



**ALL STAKEHOLDER
QUARTERLY MEETING**

Thursday, January 21, 2020
10:00 a.m. to 11:00 a.m.

- I. **Welcome & Logistics** *Adam Willoughby*
- II. **COVID-19** *Kim McCoy Wade*
- III. **Aging & Adult Services' COVID-19 Response** *Irene Walela & Mark Beckley*
- IV. **State Long-Term Care Ombudsman Program** *Joseph Rodrigues*
- V. **Governor's Master Plan for Aging** *Amanda Lawrence*
- VI. **Governor's Budget** *Thomas Cameron*
- VII. **Departmental Updates** *Thomas Cameron*
- VIII. **Q&A** *(all)*
- IX. **Closing** *(Kim McCoy Wade)*

- **Participants Muted During Presentations**
 - Use 'Raise Hand' icon during Q&A portion to request your line be unmuted
- **Closed Captioning is Available**
 - Access by clicking the icon at bottom of your Zoom screen
- **Join Us in the Q&A**
 - Share your questions and comments using the Q&A icon at the bottom of your Zoom screen
- **Presentation & Recording Will be Archived**
 - Visit [CDA's YouTube channel](#) to access

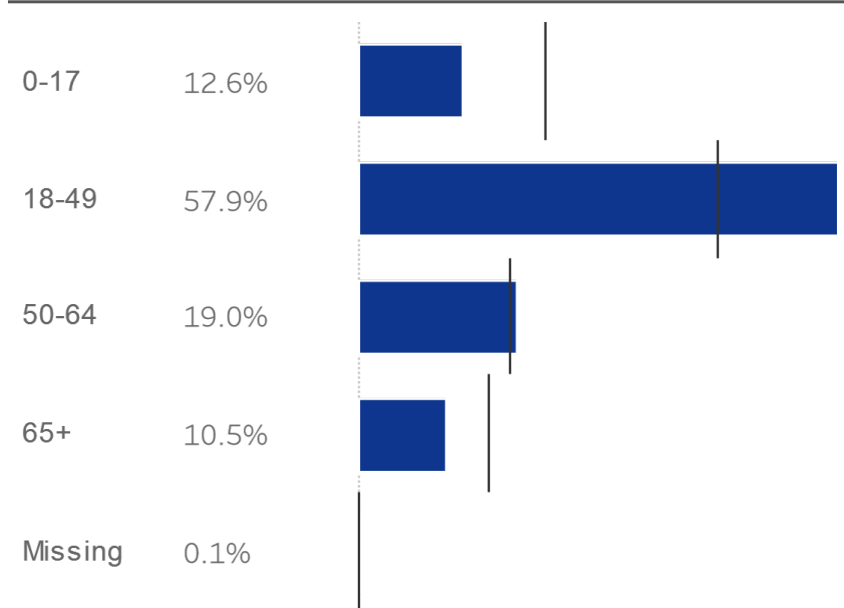
- ✓ Data: Age and Race/Ethnicity Trends
- ✓ In Memoriam
- ✓ Vaccine Update

COVID-19: Age Data

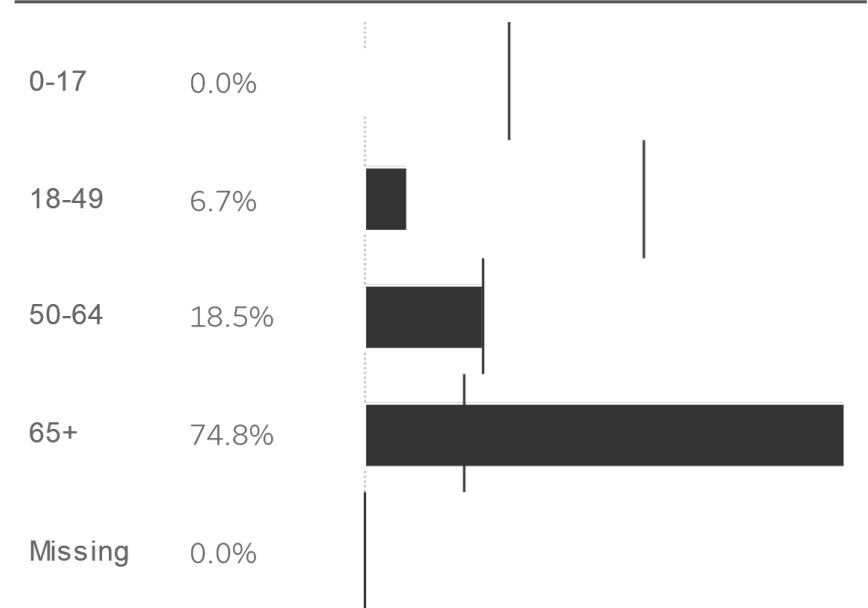
As of January 20:

- **2,996,968** positive cases
- **33,739** deaths
- **23,349** deaths 65+ as of Jan 19

Positive cases by age



Total deaths by age



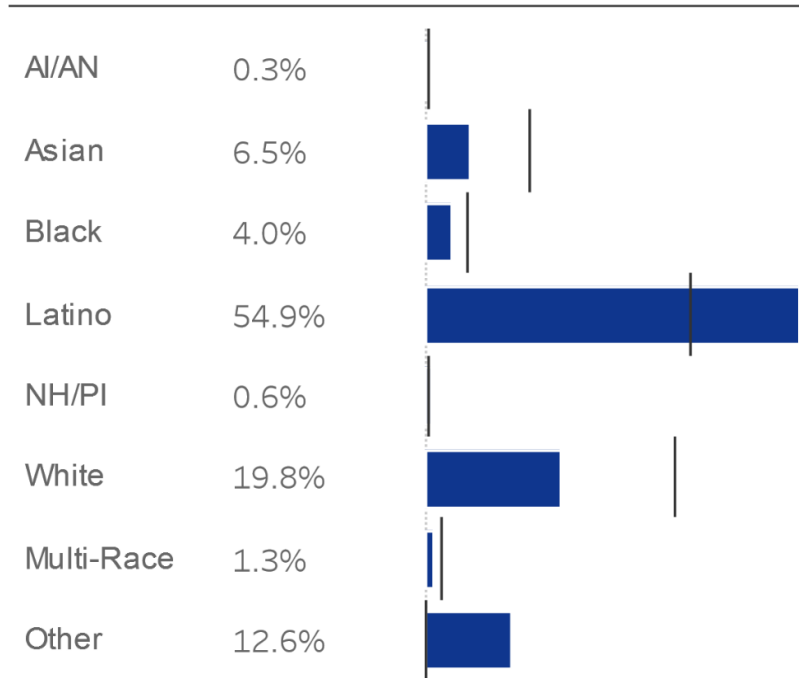
Source:

<https://covid19.ca.gov/state-dashboard/>

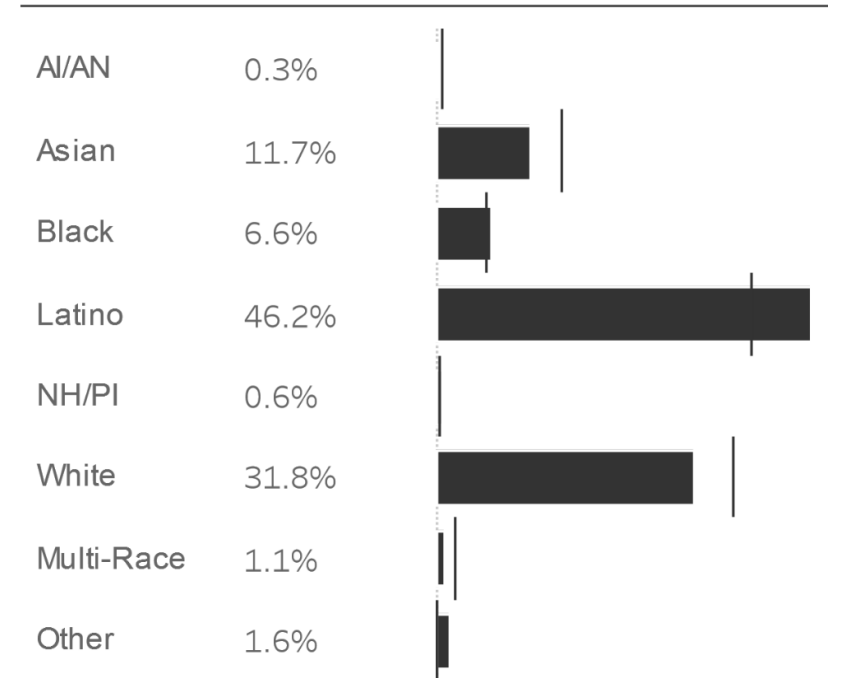
COVID-19: Race/Ethnicity Data

COVID-19 has a disproportionate impact on CA's Latino, Asian and Black populations

Positive cases by ethnicity



Total deaths by ethnicity



Source:
<https://covid19.ca.gov/state-dashboard/>

IN MEMORIAM

CALIFORNIA LIVES LOST TO COVID-19



AGE 65+
23,347



**NURSING HOME
RESIDENTS**
8,124




**HEALTH CARE
WORKERS**
202



TOTAL
34,433



Source:
https://www.aging.ca.gov/Lives_Lost_to_COVID_19/



**COVID-19
MEMORIAL**
TUESDAY, JANUARY 19
AT 5:30 PM EST



On January 19, President Biden and Vice President Harris hosted a national moment of unity and remembrance in honor of the 400,000 Americans we've lost due to COVID-19.

[Watch the video here](#)

COVID-19 VACCINE IS HERE

STAY INFORMED. KEEP WEARING YOUR MASK.

- Validated by the nation's top medical experts to be safe and effective
- Provided at no cost
- Phased distribution plan based on risk and level of exposure
- Widely available later in 2021



covid19.ca.gov/vaccines

Vaccinate **ALL 58**

MEDICAL EXPERTS ENDORSE COVID-19 VACCINES

YOUR SAFETY IS A PRIORITY:

CA's top medical experts have validated that the vaccines are safe and effective.



ACCESS WILL BE FAIR:

Vaccines will be provided at no cost and will be widely available later in 2021 through a phased plan based on risk and exposure levels.

VACCINATION HELPS END THE PANDEMIC:

Getting vaccinated will help us reopen the economy and relieve severely impacted hospitals and communities.

covid19.ca.gov/vaccines

Vaccinate **ALL 58**

STOP THE SURGE.



Wear a mask.



Stay 6 feet apart.



Stay at home.

covid19.ca.gov



CAMBIA LA TRAYECTORIA.



Usa mascarilla



Mantente a 6 pies de distancia



Quédate en casa

covid19.ca.gov/es



- ✓ 2020: By the Numbers
- ✓ Service Highlights
 - ✓ Meals
 - ✓ Public Information & Assistance
 - ✓ Community Based Adult Services/Adult Day Health Centers
 - ✓ Multi Purpose Senior Services Program
- ✓ Digital Divide Initiative
- ✓ Equity in Aging Webinar Series
- ✓ Older Americans Act State Plan

➤ CDA COVID-19 Response Data Dashboard

The California Department of Aging's (CDA) COVID-19 Response Data Dashboard* shares data to demonstrate how CDA is adapting programs and services during the COVID-19 pandemic to serve older adults, families, and caregivers.

This dashboard includes data on the following:

- CDA's Home Delivered Meals for Older Adults
- Information and Assistance Calls: Local Area Agencies on Aging (AAAs)
- Information and Assistance Calls: Statewide Inbound Calls
- Long-Term Care Ombudsman CRISISline Calls
- Supportive Services and Health Care at Home for Older Adults
- Statewide Demographic Data on Older Adults, Fiscal Year 2018-2019
- County Demographic Data on Older Adults, Fiscal Year 2019-2020

The data displayed on this dashboard is collected from local Area Agencies on Aging (AAAs), CDA programs, and other available data. For additional program data visit CDA's [Data and Reports](#) page.

*Numbers may include estimates and are subject to change.

▶ 🍴 CDA's Home Delivered Meals for Older Adults

▶ 📞 Information and Assistance Calls: Local Area Agencies on Aging (AAAs)

▶ 📞 Information and Assistance Calls: Statewide Inbound Calls

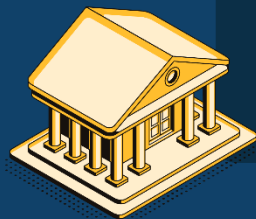
▶ 📞 Long-Term Care Ombudsman CRISISline Calls

Using Data for Action

Public display of all data reported weekly by our network of local Area Agencies on Aging

Source:

aging.ca.gov/Data_and_Reports/COVID-19_Data_Dashboard/



CDA's Response to COVID-19

2020 by the Numbers



\$59.7 million

in CARES Act distributed to AAAs



18 million

resource cards mailed to
older adults



\$23.8 million

in Families First Act distributed
to AAAs



741,000

Information and Assistance calls
received since April 2020



27 million

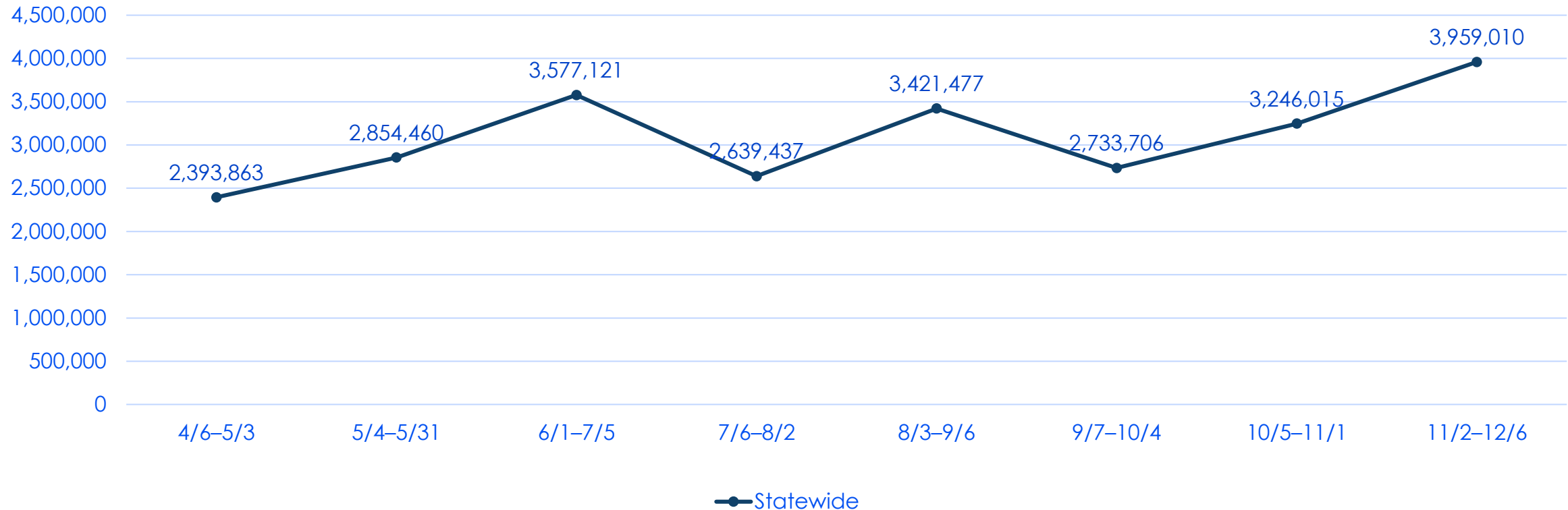
home-delivered meals



73,000

Friendship Line California calls
received since April 2020

Aging and Adult Services: Meals



*Numbers may include estimates and are subject to change.

^Funded by Older Americans Act, Families First funding, and CARES Act Funding

**WEAR A MASK. PRACTICE PHYSICAL
DISTANCING. WASH HANDS.
MINIMIZE MIXING WITH THOSE
OUTSIDE YOUR HOUSEHOLD.
SAVE LIVES.**



AARP[®]
California



For additional resources and translations in **Español** (Spanish),
中文 (Chinese), **Hmoob** (Hmong), **Tiếng Việt** (Vietnamese),
한국어 (Korean) visit [EngageCA.org](https://www.engageca.org)

RESOURCE CARD

DO YOU OR SOMEONE YOU KNOW NEED:

- ✓ **GROCERIES OR MEALS**, call **2-1-1** or visit www.211ca.org to connect to local food assistance and more.
- ✓ **MEDICINE OR MEDICAL ATTENTION**, call your health plan or doctor's office for help. **In an emergency call 911.**
- ✓ **COMMUNITY CONNECTIONS**, reach out to 5 people for regular check-in calls, or call Friendship Line CA at **1-888-670-1360** for someone to listen 24/7.
- ✓ **PROTECTION FROM ABUSE AND NEGLECT:**
 - Call **1-800-231-4024**, if you are living in a care facility for the Long-Term Care Ombudsman CRISIS Line.
 - Call **1-833-401-0832**, if you are living at home to talk to Adult Protective Services.
- ✓ **PROTECTION FROM FRAUD**, call **1-877-908-3360**, for AARP's Fraud Watch Network Helpline.
- ✓ **SUPPORT WITH ALZHEIMER'S OR OTHER DEMENTIAS**, call **1-800-272-3900** for the Alzheimer's Association® 24/7 Helpline.
- ✓ **GENERAL COVID-19 INFORMATION**, call the COVID Information Line at **1-833-422-4255 (4CA4all)** or visit www.covid19.ca.gov.

THANK YOU FOR WEARING A MASK, PRACTICING PHYSICAL
DISTANCING, WASHING YOUR HANDS, AND MINIMIZING
MIXING WITH THOSE OUTSIDE YOUR HOUSEHOLD.

YOUR ACTIONS SAVE LIVES.



For More Resources, visit [EngageCA.org](https://www.engageca.org) and
aarp.org/coronavirus or aarp.org/elcoronavirus.

For Information For All Older Adults Services, call California Aging &
Adult Information Line **1-800-510-2020** or go to www.aging.ca.gov.

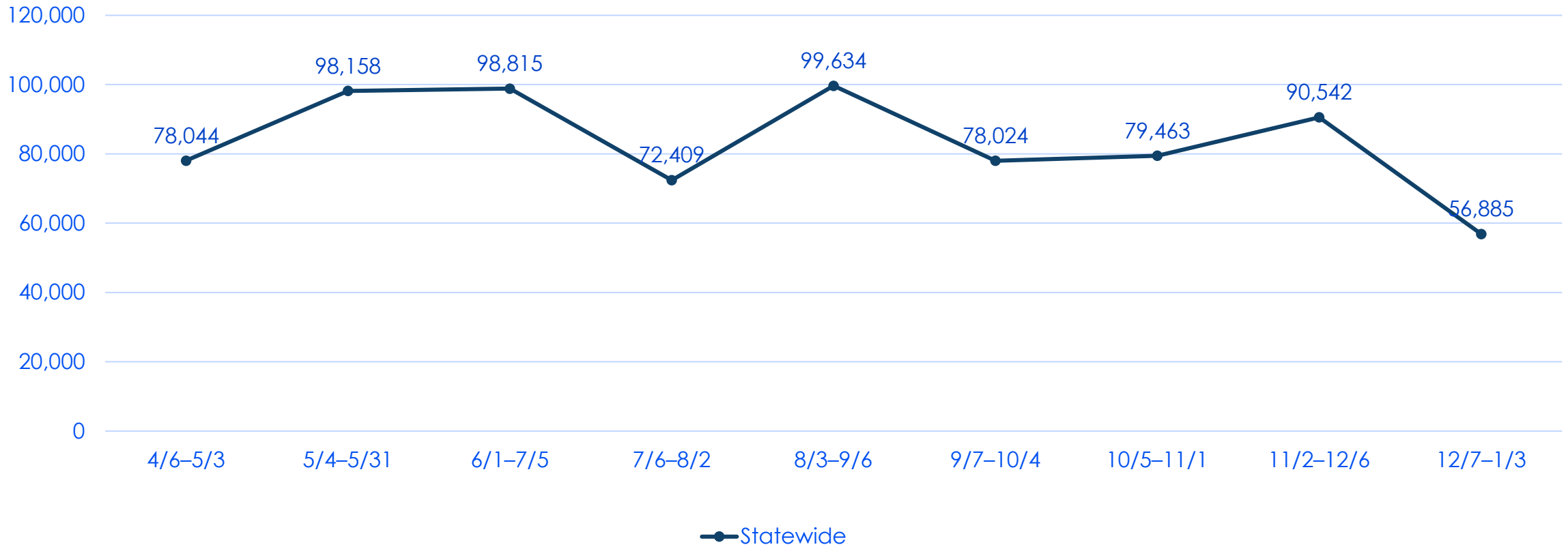
Aging and Adult Services: Public Information & Assistance – Telephone Networks



Phone Line	Phone Number
California Aging and Adult Information Line	1-800-510-2020
Friendship Line California	1-888-670-1360
Long-Term Care Ombudsman Program CRISISline	1-800-231-4024
Health Insurance Counseling and Advocacy Program	1-800-434-0222



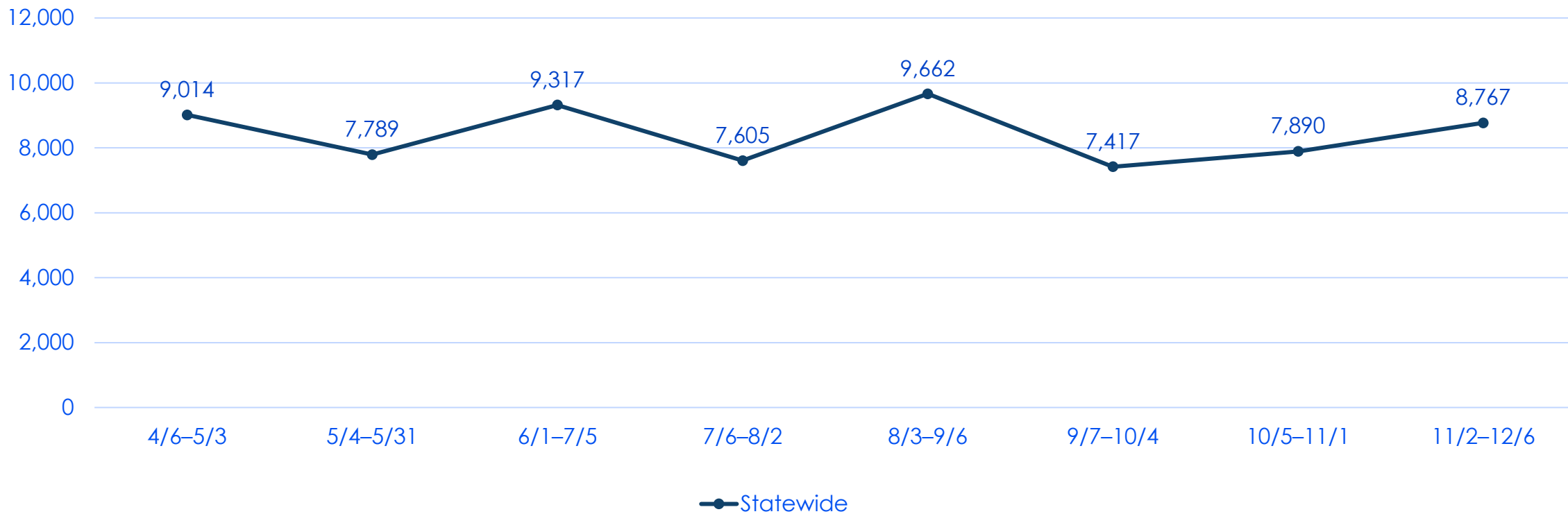
Aging and Adult Services: Telephone Networks: CA Aging & Adults Info Line



*Numbers may include estimates and are subject to change.

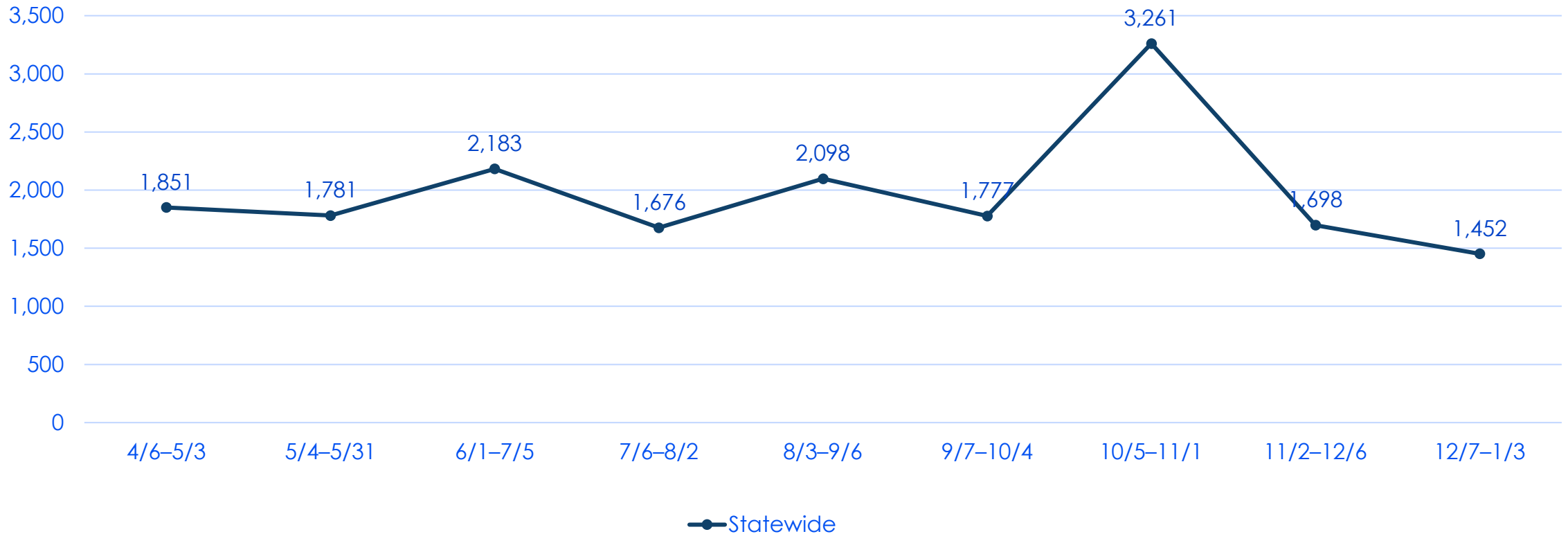
^Funded by Older Americans Act, Families First funding, and CARES Act Funding

Aging and Adult Services: Telephone Networks: Friendship Line California



*Numbers may include estimates and are subject to change.
^Funded by Older Americans Act, Families First funding, and CARES Act Funding

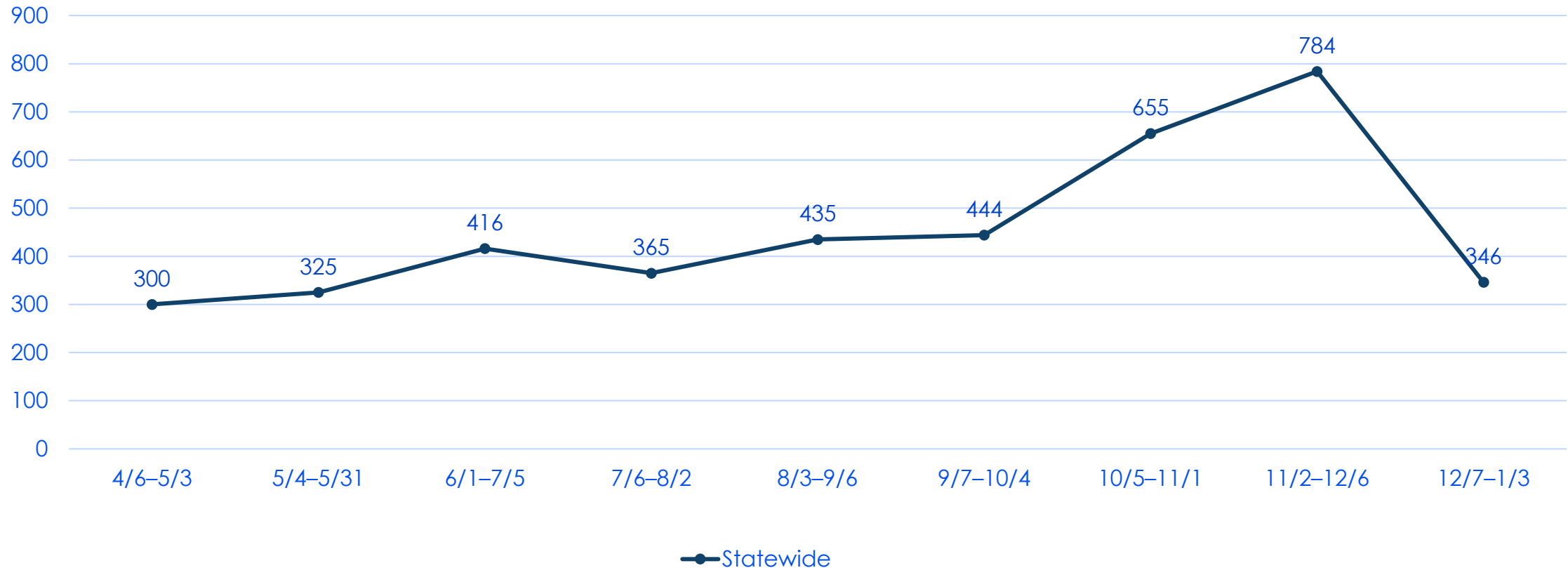
Aging and Adult Services: Telephone Networks: Residents Rights CRISIS Line



*Numbers may include estimates and are subject to change.

^Funded by Older Americans Act, Families First funding, and CARES Act Funding

Aging and Adult Services: Telephone Networks: Health Insurance Counseling & Advocacy



*Numbers may include estimates and are subject to change.

^Funded by Older Americans Act, Families First funding, and CARES Act Funding

CBAS' Temporary Alternative Services (TAS) Continue



- **35,044 participants** served (monthly avg) during state fiscal year 2019-20
- TAS allows for telephone, virtual care, and in-home services, as well as limited in-centers
- TAS formally approved on October 9, 2020. TAS authority remains effective through March 12, 2021

Aging and Adult Services: Multi Purpose Senior Services Program

- MSSP sites served **9,173 participants** (monthly average) from April to June 2020
- Transforming Services:
 - Telephonic or video enrollment
 - Increased PPE supplies
 - CMS flexibilities with program requirements
- Preliminary 2020 Data



Aging and Adult Services: Digital Divide Initiative



- [Executive Order N-73-20](#) to bridge the Digital Divide in CA
- Digital divide efforts are multifaceted include:
 - conducting a needs assessment
 - identifying barriers to digital adoption
 - digital training and literacy
 - acquiring and distributing devices, and
 - forming private, non-profit, foundation, and government partnerships to bridge the digital divide
- Partnering cross-program with AAAs, CBAS, MSSP and LTCO
- 4,000 iPads, with service plans and dedicated technical assistance, purchased from AT&T
- 8,500 smart speakers donated from Google

Aging and Adult Services: Digital Divide Initiative

A screenshot of the California Department of Aging website. The top navigation bar includes the CA.Gov logo, social media icons, and utility links for text size and language. Below the navigation is a banner with photos of diverse older adults. A menu bar contains links for "About Us", "Providers & Partners", "Careers with CDA", "Contact Us", and "Search". A "Quick Links" sidebar on the left lists various COVID-19 and digital literacy resources. The main content area features a blue header for "Resources to Bridge the Digital Divide Among Older Adults" with a yellow arrow icon. Below this is a paragraph of text explaining the importance of technology for older adults during the COVID-19 pandemic. At the bottom of the screenshot is a photograph of an elderly man and woman looking at a tablet together.

CA.Gov

State of California
Department of Aging

Change Text Size TTT | Select Language

About Us | Providers & Partners | Careers with CDA | Contact Us | Search

Quick Links

- COVID-19 Information for Older Adults and People with Disabilities
- General COVID-19 Information
- How can I get involved in the COVID-19 response?
- Data on Older Adults and CDA COVID-19 Response
- Family and Friend Caregiver Resources
- Warmlines and Mental Health Resources
- Information and Assistance Support Lines
- CDA Provider Guidance
- CDA Funding Information
- Other Helpful Organizations & Resources

Home | covid19 | Digital Divide

Resources to Bridge the Digital Divide Among Older Adults

Older and other at-risk adults are staying home to save lives during the COVID-19 pandemic (covid19.ca.gov). Technology has become an increasingly important tool for us to stay connected to each other and to the goods, services, and supports we need to stay healthy and thrive. Through technology, we can check in with family and friends, share our knowledge and volunteer our time with our communities, stay in touch with our health care providers, find healthy foods, perform meaningful work, and learn new skills – all from a safe distance.

We can work together to bridge the "digital divide" and make sure everyone has access to affordable high-speed internet, devices and skills to navigate online safely, and meaningful content and tools to meet their needs. Check out the resources below to learn more and get connected.

Visit CDA's Digital Divide Webpage:

- ✓ Webinars on digital divide
- ✓ Tools and resources
- ✓ Organizations working to bridge the digital divide
- ✓ Resources to get online
- ✓ Resources to stay active and connected through technology

Aging and Adult Services: Equity in Aging Webinar Series



- Join CDA for a monthly peer-led Ensuring Equity in Aging webinar series featuring national, state & local leaders!
- Tune in every first Wednesday from 10 - 11 a.m. through July 2021.
 - **February 3, 2021: Culturally Informed Policy & Programs: With and For Black Elders**
- Listen to discussions:
 - [November - Honoring Native Elders](#)
 - [Dec – With & For People with Disabilities](#)
 - [Jan – Culture of LGBTQ Older Adults](#)

The graphic features a grid of diverse people's faces at the top. Below this is a circular logo with the text "EQUITY IN AGING" at the top, "CALIFORNIA" in the middle, "ALL AGES" in large orange letters in the center, and "aging.ca.gov" at the bottom. To the right of the logo are three circular portraits of speakers: Le Ondra Clark Harvey, PhD; Lisa Tealer; and Jonathan Butler, PhD. Below the portraits is the title "Ensuring Equity in Aging Webinar Series" and the date "Feb 3, 2021, 10-11 am". To the right of the title is the subtitle "Culturally Informed Policy & Programs for Black Elders" and the note "Closed captioning will be provided". The California Department of Aging logo is in the bottom right corner.

Le Ondra Clark Harvey, PhD
CA Council of Community Behavioral Health Agencies

Lisa Tealer
Bay Area Community Health Advisory Council

Jonathan Butler, PhD
UCSF NURTURE Center

Ensuring Equity in Aging Webinar Series
Feb 3, 2021, 10-11 am

Culturally Informed Policy & Programs for Black Elders
Closed captioning will be provided

CALIFORNIA DEPARTMENT OF AGING

Overview of Older Americans Act State Plan

- California must submit an [OAA State Plan on Aging](#) every four years to the federal Administration for Community Living (ACL).
- It is a statutorily required compliance document that focuses primarily on Older Americans Act programs.
- California's next State Plan is due to ACL on July 1, 2021 and goes into effect October 1, 2021.

Timeline for Development and Input

- Local Area Plans received from all 33 AAAs and analyzed from August to October 2020
- Discussed with C4A members and leaders from CCOA, CWDA, and CSAC in Nov-Dec 2020
- Create draft plan in Jan-Feb 2021
- Post draft plan on CDA website to seek feedback from the public and other interested parties in early March
- Hold two online public hearings in late March
- Finalize from April to June and submit by July 1, 2021

The OAA State Plan Will Be Informed By:

- Statutory requirements and federal guidance
- The Governor's Master Plan for Aging
- CDA's new strategic plan
- Priorities identified in the 2020-24 Local Area Plans on Aging
- Input from stakeholders and members of the public

- ✓ Services to Residents, Families, and Friends in Residential Settings
- ✓ Annual Report (FFY 2019) Released

Long-Term Care Ombudsman: Residents, Families, and Friends in Senior Living (LTCO)



- California Long-Term Care Ombudsman issued facility **reentry guidance** in September
- Provided briefings, technical assistance, and training on new guidance to local LTCOs and LHDs, in partnership with CDPH
- Services also continue via phone and on-line
- Back to in-person visits – over **5,200 facility visits** since October

Month	Total # SNF & RCFEs Visited	Total # of Visits to SNF & RCFEs
2020 - Oct	1,161	1,612
2020 – Nov	1,255	1,622
2020 – Dec	1,208	1,502



ANNUAL REPORT

Federal Fiscal Year 2019

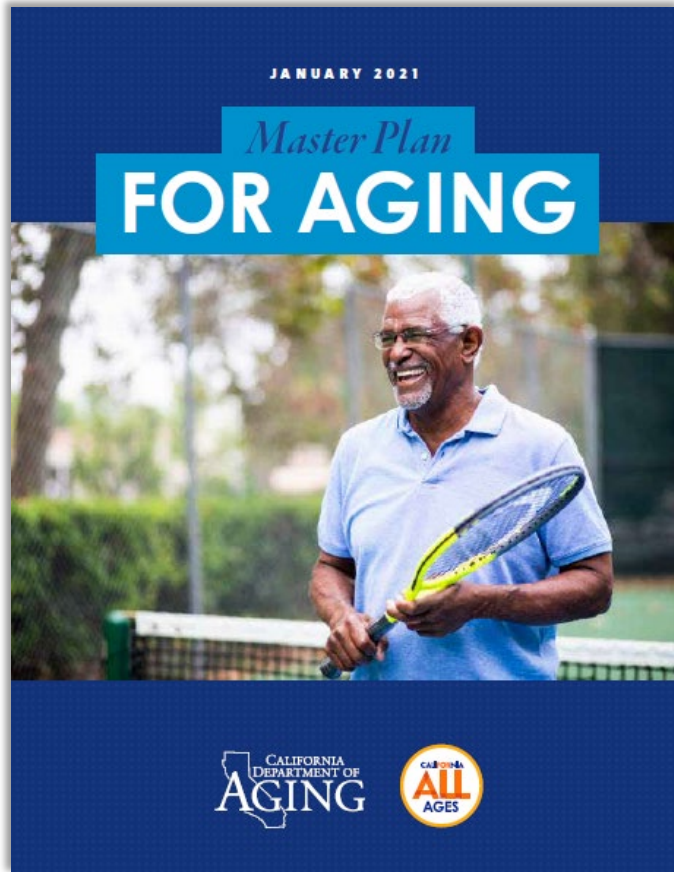
October 1, 2018 - September 30, 2019

**California Long-Term Care
Ombudsman Program**

The State Long-Term Care Ombudsman released their annual report for Federal Fiscal Year 2019 last week.

[Click to Download](#)

- ✓ Release
- ✓ Five Bold Goals for 2030
- ✓ Initiatives for 2021-2022
- ✓ IMPACT Committee
- ✓ Local Playbook
- ✓ Data Dashboard
- ✓ Virtual Summit



[Click to visit the Master Plan for Aging](#)

- California's over-60 population is projected to diversify and grow faster than any other age group.
- Recognizing this, Governor Newsom issued an Executive Order in June 2019 calling for the creation of a Master Plan for Aging.
- Released on January 6, 2021 the Master Plan outlines five bold goals and 23 strategies to build a California for All Ages by 2030.
 - 100+ initiatives
 - Local Playbook
 - Data Dashboard
- Available 3-ways: website, print report, and accessible text report.

Master Plan for Aging: Five Bold Goals for 2030



GOAL 1: Housing for All Ages and Stages

We will live where we choose as we age in communities that are age-, disability-, and dementia-friendly and climate- and disaster-ready.



GOAL 2: Health Reimagined

We will have access to the services we need to live at home in our communities and to optimize our health and quality of life.



GOAL 3: Inclusion & Equity, Not Isolation

We will have lifelong opportunities for work, volunteering, engagement, and leadership and will be protected from isolation, discrimination, abuse, neglect, and exploitation.



GOAL 4: Caregiving That Works

We will be prepared for and supported through the rewards and challenges of caring for aging loved ones.



GOAL 5: Affording Aging

We will have economic security for as long as we live.

FROM PLANNING TO IMPLEMENTATION

Take Action: Initiatives for 2021-2022

California's Cabinet Work Group is kickstarting implementation of the Master Plan in the next two years with **over 100 catalytic and pragmatic initiatives**, in partnership with stakeholders and the Legislature. It will continue to meet in 2021-2022 to advise on and continually improve implementation. The Administration will issue an annual progress report, which will include recommended changes and new initiatives for future years.

Implementing Master Plan for Aging in California Together

- New stakeholder committee members will be named in 2021 - the Implementing Master Plan for Aging in California Together (IMPACT) Committee - to advise on the administration and implementation of the MPA.
- Existing and new stakeholder committees will continue to drive policy and program on priorities including Long Term Services and Supports, Equity in Aging, and Elder Abuse and Justice.



- Designed to assist state and local government, communities, and private and philanthropic organizations in building environments that promote an age-friendly and disability-friendly California
- Seven “plays” outlined, each with recommended resources and models for you to consult during your project planning, implementation, and evaluation.

[Download the Local Playbook](#)

Data Dashboard for Aging

California for All Ages by 2030

The Master Plan for Aging outlines five bold goals to pursue over the next ten years. This Data Dashboard for Aging provides a set of indicators to measure progress. Learn more about the five bold goals and view indicator progress below.

Housing for All Ages
and Stages

Health Reimagined

Inclusion and Equity,
Not Isolation

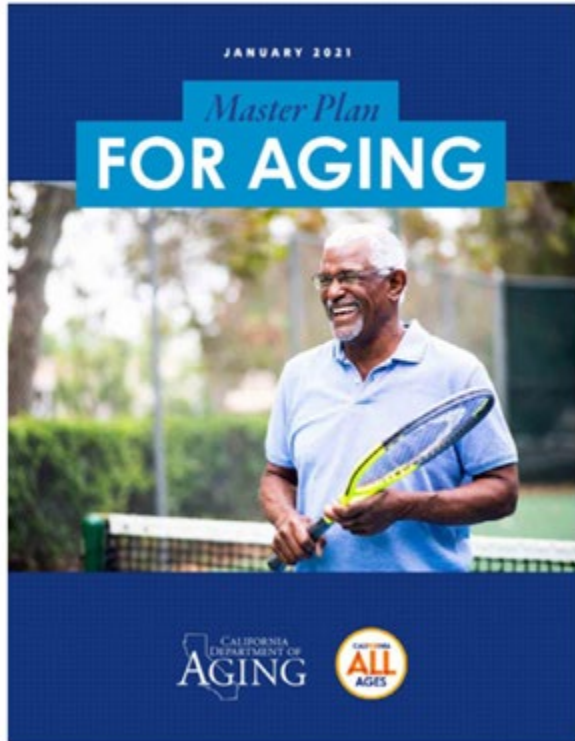
Caregiving that Works

Affording Aging

Indicator Progress
Dashboard

Data Dashboard
for Aging
provides a set of
indicators to
measure
progress for each
of the 5 bold
goals!

[Click to explore the Dashboard for Aging](#)



Master Plan **FOR AGING**

Five Bold Goals Virtual Summit

Watch
Part 1, 2 & 3

- Event provided an overview of the MPA's five goal areas and how we anticipate moving forward with implementation
- Featured State leaders, stakeholders and legislators
- Read about in [CalMatters](#)
- Watch on [CDAs' YouTube channel](#)

- ✓ Governor's January Budget
- ✓ Federal COVID-19 Response Funding

- Statewide “No Wrong Door” /Aging and Disability Resource Connection [\$7.5 million GF in 2021-22; half-year \$5 million GF in 2022-23]
- New Office of Medicare Innovation and Integration at DHCS
- Bold and Equitable Path Forward on Alzheimer’s: Research, Public Education, Caregiver Training, Provider Standard of Care & Dementia-Friendly “Blue Zones” [\$17 million GF one-time]
- Expanded Adult Facilities to Support Housing [\$250 million GF one-time]
- IHSS COVID-19 Back-Up Provider System [\$5.3 million GF one-time]
- Increased Geriatric Care Workforce [\$3 million GF one-time]
- Senior Advisor on Aging, Disability, and Alzheimer’s in Governor's Office
- Master Plan for Aging Implementation Placeholder Funding [\$5 million GF]

For further information about these initiatives, please refer to CDA’s Governor’s Budget Highlights document at: <https://www.aging.ca.gov/download.ashx?IE0rcNUV0zY%2ffNd75suTXg%3d%3d>

- Senior Nutrition [\$17.5 million GF annually, extended until 12/31/22]
- Supportive Services & Family Caregiving [\$61.5 million (\$296,000 GF)]
- Falls Prevention (\$5 million GF from FY 19-20, reappropriation until 06/30/2022)
- Community-Based Adult Services [\$5.8 million (\$2.7 million GF)]
- Multipurpose Senior Services [\$23.6 million (\$21.8 million GF)]
- Long-Term Care Ombudsman [\$17.4 million (\$9.2 million GF)]
- Health Insurance Counseling and Advocacy Program [\$13.6 million (\$41,000 GF)]

For further information about these initiatives, please refer to CDA's Governor's Budget Highlights document at:

<https://www.aging.ca.gov/download.ashx?IE0rcNUV0zY%2ffNd75suTXg%3d%3d>

Families First Coronavirus Response Act

- Received by CDA: \$25,086,381
- Distributed to AAAs: \$23,832,062
- Total Distributed Statewide Projects Funding: \$1,254,319

Coronavirus Aid, Relief, and Economic Security Act

- Received by CDA: \$86,505,828
- Distributed to AAAs, ADRCs, Ombudsman: \$59,671,488
- Total Distributed Statewide Projects Funding: \$4,176,000
- Pending CARES Act Round 3 distribution to AAAs: \$17,491,071 (maximum amount if all AAAs meet spending benchmarks)
- Balance of CARES to be distributed to AAAs: \$690,723

H.R.133 - Consolidated Appropriations Act, 2021

- Enacted December 27, 2020
- Total allocation for older adults *nationally*
 - \$168 million for Older Americans Act Senior Nutrition Programs
 - \$100 million for Elder Justice programs, some of which will be used for Ombudsman programs
- CDA awaiting further detail on disbursements from the Administration on Community Living

- ✓ CDA Telework in 2020
- ✓ CDA Relocation in 2021

Telework began early April 2020 and continues

- All CDA employees have been teleworking on some level since the start of the outbreak, with a small group of employees performing essential functions in the office
- CDA, among other upgrades, converted its existing phone service from analogue to Voice over Internet Protocol (VoIP) allowing staff to receive and answer phone calls from their computers at home

CDA's new office location is scheduled to open September 2021

- CDA is scheduled to move into the 2880 Gateway Oaks Drive
- Access & Inclusion: Meets or exceeds all ADA standards
- Climate-Friendly: Achieves LEED – Commercial Interior Silver certification
- Technology: Includes a technological and modernization upgrade
- Collaboration: Includes conference rooms capable of hosting trainings and convenings

To ask a question:

- Use the Q&A icon at the bottom of your screen to submit a question or comment
- Click the “raise hand” icon to request your line to be unmuted.
- If dialing in, press *9 to request your line to be unmuted.
- You may also email your question to OLPA@aging.ca.gov



Thank You



Thank you!

California Department of Aging

www.aging.ca.gov

OLPA@aging.ca.gov

(916) 419-7502



@CaliforniaAging



@CalAging