# Philosophy Statement

The objective of the Multipurpose Senior Services Program (MSSP) is to foster and maintain independence and dignity in community settings for frail older adults by preventing or delaying their placement in a nursing facility. MSSP provides services to eligible participants that enable them to remain in their homes.

Effective care management relies on the care manager's knowledge of community resources that provide the foundation for advocacy and coordination of services. Inherent in care management is the ability of the practitioner to establish a good working relationship with the participant and incorporate the participant's beliefs, values, and preferences into the process. The care manager must be able to assess participant needs, develop an appropriate plan of care with the participant, arrange for necessary services, and monitor the participant's situation at home in conjunction with the delivery of services. Successful care management retains the participant as the focal point of the process while enlisting family members and community resources to promote independent living.