California Master Plan for Aging (MPA) Equity in Aging Advisory Committee

Tuesday, March 16th, 2021 | 2:00 – 4:00 p.m.







Meeting Logistics

Telephone or webinar (Zoom) only - No in-person meeting

Telephone: Join by phone: 888-788-0099

Webinar: Join by smart phone, tablet, or computer

Meeting ID: 913 3087 6257 Password: 337259

Live captioning streamed through webinar (Zoom)

ASL interpreting streamed through webinar (Zoom)

Meeting slides, transcript, and recording will be posted online





Public Comment

Public comments during meeting, as on agenda and announced:

Attendees joining by **phone**, press *9 on your dial pad to join line. The moderator will announce the last 4 digits of your phone number and will unmute your line.

Attendees joining by **webinar (Zoom)**, click the raise hand button to join line. The moderator will announce your name or your last 4 digits of your phone number and will unmute your line.

For additional public comment, email Engage@aging.ca.gov



Welcome, Introductions, and Overview

Kim McCoy Wade

Director, California Department of Aging (CDA)

Rigo Saborio

President & CEO, St. Barnabas Senior Services

Kevin Prindiville

Executive Director, Justice in Aging

Denny Chan

Directing Attorney, Equity and Racial Justice Advocacy, Justice in Aging



Equity in Aging Advisory Committee Members

Berenice Nuñez Constant, AltaMed

Betsy Butler, CA Women's Law Center/Los Angeles Probation Commission

Catherine Blakemore, Disability Rights CA

Cheryl Brown, Advocate & Former Assembly Member

Darrick Lam, ACC Senior Services

Denny Chan, Justice in Aging

Donna Benton, USC Leonard Davis School of Gerontology

Edie Yau, Alzheimer's Association

Kiara Harris, Sistahs Aging with Grace & Elegance



Equity in Aging Advisory Committee Members, Cont.

Jeffrey Reynoso, Latino Coalition for a Healthy CA

Kevin Prindiville, Justice in Aging

Marcy Adelman, CA Commission on Aging

Marielle Kriesel, Disability Community Resource Center

Marty Lynch, LifeLong Medical

Michael Murray, AARP California

Rigo Saborio, Saint Barnabas Senior Services

Valentine Villa, CA State University, Los Angeles



Meeting Agenda

- 2:00 2:05: Introductions & Welcome Kim McCoy Wade, CDA
- 2:05 2:25: Equity, MPA & CDA Updates Kim McCoy Wade, CDA; Amanda Lawrence, CDA
- 2:25 2:55: COVID-19 Response, Vaccines & Equity Discussion- Kevin Prindiville, Justice in Aging
- 2:55 3:20: Digital Divide Updates Mark Beckley, CDA; Rigo Saborio, St. Barnabas Senior Services
- 3:20 3:40: Committee Structure Discussion- Denny Chan, Justice in Aging; Carmen Gibbs, CDA
- 3:40 3:55: Public Comment
- 3:55 4:00: Closing & Next Steps Kim McCoy Wade, CDA



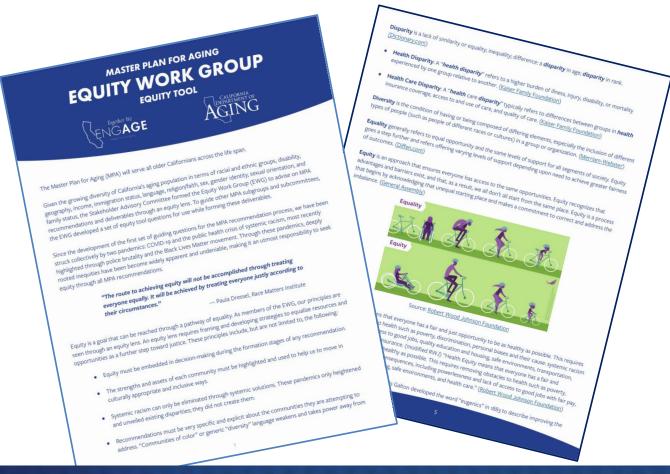
Equity, Master Plan for Aging, and Department of Aging Updates

Kim McCoy Wade, CDA & Amanda Lawrence, CDA





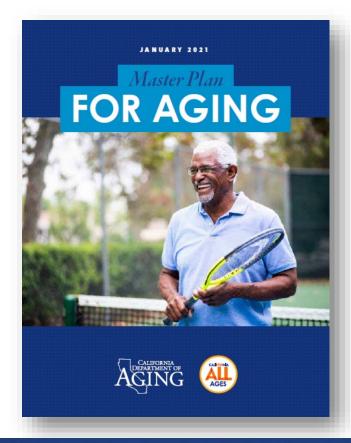
Equity Work Group: 2020 Accomplishments



- Developed <u>Equity Tool Questions</u> to Frame all MPA Recommendations
- Developed an <u>Equity Glossary</u>
- Advising on COVID-19 Response
- <u>Provided Formal</u>
 <u>Recommendations to the</u>
 <u>Administration</u>



Master Plan for Aging: Five Bold Goals for 2030 Equity Infused Throughout The Ten-Year Plan





Goal 1: Housing for All Ages and Stages



Goal 2: Health Reimagined



Goal 3: Inclusion and Equity, Not Isolation



Goal 4: Caregiving that Works



Goal 5: Affording Aging



Master Plan for Aging Updates: Implementation

GOAL THREE: Inclusion & Equity, Not Isolation

We will have lifelong opportunities for work, volunteering, engagement, and leadership and will be protected from isolation, discrimination, abuse, neglect, and exploitation.

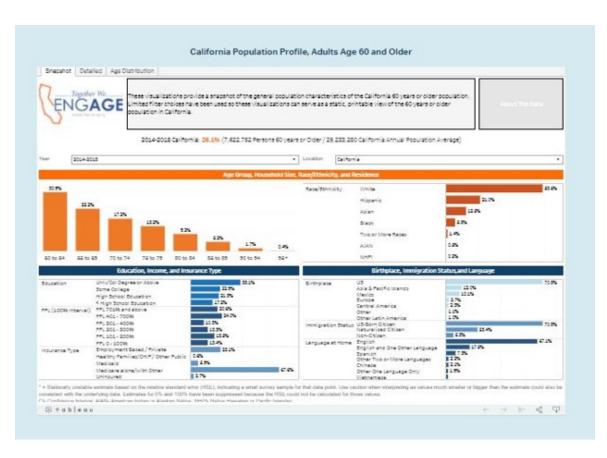
Strategies:

A. Inclusion and Equity in Aging

- B. Closing the Digital Divide
- C.Opportunities to Work
- D. Opportunities to Volunteer and Engage Across Generations
- E. Protection from Abuse, Neglect & Exploitation.
- F. California Leadership in Aging



The Data Dashboard on Aging



Visit the **Data Dashboard on Aging** to follow the MPA's progress over the next ten years, as well as to explore aging and disability demographics, including data at the local level.

Demographic Dashboard (state & local):

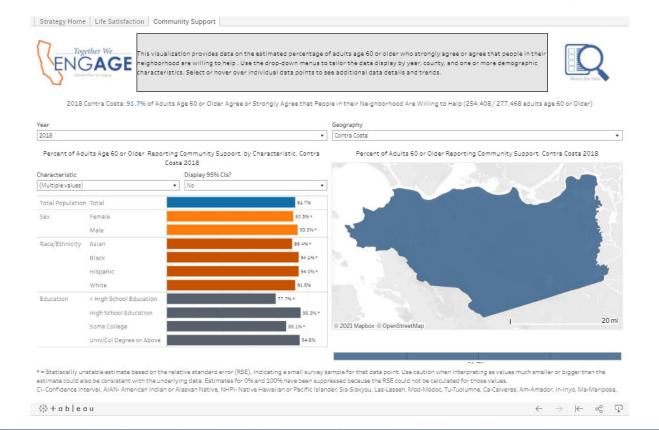
- Education
- FPL
- Insurance Type
- Immigration Status
- Language at Home
- Race/Ethnicity
- Birthplace
- + More to come



The Data Dashboard on Aging: Goal 3 Indicators

Strategy A: Inclusion & Equity in Aging

Learn more about this strategy»



Goal 3 Indicators include:

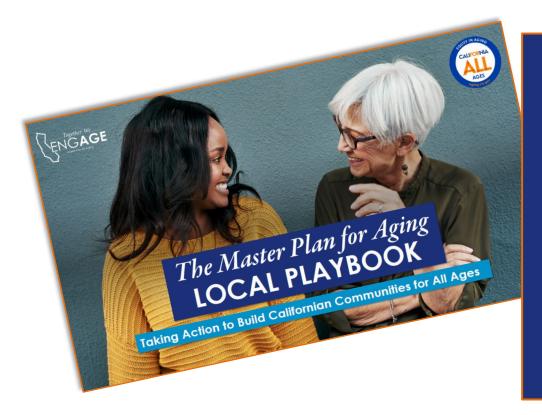
- Life Satisfaction
- Community Support
- Employment & Housing Discrimination

Continually expanding and improving as data become available

(sample: Contra Costa community support)



Master Plan for Aging: Local Playbook Equity Baked Into Your Planning



🍀 Play Five: Build Your Action Plan



Once you've determined your project's focus, it's important to develop a clear scope of work with goals, objectives, strategies, and evaluation measures. Age-friendly community, program, and project planning resources are below.

+ Age-Friendly Community Planning Resources

- Equity Baked Into Your Planning

- League of California Cities: Advancing Equity
- California Department of Aging: Ensuring Equity in Aging Resource Center
- California Department of Aging: California for ALL Ages anti-ageism resources
- An Intersectional Approach to Services and Care for LGBT Elders
- American Planning Association: Equity Resources



Master Plan for Aging Implementation: Next Steps

- Ten Cabinet Agencies + strong partnership with local leaders, private sector, federal government, and all stakeholders, will launch over 100 initiatives w/in first 2years.
- Implementing Master Plan for Aging in California Together (IMPACT)
 Committee to be announced shortly. Will advise on the administration & implementation of MPA.
- Existing and new stakeholder committees will continue to drive policy and program priorities including LTSS, Elder Abuse and Justice, and Equity in Aging.
- The Governor's 2021-22 Budget includes both <u>targeted new, and continuing</u>, <u>investments in aging</u>
- Several pieces of 2021 legislative bills related to MPA



Department of Aging Updates: Implementation of Equity Initiatives

- MPA Goal 3 Inclusion & Equity, not Isolation Strategy A, Inclusion and Equity in Aging

- CDA COVID 19 Response & Equity



- CHHS Language Access (Initiative 75)
- Equity-Centered Communications (Initiative 76)
- Equity in Aging: Ongoing Addition of Resources
 & Monthly Webinars (Initiative 77)
- CARES Funding (Initiative 78)
- CDA's CCORE Cohort: CCORE-AGE (Initiative 79)
- Equity in Aging Advisory Committee (Initiative 80)



Focus: Improved Language Access

Initiative 75: Continue to expand culturally and linguistically competent communications to older adults, people with disabilities, and families (Lead Agencies: CHHS, GovOps)

Status: Language Access Workgroup Report Submitted to Agency



Focus: Anti-Ageism and Equity-Centered Communications

Initiative 76: Utilize private partnerships and existing funds to implement antiageism and equity campaign ("California for All Ages") with public, employers, and entertainment industry, including equity by age, race, ethnicity, language, citizenship status, sex, gender identity, sexual orientation, family status, disability, dementia/cognitive status, and income.

Status: CDA hired a Communications Director 3/2021, Initiative 76 reflected in workplan.



Focus: Culturally Informed Service Delivery

Initiative 77: Continue new "Equity in Aging" Provider Peerto-Peer Training for aging networks. (Lead Agency: CHHS)

Status: Began in November 2020 and continues



Ensuring Equity in Aging "Peer-to-Peer" Webinar Series



By and for aging service providers addressing the intersection of aging & equity.

First Wednesdays, 10-11AM

March 7: Culturally Informed Policy & Programs With and For Latino Older Adults

Register in advance, ASL & CC provided

Visit CDA's Equity in Aging Resource Center





Focus: Ensuring Our CV19 Work is Effective and Improves Equity

Initiative 78: Produce report on CARES funding to Older American Act programs on impact and equity. (Lead Agency: CHHS)

Status: In progress





Focus: Ensure Diverse Representation and Leadership at CDA

Goal 3, Initiative 79: Set and work towards diversity, equity, and inclusion goals for representation in aging and disability departments and related State boards, such as CDA, DOR, Commission on Aging, and more. (Lead Agency: CHHS)

Status: CDA's <u>CCORE-AGE Cohort</u> began in 2020; Activities thus far: Assessment Continuum, Root Cause Analysis, Communicating About Race



Focus: Ensure Equity is Baked into MPA Implementation & CDA Activities

Goal 3, Initiative 80: Convene a stakeholder Equity in Aging

Advisory group. (Lead Agency: CHHS)

Status: You are here. @





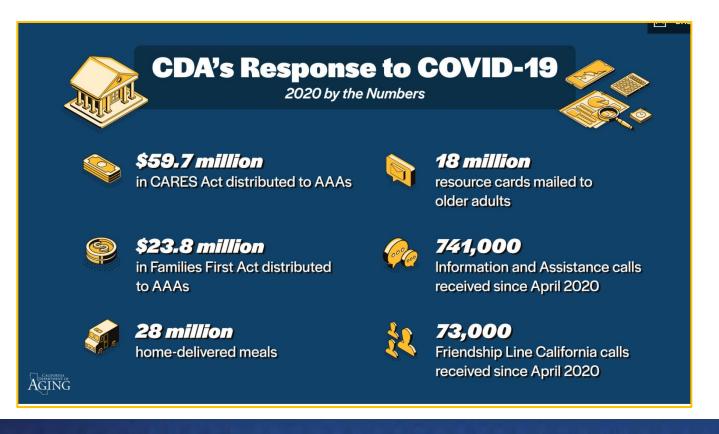
MPA Implementation Updates: Goal 3

More updates soon on Goal 3 activities soon, such as:

- Bridging the digital divide(strategy B)
- Intergenerational & diverse volunteerism and program models (strategy D)
- "Elder story" project in partnership with State Library (strategy D)
- CA joining AARP's Age-Friendly Network (strategy E)
- University research partnership (strategy F)
- Elder Justice Coordinating Council (strategy F)
- And more!



Department of Aging Updates COVID-19 Response Activities Continue









COVID-19 Response, Vaccines & Equity Discussion

Kevin Prindiville, Justice in Aging



VACCINATION HELPS END THE PANDEMIC:

Getting vaccinated will help us <u>reopen the</u>
<u>economy</u> and relieve severely impacted
hospitals and communities.

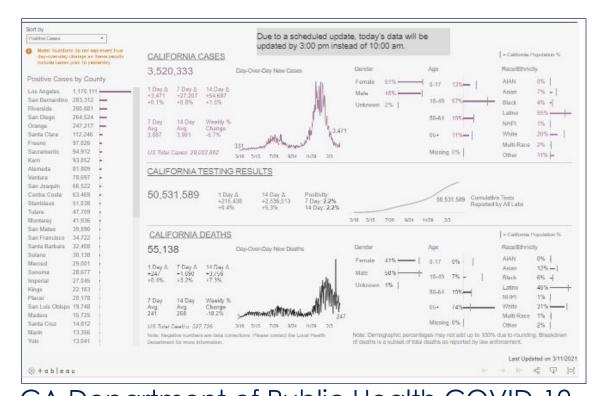
covid19.ca.gov/vaccines





ENGAG state for for Aging

COVID-19 Response, Vaccines & Equity Discussion



CA Department of Public Health COVID-19

<u>Data Dashboard</u>

Vaccination and community health conditions (Vaccine Equity Metric)

This graph compares COVID-19 vaccinations among four different levels of community health, like income,

This graph compares COVID-19 vaccinations among four different levels of community health, like income,

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This graph compares COVID-19 vaccinations among four different levels of community health.

The vaccination and access to health care. Areas are then given a score, ranging from least healthy community conditions (Quartile 4). The Vaccine Equity Metric along the vaccination and access to healthy community conditions (Quartile 1) to most healthy conditions (Quar

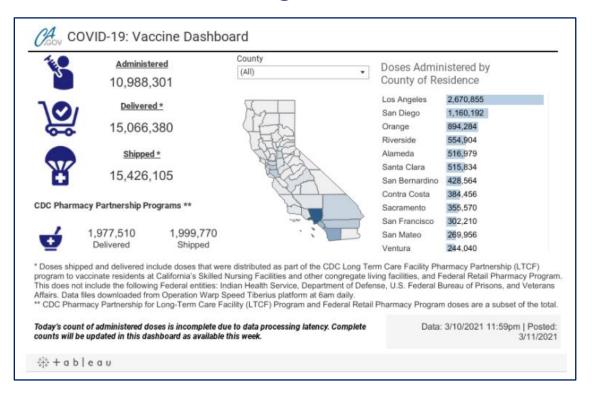


COVID-19 Response, Vaccines & Equity Discussion



Vaccine Equity Metric

Vaccination Progress Dashboard







Digital Divide Updates

Mark Beckley, CDA & Rigo Saborio, St. Barnabas Senior Services



CDA: Digital Divide Background

Governor Newsom issued Executive Order N-73-20 on 8/14/2020

- "The California Broadband Council is requested to create a new State Broadband Action Plan"
- "CDA, in partnership with CDT and CPUC, is directed to analyze the needs of people ages 60 and older for access to affordable, reliable, high-speed broadband, and to identify program and partnership opportunities to close the digital divide among older Californians."



Digital Divide Background: Broadband Access

The Humana Foundation, with Older Adults Technology Services, released a report 1/2021

22 million older Americans still lack wireline broadband access at home (42 percent of the nation's over-65 population).

Lack of Internet Access and Income

Medicaid enrollees are 2.7 times more likely to be offline Older adults with < high school diploma or incomes < \$25K are 10x more likely to be offline

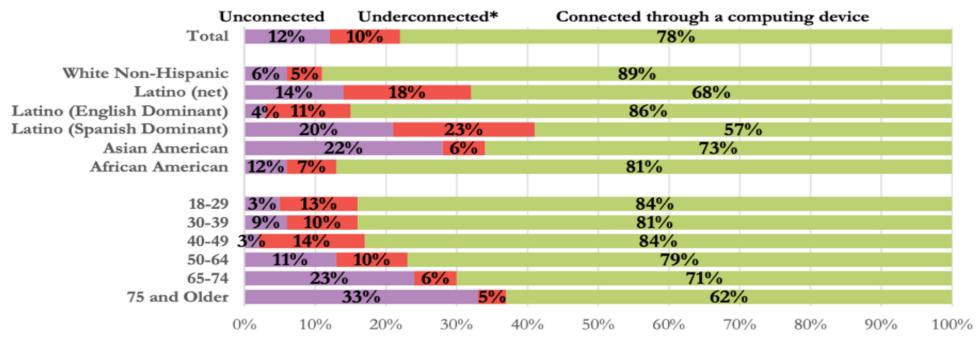
Lack of Internet Access and Equity

Those with functional impairments are 2 times as likely to be offline. Black and Latino seniors are 2.5 and 3.3 times, respectively, to be offline.



Table 4a

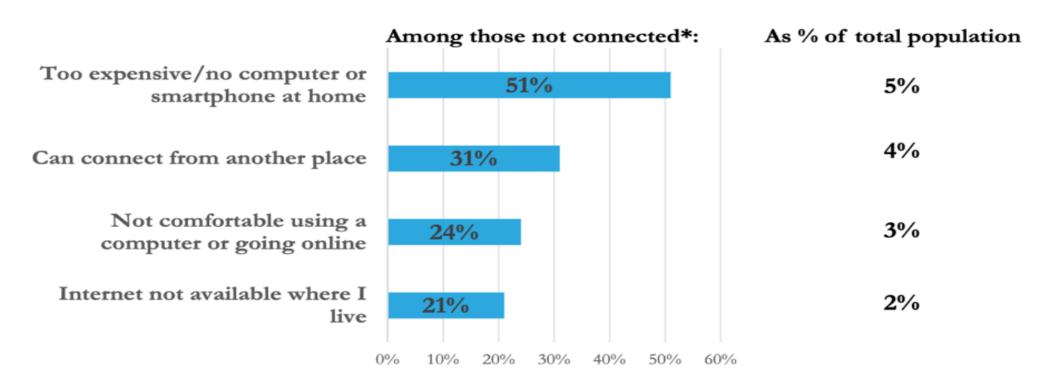
Type of Internet Connectivity within California Households across Demographic Subgroups: (1) Age and Race/Ethnicity



Type of Internet Connectivity at Home

^{*}Connected through a smartphone only

Table 6
Self-Reported Reasons for Lack of Internet Connectivity at Home



^{*}Percentages add to more than 100% due to multiple mentions

CDA Digital Divide Project #1: Google Smart Speakers

- Google donated 8,573 smart speaker devices to CDA
- Devices distributed to local Area Agencies on Aging and Multipurpose Senior Services Sites
- Devices will be distributed to low-income older adults
- Devices will help with phone calls, calendaring, reminders, music & more
- Evaluations will measure success of project in reducing feelings of loneliness and isolation and providing assistance with daily tasks



CDA Digital Divide Project #2: iPad Tablet Pilot

4,000 iPads purchased from AT&T using CARES Act Funding

- 2 year data plans
- Dedicated AT&T training and technical support to device recipients

Tablets distributed to low-income older adults who live alone & do not own a device.

CDA partnering with USC Graduate School of Gerontology to measure isolation reduction through readiness assessment, pre and post evaluations



Other Projects/Partnerships to Bridge the Digital Divide

- Partnering with a foundation on a digital education/literacy project
- Continuing to seek additional philanthropic opportunities for device donations
- Exploring low-cost data plans and plan subsidies for low-income older adults
- Exploring other technology and partnerships such as electronic pets, fall detection devices, and partnerships with local access to stations to produce more age-friendly content.
- CDA's Digital Divide Page: https://aging.ca.gov/covid19/Digital_Divide/



Issue not only access to broadband, but to lack of knowledge/skills

Need age-sensitive, race, culturally & linguistically training appropriate by trusted providers.

AARP National Survey (March - May 2020)

Of the ~2/3 of respondents interested in telehealth services: 85% say they would use it to renew prescriptions, 79% note they would use telehealth for help in caregiving, 75% in discussing new medical issue, and 74% for routine visit to the doctor

Lack of knowledge on how to use telehealth & concerns about possibility of medical errors, or the confidentiality of health information, noted by nearly $\frac{1}{2}$ of respondents as barriers

Respondents ages 65+ cite lack of access to computers and to high-speed Internet, along with lack of knowledge on use, as barriers to using telehealth services.





New Committee Structure Discussion

Denny Chan, Justice in Aging & Carmen Gibbs, CDA



Public Comment

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Next Steps

Kim McCoy Wade



