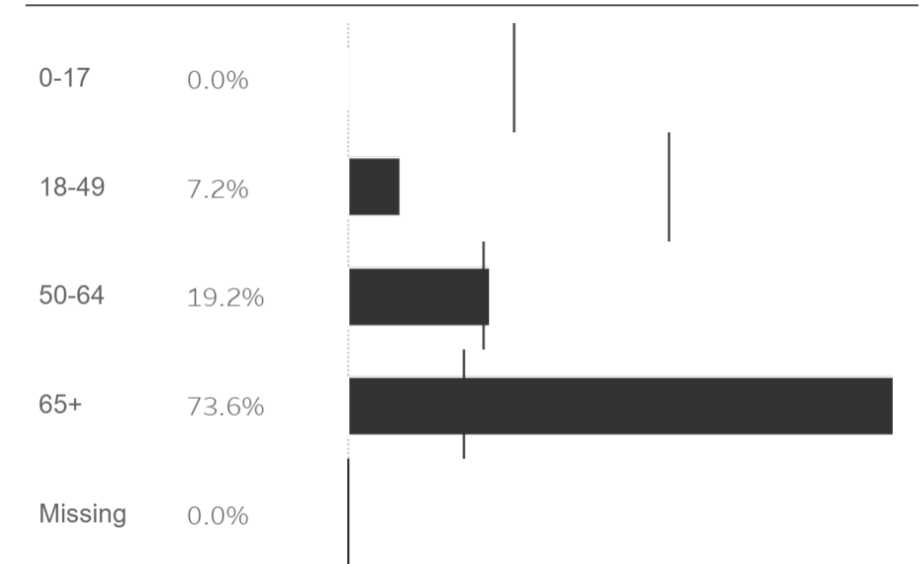
- **92,952** positive cases 65+
- **12,436** deaths 65+

Source:  
<https://covid19.ca.gov/state-dashboard/>

Positive cases by age



Total deaths by age



## IN MEMORIAM

### CALIFORNIA LIVES LOST TO COVID-19



AGE 65+

12,436

NURSING HOME  
RESIDENTS

4,625

HEALTH CARE  
WORKERS

152

TOTAL

16,894

Source:  
[https://www.aging.ca.gov/Lives\\_Lost\\_to\\_COVID\\_19/](https://www.aging.ca.gov/Lives_Lost_to_COVID_19/)

## **Families First Coronavirus Response Act**

- Received by CDA: \$25,086,381
- Distributed to AAAs: \$23,832,062
- Total Distributed Statewide Projects Funding: \$1,254,319

## **Coronavirus Aid, Relief, and Economic Security Act**

- Received by CDA: \$86,505,282
- Distributed to AAAs, ADRCs, Ombudsman: \$59,671,495
- Total Distributed Statewide Projects Funding: \$4,176,000
- Balance of CARES to be distributed to AAAs: \$18,181,788

- ✓ Data Dashboard
- ✓ Long Term Care Ombudsman
- ✓ Meals
- ✓ Friendship Line California
- ✓ Community Based Adult Services
- ✓ Multi Purpose Senior Services Program
- ✓ Digital Divide Initiative
- ✓ NEW Equity in Aging Webinar Series

## ➤ CDA COVID-19 Response Data Dashboard

The California Department of Aging's (CDA) COVID-19 Response Data Dashboard\* shares data to demonstrate how CDA is adapting programs and services during the COVID-19 pandemic to serve older adults, families, and caregivers.

This dashboard includes data on the following:

- CDA's Home Delivered Meals for Older Adults
- Information and Assistance Calls: Local Area Agencies on Aging
- Information and Assistance Calls: Statewide Inbound Calls
- Supportive Services and Health Care at Home for Older Adults
- Statewide Demographic Data on Older Adults, Fiscal Year 2018-2019
- County Demographic Data on Older Adults, Fiscal Year 2019-2020

The data displayed on this dashboard is collected from local Area Agencies on Aging (AAAs), CDA programs, and other available data.

\*Numbers may include estimates and are subject to change.

▶ 🍴 CDA's Home Delivered Meals for Older Adults

▶ ☎️ Information and Assistance Calls: Local Area Agencies on Aging (AAAs)

▶ ☎️ Information and Assistance Calls: Statewide Inbound Calls

▶ 🏠 Supportive Services and Health Care at Home for Older Adults

## Using Data for Action

Public display of all data reported weekly by our network of local Area Agencies on Aging

[aging.ca.gov/  
Data and Reports/  
COVID-19 Data Dashboard/](https://aging.ca.gov/Data-and-Reports/COVID-19-Data-Dashboard/)



- California Long-Term Care Ombudsman issued facility **reentry guidance** in September
- Provided briefings, technical assistance, and training on new guidance to local LTCOs and LHDs, in partnership with CDPH
- Services also continue via phone and on-line



California Department of Aging

@CalAging

Updated guidance from the California Long-Term Care Ombudsman for facility reentry is now available on CDA's website: [aging.ca.gov/covid19/#provi...](https://aging.ca.gov/covid19/#provi...)

#### CDA Provider Guidance

- June 19, 2020 – HHS Letter to Governors on Essential Workforce for Services for Older Adults and People with Disabilities
- Guidance for Area Agencies on Aging for Coronavirus Disease 2019
- Guidance for Community-Based Adult Services for Coronavirus Disease 2019
- Guidance for Health Insurance Counseling & Advocacy Program
- Guidance for the Multipurpose Senior Services Program for Coronavirus Disease 2019
  - Multipurpose Senior Services Program Appendix K Applications and Approvals
- Food Assistance to Older Adults During the COVID-19 Pandemic
  - Promising Practices: Scaling Delivery and No Contact Models for Food Assistance to Older Adults During the COVID-19 Crisis
  - COVID-19 Community Based Food Assistance to Older Adults: Lessons Learned from the First Months of Operations
- Phase I and Phase II Procedures for Ombudsman Return to Facilities
  - Guidance for Limiting the Transmission of COVID-19 in Long-Term Care Facilities
  - Updated Guidance on COVID-19 Related to the Critical Role of Testing, Modification of Visitation Guidelines, Need for Infection Prevention and Control, and Use of Face Coverings in Adult and Senior Care Facilities
  - Attachment A - Verification
  - Attachment B - Self-Assessment Questionnaire
  - Attachment C - Reentry to Facilities - Scenarios to Consider
  - LTCOP Informational Notice on Resuming Facility Visits
  - LTC Ombudsman Program-Fiscal & Programmatic FAQs
- Guidance on HIPAA & Sharing Health Information in an Emergency
- Guidance Documents: Coronavirus Disease 2019
- Guidance for Requesting Personal Protective Equipment:
  - Instructions to Request PPE
  - Cal-OES Resources Request Form
  - Provider PPE Request Template
  - PPE List

9:16 AM · Oct 1, 2020 · Hootsuite Inc.

## LTCO Visit Data

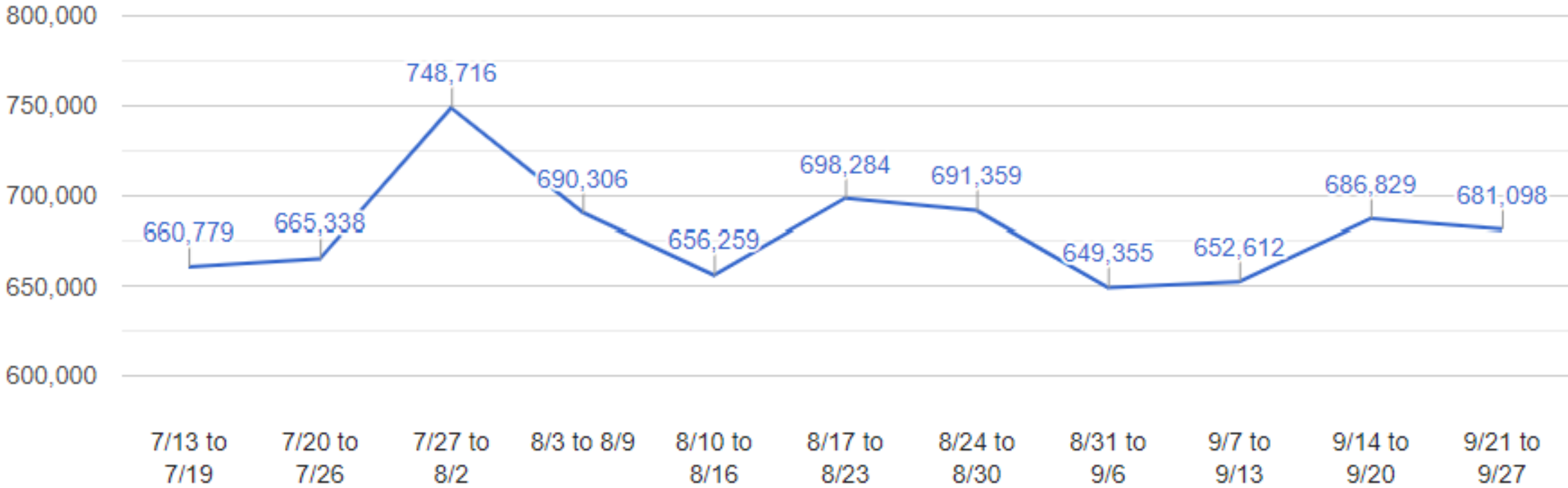
Month	Total # SNF & RCFEs Visited	Total # of Visits to SNF & RCFEs
2019 – Oct	3,909	6,723
2020 – Apr	164	299
2020 - Sep	734	990

- 17.9 million meals served to 2.9 million individuals since April 6
- Continuing program flexibility permitting resources to be used for home-delivered meals instead of congregate settings
- California Aging and Adult Information Line at 1-800-510-2020 to connect with your local Area Agency on Aging for nutrition assistance

# Aging and Adult Services: Meals



**Statewide Home Delivered Meals for Older Adults: Meals Served\*^**



\*Numbers may include estimates and are subject to change.  
^Funded by Older Americans Act, Families First funding, and CARES Act Funding

Source: [https://www.aging.ca.gov/Data\\_and\\_Reports/COVID-19\\_Data\\_Dashboard/#pan1](https://www.aging.ca.gov/Data_and_Reports/COVID-19_Data_Dashboard/#pan1)

- **52,658 calls** received since April
- Service is funded through December 2020
- New RFP released on October 19<sup>th</sup>

## Friendship Line California



**1 (888) 670-1360**

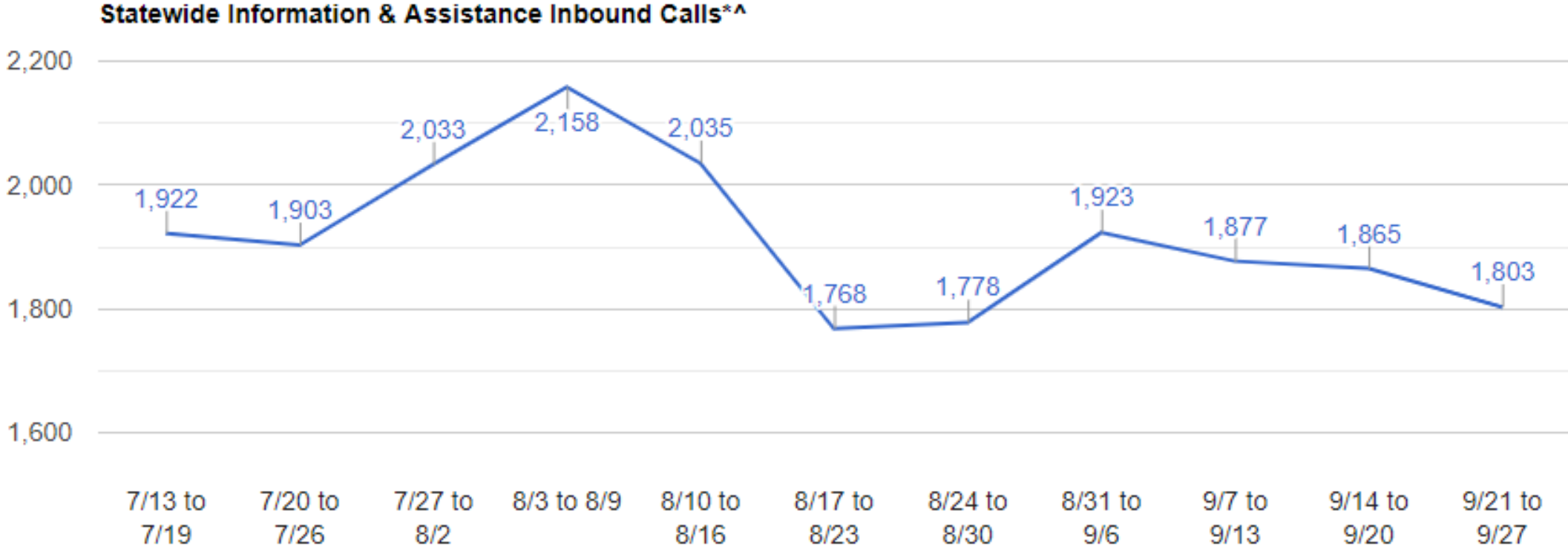


California Department of A...  
@CalAging

"I always have a really hard time at night. I'm so happy I found a place I can call in the middle of the night. It's easy to be forgotten and the Friendship Line has been there to remind me that I am still a person." - anonymous caller

Friendship Line CA is here for you 24/7.

## Friendship Line California Total Calls July 13 – September 27



\*Numbers may include estimates and are subject to change.

^Funded by Older Americans Act, Families First funding, and CARES Act Funding

— Friendship Line Total Count

Source: [https://www.aging.ca.gov/Data\\_and\\_Reports/COVID-19\\_Data\\_Dashboard/#pan1](https://www.aging.ca.gov/Data_and_Reports/COVID-19_Data_Dashboard/#pan1)

## CMS Approves Temporary Alternative Services (TAS) for CBAS



- 36,000 participants served each month from June 2019 to June 2020
- TAS approved on October 9, 2020
- TAS authority remains effective through March 12, 2021

# Aging and Adult Services: Multi Purpose Senior Services Program



- MSSP sites served **9,173 participants** from April to June 2020
- Transforming Services:
  - Telephonic or video enrollment
  - Increased PPE supplies
  - CMS flexibilities with program requirements





# Aging and Adult Services: Multi Purpose Senior Services Program



- Central Valley in focus: Two CDA MSSP nurses are partnering with local providers to increase enrollment in two counties



- [Executive Order N-73-20](#) to bridge the Digital Divide in CA
- CDT with CDA & CDE developing a State Broadband Strategy for All
  - Devices, internet access and training for providers and older adults
- New CARES Act Funded Initiative - allows providers to purchase internet access, devices, and training

# Aging and Adult Services: Digital Divide Initiative



A screenshot of the California Department of Aging website. The top navigation bar includes the CA.Gov logo, social media icons, and utility links for text size and language. Below the navigation is a banner with photos of diverse older adults. A secondary navigation bar contains links for "About Us", "Providers &amp; Partners", "Careers with CDA", "Contact Us", and "Search". The main content area features a "Quick Links" sidebar with a list of COVID-19 related resources. The central focus is a blue header for "Resources to Bridge the Digital Divide Among Older Adults", followed by introductory text about staying connected during the pandemic and a photograph of an elderly couple looking at a tablet together.

- Visit CDA's Digital Divide Webpage:
- ✓ Webinars on digital divide
  - ✓ Tools and resources
  - ✓ Organizations working to bridge the digital divide
  - ✓ Resources to get online
  - ✓ Resources to stay active and connected through technology

[https://aging.ca.gov/covid19/Digital\\_Divide/](https://aging.ca.gov/covid19/Digital_Divide/)

- Join CDA for a monthly peer-led Ensuring Equity in Aging webinar series featuring national, state, and local leaders!
- Tune in every first Wednesday from 10 - 11 a.m. through July 2021.
- Kicks off November 4 on the topic of Tribal Elders.
- December edition will focus on people with disabilities.



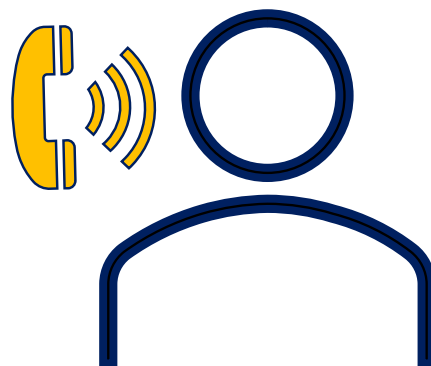
## **Ensuring Equity in Aging Webinar Series**

**Peer-led discussions and  
insights on serving older  
adults in culturally  
responsive ways**

Series Launches Nov 4, 2020  
**#CaliforniaForAllAges**

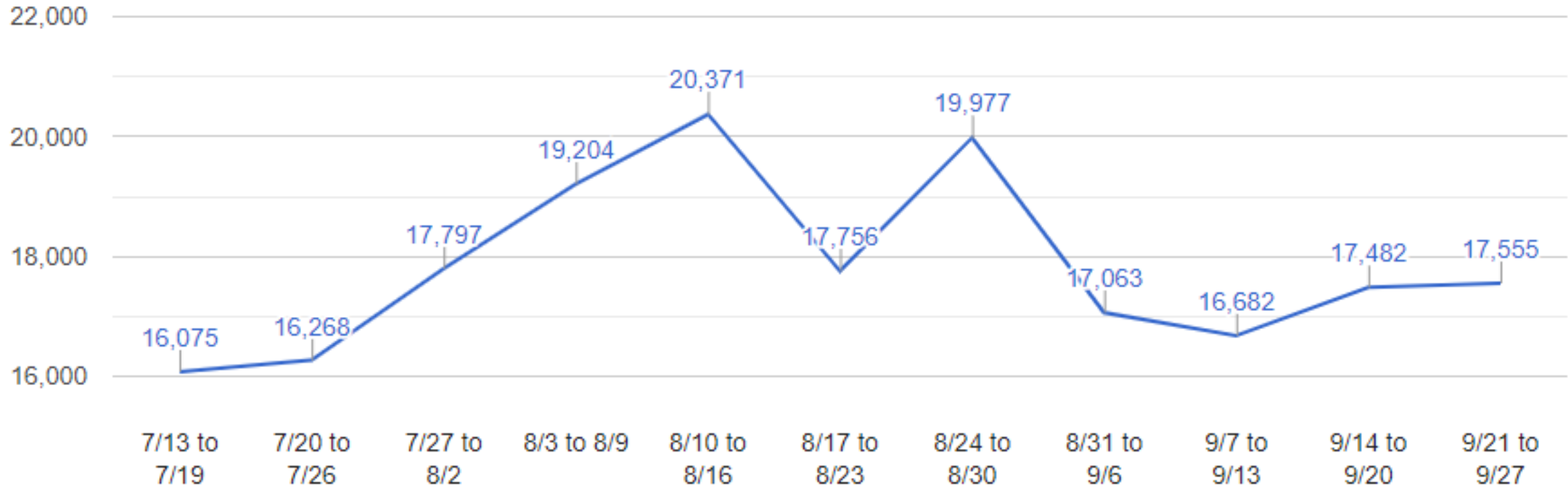
- ✓ State Telephone Networks
- ✓ COVID 19 Resource Card Mailer
- ✓ Public Education Campaigns
- ✓ COMING SOON: Elder Story Project

Phone Line	Phone Number
California Aging and Adult Information Line	1-800-510-2020
Health Insurance Counseling and Advocacy Program	1-800-434-0222
Friendship Line California	1-888-670-1360
Long-Term Care Ombudsman Program CRISISline	1-800-231-4024

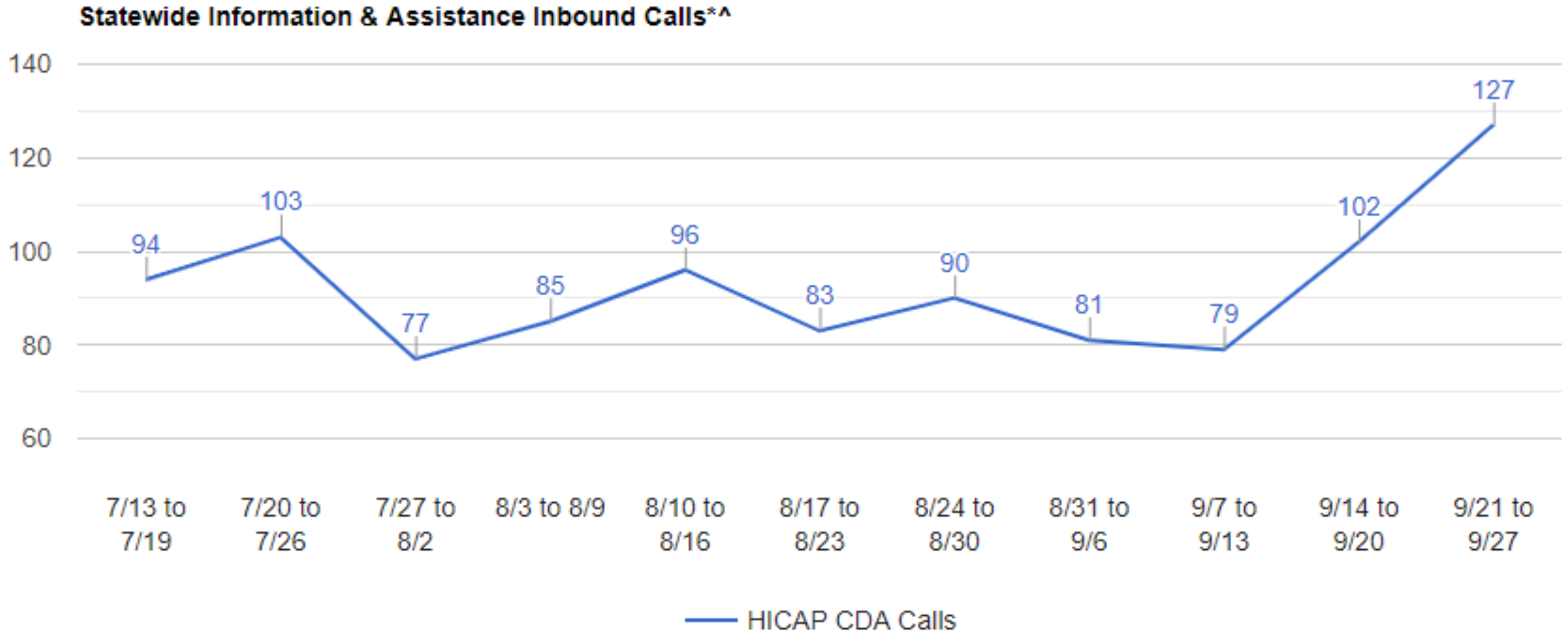


## CA Aging & Adults Info Line Calls Received: July 13 – September 27

Statewide AAA Information & Assistance Inbound Calls\*^

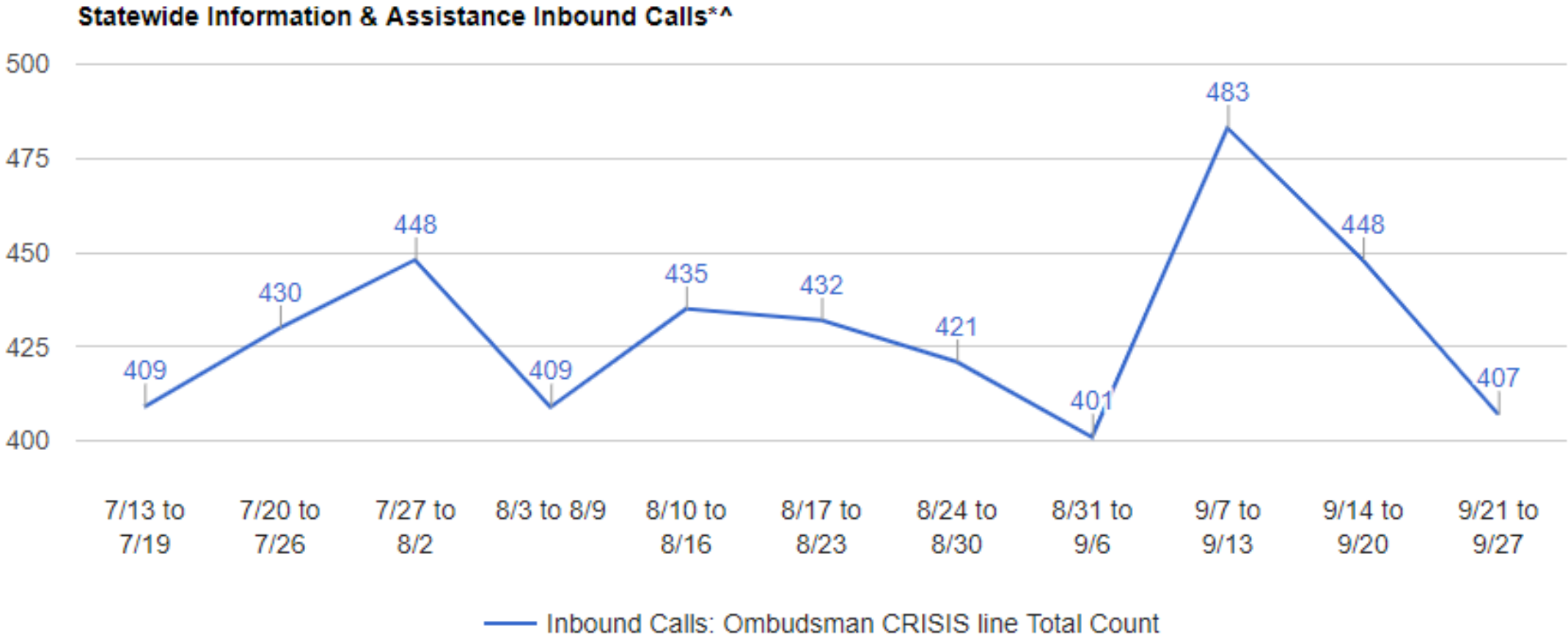


## HICAP Calls Received: July 13 – September 27





## Inbound Calls: Ombudsman CRISIS line Total Count July 13 – September 27



Source: [https://www.aging.ca.gov/Data\\_and\\_Reports/COVID-19\\_Data\\_Dashboard/](https://www.aging.ca.gov/Data_and_Reports/COVID-19_Data_Dashboard/)

Mailing again this fall  
to Medi-Cal  
recipients (English  
and Spanish)

**WEAR A MASK. PRACTICE PHYSICAL  
DISTANCING. WASH HANDS.  
MINIMIZE MIXING WITH THOSE  
OUTSIDE YOUR HOUSEHOLD.  
SAVE LIVES.**




**AARP**<sup>®</sup>  
California



For additional resources and translations in **Español** (Spanish),  
**中文** (Chinese), **Hmoob** (Hmong), **Tiếng Việt** (Vietnamese),  
**한국어** (Korean) visit [EngageCA.org](https://www.engageca.org)

## RESOURCE CARD

### DO YOU OR SOMEONE YOU KNOW NEED:

-  **GROCERIES OR MEALS**, call 2-1-1 or visit [www.211ca.org](https://www.211ca.org) to connect to local food assistance and more.
-  **MEDICINE OR MEDICAL ATTENTION**, call your health plan or doctor's office for help. **In an emergency call 911.**
-  **COMMUNITY CONNECTIONS**, reach out to 5 people for regular check-in calls, or call Friendship Line CA at **1-888-670-1360** for someone to listen 24/7.
-  **PROTECTION FROM ABUSE AND NEGLECT:**
  - Call **1-800-231-4024**, if you are living in a care facility for the Long-Term Care Ombudsman CHRIS Line.
  - Call **1-833-401-0832**, if you are living at home to talk to Adult Protective Services.
-  **PROTECTION FROM FRAUD**, call **1-877-908-3360**, for AARP's Fraud Watch Network Helpline.
-  **SUPPORT WITH ALZHEIMER'S OR OTHER DEMENTIAS**, call **1-800-272-3900** for the Alzheimer's Association's 24/7 Helpline.
-  **GENERAL COVID-19 INFORMATION**, call the COVID Information Line at **1-833-422-4255 (4CA4all)** or visit [www.covid19.ca.gov](https://www.covid19.ca.gov).

THANK YOU FOR WEARING A MASK, PRACTICING PHYSICAL  
DISTANCING, WASHING YOUR HANDS, AND MINIMIZING  
MIXING WITH THOSE OUTSIDE YOUR HOUSEHOLD.  
**YOUR ACTIONS SAVE LIVES.**

For More Resources, visit [EngageCA.org](https://www.engageca.org) and  
[aarp.org/coronavirus](https://aarp.org/coronavirus) or [aarp.org/elcoronavirus](https://aarp.org/elcoronavirus).

For Information For All Older Adults Services, call California Aging &  
Adult Information Line **1-800-510-2020** or go to [www.aging.ca.gov](https://www.aging.ca.gov).

# ✓ Prepare for Disasters

View the resource guide [here](#)



**California Department of Aging**  
@CalAging

Plan and be prepared for #Wildfire season — sign up for text message alerts.

Follow this link to subscribe to alerts and find more resources on fire preparedness:  
[plan.readyforwildfire.org](https://plan.readyforwildfire.org)  
[@CalFire](#)



**PREPARE FOR WILDFIRE**

Sign up for text message alerts

12:02 PM · Jul 28, 2020 · Hootsuite Inc.

## ✓ **Vote!**

- Voting Information & Resources for Older Adults:  
[www.aging.ca.gov/Vote/](http://www.aging.ca.gov/Vote/)
- Where and How to Vote: [www.vote.ca.gov](http://www.vote.ca.gov)

## ✓ **Get Your Flu Shot!**

- CDPH: Flu Shots are More Important Than Ever:  
<https://bit.ly/2GLNQd9>
- CDC: This Season a Flu Vaccine is More Important than Ever!  
<https://bit.ly/3dmzNap>



**VOTE & VAX**

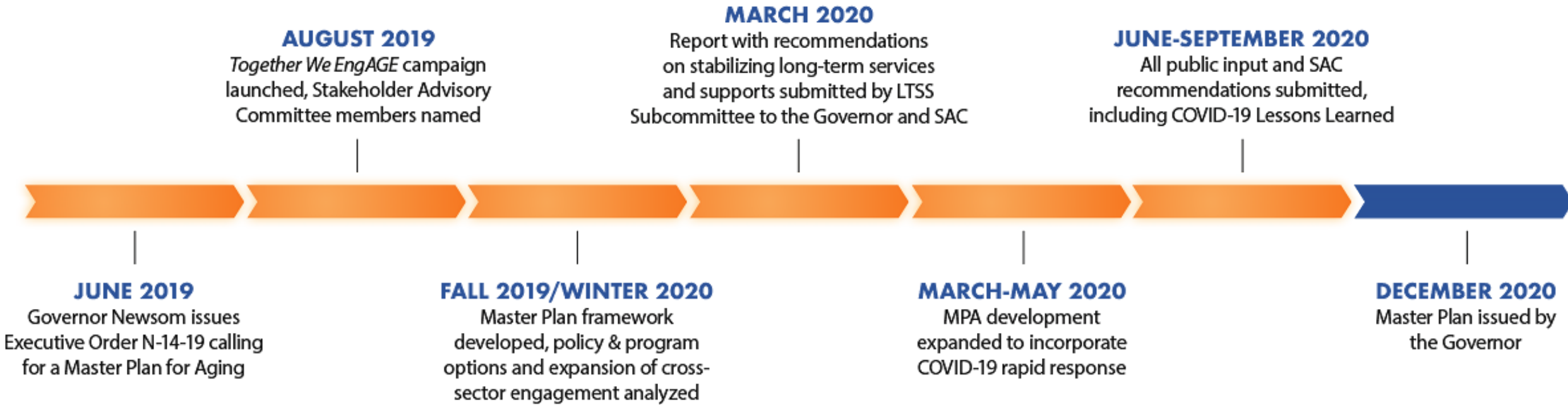
Connections and collections of stories from older Californians by all Californians:

- ✓ Share the struggles, resilience, losses, and triumphs from older Californians' long lives
- ✓ Bring new and valuable perspective and purpose during this challenging time
- ✓ Connect families, friends, generations, and communities, especially during the winter holidays
- ✓ Preserve memories and lessons for future generations

Launches December 2020 \* Advised by California State Library

- ✓ 2019-20 Timeline
- ✓ December Deliverables
- ✓ Summer Progress Report
- ✓ “California for All Ages” Equity in Aging Initiative
- ✓ Stakeholder Recommendations
- ✓ Governor's Alzheimer's Task Force
- ✓ Legislative Roundtable

# Governor's Master Plan for Aging: 2019-20 Timeline



- **State Plan** for state & local government, communities, organizations, philanthropy
- **Local Playbook**
- **Data Dashboard on Aging** (version 1.0) to track MPA progress for 10 years





# Governor's Master Plan for Aging: Summer Progress Report



Check out the latest Master Plan for Aging progress report [here](#).

## MASTER PLAN FOR AGING PROGRESS REPORT SUMMER 2020

**CHHS**  
California Health & Human Services Agency

**CALIFORNIA DEPARTMENT OF AGING**

### MPA Stakeholder Engagement Process Wraps Up

Stakeholder Advisory Committee (SAC) Releases Final Recommendations to Administration

#### What's Next for the MPA Process?

On September 15th, the SAC released over 800 Master Plan for Aging recommendations. The California Health and Human Services Agency and an All Cabinet Work Group are currently reviewing these recommendations and developing the MPA with the Governor this fall. This December, the Governor will release the final Master Plan for Aging, including the MPA State Plan, Local Playbook, and Data Dashboard in alignment with the Governor's Alzheimer's Prevention and Preparedness Task Force. We look forward to partnering with state and local government, non-profit, and private entities on implementation of the Master Plan in 2021.

#### 2019-2020 Together We Engage Stakeholder & Public Engagement Process

Since the Governor's Executive Order in June 2019, the Master Plan for Aging's Together We Engage campaign has included nine SAC meetings, as well as thirteen Long-Term Services & Supports Subcommittee, six Research Subcommittee, and four Equity Work Group meetings. In between these meetings, countless hours of work took place, including review and consideration of over 240 stakeholder organization recommendation letters and over 1,000 public comments collected via meetings, surveys, email, nine Webinar Wednesdays. Legislators convened communities with us to discuss the MPA at six legislative round tables. Throughout the past year, the MPA team has gathered a wide range of input through dozens of MPA forums with associations, local communities, and private sector partners.

This engagement process has culminated in over 800 Stakeholder Advisory Committee recommendations to inform the final Master Plan for Aging. An executive summary was released by SAC lifting up Long Term Services and Supports, Housing, Poverty, Equity and Leadership priorities.

Date	Event
JUNE 2019	Governor Newsom Issues Executive Order No. 14-19 calling for a Master Plan for Aging
FALL 2019/WINTER 2020	MPA development expanded to incorporate COVID-19 rapid response
MARCH 2020	Report with recommendations on stabilizing long-term services and supports submitted by LTSSS Subcommittee to the Governor and SAC
MARCH-SEPTEMBER 2020	All public input and SAC recommendations submitted, including COVID-19 Lessons Learned
DECEMBER 2020	MPA development expanded to incorporate COVID-19 rapid response

### Together We Engage: Summer 2020

Following a two-month pause to focus on COVID-19 response efforts, the Stakeholder Advisory, public, and partner activities resumed in May 2020.

#### Summer Subcommittee and Work Groups Activities

The Research Subcommittee met twice to determine an MPA Research Agenda, as well as to inform the development of the MPA Data Dashboard. The Long-Term Services and Supports Subcommittee met three times for discussion of the proposed Long-Term Care at Home Benefit, and the Equity Work Group met twice to develop MPA equity recommendations, an equity tool, and an equity glossary for use in the MPA planning and implementation phases.

#### Public Input on COVID-19

In July, CDA released a public online COVID-19 Impacts and Recommendations survey. Over 1700 responses, which emphasized social isolation, timely health care access, and the role of technology and the Internet, were summarized and shared with the Stakeholder Advisory Committee. To respond to those needs, a resource card was produced and shared out on social media. (Please continue to share).

#### Knowing Our History, Listening to Our Elders

In August, CDA began a project to interview retired and long-serving leaders of California's aging policy and programs whose experience, perspective, and insight will inform our future planning. A timeline and stories will be included in the final Master Plan.

#### Private Sector Partners

In April, Director McCoy Wade participated in USC Annenberg Norman Lear Center's Hollywood, Health & Society's Older Adults & Caregiving in the Age of COVID-19, as well as participated in the Milken Institute's Summer California's Older Demographic Future.

#### Stakeholder Advisory Committee Meetings

Following a brief pause to focus on COVID-19 response efforts, the SAC re-convened on May 28th, moving forward with the development of its MPA recommendations. On September 15th, the SAC presented its executive summary, seven small group recommendations, and its final recommendations to inform the Master Plan for Aging. The SAC was kindly joined by Master Plan for Aging Senate Bill No. 228 sponsor, Senator Hannah-Bassano (District 19) who shared remarks.

- Hosted Town Hall on Ageism with partners in July 2020
- Developed the [Equity in Aging Resource Center](#) webpage on race/ethnicity, LGBTQ, and more.
- View the SAC Equity Work Group's [Recommendations](#) and [Equity Tool & Glossary](#) on the CHHS MPA webpage.

**Imagine if we accepted  
and celebrated people  
of all ages**

Learn more at [www.aging.ca.gov](http://www.aging.ca.gov)

#CaliforniaForAllAges



## Stakeholder Advisory Committee's Final Recommendations Submitted on September 22:

- [Executive Summary](#) (5 core priorities): equity, leadership, system of long-term services & supports, housing, and poverty
- [Final reports available on CHHS MPA webpage](#) (800-plus recommendations)
- Includes cross-cutting proposals on [climate change](#), [technology](#), and [university research](#)

Alignment with The Governor's Alzheimer's Disease Prevention & Preparedness Task Force, led by Maria Shriver – recommendations forthcoming



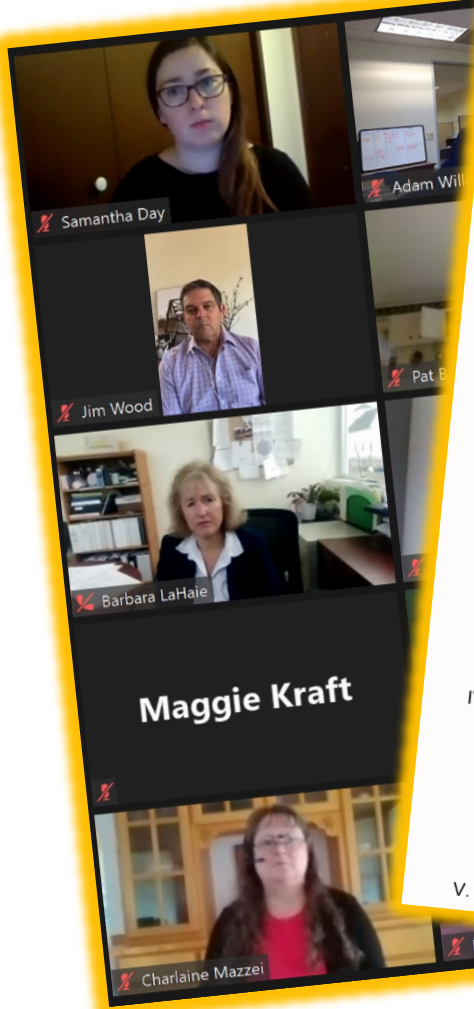
**Governor's Task Force on  
Alzheimer's Disease  
Prevention and Preparedness**

# Governor's Master Plan for Aging: Legislative Roundtables



Held a legislative roundtable discussion with Assembly Member Jim Wood and many of his constituents on September 22 on topics of housing and health care.

View the archive [here](#).



**Together We ENGAGE**  
Master Plan for Aging

ASSEMBLY MEMBER  
**Jim Wood**  
DISTRICT 2

**Master Plan for Aging Virtual Legislative RoundTable**  
*This is not an in-person meeting. Webinar or call in only*  
Join via Zoom by smart phone, tablet or computer

10:00 am - 11: 30 am  
September 22, 2020

AGENDA

- I. Attendee Roll Call
- II. Welcome and Introductions
  - o Jim Wood, California State Assembly, 2<sup>nd</sup> District
  - o Dr. Mark Ghaly, Secretary, California Health and Human Services Agency
  - o Kim McCoy Wade, Director, California Department of Aging
- III. Discussion of Topic #1: Health care
  - Q: What are some of the challenges associated with the ability of older adults accessing health care, particularly in rural areas? Can tele-medicine help?
  - Q: What are some innovative approaches to partnering with academia to augment healthcare workforce focused on geriatrics?
  - Q: How has the COVID pandemic affected access and availability of health care?
  - Q: How should the Master Plan for Aging address health care?
- IV. Discussion of Topic #2: Housing
  - Q: What are some of the challenges associated with the ability of older adults to find housing?
  - Q: What are some innovative approaches to addressing housing for older adults?
  - Q: What are some innovative approaches to addressing accessibility in housing design, in particular for low income seniors?
  - Q: How should the Master Plan for Aging address housing?
- V. Closing & Look Ahead



## Legislation Enacted in 2020 Related to Aging

# Legislation Enacted in 2020 Related to Aging

- [AB 567](#) (Calderon D) Long-term care insurance.
- [AB 1766](#) (Bloom D) Licensed adult residential facilities and residential care facilities for the elderly: data collection: residents with a serious mental disorder.
- [AB 2644](#) (Wood D) Skilled nursing facilities: deaths: reporting.

Click [here](#) for a full listing of legislation enacted in 2020 related to aging



- ✓ California Commission on Aging
- ✓ Aging & Disability Resource Connection Advisory



On October 2, 2020, 15 members were appointed to the Aging & Disability Resource Connection Advisory Committee.

Appointed:

Ana Acton	Kristine Loomis
Eric Crutcher	Helen Lopez
Jacqueline Jackson	Gregory Mathes
Connie Jones	Brenda Schmitthenner
Victoria Jump	Kate Shadoan
Jewel Lee	Jeff Thom
Jan Lemucchi	David Wilder
	Leticia Zuno

On October 2, 2020, Governor Newsom reappointed three individuals and appointed four new individuals to the California Commission on Aging.

## Reappointed:

Joaquin Anguera  
Meea Kang  
Sedalia Sanders

## New Appointments:

Erika Castile  
Anni Chung  
Brendalynn Goodall  
Faisal Qazi

Thank you for your  
service!

Ed Walsh  
Stuart Greenbaum  
Jane Rozanski

- ✓ CDA Strategic Plan
- ✓ CA Older Americans Act Plan
- ✓ CDA Relocation
- ✓ CDA Aging Matters Newsletter

## **Vision:**

Transforming Aging for All Californians

## **Mission:**

CDA leads innovative programs, planning, and partnerships to increase choices, equity, and well being for all Californians as we age.

## **Values:**

- **Person-Centered & Outcome-Based:** We value people and results. We advocate for and partner with our providers and participants to move together towards impactful, data-driven outcomes.
- **Leadership & Collaboration:** We lead with vision, expertise, passion, and accountability and collaborate with our internal and external partners to create a livable California for all across the lifespan.
- **Innovation & Inclusivity:** We turn ideas into meaningful solutions for individuals, families, and communities and promote the participation and perspective of all people, centering the voices of older people and people with disabilities.

## Strategic Goals:

1. Lead the Governor's Master Plan for Aging in Achieving an Age-Friendly California for All by 2030
2. Deliver Quality Services that Increase Californians' Choices to Live at Home and Community as We Age
3. Deliver Quality Services that Increase the Wellbeing of Residents in California's Nursing Homes and other Senior Living Facilities
4. Engage the Public Around Age
5. Modernize CDA for Public, Partners, and Employees

## Key Initiatives (Selected):

- MPA Implementation
- Medicare Counseling/HICAP Expansion to Meet Need
- Aging & Disability Resource Connection Planning for Statewide Service
- OAA State Plan 2021-2024
- Enterprise Client Relationship Management (CRM) & Data Dashboards
- Streamlined Program Monitoring (AAA, MSSP, CBAS)
- Streamlined Fiscal, Contract & Auditing Processes
- Capitol Cohort on Government Alliance on Race & Equity (GARE), with All Staff Training and development of CDA Diversity, Equity, and Inclusion Plan
- More

Local AAA Plans (33) received Summer 2020

Public Hearings Winter 2021

CA's OAA State Plan due to US DHHS Spring 2021



## Top Priorities from Local Area Plans

- Provide better access to information, services and resources
- Provide services to help people age where they choose
- Promote engagement and reduce isolation
- Improve coordination, collaboration, and planning among the many programs and agencies that serve older adults, people with disabilities, and caregivers
- Support the health and well-being of older adults, people with disabilities, and caregivers



## Emerging Issues for State Plan

- Responding to COVID Needs & Lessons
- Implementing MPA & Leveraging OAA Services & Roles
- Advancing Equity
- Reviewing Aging Leadership & Partnership Structure
  - OAA Planning & Service Areas (33)
  - Interstate Funding Formulas
  - Local AAA Designations

## Gateway Oaks By Summer 2021



# AGING MATTERS



In this issue...

- ✓ CDA's Response to COVID-19: By the Numbers
- ✓ CDA Surveys Californians on the Impacts of COVID-19
- ✓ CDA Distributing Federal COVID-19 Resources to Locals
- ✓ CDA Working to Support Communities Disproportionately Impacted by COVID-19
- ✓ Disaster Preparedness and Response Resource
- ✓ And more!

<https://sway.office.com/NVXNIQDS4Ndk5pmO?ref=Link>

To ask a question:

Click the “raise hand” icon to request your line to be unmuted.

If dialing in, press \*9 to request your line to be unmuted.

You may also email your question to [OLPA@aging.ca.gov](mailto:OLPA@aging.ca.gov)



# Thank You



## California Department of Aging

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