California Department of Aging (CDA) Statistical Fact Sheet

PSA 1 - Area I Agency on Aging

Counties Served: Del Norte and Humboldt

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	3,281	2,930	
Expenditures	\$271,931	\$271,542	\$281,928

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	4,839	4,972	
Expenditures	\$199,827	\$244,189	\$185,992
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$86,055	\$90,481	\$134,614
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,108	1,021	
Expenditures	\$455,075	\$451,999	\$259,671
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	427	410	
Expenditures	\$650,683	\$657,230	\$257,182
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)	1		
Clients Served	1,172	1,625	
Expenditures	\$1,163	\$1,416	0
Health Promotion (Title IIID)	1		
Clients Served	244	389	
Expenditures	\$11,870	\$9,728	\$16,361
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	117	174	
Expenditures	\$117,475	\$115,331	\$97,441

Statistical Fact Sheet

PSA 1 - Area I Agency on Aging

Counties Served: Del Norte and Humboldt

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$2,637	\$2,758	\$2,583

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$13,732	\$22,560	\$22,103
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

California Department of Aging (CDA) Statistical Fact Sheet

PSA 1 - Area I Agency on Aging

Counties Served: Del Norte and Humboldt

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	0	0	0
Title IIIB	\$68,855	\$73,431	\$35,522
Title IIIC-1/ General Fund C-1	\$89,439	\$91,935	\$34,971
Title IIIC-2/ General Fund C-2	\$45,736	\$46,271	\$27,606
Title IIIE	\$30,032	\$30,735	\$16,123
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	0	0	0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the Medicare Improvements for Patients and Providers Act (MIPPA) or Financial Alignment (FA) programs; the data is reported under HICAP.

Statistical Fact Sheet PSA 2 - Area Agency on Aging

Counties Served: Lassen, Modoc, Shasta, Siskiyou and Trinity

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,219	1,936	
Expenditures	\$294,414	\$271,572	\$283,749

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	42,924	42,752	
Expenditures	\$617,913	\$642,920	\$399,417
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$ \$195,531	\$178,955	\$218,245
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	2,511	2,047	
Expenditures	\$1,294,595	\$1,419,393	\$553,809
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	1,002	914	
Expenditures	\$1,242,387	\$1,141,504	\$528,783
Nutrition Counseling (Title IIIC and D)	•		
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	3,133	1,004	
Expenditures	\$4,653	\$3,705	\$0
Health Promotion (Title IIID)			
Clients Served	187	46	
Expenditures	\$29,514	\$37,189	\$34,582
Family Caregiver Support (FCSP) -			
Caregivers Caring for the Elderly (Title IIIE)			,
Caregivers Served ⁷	159	132	
Expenditures	\$198,340	\$195,787	\$186,054

Statistical Fact Sheet

PSA 2 - Area Agency on Aging

Counties Served: Lassen, Modoc, Shasta, Siskiyou and Trinity

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	\$31,627	\$25,644	\$25,371

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$5,767	\$5,970	\$5,545

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served 8	n/a	n/a	n/a
Expenditures	\$17,822	\$28,036	\$27,767
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	29		
Expenditures	\$34,445	\$30,851	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet PSA 2 - Area Agency on Aging

Counties Served: Lassen, Modoc, Shasta, Siskiyou and Trinity

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$23,216	\$27,856	\$0
Title IIIB	\$166,134	\$71,684	\$54,514
Title IIIC-1/ General Fund C-1	\$58,380	\$89,929	\$53,671
Title IIIC-2/ General Fund C-2	\$29,785	\$45,257	\$42,367
Title IIIE	\$19,514	\$30,043	\$24,744
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$1,828	\$3,035	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$2,677	\$2,473	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served is Direct Education participants only.

Statistical Fact Sheet

PSA 3 - Area Agency on Aging - Passages Adult Resource Center Counties Served: Butte, Colusa, Glenn, Plumas and Tehama

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	3,373	2,983	
Expenditures	\$296,409	\$245,991	\$316,744

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	4,210	3,280	
Expenditures	\$645,114	\$66,378	\$489,971
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$126,878	\$103,759	\$185,413
Congregate Nutrition (Title IIIC-1)			
Clients Served	730	737	
Expenditures	\$654,364	\$722,770	\$524,350
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	653	590	
Expenditures	\$745,690	\$775,197	\$507,480
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)	,	.	
Clients Served	n/a	n/a	n/a
Expenditures	\$6,854	\$3,928	\$0
Health Promotion (Title IIID)			
Clients Served	0	0	
Expenditures	\$15,406	\$12,844	\$38,154
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	154	129	
Expenditures	\$269,882	\$240,917	\$233,392

Statistical Fact Sheet

PSA 3 - Area Agency on Aging - Passages Adult Resource Center

Counties Served: Butte, Colusa, Glenn, Plumas and Tehama

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$5,549	\$5,142	\$6,322

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and			
Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$21,737	\$9,232	\$28,882
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served 9	118	92	
Expenditures	\$31,013	\$27,995	\$172,034
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 3 - Area Agency on Aging - Passages Adult Resource Center

Counties Served: Butte, Colusa, Glenn, Plumas and Tehama

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$17,810	\$27,287	\$0
Title IIIB	\$54,978	\$66,378	\$60,263
Title IIIC-1/ General Fund C-1	\$68,080	\$83,120	\$59,329
Title IIIC-2/ General Fund C-2	\$40,676	\$41,834	\$46,833
Title IIIE	\$30,832	\$27,808	\$27,353
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$2,485	\$2,382	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

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⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served is Direct Education participants only.

Statistical Fact Sheet

PSA 4 - Area 4 Agency on Aging

Counties Served: Nevada, Placer, Sacramento, Sierra, Sutter, Yolo and Yuba

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	3,394	3,385	
Expenditures	\$775,290	\$582,919	\$663,502

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	14,576	19,370	
Expenditures	\$3,197,612	\$3,271,501	\$2,281,883
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$629,254	\$608,793	\$582,281
Congregate Nutrition (Title IIIC-1)			
Clients Served	3,768	3,774	
Expenditures	\$3,472,982	\$3,233,510	\$2,471,431
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	3,828	4,209	
Expenditures	\$5,272,033	\$5,516,963	\$2,705,824
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	22,034	21,809	
Expenditures	\$32,857	\$26,478	\$0
Health Promotion (Title IIID)			
Clients Served	179	115	
Expenditures	\$106,663	\$97,727	\$190,784
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	1,322	1,474	
Expenditures	\$1,140,307	\$1,143,548	\$1,103,179

Statistical Fact Sheet

PSA 4 - Area 4 Agency on Aging

Counties Served: Nevada, Placer, Sacramento, Sierra, Sutter, Yolo and Yuba

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	22	25	
Expenditures	\$45,272	\$44,509	\$45,966

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$25,876	\$18,764	\$31,200

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$56,892	\$82,849	\$101,887
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	54	74	
Expenditures	\$36,317	\$44,480	\$109,975
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 4 - Area 4 Agency on Aging

Counties Served: Nevada, Placer, Sacramento, Sierra, Sutter, Yolo and Yuba

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$31,823	\$39,095	\$0
Title IIIB	\$300,073	\$325,467	\$266,992
Title IIIC-1/ General Fund C-1	\$391,601	\$409,489	\$262,854
Title IIIC-2/ General Fund C-2	\$199,794	\$205,631	\$207,494
Title IIIE	\$130,896	\$136,253	\$121,187
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$6,746	\$8,318	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$5,750	\$5,555	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served is Direct Education participants only.

Statistical Fact Sheet

PSA 5 – Division of Aging and Adult Services

County Served: Marin

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled 4, 5	518	508	
Expenditures	n/a	n/a	n/a

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	4,179	5,001	
Expenditures	\$886,778	\$900,970	\$266,762
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$193,180	\$208,152	\$148,729
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	992	1,006	
Expenditures	\$218,777	\$286,271	\$297,733
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	611	582	
Expenditures	\$713,351	\$775,612	\$373,012
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)		.	
Clients Served	941	1,588	
Expenditures	\$2,000	\$3,300	\$0
Health Promotion (Title IIID)			
Clients Served	48	80	
Expenditures	\$19,634	\$11,533	\$23,133
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁸	211	242	
Expenditures	\$165,009	\$165,870	\$142,323

Statistical Fact Sheet

PSA 5 – Division of Aging and Adult Services

County Served: Marin

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	18	15	
Expenditures	\$201,520	\$202,234	\$73,102

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served 7	n/a	n/a	n/a
Expenditures	\$11,154	\$5,160	\$3,771

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet PSA 5 – Division of Aging and Adult Services

County Served: Marin

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	n/a	n/a	n/a
Title IIIB	\$883,306	\$450,031	\$53,953
Title IIIC-1/ General Fund C-1	\$55,375	\$53,365	\$53,115
Title IIIC-2/ General Fund C-2	\$28,252	\$26,798	\$41,927
Title IIIE	\$18,510	\$17,757	\$24,488
Title V	\$3,168	\$3,168	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ PSA 27 is the managing AAA for the Health Insurance Counseling & Advocacy Program (HICAP) and the data reflects the number of clients served by PSA 27 in PSA 05's service area.

⁶ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

Statistical Fact Sheet

PSA 6 - City and County of San Francisco Department of Aging and Adult Services

County Served: San Francisco

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,231	2,133	
Expenditures	\$354,103	\$336,159	\$325,786

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	6,348	7,494	
Expenditures	\$1,906,749	\$1,488,435	\$969,617
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	
Expenditures	\$459,677	\$440,605	\$189,605
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	15,697	15,646	
Expenditures	\$9,003,543	\$9,714,856	\$1,783,946
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	4,486	4,719	
Expenditures	\$14,467,548	\$15,301,701	\$2,285,327
Nutrition Counseling (Title IIIC and D)			
Clients Served	1,145	1,067	
Expenditures	\$168,274	\$154,009	\$0
Nutrition Education (Title IIIC and D)			
Clients Served	20,115	22,776	
Expenditures	\$110,427	\$161,426	\$0
Health Promotion (Title IIID)			
Clients Served	551	612	
Expenditures	\$162,130	\$217,431	\$87,136
Family Caregiver Support (FCSP) -			
Caregivers Caring for the Elderly (Title IIIE)	T	T	
Caregivers Served ⁷	581	510	
Expenditures	\$659,129	\$826,082	\$518,088

Statistical Fact Sheet

PSA 6 - City and County of San Francisco Department of Aging and Adult Services

County Served: San Francisco

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$118,416	\$118,447	\$13,460

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served 8	n/a	n/a	n/a
Expenditures	\$43,047	\$46,304	\$51,649
Supplemental Nutrition Assistance Program- Education (SNAP-Ed)			
Clients Served 9	0		
Expenditures	\$49,142	\$57,685	\$122,068
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 6 - City and County of San Francisco Department of Aging and Adult Services

County Served: San Francisco

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$32,565	\$23,671	\$0
Title IIIB	\$841,822	\$931,536	\$153,416
Title IIIC-1/ General Fund C-1	\$0	\$0	\$86,161
Title IIIC-2/ General Fund C-2	\$0	\$0	\$68,381
Title IIIE	\$0	\$0	\$40,618
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$7,302	\$0	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 6 - City and County of San Francisco Department of Aging and Adult Services

County Served: San Francisco

⁹ Clients served is Direct Education participants only.

Statistical Fact Sheet

PSA 7 - Contra Costa County Office on Aging

County Served: Contra Costa

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	3,452	3,467	
Expenditures	\$397,284	\$327,626	\$334,732

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	14,666	26,158	
Expenditures	\$859,568	\$636,860	\$1,080,323
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$368,442	\$311,519	\$317,300
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	4,457	4,440	
Expenditures	\$1,827,509	\$1,769,910	\$1,383,731
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	2,176	2,101	
Expenditures	\$2,977,881	\$3,080,081	\$1,375,669
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	5,675	6,846	
Expenditures	\$30,440	\$22,830	\$0
Health Promotion (Title IIID)			
Clients Served	75	88	
Expenditures	\$72,911	\$75,622	\$88,401
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	485	647	
Expenditures	\$602,645	\$575,376	\$494,429

Statistical Fact Sheet

PSA 7 - Contra Costa County Office on Aging

County Served: Contra Costa

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	190	236	
Expenditures	\$72,580	\$60,889	\$54,936

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated		
Elder Abuse Prevention	Elder Abuse Prevention				
Clients Served ⁶	n/a	n/a	n/a		
Expenditures	\$15,430	\$14,334	\$14,368		

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$25,716	\$63,982	\$44,928
Supplemental Nutrition Assistance Program- Education (SNAP-Ed)			
Clients Served 9	389	276	
Expenditures	\$33,165	\$32,633	\$89,484
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 7 - Contra Costa County Office on Aging

County Served: Contra Costa

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$0	\$0	\$0
Title IIIB	\$561,970	\$421,935	\$198,222
Title IIIC-1/ General Fund C-1	\$34,208	\$0	\$111,755
Title IIIC-2/ General Fund C-2	\$17,491	\$0	\$88,690
Title IIIE	\$45,947	\$44,318	\$65,657
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$6,095	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$3,483	\$3,617	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 8 - San Mateo County Aging and Adult Services

County Served: San Mateo

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,122	2,299	
Expenditures	\$327,903	\$290,168	\$307,049

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	36,321	34,979	
Expenditures	\$3,398,079	\$2,007,081	\$751,397
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$209,669	\$198,930	\$251,326
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	4,992	4,660	
Expenditures	\$2,140,585	\$2,028,988	\$924,719
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	1,013	1,153	
Expenditures	\$1,366,432	\$1,340,044	\$918,812
Nutrition Counseling (Title IIIC and D)			
Clients Served	54	52	
Expenditures	\$300	\$300	\$0
Nutrition Education (Title IIIC and D)		<u>, </u>	
Clients Served	2,302	2,191	
Expenditures	\$1,213	\$1,400	\$0
Health Promotion (Title IIID)			
Clients Served	50	45	
Expenditures	\$59,150	\$46,447	\$63,478
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	357	361	
Expenditures	\$412,399	\$365,151	\$342,484

Statistical Fact Sheet

PSA 8 - San Mateo County Aging and Adult Services

County Served: San Mateo

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	36	34	
Expenditures	\$52,923	\$52,656	\$51,176

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	
Expenditures	n/a	n/a	\$137,438

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$7,414	\$10,103	\$10,920

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$0	\$27,944	\$36,271
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served 8, 9	n/a	n/a	n/a
Expenditures	\$0	\$5,632	\$36,469

Statistical Fact Sheet

PSA 8 - San Mateo County Aging and Adult Services

County Served: San Mateo

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$27,445	\$22,203	\$0
Title IIIB	\$276,886	\$252,313	\$104,189
Title IIIC-1/ General Fund C-1	\$370,314	\$328,169	\$102,573
Title IIIC-2/ General Fund C-2	\$193,239	\$170,119	\$80,970
Title IIIE	\$120,754	\$105,617	\$47,291
Title V	n/a	n/a	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$0	\$0	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ PSA 08 declined Financial Alignment funding in FY 2016/17 and FY 2017/18.

Statistical Fact Sheet

PSA 9 - Alameda County Department of Adult and Aging Services

County Served: Alameda

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	5,162	4,470	
Expenditures	\$480,017	\$416,288	\$374,226

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	61,233	65,478	
Expenditures	\$8,842,485	\$8,609,833	\$1,483,435
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$578,607	\$521,895	\$381,669
Congregate Nutrition (Title IIIC-1)			
Clients Served	7,792	7,136	
Expenditures	\$3,036,850	\$3,264,689	\$1,742,068
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	3,473	3,350	
Expenditures	\$5,804,097	\$5,752,619	\$2,099,725
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	29,727	29,230	
Expenditures	\$92,080	\$43,621	\$0
Health Promotion (Title IIID)			
Clients Served	733	524	
Expenditures	\$451,458	\$495,185	\$132,091
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	924	847	
Expenditures	\$945,729	\$975,052	\$737,425

Statistical Fact Sheet

PSA 9 - Alameda County Department of Adult and Aging Services

County Served: Alameda

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	42	38	
Expenditures	\$86,668	\$87,315	\$64,124

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	17	16	
Expenditures	\$223,786	\$210,160	\$137,438

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$82,935	\$118,150	\$20,931

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served 8	n/a	n/a	n/a
Expenditures	\$54,718	\$71,662	\$72,663
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	82	258	
Expenditures	\$44,918	\$33,283	\$105,569
Financial Alignment			
Clients Served 8, 10	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 9 - Alameda County Department of Adult and Aging Services

County Served: Alameda

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$34,426	\$29,666	\$0
Title IIIB	\$1,240,270	\$850,044	\$179,605
Title IIIC-1/ General Fund C-1	\$175,614	\$170,188	\$176,821
Title IIIC-2/ General Fund C-2	\$89,598	\$85,462	\$139,580
Title IIIE	\$58,701	\$56,629	\$81,522
Title V	\$0	\$10,524	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$6,080	\$7,962	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$4,661	\$3,209	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 9 - Alameda County Department of Adult and Aging Services

County Served: Alameda

¹⁰ In FY 2017/18, the Department of Health Care Services removed PSA 09 from the Financial Alignment program.

Statistical Fact Sheet PSA 10 - Sourcewise

County Served: Santa Clara

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,602	2,557	
Expenditures	\$405,227	\$351,636	\$375,828

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	30,096	27,555	
Expenditures	\$4,429,012	\$3,834,110	\$1,905,396
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$281,194	\$285,581	\$344,441
Congregate Nutrition (Title IIIC-1)			
Clients Served	13,851	13,355	
Expenditures	\$6,921,431	\$6,501,011	\$2,378,798
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,894	1,737	
Expenditures	\$3,335,750	\$3,757,461	\$2,121,531
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)		.	
Clients Served	8,449	9,887	
Expenditures	\$10,000	\$10,000	\$0
Health Promotion (Title IIID)			
Clients Served	126	276	
Expenditures	\$235,682	\$223,364	\$152,566
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	500	509	
Expenditures	\$1,371,938	\$1,363,004	\$853,170

Statistical Fact Sheet PSA 10 - Sourcewise

County Served: Santa Clara

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	31	26	
Expenditures	\$47,534	\$59,798	\$35,549

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	41	37	
Expenditures	\$324,282	\$378,955	\$339,013

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$25,785	\$23,173	\$23,548

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$37,365	\$53,500	\$59,069
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$24,937	\$36,232	\$50,539

California Department of Aging (CDA) Statistical Fact Sheet

PSA 10 - Sourcewise

County Served: Santa Clara

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$34,946	\$31,093	\$0
Title IIIB	\$207,787	\$210,782	\$206,039
Title IIIC-1/ General Fund C-1	\$271,169	\$265,198	\$202,847
Title IIIC-2/ General Fund C-2	\$138,350	\$133,173	\$160,124
Title IIIE	\$90,641	\$88,243	\$93,521
Title V	\$46,044	\$32,670	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$4,150	\$5,221	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment Error! Bookmark not			
defined.	\$2,771	\$4,062	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 11 - San Joaquin County Department of Aging and Community Services

County Served: San Joaquin

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	677	712	
Expenditures	n/a	n/a	n/a

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	443	422	
Expenditures	\$3,602,189	\$3,455,357	\$652,032
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$380,585	\$420,221	\$216,252
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,841	2,106	
Expenditures	\$1,080,221	\$1,091,072	\$812,839
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	949	639	
Expenditures	\$716,794	\$749,823	\$717,178
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	1,476	1,931	
Expenditures	\$3,642	\$4,869	\$0
Health Promotion (Title IIID)			
Clients Served	1	701	
Expenditures	\$168,418	\$55,535	\$55,404
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	44	34	
Expenditures	\$267,576	\$283,748	\$325,786
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Statistical Fact Sheet

PSA 11 - San Joaquin County Department of Aging and Community Services

County Served: San Joaquin

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	1	1	
Expenditures	\$4,441	\$5,130	\$6,649

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	12	7	
Expenditures	\$123,265	\$112,836	\$100,516

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$10,401	\$5,814	\$9,222

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 11 - San Joaquin County Department of Aging and Community Services

County Served: San Joaquin

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	n/a	n/a	n/a
Title IIIB	\$132,208	\$139,330	\$81,984
Title IIIC-1/ General Fund C-1	\$172,535	\$175,299	\$80,713
Title IIIC-2/ General Fund C-2	\$88,025	\$88,029	\$63,713
Title IIIE	\$57,671	\$58,329	\$37,212
Title V	\$26,583	\$30,231	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

Statistical Fact Sheet

PSA 12 - Area 12 Agency on Aging

Counties Served: Alpine, Amador, Calaveras, Mariposa and Tuolumne

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,582	1,834	
Expenditures	\$255,499	\$276,766	\$307,624

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	4,238	4,560	
Expenditures	\$699,479	\$756,537	\$332,538
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$99,516	\$90,673	\$138,518
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	2,091	1,767	
Expenditures	\$723,972	\$773,039	\$363,797
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,044	951	
Expenditures	\$1,199,954	\$1,073,805	\$435m281
Nutrition Counseling (Title IIIC and D)	•		
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	15,422	15,898	
Expenditures	\$29,630	\$30,001	\$0
Health Promotion (Title IIID)			
Clients Served	76	95	
Expenditures	\$22,878	\$19,501	\$25,767
Family Caregiver Support (FCSP) -			
Caregivers Caring for the Elderly (Title IIIE)	T		,
Caregivers Served ⁷	130	152	
Expenditures	\$178,360	\$155,966	\$160,819

Statistical Fact Sheet

PSA 12 - Area 12 Agency on Aging

Counties Served: Alpine, Amador, Calaveras, Mariposa and Tuolumne

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	13	13	
Expenditures	\$4,933	\$5,824	\$6,701

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated	
Elder Abuse Prevention				
Clients Served ⁶	n/a	n/a	n/a	
Expenditures	\$14,065	\$14,650	\$4,296	

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$14,528	\$9,647	\$24,529
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 12 - Area 12 Agency on Aging

Counties Served: Alpine, Amador, Calaveras, Mariposa and Tuolumne

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$21,491	\$5,462	\$0
Title IIIB	\$96,616	\$101,213	\$43,173
Title IIIC-1/ General Fund C-1	\$125,704	\$126,949	\$42,503
Title IIIC-2/ General Fund C-2	\$64,227	\$63,845	\$33,551
Title IIIE	\$42,139	\$42,372	\$19,595
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$1,728	\$737	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet PSA 13 - Seniors Council

Counties Served: San Benito and Santa Cruz

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	1,897	1,663	
Expenditures	\$252,335	\$247,716	\$276,998

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	10,015	9,968	
Expenditures	\$640,060	\$567,693	\$323,474
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$84,962	%84,070	\$141,707
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	1,222	1,160	
Expenditures	\$836,618	\$892,082	\$451,739
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	852	897	
Expenditures	\$1,015,797	\$1,056,662	\$500,093
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	2,757	2,775	
Expenditures	\$2,826	\$1,066	\$0
Health Promotion (Title IIID)			
Clients Served	74	355	
Expenditures	\$7,846	\$12,476	\$27,483
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	91	98	
Expenditures	\$187,144	\$167,026	\$165,002

Statistical Fact Sheet PSA 13 - Seniors Council

Counties Served: San Benito and Santa Cruz

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$4,343	\$4,380	\$4,372

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served 8	n/a	n/a	n/a
Expenditures	\$15,725	\$24,014	\$25,471
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet PSA 13 - Seniors Council

Counties Served: San Benito and Santa Cruz

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$22,230	\$24,352	\$0
Title IIIB	\$78,988	\$82,908	\$52,805
Title IIIC-1/ General Fund C-1	\$104,809	\$103,349	\$51,987
Title IIIC-2/ General Fund C-2	\$53,598	\$53,052	\$41,038
Title IIIE	\$35,193	\$34,708	\$23,968
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$355	\$2,081	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 14 - Fresno-Madera Area Agency on Aging

Counties Served: Fresno and Madera

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,506	2,511	
Expenditures	\$304,281	\$283,727	\$322,194

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	121,126	374,388	
Expenditures	\$912,889	\$1,000,179	\$1,053,942
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$331,270	\$360,003	\$277,751
Congregate Nutrition (Title IIIC-1)			
Clients Served	2,587	2,677	
Expenditures	\$1,702,999	\$1,747,053	\$1,407,178
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	911	777	
Expenditures	\$1,158,679	\$986,899	\$1,371,694
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)		,	,
Clients Served	2,850	3,454	
Expenditures	\$11,099	\$11,362	\$0
Health Promotion (Title IIID)			
Clients Served	52	53	
Expenditures	\$66,767	\$67,091	\$90,295
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	473	475	
Expenditures	\$526,032	\$521,103	\$558,034
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Statistical Fact Sheet

PSA 14 - Fresno-Madera Area Agency on Aging

Counties Served: Fresno and Madera

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	27	26	
Expenditures	\$430,860	\$334,918	\$164,925

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$2,136	\$11,432	\$14,932

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$26,504	\$40,624	\$42,668
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

California Department of Aging (CDA) Statistical Fact Sheet

PSA 14 - Fresno-Madera Area Agency on Aging

Counties Served: Fresno and Madera

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$24,601	\$30,677	\$0
Title IIIB	\$196,321	\$194,538	\$115,267
Title IIIC-1/ General Fund C-1	\$114,730	\$111,316	\$113,483
Title IIIC-2/ General Fund C-2	\$58,535	\$55,899	\$89,581
Title IIIE	\$38,350	\$37,039	\$52,320
Title V	\$0	\$9,825	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$2,953	\$4,216	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 15 - Kings Tulare Area Agency on Aging

Counties Served: Kings and Tulare

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,004	2,240	
Expenditures	\$278,430	\$297,322	\$299,967

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	23,724	24,769	
Expenditures	\$507,590	\$502,339	\$507,712
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a		
Expenditures	\$119,769	\$133,665	\$175,731
Congregate Nutrition (Title IIIC-1)			
Clients Served	806	749	
Expenditures	\$976,793	\$871,434	\$656,014
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	542	520	
Expenditures	\$532,056	\$490,160	\$558,863
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)	,	<u>, </u>	
Clients Served	n/a		
Expenditures	\$5,786	\$6,672	\$0
Health Promotion (Title IIID)			
Clients Served	193	177	
Expenditures	\$31,227	\$25,498	\$46,372
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	153		
Expenditures	\$284,878	\$285,168	\$265,993

Statistical Fact Sheet

PSA 15 - Kings Tulare Area Agency on Aging

Counties Served: Kings and Tulare

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	13	17	
Expenditures	\$121,773	\$141,714	\$91,378

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a		
Expenditures	\$7,547	\$7,163	\$7,048

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served 8	n/a	n/a	n/a
Expenditures	\$19,482	\$28,688	\$29,589
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 15 - Kings Tulare Area Agency on Aging

Counties Served: Kings and Tulare

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$0	\$14,135	\$0
Title IIIB	\$71,104	\$77,562	\$64,315
Title IIIC-1/ General Fund C-1	\$93,171	\$97,809	\$63,317
Title IIIC-2/ General Fund C-2	\$49,037	\$49,044	\$49,981
Title IIIE	\$31,874	\$32,856	\$29,191
Title V	\$9,520	\$12,084	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 16 - Inyo-Mono Area Agency on Aging

Counties Served: Inyo and Mono

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled 4, 5	487	201	
Expenditures	n/a	n/a	n/a

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	35	36	
Expenditures	\$162,366	\$160,621	\$110,283
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$68,181	\$66,596	\$145,940
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	388	422	
Expenditures	\$330,463	\$343,675	\$191,669
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	221	229	
Expenditures	\$474,156	\$418,123	\$315,124
Nutrition Counseling (Title IIIC and D)			
Clients Served	2	0	
Expenditures	\$9,619	\$3,936	\$0
Nutrition Education (Title IIIC and D)		,	
Clients Served	0	0	
Expenditures	\$5,867	\$8,869	\$0
Health Promotion (Title IIID)			
Clients Served	5	0	
Expenditures	\$2,668	\$2,669	\$3,887
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁸	4	5	
Expenditures	\$27,443	\$27,725	\$24,686

Statistical Fact Sheet

PSA 16 - Inyo-Mono Area Agency on Aging

Counties Served: Inyo and Mono

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served 7	n/a		
Expenditures	\$667	\$685	\$655

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁹	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 16 - Inyo-Mono Area Agency on Aging

Counties Served: Inyo and Mono

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	n/a	n/a	n/a
Title IIIB	\$36,447	\$37,810	\$19,962
Title IIIC-1/ General Fund C-1	\$41,974	\$35,747	\$19,653
Title IIIC-2/ General Fund C-2	\$30,391	\$24,127	\$15,513
Title IIIE	\$7,905	\$7,767	\$9,064
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ HICAP services are administered through an agreement with another "managing" AAA. Performance data is reported for PSA 16 and expenditures are reported for PSA 21 (the managing AAA).

⁶ Supportive Services data is mostly comprised of "Estimated" total clients served in Non-Registered Services. The data collection methodology for the "Estimated" total clients served contributes to the variance between fiscal years.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

California Department of Aging (CDA) Statistical Fact Sheet

PSA 16 - Inyo-Mono Area Agency on Aging

Counties Served: Inyo and Mono

⁸ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁹ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 17 - Central Coast Commission for Senior Citizens

Counties Served: Santa Barbara and San Luis Obispo

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,149	1,903	
Expenditures	\$320,835	\$225,705	\$379,328

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	907	990	
Expenditures	\$1,075,967	\$1,174,976	\$719,065
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$335,895	\$326,046	\$361,427
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	1,596	1,687	
Expenditures	\$1,289,890	\$1,303,858	\$809,693
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,297	1,285	
Expenditures	\$1,639,169	\$1,655,920	\$863,289
Nutrition Counseling (Title IIIC and D)	•		
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	639	736	
Expenditures	\$4,420	\$4,147	\$0
Health Promotion (Title IIID)			
Clients Served	0	23	
Expenditures	\$0	\$30,477	\$58,304
Family Caregiver Support (FCSP) -			
Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	196	190	
Expenditures	\$319,838	\$316,750	\$363,052

Statistical Fact Sheet

PSA 17 - Central Coast Commission for Senior Citizens

Counties Served: Santa Barbara and San Luis Obispo

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	1	0	
Expenditures	\$268	\$64	\$3,667

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$19,182	\$12,502	\$9,801

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 17 - Central Coast Commission for Senior Citizens

Counties Served: Santa Barbara and San Luis Obispo

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$18,141	\$15,073	\$0
Title IIIB	\$292,153	\$103,142	\$99,989
Title IIIC-1/ General Fund C-1	\$448	\$129,157	\$98,438
Title IIIC-2/ General Fund C-2	\$119	\$65,001	\$77,706
Title IIIE	\$46,204	\$43,180	\$45,384
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

Statistical Fact Sheet

PSA 18 - Ventura County Area Agency on Aging

County Served: Ventura

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	4,104	3,036	
Expenditures	\$314,554	\$257,049	\$332,805

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	13,587	12,738	
Expenditures	\$795,671	\$812,800	\$737,465
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$585,573	\$566,708	\$234,637
Congregate Nutrition (Title IIIC-1)			
Clients Served	2,950	3,364	
Expenditures	\$789,298	\$731,331	\$876,970
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,083	1,116	
Expenditures	\$1,207,061	\$1,237,577	\$922,929
Nutrition Counseling (Title IIIC and D)			
Clients Served	75	47	
Expenditures	\$3,120	\$2,460	\$0
Nutrition Education (Title IIIC and D)			
Clients Served	3,433	3,897	
Expenditures	\$33,858	\$7,600	\$0
Health Promotion (Title IIID)			
Clients Served	354	348	
Expenditures	\$40,812	\$43,094	\$62,457
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	432	398	
Expenditures	\$419,967	\$451,334	\$386,351

Statistical Fact Sheet

PSA 18 - Ventura County Area Agency on Aging

County Served: Ventura

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	9	15	
Expenditures	\$2,025	\$105	\$3,903

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	11	15	
Expenditures	\$168,151	\$154,022	\$64,138

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated		
Elder Abuse Prevention	Elder Abuse Prevention				
Clients Served ⁶	n/a	n/a	n/a		
Expenditures	\$9,796	\$11,324	\$10,235		

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$23,009	\$45,394	\$48,145
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	424	380	
Expenditures	\$29,564	\$29,070	\$83,106
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 18 - Ventura County Area Agency on Aging

County Served: Ventura

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$24,726	\$29,706	\$0
Title IIIB	\$430,277	\$571,654	\$107,289
Title IIIC-1/ General Fund C-1	\$104,763	\$101,535	\$105,625
Title IIIC-2/ General Fund C-2	\$53,450	\$50,987	\$83,378
Title IIIE	\$35,018	\$33,785	\$48,698
Title V	\$8,980	\$2,725	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$3,705	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$3,285	\$3,135	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Supportive Services data is mostly comprised of "Estimated" total clients served in Non-Registered Services. The data collection methodology for the "Estimated" total clients served contributes to the variance between fiscal years.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

California Department of Aging (CDA) Statistical Fact Sheet

PSA 18 - Ventura County Area Agency on Aging

County Served: Ventura

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 19 - Los Angeles County Area Agency on Aging

County Served: Los Angeles

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	5,003	3,663	
Expenditures	\$986,599	\$803,670	\$971,730

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	90,420	77,495	
Expenditures	\$8,993,212	\$10,038,145	\$6,309,344
Long-Term Care Ombudsman	•		
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$1,286,734	\$1,184,938	\$957,076
Congregate Nutrition (Title IIIC-1)			
Clients Served	32,525	30,328	
Expenditures	\$14,906,986	\$13,107,056	\$8,602,558
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	5,459	5,256	
Expenditures	%8,857,125	\$8,999,518	\$6,994,296
Nutrition Counseling (Title IIIC and D)	•		
Clients Served	1,075	1,313	
Expenditures	\$121,380	\$146,211	\$0
Nutrition Education (Title IIIC and D)			
Clients Served	25,264	29,731	
Expenditures	\$63,398	\$54,458	\$0
Health Promotion (Title IIID)			
Clients Served	1,379	1,498	
Expenditures	\$357,625	\$360,431	\$551,926
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	1,511	1,428	
Expenditures	\$2,700,443	\$2,517,345	\$2,333,294

Statistical Fact Sheet

PSA 19 - Los Angeles County Area Agency on Aging

County Served: Los Angeles

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	210	193	
Expenditures	\$980,802	\$1,047,683	\$999,983

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	166	120	
Expenditures	\$2,075,375	\$1,920,989	\$1,511,811

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$80,693	\$80,015	\$85,269

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	n/a	\$4,388	\$163,111
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	1,031	879	
Expenditures	\$154,196	\$146,588	\$263,752
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$61,430	\$0	\$101,632

Statistical Fact Sheet

PSA 19 - Los Angeles County Area Agency on Aging

County Served: Los Angeles

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$144,032	\$86,181	\$0
Title IIIB	\$1,064,714	\$1,056,618	\$641,074
Title IIIC-1/ General Fund C-1	\$1,389,133	\$1,329,458	\$631,132
Title IIIC-2/ General Fund C-2	\$708,827	\$667,584	\$498,211
Title IIIE	\$464,320	\$442,339	\$290,978
Title V	\$3,179	\$0	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed) ⁹	\$15,849	\$18,264	\$0
Financial Alignment 9	\$6,470	\$0	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 20 - San Bernardino County Department of Aging and Adult Services

County Served: San Bernardino

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,095	1,605	
Expenditures	\$399,430	\$322,327	\$400,005

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	7,471	7,031	
Expenditures	\$1,468,409	\$1,480,102	\$1,781,455
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$328,570	\$290,892	\$377,462
Congregate Nutrition (Title IIIC-1)			
Clients Served	9,647	9,336	
Expenditures	\$3,234,865	\$3,272,472	\$2,352,940
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	2,511	2,181	
Expenditures	\$3,006,183	\$,914,358	\$2,026,777
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	10,838	10,334	
Expenditures	\$10,676	\$5,537	\$0
Health Promotion (Title IIID)			
Clients Served	116	162	
Expenditures	\$97,876	\$40,931	\$157,488
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	498	546	
Expenditures	\$1,059,293	\$891,278	\$907,443

Statistical Fact Sheet

PSA 20 - San Bernardino County Department of Aging and Adult Services

County Served: San Bernardino

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	\$30,565	\$12,838	\$9,166

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	29	23	
Expenditures	\$318,279	\$231,305	\$329,851

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$11,463	\$15,805	\$25,419

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$21,656	\$71,572	\$61,707
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$29,358	\$31,060	\$51,181

Statistical Fact Sheet

PSA 20 - San Bernardino County Department of Aging and Adult Services

County Served: San Bernardino

Administration Expenditures

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$29,204	\$33,173	\$0
Title IIIB	\$231,171	\$146,688	\$196,614
Title IIIC-1/ General Fund C-1	\$301,169	\$362,461	\$193,567
Title IIIC-2/ General Fund C-2	\$153,782	\$211,280	\$152,799
Title IIIE	\$100,842	\$61,410	\$89,241
Title V	\$11,739	\$13,766	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$1,717	\$9,276	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$3,262	\$5,399	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 21 - Riverside County Office on Aging

County Served: Riverside

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,633	2,104	
Expenditures	\$493,136	\$300,790	\$516,545

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	15,241	15,452	
Expenditures	\$2,902,721	\$2,575,286	\$2,262,399
Long-Term Care Ombudsman	<u> </u>		
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$282,402	\$400,875	\$419,946
Congregate Nutrition (Title IIIC-1)			
Clients Served	7,102	7,433	
Expenditures	\$2,183,337	\$2,315,249	\$2,647,022
Home-Delivered Nutrition (Title IIIC-2)	, , , ,		. , , ,
Clients Served	1,954	1,899	
Expenditures	\$2,506,423	\$2,413,730	\$2,376,944
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	6,020	18,548	
Expenditures	\$47,212	\$55,690	\$0
Health Promotion (Title IIID)			
Clients Served	9,509	68,965	
Expenditures	\$200,486	\$650,328	\$179,599
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	396	453	
Expenditures	\$710,858	\$734,250	\$694,072

Statistical Fact Sheet

PSA 21 - Riverside County Office on Aging

County Served: Riverside

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	78	73	
Expenditures	\$534,804	\$464,930	\$443,751

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	84	66	
Expenditures	\$883,917	\$861,777	\$751,325

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$26,813	\$27,596	\$29,449

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$74,400	\$108,997	\$99,971
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	294	393	
Expenditures	\$51,512	\$41,199	\$116,408
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$28,606	\$36,542	\$50,099

Statistical Fact Sheet

PSA 21 - Riverside County Office on Aging

County Served: Riverside

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$39,885	\$39,944	\$0
Title IIIB	\$366,608	\$389,870	\$256,083
Title IIIC-1/ General Fund C-1	\$477,327	\$489,291	\$252,114
Title IIIC-2/ General Fund C-2	\$243,801	\$245,994	\$199,015
Title IIIE	\$159,921	\$163,214	\$116,234
Title V	\$50,192	\$55,570	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$5,495	\$9,316	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$5,255	\$6,074	\$0
Financial Alignment	\$2,509	\$7,159	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 22 - Orange County Area Agency on Aging

County Served: Orange

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	7,857	7,407	
Expenditures	\$636,160	\$530,368	\$616,282

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	77,865	72,563	
Expenditures	\$2,972,242	\$3,140,920	\$2,706,566
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$1,050,412	\$952,041	\$653,648
Congregate Nutrition (Title IIIC-1)			
Clients Served	9,524	11,160	
Expenditures	\$4,625,708	\$4,674,841	\$3,059,901
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	2,790	2,572	
Expenditures	\$5,815,065	\$5,994,241	\$3,879,977
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	11,558	12,449	
Expenditures	\$26,454	\$23,271	\$0
Health Promotion (Title IIID)			
Clients Served	1,413	2,333	
Expenditures	\$267,438	\$265,091	\$235,898
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	463	468	
Expenditures	\$1,747,371	\$1,586,409	\$1,417,978

Statistical Fact Sheet

PSA 22 - Orange County Area Agency on Aging

County Served: Orange

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	84	76	
Expenditures	\$811,764	\$734,103	\$731,022

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$89,717	\$90,812	\$37,571

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served 8	n/a	n/a	n/a
Expenditures	\$98,051	\$102,905	\$125,557
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$38,703	\$0	\$63,019

Statistical Fact Sheet

PSA 22 - Orange County Area Agency on Aging

County Served: Orange

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$36,771	\$32,251	\$0
Title IIIB	\$422,924	\$418,823	\$342,158
Title IIIC-1/ General Fund C-1	\$551,922	\$526,953	\$336,853
Title IIIC-2/ General Fund C-2	\$281,588	\$264,615	\$265,909
Title IIIE	\$184,485	\$175,340	\$155,305
Title V	\$50,633	\$65,432	\$0
Medicare Improvements for Patients and Providers Act (MIPPA)	\$17,094	\$4,651	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	\$7,415	\$1,884	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

Statistical Fact Sheet

PSA 23 - San Diego County Aging and Independence Services

County Served: San Diego

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling & Advocacy			
(HICAP)			
Clients Counseled ⁴	3,220	2,859	
Expenditures	\$668,866	\$613,118	\$668,752

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	21,971	25,399	
Expenditures	\$2,837,066	\$2,988,989	\$2,748,014
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$1,161,842	\$1,191,359	\$652,485
Congregate Nutrition (Title IIIC-1)			
Clients Served	8,070	7,577	
Expenditures	\$6,430,985	\$5,990,024	\$3,718,052
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	2,341	2,308	
Expenditures	\$4,664,042	\$6,545,339	\$3,293,942
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	11,558	12,449	
Expenditures	\$97,507	\$107,338	\$0
Health Promotion (Title IIID)			
Clients Served	7,330	297	
Expenditures	\$226,429	\$217,438	\$239,948
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	2,128	2,305	
Expenditures	\$1,389,663	\$1,480,178	\$1,370,367

Statistical Fact Sheet

PSA 23 - San Diego County Aging and Independence Services

County Served: San Diego

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	126	107	
Expenditures	\$138,420	\$133,749	\$119,162

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	67	37	
Expenditures	\$502,528	\$493,879	\$412,313

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$101,873	\$125,488	\$38,749

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$150,972	\$94,544	\$135,140
Supplemental Nutrition Assistance Program- Education (SNAP-Ed)			
Clients Served 9	77	76	
Expenditures	\$56,271	\$51,779	\$122,733
Financial Alignment			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$34,892	\$32,628	\$59,524

Statistical Fact Sheet

PSA 23 - San Diego County Aging and Independence Services

County Served: San Diego

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling & Advocacy			
(HICAP)	\$83,838	\$60,069	\$0
Title IIIB	\$573,388	\$605,045	\$345,790
Title IIIC-1/ General Fund C-1	\$748,210	\$761,247	\$340,431
Title IIIC-2/ General Fund C-2	\$381,739	\$382,267	\$268,733
Title IIIE	\$236,231	\$253,303	\$156,952
Title V	\$44,928	\$63,065	\$0
Medicare Improvements for Patients and Providers Act (MIPPA)	\$9,205	\$18,673	\$0
Supplemental Nutrition Assistance Program-			
Education (SNAP-Ed)	\$1,467	\$6,773	\$0
Financial Alignment	\$3,877	\$6,061	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 24 - Imperial County Area Agency on Aging

County Served: Imperial

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling & Advocacy			
(HICAP)			
Clients Counseled 4, 5	100	171	
Expenditures	n/a	n/a	n/a

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	1,074	1,141	
Expenditures	\$269,544	\$253,968	\$208,994
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$69,643	\$62,553	\$122,420
Congregate Nutrition (Title IIIC-1)			
Clients Served	1,321	1,334	
Expenditures	\$623,361	\$606,962	\$285,787
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	227	214	
Expenditures	\$398,810	\$370,071	\$232,330
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	n/a	12,846	
Expenditures	\$18,366	\$17,832	\$0
Health Promotion (Title IIID)			
Clients Served	1	222	
Expenditures	\$18,349	\$50,089	\$19,135
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁸	57	43	
Expenditures	\$133,362	\$117,036	\$108,669

Statistical Fact Sheet

PSA 24 - Imperial County Area Agency on Aging

County Served: Imperial

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served 7	n/a	n/a	n/a
Expenditures	\$2,909	\$2,989	\$2,880

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served			
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 24 - Imperial County Area Agency on Aging

County Served: Imperial

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	n/a	n/a	n/a
Title IIIB	\$121,710	\$111,615	\$32,149
Title IIIC-1/ General Fund C-1	\$35,471	\$35,031	\$31,651
Title IIIC-2/ General Fund C-2	\$18,097	\$17,591	\$24,984
Title IIIE	\$11,857	\$11,656	\$14,593
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)			
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ HICAP services are administered through an agreement with another "managing" AAA. Performance data is reported for PSA 24 and expenditures are reported for PSA 23 (the managing AAA).

⁶ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

Statistical Fact Sheet

PSA 25 - City of Los Angeles Department of Aging

City of Los Angeles

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	3,302	2,850	
Expenditures	\$682,539	\$547,452	\$679,191

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	203,473	214,929	
Expenditures	\$4,633,434	\$4272,361	\$3,819,348
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$842,179	\$796,872	\$636,354
Congregate Nutrition (Title IIIC-1)			
Clients Served	16,175	15,372	
Expenditures	\$6,400,806	\$6,929,097	\$4,988,697
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	4,727	4,558	
Expenditures	\$4,049,164	\$4,575,954	\$4,251,649
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)	1		
Clients Served	9,703	10,502	
Expenditures	\$330,640	\$110,840	\$0
Health Promotion (Title IIID)	1		
Clients Served	201	254	
Expenditures	\$243,034	\$246,530	\$335,092
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	1,175	442	
Expenditures	\$1,370,053	\$1,208,306	\$1,808,840

Statistical Fact Sheet

PSA 25 - City of Los Angeles Department of Aging

City of Los Angeles

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	73	0	
Expenditures	\$138,434	\$150,430	\$223,565

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	148	129	
Expenditures	\$1,604,365	\$1,470,167	\$1,502,651

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$53,969	\$51,086	\$51,976

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and			
Providers Act (MIPPA)		.	
Clients Served ⁸	n/a	n/a	n/a
Expenditures	n/a	n/a	\$80,828
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/o	n/o	nla
Ciletius Serveu	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served 8	n/a	n/a	n/a
Expenditures	\$0	\$39,900	\$73,537

Statistical Fact Sheet

PSA 25 - City of Los Angeles Department of Aging

City of Los Angeles

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$57,277	\$35,657	\$0
Title IIIB	\$497,513	\$501,971	\$385,420
Title IIIC-1/ General Fund C-1	\$652,884	\$633,404	\$379,266
Title IIIC-2/ General Fund C-2	\$333,100	\$318,071	\$299,389
Title IIIE	\$298,619	\$270,622	\$174,856
Title V	\$171,699	\$157,235	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment ⁹	\$0	\$17,494	\$0

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ FY 2016/17 FA expenditures represents the first 12 months of expenditures; FA contract is from 2015 through 2017.

Statistical Fact Sheet

PSA 26 - Lake-Mendocino Area Agency on Aging

Counties Served: Lake and Mendocino

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled 4, 5	453	419	
Expenditures	n/a	n/a	n/a

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	4	3	
Expenditures	\$604,972	\$587,090	\$232,170
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$89,806	\$75,527	\$138,180
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	2,754	2,408	
Expenditures	\$1,269,515	\$1,225,794	\$327,837
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	919	949	
Expenditures	\$1,281,853	\$1,256,561	\$334,586
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	
Expenditures	n/a	n/a	
Nutrition Education (Title IIIC and D)		,	
Clients Served	1,805	0	
Expenditures	\$2,366	\$3,172	\$0
Health Promotion (Title IIID)			
Clients Served	58	65	
Expenditures	\$12,420	\$14,040	\$20,058
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁸	134	229	
Expenditures	\$135,192	\$127,140	\$120,676

Statistical Fact Sheet

PSA 26 - Lake-Mendocino Area Agency on Aging

Counties Served: Lake and Mendocino

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served 7	n/a	n/a	n/a
Expenditures	\$2,615	\$1,989	\$3,348

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 26 - Lake-Mendocino Area Agency on Aging

Counties Served: Lake and Mendocino

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	n/a	n/a	n/a
Title IIIB	\$47,795	\$59,272	\$37,655
Title IIIC-1/ General Fund C-1	\$50,476	\$74,573	\$37,072
Title IIIC-2/ General Fund C-2	\$30,161	\$37,448	\$29,263
Title IIIE	\$15,864	\$24,814	\$17,091
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ HICAP services are administered through an agreement with another "managing" AAA. Performance data is reported for PSA 26 and expenditures are reported for PSA 27 (the managing AAA).

⁶ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

Statistical Fact Sheet

PSA 27 - Sonoma County Area Agency on Aging

County Served: Sonoma

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	1,524	1,180	
Expenditures	\$443,785	\$430,590	\$447,868

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	4,176	12,306	
Expenditures	\$1,171,987	\$1,213,921	\$598,594
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$241,034	\$262,791	\$220,233
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	1,446	1,975	
Expenditures	\$739,983	\$754,475	\$597,884
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	1,724	1,647	
Expenditures	\$1,819,957	\$1,642,553	\$709,017
Nutrition Counseling (Title IIIC and D)			
Clients Served	89	79	
Expenditures	\$7,796	\$7,796	\$0
Nutrition Education (Title IIIC and D)		.	
Clients Served	6,915	11,909	
Expenditures	\$10,716	\$10,741	\$0
Health Promotion (Title IIID)			
Clients Served	153	147	
Expenditures	\$21,987	\$33,202	\$44,486
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	444	562	
Expenditures	\$310,141	\$325,607	\$278,964

Statistical Fact Sheet

PSA 27 - Sonoma County Area Agency on Aging

County Served: Sonoma

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated	
Elder Abuse Prevention				
Clients Served ⁶	n/a			
Expenditures	\$7,619	\$9,027	\$7,391	

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$38,658	\$64,960	\$61,116
Supplemental Nutrition Assistance Program- Education (SNAP-Ed)			
Clients Served 9	363	101	
Expenditures	\$28,045	\$33,593	\$80,806
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 27 - Sonoma County Area Agency on Aging

County Served: Sonoma

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$40,236	\$47,843	\$0
Title IIIB	\$61,202	\$61,371	\$83,103
Title IIIC-1/ General Fund C-1	\$126,251	\$102,955	\$81,815
Title IIIC-2/ General Fund C-2	\$60,629	\$51,700	\$64,583
Title IIIE	\$15,571	\$25,693	\$37,720
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$4,293	\$7,008	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$2,407	\$2,844	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 28 – Area Agency on Aging Serving Napa and Solano

Counties Served: Napa and Solano

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled 4, 5	759	708	
Expenditures	n/a	n/a	n/a

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	545	732	
Expenditures	\$915,117	\$1,255,856	\$596,998
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$260,539	\$273,219	\$315,129
Congregate Nutrition (Title IIIC-1)			
Clients Served	702	619	
Expenditures	\$644,652	\$614,567	\$746,777
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,677	1,585	
Expenditures	\$1,434,105	\$1,483,808	\$759,930
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	\$4,000	\$4,400	\$0
Health Promotion (Title IIID)			
Clients Served	3,243	3,056	
Expenditures	\$31,775	\$29,683	\$49,679
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁸	154	112	
Expenditures	\$1,114,690	\$1,354,707	\$304,526

Statistical Fact Sheet

PSA 28 – Area Agency on Aging Serving Napa and Solano

Counties Served: Napa and Solano

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	17	9	
Expenditures	\$7,344	\$30,447	\$6,215

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated	
Elder Abuse Prevention				
Clients Served 7	n/a	n/a	n/a	
Expenditures	\$7,690	\$7,906	\$7,932	

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated	
Medicare Improvements for Patients and Providers Act (MIPPA)				
Clients Served	n/a	n/a	n/a	
Expenditures	n/a	n/a	n/a	
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)				
Clients Served 9	160	61		
Expenditures	\$25,181	\$24,961	\$76,457	
Financial Alignment				
Clients Served	n/a	n/a	n/a	
Expenditures	n/a	n/a	n/a	

Statistical Fact Sheet

PSA 28 – Area Agency on Aging Serving Napa and Solano

Counties Served: Napa and Solano

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	n/a	n/a	n/a
Title IIIB	\$87,142	\$83,399	\$81,386
Title IIIC-1/ General Fund C-1	\$107,512	\$105,638	\$80,125
Title IIIC-2/ General Fund C-2	\$54,586	\$52,819	\$63,249
Title IIIE	\$35,108	\$36,140	\$36,940
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$2,264	\$0	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ HICAP services are administered through an agreement with another "managing" AAA. Performance data is reported for PSA 28 and expenditures are reported for PSA 27 (the managing AAA).

⁶ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

Statistical Fact Sheet

PSA 28 – Area Agency on Aging Serving Napa and Solano

Counties Served: Napa and Solano

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 29 - El Dorado County Health and Human Services Agency

County Served: El Dorado

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled 4, 5	617	551	
Expenditures	n/a	n/a	n/a

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁶	1,870	1,783	
Expenditures	\$747,143	\$730,807	\$239,210
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$124,568	\$122,708	\$126,331
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	1,180	1,113	
Expenditures	\$625,490	\$645,277	\$330,864
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	775	804	
Expenditures	\$1,039,668	\$1,066,021	\$317,619
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	5,247	6,288	
Expenditures	\$4,404	\$4,972	\$0
Health Promotion (Title IIID)			
Clients Served	77	108	
Expenditures	\$39,620	\$35,163	\$19,526
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁸	151	196	
Expenditures	\$185,529	\$177,955	\$125,323

Statistical Fact Sheet

PSA 29 - El Dorado County Health and Human Services Agency

County Served: El Dorado

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁷	n/a	n/a	n/a
Expenditures	\$5,638	\$3,991	\$3,320

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 29 - El Dorado County Health and Human Services Agency

County Served: El Dorado

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	n/a	n/a	n/a
Title IIIB	\$131,758	\$187,033	\$42,360
Title IIIC-1/ General Fund C-1	\$44,541	\$43,624	\$41,705
Title IIIC-2/ General Fund C-2	\$22,725	\$21,906	\$32,921
Title IIIE	\$14,888	\$14,516	\$19,228
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	n/a	n/a	n/a
Supplemental Nutrition Assistance Program-			
Education (SNAP-Ed)	n/a	n/a	n/a
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ HICAP services are administered through an agreement with another "managing" AAA. Performance data is reported for PSA 29 and expenditures are reported for PSA 04 (the managing AAA).

⁶ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁷ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁸ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

Statistical Fact Sheet

PSA 30 - Stanislaus County Department on Aging & Veteran Services

County Served: Stanislaus

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	1,694	1,617	
Expenditures	\$327,571	\$344,964	\$287,944

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	2,899	2,640	
Expenditures	\$491,288	\$484,379	\$449,585
Long-Term Care Ombudsman			
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$205,423	\$175,684	\$182,044
Congregate Nutrition (Title IIIC-1)	•		
Clients Served	798	798	
Expenditures	\$979,104	\$812,028	\$557,038
Home-Delivered Nutrition (Title IIIC-2)	•		
Clients Served	892	787	
Expenditures	\$599,643	\$672,827	\$581,061
Nutrition Counseling (Title IIIC and D)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	2,986	2,800	
Expenditures	\$5,000	\$5,000	\$0
Health Promotion (Title IIID)			
Clients Served	178	186	
Expenditures	\$68,942	\$33,729	\$39,747
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	160	177	
Expenditures	\$251,637	\$284,308	\$235,540

Statistical Fact Sheet

PSA 30 - Stanislaus County Department on Aging & Veteran Services

County Served: Stanislaus

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	20	18	
Expenditures	\$187,616	\$177,878	\$73,300

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$7,978	\$8,434	\$6,241

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$19,129	\$61,376	\$29,307
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served 9	0	0	
Expenditures	\$21,442	\$25,122	\$78,205
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 30 - Stanislaus County Department on Aging & Veteran Services

County Served: Stanislaus

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$25,581	\$36,428	\$0
Title IIIB	\$69,163	\$94,217	\$65,448
Title IIIC-1/ General Fund C-1	\$90,260	\$118,538	\$64,433
Title IIIC-2/ General Fund C-2	\$46,051	\$59,525	\$50,862
Title IIIE	\$30,170	\$39,443	\$29,706
Title V	\$0	\$0	\$0
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$8,050	\$5,800	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 31 - Merced County Area Agency on Aging

County Served: Merced

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	1,421	1,363	
Expenditures	\$262,982	\$212,262	\$304,468

Long-Term Care Ombudsman (Title IIIB and VII) n/a n/a n/a Clients Served 6 n/a n/a n/a Expenditures \$131,262 \$142,258 \$140,821 Congregate Nutrition (Title IIIC-1) 450 477 <th>Program Name</th> <th>Fiscal Year 16/17 ¹</th> <th>Fiscal Year 17/18 ¹</th> <th>Fiscal Year 18/19 ^{2, 3} Estimated</th>	Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Expenditures	Supportive Services (Title IIIB)			
Clients Served 6	Clients Served ⁵	5,344	5,404	
(Title IIIB and VII) Clients Served 6 n/a n/a n/a Expenditures \$131,262 \$142,258 \$140,821 Congregate Nutrition (Title IIIC-1) 450 477	Expenditures	\$181,829	\$172,757	\$224,209
Clients Served 6	Long-Term Care Ombudsman			
Expenditures	(Title IIIB and VII)			
Congregate Nutrition (Title IIIC-1) 450 477 Expenditures \$542,683 \$494,478 \$290,368 Home-Delivered Nutrition (Title IIIC-2) 239 307 Clients Served 239 \$275,354 \$246,916 Nutrition Counseling (Title IIIC and D) n/a n/a n/a Clients Served n/a n/a n/a Nutrition Education (Title IIIC and D) 1,840 1,833 Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID) \$213 \$508 \$0	Clients Served ⁶	n/a	n/a	n/a
Congregate Nutrition (Title IIIC-1) 450 477 Expenditures \$542,683 \$494,478 \$290,368 Home-Delivered Nutrition (Title IIIC-2) 239 307 Clients Served 239 \$275,354 \$246,916 Nutrition Counseling (Title IIIC and D) n/a n/a n/a Clients Served n/a n/a n/a Nutrition Education (Title IIIC and D) 1,840 1,833 Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID) \$213 \$508 \$0	Expenditures	\$131,262	\$142,258	\$140,821
Expenditures	Congregate Nutrition (Title IIIC-1)			
Clients Served 239 307 Expenditures \$217,726 \$275,354 \$246,916 Nutrition Counseling (Title IIIC and D) Clients Served n/a n/a n/a n/a Expenditures n/a n/a n/a n/a Nutrition Education (Title IIIC and D) Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)		450	477	
Clients Served 239 307 Expenditures \$217,726 \$275,354 \$246,916 Nutrition Counseling (Title IIIC and D) Clients Served n/a n/a n/a n/a Expenditures n/a n/a n/a n/a Nutrition Education (Title IIIC and D) Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)	Expenditures	\$542,683	\$494,478	\$290,368
Expenditures \$217,726 \$275,354 \$246,916 Nutrition Counseling (Title IIIC and D) Nutrition Served n/a n/a <th< td=""><td>Home-Delivered Nutrition (Title IIIC-2)</td><td></td><td></td><td></td></th<>	Home-Delivered Nutrition (Title IIIC-2)			
Nutrition Counseling (Title IIIC and D) Clients Served n/a n/a n/a Expenditures n/a n/a n/a Nutrition Education (Title IIIC and D) Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)	Clients Served	239	307	
Clients Served n/a n/a n/a Expenditures n/a n/a n/a Nutrition Education (Title IIIC and D) Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)	Expenditures	\$217,726	\$275,354	\$246,916
Expenditures n/a n/a n/a Nutrition Education (Title IIIC and D) Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)	Nutrition Counseling (Title IIIC and D)			
Nutrition Education (Title IIIC and D) Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)	Clients Served	n/a	n/a	n/a
Clients Served 1,840 1,833 Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)	Expenditures	n/a	n/a	n/a
Expenditures \$213 \$508 \$0 Health Promotion (Title IIID)	Nutrition Education (Title IIIC and D)			
Health Promotion (Title IIID)	Clients Served	·	,	
	Expenditures	\$213	\$508	\$0
Clients Served 328 131	Health Promotion (Title IIID)			
	Clients Served	328	131	
		\$9,641	\$14,055	\$19,846
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)				
Caregivers Served ⁷ 133 108		133	108	
Expenditures \$135,302 \$118,952 \$117,264	Expenditures	\$135,302	\$118,952	\$117,264

Statistical Fact Sheet

PSA 31 - Merced County Area Agency on Aging

County Served: Merced

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$3,676	\$4,321	\$3,107

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$14,131	\$23,135	\$22,637
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	705	964	
Expenditures	\$23,196	\$30,564	\$72,573
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 31 - Merced County Area Agency on Aging

County Served: Merced

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$15,022	\$13,774	\$0
Title IIIB	\$116,606	\$86,687	\$37,112
Title IIIC-1/ General Fund C-1	\$152,514	\$108,554	\$36,537
Title IIIC-2/ General Fund C-2	\$76,655	\$54,634	\$28,842
Title IIIE	\$17,342	\$36,294	\$16,846
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$1,515	\$1,955	\$0
Financial Alignment	n/a	n/a	n/a

¹ FY 2016/17 and FY 2017/18 expenditures are based on annual AAA financial closeout reports.

² FY 2018/19 estimated expenditures are based on AAA contract budget displays that are prior to transfers by the AAA so funding may vary from previous fiscal years and will not equal amounts displayed in the Governor's Budget.

³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 32 - Monterey County Area Agency on Aging

County Served: Monterey

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	1,992	2,209	
Expenditures	\$255,733	\$247,055	\$279,747

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	27,258	25,437	
Expenditures	\$376,191	\$474,889	\$390,980
Long-Term Care Ombudsman	<u>.</u>		
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$111,307	\$111,457	\$159,537
Congregate Nutrition (Title IIIC-1)			
Clients Served	916	868	
Expenditures	\$763,466	\$637,043	\$500,591
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	824	569	
Expenditures	\$1,736,624	\$1,203,489	\$530,761
Nutrition Counseling (Title IIIC and D)	•		
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	4,616	4,876	
Expenditures	\$4,590	\$4,730	\$0
Health Promotion (Title IIID)			
Clients Served	1,671	2,213	
Expenditures	\$36,006	\$39,832	\$33,411
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	293	485	
Expenditures	\$257,459	\$304,783	\$206,392

Statistical Fact Sheet

PSA 32 - Monterey County Area Agency on Aging

County Served: Monterey

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$13,773	\$22,030	\$5,424

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$15,491	\$24,797	\$26,862
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	166	1308	
Expenditures	\$19,459	\$26,515	\$73,365
Financial Alignment	·		
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 32 - Monterey County Area Agency on Aging

County Served: Monterey

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$22,503	\$27,656	\$0
Title IIIB	\$190,315	\$204,338	\$56,796
Title IIIC-1/ General Fund C-1	\$79,117	\$76,565	\$55,916
Title IIIC-2/ General Fund C-2	\$34,942	\$33,225	\$44,139
Title IIIE	\$21,616	\$20,839	\$25,779
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$1,756	\$2,779	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$2,852	\$2,804	\$0
Financial Alignment	n/a	n/a	n/a

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³ FY 2018/19 demographic data estimates are intentionally left blank.

⁴ "Clients Counseled" reflects data specific to the number of unduplicated clients/beneficiaries served and originate from aggregate reports generated from the Statewide HICAP Automated Reporting Program (SHARP). Demographic data are reported voluntarily by the client/beneficiary and may not necessarily reflect the total sum of the statewide values due to missing elements. Performance Data fluctuations from FY 2016/17 through FY 2017/18 is attributed to revisions of statewide guidance to comply with federal changes for reporting allowable Contacts, including: implementation of C.C.C.D. rule (1 Contact per Client per Counselor per Day) during FY 2016/17; modification of Performance Measure calculations to match SHIP population penetration model during FY 2016/17; and reconfiguration of system features/controls in SHARP to accommodate new federally required database fields and record sharing technology.

⁵ Clients served is mostly comprised of "Estimated" total clients served in Non-Registered Services.

⁶ Demographic data is not collected because it is not a performance measurement used by the Administration on Aging (AoA).

⁷ "Caregivers Served" is unduplicated registered caregivers serving elderly individuals or registered grandparents/other elderly caregivers serving children in: Supportive Services, Respite Care and Supplemental Services.

⁸ Demographic data is not collected under the MIPPA or Financial Alignment programs; the data is reported under HICAP.

⁹ Clients served includes Direct Education participants only.

Statistical Fact Sheet

PSA 33 - Kern County Aging and Adult Services

County Served: Kern

Older Californians Act Community-Based Services Programs

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Health Insurance Counseling and Advocacy			
(HICAP)			
Clients Counseled ⁴	2,159	3,256	
Expenditures	\$360,808	\$287,125	\$301,071

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Supportive Services (Title IIIB)			
Clients Served ⁵	8,751	15,631	
Expenditures	\$576,534	\$652,040	\$605,271
Long-Term Care Ombudsman	•		
(Title IIIB and VII)			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$220,490	\$185,639	\$214,708
Congregate Nutrition (Title IIIC-1)			
Clients Served	2,985	2,747	
Expenditures	\$1,629,635	\$1,577,233	\$906,750
Home-Delivered Nutrition (Title IIIC-2)			
Clients Served	1,943	1,994	
Expenditures	\$2,274,849	\$2,345,099	\$982,343
Nutrition Counseling (Title IIIC and D)	•		
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a
Nutrition Education (Title IIIC and D)			
Clients Served	11,428	26,225	
Expenditures	\$9,852	\$10,645	\$0
Health Promotion (Title IIID)			
Clients Served	941	1,218	
Expenditures	\$44,682	\$42,702	\$60,377
Family Caregiver Support (FCSP) - Caregivers Caring for the Elderly (Title IIIE)			
Caregivers Served ⁷	137	139	
Expenditures	\$572,965	\$557,814	\$328,626

Statistical Fact Sheet

PSA 33 - Kern County Aging and Adult Services

County Served: Kern

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Family Caregiver Support (FCSP) - Grandparents/Older Relatives Caring for Children (Title IIIE)			
Caregivers Served	n/a	n/a	n/a
Expenditures	\$54,338	\$54,463	\$32,501

Older Americans Act Title V Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Senior Community Service Employment Program (SCSEP) (Title V)			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Older Americans Act Title VII Program

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Elder Abuse Prevention			
Clients Served ⁶	n/a	n/a	n/a
Expenditures	\$14,641	\$9,738	\$9,569

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ^{2, 3} Estimated
Medicare Improvements for Patients and Providers Act (MIPPA)			
Clients Served ⁸	n/a	n/a	n/a
Expenditures	\$23,443	\$69,172	\$34,739
Supplemental Nutrition Assistance Program-Education (SNAP-Ed)			
Clients Served ⁹	329	190	
Expenditures	\$35,736	\$29,031	\$90,623
Financial Alignment			
Clients Served	n/a	n/a	n/a
Expenditures	n/a	n/a	n/a

Statistical Fact Sheet

PSA 33 - Kern County Aging and Adult Services

County Served: Kern

Program Name	Fiscal Year 16/17 ¹	Fiscal Year 17/18 ¹	Fiscal Year 18/19 ² Estimated
Health Insurance Counseling and Advocacy			
(HICAP)	\$57,048	\$114,982	\$0
Title IIIB	\$181,823	\$192,930	\$86,614
Title IIIC-1/ General Fund C-1	\$239,147	\$245,293	\$85,271
Title IIIC-2/ General Fund C-2	\$122,090	\$123,536	\$67,310
Title IIIE	\$80,044	\$80,976	\$39,312
Title V	n/a	n/a	n/a
Medicare Improvements for Patients			
and Providers Act (MIPPA)	\$0	\$0	\$0
Supplemental Nutrition Assistance			
Program-Education (SNAP-Ed)	\$3,223	\$1,265	\$0
Financial Alignment	n/a	n/a	n/a

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⁹ Clients served includes Direct Education participants only.